

## **Configuring and Troubleshooting ATAP and EXIT Functionalities for Database Traffic Collection**

## **IBM SECURITY SUPPORT OPEN MIC**

To hear the WebEx audio, **select an option** in the Audio Connection dialog or by access the Communicate > Audio Connection menu option. To ask a question by voice, you must either Call In or have a microphone on your device.

You will not hear sound until the host opens the audio line.

For more information, visit: http://ibm.biz/WebExOverview\_SupportOpenMic



November 30, 2017

**NOTICE:** BY PARTICIPATING IN THIS CALL, YOU GIVE YOUR IRREVOCABLE CONSENT TO IBM TO RECORD ANY STATEMENTS THAT YOU MAY MAKE DURING THE CALL, AS WELL AS TO IBM'S USE OF SUCH RECORDING IN ANY AND ALL MEDIA, INCLUDING FOR VIDEO POSTINGS ON YOUTUBE. IF YOU OBJECT, PLEASE DO NOT CONNECT TO THIS CALL.





## **Presenter**

Serge Konevsky Guardium Support

## **Moderator**

Andrew McCarl Knowledge Manager, IBM Security

## **Goal of session**

This session is intended to educate the Guardium® user how to configure, activate and troubleshoot ATAP and EXIT functionalities to collect database traffic.

# ATAP Configuration and Activation

## **Subject**

Certain traffic can only be tapped at the database server application level due to either encryption configured or specific internal database implementation details. In these cases the ATAP (application-level tapping) mechanism which monitors communication between internal components of the database server should be used. ATAP uses K-TAP as a proxy to pass data to S-TAP, and needs to be configured separately for each database environment.

## ATAP should be configured and activated for:

- Oracle (both ASO and SSL), DB2, Informix, Sybase, Postgres, Mongo encryption on all platforms
- DB2 and Informix shared memory traffic on Linux
- Teradata traffic collection

## **ATAP Configuration**

- ATAP can be controlled by the guardctl utility or on some platforms (Solaris, HPUX and AIX) activated from the S-TAP GUI configuration using encryption box in the Inspection Engine or encryption=1 configured in guard\_tap.ini file
- The guardctl utility is installed under <guardium\_base>/guard\_stap directory where
   <guardium\_base> is a Guardium® S-TAP installation directory. In case of a GIM installation,
   guardctl will be installed under <guardium\_base>/modules/ATAP/current/files/bin.
- The **guardctl** utility provides commands that facilitate different aspects of ATAP installation, activation, and deactivation. To use the **guardctl** utility **root** access is required.
- Please note that the **guardctl** utility requires bash shell v. 3 or greater (**bash –version** command to verify), and it is not supported in the environment where a 32-bit database is located on a 64-bit server.

## **ATAP Configuration**

## Syntax and commands

<guardium\_base>/xxx/guardctl [<name>=value>] [<name>=<value> ...] [command]

- *help* default command, prints the list of supported commands, parameters and their default values
- dump-params dumps current values of parameters
- store-conf stores the configuration for a particular DB instance
- store-system-conf stores the system configuration parameters
- activate activates ATAP for the specified DB instance using the stored parameters
- deactivate deactivates one DB instance
- deactivate-all deactivate a list of instances, or if none given deactivate all active instances
- instrument created relinked instrumented Oracle
- deinstrument remove instrumented Oracle
- list-active lists DB instance user names of all active DB instances
- *is-active* returns 1 if there is at least one active instance with ATAP, 0 otherwise list-configured lists DB instances with configured but inactive ATAP mechanism
- is-user-authorized checks whether the db-user (running ATAP) is authorized to log database traffic to KTAP/S-TAP
- authorize-user adds user to 'guardium' authorization group
- oracle-relink db-exec relinks Oracle
- prepare-libs prepares libraries for use in Zone/WPAR installation
- get-statistics get ATAP statistics

## **ATAP Configuration Steps**

## Authorizing user

- Stop the database. Logoff from all active DB sessions.
- As a **root** user, authorize user to log traffic by running the following command: <guardium\_base>/xxx/guardctl authorize-user <user-name>

#### **Example:**

/usr/local/guardium/guard\_stap/guardctl authorize-user postgres

### Storing parameters

As a root user, store configuration for the db-instance as follows:
 <guardium\_base>/xxx/guardctl db\_instance=<instance> [<name>=<value> ...] store-conf

#### Example:

/usr/local/guardium/guard\_stap/guardctl--db-user=oracle11 --db-type=oracle --db-instance=on12rh60 --db-home=/home/oracle11/product/11.1.0/db\_1 --db-version=11.2 store-conf

Please use the following platform and database specific requirements for ATAP configuration.

