

IBM Notifiers & Error Messages

USER'S GUIDE

*Contract Handling International Solution
Release Date: 2014-05-08*

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1 General

There are different kinds of messages with different levels of severity. For further details, see below.

1.1 Reporter messages

When you send information, or when you request an action, in some cases reporter messages will appear as pop-up windows. These messages can either be displayed after each action or as a list with several messages. However, messages are always displayed if the next step or action cannot be performed by the system.

Reporter messages contain different meanings, have different icons, in order to identify them by their severity, and they can be transient or persistent, which means that they get deleted or saved after display.

- Information message (I): 
- Warning message (W): 
- Error message (E or M): 
- Confirmation message (C): 

Reporter messages with Details

If a reporter message contains further details, it is indicated by the underlined phrase [further details] in the reporter message window at the end of the message.



Figure 1. Reporter message

To view the details, click the underlined statement. Another window will open. The first tab will show the detailed message. If an action/instruction is linked to the message, there will be a tab titled Action/Instruction which will help you understand what is causing the error. To close the detailed message, click the **OK** button.

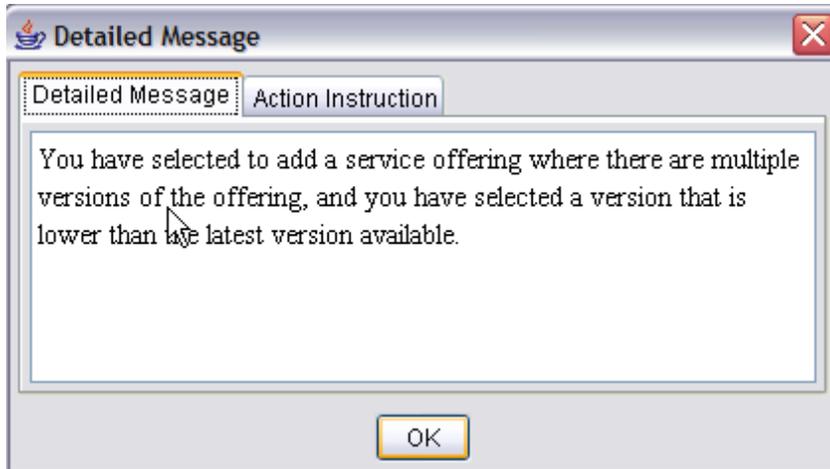


Figure 2. Detailed Message Tab

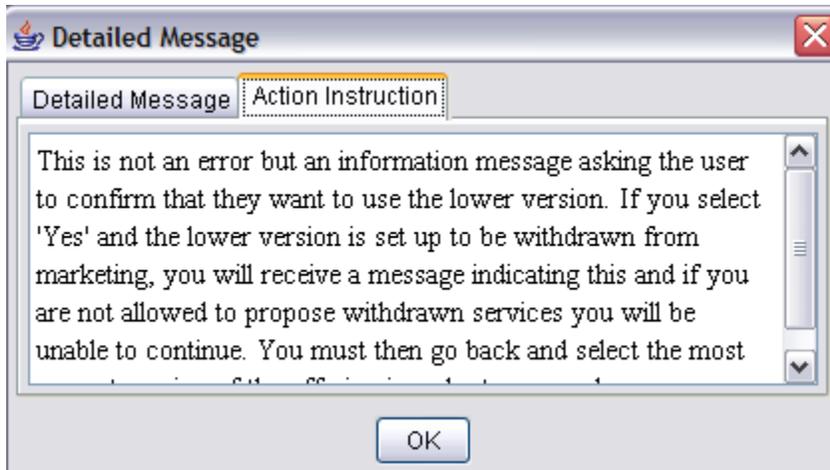


Figure 3. Action Instruction Tab

Some reporter messages may contain notifier messages:

Since notifiers are saved until deletion, it is important to delete them from time to time, as they may get obsolete during your work. To delete notifiers you can use the **Proposal → View Notifiers** option on the taskbar.

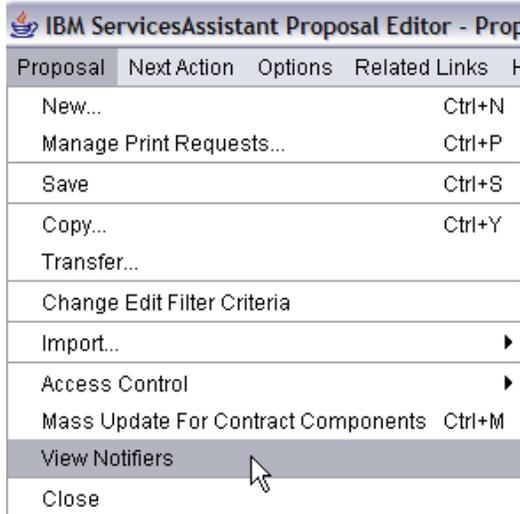


Figure 4. View Notifiers

The icon on the upper left-hand side of the window shows the highest severity for the messages in this list. On the upper right-hand side the total amount of messages (per severity) is indicated.

Messages are listed by their severity. If no messages with notifiers are available for viewing, the **Delete Notifiers** button is not displayed.

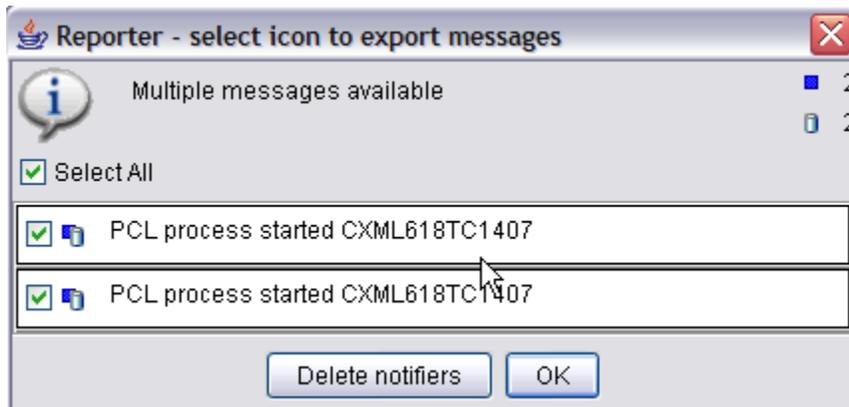


Figure 5. View Notifiers

Confirmation messages

Confirmation messages are shown whenever you request an action that cannot be undone.

- By clicking **Yes**, the requested action will be fulfilled.
- By clicking **No**, the requested action will not be fulfilled
- By clicking **Cancel**, the window will close without any action having been performed.

Exporting of messages

You can export messages and save them as a file on your machine, in order to be able to clarify errors with the support functions at a later point of time. The information **select icon to export messages** on the header of the message indicates whether the exporting function is enabled or not.

How to export and save messages (single or multiple)

1. Move the mouse pointer to the symbol on the left of the message → symbol converts to a disk icon



Figure 6. Reporter Message

Click on the disk icon and you will be able to save the message(s) as an html document on your local machine. If the message occurs in an active proposal, then the default file name will be the proposal ID, in other cases the file name is defaulted to Messages

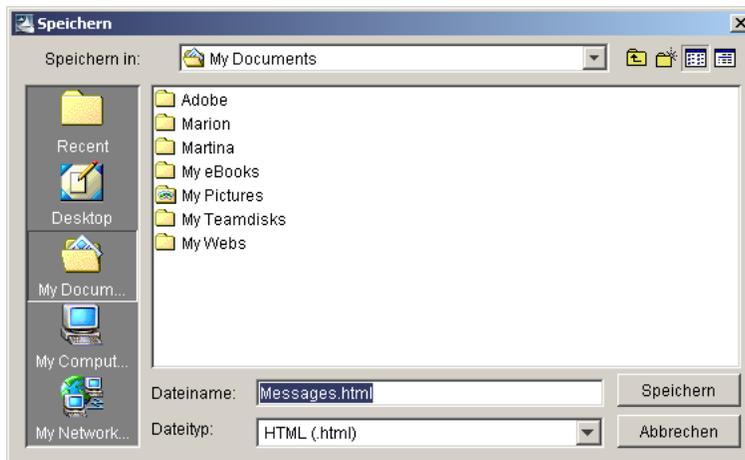


Figure 7. Save dialog for messages

1.2 Broadcast messages

Broadcast messages are used to give you important information when you log on to the system. The message is displayed automatically as you log on to ISAT; it is addressed to a specific user ID. Typical examples for broadcast messages are system availability, information about new functionalities, etc

1.3 Using the Notifier and Messages List

Notifiers are listed in numerical order. Notifiers have three digits while GUI-ISAT messages are four digits.

1.4 Target values in the Notifier and Messages List

- 1= 3270
- 2= GUI-3270
- 3= GUI-ISAT
- 4= Notifiers
- 5= Interface Notifier

1.5 Severity Descriptions in the Notifier and Messages List

- C = Confirmation (Yes or No response required)
- E = Error (must be corrected)
- I = Information (no action required)
- M = Mandatory (must be corrected)
- W = Warning (may need correction)

1.6 Overview of Notifiers and Messages

Internal Use Only Notifier Number	Target	Severity	Notifier Description	Cause of Notifier	How to Fix Notifier
000	1	I	{PARAM_1}		
000	4	I	{SUBSTR(SPA.ASA1)} {TEXT2} {TEXT3}		
0000	3	E	Please select your pricing option(s) and click on the '>' button to move the selected pricing option(s).	This message is presented when you have not completed the pricing option selection process. At least one pricing option must exist for every proposal.	To select a pricing option from the Available Pricing Options column, highlight the pricing option and use the > arrow key to move it to the Selected Pricing Options column.
0001	3	E	The selected file has an incorrect file extension. Only files with an extension of either "ica" or "cfr" may be selected.	You attempted to use the Import "New proposal from CF report" option and selected a file having an extension other than .ica or .cfr.	Only files with extension of .ica or .cfr may be selected when using this Import New proposal from CF report function.
0002	3	W	No inventory was found that matched the specified filter criteria.	This error may occur under the Hardware or Software Inventory tab when you are attempting to retrieve inventory and the combination of filter criteria	Refine your search by either entering additional filter criteria or expand your search by removing some of the filter criteria. If you are filtering using the customer

				entered results in no matches.	number option, ensure the customer number is valid and that the selection for enterpris
0003	3	W	Invalid Data Setup: No Main Object Components exist for the selected service offering. Please contact the help desk.	This message will be displayed if you are attempting to add a service offering and there is missing information on the service offering.	This is not an error that can be fixed by the user. You should contact the Help Desk for resolution.
0004	3	E	Able to handle only one pair (feature or/and model) with the removal conversion code '{PARAM_1}'.		
0005	3	E	SYSTEM ERROR: Data setup problem: No eligible Term and Conditions found for the combination of {PARAM_1} & {PARAM_2}, for the contract start date {PARAM_3}.		
0006	3	E	There is no component with the removal conversion code '{PARAM_1}'.	You are creating a manual machine using the 'multiple machines' option and have added a feature code and indicated that it is an installation conversion code but have not added a feature code with a removal conversion code to be associated to it.	If you are adding feature codes to a manual machine created using the multiple machines option, you should leave the installation and removal conversion code fields blank. These fields would only be applicable if you were creating a manual MES to remove or add feature codes, but not for manual machine creation.
0007	3	I	The number of returned inventory items has exceeded your user threshold. Please use the arrow button at the bottom of the scrollbar in order to retrieve additional inventory for the specified criteria.	This error may occur when doing a retrieval by multiple customer numbers or range of machines and the number of returned inventory items which can be viewed at one time exceeds the threshold set by the country. Use the double-down arrow at the bottom of the scrollbar to retrieve additional machines.	This is not an error but an informational message to the user that not all inventory retrieved can be viewed at one time. By using the double arrow at the bottom of the scrollbar on the current window, you will be able to retrieve additional machines until all are displayed on the proposal you are working with. The double-down arrow will continue to show until all inventory has been

					retrieved.
0008	3	E	Click on the '>' button to move the selected pricing option(s).	This reporter is presented when you forget to complete the pricing option selection process.	When creating a proposal, there must be at least one pricing option defined. The system will default one pricing option but if you have moved it back to the Available Pricing Options column, you must select one and move it to the Selected Pricing Options column before you can proceed.
0009	3	I	You also have Locked and Renewal proposal(s). To view them, click on the specific tab	This message is presented when you log on if there are proposals which are locked or are within their renewal period.	Select the Locked tab or the Renewal tab to view the proposals. If you unlock or renew the proposal(s), you should no longer receive the message during logon.
001	1	I	Screen re-displayed		
001	2	M	SYSTEM ERROR: Please contact the help desk. No valid Input-Object found. Expected "{PARAM_1}".		
001	4	I	The wrong HW-Maintenance Service Type 'M' is used for the Usage Machine with the Type-Model/Serial {XXX.CSLMTYP}-{XXC.ISLMCOM}/{XXX.ISERORD} installed for the Customer Number {XXX.ICUSUSE} . Please use 'U' instead.	Usually each service method for HW-Maintenance is expressed by a single Service Type code. the Service Type "Onsite" is an exception, since a different code is used for Usage and None-Usage machines. This is caused by the needs of downstream systems where the implementation of a better solution would be too costly	Change the Service Type M to U.
0010	3	E	No callers exist for Signing Customer Number {PARAM_1}.	This error indicates that there is a service offering on the proposal for which the addition of callers is mandatory.	You must add the caller information to the service offering. You can manually enter the data and click on 'Add' or you can use the lookup button to the right of the name fields to view a list of callers.
0011	3	E	The used quantity must be either equal to or lower than the real quantity.	This error will occur for service offerings that allow the user to update the	You may only update the 'used' quantity to a value that is equal to or less than

			Please amend the used quantity.	number of used processors and the quantity is updated with a value that is greater than the actual inventory quantity. Example of such an offering would be Software Maintenance.	the 'real' inventory quantity for the number of processors. Enter a valid value and save the changes.
0012	3	E	No contacts exist for Signing Customer Number {PARAM_1}.	You attempted to select the contacts button on the Contacts panel for a customer number where no contacts have been defined at the top of the panel.	The contacts will be viewable once you save the proposal; then the Select function will find the previously defined contacts
0013	3	E	There is no feature with the install conversion code '{PARAM_1}'.		
0014	3	E	The feature code cannot be modified in the multi-selection mode.		
0015	3	C	The proposal is in a status "Retrieval Initiated". Do you wish to wait and work with other proposals while retrieval completes, or view the proposal in its partial state. The current number of machines retrieved is {PARAM_1}.		
0016	3	I	No contract components meet the specified filter criteria. Please amend the criteria.		
0017	3	W	No contracts exist for the logged on user.		
0018	3	W	The base service condition "{PARAM_1}" is not eligible for the component "{PARAM_2}".		
0019	3	E	SYSTEM ERROR: Data setup problem, combination of {PARAM_1} & {PARAM_2} & {PARAM_3} & {PARAM_4} no TWW found .		
002	1	M	No more {PARAM_1}-rules executed		
002	2	M	The user ID or password is not recognized by the system. Please validate your ID and password, and try	Either user id or password entered is not valid.	Enter the correct user id and password combination, or contact ISAT support for a password reset.

			again.		
002	4	M	The HW-Machine Type-Model/Serial {XXX.CSLMTYP}-{XXC.ISLMCOM}/{XXX.ISERORD}, installed for the Customer Number {XXX.ICUSUSE}, is not eligible for any of the specified Service Types.		
0020	3	I	The type serial number: {PARAM_1}, has been added for special bid pricing.		
0021	3	I	Due to a reference data setup problem, identical copy can not be performed	You tried to make a copy of a proposal that has reference data that is not normally available to you.	You should inspect the proposal that is being copied to ensure that the reference information is within your authorization (customer number, customer type, sales channel, etc.)
0022	3	W	The entered quantity is not eligible for the service condition " {PARAM_1} " assigned to " {PARAM_2} ". Please select the icon to see the eligible ranges.	Eligible from / to quantity range(s) {PARAM_3}	
0023	3	W	The selected filter cannot be used alone. Please select one of the others in addition.		
0024	3	E	Customer "{PARAM_1}" is not in your authorization list. Change temporary customer not allowed.	You are attempting to exchange a temporary customer number with a customer number that is outside of your authorization.	Select a customer number that is within your authorization list. You can check which customer numbers are on your authorization list by clicking on the magnifying glass to the right of the customer number field and selecting 'all authorized'.
0025	3	I	Your request has not been processed by the server. Please re-try your request.		
0026	3	E	The models '{PARAM_1}' and '{PARAM_2}' cannot have the same conversion code '{PARAM_3}'.		

0027	3	E	The billing customer number you specified for the customer structure does not exist.	On the customer structure panel, a billing customer number is being entered that either does not exist in the CMR or is of a customer type not specified as valid based on the country setup.	Validate the customer number you are entering and re-enter. If the customer number is a newly assigned IBM customer number, it is possible that the source CMR data has not yet been updated or was updated with an incorrect customer type. Contact the Help Desk if you continue to have problems.
0028	3	I	System validation has completed successfully. The Solution Summary will be presented in a new browser instance.		
0029	3	I	The type serial number: {PARAM_1}, has been removed for special bid pricing.		
003	1	M	CHIS rule raised RC {PARAM_1} without message		
003	2	M	Proposal unlocked.		
003	4	W	HW-Maintenance was discontinued for the Type/Serial {XIX.CSLMTYP}/{XIX.IHSIMID}. Please check if the machine was replaced by an equivalent one and update the Adjustment flag accordingly.		
0030	3	C	Please confirm that you wish to revoke special bid.	You have defined special bids and are now attempting to change the special bid radio button on the Settings tab to Standard.	If you no longer require the special bid definitions, click on 'Yes'. If you selected Standard mode in error, click on 'No' to avoid revoking the special bid.
0031	3	E	There is no component with the install conversion code '{PARAM_1}'.	You are creating a manual machine using the 'multiple machines' option and have added a feature code and indicated that it is a removal conversion code but have not added a feature code with an	If you are adding feature codes to a manual machine created using the multiple machines option, you should leave the installation and removal conversion code fields blank. These fields would only be

				installation conversion code to be associated to it.	applicable if you were creating a manual MES to remove or add feature codes, but not for manual machine creation.
0032	3	E	Please ensure that a contract component has been selected.		
0033	3	I	Only a single selection is permitted. Please remove the currently selected item prior to making a new selection.		
0034	3	W	Renewal proposal will be created for informational purposes. Please note that rules for price protection of original proposal do not apply.	This is not an error but an informational message. When quoting this renewal proposal, the prices are for informational purposes only. Proposal Price Protection rules do not apply.	
0035	3	E	There is no model with the install conversion code '{PARAM_1}'.		
0036	3	E	The selected file has an incorrect file extension. Only files with an extension of "xml" may be selected.	You attempted to use the Import "Special Bid Definitions" option and selected a file having an extension other than .xml.	You should only select .xml files that are returned from FAME for importing into an existing solution for special bid discounting.
0037	3	E	You are not authorized to work with the proposal which has signing customer of {PARAM_1}		
0038	3	C	The users access may be revoked for the {PARAM_1} proposal/contract! Do you wish to proceed?		
0039	3	E	No reference data has been defined. This function is currently not available.		
004	1	W	Variable text from rule: {PARAM_1}, {PARAM_2}, {PARAM_3}, {PARAM_4}, {PARAM_5}		
004	2	M	Proposal {PARAM_1} deleted.	You selected 'Delete Proposal' and then confirmed the deletion request.	This condition was a result of your action and the only choice for you to cancel the delete request would have been at the confirmation

					prompt. The proposal is no longer accessible for editing.
004	4	M	No HW-Maintenance List Price is available for the Type-Model/Serial or Order No {XXX.CSLMTYP}-{XXC.ISLMCOM}/{XXX.ISERORD} at {XXX.DAGREFF} with the Price Code {CCD.CSLMPTC}. The machine is installed at the customer number {XXX.ICUSUSE}.	The HW-Maintenance Price List contains all list prices for all Type/Model/Features and its available Service Types. The Service Type forms together with the Annual/Monthly Price indicator the Price Code which is used for accessing the Price list as well.	The missing List Price must be added to the Price List.
0040	3	I	Please remove those features/RPQ's which have failed the verification process in order to continue.	While creating a manual machine, features and/or rpqs were entered without being verified. When the user clicked on 'OK' the verification process failed and an error was returned. User then clicked on 'OK' again.	The features and/or rpq's that failed verification will be highlighted in red. Select the features/rpqs individually and click on Remove. Re-enter the correct features or use the magnifying glass to the right of the feature code field to do a product lookup.
0041	3	E	The effective from date must be greater than the effective to date.	The user has entered an effective 'from' date that is greater than the effective 'to' date.	The effective 'from' date can only be smaller than the effective 'to' date for hardware or services components. Select a valid 'from' date that is less than the 'to' date and continue processing.
0042	3	E	Please specify at least one of the following options: Current, Stand-in or Other (Specify)	The user is attempting to retrieve proposals or contracts and does not have authorization to view all proposal/contracts. The responsible user field has been left blank.	If you are the owner of the proposal/contract, check the 'Current' box and attempt the retrieval. If you are designated as a stand-in for the owner, check the 'Stand-in' box. If you are the validator of the proposal, check the 'Validation' box. If you use the 'Other' box you will also be required to input your userid.
0043	3	W	At least one customer number is needed for inventory retrieval. Please ensure that filter "{PARAM_1}" is selected.	This error occurs on the Software Inventory panel when no search criteria has been defined by the user.	At minimum, you must check the box for 'By Customer Number' in order to be able to retrieve inventory. Select and option

					from the four available and click on 'Retrieve'
0044	3	W	No service offerings were found that match your inventory information.	You have elected to add services and have selected a search criteria of 'by inventory' in the Add Contract Component wizard. After clicking Retrieve, the error is displayed.	For the specified type or type/model, there are no service offerings which apply. You should enter a different type or type/model or remove the search criteria and attempt to add the service offering again.
0045	3	I	Please wait, processing ...	This message may occur if there is a lot of reference data to retrieve or a lot of inventory data to retrieve.	This is not an error but an informational message informing the user that the system is still processing the data.
0046	3	W	Wildcards are not allowed for field {PARAM_1}	During retrieval under Software Inventory the Designated Machine and/or Serial box was checked and the user attempted to search using a wildcard (e.g., 123*).	If searching by Designated Machine and/or Serial, you must input the full serial number. If unknown, you can search using the customer number to retrieve all machines.
0047	3	E	Save the information before continuing.		
0048	3	E	The model's quantity cannot be updated.	You are modifying the base configuration of a manual machine and are attempting to update the quantity for the model to a number other than one (1).	The quantity for any model can only be one (1), as only one model can be active at any one time, as opposed to feature codes, which may have many of the same feature codes active at the same time. This is a mandatory error message and you are not allowed to update the field.
0049	3	I	The field {PARAM_1} must not be empty.	You are on the Hardware or Software inventory tab and are attempting to retrieve information but have not entered all required information to meet the filter criteria.	you have elected to filter by type, serial and/or type/serial (the By Type and/or Serial Number field is checked) you must enter data here. If on the Software Inventory tab you are filtering by Designated Machine (the By Designated Machine and/or Serial box is checked) you must enter a type and/or serial. Or you may elect to uncheck the

					fields to expand your search.
005	1	I	DB2 rollback done		
005	2	M	You are not authorized to edit this proposal.		
005	4	M	Machine has no service level category assigned TYPE/MODEL/SERIAL = {XXX.CSLMTYP}/{XXC.ISLMCOM}/{XXX.ISERORD} CUSTOMERNO = {XXX.ICUSUSE}		
0050	3	W	Offering/component {PARAM_1} has been withdrawn from marketing as of {PARAM_2}.	You are attempting to add a service offering or component which has been withdrawn from service and the withdrawn date is prior to the start date of the proposal.	If you are authorized to propose withdrawn services, the service offering or component will be added with an 'attention' icon to the left of the offering name in the tree view. If the profile that your user id is linked to does not authorize you to propose withdrawn services/components, you will not be allowed to continue and this will be considered a mandatory message.
0051	3	E	You must enter a valid type/model before continuing	You are creating a manual machine but have not entered a type/model on the Add Hardware wizard panel.	You must specify a machine type and model when creating a manual machine.
0052	3	E	API17 Error. No Offering Element Type View returned for the contracted element.	There is a problem with the offering setup or with the link between the reference data and the system.	Contact the Help Desk for resolution of this problem.
0053	3	I	Your request was successfully sent. You will receive a notification by mail, when the export process has completed.		
0054	3	E	The features '{PARAM_1}' and '{PARAM_2}' cannot have the same conversion code '{PARAM_3}'.		
0055	3	E	The default billing customer you specified does not exist.	Under the Customer Structure tab of the Customer/Sales	Verify the customer number and re-enter and click on Verify. If the customer

