

## Quick Start Guide

*This guide gets you started with a typical installation for IBM Tivoli Storage Manager for Mail.*

**National Language Version:** To obtain the Quick Start Guide in other languages, print the language-specific PDF from the installation media.

### Product overview

IBM® Tivoli® Storage Manager for Mail automates the data protection of email servers that run either IBM Domino® or Microsoft Exchange. The product uses the email application programming interfaces (APIs) to back up and restore online business-critical data.

### 1 Step 1: Access the software and documentation



If you download the product from Passport Advantage®, follow the instructions in the download document that is available at <http://www.ibm.com/support/docview.wss?uid=swg24035387>.

This product offering includes the following items:

- IBM Tivoli Storage Manager for Mail V7.1 Quick Start DVD
- IBM Tivoli Manager for Mail V7.1: Data Protection for Microsoft Exchange product code
- IBM Tivoli Storage Manager for Mail V7.1: Data Protection for IBM Domino product code

For complete documentation, including installation instructions, see the Tivoli Storage Manager for Mail information online at <http://pic.dhe.ibm.com/infocenter/tsminfo/v7r1/topic/com.ibm.itsm.mail.doc/welcome.html>.

### 2 Step 2: Evaluate the hardware and system configuration



See the detailed requirements at <http://www.ibm.com/support/docview.wss?uid=swg21219345>.

### 3 Step 3: Installing Tivoli Storage Manager for Mail



Insert the product DVD into the DVD drive and complete these tasks depending on the operating system:

- For Microsoft Windows: Double-click the `setup.exe` file and click **OK**. Follow the installation instructions.
- For IBM AIX®: Log in by using the root user ID. Go to the directory where the installation files were extracted and enter the command `smitty installation` at the command line. Press Enter and follow the installation instructions. Specify the AIX DVD device name as the input device and modify any remaining SMIT menu options.
- For Linux: Log in by using the root user ID. Go to the directory where the installation files were extracted and enter the name of the installation file `file_name.bin` at the command line. Press Enter and follow the installation instructions.

### 4 Step 4: Configuring Tivoli Storage Manager for Mail



Follow the configuration instructions for your product and operating system. The instructions are provided online at <http://pic.dhe.ibm.com/infocenter/tsminfo/v7r1/topic/com.ibm.itsm.mail.doc/welcome.html>.

### More information



For more information, see the following resources:

- Tivoli Storage for Mail product overview page:  
<http://www.ibm.com/software/tivoli/products/storage-mgr-mail>
- IBM Support Portal:  
[http://www.ibm.com/support/entry/portal/Overview/Software/Tivoli/tivoli\\_storage\\_manager\\_for\\_mail](http://www.ibm.com/support/entry/portal/Overview/Software/Tivoli/tivoli_storage_manager_for_mail)
- IBM Service Management Connect, Storage Management community:  
<https://www.ibm.com/developerworks/servicemanagement/sm/index.html>

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