## Oracle

<b>Required Parameter</b>	Value	How to determine
db-user	Oracle username	Points to the DB instance user name
db_instance	Oracle instance name	use \$ORACLE_SID value
db_type	oracle	
db_home	Points to where the DB version is installed	use \$ORACLE_HOME value
db_version	The database version	run SELECT * FROM V\$VERSION

Optional Parameter	Value	How to determine	When required
db_base	Home directory of db_user	DB instance user home directory. Value for db_base should match the correct path for \$ORACLE_BASE or DB instance user home directory. It cannot be ~DB_USER.	db-base is not the same as db- home
db_relink	no/yes	ATAP activation method	
db_use_instrumented	no/yes	ATAP activation uses relinked version of Oracle previously created with instrument command.	<ul> <li>Instrument is required for:</li> <li>Oracle 12 SSL</li> <li>Oracle 11.2 SSL on AIX</li> <li>Oracle &lt; 11.2 ASO and SSL on AIX</li> </ul>
db_bits	32 or 64	DB instance architecture (32 for 32-bit, 64 for 64-bit)	

Please note that on AIX platform Oracle instance needs to be instrumented using the **instrument** command prior to activation. Starting 10.1, instrumentation is done automatically within the **activate** command. **Example:** 

/usr/local/guardium/guard\_stap/guardctl --db-instance= on0waxwi instrument

<b>Required Parameter</b>	Value	How to determine
db-user	DB2 username	Points to the DB instance user name
db_instance	DB2 instance name	\$ db2 LIST DATABASE DIRECTORY
db_type	Db2	
db_version	The database version	As DB2 user: \$ db2level

<b>Optional Parameter</b>	Value	How to determine	When required
db_home	Points to where the DB version is installed	Same as db_base	
db_base	Home directory of db_user	DB instance user home directory. Value for db_base must be matching the correct path DB instance user home directory. It cannot be ~DB_USER.	db-base is not the same as db-home
db_bits	32 or 64	DB instance architecture (32 for 32-bit, 64 for 64-bit)	
db2-shmsize	131072	DB2 shared memory size	Value is different than default
db2-c2soffset	61440	DB2 shared memory client area offset	Value is different than default
db2-c2soffset	20	DB2 shared memory header offset	Value is different than default

#### Example:

/usr/local/guardium/guard\_stap/guardctl --db-user=db2inst1 --db-type=db2 --db-instance=dn0rh7x6 --db-version=10.5 store-conf

## Sybase

<b>Required Parameter</b>	Value	How to determine
db-user	Sybase username	Points to the DB instance user name
db_instance	Sybase instance name	Sybase Server instance name
db_type	sybase	
db_version	The database version	As Sybase user: select @@version

Optional Parameter	Value	How to determine	When required
db_base	Points to where the DB version is installed	Same as db_base	
db_base	Home directory of db_user	DB instance user home directory. Value for db_base must be matching the correct path DB instance user home directory. It cannot be ~DB_USER.	db-base is not the same as db-home
db_bits	32 or 64	DB instance architecture (32 for 32- bit, 64 for 64-bit)	
db-tcp-min-port	0 to any integer	Low end of TCP port range to intercept	Using Real IPS
db-tcp-max-port	0 to any integer	High end of TCP port range to intercept	Using Real IPS

#### Example:

/usr/local/guardium/guard\_stap/guardctl --db-user=sybase15 --db-type=sybase --db-instance=sn57rh7x --db-version=15 store-conf