				Organization folder, the billing customer number that you have entered either does not exist on the CMR or has a customer type that is not valid for the country.	number is a newly assigned IBM customer number, it is possible that the source CMR data has not yet been updated or has been updated incorrectly. If the customer number is a valid assigned number, contact the Help Desk for resolution.
0056	3	E	Please ensure that at least one caller has been specified.	You are adding a service offering that is defined as needing at least one caller and the caller information has not yet been entered and verified.	Go to the service offering Caller element, enter the caller information and click on the Verify button. Or you may search the database for existing caller information by clicking on the magnifying glass button.
0057	3	E	The warranty end must be greater than the installation date.	You are creating a manual machine and have selected a warranty end date that is prior to the installation date.	A warranty end date must be equal to or greater than the installation date. Ensure that the month/day/year selected from the calendar is greater than the installation date.
0058	3	E	Please select a configurable option.		
0059	3	E	There is no feature with the removal conversion code '{PARAM_1}'.		
006	1	W	Exit might result in incomplete updates - press ENTER to go back		
006	2	M	No locked proposals found.	You clicked the "Refresh" button on the Locked Proposals tab but there were no locked proposals found for your user id.	This is not an error, merely an informational message. No action needs to be taken.
006	4	I	Stop now was set by the user NCMPP/BMP processing stopped		
0060	3	I	Please specify the IBM Address.		
0061	3	W	{PARAM_1} will be withdrawn from marketing on {PARAM_2}.	This notifier is presented to you when a service offering with a withdrawn from service date is defined.	If you are authorized to propose withdrawn services, the service offering will be added to the proposal with a withdrawn 'icon'. If you are

					not authorized to propose withdrawn services, you will not be allowed to select the service offering.
0062	3	W	The entered {PARAM_1} is of an incorrect length. Please amend to {PARAM_2} characters		
0063	3	E	The signing customer you specified does not exist.	Under the Customer tab of the Customer/Sales Organization folder, the signing customer number entered either does not exist on the CMR or has a customer type that is not valid based on the country setup.	Verify the customer number and re-enter and click on Verify. If the customer number is a newly assigned IBM customer number, it is possible that the source CMR data has not yet been updated or has been updated incorrectly. If the customer number is a valid assigned number, contact the Help Desk for resolution.
0064	3	E	You cannot add a feature {PARAM_1} because there is the feature with the same feature's code but with the different action code.	You are creating a manual MES against an inventory machine and are attempting to add or remove a feature code that already has another action against it on the manual MES.	If you have already indicated that a feature code is to be removed, you cannot indicate that the same feature code is now to be installed. You must either change the status of the initially selected feature code or you must select another feature code to be installed.
0065	3	E	The entered customer number is not within the customer structure		
0066	3	I	Not authorized		
0067	3	E	Please specify the quantity.		
0068	3	E	The entered machine type and {PARAM_1} number are of an incorrect length. Please amend the machine type to 4 characters and the {PARAM_2} number to {PARAM_3} characters		
0069	3	E	The customer type chosen for the customer number is not applicable	This error may occur when attempting to copy an existing proposal using the 'Copy with options' function and the user has entered a	You must use the customer type dropdown and select the customer type that is applicable to the customer number entered. Or, you

				customer number having a customer type that differs from the customer type being copied.	must enter a customer number that is of the same customer type as the proposal being copied.
007	1	M	Batch {PARAM_1} process from {PARAM_2} reached time limit		
007	2	M	Proposal locked by user {PARAM_1}		
007	4	I	{BAT.MAINPROC} batch process reached time limit. Process will be finished during next batch window.		
0070	3	I	Duplicate entries exist within the imported file. These entries will be removed automatically.	the file contains duplicate numbers and whether the numbers comply with the specifications for serial number length. This message indicates that duplicate type/serials or type/order numbers have been found. {PARAM_1}	No action is required on your part. The entries will be removed automatically and end of processing.
0071	3	E	Please ensure that you have entered the First and Last name of the contact.	You are on the Contact panel and have input some data but have not entered either the first name or last name of a contact, and are now attempting to move to a different folder in the tree node.	You should either complete all information on the Contact panel first prior to moving to a new folder or, if you have only added one or two pieces of information, you may elect to remove the information from the Contact panel before moving to a new folder.
0072	3	E	Please enter a Customer Number to be associated with this contract component.	You are attempting to retrieve inventory and when asked to identify the customer number to be associated to the contract component, the customer number field is blank.	If you are retrieving by single customer number and there are customer numbers listed in the bottom portion of the panel, highlight a customer number and click on NEXT, or search for customer numbers for which inventory should be retrieved. If you are retrieving by multiple customer numbers, you must enter a customer number(s) and click on ADD

					in order to proceed.
0073	3	E	The Customer type does not match with the new Signing Customer.	You are attempting to replace a temporary customer number with a real customer number, but the customer number is not the same customer type as you are authorized to work with.	You can only replace the signing customer with a customer of the same customer type. The customer type indicates whether the customer number is a federal customer, commercial customer, state customer, etc.
0074	3	E	The selected machine is not a valid type serial.		
0075	3	E	The value of the field 'Quantity' cannot equal zero.	You are attempting to update a 'real' quantity to zero.	The quantity for HW-Maintenance represents the number of models/features that exist on the inventory files and this value cannot be zero. The quantity field for service offerings is the default minimum quantity and this field cannot be zero.
0076	3	E	The specified customer number already exists on the customer structure of this proposal.	You are attempting to exchange a temporary customer number with a real customer number and the customer number you are using already exists on the customer structure of the proposal.	Check the customer number you are using for the exchange and re-enter. If the inventory is manual inventory, you may use any customer number for which you are authorized.
0077	3	E	The selected customer is of a temporary status and is not eligible for retrieving existing products	You are working with a temporary customer number and are attempting to retrieve inventory that exists in an IBM-registered customer number in the inventory files.	You are not allowed to link real inventory to a temporary customer number. You can exchange the temporary customer number with a customer number where the inventory resides or you can create manual machines for the temporary customer number.
0078	3	C	Please press "Yes" as soon as you forward the signed contracts to IBM for processing.	You have clicked on the Next Action button and have requested Customer and IBM Acceptance. Requesting IBM Acceptance automatically allows IBM to	This is an informational message only to remind you to send the signed contracts to IBM as soon as possible so that it can go through the IBM acceptance

				access and complete your contract process.	process.
0079	3	W	If updating either the first or last name, please remove the existing caller and add as a new caller.		
008	1	I	Please confirm Warning/Info messages by pressing ENTER		
008	2	M	You do not have any proposals which will be purged soon.		
008	4	M	This Is A Contract And Not A Proposal		
0080	3	E	Please ensure that both the first and last name fields have been specified for the caller.	This error may occur when you are adding a service offering that requires a base caller as a mandatory element and not all information has been input.	When adding a base caller to a service offering, it is mandatory that both a first and last name be entered. Input all of the required information and click on ADD to add the caller to the proposal.
0081	3	W	Warning, no Services are available	The user has created a proposal and is attempting to add services and none are existing for the frame offering.	This is a setup problem where no service offerings have been linked to the frame offering being used. You must contact the Help Desk to have this resolved before you can proceed.
0082	3	I	Please ensure a selection has been made.		
0083	3	E	The entered machine type is of an incorrect length. Please amend to 4 characters		
0084	3	C	The change of the sales channel would cause a deletion of the following pricing option(s) {PARAM_1} Do you wish to continue?	You are attempting to change the sales channel for the proposal and the selected sales channel will invalidate one or more of the pricing options currently on the proposal.	This is a confirmation message. If you wish to continue with the sales channel change click on 'Yes' and the invalid pricing option(s) will automatically be removed. If you do not want to remove any of the existing pricing options from the proposal, click on 'No' to cancel out of the transaction.
0085	3	C	The change of the sales channel would cause a	On the Customer/Sales Organization tab the user	This is a confirmation message to the user

			deletion of the following pricing option(s) {PARAM_1} and following contract component(s): {PARAM_2} and the proposal will be saved. Do you wish to continue?	has changed the sales organization to a value that would make one or more pricing options currently on the proposal invalid.	informing them that should they select 'Yes', one or more pricing options will be deleted from the proposal. Validate that the change of sales channel is required, then respond 'Yes' or 'No'.
0086	3	I	For the changed billing frequency, no eligible pricing option(s) found.	The user has set manual billing options and has used a billing frequency that is not valid for any pricing option.	Check the billing frequency. The most common billing frequencies are 01 (monthly), 03 (quarterly), 12 (annually). For prepayment contracts the most common frequencies are 12, 24, 36, 48, 60.
0087	3	E	Please select one of the services to continue.	You have elected to add services by either clicking on the Services folder in the tree node or by using the Next Action function in the tool bar, and have clicked on the NEXT button on the services panel prior to selecting a service offering.	Highlight the service offering you want to add to the proposal and click on Next.
0088	3	E	You cannot update the feature code.	There is a manual MES on the proposal which you have selected to edit. The type/feature is highlighted and you have attempted to do an UPDATE on the feature code number.	If the feature code you are attempting to update was entered incorrectly, delete the entire manual MES and create a new one with the correct information.
0089	3	E	SYSTEM ERROR {PARAM_1}: Please try your request again. If the problem continues, please contact the help desk.	This message generally occurs during a system interruption. There is no specific cause or resolution to this message.	If you receive this error, please try the same scenario and make note of any unusual conditions during execution. Recommended resolutions are, but not limited to, cancelling current browser session and starting a new one, or reboot workstation. If you receive the error again, please document the scenario as completely as possible and contact the Help Desk.
009	1	I	Please press ENTER to		

			continue		
009	2	I	The number of proposals/contracts found to meet your specified criteria exceed the limit. Please specify additional criteria to reduce the number of proposals/contracts.	You attempted to retrieve proposals from the Manage Proposal panel and the search criteria found too many proposals meeting the criteria.	Add (or remove) additional criteria to refine the search to proposals that you are interested in retrieving. ISAT is attempting to save processing time by retrieving a smaller number of proposals.
009	4	I	No (valid) stoptime found NCMPP/BMP processing stopped		
0090	3	E	You cannot remove the model definition.	There is a manual MES on the proposal which you have selected to edit. The type/model is highlighted and you have attempted to remove the model that is part of a model upgrade.	If the model entered when creating the manual MES is incorrect, delete the entire MES and create a new one with the correct information.
0091	3	E	Please specify at least one address field.		
0092	3	E	Verification failed for the customer number you entered. Please enter a customer number for which you are authorized	You have entered a customer number for which you are not authorized (which is not on the authorization list to which your user id is linked).	Enter a customer number which is on your authorization list or contact your IBM support to determine if the customer number should be added to your authorization list.
0093	3	E	No term end date has been specified for pricing options at which the identification of that information is mandatory. Please identify a term end date for all the pricing options marked in red.		
0094	3	E	The effective to date may not be before the effective from date.	For a hardware or services component, you are attempting to enter a services effective-to date that is less than the services effective-from date.	You must enter a services effective-to date that is equal to or greater than the services effective-from date. You should keep in mind that setting an effective-to date that is equal to the effective-from date results in cancelling the component and is not recommended for a proposal.
0095	3	E	Password must contain at	You have elected to change	The password must have at

			least one alphabetic and one non-alphabetic character.	your password using the Options > Change Password function and the new password you have entered is either all numeric or all alpha characters.	least one alpha or one numeric character. Select a new password and re-enter. Refer to the ISAT User guide Password chapter for guidelines regarding password changes.
0096	3	E	You are not authorized to add customer {PARAM_1} manually to customer structure.		
0097	3	E	The special bid calculation was unable to be performed.	This occurs when a special bid is to be calculated from the 'component' level via the calculator function and you did not put an 'amount' in the amount field.	You must put an amount in the 'amount' field.
0098	3	E	Password must contain a non-numeric character in the first and last position.	You have elected to change your password using the Options > Change Password function and the new password you have entered contains a non-numeric character in either the first and/or last position.	Passwords must begin and end with a non-numeric character. Select a new password and re-enter. Refer to the ISAT User Guide Password chapter for guidelines regarding password changes.
0099	3	E	The using customer you specified is a temporary one. A temporary customer can only be added to the customer structure when this customer is the signing customer of that proposal.		
00A	1	M	The approval was not done for this proposal		
00A	4	M	The approval was not done for this proposal		
00B	4	M	Approval was requested for the contract (Service level {PARAM1})		
00C	1	W	Service level requires mandatory SBid (Factor)	In case of a change on contract level in 3270 to a Service Level which requires approval, the change to a Service Level with a missing factor will be accepted after confirmation of this message.	The user is responsible to define the missing factor via a special bid in ISAT.
00C	4	M	Mandatory special bid is not created for the Type/Serial		

			{{CCT.CSLMTYP}}/{CCT.CCTSE RNBR}}		
00D	1	M	Price Release Letter {ASB.PRCRELLETTE} is expired.		
00D	4	M	Price Release Letter {PARAM_1} is expired.		
00E	1	M	Price Release Letter {PARAM 1} is already used by other proposals.		
00E	4	M	Price Release Letter {PARAM 1} is already used by other proposals.		
00F	2	M	Service level is withdrawn from marketing: {PARAM_1}		
00G	1	W	Unable to validate machine against inventory. Try again later		
00G	2	I	Proposal will be automatically reloaded		
00H	1	W	Link to get PEW data is not configured		
00H	2	I	All approvals completed, proposal is 'User validated'		
00I	1	M	No service level category associated with {PARAM} exists		
00I	4	M	MES order {PARAM1} for type/serial {PARAM2}/{PARAM3} has been changed.		
00J	4	M	Proposal is locked, workflow status can't be changed		
00K	1	M	M Service level requires approval. Not allowed on contracts		
00P	2	W	Not all mandatory special bids are created for the proposal		
010	1	M	This is not a date (date format is YYMMDD)		
010	2	M	X 10		
010	4	I	The required product reference information was not found for the IBM Machine Type/Model/Feature	he corresponding required product reference information was not found for the given feature and was not billed, like if it is	IBM Support personal: a) The missing product reference entry must be made available on the CHIS BMF table (fed from

			{XXX.CSLMTYP}/{XXC.ISLMC OM}. Therefore Billing for this item did NOT occur	not installed.	SOF/PEP/Bridge/Prism) b) This feature code is invalid. Research the reason why it occurs in the machine configuration and correct the machine configuration (XIC table) US: Cause: Features are not loaded into QSLM. Fix: Check ViewBlue for the announcement letter/supporting documentation for pricing and provide it to PEP via PFQA.
0100	3	I	The type model: {PARAM_1}, has been added for special bid pricing.		
0101	3	E	According to your user profile you are not authorized to use the print function.	You are working with a user ID that does not permit contract print requests.	Contact your business representative for the correct process to follow to request a contract print.
0102	3	E	Data setup problem. No price points have been configured for the selected configurable option.	There is no price point existing for the service offering for you to select.	This is not an error that you can fix. Please contact the Help Desk and report this issue.
0103	3	I	Auto Renewal Pricing Option will be re-visited.	The proposal you are working on has Auto Renewal = Yes on the Settings tab and you have changed the pricing option to a new one of a different length.	This is an informational message only informing you that the pricing option for the renewal period will be revisited and reset, if necessary. It does not affect the current proposal period.
0104	3	I	Sorry, web application could not be found or is currently not available. Please try again later.	This message may occur during login if there is a problem with the upfront web application.	You may continue to try to log in. If you continue to be unsuccessful, contact the Help Desk for resolution.
0105	3	W	The type serial number: {PARAM_1} has already been added to the list of HW Boxes.		
0106	3	E	Data reference setup error. No offering element type view found.	There is a problem in the offering setup or with the link between the reference data and the system.	Contact the Help Desk for resolution of this problem.
0107	3	E	The selected file has an incorrect file extension. Only files with an extension	You attempted to import type/serials via a file and the file did not have a .csv	You should only attempt to import inventory via .csv files (comma separated

			of .csv may be selected.	extension.	values).
0108	3	I	You have proposals which will be purged soon. To view them, click on the "List Proposals to be Purged" tab.	You have logged onto ISAT and because there are proposals existing which are nearing their purge date, this message is displayed.	You may click on the "List Proposals to be Purged" tab and select any proposals that you do not wish to be purged. Editing and changing the proposals will cause a new purge date to be set by the system and they will no longer appear on the purge list.
0109	3	I	The type model: {PARAM_1}, has been removed for special bid pricing.		
011	1	M	Decimal input field too long		
011	2	M	No customer numbers found which match your search criteria. Please re-specify your search criteria, and try again.	You tried to search for a customer number (Create New Proposal Wizard) and entered either an enterprise number, affiliate number or customer name that yielded no customer numbers.	Depending on the method you were using to search, check the enterprise number, affiliate number or customer name and re-enter the correct data. It may be necessary to obtain the customer number via normal business channels and practices.
011	4	W	HW-Maintenance for the Machine-Type/SerialNo {MACHINETYPE}/{SERIALOR DERNO} is already covered by a signed contract with stopdate {STOPDATE}.	This message will appear during retrieval for any retrieved machines that are already covered under a different contract.	If the machine must be included on the proposal, you should ensure that the effective date of the service does not overlap with the service dates on the active contract; otherwise, the customer will be duplicate billed for the same machine. Other options are to not select the machines for inclusion in the proposal, or to stop the service for the machine on the active contract.
0110	3	W	The following proposal(s) could not be deleted: {PARAM_1}		
0111	3	E	It was not possible to assign a default selected service level code for the entered type model. Please manually select a service		

			level code from the available drop down list before proceeding.		
0112	3	E	The entered customer number is not authorized. Please re-enter a Customer Number or select from the list below.	You have entered a customer number which is either not part of your authorization or is not authorized based on customer type.	Enter a customer number for which you are authorized or a customer number whose customer type is eligible for the term and condition used for the proposal. If you believe you should be authorized for the customer number, please contact the Help Desk for assistance in resolution.
0113	3	E	Please select a machine type.	You did not select one or more type/serials that were returned in the 'Available Machines' section of the Add Hardware wizard.	You should select one or more eligible type/serials before selecting the 'right' arrow key to move the type/serial to the Selected Machines section of the Add Hardware panel.
0114	3	E	You cannot update the model definition on this wizard's page.	There is a manual MES on the proposal, or a new manual MES is being created. The type/model is highlighted and the user is attempting to change the model number and has clicked on the UPDATE button.	You cannot update the model information for a manual MES. If the model was entered incorrectly, delete the manual MES and create a new one with the correct model information.
0115	3	E	The selected machine is not eligible for the given proposal.	Possible reasons why a machine is not eligible for this proposal are, for example, that the machine is already on a contract, that the machine is no longer serviced, etc.	Select another machine for the proposal or contact the Help Desk for assistance.
0116	3	I	Please specify the Signing Customer address.		
0117	3	I	You also have Renewal proposal(s). To view them, click on the "Renewal Pending" tab.	This message is presented when you log on if there are bottom line contracts or proposals approaching their renewal date.	Bottom line contracts must be renewed on an annual basis and this is an informational message to remind you to review them.
0118	3	E	Due to the proposal customer type {PARAM_1} you are not authorized to work with it	Valid Customer Types are {PARAM_2}	

0119	3	W	No eligible service level codes are defined for this type model.	This error occurs if you are retrieving an existing type/model or creating a manual machine for the type/model and no coverage hours and/or type of service has been loaded to the CHIS tables.	This error can not be resolved by the user. Please contact the Help Desk to have the type/model validated and the service level information added to the appropriate tables.
012	1	M	Decimal field content invalid		
012	2	M	SYSTEM ERROR: Please contact the help desk. Flag not set to Insert, Update or Delete		
012	4	M	HW-Maintenance for the Machine-Type/SerialNo {MACHINETYPE}/{SERIALOR DERNO} is already covered by the contract {CONTRACTID} with stopdate {STOPDATE}.	This notifier will be issued if the CON.CDUPCHK field is set to 'M'. M indicates that a Mandatory message should be issued if a machine is found on another Contract. This will prevent the Proposal from being accepted.	Please ensure that this service offering is either cancelled from the contract {CONTRACTID} or removed from this proposal - otherwise the proposal can't be turned into a contract and the contained service offerings will fail entitlement.
0120	3	E	Due to the proposals Sales channel you are not authorized to work with it. The proposals sales channel is {PARAM_1}.	You are attempting to work with a proposal having a sales channel for which you are not authorized.	You will be unable to work with the specified proposal unless the sales channel is added to your profile. If you feel you should be able to use the sales channel in error, contact the Help Desk for resolution.
0121	3	C	The Pricing Period From Date exceeds the Pricing Period To Date. Do you want to set it automatically to the default Pricing Period From Date?	This message will appear during Print if the you are manually specifying a pricing period end date and that date exceeds the proposal term end date.	The error should rarely, if ever, occur as the calendar function for most panels will not allow the user to exceed the proposal term end date. Should the error occur, you will need to confirm if you want the pricing period end date automatically set.
0122	3	E	Password must be at least 6 characters long.	You have elected to change your password using the Options > Change Password function and the new password you have entered is less than six characters in length.	Select a new password with six or more characters and re-enter. Refer to the ISAT User Guide Password chapter for guidelines regarding password changes.

0123	3	C	The selected customer is not within the customer structure. Do you wish to add the customer to the structure now.		
0124	3	C	Do you want to set automatically the allowed End Date? The Pricing Period To date exceeds the Pricing Option End date.	This message will appear during Print if the you are manually specifying a pricing period end date and that date exceeds the proposal term end date.	The error should rarely, if ever, occur as the calendar function for most panels will not allow the user to exceed the proposal term end date. Should the error occur, you will need to confirm if you want the pricing period end date set automatically.
0125	3	E	The Pricing Period From Date should be earlier than the Pricing Period To Date!		
0126	3	E	Your date selection is invalid.	This error is unlikely to occur as all date functions are handled via the calendar, which automatically formats the date based on the country setup.	If this error occurs and you are unsure of the correct date format to be used, you should contact the Help Desk.
0127	3	E	You cannot update the selected feature.		
0128	3	E	The specified service level code is not eligible for the entered type model(s).	While adding a manual machine, a type/model was entered without verifying and a service level code was selected for which the machine is not eligible.	You should remove the service level code by clicking on the dropdown for the service level and highlight the 'Select a Service Level Code' option. When you click on 'Verify' the system will assign the default service level. Or if you know a valid alternate service level code you can select this.
0129	3	E	SYSTEM ERROR: An undefined Workflow Status has been set for the proposal: {PARAM_1} . Please contact the help desk.	The proposal may have been inadvertently updated with a status that is not valid to allow the user to proceed.	You should report this issue to the Help Desk.
013	1	M	Field content invalid		
013	2	M	SYSTEM ERROR: Please contact the help desk. Object missing		

013	4	W	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial No {XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	This notifier will be issued if the CON.CDUPCHK field is set to 'W'. W indicates that a warning message should be issued if the service is found on another Contract. This will not prevent the Proposal from being accepted.	This is a warning message,
0130	3	E	SYSTEM ERROR: Return code incorrectly assigned. No proposal was returned from the Save process. Please contact the Help Desk.	This error could occur during the Save process for a proposal, either an automatic save or a manually triggered save.	This is an internal error that cannot be corrected by the user. Check the process you were attempting to ensure the data is correct and try the save again. If the error is recurring, contact the Help Desk.
0131	3	C	The change of the type causes the adjustment initialization of all existing adjustments with 0 for the selected definition. Do you wish to continue?	The type of adjustment has been changed from percentage to amount, or vice versa.	It is important that you validate that this change needs to be made as it will reset the special bid definitions. Once you have confirmed, select 'Yes' or 'No' to complete the process.
0132	3	W	Either no inventory exists for the given proposal or the proposal has been partially uploaded without contract components.		
0133	3	E	The last updated to date must be greater than the from date.	For a hardware or services component, you are attempting to update the services 'effective to' date to a date that is prior to the services 'effective from' date.	Enter a services 'effective to' date that is greater than the services 'effective from' date.
0134	3	E	The conversion code cannot be modified in the multi-selection mode.		
0135	3	E	Contract components for this customer do exist on the proposal, please remove them first.	You are attempting to delete a customer number from the customer structure window of the Customer/Sales Organization folder when inventory has already been retrieved against it.	In order for a customer number to be deleted from the customer structure, all associated inventory must first be deleted. To delete inventory you must go to the HW-Maintenance folder, highlight all

					inventory and click on 'Remove'. This applies to service offerings as well. The service offerings must be deleted from the proposal before you can delete the customer number from the structure.
0136	3	E	Please specify a billing customer	This error will occur when you are on the Customer Structure panel and have elected to manually specify the billing customer number and have clicked on 'add' or 'update' before entering the billing customer number.	You must either enter a valid billing customer number or you must select one of the three other available options (signing, using, sales organization).
0137	3	E	One or more entered users have failed verification. Please check the user ID's and correct the failed entries.		
0138	3	E	Please select a machine from list.		
0139	3	E	Please ensure that either the service effective/expiration date(s) and/or service level code has been specified.	During inventory mass update using the option to apply the updates to a filtered subset of the components, the user has entered effective/expiration machine types but has not specified what to update.	For the mass update you must define what you would like to update. Select either a range of effective/expiration dates and/or a service level code and click on OK. You will get confirmation that the process has completed.
014	1	M	Other AIP entries for the same machine exist – delete them first		
014	2	I	User Profile updated.		
014	4	M	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial No {XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	This notifier will be issued if there are any other AIP entries with the same type serial for other contracts.	Select unique AIP entries for the proposal.
0140	3	E	Please select a price point	You are adding a service offering for which multiple	Because the component is required for pricing, you

				price points are available and no one price point has been defined as either mandatory or default during the offering setup, so it must be selected by the user.	must select at least one price point from the Available Price Points and move it to the Selected Price Points column before you can proceed.
0141	3	E	Please enter/select at least one Customer for the retrieval of inventory.	This error occurs if on the Hardware or Software Inventory tab you are filtering by customer number but have not entered a customer number prior to clicking on Retrieve.	If searching by customer number (the By Customer Number box is checked), you must enter a customer number and indicate whether it is enterprise number, location number or affiliate number.
0142	3	E	Please specify a using customer.	This error may be presented if the user has attempted to add a temporary customer number to the customer structure.	A temporary customer number can only be added to the customer structure when this temporary customer is the signing customer for the proposal.
0143	3	E	The customer number you specified for the sales organization does not exist.		
0144	3	W	The specified customer number is not in your authorization list.	An authorization list is a list of customer numbers for which a given user is authorized. If an authorization list has been specified for you, you can only use customers on this list.	Select another customer number or contact your IBM support for adding the customer number to your authorization list.
0145	3	E	Please enter a valid type/serial before continuing.	You have elected to retrieve inventory by type/serial but have not entered the type/serial on the Retrieval Selection panel.	You must either enter the type/serial before proceeding or click on 'Back' to revise your retrieval criteria.
0146	3	E	The entered quantity is not eligible for the component "{PARAM_1}".	Please amend the quantity to be within the range {PARAM_2}.	
0147	3	E	The feature code {PARAM_1} already exists.		
0148	3	W	The selected file has no contents. Please select another file to import.	You attempted to import inventory using a .csv file which had no data within the file; it is empty.	You should inspect the .csv file and ensure that the data that was thought to be in the file is correctly represented in it. The .csv file may need to be recreated for another

					import attempt.
0149	3	E	The selected customer is not valid for change request.		
015	1	W	Invalid coverage hours for machine {PARAM_1}		
015	2	I	Password updated.	You were successful at updating or changing your password.	This is not an error, merely an informational message that the password was successfully changed.
015	4	I	CONTRACT={CON.IAGRCID}, OFFERING = {OFF.IOFFNIK} offering is not valid for T&C {TCO.IAGRENO}, VERSION {TCO.IAGRVER}		
0150	3	W	The IBM customer agreement number / Additional service agreement number are undefined.		
0151	3	W	The IBM customer agreement number is undefined.		
0152	3	I	Data Setup problem. No URL for changing password is defined, please contact the Help Desk.	This message will occur if you have clicked on the Options > Change Password and the link to the site is missing.	Contact the Help Desk for resolution of this error. You will not be able to proceed with password change until this problem is corrected.
0153	3	E	Please select a contract type from the table	You are creating a new proposal via the Create New Proposal wizard and have identified a contract start date but have not selected a frame offering and have clicked on Next.	Using the list of available frame offerings, select the appropriate frame offering for the type of proposal you are creating and click on Next.
0154	3	W	The additional service agreement number is undefined.	This error may occur during the Request IBM Acceptance process if the country setup defines that a master service agreement number (MSA) must exist before the proposal can be accepted as a contract.	This warning is given to allow the user to enter an MSA number in the 'additional agreement number' field of the Customer/Sales Organization folder of the Customer tab, if it is known. If no number is entered, the user will not be blocked from selecting to Request IBM Acceptance.
0155	3	I	System Error, return code		