## Informix

Required Parameter	Value	How to determine
db-user	Informix username	Points to the DB instance user name
db_instance	Informix instance name	Informix Server instance name
db_type	informix	
db_version	The database version	As Informix user: dbaccess -V

<b>Optional Parameter</b>	Value	How to determine	When required
db_home	Points to where the DB version is installed	Same as db_base	
db_base	Home directory of db_user	DB instance user home directory. Value for db_base must be matching the correct path DB instance user home directory. It cannot be ~DB_USER.	db-base is not the same as db-home
db_bits	32 or 64	DB instance architecture (32 for 32-bit, 64 for 64-bit)	

#### Example:

/usr/local/guardium/guard\_stap/guardctl --db-user=informix --db-type=informix --db-instance=in17rh7x -d -version=11.70 store-conf

## **Postgres**

<b>Required Parameter</b>	Value	How to determine
db-user	Postgres username	Points to the DB instance user name
db_instance	Postgres instance name	Postgres Server instance name
db_type	postgres	
db_version	The database version	As Postgres user: pg_ctlversion

<b>Optional Parameter</b>	Value	How to determine	When required
db_home	Points to where the DB version is installed	Same as db_base	
db_base	Home directory of db_user	DB instance user home directory. Value for db_base must be matching the correct path DB instance user home directory. It cannot be ~DB_USER.	Where db-base is not the same as db-home
db_bits	32 or 64	DB instance architecture (32 for 32-bit, 64 for 64-bit)	
db-tcp-min-port	0 to any integer	Low end of TCP port range to intercept	
db-tcp-max-port	0 to any integer	High end of TCP port range to intercept	

#### Example:

/usr/local/guardium/guard\_stap/guardctl --db-user=postgres --db-type=postgres --db-instance=guardium\_qa --db-version=19.4 --db-base=/home/postgres94 store-conf



<b>Required Parameter</b>	Value
db-user	Administrative user who can start and stop mongodb
db_instance	Can be any identifier such as host name
db_type	For the single instance - mongodb, for the sharded clusters - mongodb where mongod executable is present and mongodbs where mongos executable is present

#### Example:

/usr/local/guardium/guard\_stap/guardctl --db-instance=rhmongodbssl07 --db-type=mongodbs --db-user=mongodb store-conf

## **ATAP Activation**

## Activating ATAP

As root user: <guardium\_base>/xxx/guardctl db\_instance=<instance> activate

#### • Example:

/usr/local/guardium/guard\_stap/guardctl --db-instance=onrh60x activate

## Verifying activated instances

<guardium\_base>/xxx/guardctl list-active <guardium\_base>/xxx/guardctl list-configured

# Enabling encryption using S-TAP configuration (available on Solaris, HP-UX and AIX)

## Authorizing user

- Stop the database. Logoff from all active DB sessions.
- As a **root** user, authorize user to log traffic by running the following command: <guardium\_base>/xxx/guardctl authorize-user <user-name>
- Example:

/usr/local/guardium/guard\_stap/guardctl authorize-user oracle

- Set encryption=1 in guard\_tap.ini or check encryption box in the GUI for desired inspection engine
- Oracle SSL proper DB Version setting required for associated Inspection Engine
- Oracle 12 configured with SSL encryption and Oracle 11 configured with both ASO and SSL on AIX platform required instrumentation
- Example:

<guardium\_base>/xxx/guardctl --db-instance= \$ORACLE\_SID instrument

Start Database

## **Teradata ATAP Configuration & Activation**

Determine user running **gtwgateway** and path

#### Example:

# ps -ef | grep gtwgateway

teradata 5000 4608 0 Jan03 ? 00:00:05 /usr/tgtw/bin/gtwgateway

- gtwgateway runs as user teradata
- Set parameter --db-user=teradata to guardctl
- Default path to gtwgateway is /usr/tgtw/bin/gtwgateway, otherwise tdc\_gtwgateway parameter should be configured:

--tdc\_gtwgateway=/usr/tgtw/bin/gtwgateway

- Determine path to **pdemain**
- Typically, this will be /usr/pde/bin/pdemain

#### • Example

# Is -I /proc/4608/exe

Irwxrwxrwx 1 root tdtrusted 0 2015-01-03 01:20 /proc/4608root 20620 20063

0 12:40 pts/0 00:00:00 grep pdemain/exe -> /opt/teradata/tdat/pde/15h.00.00.07/bin/pdemain

• Checking the **inodes** for this file and **/usr/pde/bin/pdemain** to find out they are the same:

# ls -li /opt/teradata/tdat/pde/15h.00.00.07/bin/pdemain

1638875 -r-xr-xr-x 1 teradata tdtrusted 1294666 2014-01-22 01:40

# ls -li /usr/pde/bin/pdemain

1638875 -r-xr-xr-x 1 teradata tdtrusted 1294666 2014-01-22 01:40

 Since the inodes are the same and the default value for --dbhome=/usr/pde, parameter in this case does not need to be set. Otherwise, it can be set to either

--db-home=/opt/teradata/tdat/pde/15h.00.00.07

--db-home=/usr/pde

## **Teradata ATAP Configuration & Activation**

- Stop Teradata instance
- Example:
  - # /etc/init.d/tgtw stop
  - tgtw Shutdown complete
  - # /etc/init.d/tpa stop
  - PDE stopped for TPA shutdown
- Authorize DB user to the guardium group
- Example:

/usr/local/guardium/guard\_stap/guardctl --dbinstance=teradata authorize-user

Store ATAP configuration

/usr/local/guardium/guard\_stap/guardctl --dbinstance=teradata -tdc\_gtwgateway=/usr/tgtw/bin/gtwgateway --db-type=teradata --db-home=/opt/teradata/tdat/pde/15h.00.00.07 --dbuser=teradata store-conf

- Activate ATAP
- Example:

/usr/local/guardium/guard\_stap/guardctl -db - instance=teradata activate

- Start Teradata instance
- Example:

# /etc/init.d/tpa start

Teradata Database Initiator service is starting...

Teradata Database Initiator service started successfully.

# /etc/init.d/tgtw start

tgtw Startup complete

# Configuration & Activation in Solaris Zones and AIX WPARs environment

• Please refer to:

https://www.ibm.com/support/knowledgecenter/en/SSMPHH\_10.1.0/com.ibm.guardium.doc.stap/stap/a tap\_zones\_install\_wpars.html

https://www.ibm.com/support/knowledgecenter/en/SSMPHH\_10.1.0/com.ibm.guardium.doc.stap/stap/a tap\_zones\_upgrade\_wpars.html

for ATAP installation, activation and upgrade in Solaris Zones and AIX WPARs environment.

## S-TAP Upgrade and Database patching

Stop the database. Logoff from all active DB sessions

#### Deactivate ATAP

- Stop the database. Logoff from all active database sessions.
- Deactivate ATAP either for a specific database instance:

<guardium\_base>/xxx/guardctl -db-instance=<instance-name> deactivate

or for all active instances:

<guardium\_base>/xxx/guardctl deactivate-all

Please note that in S-TAP prior to version 10.1, if the instance was instrumented, it has to be deinstrumented before deactivation:

<guardium\_base>/xxx/guardctl -db-instance=<instance-name> deinstrument <guardium\_base>/xxx/guardctl -db-instance=<instance-name> deactivate

#### Verify ATAP being deactivated

<guardium\_base>/xxx/guardctl list-active <guardium\_base>/xxx/guardctl list-configured