			{PARAM_1}.		
0156	3	C	The change of the sales channel would cause a deletion of the following contract component(s): {PARAM_1} and the proposal will be saved. Do you wish to continue?	On the Customer/Sales Organization tab the user has changed the sales organization to a value that would make one or more pricing options currently on the proposal invalid.	This is a confirmation message to the user informing them that should they select 'Yes', one or more pricing options will be deleted from the proposal. Validate that the change of sales channel is required, then respond 'Yes' or 'No'.
0157	3	E	A number of type models are not eligible for the selected service offering. These are highlighted in the table. Please either update these type models or remove them from the list.		
0158	3	E	The customer number you specified for the customer structure does not exist.	A customer number being added to the customer structure either does not exist on the CMR or is of a customer type not specified as valid based on the country setup.	Validate the customer number you are entering and re-enter. If the customer number is a newly assigned IBM customer number, it is possible that the source CMR data has not yet been updated or was updated with an incorrect customer type. Contact the Help Desk for resolution.
0159	3	I	Please enter a customer number.	You did not enter a customer number on the Customer tab.	You should either enter a customer number or select the "No" radio button to indicate that the customer is not IBM-registered so that you can create a temporary customer number.
016	1	M	Overwritten BLP (configuration changed) - process CALC again		
016	2	M	Warranty end date could not be calculated. Please contact the help desk.	This indicates a problem with the data.	This is not an ISAT issue, but a data problem. Please contact the Help Desk.
016	4	I	Batch process reached time limit. NCMPP/BMP processing stopped (shutdown).		
0160	3	W	The current proposal is no longer locked by your user	This message normally means that someone has	In order to further work with the proposal, you will

			id. Please reload the proposal.	accessed your proposal while you had the proposal open, and has had to take the lock from you in order to do so.	need to close the proposal and reload it. If you have designated stand-ins who are allowed to access your proposals, you should contact them to determine what activities may have occurred.
0161	3	E	The effective-to date is prior to the effective-from date.	You attempted to change the effective-to date to a date that is prior to the effective-from date.	The effective-to date must be equal to or greater than the effective-from date. Keep in mind that setting the effective-to date equal to the effective-from date results in cancelling the component, which is not recommended for proposals.
0162	3	W	Please ensure that a 'serial number' has been specified.		
0163	3	E	Data setup problem. No eligibilities (base service conditions) have been configured for available price points.	There are no service conditions existing for this price point.	This is not an error that you can fix. Please contact the Help Desk and report this issue.
0164	3	W	All inventory on the proposal has already been added.		
0165	3	I	No components matched the specified filter criteria.		
0166	3	E	The contract period from date should be between {PARAM_1} and {PARAM_2}.	You tried to create a proposal having effective dates outside of the range that ISAT supports.	Ensure that contract dates are between January 01, 1992 and January 01, 2050.
0167	3	E	The entered customer number is not eligible. Please re-enter another using customer.		
0168	3	I	No contracts matched the specified filter.	This error indicates that you are attempting to use filter criteria to search for contracts and the combination of criteria that you have entered results in no matches.	Check the filter criteria to ensure that the correct responsible user box is checked, or that the correct contract type is selected. If you entered a contract number, check that the number is correct. Re-enter the filter criteria and click on Refresh.
0169	3	E	Please identify the using		

			customer to be associated with this contract component.		
017	1	M	Field content invalid (only 1,2 and 3 are allowed)		
017	2	I	System validation was successful.	You selected the System Validation option without Solution Summary output.	This is not an error, merely an informational message that the solution passed the validation process.
017	4	I	Service offering {PARAM1} has been withdrawn on {PARAM2}. CCT.NO. {PARAM3} has not been copied.		
0170	3	I	The number of returned customers has exceeded your user threshold. Please use the arrow button at the bottom of the scrollbar in order to retrieve additional customers for the specified criteria.	This error may occur when doing a search on customer numbers by enterprise or by those for which you are authorized and the number of returned customer numbers exceeds the threshold set by the country.	This is not an error but an informational message to the user stating that not all customer numbers could be returned at one time. By using the double-down arrow at the bottom of the scrollbar on the current window, you will be able to retrieve additional customer numbers until all are displayed in the proposal you are working with. The double-down arrow will continue to show until all customer numbers are retrieved.
0171	3	I	Please enter a customer name.	During the print process you have reached the Customer Address panel and have elected to specify the signing customer name information manually but have blanked out the default customer name and have attempted to proceed.	You must enter a customer name in the field below the 'specify manually' option in order to proceed. Enter the information and click on 'Next'.
0172	3	E	Planned acceptance date can not be smaller than contract start- date. Please specify a valid acceptance date.	This error occurs when you do an 'Add to Contract'. The proposal created from the copy has a Planned Acceptance Data on the Settings panel and you have changed this to a date that is prior to the contract start date and have attempted to	Alter the Planned Acceptance Date to a date that is equal to or greater than the contract start date.

				save the change.	
0173	3	E	The contract level uplift/discount may not be equal to zero.	On the special bid definitions panel, the user has selected the level of discounting to be at the Proposal/Contract level but has not entered a discount.	When a level of discount is defined to be at the Proposal/Contract level, the default on the panel is 0.00. You must change the 0.00 to a + or ' with a valid value in order to proceed.
0174	3	W	The inventory on the proposal is not eligible for the selected service offering.		
0175	3	C	Requesting IBM acceptance automatically allows IBM ITS CSO to access and further process your proposal.	Requesting IBM acceptance automatically allows IBM ITS CSO to access and further process your proposal. Please press "Yes" as soon as you send back the signed contract to IBM to allow this processing.	This is an informational message only.
0176	3	E	The removal must be greater than the installation.		
0177	3	E	The entered type model is not eligible for the selected service offering.		
0178	3	I	Please enter your customer number into the customer number field or select it from the list by clicking on the select customer number icon	You are creating a proposal and on the first panel have blanked out the customer number in the Your Customer Number field and have then clicked on the Next button.	You must enter a customer number for which you are authorized or select from a list of authorized customer numbers by clicking on the Search button (magnifying glass) to the right of the customer number field.
0179	3	W	Please ensure that a 'type' has been specified.	You are creating an MES for an existing inventory record and have indicated 'new type' under MES content but have not indicated the new type in the 'New machine type-model' field.	Enter a four-digit machine type in the 'New machine type-model' field and a request date and click on Next to proceed.
018	1	M	Please enter either merge Contract ID or Process Option		
018	2	I	Proposal {PARAM_1} saved.	The user has completed an action and has clicked on 'Save', or the action has triggered an automatic save of the proposal.	This is not an error, merely a confirmation message. No action needs to be taken.

018	4	M	{PARAM1} {PARAM2} {PARAM3}		
0180	3	W	The contract type is not valid. pre-set default proposal could not be completed.	You have set up defaults for the 'Create New Proposal' wizard via the Options > View or Update User Profile > Application Defaults and have defined a default contract type that is not allowed in combination with the sales channel or customer type you set as the default.	When this message appears, the proposal default tabs in the background will highlight in black any area where there is a discrepancy in the default settings with what is allowed based on the contract type you have selected. This is a warning only and you can proceed but only those contract types eligible for the customer type and sales channel selected on the previous panel will be displayed. The message will no longer appear if you go back to the Application Defaults and define a combination of sales channel, customer type and contract type that are linked.
0181	3	E	The entered serial number is invalid.		
0182	3	E	The end of service date ({PARAM_1}) for the type model {PARAM_2} is before the proposal start date. No service period for the contract period could be assigned.	You tried to add a product that is no longer eligible for service -- it is considered 'End of Service'.	You are not permitted to add a machine to a proposal that is no longer supported for service.
0183	3	E	Duplicate type/serials are not allowed. Please change the type and/or the serial number	You entered the same type/serial as previously used in the proposal. Duplication is not permitted.	You should ensure that the type/serials are unique during the retrieval process.
0184	3	E	Please specify the customer type		
0185	3	E	Please specify the field(s) {PARAM_1}		
0186	3	W	Multiple instances of the same component, {PARAM_1} have been selected. The duplicated selection(s) will be	For service offerings that allow the selection of multiple price points, the identical price point has been selected more than	This is a warning to the user that the quantity will be increased based on the number of times the same price point has been

			automatically removed and their combined quantities added	one time.	selected. If the quantity has been increased and should not be, click on the 'Select' button, alter the quantity, click on 'Update', 'OK' and 'Save'.
0187	3	E	The quantity cannot be modified in the multi-selection mode.		
0188	3	W	The effective-to date is prior to the effective-from date.	The effective-from date must be earlier than the effective-to date.	Set the effective-to date to be later than the effective-from date.
0189	3	I	No proposals matched the specified filter.	This error indicates that you are attempting to use filter criteria to search for proposals and the combination of criteria that you have entered results in no matches.	Check the filter criteria to ensure the correct responsible user box is checked, or correct contract type or contract id. Re-enter the filter criteria and click on Refresh.
019	1	M	Machine cannot be copied to a different Subcustomer		
019	2	I	Contract Print requested.	You completed the 'Request Contract Print' process (this reporter shows up when the 'finish' button is selected).	This is not an error, merely a confirmation message.
019	4	M	Machine cannot be copied into a different subcustomer CUSTOMERNO = {XXX.ICUSUSE} TYPE = {XXX.CSLMTYP} MODEL = {XXC.ISLMCOM} SERIAL NO = {XXX.ISERORD}		
0190	3	E	Data Reference Setup Error. The contracted element, key: {PARAM_1} has no associated simple element.		
0191	3	E	The specified type serial number is of an incorrect length.		
0192	3	E	The selected service level code is not eligible for the entered type model.	You have selected a service level (depot, repair, exchange) for which the type/model is not eligible.	If you are adding a manual machine, click on Verify after entering the type/model/install date. This will set the service level to the default service level. If additional service levels are valid for the type/model you should be able to select

					from a list in the dropdown. For IBM inventory, when clicking on Machine Type-Serial, if additional service levels are available for the machine, they will be displayed in the dropdown.
0193	3	E	The number of selected callers, exceeds the allowed limit of {PARAM_1}.		
0194	3	C	Are you sure you would like to delete the selected proposal(s)?	You are attempting to delete a proposal by either retrieving a list of proposals, highlighting one more and clicking on Delete, or by going into edit mode for a proposal and using the Next Action button to select Delete.	This is not an error, merely a confirmation message for the delete proposal request.
0195	3	E	Please specify the customer sector		
0196	3	E	The specified type from / to range is of an incorrect length. Please ensure the entered values are of 4 characters.	For the mass update of inventory items using the option to apply the updates to a subset of the proposal components, a machine type has been entered that is not of the correct length.	Machine types must be four characters in length. Correct the machine type and ensure that you also select either a service level code to update and/or an effective/expiration date range.
0197	3	E	The entered customer number's eligibility does not satisfy current business rules.		
0198	3	E	You must specify the user ID when the "Other (Specify)" responsible user criteria is selected.	This error will occur when the user is attempting to retrieve proposals or contracts and the 'Other' userid field is checked but no userid has been entered in the field to the right of the 'Other' option.	If you are designated as a stand-in for the proposal/contract you are attempting to retrieve, check the 'Stand-In' box rather than the 'Other' box. If you have authority to access all proposals/contracts, after checking the 'Other' box input your userid in the field to the right. If you are not authorized after selecting 'Other', an error message will be returned.
0199	3	E	Please select a service level	This error could occur while	Click on the Service Level

			code from the available drop down list before proceeding.	creating a manual machine if the default service level field is blank.	dropdown to select from the list of available service levels. If there are no service levels available, you will not be allowed to proceed and you should contact the Help Desk for assistance.
020	1	M	Process/Subprocess {PARAM_1}/{PARAM_2} not found. Contact Key User.		
020	2	I	X 20		
020	4	M	Type of agreement {CHR_CAGRTP} does not match with {TCO.FTOAACC} and {TCO.TTOAACC} machine {XXX.CSLMTYP} {XXX.ISERORD} not accepted	This message appears while accepting proposal either from ISAT or from HOST. When XIX/XOX machine's type of agreement doesnot match with frame offering's type of agreement, then this error appears.	Make sure that type of agreement used for a machine should be one of frame offering's type of agreement (Either TCO.FTOAACC or TCO.TTOAACC).
0200	3	E	Please specify a Customer Number		
0201	3	E	The entered customer number is not within the customer structure.		
0202	3	E	The sales channel you specified is not valid.		
0203	3	C	The change of the signing customer type would cause a deletion of the following contract component(s): {PARAM_1} and the proposal will be saved. Do you wish to continue?	On the Customer tab the user has changed the customer type to a value that would make one or more contract components currently on the proposal invalid.	This is a confirmation message to the user informing them that should they select 'Yes', one or more contract components will be deleted from the proposal. Validate that the change of customer type is required, then respond 'Yes' or 'No'.
0204	3	W	This is a confirmation message to the user informing them that should they select 'Yes', one or more contract components will be deleted from the proposal. Validate that the change of customer type is required, then respond 'Yes' or 'No'.	The customer number entered is part of an authorization list and profile which restricts the viewing of inventory.	Check the customer number to ensure it has been entered correctly. If the customer number is believed to be valid for viewing inventory, contact the Help Desk for assistance.
0205	3	I	You have not accepted the terms of the disclaimer and	During login, the Disclaimer has been displayed and you	In order to work with the ISAT tool, you must select

			will be logged off the application.	have clicked on the 'Decline' button, which means you do not agree to the terms that provide you with online access using the ISAT tool.	'Accept' on the Disclaimer panel.
0206	3	E	The length of the field '{PARAM_1}' must be 4 characters.	While creating a manual MES where a new machine type is part of the MES, you have not entered a four-character machine type.	A four-digit number must always be indicated in the machine type field. If you are unsure of the type and model, use the product lookup by clicking on the magnifying glass to the right of the field. Enter the four-digit type, three-digit model and request date. If no features are included in the MES click on 'Finish'. If features are included, click on 'Next' to continue.
0207	3	W	The end of service date ({PARAM_1}) for the type model {PARAM_2} has an impact upon the service period for the machine given the current term.	You tried to add a product that is scheduled to designated 'End of Service' during the contract period.	This message only notifies you that support for the product may not continue through the term of the contract and will be priced accordingly. Note: You will see the end of service date on the solution summary in the 'Charge Stop Date' field. Also, the machine will be marked with a service stop date equal to the end of service date.
0208	3	E	The termination calculation was unable to be performed. Please contact the help desk.		
0209	3	E	Please specify the Request date for the Manual MES.	You have selected to create a new manual MES but have not selected a requested date from the calendar on the Choose MES Content panel.	Use the calendar function to select a month/day/year for the manual MES and then click on Next.
021	1	I	Invalid type of rule {PARAM1} for {PARAM2}		
021	2	I	Signed proposal withdrawn.	You selected the 'Withdraw Signed Proposal' and received this confirmation.	This is not an error, merely a confirmation message that the action was completed.

021	4	M	Type of maintenance {CHR_CHSISTM} does not match with {TCO.FTOMACC} and {TCO.TTOMACC} machine {XXX.CSLMTYP} {XXX.ISERORD} not accepted	Machine type of maintenance status does not conform to TCO setup.	Correct data setup.
0210	3	E	The user you specified is not registered in the system. Please verify the user and try again.	The user is attempting to transfer a proposal to another user and the userid entered does not exist in the system.	Verify the userid you have entered and re-enter. It is possible that the person owning the userid has left the company or moved to a new position that no longer requires access to ISAT.
0211	3	E	Password must not contain the userID as part of the password.	You have elected to change your password using the Options > Change Password function and the new password you have entered contains a portion of your ISAT logon userid.	You may not use any part of your user id as part of the new password. Refer to the ISAT User's Guide Password chapter for guidelines regarding password changes.
0212	3	I	Please specify the Sales Organization Address.		
0213	3	C	The "{PARAM_2}" option selection change will delete some pricing options(s). Do you wish to continue?	The "{PARAM_3}" option selection change will delete the following pricing option(s): {PARAM_1}. This error occurs if you have selected a different option then the one used when the proposal was created.	If you want to indicate that "{PARAM_4}" selection change is applicable for the proposal, select "Yes". This will display a list of applicable price protection options. Select one among them. This newly selected pricing option will replace the original one. If you select "No" the pricing option is not changed.
0214	3	E	DATA SETUP PROBLEM: The service condition "{PARAM_1}" has a defined dependency which has not been set. It is not possible to verify any mandatory or optional callers which have been defined. Please contact the help desk.	This reporter indicates there is a link missing between the service condition and another element in the service offering setup.	This is not a problem that can be resolved by you. You will not be able to proceed with this service offering until the setup problem is resolved. Contact your Help Desk for assistance.
0215	3	W	Customer will be verified at the end of the proposal creation process.	You have entered a customer number but have not selected the verification button to ensure the customer number exists in	You can continue with the creation of the proposal but the customer number will go through verification when you click on Finish. If

				the customer reference files.	verification fails, you will be required to begin the proposal creation process again with a valid customer number. It is advisable to always use the verification button whenever it is selectable.
0216	3	E	The customer number you specified is not valid.	This error will occur if you attempt to change the signing customer number to a customer number or customer type that is not valid for the term and condition used on the proposal.	Validate the customer number you are entering and ensure that the customer type is the same as the customer number being updated or is a customer type that is eligible under the term and condition of the proposal. If the signing customer number was entered in error and does not meet the above criteria, you must create a new proposal using the correct signing customer number.
0217	3	W	The effective-from date is later than the effective-to date.	You are attempting to enter an effective-from date that is greater than the effective-to date.	Set the effective-from date to a date that is earlier than the effective-to date.
0218	3	W	The entered customer number is not within the proposals customer structure. Please ensure that an entered customer number is on the structure. The customer number will be reset back to the original using customer.		
0219	3	C	The change of the signing customer type would cause a deletion of the following pricing option(s): {PARAM_1} and contract component(s): {PARAM_2} and the proposal will be saved. Do you wish to continue?		
022	1	I	Just for performance reasons: BLDLtab should be extended		

022	2	I	X 22		
022	4	M	Status {CHR_CHSIISC} does not match with {TCO.FSTAACC} and {TCO.TSTAACC} machine {XXX.CSLMTYP} {XXX.ISERORD} not accepted	Machine type of inventory status does not conform to TCO setup.	Correct data setup.
0220	3	E	Overlapping occurred. {PARAM_1} Special bid not allowed.	You attempted to add a special bid discount for the same period when another discount was in effect for the same type.	You should ensure that the effective period of the desired discount does not overlap or coincide with another discount.
0221	3	E	You are currently logged on as {PARAM_1}, Transfer/Verify not possible. Please verify user id.	The user is attempting to transfer the proposal to the same user id that is currently logged on and editing the proposal in ISAT.	You cannot transfer the proposal to your user id if you are currently editing the proposal. If you are a stand-in for the owner of the proposal, you should check with the proposal owner prior to attempting a transfer. Verify the user id for the transfer and re-enter.
0222	3	W	The signing customers and or fulfillment channel is not valid or . pre-set default proposal could not be completed.	You have set up defaults for the "Create New Proposal" wizard via the Options > View or Update User Profile > Application defaults and have not indicated a default signing customer number.	When this message appears the proposal default tabs in the background will highlight in black any area where there is a discrepancy in the default settings. This is a warning only and you can proceed by entering a signing customer number. The message will no longer appear if you go back into the Application Defaults and set a default signing customer number.
0223	3	W	The e-mail address is not in the correct format. Please use 'email_id@domain_name' format.	This report may show up if you do not format an email address correctly (the '@' symbol may be missing, for example).	Check the entry for the email address to ensure that all information is entered properly.
0224	3	E	Invalid dates specified. Adding, updating or deleting special bid adjustments with the specified dates is not	You cannot add, update or delete a special bid adjustment if this is going to cause a date gap between two adjustments.	Check the dates entered and re-enter if necessary.

			possible.		
0225	3	I	You must specify a date.		
0226	3	C	The change of the signing customer type would cause a deletion of the following pricing option(s): {PARAM_1}. Do you wish to continue?	You are attempting to change the customer type of the signing customer and the customer type being selected is not eligible for the pricing option(s) currently on the proposal.	If you wish to continue with the change, click on 'Yes' and the pricing options not eligible for the customer type will be deleted. Clicking on 'No' will cancel the transaction and the customer type will stay the same and the pricing options will remain on the proposal.
0227	3	I	The proposal has changed. You must first select the Quote to Customer option from the Next Action menu.	This message will be displayed if you have already done a Quote to Customer and then have changed the proposal.	You will be required to go through the Quote to Customer process anytime a change is made to the proposal after a quote has already been created.
0228	3	C	Are you sure you would like to logoff?	This message will be displayed when a user has selected 'Logoff' from the menu bar at the top of the panel.	This is not an error message but a notice to the user that they are about to log off. The user must confirm with Yes or No. If Yes is selected, the user is logged off the system. If No is selected, the user is returned to the currently selected function.
0229	3	E	Password must contain no more than two identical consecutive characters.	You have elected to change your password using the Options > Change Password function and the new password you have entered contains two consecutive identical characters.	You may not use two consecutive characters (such as 11, ee) in your password. Refer to the ISAT User Guide Password chapter for guidelines regarding password changes.
023	1	I	No interpreter {PARAM_1}-rule found for rule {PARAM_2}, Subprocess {PARAM_3}		
023	2	I	X 23		
023	4	M	Internal error in retrieval of contract component: {REASON}		
0230	3	W	The configuration of only one selected inventory item maybe viewed at any one given time. Please amend your selection to a single	On the Hardware of Software Inventory tab the user has retrieved machines and has selected multiple machines. The View	This error should rarely, if ever, occur as the selection of multiple retrieved inventory machines will disable the View button at

			line item.	Inventory Details has then been selected.	the bottom of the panel. If it does occur, select only one inventory machine and click on View Inventory Details again.
0231	3	E	Password must contain no more than three identical consecutive characters in any position from the previous password.	You have elected to change your password using the Options > Change Password function and the new password you have entered contains three consecutive characters which are identical to the old password.	You may not create a new password that has three consecutive characters as the old password. Select a new password and re-enter. Refer to the ISAT User Guide Password chapter for guidelines regarding password changes.
0232	3	I	It is only possible to update a standin, which has been previously verified unsuccessfully, with a successfully verified standin.	This message indicates that a userid has been entered, verified and added, at which point the 'Update' button is selectable. The user then enters a different userid into the field and attempts to update it without doing any verification or add.	You must first enter the new userid and click on Verify and Add before you can do an update to the previously unverified userid.
0233	3	I	The specified customer number is not valid. Please enter a valid customer number	On the Sales Organization tab, you have entered a customer number that is not found in the customer reference files or is not of the correct length.	Verify the customer number entered and re-enter. If the customer number is known to be valid, contact the Help Desk for resolution.
0234	3	W	The combined quantity for the component(s) "{PARAM_1}" is not within the eligible range. Please either remove a number of the components and/or update their quantities to within the allowable range(s). Please select the icon to see the eligible ranges.	Eligible from / to quantity range(s) {PARAM_2}	
0235	3	I	Verification pending		
0236	3	E	Please enter a valid responsible IBM contact.		
0237	3	E	The length of the field 'Feature' must be at least four characters.	This message will appear during the create manual MES process on the Choose MES Content panel if the feature code field is not	Enter a four-digit feature number and click on Add. If you are unsure of the feature number you can use the lookup function by

				filled with a four-digit feature number.	pressing the magnifying glass button to the right of the feature code field.
0238	3	E	You must specify the user ID when the "Other (Specify)" option is selected.	You are attempting to retrieve a proposal or contract using the 'Other' user id option but have not entered a user id.	If you are designated as a stand-in for the proposal or contract you are searching on, uncheck the 'Other' box and check the 'Stand-in' box and try the retrieval again. If you have authorization to view all proposals or contracts, enter your user id in the window to the right of the 'Other' option and try the retrieval again.
0239	3	E	There is no model with the removal conversion code '{PARAM_1}'.		
024	1	I	No structures found for interpreter		
024	2	I	The contract component was deleted.		
024	4	I	Maintenance proposal creation flag {XXX.FPROPYN} does not match machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0240	3	I	The element {PARAM_1} is not eligible for {PARAM_2}.		
0241	3	I	The effective date of the associated software elements will be aligned to the HW Box installation date.		
0242	3	W	The sales organization is not valid. Pre-set default proposal could not be completed.	You have set up defaults for the 'Create New Proposal' wizard via the Options > View or Update User Profile > Application Defaults and have defined a sales organization that is not allowed in combination with the customer type and/or contract type you have set as defaults.	When this message appears, the proposal default tabs in the background will highlight in black any area where there is a discrepancy between the default settings and what is allowed based on the sales organization you have selected. This is a warning message and you will be allowed to proceed. However, only those sales

					organizations for which you are allowed to process against will be displayed. The message will no longer appear if you elect to go back into the Application Defaults and define a combination of sales organization, fulfillment channel, contract type that are linked.
0243	3	E	The customer {PARAM_1} is not authorized to view inventory.		
0244	3	E	Able to handle only one pair (feature or/and model) with the install conversion code '{PARAM_1}'.		
0245	3	C	Do you want to save the current {PARAM_1}?	You have made changes to the proposal which have triggered an automatic save of the proposal.	This is not an error, only a confirmation message. If a review of your changes indicates that the proposal is correct, you can confirm with "Yes". Otherwise, select "No" or "Cancel".
0246	3	E	SYSTEM ERROR: Incorrect data configuration. Please contact the help desk.	Proposal ID: {PARAM_1}. No {PARAM_2} found with {PARAM_3}	You may be able to salvage the proposal by replacing the offerings. It is more likely that you will need to create the proposal from the 'Create New' button. Or you may need to transfer the proposal to a user that has the correct access.
0247	3	E	Please ensure that a '{PARAM_1}' has been specified.	You are attempting to create a manual MES where you have indicated a model change and clicked on 'Finish' before entering the new model.	In the right column under 'New Machine Type - Model' enter the model that will be part of the MES and select a request date. If no features are included in the MES click on 'Finish'. If features are included, click on 'Next' to continue.
0248	3	W	Code Page {PARAM_1} is not supported by JRE, Please contact help desk for support.	During logon the country's codepage is checked for validity and/or support capability and was found to be not supported.	There is nothing you can do to fix this error. You must contact the Help Desk for resolution.
0249	3	W	Only one of the multiple		

			components " {PARAM_1} " maybe defined. Please remove the additional components.		
025	1	M	Not any {PARAM_1}-rule found on CFL		
025	2	M	X 25		
025	4	I	Machine type {XXX.CSLMTYP} is not in range from {SED.MTYPEFROM} to type {SED.MTYPETO} machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0250	3	E	The entered {PARAM_1} number is of an incorrect length. Please amend to {PARAM_2} characters		
0251	3	E	The server is currently not available. Please try again later or contact the Help Desk.	This indicates that there may be a communications problem.	You should try the request again. If still not responding, you may want to try another browser, if available. If both steps fail, you should contact the Help Desk to report the outage.
0252	3	W	Problems encountered while writing export data to file. Maybe the file is in use by another application, the file is a directory, the file cannot be created, the write access is denied or it cannot be opened for any other reason. Reason: [{PARAM_1}] Please check and retry.		
0253	3	E	The customer type you specified is not valid for the customer you specified.	A customer type was selected that does not match the customer type in the customer master record.	If customer type handling is being used by the country, you must enter the customer type that is associated to the customer number. If you do not know what the customer type is, contact the Help Desk for assistance.
0254	3	E	Your session has expired, please log in again to revalidate your session.	This message may be displayed if there has been a system outage while you	You should log off the system and attempt to log in again. If you are unable

				are logged into ISAT.	to log in, contact the Help Desk for assistance.
0255	3	I	The change in coverage will result in the number of supported callers being reduced to {PARAM_1}. Please confirm which Callers are to be supported.	The service offering you are working with currently has the required number of dependent elements to qualify for specific coverage and you are now altering the coverage to a lower quantity.	Because you are now moving to different coverage, it is not required that you have as many base callers. The system is asking you to confirm which of the callers on the list should be supported and will give you the maximum quantity that must be confirmed. Click on 'Proceed' and check which base callers should remain, then click on OK and Save. If you now click on the tab representing the callers the number you selected will be displayed.
0256	3	W	Data setup problem, No Pricing Option's found.	This message occurs when you are creating a new proposal and reach the pricing option panel where you are expected to select one.	This is a setup problem for the frame offering you are using and can not be resolved by you. You will need to contact the Help Desk for assistance.
0257	3	E	The length of the field '{PARAM_1}' must be 3 characters.	While creating a manual MES where a new model is part of the MES, you have only entered one or two characters for the model.	A three-digit model must always be indicated in this field. If you are unsure of the model, use the product lookup by clicking on the magnifying glass to the right of the field. Re-enter the model number and requested date. If no features are included in the MES click on 'Finish'. If features are included, click on 'Next' to continue.
0258	3	E	You must specify a billing customer number		
0259	3	I	Verification failed		
026	1	M	Data driven processing terminated because of RC={PARAM_1}		
026	2	M	Specification of a temporary customer number is not allowed. You must specify a customer who is already registered with IBM.		

026	4	I	Type of Agreement {CHR_CAGRTP} does not match with {SEL.FTOAEXT} and {SEL.TTOAEXT} machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0260	3	E	The specified type serial numbers are of an incorrect length.		
0261	3	E	SYSTEM ERROR: The HTML output was not returned over the API. Unable to display the solution output page. Please contact the help desk.	This indicates a problem in the interface that formats and displays the solution output page.	This error can not be corrected by you. Please contact the Help Desk.
0262	3	E	The specified service level code is not eligible for the entered type model(s). The default service level code will be automatically assigned.	While adding a manual machine, a type/model was entered without verifying and a service level code was selected for which the machine is not eligible.	You should remove the service level code by clicking on the dropdown for the service level and highlight the 'Select a Service Level Code' option. When you click on 'Verify' the system will assign the default service level. Or if you know a valid alternate service level code you can select this.
0263	3	E	The change is not allowed because no pricing option's are available for the selected option.		
0264	3	W	Auto renewal settings will be revisited.		
0265	3	W	Please ensure that a selection has been made.		
0266	3	I	Please retry your request.		
0267	3	I	The specification of the term end date is not applicable for the selected pricing option.	You tried to select the calendar on the Pricing Options panel and were attempting to define a contract stop date.	You should only attempt to define contract stop dates on valid 'odd-month' proposals. You should allow the system default to be used based on the pricing option selected.
0268	3	E	SYSTEM ERROR: Incorrect data configuration. The {PARAM_1} could not be found with {PARAM_2}. Please contact the help	This error is displayed when A service offering on the proposal is not applicable anymore. Possible reason is that original offering www	The proposal cannot be opened in ISAT. Please contact the help desk.

			desk.	rule has expired.	
0269	3	W	A customer must be identified in the event that a contract id has not been specified.	This error occurs if you are using the HW inventory function and attempt to retrieve machines without a contract id or customer number.	If you are not retrieving machines via the contract id, you must indicate at least one customer location from which to retrieve inventory. Ensure the 'By Customer Number' filter is selected and enter or search for a customer number.
027	1	I	You should provide a dummy interpreter rule in CFL		
027	2	M	X 27		
027	4	I	Type of agreement {CHR_CAGRTYP} is 0 - machine is rental machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
028	1	M	Country {PARAM_1} not on CTL-table		
028	2	M	This proposal is not allowed to be accessed by IBM ServicesAssistant.	You attempted to retrieve a proposal that ISAT cannot access. This normally indicates that the proposal was not created in ISAT.	If you know that the proposal was created in ISAT, you should contact the Help Desk.
028	4	I	Type of maintenance {CHR_CHSISTM} does not match with {SEL.FTOMEXT} and {SEL.TTOMEXT} machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0281	3	E	The billing start date must be less than the billing stop date.	This error may occur when updating information on the billing information tab of a contracted hardware machine or for a usage machine when entering planned resources.	This error generally should not occur because the calendar function in most instances will not allow the selection of a start date that is greater than a stop date.
0282	3	W	Data Setup problem. No consumption elements exist, please contact the help desk.		
0283	3	W	Please enter an explanation before certifying correctness.	This message will be displayed during the Customer Acceptance	If there is no header row identifying what the columns of information

				process if the print control number entered does not match the print control number of the most current print.	represent, you must use the dropdown next to the <NO MAPPING> header row and select the identifier that represents "machine type" or "type".
0284	3	I	Mapping of machine type is mandatory for further proceeding. Please select the column which maps to machine type in file.	During the import inventory process, the csv file has no header information identifying what the columns represent.	If there is no header row identifying what the columns of information represent, you must use the dropdown next to the <NO MAPPING> header row and select the identifier that represents 'machine type' or 'type'.
0285	3	E	A generated serial number cannot be changed or inserted. Please enter an existing serial number. The entered serial number will be reset back to the original number.	The user is attempting to overkey a generated serial number with a serial number beginning with SE or OR, which are reserved for the system.	A manually assigned serial number cannot be replaced with a serial number beginning with SE or an order number beginning with OR. Please enter a different serial number to replace the manual one entered or retrieved earlier. If the serial number field is frozen, no update is allowed.
0286	3	I	Generated serial is not allowed		
0287	3	E	Serial number must not be empty. The serial number will be reset back to the original number.	When creating a manual machine a manual serial number was input. After saving the data, the user has gone to the Machine Type-Serial tab and blanked out the serial number and clicked on Save.	A serial number must always exist in the inventory tables for a manual machine. After viewing the error message and clicking on 'OK', the serial number will be reset to the original number. If there are characters within the serial number you wish to change, make the updates to one or all of the existing characters and click on Save.
0288	3	I	Neither model nor serial is specified	During the import inventory process, the csv file has a machine type listed but has no model or serial associated to it.	You should be able to proceed as the machine will not be processed. If you are unable to proceed, remove the 'type only' row from the csv file and perform the

					import again.
0289	3	E	The billing stop date must be greater than the billing start date.	This error may occur when updating information on the billing information tab of a contracted hardware machine or for a usage machine when entering planned resources.	This error generally should not occur because the calendar function in most instances will not allow the selection of a stop date that is prior to a start date.
029	1	I	More notifiers for finished background processes pending		
029	2	M	The value entered for field {PARAM_1} is not valid.		
029	4	I	Status {CHR_CHSIISC} does not match with {TCO.FSTAEXT} and {TCO.TSTAEXT} machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0290	3	E	The quantity cannot be greater than one for a manually entered machine. Please reduce quantity to one before changing the serial number. The entered serial number will be reset back to the original number		
0291	3	I	Duplicate Row	During the import machine inventory process, a duplicate row for a type/serial or type/order was found.	You should be able to proceed with the import as the import process will overlook the duplicate row when creating inventory list on the proposal. If you are unable to continue, remove the duplicate row from the csv file and perform the import again.
0292	3	E	Please enter a pricing release letter number.	This message indicates that the user is entering or updating special bid information and the special bid setup defines that a price release letter is mandatory.	Enter the price release letter and expiration date, if applicable, and click on Add.
0293	3	I	Mapping of either machine model or serial number is mandatory for further proceeding. Please select	During the import inventory process, the csv file has no header information identifying what the	If there is no header row identifying what the columns of information represent, you must use the

			the column which maps to machine model and/or the column which maps to serial number.	columns represent.	dropdown next to the <NO MAPPING> header row and select the identifier that represents “machine type” or “type” or “serial number” or “serial”.
0294	3	I	No type specified		
0295	3	I	Quantity reduced to 1		
0296	3	E	The entered Contract Addition ID is already in use, Please specify a unique ID.		
0297	3	E	The entered {PARAM_1} is of an incorrect length. Please amend the length to {PARAM_2} characters.		
0298	3	E	Please specify the Contract Addition ID		
0299	3	C	Do you wish to apply purchase order changes to all contract additions?	The user has made an update to the purchase order number and there are contract additions existing for the contract.	This is a confirmation message only. If you would like the change applied to all contract additions, click on ‘Yes’.
030	1	M	SQLCODE = {PARAM_1} from module {PARAM_2}		
030	2	M	X 30		
030	4	I	MES orders cannot be extracted machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
0300	3	E	The entered key does not match the pattern, character at position {PARAM1} should be {PARAM2}.	The entered text should match the following patterns Contract addition ID Type of Data Template: {PARAM3} Contract addition ID Data Usage Template: {PARAM4} The first template is for identifying the type of data which should be entered in Contract addition ID. CCCCCC - Customer number (The 8-character customer number should drop two leading 0s.) X - Alphanumeric A - Alphabetic N - Numeric (Blank) - Any value	

				Others characters - protected characters (that can not be changed in contract addition ID field) The second template is for identifying the data usage P - Protected - a character can not be changed. M - Mandatory - a character can be changed but can not be blank. (Blank) - Unprotected - a character can be changed and can be blank.	
0301	3	W	The entered billing customer number is not within the proposals customer structure. Please ensure that an entered billing customer number is on the structure. The billing customer number will be reset.		
0302	3	E	The specified billing customer number extension is of an incorrect length. Please ensure the entered value is of two characters.		
0303	3	I	Notifiers list		
0304	3	I	Your request is being processed you will be notified when it's completed.		
0305	3	W	The billing customer number is not specified. The billing customer information will be ignored.		
0306	3	C	Please confirm that you wish to remove the selected contract component(s).	On the proposal the user has highlighted one or more hardware machines and/or services and has clicked on 'remove'.	This is not an error but an informational message asking the user to confirm that this is the action they want to take.
0307	3	E	Machine already on proposal	During the import inventory process, a machine was found on the csv file that already exists on the proposal.	You should be able to proceed as the duplicated machine will not be processed. If you are unable to proceed, remove the duplicated machine from

					the csv file and perform the import again.
0308	3	E	Machine not authorized	During the import inventory process, a machine was found on the csv file that is not an authorized IBM machine.	You should be able to proceed as the invalid machine will not be processed. If you are unable to proceed, remove the non-authorized machine from the csv file and perform the import again.
0309	3	E	Machine not found in inventory	During the import inventory process, a machine was found on the csv file that is not found in the inventory records.	You should be able to proceed as the machine not found will not be processed. If you are unable to proceed, remove the machine from the csv file and perform the import again.
031	1	I	Msg from DB2: {PARAM_1}		
031	2	M	The number of machines found to meet your specified criteria exceed the limit. Please specify additional criteria to reduce the number of machines.	You tried to retrieve inventory based upon multiple customer numbers such that the threshold criteria for retrieval was met or exceeded.	You should reduce the number of customer numbers in the selection criteria. The retrieval process may need to be executed several times to capture all inventory desired. This limit is intended to improve performance for you and is not considered an error.
031	4	I	Removal orders cannot be extracted. Machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted.		
0310	3	E	Features not found in inventory	During the import inventory process, feature codes were found on the csv file which do not exist in the inventory record.	You should be able to proceed as the import process will use the features found in the inventory record. If you are unable to proceed, remove the invalid features from the csv file and perform the import again.
0311	3	E	Customer does not exist for this machine	During the import inventory process, a customer number was associated to a machine on the csv file to which it does not belong.	Check the type/serial and customer number to ensure both are correct. If one or the other is in error, correct the error and perform the

					import again. If the machine is a valid inventory machine, you can remove the customer number and the import process will correctly assign it.
0312	3	I	Different customer found: {CUSTOMER}	During the import inventory process, a customer number was associated to a machine when in actuality it is linked to a different customer.	Check the customer number that is linked to the type/serial, correct the entry in the csv file and perform the import again. If the machine is a valid inventory machine, you can remove the customer number and the import process will correctly assign it.
0313	3	I	Different install date found: {DATE}	During the import inventory process, an installation date was given for an inventory machine that does not match the actual inventory record.	You should be able to proceed as the import process will use the inventory record for the installation date. If you are unable to proceed, correct or remove the installation data and perform the import process again.
0314	3	E	No using customer specified for type and model		
0315	3	E	Generated serial number not allowed		
0316	3	E	No valid type available for feature	During the import inventory process, a feature code was found for a machine that is not valid for any machine type.	You should be able to proceed as the feature will not be processed. If you are unable to proceed, remove the feature code from the csv file and perform the import again.
0317	3	I	Validation of machines in import file completed {PARAM1} records read from file {PARAM2} records not processed {PARAM3} machines found in inventory {PARAM4} machines to be IBM registered {PARAM5} machines not found in inventory or not		

			eligible {PARAM6} features found in product reference {PARAM7} features not found in product reference {PARAM8} feature records for machine in inventory ignored		
0318	3	W	Serial number must not start with SE or OR or ME. Leave this field blank to generate a serial number.	The user is attempting to enter a manual serial/order/MES number in the serial number field when creating the manual inventory. Or the manually created serial/order/MES number is being overkeyed once it has been created.	SE, OR, and ME are reserved for the system. If you are adding a new manual machine, leave the serial number at 'system generated' and the system will generate a serial number (if entered install date is equal to or less than current date) or an order number (if date entered is in the future). Or, you may enter a serial number up to 30 characters.
0319	3	W	The quantity cannot be greater than one for a manually entered machine.		
032	1	M	SQLCODE = {PARAM_1} from module {PARAM_2} at {PARAM_3}		
032	2	M	Verification failed on user {PARAM_1}		
032	4	M	Error in retrieval of contract component: {REASON}	You are attempting to link a type/model/serial to a service offering that is either not eligible or has a dependency upon another element which is not part of the offering setup.	Contact your local administrator if you believe the type/model should be eligible for the service offering so that the offering can be updated. Otherwise, you must link an eligible machine to the offering or select a different service offering for which the machine is eligible.
0320	3	W	The date format of this column is not supported. Mapping as date value is not possible.	During the import inventory process, a column on the csv file contains a date that is in a format not supported.	For the csv file you can format the dates as xx/xx/xxxx. Correct the csv file and perform the import again.
0321	3	I	Notifiers deleted.	The user has elected to View Notifiers and has selected one or more	This is not an error but an informational message confirming that the notifiers

				notifiers to be deleted.	have been deleted.
0322	3	W	Some Notifiers were not deleted.		
0323	3	E	Notifier was not deleted.		
0324	3	E	Feature ignored since corresponding machine found in inventory is not eligible for the proposal.		
0325	3	E	SYSTEM ERROR: unrecognized return code - 0		
0326	3	E	DATA SETUP ERROR: The key {KEY} can not be found in the reference data for the product category linked to the manufacturer category linked to the type model: {TYPEMODEL}		
0327	3	E	HOST ERROR. Incomplete proposal structure. No WhoWhatWhom found or returned.	This error will occur if you are attempting to edit an existing proposal and the reference data has been altered since the proposal was created.	Because this is a data setup problem, you will not be able to edit or view the proposal until the problem is resolved. Contact the Help Desk for assistance.
0328	3	E	HOST ERROR. Incomplete proposal structure. Proposal, Pricing Option <Key = {PRICINGOPT}> is not eligible for WhoWhatWhom. <Key = {WWW}>.	This error will occur if you are attempting to edit an existing proposal and the reference data has been altered since the proposal was created.	Because this is a data setup problem, you will not be able to edit or view the proposal until the problem is resolved. Contact the Help Desk for assistance.
0329	3	E	HOST ERROR. Incomplete proposal structure. No billing option found for pricing option. <Key = {PRICEOPT}>.	This error will occur if you are attempting to edit an existing proposal and the reference data has been altered since the proposal was created.	Because this is a data setup problem, you will not be able to edit or view the proposal until the problem is resolved. Contact the Help Desk for assistance.
033	1	M	IMS status code {PARAM_1} at {PARAM_2} {PARAM_3}		
033	2	M	Proposal is locked by user {PARAM_1} . Please try again later.	You are trying to edit a proposal currently locked by another user.	Contact the other user, if desired, and ask that he/she release the lock on the proposal so that you may work with it.
033	4	M	Proposal is in status DEL. Change is impossible.		
0330	3	E	HOST ERROR. Incomplete proposal structure. No price protection found for pricing	This error will occur if you are attempting to edit an existing proposal and the	Because this is a data setup problem, you will not be able to edit or view the

			option. <Key = {PRICEOPT}>.	reference data has been altered since the proposal was created.	proposal until the problem is resolved. Contact the Help Desk for assistance.
0331	3	E	HOST ERROR. Incomplete proposal structure. No term found for pricing option. <Key = {PRICEOPT}>.	This error will occur if you are attempting to edit an existing proposal and the reference data has been altered since the proposal was created.	Because this is a data setup problem, you will not be able to edit or view the proposal until the problem is resolved. Contact the Help Desk for assistance.
0332	3	E	HOST ERROR. Incomplete contract component structure. No contracted elements were returned for the contract component <Key = {CCOMPONENT}>.	This error will occur if you are attempting to edit an existing proposal and the reference data has been altered since the proposal was created.	Because this is a data setup problem, you will not be able to edit or view the proposal until the problem is resolved. Contact the Help Desk for assistance.
0333	3	W	Serial number must not start with HV. Please enter 'HVP' to generate a high volume serial number.	When creating a manual machine, a manual serial number was input that started with the letters HV.	HV is reserved for the system and may not be used when creating a manual serial number. If the intent was to create a high volume serial number, input 'HVP' only in the serial number field and the system will create the HV serial.
0334	3	E	The cost per unit must be changed.		
0335	3	E	The markup percentage must be changed.		
0336	3	I	The price per unit has been recalculated.	For a Consumption resource, the Cost cannot be higher than the Price. If the user has manually updated the Cost field only, the Price field will be automatically adjusted to match that value. If the user has manually updated the Price field only, the Markup percentage will be automatically adjusted.	This is an informational message to the user. No additional action is needed.
0337	3	I	The price fields have been restored.		
0338	3	E	The price per unit must be changed.		
0339	3	E	The record with the phase {PARAM_1} already exists.		
034	1	W	Change affects different billing customer		

034	2	M	X 34		
034	4	W	Change affects different billing customer. CONTRACT = {CCT.IAGRCID} LDBSOSN = {CCT.LDBSOSN} {CEV.UDBFCTB}->{CEV.UDBFCTA}		
0340	3	I	Threshold of retrieval result reached.	You are requesting to retrieve inventory using a range of machines and the filter criteria for the retrieval is too wide. Please limit the filter criteria to retrieve a complete list.	You may either narrow down the range of machines to be retrieved and do multiple retrievals or you may retrieve using the asynchronous process, which will process in the background and allow you to continue working with other proposals.
0341	3	I	ISAT is scheduled for maintenance from ___/___/___:___ to ___/___/___:___ . ISAT will be unavailable during this time period.		
0342	3	I	ISAT will be shutting down in 15 minutes. Please save your work and log off.		
0343	3	I	The _____ function in ISAT is currently experiencing technical difficulties. Please do not use this function until the status information indicates it has been resolved.		
0344	3	I	Technical difficulties previously reported with the _____ function in ISAT have been resolved. This function is now available for your use.		
0345	3	I	ISAT is not available during scheduled maintenance. Please try again later.		
0346	3	I	ISAT is currently down due to an unplanned outage. The expected time ISAT will be available is not known at this time.		
0347	3	I	ISAT servers are successfully disabled.		