## Failure to deactivate ATAP - Troubleshooting

- Stop the database.
- Remove "oracle-guard-original" executable Example:
  \$ ls -Irt product/11.1.0/db\_1/bin/oracle\*
  -rwsr-s--x 1 oracle11 dba 200701162 Jan 17 2014 product/11.1.0/db\_1/bin/oracleO
  -rwsr-s--x 1 oracle11 dba 200701162 Feb 24 15:32 product/11.1.0/db\_1/bin/oracle-guard-original
  -rwsr-s--x 1 oracle11 dba 200701162 Feb 24 15:53 product/11.1.0/db\_1/bin/oracle
  \$ rm product/11.1.0/db\_1/bin/oracle-guard-original
  \$ ls -Irt product/11.1.0/db\_1/bin/oracle\*
  -rwsr-s--x 1 oracle11 dba 200701162 Jan 17 2014 product/11.1.0/db\_1/bin/oracleO
  \$ rm product/11.1.0/db\_1/bin/oracle\*
  -rwsr-s--x 1 oracle11 dba 200701162 Jan 17 2014 product/11.1.0/db\_1/bin/oracleO
  -rwsr-s--x 1 oracle11 dba 200701162 Feb 24 15:53 product/11.1.0/db\_1/bin/oracleO
  -rwsr-s--x 1 oracle11 dba 200701162 Feb 24 15:53 product/11.1.0/db\_1/bin/oracleO
- Remove ATAP configuration file and executor: <guardium install dir>/etc/guard/<Oracle instance>.conf
   <guardium install dir>/etc/guard/executor/<Oracle instance>

#### • Configure ATAP:

/usr/local/guardium/modules/ATAP/current/files/bin/guardctl --db-instance=DPDEVUG --db-user=oracle --db-type=oracle --db-base=/orahome/u01/app/oracle/product/12.1.0.2/db\_2 --db-version=12.1 -- db-use-instrumented=no --db-relink-script=relink activate

- Activate ATAP: /usr/local/guardium/modules/ATAP/current/files/bin/guardctl --db-instance=DPDEVUG activate
- Verify that ATAP is active: /usr/local/guardium/guard\_stap/guardctl list-active
- Start the database.

## No traffic collection - Troubleshooting

- Enable S-TAP debug: tap\_debug\_output\_level = 4 in guard\_tap.ini file followed by S-TAP restart.
- Collect and analyze the output in /tmp/guard\_stap.stderr.txt
- Enable KTAP debug: <guardium\_base>/guard\_stap/ktap/guard\_ktap\_log set 2
   <guardium\_base>/modules/KTAP/current/guard\_ktap\_log set 2
- shell S-TAP installation - GIM S-TAP installation

- Collect and analyze the output in
  - /var/log/messages- Linux/var/log/ktap.log- AIX/var/adm/syslog/syslog.log- HP-UX/var/adm/messages- Solaris

where the following messages (example) showing that TCP packets have been "pushed" to S-TAP:

Sep 26 14:58:58 icl-mongad-vm01 kernel: (v 90390) GUARD-02: 31406 ktap\_service\_ioctl: GT\_PUSH\_PACKET ioctl (line 4109) Sep 26 14:58:58 icl-mongad-vm01 kernel: (v 90390) GUARD-02: 31406 ktap\_ioctl: cmd 0x405a470f, arg 120217600 (line 542) Sep 26 14:58:58 icl-mongad-vm01 kernel: (v 90390) GUARD-02: 31406 ktap\_service\_ioctl: ktap\_service\_ioctl (405a470f) (line 4045) Sep 26 14:58:58 icl-mongad-vm01 kernel: (v 90390) GUARD-02: 31406 ktap\_service\_ioctl: GT\_PUSH\_PACKET ioctl (line 4109)

- Disable S-TAP debug: tap\_debug\_output\_level = 0 in guard\_tap.ini file followed by S-TAP restart.
- Disable KTAP debug:

<guardium\_base>/guard\_stap/ktap/guard\_ktap\_log set 0 <guardium\_base>/modules/KTAP/current/guard\_ktap\_log set 0 - shell S-TAP installation - GIM S-TAP installation

# Exit Functionality Configuration and Activation

## **Exit Functionality**

DB2, Informix and Teradata Exit are the drivers provided by DB2, Informix and Teradata to directly interface with S-TAP to collect all database traffic.

- DB2 Exit functionality was initially designed to collect traffic starting with DB2 v10 and higher, but later backported to DB2 v9.7 using patch DB2 9.7.0.9
- DB2 Exit does not support data redaction functionality, S-GATE support started in v10.1.2
- UID chain is supported with the following DB2 patches: V97FP10, V101FP4 and V105FP3
- Informix Exit functionality designed to collect traffic starting with Informix 12.10xC5W1
- Informix Exit supports both redact and S-GATE functionalities
- Teradata Exit functionality designed to collect traffic starting with Teradata v16
- Teradata Exit does not support UID chain and data redaction, but supports S-GATE functionality
- Neither KTAP kernel module needed to be loaded, nor ATAP configured when using Exit functionality

## DB2 Exit libraries:

- DB2 32 bit installations on Linux/Solaris/HP-UX: libguard\_db2\_exit\_32.so
- DB2 64 bit installations on Linux/Solaris/HP-UX : libguard\_db2\_exit\_64.so
- DB2 32 bit installations on AIX: libguard\_db2\_exit\_32.a
- DB2 64 bit installations on *AIX*: libguard\_db2\_exit\_64.a

## DB2 Exit configuration:

- 1. Use db2level command to find DB2 version and bitwise.
- In the DB2 directory create commexit directory to copy the Exit library:
   32 bit installation mkdir \$DB2\_HOME/sqllib/security/plugin/commexit
   64 bit installation mkdir \$DB2\_HOME/sqllib/security64/plugin/commexit
- 3. Copy Exit library to the **commexit** directory. The Exit library is located in the following directories:
  - Shell STAP installation: ~/guard\_stap
  - GIM STAP installation: ~/modules/STAP/current/files/lib
- 4. Change the owner of **commexit** directory and library files in this directory.

#### Example:

# su - db2inst2

db2inst2@<host\_name>:~> id

uid=1028(db2inst2) gid=114(db2iadm1) groups=114(db2iadm1),16(dialout),33(video),113(dasadm1)

db2inst2@<host\_name>:~> exit

logout

# chown db2inst2:db2iadm1 /home/db2inst2/sqllib/security64/plugin/commexit/

# chown db2inst2:db2iadm1 /home/db2inst2/sqllib/security64/plugin/commexit/libguard\_db2\_exit\_64.so

5. Add DB2 user to guardium group.

### Example:

/usr/local/guardium/guard\_stap/guardctl authorize-user db2inst2

6. Enable Exit library as a DB2 user:

32 bit installation - db2 UPDATE DBM CFG USING COMM\_EXIT\_LIST libguard\_db2\_exit 64 bit installation - db2 UPDATE DBM CFG USING COMM\_EXIT\_LIST libguard\_db2\_exit\_64

- 7. Configure DB2 Exit Inspection Engine:
  - Protocol: DB2 Exit
  - DB Install Dir:
    - log into DB2
    - run echo \$DB2\_HOME
    - DB Install Dir is the output of the above command without sqllib
  - Process name: full path to db2sysc
- 8. Restart DB2 database.

## **Useful Commands:**

- disabling DB2 Exit library db2 UPDATE DBM CFG USING COMM\_EXIT\_LIST NULL
- verifying if Exit library is used :

db2 get database manager configuration

and check the line Communication buffer exit library list

## No traffic collection - troubleshooting

- tap\_debug\_output\_level = 10 debug info will be logged into S-TAP log and db2diag.log (db2\_exit log)
- tap\_debug\_output\_level = 11 debug info will only be logged into db2diag.log (db2\_exit log)
- 1. Messages in DB2diag.log:

2017-03-28-13.52.33.666892-300 E10694A499LEVEL: SeverePID : 8519682TID : 4628PROC : db2sysc 0INSTANCE: db2tord1NODE : 000APPHDL : 0-11108HOSTNAME: cf11n01-e0EDUID : 4628EDUNAME: db2agent () 0FUNCTION: DB2 UDB, DRDA Communication Manager, sqljcCommexitLogMessage, probe:219DATA #1 : String with size, 108 bytesRegister: setting send\_data to 0 - client protocol is 6, conf\_msg is a0000023f5c000, guard\_intercept\_flag 0

#### **Cause and Troubleshooting:**

DB2 tried to open a shared memory connection with S-TAP to send traffic, but failed.