0348	3	I	ISAT servers are successfully enabled.		
0349	3	E	Please enter a message.		
035	1	M	Option not allowed, Contract fulfilled		
035	2	M	This proposal does not contain any services. Please add services before continuing.	A proposal when created, if does not contain any component added then during the accept process this mandatory notifier is issued.	Before accepting the proposal atleast one component should be added to the proposal.
035	4	M	This CCT key already exists. COUNTRY = {CCT.IOPUCTY} CONTRACT = {CCT.IAGRCID} LDBSOSN = {CCT.LDBSOSN} STARTDATE={CCT.DAGRCAS}		
0350	3	E	Please enter a user number.		
0351	3	E	SYSTEM ERROR: unrecognized return code - 0.		
0352	3	E	Cost must be set to apply markup percentage.	For consumption resources, a markup percentage has been entered but there is no cost against which to calculate the price.	Enter a cost in the 'cost' field at the same time as the markup is being entered and press 'update' to save the changes.
0353	3	E	Cost must not be greater than price.	A cost has been entered which is higher than the price entered.	This error should rarely, if ever, occur as the update of the cost automatically updates the price.
0354	3	E	Update is not allowed.		
0355	3	W	There are still {NUM} mandatory and/or warning notifiers. Please be sure to address these while working on the proposal. You may review notifiers again from the Proposal→View Notifiers option.		
0356	3	W	No pending inventory was found that matched the specified filter criteria.	Under the Task List for Auto Insertion Pending, the user has selected to retrieve machines that may be eligible for auto insertion and none are found.	This is an information only message. No action is required. If it is expected by the user that machines should be available under the auto insertion pend list, it is possible that the inventory has not yet been

					updated.
0357	3	W	The machine is not eligible for that proposal and service and cannot be added to this proposal.	{PARAM_1}	
0358	3	I	The number of returned auto insertion items has exceeded your user threshold. Please use the arrow button at the bottom of the scrollbar in order to retrieve additional items for the specified criteria.	From the task bar the user is retrieving a list of machines under Auto Insertion Pending and the resulting list exceeds the threshold defined by the country.	Click on the double arrow at the bottom of the scrollbar in the left tree node to retrieve additional machines for auto insertion. This step can be done as many times as is necessary in order to retrieve all machines.
0359	3	I	All selected items deleted.	The user has viewed the list of machines under the Task List for Auto Insertion Pending, has highlighted machines to be removed and has clicked 'Delete'.	No action is required. This is an information-only message informing the user that the deletion has been completed.
036	1	M	Duplicate record for INSERT		
036	2	M	Your request is not valid for a proposal in status "{PARAM_1}".	ISAT workflow status prevents you from attempting an invalid action-based solution status. This could indicate that when the workflow status was last updated, the next logical workflow status was not updated accurately.	If on the 'Next Action' dropdown the action you are attempting to take is selectable, you should contact the Help Desk.
036	4	M	This CCF key already exists. COUNTRY = {CCF.IOPUCTY} CONTRACT = {CCF.IAGRCID} CAGRPER = {CCF.CAGRPER} LDBSOSN = {CCF.LDBSOSN}		
0360	3	E	The frame offering on this proposal/contract is not configured to be available through ISAT.	Under the Task List for Auto Insertion Pending, all AIP entries are displayed and the user selects an entry for a proposal having a term and condition not eligible under ISAT.	As long as the term and condition used by the proposal you selected is marked as not eligible under ISAT, you will not be allowed to proceed with it. Select another proposal that you are authorized for.
0361	3	E	Current workflow status of proposal does not allow inserting a new machine. Please change workflow status of the proposal first if		

			possible.		
0362	3	W	W003: Effective from date is after withdrawn from marketing date.	You have added a service offering with a component that has been withdrawn from service and the start date of the component is after the withdrawn date.	If you are authorized to propose withdrawn services, the service offering will be added with an 'attention' icon to the left of the component in the tree view. If the profile that your user id is linked to does not authorize you to propose withdrawn services, you will not be allowed to continue and must use a component that is not yet withdrawn.
0363	3	W	Offering/component {PARAM1} will be withdrawn from marketing on {PARAM2}.		
0364	3	W	Offering/component {PARAM1} has been withdrawn from marketing as of {PARAM2}.	You are attempting to add a service offering or component which has been withdrawn from service and the withdrawn date is prior to the start date of the proposal.	If you are authorized to propose withdrawn services, the service offering or component will be added with an 'attention' icon to the left of the offering name/component in the tree view. If the profile that your user id is linked to does not authorize you to propose withdrawn services, you will not be allowed to continue and this will be considered a mandatory message.
0365	3	W	Offering/component {PARAM1} has been withdrawn from marketing as of {PARAM2}. Conflict on {PARAM3} installation date {PARAM4}.		
0366	3	W	Effective from date is after withdrawn from marketing date {PARAM1} of {PARAM2}.		
0367	3	W	Install date is after withdrawn from marketing date.		
0368	3	W	Effective from date is after		

			withdrawn from marketing dates of configurable options.		
0369	3	E	The customer {PARAMETER1} is embargoed and may not be processed.		
037	1	M	Duplicate record for UPDATE		
037	2	M	Proposal was locked by your user ID from another session.	You selected a proposal from the Locked Proposals tab and selected 'Edit'.	No action is necessary. When you select Edit, the proposal is unlocked.
037	4	M	This CAR key already exists. COUNTRY = {CAR.IOPUCTY} CONTRACT = {CAR.IAGRCID} IAGRSID = {CAR.IAGRSID}		
0370	3	W	The serial number has over {MAX_CHARS} characters, only last {MAX_CHARS} are used on downstream.	This message will be displayed if you are adding a manual machine and are assigning a manual serial number that has more characters than is recognized in the country set up of 7 or 9 characters. The length allowed (7 or 9) is set by each country based on the inventory.	This is a warning message only to inform you that you will only see the last 7 or 9 characters on your printout or invoice. If you have created several manual machines where the last 7 or 9 characters are all identical, you may want to consider making them unique so that they can be distinguished on the print output.
0371	3	I	No notifiers were found.		
0372	3	E	The entered key does not match the pattern, character at position {PARAM1} should be {PARAM2}.	The entered text should match the following patterns: Billing Extension Type of Data Template: {PARAM3} Billing Extension Data Usage Template: {PARAM4} -The first template is for identifying the type of data which should be entered in BillingExtension X - Alphanumeric A - Alphabetic N - Numeric (Blank) - Any value Others characters - protected characters (that can not be changed in contract addition ID field) -The	

				second template is for identifying the data usage P - Protected - a character can not be changed. M - Mandatory - a character can be changed but can not be blank. (Blank) - Unprotected - a character can be changed and can be blank.	
0373	3	W	There is still a mandatory or warning notifier. Please be sure to address these while working on the proposal. You may review notifiers again from the Proposal→View Notifiers option.		
0374	3	C	Are you sure you would like to delete the selected automatic insertion pending item(s)?		
0375	3	I	The batch process could not be deleted (it's processed or the status is changed), Please refresh the batch records.		
0376	3	E	{CONTRACTID} is not a Contract.	This message will be displayed if you are on the Contract panel and are searching on a specific contract ID that is still in a proposal status.	Check the contract ID entered to ensure it is correct and re-enter if necessary. You may also try entering the contract ID from the Proposal panel.
0377	3	E	Please terminate last contract period before melt/add.		
0378	3	E	Acceptance pending or in process.		
0379	3	E	VAT flag does not correspond with the defaulted {CONTRACTID} flag.		
038	1	W	Attention b - price will be set to 0		
038	2	M	Proposal is copied.		
038	4	M	This CMF key already exists. COUNTRY = {CMF.IOPUCTY}CONTRACT = {CMF.IAGRCID}CAGRPER =		

			{CMF.CAGRPER} CSITXXX = {CMF.CSITXXX}CPRDTYP = {CMF.CPRDTYP}LISTNUM = {CMF.LISTNUM}		
0380	3	E	Maintenance contract period start must be previous periods stop date plus 1.		
0381	3	E	There are mandatory Notifiers for this proposal.		
0382	3	E	Contract is used by another process.		
0383	3	E	Proposal field {PARAM_1} does not match with contract field.		
0384	3	E	Incorrect data setup: The selected service offering has defined for a single composed serialized Hardware Box the serial number assignment to be on contract component level.		
0385	3	E	Incorrect data setup: The selected service offering has defined for a single occurrence, composed offering element, multiple selections enabled. This is not supported and would result in an inconsistent behavior.		
0386	3	E	{PARAM1}{PARAM2}{PARAM3}{PARAM4} - {PARAM5} - {PARAM6} - {PARAM7} - Dependency Evaluation Notification		
0387	3	E	Incorrect data setup: The selected service offering has defined multiple offering elements where a single occurrence is given with multiple selections within the wizard. This would result in an inconsistent behavior.		
0388	3	I	Proposal contents check initiated successfully		
0389	3	I	The number of returned		

			billing information records has exceeded your user threshold. Please use the arrow button at the bottom of the scrollbar in order to retrieve additional records for the specified criteria.		
039	1	M	{PARAM_1} date greater than Contract expiry date (CON.DAGRVEX)		
039	2	M	Verification failed: {PARAM_1} {PARAM_2} could not be found in the product reference database.	While creating a manual machine, features and/or rpq's were entered without first being verified. When the user clicked on 'OK' the verification was triggered and some features/rpqs were found to be invalid.	Validate the machine type, model or feature you are attempting to add, re-enter the data and verify again.
039	4	M	Merging more than 9 times is not allowed.		
0390	3	E	Component {PARAM_0} is added multiple times with same effective date {PARAM_1} and expiry date {PARAM_2}.	Multiple added components must have different effective or expiry date. Please change one of the dates. In case same dates are needed, increase quantity instead adding component multiple times.	
0391	3	I	The proposal cannot be printed out because it is locked ({PARAM1}).		
0392	3	C	The requested service offering has a higher version ({PARAM1}). Do you wish to continue anyway?	You have selected to add a service offering where there are multiple versions of the offering, and you have selected a version that is lower than the latest version available.	This is not an error but an information message asking the user to confirm that they want to use the lower version. If you select 'Yes' and the lower version is set up to be withdrawn from marketing, you will receive a message indicating this and if you are not allowed to propose withdrawn services you will be unable to continue. You must then go back and select the most current version of the offering in order to proceed.
0393	3	I	Customer {PARAM_1} is not		

			allowed to be processed (EMBARGO CODE = {PARAM_2})		
0394	3	E	Customer {CMA.ICUSCLN} is on Embargo List, EMBARGO code = {CMA.CEMXA}	The customer number being used on the proposal is considered an Embargo customer and the country has defined that these types of customers can not have proposals created.	Check the customer number to ensure it has been entered correctly. If you believe the customer number to be a valid customer number for use, you should contact the Help Desk for resolution of this problem.
0395	3	I	The number of retrieved machines exceeded the system limit. You may specify additional criteria to reduce the number of machines, however we strongly recommend you retrieve your inventory again using the "Continue with work while retrieving" (Asynchronous) process option.		
0396	3	I	The number of retrieved machines exceeded the system limit. We strongly recommend you retrieve your inventory again using the "Continue with work while retrieving" (Asynchronous) process option.		
0397	3	I	Security Warning: The type serial numbers you have entered are not recognized by the system and access has been revoked. You must re-logout to IBM ServicesAssistant.		
0398	3	I	The number of retrieved machines exceeded the system limit. You may specify additional criteria to reduce the number of machines.		
0399	3	C	An update of the service level may override historical and future changes. Do you	For a contract component, you have selected to change the service level to a	This is not an error but an informational message to the user that the action

			wish to continue?	higher or lower level of service.	taken could have an impact on historical or future data, depending upon the effective date used for the change.
040	1	I	No more pages available		
040	2	M	Customer {PARAM_1} has to be in Customer Structure		
040	4	I	{PARAM1}{PARAM2}{PARAM3}{PARAM4}{PARAM5}		
0400	3	C	The proposal cannot be user validated at this time. There are still outstanding approvals on the proposal. Would you like to send e-mail notification to the approvers?		
0401	3	C	The proposal cannot be user validated at this time. There are still outstanding approvals on the proposal. The proposal status has been set to "Waiting for approval". Would you like to send e-mail notification to the approvers?		
0402	3	E	Recalculation required with new n-th billable movement parameter		
0403	3	W	IBM signature date is greater than Contract Period start		
0404	3	W	IBM signature date is greater than Contract start		
0405	3	I	For Penalty-Charges please set indicator on box-level as well		
0406	3	E	You cannot accept/merge this Proposal with total price=0		
0407	3	E	Overwritten BLP (configuration changed) - process CALC again		
0408	3	E	You cannot accept this Proposal (no machines or add. services)		
0409	3	W	Changes occurred: calculation must be processed before	This error is related to bottom line contracts only and indicates that changes	Bottom line contracts always require a calculation because the calculation also

			acceptance.	have occurred on the proposal.	creates the billing entries that will be interfaced once the contract is accepted. Currently, calculation is done on the Host side of CHIS. If you receive this error and you have no authorization to access CHIS Host, contact the Help Desk for assistance.
041	1	I	Press PF8 for next page		
041	2	M	The term and condition (T&C) for the proposal you have selected cannot be accessed by IBM ServicesAssistant.	You are working with a proposal having a T&C that is no longer supported by IBM or is not defined correctly within the reference data structure.	You should determine if the T&C is supposed to be valid. If yes, contact the Help Desk. If the T&C is no longer supported by IBM you should determine the correct T&C to use for the proposal.
041	4	M	Error in retrieval of contract component : {PARAM1}{PARAM2}{PARAM3}{PARAM4}{PARAM5} - {OFFNIK} - {OBJNIK}		
0410	3	E	No CPU found for SSA Contract	This message indicates that the SSA frame offering requires that a CPU be on the contract during the entire contract period.	You must either do a retrieval of a CPU machine type or you must use a frame offering that does not have this CPU check. If the frame offering is correct and you are unsure of a CPU, contact the Help Desk for assistance.
0411	3	E	No CPU active for the whole Contract runtime	This message indicates that the frame offering for the proposal requires that a CPU be on the contract during the entire contract period.	You must either do a retrieval of a CPU machine type or you must use a frame offering that does not have this CPU check. If the frame offering is correct and you are unsure of a CPU, contact the Help Desk for assistance.
0412	3	W	CPU with future stop date found for SSA contract	This message will be displayed if the country has defined that a CPU check should be done for the frame offering being used on the proposal.	This is not an error but a warning to the user that there is a CPU on the proposal with a future stop date. You should be able to proceed with your processing.

0413	3	E	Unconfirmed Resource for Contract Period {PARAM_1}		
0414	3	E	{PARAM_1} initiated but waiting for processing		
0415	3	I	There are mandatory Notifiers for this {PARAM_1}		
0416	3	E	Different model found: {MODEL}	During the import inventory process, a model was defined on the csv file for a type/serial that is different than the model in the inventory files.	You should be able to proceed as the import process will use the inventory record for the model. If you are unable to proceed, remove the model number from the csv file and perform the import process again.
0417	3	C	With the new selected service start date, the current selected service level becomes ineligible and will be exchanged. Are you sure you want to change the service start date?		
0418	3	C	A change of the contract component group may override changes on effective date. Do you wish to continue?		
0419	3	I	This contract has a prepaid pricing option, therefore prices on the printout may not match what is currently being charged.		
042	1	W	Machine {PARAM_1} already exists on this Proposal		
042	2	W	IBM has been given authorization to access this proposal.		
042	4	W	Cancelled machine already exists on this proposal. CONTRACT = {CON.IAGRCID}, TYPE/SERIAL = {LIO.CSLMTYP}/{LIO.IHSIMID}. Please contact IBM CSO for more information.		
0420	3	E	Please select a service level. In case drop down list is		

			empty, please use the look up function to retrieve an eligible service level.		
0421	3	W	MSA has not been entered for this proposal.	This message will appear in red on the customer / sales organization tab when a lookup against the external customer agreement system has been done and an ICA number was found but no MSA number.	This is a warning only. However, if the user is aware of an MSA number and wishes to enter it, this is allowed.
0422	3	W	MSA not found or inactive in reference agreement system.	This message will appear in red under the MSA/ICA number fields on the customer / sales organization tab. During the lookup to the external customer agreement source, the MSA number was either not found or is marked as 'inactive'.	This is warning only; however, the user should confirm that the MSA number entered is valid for use.
0423	3	W	MSA is not EF customer coverage or modified. Please validate for use here.	This message indicates that the MSA number found is not EF (entire and future enterprise coverage) or has been modified. The user should ensure the MSA number is valid for use.	This is a warning only informing the user that they may want to confirm that the MSA number used is valid.
0424	3	W	ICA has not been entered for this proposal.	This message will appear in red on the customer / sales organization tab when a lookup against the external customer agreement system has been done and an MSA number was found but no ICA number.	This is a warning only. However, if the user is aware of an ICA number and wishes to enter it, this is allowed.
0425	3	W	ICA not found or inactive in reference agreement system	This message will appear in red under the MSA/ICA number fields on the customer / sales organization tab. During the lookup to the external customer agreement system, the ICA number was either not found or is marked as 'inactive'.	This is warning only; however, the user should confirm that the ICA number entered is valid for use.
0426	3	W	ICA is not EF customer coverage or modified. Please validate for use here.	This message indicates that the ICA number found is not EF (entire and future	This is a warning only informing the user that they may want to confirm that

				enterprise coverage) or has been modified. The user should ensure the ICA number is valid for use.	the ICA number used is valid.
0427	3	E	Communication with reference agreement system was not successful. Please try again later or contact help desk for additional help.	ISAT attempted to validate agreement numbers. However, communication with the external reference system could not be done at this time, so no validation was performed. Validation will be attempted again at a later point in time.	No action is required by the end user. However, upon adding these machines to the proposal, validation will be attempted again as part of the proposal creation process. After changing a proposal, the next attempt is made at system validation.
0428	3	C	The current {PARA_0} associated to customer ({PARA_1}) is {PARA_2}. Do you want the new agreement number {PARA_3} to replace the existing agreement associated to this customer? Important: Note that this agreement should only be associated to this customer if this agreement can be used for all future contracts with this customer.	During Customer Acceptance it was found that the entered agreement numbers were either not found or are not the same as the agreement numbers stored on the customer agreement tables.	If you want the entered agreement number to replace the agreement number that is currently in the agreement tables, click Yes. By clicking No you agree to use the agreement number that is displayed in the notifier.
0429	3	E	Requested MES date can not be before the installation date of the machine.	A user with authorization to alter an MES schedule date has altered the date to a date prior to the actual installation date of the machine to which it is linked.	Enter a schedule date for the MES that is greater than the installation date of the machine to which it is linked.
043	1	M	Change only ONE of: TSC amount / adj.perc / type of overwrite		
043	2	M	You must replace a temporary customer number with a customer number registered with IBM.	Workflow status does not allow you to request registration of a contract until the temporary customer number is replaced.	Replace the temporary customer number with a customer number that is on the Customer Structure tab in the Customer/Sales Organization subheading.
043	4	I	{PARAM1}{PARAM2}{PARAM3}{PARAM4}{PARAM5} - {OFFNIK} - {OBJNIK} - Dependency Evaluation		

			Notification		
0430	3	E	The install date of the box can not be set to after a schedule date of any MES.		
0431	3	W	Communication with reference inventory system was not successful. Please try again later or contact help desk for additional help.	ISAT attempted to validate the data for machines which are not loaded within the inventory/order system. However, communication with the external reference system could not be done at this time, so no validation was performed. Validation will be attempted again at a later point in time.	No action is required by the end user. However, upon adding these machines to the proposal, validation will be attempted again as part of the proposal creation process. After changing a proposal, the next attempt is made at system validation.
0432	3	W	No default can be identified for this customer.	This message indicates that no default MSA or ICA number could be found on the internal CHIS table when the user clicks the default button (check mark) on the customer / sales organization tab.	This is a warning only. The user may click on the lookup button (magnifying glass) to check the external customer agreement system to determine if any MSA and/or ICA numbers exist. If the country has defined that it is mandatory to enter an MSA or ICA number, the user should input one prior to registering the proposal.
0433	3	E	Please specify the Product type.		
0434	3	E	This action is not possible. There are special bids defined for {PARAM 1}.		
0435	3	C	During validation with the reference data system, a conflict was detected with current machine data. Do you want to resolve the conflicts automatically by using the data found in reference system?	{MODEL}{INSTALL}{WARRANTY} This message will be presented when the configuration of the machine entered in CHIS is in conflict with the configuration of the same machine found in the external reference source. If the user wishes to align the configuration with the reference source, click on Yes.	If the user wishes to align the configuration with the reference source, click on Yes. Clicking on No will keep the configuration as the user entered it in CHIS.
0436	3	W	Serial number not found in reference data system but		

			expected to be found.		
0437	3	W	Machine model does not match with reference data of this type and serial.	During validation against the external PEW system, the model for the manual machine entered in CHIS does not match the model found in PEW for the same serial number.	This is a warning only; however, the user should correct the model of the manual machine in CHIS to match the model in PEW so that pricing is accurate.
0438	3	I	A special bid definition already exists for this contract component. It might overwrite the previous special bid definition settings.		
0439	3	I	{PARAM 1} related approval record (s) were updated.		
044	1	M	Change either group values or total values		
044	2	M	No product reference was found for this machine. It is not possible to complete the requested function.	There is a disconnect in the data definition. The product may be valid but no reference to it exists in the sales reference files.	You should contact the Help Desk for assistance in problem determination.
044	4	M	Internal error in retrieval of contract component : Please contact help desk		
0440	3	I	Adding special bid for {PARAM 1} is not allowed as it already exists on the proposal.		
0441	3	E	No machine is specified for the feature.	During the import inventory process, a feature code was found for a machine that is not valid for any machine type.	You should be able to proceed as the feature will not be processed. If you are unable to proceed, remove the feature code from the csv file and perform the import again.
0442	3	E	There cannot be machines having the same type-serial in the "Machines to be imported" list.		
0443	3	W	Price release with {PARAM_1} does not exist. New price release letter entry will be created.		
0444	3	I	The default customer type can not be empty. Please select the default customer type.		

0445	3	I	Please select service level	This message indicates that the user is creating special bid definition and the special bid setup defines that a service level is required.	Retrieve available service levels, select required service level and click on Next
0446	3	I	Operation is not valid with the current proposal-status {PARAM_1}	No update/copy/renewal/delete proposal will be possible if the proposal is in the status SSI (Segmented Save Initiated). Unlock proposal via ISAT will be not possible in the status SSI.	
0447	3	W	Error occurred during the processing, Closing the proposal	In case some there are some problem with reloading the proposal, Proposal is going to be closed and end user has to edit the proposal again.	
0448	3	I	Proposal {PARAM_1} saved.	The user has completed an action and has clicked on 'Save', or the action has triggered an automatic save of the proposal.	This is not an error, merely a confirmation message. No action needs to be taken.
0449	3	C	Complex offering staged to process large volumes. Expect time-out notice, but background processing will proceed to completion. Continue processing?	Select yes to continue. If Yes is selected, the proposal return the user to the Manage Proposal dialog where you may view the status. Select No to cancel the request."	
045	1	M	Screen handling error: {PARAM_1} {PARAM_2} - contact your KEY-USER		
045	2	M	Quantity for the machine being exchanged cannot be greater than 1.		
045	4	M	Call of Module {PARAM1} Procedure {PARAM2} accessing {PARAM3} with Key {PARAM4} {PARAM5} returned SQLCD {PARAM6}		
046	1	M	Input of Site, MIC-List and Product Type mandatory		
046	2	M	Unique order identifier and the Unique Identifier are not equal		
046	4	I	Manual machine	This message indicates that	This is an informatin

			{XXX.CSLMTYP} / {XXX.ISERORD} is not PEW validated for Ldbosn = {CCT.LDBSOSN}	the type/serial or type/order entered is not yet validated against the external data warehouse source.	message only. The user can click on the Validate button to initiate the validation against the external source.
047	1	M	Identify the groups you want to apply the TSC overwrite		
047	2	M	"{PARAM_1}" not equal. It is not possible to exchange the machine.	You attempted to exchange a manual machine with a type/serial not under the same using customer number or having the same type.	You must exchange a manual machine for a type/serial that belongs to a customer number on the existing customer structure. The model of the machine being exchanged must also be equal to the inventory machine.
047	4	I	{XXX.CSLMTYP}/{XXX.ISERORD}, Ldbosn = {CCT.LDBSOSN}, has conflict with external contracts	A type/serial or type/order exists on a proposal or contract that has conflicting data with the same serial or order number on a non-CHIS contract. This may have occurred if the non-CHIS contract was altered.	A type/serial or type/order exists on a proposal or contract that has conflicting data with the same serial or order number on a non-CHIS contract. This may have occurred if the non-CHIS contract was altered.
048	1	W	Changes occurred: calculation must be processed before acceptance.		
048	2	I	The dates for the manual machine do not match the dates of the specified machine.	You are attempting to exchange a manual machine with an installed machine and the services effective-to date on the machine type/serial tab for the manual machine does not match the services effective-to date of the installed machine.	You should exercise caution when applying a service end date to a manual machine, especially when an exchange has to be made. The exchange can be completed but the service end date for the inventory machine will be set based on the expiration date in the inventory file.
048	4	I	Assigning the default contract start date because it is overlapping with the Non-CHIS Contracts		
049	1	M	Please enter full Source-ID for Selection S		
049	2	I	The services start date will be changed from {PARAM_1} to {PARAM_2}		