- log into DB2
- run echo \$DB2\_HOME
- update DB Install Dir in Inspection Engine leaving out sqllib
- verify traffic collection
- if no traffic collection, then restart DB2



#### 2. Message in DB2diag.log:

Warning : Shmem\_access /.guard\_writer0 failed Error opening shared memory area errno=2 err=8

#### **Cause and Troubleshooting:**

DB2 started before the S-TAP.

- S-TAP with Inspection Engine configured must be up before DB2 started, therefore restart DB2
- verify traffic collection
- verify in DB2diag.log the following message : Attached /.guard\_writer0 shmem comm exit shm initialization successful

#### Improvement in v10.1.3:

- order in which S-TAP and DB2 started is no longer relevant
- if S-TAP started after DB2, it will create a shared memory segment DB2 Exit library can access whenever there is a new DB2 connection
- Exit library needs to open a shared memory region to pass the data to S-TAP, 15 seconds interval was added between each try until it has been successfully opened

#### 3. Message in DB2diag.log:

2017-09-25-14.58.18.204732-240 E27465E476 LEVEL: Severe PID : 7719 TID : 70366894420400 PROC : db2sysc 0 INSTANCE: db2inst3 NODE : 000 APPHDL : 0-7 HOSTNAME: rh7le64t EDUID : 22 EDUNAME: db2agent () 0 FUNCTION: DB2 UDB, DRDA Communication Manager, sqljcCommexitLogMessage, probe:219 DATA #1 : String with size, 92 bytes WARNING: Shmem\_access /.guard\_writer0 failed Error opening shared memory area errno=13 err=8

#### **Cause and Troubleshooting:**

User is not authorized

- Logoff from all active DB sessions
- Authorize user using guardctl command

#### **Example:**

/usr/local/guardium/guard\_stap/guardctl authorize-user db2inst2

## Informix Exit libraries:

- Informix 32 bit installations: libguard\_informix\_exit\_32.so
- Informix 64 bit installations: libguard\_informix\_exit\_64.so

## Informix Exit configuration

- 1. Stop Informix database
- 2. Add Informix user to guardium group

#### Example:

/usr/local/guardium/guard\_stap/guardctl authorize-user Informix

- 3. Configure Informix Exit
  - as Informix user, set up the environment variable:

Example:

source in2thor0.ksh

- use which oninit command to find Informix version and oninit full path
- use file xxx/xxx/oninit command to determine bitwise
- 4. Copy Exit library to Informix library directory. The Exit library is located in the following directories:
  - Shell STAP installation: ~/guard\_stap
  - GIM STAP installation: ~/modules/STAP/current/files/lib

- 5. Configure Informix Exit Inspection Engine:
  - Protocol: Informix Exit
  - DB Install Dir:
    - log into Informix
    - run echo \$HOME
    - DB Install Dir is the output of the above command
  - Process name: full path to oninit
- 6. Setup ifxguard:

Create configuration file under \$INFORMIXDIR/etc/ifxguard.\$INFORMIXSERVER

#### Example:

NAME	ol_informix1210
WORKERS	2
LIBPATH	/home/informix/12.10.FC6/lib/libguard_informix.so
DEBUG	1
LOGFILE	/home/informix/12.10.FC6/etc/ifxguard.msg.txtg.txt

#### where \$INFORMIXDIR=/home/informix/12.10.FC6

- 7. Start ifxguard:
  - use onstat command to make sure that Informix database server is online:
     \$ id
     uid=501(informix) gid=205(informix) groups=215(guardium)
     \$ onstat -

IBM Informix Dynamic Server Version 12.10.FC6 -- On-Line -- Up 6 days 00:22:25 -- 253104 Kbytes

- as user informix start ifxguard: \$ ifxguard 15:20:17 ifxguard set instance name ol\_informix1210 Starting ifxguard ol\_informix1210 ... check log file: /home/informix/12.10.FC6/etc/ifxguard.msg.txt
- if ifxguard configuration file is not setup, agent can be brought up after specifying the .so library using full path with
   -p option and message log file with -I option, and file \$INFORMIXDIR/etc/ifxguard.\$INFORMIXSERVER will be generated:

#### **Example:**

\$ ifxguard -p /home/informix/12.10.FC6/lib/libguard\_informix\_exit\_64.so -I home/informix/12.10.FC6/etc/ifxguard.msg.txt