049	4	W	{PARAM2} number {PARAM1} does not meet all criteria	This message will appear in red under the MSA/ICA fields on the customer / sales organization tab. During the lookup to the external customer agreement system, the MSA/ICA number found did not meet all criteria, meaning it had either been modified or was not an EF (entire and future enterprise coverage) agreement.	This is a warning only; however, the user should confirm that the MSA/ICA number entered is valid for use
050	1	M	{PARAM_1} invalid with this Source-ID, must be 0		
050	2	I	Discrepancies on no-charge features were found.		
050	4	W	CMCAR is not accessible at the moment	This message is presented when the user has clicked on the lookup button (magnifying glass) to link to the external customer agreement system and it is not available. This means it can not be checked to determine if MSA and/or ICA agreements exist for the customer.	The user should attempt the lookup at a later time. If the problem persists, contact the Help Desk for assistance.
0501	3	E	Proposal is locked by user {PARAM_1}. Please try again later.	You are trying to edit a proposal currently locked by another user.	Contact the other user, if desired, and ask that he/she releases the lock on the proposal so that you may work on it.
051	1	M	Machine {PARAM_1} already on a Contract		
051	2	I	Discrepancies on CHARGEABLE features were found. This will affect the price of proposal.		
051	4	W	{PARAM2} number {PARAM1} does not exist in CMCAR	This message indicates that the {PARAM2} number entered could not be found in the external customer agreement source.	This is a warning only; however, the user should confirm that the {PARAM2} number entered is valid for use.
052	1	M	Proposal field {PARAM_1} does not match with contract field		
052	2	I	{PARAM_1} features were		

			configured on the manual machine but do not exist on the specified machine.		
052	4	M	Contract header data do not match for merge field UNEQUAL: {SUBSTR(SPA.ASA1)}		
053	1	M	Source-ID {PARAM_1} does not exist		
053	2	I	MES orders exist against the specified order.		
053	4	W	Machine {LIO.LXXXIDX} is not valid for contract {CCT.IAGRCID} and component {CCT.LDBSOSN}	This is warning message which appears while accepting proposal either from ISAT or HOST. If the contract component is single serialized, then the machine should present in OEI (inventory). If not notifier will be issued.	Make sure if machine exists in inventory before it is added to proposal.
054	1	M	Customer signature date must be {PARAM_1} original date		
054	2	M	There is no a record {PARAM1} / {PARAM2} in product table . Creation of MES stopped.		
054	4	W	MSA/ICA number can't be assigned (no suitable record found in customer agreement table).	This message indicates that no agreement number could be found in the external customer agreement source or the internal CHIS tables.	This is a warning only. If the user is aware of a valid MSA or ICA number they may manually enter it.
055	1	M	Field content wrong, should be {PARAM_1}		
055	2	I	This manual order also exists on proposal {PARAM_1}.		
055	4	I	System is assigning the default component start date due to overlapping non-CHIS contract.	During retrieval, machines that were found on non-CHIS contracts had the service start date automatically set to the non-CHIS contract end date + 1 day.	No action is required by the user.
056	1	I	Proposal {PARAM_1} successfully merged to Contract {PARAM_2}		
056	2	M	Manually specified prices		

			were entered into this proposal and will be changed to the IBM reference price.		
056	4	M	Component start date can not be changed due to overlap with non-CHIS contract.	The user has attempted to change the service start date of a component currently on a non-CHIS contract to a date that is less than the stop date of the same component on the non-CHIS contract.	If the country has set up rules that do not allow an overlap between the CHIS contract and the non-CHIS contract, the user will not be allowed to change the service start date on the CHIS proposal.
057	1	I	New {PARAM_1} created for Contract		
057	2	M	A copy cannot occur because the nickname pattern for the serial number was not set up to allow it.		
057	4	I	Period {CON.CAGRPER} added for contract {CON.IAGRCID}		
058	1	I	A Contract with this T&C already exists for Customer {PARAM_1}		
058	2	M	Only initial box orders can be copied.		
058	4	W	{P1} number {P2} does not exist in CMCAR	This message indicates that the MSA number entered could not be found in the external customer agreement source.	This is a warning only; however, the user should confirm that the MSA number entered is valid for use.
0580	3	E	Billing customer {PARAM1} in bankruptcy. Contact finance department		
0581	3	W	Billing customer {PARAM1} with recovery plan. Contact finance department		
0582	3	W	Billing customer {PARAM1} under lawsuit. Contact finance department		
0583	3	E	Billing customer {PARAM1} with scheme of composition. Contact finance department		
0584	3	W	Billing customer {PARAM1} has to pay cash on delivery. Contact finance department		
0585	3	E	Customer {PARAM1} not		

			found		
0586	3	E	Customer {PARAM1} is not on user's authorization list		
059	1	I	IBM/Customer signature date filled from Contract {PARAM_1}		
059	2	M	User "{PARAM_1}" is not authorized to change proposal contents.		
059	4	I	System assigned default component service start date due to overlapping with non-CHIS contract.	During retrieval, machines that were found on non-CHIS contracts had the service start date automatically set to the non-CHIS contract end date + 1 day.	No action is required by the user.
060	1	I	Non-conversational transaction started (through {PARAM_1})		
060	2	I	Transfer completed.	You were successful in transferring a solution to another user id.	This is not an error, merely an informational message that the action was completed.
060	4	I	Service period changed overlaps with Non-CHIS contracts.		
0600	3	W	Proposal contains contract components starting before print period.		
0601	3	E	Print is not possible - prepay proposal contains single-serialized contract components starting before print period.		
061	1	M	{PARAM_1}, please check percentage with {PARAM_2}		
061	2	M	Only the responsible user can transfer the proposal.		
061	4	I	Link to get PEW data is not configured		
062	1	M	Sorry {PARAM_1}, you are not allowed to access Screen {PARAM_2}		
062	2	M	Copy completed		
062	4	I	Unable to validate the machine against inventory. Please try again later.		
063	1	M	Sorry {PARAM_1}, you		

			cannot create a Proposal for BO {PARAM_2}		
063	2	M	End date must be greater/equal to the start date.		
063	4	W	Service is already active on more than one contract. Machine-Type/SerialNo = {MACHINETYPE}/{SERIALOR DERNO}. Please contact IBM CSO for more information.		
064	1	M	Sorry {PARAM_1}, the responsible User is {PARAM_2}, access denied		
064	2	M	The number of machines found to meet your specified criteria exceed the limit. Please specify additional criteria to reduce the number of machines.		
064	4	M	Product type cannot be assigned for {PARAM 1} / {PARAM 2}.		
065	1	M	Sorry {PARAM_1}, you are not allowed to use this selection		
065	2	M	Proposal "{PARAM_1}" not found.		
065	4	I	Warranty end date {XXC.DAGREWP} is not in {SEL.DWARRFR}/{SEL.DWAR RTO} machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted		
066	1	M	{PARAM_1}, please mark at least one item with a calc. amount		
066	2	M	X 66		
066	4	I	Requested warranty status {SEL.CWARNTY} is not true. Machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted.		
067	1	M	Bad RC {PARAM_1} - status code {PARAM_2} from ISRT {PARAM_3} to NC-MPP		
067	2	M	The new password is not allowed. You may not reuse	You attempted to reuse a password. However, there	You should not try to get around the built-in

			any of your last five passwords.	is a check within ISAT that prevents a password from being reused (last 5 versions are checked).	safeguards regarding password reuse. You should adhere to standard password conventions and practice good password maintenance habits.
067	4	I	Warranty end or expiry date do not fit contract duration machine {XXX.CSLMTYP} {XXX.ISERORD} not extracted {ASG.DAGRCAS} / {ASG.DAGRVEX}		
0677	3	E	Not all billing options are set for this proposal.		For this proposal all billing options like Period start, Billing month/ frequency / limit must be filled.
0678	3	E	The proposal should not be billed but billing options are set.		For billing month 99 was entered. In this case the other billing options have to be blank.
068	1	M	Please enter a valid CHIS screen name		
068	2	M	X 68		
068	4	M	Product type cannot be assigned for service offering {PARAM 1}.		
069	1	M	OEI-machine not eligible for model change		
069	2	M	Proposal "{PARAM_1}" has temporary customer number. You must replace the temporary customer with a customer number registered with IBM before you can request IBM acceptance.		
069	4	M	Service level {PARAM 1} is not eligible for the machine {PARAM 2}.		
070	1	I	BAT entry {PARAM_1} successfully processed and committed		
070	2	M	There are manual machines on the proposal. You must exchange the machines with real machines or delete them from the proposal before you can request IBM acceptance.	You attempted to do Request IBM Acceptance or Customer Acceptance and Request IBM Acceptance (in one step) and your user id requires that you exchange the manual machines first.	If the proposal is already in a Customer Acceptance status, highlight the manual type/serial and click on Exchange. If the configuration of the machine being exchanged

					does not match the manual machine, you may want to print the proposal again, which means you must put the proposal back into a Change Proposal Contents status using the 'Next Action' dropdown. You will first need to click on Customer Reject and then Change Proposal Contents and take the proposal through system validation again. If you are attempting to do Customer Acceptance and Request IBM Acceptance in one step, you will be required to put the proposal back into a Change Proposal Contents status using the 'Next Action' dropdown, exchange the manual machine and then take the proposal through system validation again.
070	4	I	Some unqualified machines have not been put on contract		
071	1	M	BAT entry {PARAM_1} had errors, rollback done		
071	2	M	You cannot change the proposal because it is currently locked from another session.		
071	4	M	Service level {PARAM1} is not eligible for a machine type/model/serial {PARAM2}/ {PARAM3}/ {PARAM4}/ , service offering {PARAM5}		
072	1	I	Status code {PARAM_1} from {PARAM_2}-call		
072	2	M	Verification failed on Responsible Contact "{PARAM_1}"		
072	4	W	Default service level will be assigned for {PARAM 1} / {PARAM 2}.		
073	1	I	No BAT entries to process		

073	2	M	Verification failed on Sales Organization "{PARAM_1}"		
073	4	I	No {SUBSTR(LVL.S_KE)} BAT entries to process		
074	1	M	Inst. Date of model change before start or after stop date		
074	2	M	Verification failed on Sales Channel "{PARAM_1}"		
074	4	I	System assigned component {PARAM1}-{PARAM2} default service start date due to overlapping with Non-CHIS contract.		
075	1	M	Enter {PARAM_1} or {PARAM_2} or {PARAM_3} date		
075	2	M	Customer "{PARAM_1}" eligibility does not meet business rules.		
075	4	M	Component {PARAM1}-{PARAM2} service start date can not be changed due to overlap with non-CHIS contract.		
076	1	M	Use {PARAM_1} transaction to process this AIP entry		
076	2	M	The number of customers found to meet your specified criteria exceed the limit. Please specify additional criteria to reduce the number of customers.		
076	4	W	Start date aligned for offering {PARAM 1}, marketing unit {PARAM 2}, marketing id {PARAM 3}, and details {PARAM 4}, {PARAM 5}.		
077	1	M	Warranty end date must be >= installation date		
077	2	M	No update for manual machines for services.		
077	4	M	Incorrect Data setup: due to SL category change Service level is now outside SL category (ID_SL={PARAM1}, ID_HLA={PARAM2})		

078	1	M	Site does not exist for this customer		
078	2	W	Your password has expired. Please change it.	Your current password has expired and needs to be changed.	You should change the password and follow standard password security procedures as to length and type of password to be used.
078	4	M	Service level {PARAM1} requires approval but a default primary contact cannot be assigned		
079	1	M	Effective Date must be >= start date		
079	2	M	Customer {PARAM_1} not found.		
079	4	M	Default Service level cannot be assigned to a machine type/model/serial {PARAM1}/ {PARAM2}/ {PARAM3}		
080	1	I	{PARAM_1} {PARAM_2} successfully migrated		
080	2	M	This machine is not eligible for this service. Please find the service associated with this machine.		
080	4	M	Default service level cannot be assigned to a machine type/model/serial {PARAM1}/ {PARAM2}/ {PARAM3}/ , service offering {PARAM4}		
081	1	M	PCB {PARAM_1} not found in PSB		
081	2	I	No machines were found that match your filter criteria.	You are attempting to retrieve inventory and the combination you have used for defining the filter criteria results in no machines being found.	If you are retrieving by single IBM-registered customer number, ensure that the customer number actually has inventory. If retrieving by temporary customer number, you can not retrieve actual inventory but must create manual machines.
081	4	M	PCB {SP.SYSPREF}PRTF not found in PSB		
082	1	I	Migration started for country {PARAM_1}		

			{PARAM_2}		
082	2	I	Proposal {PARAM_1} has been updated.		
082	4	W	The upgraded model with type/serial - {PARAM 1}/{PARAM 2} belongs to a different service level category than the old model with type/serial - {PARAM 3}/{PARAM 4}.		
083	1	I	Key {PARAM_1}		
083	2	I	Temporary Customer {PARAM_1} exists on other proposals		
083	4	W	There are outstanding approvals on the proposal or mandatory Special Bid were not created		
084	1	M	{PARAM_1} {PARAM_2} neither on table, nor on flat file		
084	2	W	For Customer structure specified customer type for customer {PARAM_1} is not valid. Default has been taken		
084	4	M	Service Level does not exist		
085	1	M	Invalid rule {PARAM_1} on flat CFL file {PARAM_2}		
085	2	M	The specified order number could not be found. Please check the order number and try again.		
085	4	W	Machine {PARM1}/{PARM2} has different MIC list with related component ({PARM3} for {PARM1}/{PARM2}, MIC list {PARM4})		
086	1	M	Invalid rule {PARAM_1} on flat RUL file {PARAM_2}		
086	2	M	The manual machine and the specified machine have different models. The manual machine can only be exchanged with an identical machine.	You attempted to exchange a manual machine with another machine having a different model.	Enter a type/serial with a model that matches the model of the manual machine and complete the exchange.
086	4	W	Machine {PARM1}/{PARM2} has different MIC list with		

			related component ({PARAM3} for {PARAM1}/{PARAM2}, MIC list {PARAM4}) on umbrella contract {PARAM5}		
087	1	M	Invalid line {PARAM_1} on flat TFO file {PARAM_2}		
087	2	W	X 87		
087	4	M	Auto renewal pricing option is not identified		
088	1	M	Only boxes can be extracted		
088	2	M	The customer type of the new signing customer does not match the customer type of the original signing customer. You can only replace the signing customer with a customer of the same customer type.		
88	4	M	SYSTEM ERROR: Duplication occurs {IAGRICD}/LDBSOSN :{PIC_LDBSOSN} ! {SPA.TBL_NAM} RC{PIC_QCHSQLCD} {SUBSTR(SPA.CFLK) KEY:{SPA.TBL1} {SPA.TBLC1} {SUBSTR(SPA.TBL1){SUBSTR (SPA.TBL2} /		
089	1	M	Effective Date must be <= stop date		
089	2	W	X 89		
090	1	M	Fetch failed for module {PARAM_1}, RC={PARAM_2} (QCHDRIM)		
090	2	I	Exchange process will change the service stop date from {PARAM_1} to {PARAM_2}	You tried to exchange a manual machine with an installed machine; however, the manual machine has a different services effective-to date than the installed machine.	You should exercise caution when applying a services effective-to date to a manual machine, especially when an exchange has to be made. During the exchange, the system will change the services effective-to date to the expiration date of the installed machine based on the existing inventory data.
0901	3	I	The number of retrieved service levels exceeds the	There exist more service levels as currently shown.	

			system limit. You may specify additional criteria to reduce the number of service levels.	Please specify additional search criteria to narrow the result.	
091	1	M	Selection S not allowed for Machines not in CHIS OEI		
091	2	M	This proposal contains manual machines which are also contained in locked proposal *1* . You may not edit this proposal until the other proposal is unlocked.	A manual machine is on a locked proposal. This sometimes happens when a copy is made of the original proposal and the copy is locked for some reason.	You should find the proposal ID referenced in the message. This may or may not be your proposal (someone could have copied your proposal and now have it locked). Then either unlock or exit from the referenced proposal so that you may edit the desired proposal.
092	1	M	MES orders cannot be extracted		
092	2	W	SYSTEM ERROR: Please contact the help desk. Customer {PARAM_1} has invalid setup in the Customer reference.		
092	4	M	Invalid date 000000/999999 for CCT.LDBSOSN={PARAM1}	This notifier appears when user try to calculate by entering Contract component start date = minimum date OR by entering Contract component end date = maximum date. And the calculation will not proceed further after this notifier is issued.	Enter valid dates in contract component start date and contract component end date.
093	1	W	Machine {PARAM_1} already on Contract, no merge done		
093	2	I	No addresses available for user {PARAM_1}		
093	4	W	Machine already exists on the contract, no merge done. TYPE= {XXX.CSLMTYP} SERIAL= {XXX.ISERORD}		
094	1	M	Select either model or serial/order number		
094	2	W	No service levels available for this machine type/model.	This is a data problem, not an ISAT problem and indicates that a service level	You should contact the Help Desk so that the data issue can be investigated and

				such as Depot, Exchange or Repair could not be found.	reported to the responsible business unit for resolution.
095	1	M	Machine {PARAM_1} {PARAM_2} has this billing customer, no change allowed		
095	2	I	Proposal Summary will be presented in a separate browser window.	You have selected System Validation and Solution Summary from the 'Next Action' dropdown and have successfully validated your solution.	This is not an error. Selecting the OK button will launch a browser that contains the Solution Summary.
096	1	M	Several machines with billing customer exist, no change allowed		
096	2	I	Set Up Problem: Please contact the help desk. No Print Options are found for this proposal.	This generally indicates a data setup problem where no print forms are linked to the term and condition being used for the proposal.	You should contact the Help Desk so that the issue can be investigated and reported to the responsible business unit for resolution.
097	1	W	Machine exists with Customer and Inst., Req., Sched. Date as shown		
097	2	I	Manual machine successfully exchanged.		
098	1	M	Machine exists already on another proposal with different customer		
098	2	M	The user ID or password is not recognized by the system. Access has been revoked. You must restart your browser session to access IBM ServicesAssistant again.	You tried to log in with a user id or password that is invalid.	You must restart the browser and attempt to log in again. If the problem persists, contact the Help Desk.
099	1	M	Non-charge feature {PARAM_1} cannot be added		
099	2	M	The user ID or password is not recognized by the system. Access has been revoked. You must restart your browser session to access IBM ServicesAssistant again.	You have exceeded the number of allowed attempts to enter a valid user ID or password when logging on to ISAT and access has been revoked.	Check that you are using the correct user ID with the correct password. Restart the browser and attempt to log on. If this fails, contact the Help Desk to have your password reset.
099	3	I	Set Up Problem: Please contact the help desk. No Print Options are found for this proposal.	This generally indicates a data setup problem where no print forms are linked to the term and condition	You should contact the Help Desk so that the issue can be investigated and reported to the responsible

				being used for the proposal.	business unit for resolution.
100	1	M	Module {PARAM_1} - wrong parameter ({PARAM_2}) specified in CFL		
100	2	M	You cannot copy this machine due to a removal order.		
1000	1	M	Manual added serial number {PARAM1} {PARAM2} is not unique		
1000	3	E	Price Release letter {PARAM_1} is already used by other proposals	This notifier will be issued while updating a special bid and it depends on the values of reuse of PRL number. If they opt for unique PRL number then this notifier will be issued.	Create a unique PRL Number for a particular contract.
1001	3	E	Price Release letter {PARAM_1} is expired	This notifier will be issued while validating the expiry date of approved special bid for a contract.	Modify the expiry date of PRL number in Authorization tool or create another PRL number.
1002	3	I	No T&C found for proposal {PARAM_1}	This error is displayed when TCO for proposal does not exist. This could be because incorrect data set up or missing data after data migration.	Please contact the Help Desk for assistance.
1003	3	W	Billing customer {PARAM_1} is in receivership	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1004	3	E	Billing customer {PARAM_1} in compulsory liquidation. Orders forbidden.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request approval from Pre-Legal and Suspense Dept/Litigation Dept.
1005	3	W	Billing customer {PARAM_1} is under legal proceedings - Factoring	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense

					Dept/Litigation Dept.
1006	3	W	Billing customer {PARAM_1} is under legal proceedings - Pre-litigation and European litigation	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1007	3	W	Billing customer {PARAM_1} has to pay cash on delivery	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1008	3	W	Billing customer {PARAM_1} with scheme of catching up	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1009	3	W	Billing customer {PARAM_1} with debt with more than 90 days	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
101	1	M	Additional services for this group/customer already existing		
101	2	I	X 101		
1010	3	W	Billing customer {PARAM_1} - political Parties	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1011	3	W	Billing customer {PARAM_1} with contract termination	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, pls request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
1012	3	W	Billing customer {PARAM1} is on Embargo List,	The customer number being used on the proposal is	Check the customer number to ensure it has

			EMBARGO code = {PARAM2}	considered an Embargo customer (on the denied parties list (DNP) and the country has defined that these types of customers can not have proposals created.	been entered correctly. If you believe the customer number to be a valid customer number for use, you should contact the Help Desk.
1013	3	E	Billing customer {PARAM1} is not allowed to be processed (EMBARGO CODE = {PARAM2})	The customer number you have selected to use for the proposal has an embargo code indicator in the customer record, to ensure customers on the denied parties list (DNP) are not allowed to have contracts with IBM The country for which you are processing has elected to set this check to mandatory.	If the customer number in use should not be listed with an embargo code, you should contact the Help Desk for assistance. You will not be allowed to use the customer number as long as the customer record has an embargo code and the country has a mandatory check for this.
102	1	M	{PARAM_1} : module {PARAM_2} not in HPCF		
102	2	M	The order {PARAM_1} is not an initial box order. You must specify an initial box order for an exchange.		
103	1	M	Country does not exist		
103	2	M	The requested action could not be processed as the proposal/contract information is no longer locked by your user ID/session ID. You have to re-edit the proposal/contract to correct this problem.	The proposal is locked, perhaps from the host system or by another user (possibly a standin).	Return to the Manage Proposals tab and select the proposal again and then select the 'Edit' button. It should now open successfully. If the proposal is still locked, the system should issue a message and show the user id of the person who has the proposal locked. If you own the proposal you can take the lock and contact the standin. If you don't own the proposal, you should not take the lock but contact the owner of the proposal.
104	1	M	Invalid PF-Key		
104	2	I	Your user ID {PARAM_1} is not authorized for this customer.		
105	1	M	No input on screen		

105	2	I	Wrong Setup : Too many entries were found on table PrintWhoWhatToWhom {PARAM_1} .		
106	1	I	Machine exists on {PARAM_1}		
106	2	I	According to your Userprofile you are not allowed to use the Print-Function.		
107	1	M	Invalid selection		
107	2	M	The Proposal Stop date is calculated with {PARAM_1}. The pricing option you specified would exceed this date ({PARAM_2})		
108	1	M	No matching record found		
108	2	M	PRINT ERROR: Please contact the help desk.		
109	1	M	T&C not matching with Contract		
109	2	M	You are not allowed to request IBM Acceptance.	Your user profile does not support requesting IBM Acceptance. This generally means the proposal must be reviewed and agreed upon prior to being registered as a contract.	You should give access control to IBM or to another user who is authorized to request IBM acceptance. To do this, click on Proposal > Access Control and select either Authorization for IBM (to transfer responsibility to IBM) or Authorization for Other Users (to transfer responsibility to another user). If your job responsibility should allow you to do Request IBM Acceptance, contact the Help Desk.
110	1	I	{PARAM_1} delete requested		
110	2	M	Current state {PARAM_1} does not permit requested operation. Reason={PARAM_2}		
111	1	M	Contract {PARAM_1} is expired		
111	2	I	No input possible at the moment. Press ENTER to refresh.		

112	1	M	Enter customer number		
112	2	M	Internal error in state machine. Reason={PARAM_1} - Contact key user!		
113	1	M	Selection I not allowed, machine not in CHIS or on different Con.		
113	2	W	The Customer {PARAM_1} for the Type/serial Retrieval is not within your IBM authorization list		
114	1	M	Machine exists already on CHIS COPY of {PARAM_1} file		
114	2	W	You are not authorized to work with the customer for the Type/serial {PARAM_1}		
115	1	M	Combination of {PARAM_1} number and {PARAM_2} date not allowed		
115	2	M	Wrong Setup : Not able to set VAT flag on Proposal to the default value.		
116	1	M	Removal orders cannot be extracted		
116	2	W	Currency has been modified to the default currency {PARAM_1}		
117	1	M	Effective date entered is less than contract or period start date		
117	2	M	The specified customer number is not valid. Please enter a valid customer number!		
118	1	M	From/To date is not in range ({PARAM_1}/{PARAM_2})		
118	2	M	According to your Userprofile you are not allowed to use this tool!		
119	1	I	Last input on previous screen {PARAM_1} has been ignored due to PF22		
119	2	M	This user is not unique		
119	4	I	Price change occurred. Check MANUAL PRICE OF MACHINE =		

			{XXC.CSLMTYP}/{XXC.ISLMC OM} PRICE PROTECTION = {CAR.FPRPROT}, END DATE = {CAR.DAGROPP}		
120	1	M	Press PF10 for Deletion		
120	2	M	Message not sent successfully		
121	1	M	Machine exists on more than one contract, specify Contract ID		
121	2	I	Message sent successfully		
122	1	M	{PARAM_1} is a {PARAM_2} and not a Contract		
122	2	M	Your User-ID is not authorized to work with this proposal!		
123	1	I	Only date changes are executed, any other changes ignored		
123	2	W	Service offering {PARAM_1} has been withdrawn from marketing. You must go through CSO to continue with this proposal if you have not yet performed system validation or if you need to make further changes to this proposal.	You added a service offering that is to be withdrawn at some future date. Then, as part of the manual process, the contract start date was changed such that the contract start date is now after the withdrawn from service date.	You should not try to modify the contract start date beyond the service date of the offering. You will need to remove the offering from the proposal in order to proceed further.
124	1	I	Maintenance proposal creation flag {PARAM_1} does not match {PARAM_2}/{PARAM_3}		
124	2	W	Service offering {PARAM_1} has a withdraw from marketing date of {PARAM_2}	This notifier is presented to you when a service offering with a withdrawn from service date is defined.	There is nothing that you can do to not receive this reporter, as the withdrawn date has been defined by the business and has been updated in the service offering tables.
125	1	I	Machine type is not in range {PARAM_1}/{PARAM_2}		
125	2	W	No type/models found for the given criteria		
126	1	I	Type of agreement does not match {PARAM_1}/{PARAM_2}		
126	2	W	No features found for type/model		

127	1	I	Machine ({PARAM_1}/{PARAM_2}) is rental		
127	2	W	Exchange not possible. This machine is already on the proposal.		
128	1	I	Type of maintenance does not match ({PARAM_1}/{PARAM_2})		
128	2	I	Inventory Retrieval finished.		
129	1	I	Status of machine does not match ({PARAM_1}/{PARAM_2})		
129	2	I	Cancellation of asynchronous retrieval for proposal {PARAM_1} initiated.		
130	1	M	Selection L not allowed for this T&C		
130	2	I	Asynchronous retrieval for proposal {PARAM_1} was cancelled.		
131	1	M	Marketing ID {PARAM_1} not in BM-file		
131	2	I	No Notifiers found for this proposal.		
131	4	M	MARKETING-ID not in BM- FILE. MARKETINGID= {SUBSTR(SPA.TBLK)}		
132	1	M	Add calc to contract is not possible, because nth BM is billed		
132	2	I	Notifiers deleted.		
133	1	M	Total TSC is smaller than all TSCs, the overwrite is not applied		
133	2	I	Asynchronous Inventory Retrieval initiated.		
134	1	M	At this level a Delete is not allowed		
134	2	I	System Validation finished.		
135	1	I	Please use following pattern for Marketing ID: >{PARAM_1}<		
135	2	I	Cancellation of asynchronous validation for proposal {PARAM_1} initiated.		
136	1	M	In case of no * in the		

			Pattern the option C is not allowed		
136	2	I	Asynchronous validation for proposal {PARAM_1} was cancelled.		
137	1	M	The variable part of the Pattern must be contiguous		
137	2	I	Asynchronous System Validation initiated		
138	1	M	Field content wrong, must be a combination of {PARAM_1}		
138	2	I	Service offering not found. Key:{PARAM_1}		
139	1	W	Box {PARAM_1} already exists on Contract/Proposal		
139	2	M	No CF-record {PARAM_1} found. Request not processed		
139	4	W	Box already exists on this contract/proposal CONTRACT = {CON.IAGRCID}, TYPE/SERIAL = {LIO.CSLMTYP}/{LIO.IHSIMID}		
140	1	M	Marketing ID {PARAM_1} not in BF-file		
140	2	I	Offering Element Type not found. Key:{PARAM_1}		
140	4	M	Marketing - ID-not in BF-FILE MARKETINGID={SUBSTR(SPA.TBLK)}		
141	1	W	Marketing ID {PARAM_1} with price code {PARAM_2} not on BLA-table		
141	2	I	No Maintenance Pricing available for {PARAM_1}		
141	4	M	MARKETING-ID not in BF-FILE! MARKETINGID = {SUBSTR(SPA.TBLK)} TYPE = {XXX.CSLMTYP} SERIAL NO = {XXX.ISERORD}		
142	1	M	Marketing ID {PARAM_1} not on TCM-table		
142	2	M	Fiscal Year aligned pricing options are not supported. Key: {PARAM_1}		
143	1	M	Marketing ID {PARAM_1}		

			with price code {PARAM_2} not on BLA-table		
143	2	M	CF-report configuration Error. Please contact help desk		
143	4	M	Marketing-ID not in BLA/BLM-FILE TYPE/MODEL = {XXC.CSLMTYP}/{XXC.ISLMC OM} SERIAL = {XXX.ISERORD}		
144	1	I	Enter new model code		
144	2	M	CF-report version {PARAM_1} does not match CHIS CF-report version {PARAM_2}		
144	4	M	Marketing-ID with price code {YPC.PRCACCKEY} is not in BLA/BLM-table TYPE/MODEL = {PARAM_1} SERIAL = {XXX.ISERORD}		
145	1	I	Selection criteria for customer {PARAM_1} cancelled		
145	2	M	No valid Frame offering specified in the CF report request		
145	4	I	WHAT IF MES has been replaced by REAL ORDER. ORDER/TYPE/MODEL = {NEWMTB.IVPOPOR}/{NEW MTB.CSLMTYP}/{NEWMTB.I HSIMID}		
146	1	I	Print Sequence has been changed to {PARAM_1}		
146	2	M	Language {PARAM_1} not found on CHIS Database!		
146	4	I	WHAT IF MES has been replaced by real order and conversion feature information has been updated. ORDER/TYPE/MODEL = {NEWMTB.IVPOPOR}/{NEW MTB.CSLMTYP}/{NEWMTB.I HSIMID}		
147	1	I	Service Condition print sequence not used for this Offering		

147	2	M	Cannot find the Print Who What Whom table DWW		
147	4	I	A new MES was placed on order and there was no corresponding WHAT IF MES which was found. ORDER/TYPE/MODEL = {NEWMTB.IVPOPOR}/{NEWMTB.CSLMTYP}/{NEWMTB.IHSIMID}		
148	1	M	Contract ID is missing		
148	2	M	Cannot find Configurator DFG default for Country: {PARAM_1} .		
149	1	M	Offering referenced as Print with by Offering {PARAM_1}		
149	2	M	Cannot find an Entitled Print option for Configurator User.		
150	1	I	Machine {PARAM_1} has model changes		
150	2	M	No valid Pricing Option specified in the CF report request		
151	1	I	{PARAM_1} extract criteria have been copied to all customers		
151	2	M	The combination of the specified Type / Serial number could not be found. Please check the Type / Serial number and try again.		
152	1	I	Extract criteria with Type/Serial/Order were not copied	Machines which extracted through TYPE number & Serial number, when tried to get copied to all the customers who are the part of customer structure, will throw this error.	Machines should be extracted through TYPE number and Model number.
152	2	M	A package that is effective for the whole contract period is required for that type of contract.	If YN_PCTPKGREQ column of TCO table contain 'Y' (i.e the Discount package is required for the whole period) for a proposal , then if the Package contract table (PCN table) doesn't have the discount flag set to 'Y' OR if the PCN doesn't at all contain any entry for	If the discount package for the whole period is mentioned in TCO table (TCO.YN_PCTPKGREQ = 'Y') for a proposal, then, there should also be an entry in Package contract table (PCN table) with the discount flag set to 'Y' (i.e PCN.YN_PKGPCCT = 'Y').

				that particular proposal, this mandatory message will be issued.	
153	1	M	No correct CTY with key {PARAM_1} found Please inform Key User		
153	2	M	Verification failed: {PARAM_1} {PARAM_2} does not meet the business rules.		
154	1	M	Format must be XX.FIELD01,XX.FIELD02,etc. Set to blank for sample		
154	2	I	The owning customer for the manual machine does not match the owning customer of the specified machine.		
155	1	M	Contract {PARAM_1} or ESA Period already terminated, upd. not allowed		
155	2	I	Number of no-charge features are not equal.		
155	4	M	Contract {CON.IAGRCID} or ESA PERIOD already terminated update not allowed		
156	1	M	Field content of Nickname Pattern is invalid		
156	2	I	Number of CHARGEABLE features are not equal. This will affect the price of proposal.		
157	1	M	Effective date must be entered for update		
157	2	M	System Validation has not finished. Please try later to get the output.		
158	1	M	No printer ID allowed for this selection		
158	2	M	System Validation has Errors. Please contact HELP DESK for details.		
159	1	M	Printer ID missing		
159	2	M	CustomerType {PARAM_1} not found !		
160	1	M	Printer ID not found on UID- table		
160	2	M	FulfillmentChannel		

			{PARAM_1} not found !		
161	1	M	Press PF7 or PF10 for printing		
161	2	M	Config file error: {PARAM_1} {PARAM_2} missing !		
162	1	M	No format found for ASF print		
162	2	M	Contract {PARAM_1} not found in CHIS !		
163	1	M	Contract cannot be renewed (last period reached) - is stopped		
163	2	M	WhoWhatWhom combination not valid. CusTyp: {PARAM_1} FFchnl: {PARAM_2}		
164	1	W	This service exists also on contract {PARAM_1}		
164	2	M	User {PARAM_1} not authorized for Customer {PARAM_2}.		
165	1	I	Warranty end date is not in range ({PARAM_1}/{PARAM_2})		
165	2	M	No proposals with renewal pending found.	You selected the Renewal Pending tab on the Manage Proposals screen and clicked on "Refresh" but no proposals were found for your user id that were pending renewal.	This is not an error, merely an informational message. No action needs to be taken.
166	1	I	Requested warranty status is not true ({PARAM_1}/{PARAM_2})		
166	2	I	Configurator proposal {PARAM_1} {PARAM_2} .		
167	1	M	Machine outside contract period will not be extracted		
167	2	M	Userprofile does not allow {PARAM_1} {PARAM_2} .		
168	1	M	HPCF incomplete, module QHERUxM missing, call CHIS I/S support		
168	2	I	Offering {PARAM_1} not in Ready status.		
169	1	M	Invalid Product Type Set configured on TCO table		
169	2	I	Planned Acceptance date is	This message occurs when	This is not an error, merely

			before today's date.	you have done an 'Add to Contract' to add additional machines and/or services to an existing contract. When the copy is done, the Planned Acceptance Date on the main proposal panel is set to the date of the copy, and you have changed this date to a prior date and saved the proposal.	an informational message. No action needs to be taken.
170	1	M	Standin entry for {PARAM_1} still exists		
170	2	M	Planned Acceptance has to be within contract term/charge period.	You have done an 'Add to Contract' on either a bottom line contract or item level contract with a set end date and have changed the Planned Acceptance Date on the main proposal panel to a date that is greater than the current charge period end date (for bottom lines) or greater than the set contract end date (for item levels). Or, you have selected a machine from the auto insertion pending list to create a new merge proposal and the Planned Acceptance Date is outside of the contract term end date or charge period end date.	Change the Planned Acceptance Date to a date that is equal to or less than the charge period end date on the main proposal panel (for bottom line contracts) or to a date that is equal to or less than the contract end date on the main proposal panel (for item level contracts where there is a set contract end date).
171	1	M	Function is only possible once a day, try again tomorrow		
171	2	M	A discount package that is effective for the whole contract period is required for that type of contract.		
172	1	I	{PARAM_1} -Product Type does not exist on TCC table		
172	2	I	Box {PARAM_1} Feature {PARAM_2} not in Sales Manual.		
173	1	M	Price not allowed for {PARAM_1} - contact your		

			KEY-USER		
173	2	I	No Maintenance Pricing is available for Type {PARAM_1} Feature {PARAM_2}		
174	1	M	There is no usable price available for {PARAM_1}		
174	2	M	The service prerequisites are not met given the current proposal contents. Please add the package {PARAM_1}.		
175	1	I	Box coverage hours deleted for {PARAM_1}		
175	2	M	This proposal/contract does not fall within your business authorization, as inventory for which no reference data does exist has been added. Please contact CSO or BPSO.		
175	4	I	Box coverage hours deleted for TYPE/MODEL = {XXC.CSLMTYP}/{XXC.ISLMCOM}		
176	1	I	Standard coverage hours assigned for {PARAM_1}		
176	2	W	EOS Date {PARAM_1} is before term start date		
176	4	I	Standard coverage hours assigned for TYPE/MODEL = {XXC.CSLMTYP}/{XXC.ISLMCOM}		
177	1	W	Some machines with no Special CovHrs allowed are not changed		
177	2	I	EOS Date {PARAM_1} is before term end date		
177	4	W	No special coverage hours allowed, they are not changed. TYPE = {XXX.CSLMTYP} SERIAL NO = {XXX.ISERORD}		
178	1	W	Some machines with Fixed Coverage Hours are not changed		
178	2	I	The number of components that matched the specified filter criteria exceeded the		

			maximum number. Please use the retrieve Next components to retrieve additional ones.		
178	4	W	Machine with fixed coverage hours, they are not changed. TYPE = {XXX.CSLMTYP} SERIAL NO = {XXX.ISERORD}		
179	1	M	Coverage hours for machine {PARAM_1} not found on TCH-table		
179	2	I	Contract {PARAM_1} saved.		
179	4	I	Component {PARAM1} has been updated. Following details have been changed {PARAM2}		
180	1	M	Proposal charging period must be Contract period plus 1		
180	2	I	The number of type/model codes that matched the specified filter criteria exceeded the limit. Please specify additional criteria to reduce the number of matching type/models.	You tried to retrieve more than 300 machines into the HW Maintenance offering (or 100 machines into a hw-linked service offering).	Try the retrieval again but specify more filter criteria in order to return less than 300 (or 100) machines.
180	4	W	The information associated with the component {PARAM1} could not be updated		
181	1	M	Field may not be N since corresponding {PARAM_1} is default		
181	2	M	Based on the proposal dates no valid service period could be assigned for the machine {PARAM_1}.		
181	4	W	No components were updated by the mass update process for the proposal {CON.IAGRCID}		
182	1	M	Price not useable, {PARAM_1} must be N		
182	2	M	Machine with machine type {PARAM_1} is not eligible for the selected service. Please check the machine configuration.	You tried to add a machine type to a service offering and attempted to 'finish' without first selecting the Validate button on the Add	You should always select the Validate button whenever it is presented to avoid possible problems at a later point in the proposal

				Hardware wizard.	process.
182	4	I	The update process updated {PIC_COUNT} for the proposal {CON.IAGRCID}		
183	1	I	A later version number exists for this offering		
183	2	M	Machine with machine type/model {PARAM_1} is not eligible for the selected service. Please check the machine configuration.	You did not select the Validate button prior to finishing the manual insert operation. The level of service that populated the panel by default is not valid for this type/model.	You should always select the Validate button to ensure a valid entry and to check for available and default levels of service.
184	1	M	Discount may not be changed if Category/Option are also changed		
184	2	M	Customer {PARAM_1} is not allowed to be processed given your customer type authorization.		
185	1	M	At least one components Status must be Ready		
185	2	M	The requested action could not be processed as no information for the request can be found.		
186	1	M	Component and Resource must be Ready		
186	2	I	The service start date for the machine {PARAM_1} has been defaulted because it is already covered on another contract. Please follow the defined process so that the service does get expired on the existing contract.		
187	1	M	You cannot jump to {PARAM_1} when you come from there.		
187	2	M	The service will not be added because of the default start date alignment for the machine {PARAM_1}.		
188	1	M	Customer not in CM-file	After the proposal creation, the CUSTOMER number goes missing or deleted from CMA (customer	While processing the Proposal the CUSTOMER should always be present in CMA table. However, if the

				reference table).	error occurs, one need to insert the entry in CMA table for that particular CUSTOMER number
188	2	I	The default sector code that is associated with the customer does not match. The default sector code that is associated with the customer {PARAM_1} is {PARAM_2}.		
188	4	W	Customer not allowed to process CUSTOMERNO = {CMA.ICUSCLN} EMBARGO CODE = {CMA.CEMXA}		
189	1	M	Customer {PARAM_1} is not allowed to be processed (EMBARGO CODE = {PARAM_2})	Customers not allowed for maintenace proposals are being added to the proposal. That is customers who fails the Embargo check wil raise this error.	Embargo check should be rectified for the particular cust. The field value CMA.CEMXA should be changed to space (or any value other than 'W'/'M'.
189	2	M	The copy of the proposal {PARAM_1} is not allowed to be executed via the ISAT front end as the number of components ({PARAM_2}) exceeds the threshold of {PARAM_3} components. Please contact the Help desk.		
189	4	M	Customer not allowed to process CUSTOMERNO = {CMA.ICUSCLN} EMBARGO CODE = {CMA.CEMXA}		
190	1	W	Machine {PARAM_1}, Occurrence {PARAM_2}, does not match.		
190	2	I	The requested action could not be processed as no Entitled print options were found.		
191	1	M	Extract from a ConID with occurrence N not possible		
191	2	M	Your User-ID is not authorized to work with this contract!		
192	1	M	WED=Stop-Date, {PARAM_1} not extracted		

192	2	W	Specified type/serial or order number {PARAM_1} does not exist.		
193	1	W	Period stop must be three months after start, date aligned		
193	2	M	The customer type is not valid for the signing customer.		
194	1	M	Selection wrong - should be {PARAM_1}		
194	2	M	The installation date cannot be in the future.		
195	1	M	Machine {PARAM_1} has this user customer, delete not allowed		
195	2	I	The copy process for proposal {PARAM_1} has been initiated and will be executed asynchronously as the number of components exceeds the threshold ({PARAM_2}). A notification will be issued when the process for the new proposal {PARAM_3} is completed.		
196	1	M	Machines with this user customer exist, delete not allowed		
196	2	M	The copy process for proposal {PARAM_1} is still executing, therefore the proposal is not allowed to be accessed. A notification will be issued when the process is completed.		
197	1	M	This function is not supported for T&C {PARAM_1}		
197	2	I	The proposal {PARAM_1} could not be deleted as an asynchronous copy process is currently executing.		
198	1	W	This Date Range will move selected Component(s) outside Contract		
198	2	M	The copy process for proposal {PARAM_1} is still		

			executing, therefore the proposal is not allowed to be copied. A notification will be issued when the process is completed.		
199	1	W	This Date Range will cause alignment to Contract/Period {PARAM_1}		
199	2	I	The update process for proposal {PARAM_1} will be processed asynchronously as the number of affected components exceeds the threshold ({PARAM_2}). A notification will be issued when the process is completed.		
199	3	E	The entered type is invalid.		
200	1	M	Warranty End Date could not be assigned for {PARAM_1}		
200	2	I	No components that matched the specified filter criteria could be found.		
200	4	I	Warranty end date could not be assigned CUSTOMERNO = {XXX.ICUSUSE} TYPE/MOD/SERNO = {XXX.CSLMTYP}/{XXC.ISLMCOM}/{XXX.ISERORD}		
201	1	M	Recalculation required before termination of period		
201	2	I	The {PARAM_1} of the component {PARAM_2} was updated based on the information provided for the mass update.		
202	1	M	Press PF10 for Confirmation		
202	2	W	The information associated with the component {PARAM_1} could not be updated.		
203	1	I	Changes performed since last calculation/recalculation		
203	2	I	The update process updated {PARAM_1}		

			components that are associated with the proposal.		
204	1	M	Recalculation required before initiation of delta list		
204	2	W	No components were updated by the update process.		
205	1	M	Service cannot be inserted due to overlap		
205	2	M	The mass update process for the proposal {PARAM_1} is still executing, therefore the proposal is not allowed to be accessed. A notification will be issued when the process is completed.		
205	4	M	Dates cannot be calculated for this service TYPE/SERNO = {XXX.CSLMTYP}/{XXX.ISERORD} attempted start-stop dates {ASG.DAGRCAS}-{ASG.DAGRVEX}		
206	1	M	Marketing ID {PARAM_1} - Category {PARAM_2} not on Contract		
206	2	I	The proposal {PARAM_1} could not be deleted as an asynchronous mass update process is currently executing.		
206	4	M	Service cannot be inserted due to overlap. TYPE/SERIAL = {CCT.CSLMTYP}/{CCT.CCTSERNBR}		
207	1	I	OVS COPY and OVS REUSE have been reset to default values		
207	2	M	The mass update process for the proposal {PARAM_1} is still executing, therefore the proposal is not allowed to be copied. A notification will be issued when the process is completed.		
208	1	M	Value must not be greater		

			than {PARAM_1} or less than {PARAM_2}		
208	2	M	Service level {PARAM 1} is not eligible for the machine {PARAM 2}.		
209	1	I	Please do NOT use interrelations; contact your Key User.		
209	2	W	Customer {PARAM_1} is cancelled.		
210	1	W	Billing period must be equal service period		
210	2	W	Some machines under this contract cannot be displayed here. For further information please contact the Customer Help team (details per ISAT for Customers home page).		
211	1	W	SSD interface field on TDF-screen is set to {PARAM_1}		
211	2	I	No usergroups that matched the specified filter criteria could be found.		
212	1	M	Selection is not allowed with previous {PARAM_1}		
212	2	M	Offering with same Object of Service is already on a Contract. Offering {PARAM_1}. Machine type/serial = {PARAM_2}		
213	1	W	Use billing period specification only for fixed pricing		
213	2	W	The customer associated with the machine {PARAM_1} does not exist therefore the retrieval of this machine is not possible.		
214	1	W	Billing date defaulted to contract/period start		
214	2	M	The sector code for the signing customer cannot be identified as no customer structure entry for customer {PARAM_1} exists.		
215	1	W	Billing date must be within contract/period		

215	2	M	Revisit dependency completed.	A 'revisit dependency' has been manually triggered or triggered by a CHIS process and the service offering elements have been revisited for possible updates.	This is information only but the user should check the different elements of the service offering to verify that the Number of Processors element and Chargeable Processors element are correct as it concerns dates and quantities.
216	1	W	Service period capping was incorrect. Check default values		
216	2	M	Cancellation of PRINT not possible.		
217	1	M	Service period capping setting is invalid. See help screen		
217	2	M	Customer signed print number {PARAM_1} differs from online print number {PARAM_2}, please provide explanation for mismatch.		
218	1	I	Selected {PARAM_1} has inactive contract components		
218	2	I	File DD "DYN JCL" in use, Try later.		
219	1	M	CML CAT/OPT defaults do not fit TCC-setup, check with Key-User		
219	2	M	Manually added serial number {PARAM_1} not unique.	The user is entering a manual machine serial number that already exists on the inventory tables for the same type/model.	You must enter a unique serial number if the machine type is the same as an already existing record. Please re-enter the serial number, up to 30 characters, that is unique to the machine type.
219	4	M	TCO CAT/OPT defaults do not fit TCC-setup, check with Key-User!		
220	1	M	The Contract Term is completed, further renewal is not allowed		
220	2	I	There was other SETUP when the MES was created in compare with current. Check MES please.		

220	4	M	No new term possible due to contract date. CONTRACT DATES = {CON.DAGRCAS}- {CON.DAGRVEX}		
221	1	M	Package relation with T&C group priority 1 exists		
221	2	I	There is no XOX/MOX record for MES {PARAM1}. Check MES please.	An MES order number exists on the auto insertion pending list but has no inventory record linked to it.	The order number should be deleted from the list of auto insertion pending components or the AAS/SOF order or manual order must be added to the order table.
222	1	M	Page forward not possible - Bottom of list reached		
222	2	M	There is no a record {PARAM_2} / {PARAM_1} in product table. Creation of MES stopped.		
223	1	M	Page backward not possible - Top of list reached		
223	2	M	Composed offering element {PARAM_1} has been withdrawn from marketing on {PARAM_2}		
224	1	M	End date must be greater than or equal to start date		
224	2	M	Simple offering element has been withdrawn from marketing on {PARAM_1}		
225	1	I	Billing Type changed - check OFFERING DETAIL 4 Screen NOW b		
225	2	M	Composed offering component element has been withdrawn from marketing on {PARAM_1}	You are adding a service offering and linking a manual machine to the offering which has been withdrawn from service, and have clicked on 'Finish' after configuring the machine.	If you are authorized to propose withdrawn services, the service offering will be added with an 'attention' icon to the left of the component in the tree view. If the profile that your user id is linked to does not authorize you to propose withdrawn services, you will not be allowed to continue and must use a component that is not yet withdrawn.
226	1	M	Fixed term offerings may		

			not be renewed, check renewal flag		
226	2	W	Service offering {PARAM_1} used by Contract Component {PARAM_2} has been withdrawn from marketing on {PARAM_3}.		
227	1	W	Selection Code : S/I=Active H=Inactive C=Cancelled A=AIP Prp		
227	2	M	Manually added serial number {PARAM_1} not unique	The user is entering a manual machine serial number that already exists on the inventory tables for the same type/model.	You must enter a unique serial number if the machine type is the same as an already existing record. Please re-enter the serial number, up to 30 characters, that is unique to the machine type.
228	1	W	Currencies of BillCust {PARAM_1} / MainCust do not match		
228	2	M	Offering element {PARAM_1} ({PARAM_2}) used by contract component {PARAM_3} is withdrawn by {PARAM_4}, which is after the start date of the contract component.	The user has proposed a withdrawn service using a component whose start date is after the withdrawn date of the service offering.	During addition of the service offering, the user was given a warning regarding the withdrawn component and is not performing system validation, which will fail. The user must either remove the service offering or link a different non-withdrawn component, or change the start date of the component to a date that is earlier than the withdrawn from service date.
229	1	I	{PARAM_1} will be printed in currency {PARAM_2}		
229	2	W	Offering element {PARAM_1} ({PARAM_2}) is used by contract components, but will be withdrawn by {PARAM_3}.	The user has authorization to propose withdrawn services and during system validation is presented with this message.	This is a warning to the user that some components linked to the service offering are being withdrawn from marketing as of a specific date, but the user is permitted to proceed.
230	1	I	T&C group {PARAM_1} is not a T&C to Service Level		

			Category group		
230	2	M	AIP records deleted		
231	1	M	Form number does not exist.		
231	2	M	Object {PARAM_1} has been withdrawn from marketing on {PARAM_2}	The user is adding a service offering and linking a component which has been withdrawn from service. The user is not authorized to propose withdrawn services.	You will be unable to continue using the machine type or type/model that your are attempting to link to the service offering. Select a different component or contact your local administrator for assistance.
231	4	I	TOA/TOM/STATUS not valid for this T&C CUSTOMERNO = {XXX.ICUSUSE} TYPE/SERNO = {XXX.CSLMTYP}/{XXX.ISERORD}		
232	1	M	TOA/TOM not valid for this T&C and box {PARAM_1}		
232	2	M	Object component {PARAM_1} has been withdrawn from marketing on {PARAM_2}		
232	4	M	TOA/TOM/STATUS not valid for this T&C CUSTOMERNO = {XXX.ICUSUSE} TYPE/SERNO = {XXX.CSLMTYP}/{XXX.ISERORD}		
233	1	M	A proposal containing PCOA machines cannot be accepted		
233	2	W	Object {PARAM_1} will be withdrawn from marketing on {PARAM_2}		
233	4	M	Proposal contains PCOA machine: cannot be accepted CUSTOMERNO = {XXX.ICUSUSE} TYPE/SERNO = {XXX.CSLMTYP}/{XXX.ISERORD}	This error appears while accepting a proposal either from ISAT or HOST or while doing MELT. A proposal cannot be accepted if it contains PCOA machine, but user can do change, calculate, print proposal.	The PCOA proposal becomes an order in SOF, the data has to be extracted again from WTAAS/SOF to a new proposal in CHIS. The new CHIS proposal can be accepted. It will be possible to copy several PCOA proposals into one CHIS proposal. There is no automatic alignment between CHIS and PCOA.