8. Start Informix database

#### No traffic collection – troubleshooting:

- after starting ifxguard verify there is no errors in log file /tmp/logfile.txt
- verify if ifxguard started before configuring **Inspection Engine** by checking date of process
- if not, then stop ifxguard using ifxguard -k command
- configure Inspection Engine
- start ifxguard

#### When patching Informix:

- stop ifxguard
- patch the database
- start ifxguard

#### When upgrading S-TAP with ifxguard activated:

- stop ifxguard
- upgrade S-TAP
- copy the libguard\_informix\_exit\_64.so from guard\_stap directory to Informix library directory
- start ifxguard

#### Please note that Informix Exit library can be disabled as following: ifxguard -kill \$INFORMIXSERVER

## **Teradata Exit**

- Teradata Exit is the same as DB2 Exit with the only difference that **DB Install Dir** in the **Inspection Engine** needs to be set to **/root** because **gtwgateway** runs as **root**
- Configure Teradata Exit Inspection Engine:
  - **Protocol**: TRD Exit
  - DB Install Dir: /root
  - Process Name: full path to gtwgateway

Example:

/opt/teradata/tdat/tgtw/16.00.00.05sks/bin/gtwgateway

• Authorize users and activate:

In -s /usr/local/guardium/lib64/libguard\_teradata\_exit\_64.so /opt/teradata/tdat/tgtw/site/libtgtwmonitoring.so /usr/local/guardium/guard\_stap/guardctl --db-user=tdatuser authorize-user /usr/local/guardium/guard\_stap/guardctl --db-user=teradata authorize-user /usr/local/guardium/guard\_stap/guardctl --db-user=root authorize-user /usr/tgtw/bin/gtwcontrol --monitorlib load=yes

## Questions for the panel

Now is your opportunity to ask questions of our panelists.

## To ask a question now:

**Raise your hand by clicking Raise Hand.** The Raise Hand icon appears next to your name in the Attendees panel on the right in the WebEx Event. The host will announce your name and unmute your line.

#### or

## Type a question in the box below the Ask drop-down menu in the Q&A panel.

## Select All Panelists from the Ask drop-down-menu.

Click Send. Your message is sent and appears in the Q&A panel.

## To ask a question after this presentation:

You are encouraged to participate in the dW Answers forum: <a href="https://developer.ibm.com/answers/topics/TAG.html">https://developer.ibm.com/answers/topics/TAG.html</a>



## IBM Security Learning Academy

## www.SecurityLearningAcademy.com



Learning at no cost!

Learning Videos • Hands-on Labs • Live Events

## New content published daily!

## Where do you get more information?

Questions on this or other topics can be directed to the product forum: <u><hotspot to forum for this product></u>. More information you can review:

- Security Learning Academy: <link>
- Technote x: <link>
- IBM developerWorks articles: <link>
- IBM Knowledge Center: <link to product welcome page>

**Useful links:** 

Get started with IBM Security SupportIBM Support PortalSign up for "My Notifications"FREE learning resources on the Security Learning Academy

Follow us:









# THANK YOU

#### FOLLOW US ON:



facebook.com/IBMSecuritySupport

- youtube/user/IBMSecuritySupport
- @askibmsecurity
- SecurityLearningAcademy.com
- securityintelligence.com
- xforce.ibmcloud.com

© Copyright IBM Corporation 2017. All rights reserved. The information contained in these materials is provided for informational purposes only, and is provided AS IS without warranty of any kind, express or implied. Any statement of direction represents IBM's current intent, is subject to change or withdrawal, and represent only goals and objectives. IBM, the IBM logo, and other IBM products and services are trademarks of the International Business Machines Corporation, in the United States, other countries or both. Other company, product, or service names may be trademarks or service marks of others.

Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated or misused or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service or security measure can be completely effective in preventing improper use or access. IBM systems, products and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products or services to be most effective. IBM does not warrant that any systems, products or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.



# Configuring and Troubleshooting ATAP and EXIT Functionalities for Database Traffic Collection