					Whenever CHIS relevant data in PCOA proposal is changed, you have to delete and extract CHIS proposal again.
234	1	M	PCOA proposal/contract has no customer record (I12)		
234	2	W	Object component {PARAM_1} will be withdrawn from marketing on {PARAM_2}	The user has added a service offering with components that will be withdrawn from service and has changed the effective date of the component to a date that is after the withdrawn date.	At the point of adding the service offering and linking the component, this is a warning message. However, if the start date of the component is not updated to a date that is earlier than the withdrawn date, system validation will fail.
235	1	M	PCOA customer {PARAM_1} is not in customer structure		
235	2	M	{PARAM_1} for service offering {PARAM_2} could not be deleted from the auto insertion pending list. One possible cause is that it has already been deleted by someone else.		
236	1	I	Lock of {PARAM_1} performed by {PARAM_2}		
236	2	M	test		
236	4	M	XIX and SOF EFF.DATES for customer {XIX.ICUSUSE} not compatible. Automatic repair not possible! Run it with FKEEPCH=BLANK ! TYPE/SERNO = {XIX.CSLMTYP}/{XIX.IHSIMID }		
237	1	I	Unlock of {PARAM_1} performed by {PARAM_2}		
237	2	I	The number of HW Box contracted elements for {PARAM_1} exceeded the maximum number. Please use the retrieve Next HW box contracted elements to retrieve additional ones.		
237	4	M	Wrong effective date from SOF! TYPE/SERNO = {XIX.CSLMTYP}/{XIX.IHSIMID }		

			}		
238	1	I	At time {PARAM_1} on date {PARAM_2}		
238	2	I	Assigning the component default service start date due to conflict with non-CHIS contract.	This message will be presented if the effective date of the component on the proposal is less than the stop date of the same component on the non-CHIS contract.	No action is required by the user. The assignment of the default start date is done to prevent an overlap in billing between the CHIS contract and the non-CHIS contract.
238	4	I	Machine not found on DI file TYPE/SERNO = {TYPE}/{SERIAL}		
239	1	I	User phone number {PARAM_1} (Press ENTER to continue)		
239	2	I	Component {PARAM1} service start date overlaps with non-CHIS Contracts.	After machine retrieval the user has altered the service start date of the machine to a date that is prior to the non-CHIS contract stop date.	The user should be aware that if the service start date is not changed to a date that is greater than the non-CHIS end date, that overlapping billing in two systems will occur.
240	1	M	Reason Code Rsn exists already, clear Reason Code Description		
240	2	I	The modified schedule date of {PARAM_1} for order {PARAM_2} is before the customer requested date and will be ignored. The requested date of {PARAM_3} will be used by the system	For users with authorization to alter the MES schedule date, a date has been entered that is actually before the customer requested date. The customer requested date takes precedence.	No action needs to be taken by the user.
241	1	M	Reason Code Rsn does not exist, enter Reason Code Description		
241	2	M	No Pricing rule was found for combination type/model {PARM1} and service level {PARM2}.	SQLCODE {PARM3} from {PARM4}, table {PARM5}, access key {PARM6}{PARM7}	
241	3	I	The price per unit has been recalculated.	For a Consumption resource, the Cost cannot be higher than the Price. If the user has manually updated the Cost field only, the Price field will be automatically adjusted to	This is an informational message to the user. No additional action is needed.

				match that value.	
242	1	M	Billing Interface Stop entry exists already		
242	2	M	Special BID cannot be inserted due to overlap.Level is {PARAM_1} / {PARAM_2}		
242	3	E	Cost must not be zero.	For a Consumption resource, the Cost cannot be zero.	This is an informational message to the user. No additional action is needed.
243	1	M	This combination of ConID/BilCusNo/Ex/Type/Serial is not allowed		
243	2	W	Special BIDs with PRL reuse flag "N" are not copied		
244	1	M	Selection fields changed, PF-Key {PARAM_1} not allowed		
244	2	M	The proposal cannot be unlocked as a save process is currently being executed.		
245	1	I	Marketing ID {PARAM_1}		
245	2	I	Percentage can not be calculated. Please check term start/stop date, start service date, price		Please check term start/stop date, start service date, price
246	1	I	Marketing Unit {PARAM_1}		
246	2	M	The machine {PARAM_1} is already covered by the defined service and for the same service period on this proposal.		
247	1	I	Offering {PARAM_1}		
247	2	M	Warning the contract you are attempting to access via ISAT exceeds the limits. Do not continue in ISAT, please use Host for any further processing.		
248	1	W	Machine for contract {PARAM_1} and component {PARAM_2} is not valid		
249	1	I	{PARAM_1} Is not a SUPERUSER, request for unlock denied		
250	1	M	Termination confirmation without printing not allowed		

251	1	M	{PARAM_1} number will be out of range		
251	4	M	Pact workitem number will be out of range		
252	1	M	Proposal edit is not allowed via 3270 front-end.		
252	4	M	BIC cannot processed because billing error CONTRACTID = {CON.IAGRCID} FBILERR = Y		
253	1	M	Manually inserted machines or orders exist on proposal		
254	1	M	Restricted search only allowed with Nicknames		
255	1	I	Contract {PARAM_1} terminated		
256	1	M	Please terminate last contract period before melt/add		
257	1	I	Selected FF-channel is {PARAM_1} selected Customer Type is {PARAM_2}		
258	1	M	User {PARAM_1} not allowed to use this transaction - check UID-table		
259	1	W	Invalid DBCS data found. Switch will not be processed		
260	1	M	SQLCODE {PARAM_1} from CHIS rule {PARAM_2} - contact your KEY-USER		
260	4	M	SYSTEM ERROR: Please contact help desk ! {SPA.TBL_NAM} RC{PIC_QCHSQLCD} {SUBSTR(SPA.CFLK)} KEY:{SPA.TBL1}{SPA.TBLC1} {SUBSTR(SPA.TBL1)} {SUBSTR(SPA.TBL2)/ {SUBSTR1(SQLS.SQ)/ {SUBSTR2(SQLS.SQ)/ {SQLS.SQL_ERR_AR}.		
261	1	M	PACT interface activated; enter default PACT work item number.		
262	1	I	Enter default PACT work item number on TFF screen.		

263	1	M	User {PARAM_1} is standin for other users		
264	1	M	User {PARAM_1} is noticed as responsible user		
265	1	M	No UserID specified for this Person		
266	1	M	Delete not allowed, UserID still exists for this Person.		
267	1	M	Maint. contract period start must be prev. periods stop date plus 1.		
268	1	M	Enter price for {PARAM_1} manually		
268	4	I	MES installation occurred on {XXC.CSLMTYP}/{XXX.ISERORD} insert manual price on MODEL/FEATURE:{XXC.ISLMCOM}, panel BCE otherwise billing/calculation cannot work		
269	1	M	Please enter manual price for {PARAM_1} and effective date		
269	4	M	TYPE/SERNO- {TRG.CSLMTYP}/{TRG.IHSIMID},or link TO/PREVIOUS TYPE/SERNO- {TRG.RSLMTYP}/{TRG.RHSIMID} were not found on XOX- DB		
270	1	M	No record found on table accessed by rule {PARAM_1}		
270	4	M	TYPE/SERNO- {TRG.CSLMTYP}/{TRG.IHSIMID},OR XOC LXOIIDX - {TRG_WRK.LXOIIDX} for update were not found on XOC- DB		
271	1	M	Order number not on Contract/Calloff entered.		
272	1	I	Object of Service is signed for PACT interface {PARAM_1}		
273	1	I	PACT offering component number is missing!!		
273	4	M	No MIC-list can be assigned to {XXX.CSLMTYP} /		

			{XXX.ISERORD} as CAT = {TCO.CDISCAT} and OPT = {TCO.CDISMOD} do not exist on TCC table for product type {ASG.CPRDTYP}		
274	1	I	Auto-renewal flag is N. End date aligned with term end.		
275	1	I	Auto-renewal flag changed. End date changed to open-ended.		
276	1	W	Please check Prepay date for Merge proposal.		
277	1	M	For reuse HW-link the table-source has to be entered		
278	1	M	Wrong table-source identifier, only {PARAM_1} possible		
279	1	W	Customer {PARAM_1} is not on authorization list of responsible user		
280	1	M	Selection {PARAM_1} not allowed, OTE is not a pricing-element.		
281	1	M	User Profile is connected to one or more Users, delete not allowed		
282	1	M	Only initial order can be linked to offering allowed		
283	1	M	Order number or type/serial {PARAM_1} not found in SOF.		
283	4	W	TYPE={TRG.CSLMTYP} SERIAL={TRG.IHSIMID}MACHINE EXPIRES {XIX.DAGREXP} ON XIX NEW INSTALLATION DATE = {TRG.DCUOINS}, DUPLICATE XIX!		
284	1	W	Unconfirmed Usage Charges entered for {PARAM_1} - Please Check		
284	4	W	Usage charges have been entered on TYPE={XXX.CSLMTYP} SERIAL={XXX.ISERORD}. Please confirm or delete.		
285	1	M	Unconfirmed Resource for	This is mandatory message.	The default consumption

			Contract Period {PARAM_1}	This message is displayed when you have not confirmed the resource for Bottom Line contract. For few HW services we have planned consumption resources which will be added.	resources should be added to the while adding HW services.
285	4	M	Unconfirmed resource for CONTRACT PERIOD={CON.CAGRPER}		
286	1	M	CRAD must be greater than today's date.		
286	4	M	Minimum of {PIC_QMINRES} resources should exist		
287	1	M	Feature CRAD cannot be smaller than model CRAD		
287	4	W	Resource was not copied for TYPE={XXX.CSLMTYP} SERIAL={XXX.ISERORD}. Please check.		
288	1	M	Minimum of {PARAM_1} Resources must exist		
289	1	W	Minimum of {PARAM_1} Resources should exist		
290	1	M	Resource cannot link to two components of the same main object		
291	1	M	Delete not allowed, Change default user group before		
292	1	W	Quantity for {PARAM_1} invalid, substituted by 1		
293	1	M	Quantity must not be 0		
294	1	W	No Service Level Code found for Service Type and Coverage Hours		
294	4	M	Impacted TYPE/MODEL/SERIAL {XXX.CSLMTYP}/{XXC.ISLMCOM}/{XXX.ISERORD} no service level code found for service type {SUBSTR(SPA.TBLK) and coverage hours {SUBSTR(SPA.TBLK}		
295	1	I	DBCS switch for country {PARAM_1} invalid		
296	1	I	Current offering applied to		

			Package		
296	4	I	OFFERING {OFF.IOFFNIK} applied to PACKAGE: {PKG.IPKGNIK} {PKG.TPKGSDC}		
297	1	M	Delete not allowed, Offering is used as a Package instance		
298	1	M	Package is already related to another T&C		
299	1	M	{PARAM_1} is not valid.		
300	1	I	The selected package does not exist anymore		
300	4	W	Feature detected without TYPE/MODEL CONTRACTID = {CLC.IAGRCID} TYPE/MODEL = {CLC.CCUOMID}		
301	1	I	The package {PARAM_1} has status Ready and can not be deleted		
302	1	I	The package has related elements and can not be deleted		
302	4	M	Billing from or to date (BAT TABLE) wrong. CONTRACTID = {CON.IAGRCID} PERIOD = {CON.CAGRPER}		
303	1	I	The package is related to T&Cs and can not be deleted		
303	4	M	Date disagrees with stop date revenue. CONTRACTID = {REV.IAGRCID} STOP DATE = {REV.DIRVEXP}		
304	1	I	Please enter * for T&C or Package		
304	4	M	Contract without REV record which fits CONTRACTID = {CON.IAGRCID} PERIOD = {CON.CAGRPER}		
305	1	M	Instance found. Delete of package element not possible		
305	4	M	Customer is a prospect {SPA.TBL_NAM} KEY = {SPA.TBL1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		

306	1	M	Expiry date must not be smaller than actual date		
306	4	I	Con entry not found for this PLDNICKNAME {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		
307	1	M	Package element already exists		
307	4	M	Sub customer already exists {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		
308	1	W	Function not available; package element is already in use		
308	4	M	Customer not in CM file {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		
309	1	M	Offering does not exist		
309	4	M	Customer not in CD file {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		
310	1	M	Asterisk is needed for selection		
310	4	M	No SEL record found {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK)}		
311	1	M	Instance exists already, assign not possible		
311	4	W	Feature detected without TYPE/MODEL CONTRACTID = {RCL.IAGRCID} TYPE/MODEL = {RCL.CCUOMID}		
312	1	M	Status I is not valid for this package		
313	1	M	Status R is not valid for this package		
314	1	M	Package status is R, no add allowed		
315	1	M	Package to element relation already exists		
316	1	M	Package status is R, no delete allowed		
317	1	M	Package status is R, no		

			assign of elements allowed		
318	1	M	Element belongs to pack. with stat. R delete not allowed		
319	1	M	Group does not exist		
320	1	M	Package does not exist		
321	1	M	This relation is in use		
322	1	M	Many Components with this Nickname exist, use S and * to select		
323	1	M	Current state {PARAM_1} does not permit requested operation. Reason={PARAM_2}		
323	4	M	HLS records without HLA entry exist LHLAIDK {SUBSTR(SPA.TBLK)}. Delete those entries before running the HLU job again.		
324	1	I	No input possible at the moment. Reason={PARAM_1} Press ENTER to refresh.		
324	4	M	HLC record without HLA entry exists LHLAIDK {HLC.LHLAIDK} TYPE/MODEL {HLC.CSLMTYP}/{HLC.ISLMC OM}. Delete or update this entry before running the HLU job again.		
325	1	M	Internal error in state machine. Reason={PARAM_1} - Contact key user!		
326	1	M	Proposal has mandatory notifiers - no accept possible in BMP		
327	1	W	Start date realigned for machine/service {PARAM_1}		
327	4	W	Start date aligned! CCT={PIC_LDBSOSN},SRC={L IO.CXIDSR},{HLP_SRC_TXT} ={PIC_LXXXIDX} WED={ASG.DAGREWP},{HLP _SRC_TXT}- UPD={HLP_DDRECUP}/{HLP _CPRIDUP},EOS={HLP_DESF ZC} CCT-		

			UPD={SAV_CCT_DDRECUP}/ {SAV_CCT_CPRIDUP},OVS- EFF={HLP_DAGREFF}		
328	1	M	Press PF3 to create Default User Group		
328	4	M	Warranty end date moved to a prior day. Start date did not move. Adjustment required. TYPE/SERIAL = {XXX.CSLMTYP}/{XXX.ISERO RD}WED={ASG.DAGREWP}		
329	1	M	Associated authorized 'A' user group does not exist		
330	1	I	Process {PARAM_1} from {PARAM_2} (DD/MM) for ConID {PARAM_3} scheduled in batch		
330	4	I	{BAT.MAINPROC} process had time limit - scheduled in next window {SUBSTR(BAT.SUBP){BAT.ST ARTKEY}		
331	1	I	Process {PARAM_1} from {PARAM_2} (DD/MM) for Contract ID {PARAM_3} started		
331	4	I	{BAT.MAINPROC} process started {SUBSTR(BAT.SUBP){BAT.ST ARTKEY}		
332	1	I	Process {PARAM_1} from {PARAM_2} (DD/MM) for Contract ID {PARAM_3} had errors		
332	4	I	{BAT.MAINPROC} process had errors		
333	1	I	Process {PARAM_1} from {PARAM_2} (DD/MM) for Contract ID {PARAM_3} ended		
333	4	I	{BAT.MAINPROC} process ended		
334	1	M	No {PARAM_1}-record found		
334	4	I	{BAT.MAINPROC} process was only executed partially and will be finished during next batch window.		
335	1	I	For Penalty-Charges please		

			set indicator on box-level as well		
335	4	I	{BAT.MAINPROC} not punished because: (EQU.REVENUE {COF.AXEQTST}) plus (RECALC. B-LVL TSC{COF.ARBLTST}) is greater than {TCF.PAGRTVC}% of (CALC. B-LVL CTSC{COF.ACBLCTT})		
336	1	M	Stop date lies in a future period, please melt next period first		
336	4	M	No contract components to calculate on proposal period = {COF.DPEREFF} - {COF.DPEREXP}		
337	1	M	No valid Marketing Unit found		
337	4	M	No contract components to charge on proposal period = {COF.DPEREFF} - {COF.DPEREXP}		
338	1	W	Text for {PARAM_1} not found and therefore not copied, please check		
338	4	M	Reset BLP-overwrite since configuration changed new base TSC = {COF.ACBACTT} OLD B-LVL TSC = {COF.ACBLTST}		
339	1	I	Customer Type(s) {PARAM_1} for {PARAM_2} not valid for this T&C		
339	4	M	Invalid product-type set configured on TCO table		
340	1	M	The division will not be possible with these figures		
340	4	M	The division is not possible with these figures!		
341	1	M	Service Stop Date is less than Proposal Start Date		
341	4	M	Reset BLP-overwrite since configuration changed new base TSC = {COF.ACBACTM} OLD B-LVL TSC = {COF.ACBLTSM}		
342	1	M	Customer Type(s) not valid		

			for this T&C		
342	4	M	Reset BLP-overwrite since configuration changed new base TSC = {COF.ACBACTA} OLD B-LVL TSC = {COF.ACBLTSA}		
343	1	M	No CTY-CTP record found for this T&C, please contact your Key User		
343	4	M	Reset BLP-overwrite since configuration changed new base TSC = {COF.ACBACTB} old B-LVL TSC = {COF.ACBLTSB}		
344	1	I	Customer type {PARAM_1} assigned to customer {PARAM_2}		
344	4	M	Reset BLP-overwrite as configuration changed new base TSC = {COF.ACBACTC}. Old B-LVL TSC = {COF.ACBLTSC}		
345	1	M	Customer Type not valid for this customer		
345	4	M	Reset BLP-OVERWRITE since configuration changed NEW BASE TSC = {COF.ACBACTD} OLD B-LVL TSC = {COF.ACBLTSD}		
346	1	M	Selection incompatible with {PARAM_1}, should be {PARAM_2}		
346	4	M	CUSTOMER TYPE {CUC.CCUSTYP} for {CUC.ICUSUSE}not valid for new T&C		
347	1	M	Selection I allowed only for function Service Level Category Pricing		
347	4	M	Customer type(s) not valid for this T&C		
348	1	M	Offering does not exist with this ser-no. on parent contract		
348	4	I	CUSTOMER TYPE {CUC.CCUSTYP} assigned to CUSTOMER {CUC.ICUSUSE}		
349	1	M	This offering with this serial number already exists		

349	4	I	{BAT.MAINPROC} not punished because: OVERACHIEVEMENT = {COF.ARBLTST} recalculated B-LVL TSC is greater than {TCF.PAGRUPB}% of the requested B-LVL CTSC{COF.AXBLCTQ}		
350	1	M	The maximum occurrence number is 999 - contact your Key User		
350	4	M	Offering / serial number already exists on the contract {OBJ.IOBJNIK} {OVS.IOVSNIK} {OFF.IOFFNIK}. Dates will not be changed.		
351	1	M	New PER entry exists		
351	4	M	Function {SUBSTR(BAT.STAR)}: Wrong parameters {SUBSTR(BAT.STAR)}		
352	1	M	PER entry not assigned to contract		
352	4	W	No HW BOX found for the customer/enterprise {XXX.ICUSUSE}		
353	1	M	This Callback is defined for a contract, no deletion possible		
353	4	W	Message number {SUBSTR(HLP.C1_0)} is not valid. Please review CTY SCA parameter		
354	1	M	PER not found, try a new selection from VCO screen		
355	1	M	No TCO-record found for {PARAM_1}		
356	1	M	No financial detail record found for period {PARAM_1}		
357	1	I	Process {PARAM_1} from {PARAM_2} (DD/MM) for Contract ID {PARAM_3} ended		
357	4	I	{BAT.MAINPROC} process ended		
358	1	W	Default user group should be created on SGL-screen		

358	4	M	QCHOIDF - Input validation failed, please correct please refer to the JOB-OUTPUT for details CEDS interface processing not started		
359	1	I	This screen only for info		
360	1	W	No BLA-record found for {PARAM_1}		
361	1	M	Service will not be added because of SSD alignment for {PARAM_1}		
361	4	M	Service will not be added because of SSD ALIGN. {XXX.CSLMTYP} {XXX.ISERORD} {OFF.IOFFNIK} {ASG.DAGRCAS} / {ASG.DAGRVEX}		
362	1	I	Start date has been defaulted for {PARAM_1}		
362	4	I	Start date has been defaulted {XXX.CSLMTYP} {XXX.ISERORD} {OFF.IOFFNIK} {ASG.DAGRCAS} / {ASG.DAGRVEX}		
363	1	I	{PARAM_1} flag has been reset to {PARAM_2}		
363	4	W	Dependencies revisited - process calculation again		
364	1	M	Contract {PARAM_1} terminated, recalculation not allowed		
365	1	I	The quantity of the AIX processors needs to be changed		
366	1	M	Charge Start Date is not within effective/expiration dates		
367	1	M	The used quantity must be lower or equal than the real qty {PARAM_1}		
368	1	M	Wrong Print Sort Sequence Number		
369	1	M	Price indicator for manual price has to be M/A		
370	1	M	No entry of a {PARAM_1} number on a {PARAM_2} contract		

371	1	M	Enter either Customer number or Enterprise number		
372	1	M	Enter T&C Number		
373	1	W	Sorry {PARAM_1}, your user group is not authorized to access {PARAM_2}		
374	1	M	{PARAM_1} not in CD-file		
375	1	M	Duplicate Contract ID		
376	1	M	{PARAM_1} already exists		
376	4	I	{OFF.IOFFNIK} already exists		
377	1	M	Subcustomer not found		
377	4	I	SUBCUSTOMER {XIX_OVL_TO.ICUS} not registered, box stopped OLD CUSTOMER = {XIX_OVL_FROM.IC} TYPE/SER = {TRG.CSLMTYP}/{TRG.IHSIM ID}		
378	1	M	Subcustomer/Subenterprise not found		
378	4	W	SUBCUSTOMER {XIX_OVL_TO.ICUS} changed and also site changed OLD CUSTOMER = {XIX_OVL_FROM.IC} TYPE/SER = {TRG.CSLMTYP}/{TRG.IHSIM ID} NEW SITE = {CHG.NEW_CSITXXX} OLD SITE = {CHG.OLD_CSITXXX}. Check category and option.		
379	1	M	Automatic Insertion not allowed for this Subcustomer / Enterprise		
380	1	I	The responsible user group will be changed to your default group enterprise		
381	1	M	Invalid input in STATUS field, must be {PARAM_1}		
382	1	M	Duplicate SEL-record for {PARAM_1}		
383	1	M	Service Type priority list must be entered		
384	1	M	Service Type code *1* is invalid		
385	1	M	Coverage Hours for {PARAM_1} are invalid for		

			Service Type {PARAM_2}		
386	1	I	Batch job for {PARAM_1}{(PARAM_2)} initiated		
387	1	I	If you want to copy it, you have to delete it first from proposal		
388	1	M	Online processing only allowed with specified Type/Serial		
389	1	M	Service Type {PARAM_1} not in TCS-Table		
389	4	M	SERVICE TYPE {SUBSTR(SPA.TBLK)} not in TCS table		
390	1	M	Field CPRODT{PARAM_1} on TCS-table is invalid		
390	4	I	No valid service type could be assigned CUSTOMERNO = {XXX.ICUSUSE} TYPE/SERIAL = {XXX.CSLMTYP}/{XXX.ISERORD}		
391	1	M	Online processing not allowed on enterprise level		
391	4	M	Coverage hours WEE/SAT/SUN not found on TCH TABLE KEY = {SUBSTR(SPA.TBLK)}		
392	1	M	It is not allowed to delete the default user group		
392	4	M	No category could be assigned		
393	1	M	Invalid input in WARRANTY field - must be {PARAM_1}		
393	4	M	No valid service type could be assigned CUSTOMERNO = {XXX.ICUSUSE} TYPE/SERIAL = {XXX.CSLMTYP}/{XXX.ISERORD}		
394	1	M	Status/warranty incompatible		
394	4	M	AMA not possible, BOX SYS.NU/SITE/P.TYPE not part OF EX. MIC CUSTOMERNO = {AIP.ICUSUSE} TYPE/SERIAL =		

			{AIP.CCUOMID}/{AIP.IHSIMID}		
395	1	M	Invalid input in TOM field, must be {PARAM_1}		
395	4	W	Other AIP entries for the same machine exist delete them first		
396	1	M	Status/TOM incompatible		
397	1	M	Invalid input in TOA field, must be {PARAM_1}		
398	1	M	Enter Machine Type		
398	4	I	Machine not interfaced - is active on {PARM_6} contract. CONTRACT = {CCT.IAGRCID} TYPE/SERIAL = {XXX.CSLMTYP}/{XXX.ISERORD} START-STOP DATE = {CCT.DAGRCAS}- {CCT.DAGRVEX}		
399	1	M	{PARAM_1} is not valid for {PARAM_2}		
399	4	W	BIM table not adjusted, deviation too high CONTRACT = {CCT.IAGRCID}LDBSOSN = {CCT.LDBSOSN}		
400	1	M	Enter Proposal ID		
400	4	M	TYPE/ORDERNO = {XOX.CSLMTYP}/{XOX.IVPOPOR} CTY/UI={XOX.IOPUCTY}/{PIC_LXOIIDX} RECORD ON XOX but without corresponding XOC RECORD		
401	1	M	Enter selection		
401	4	M	TYPE/ITEM = {XOC.CSLMTYP}/{XOC.ISLMCOM} RECORD ON XOC but without corresponding XOX RECORD XOC.VALUE = {XOC.IOPUCTY}/{PIC_LXOIIDX}/{PIC_LXOIIDN}/{XOC.CXIDSRC}/{PIC_LXXXIDX}		
402	1	M	At least one document should be selected		
402	4	M	TYPE/SERIALNO = {XIX.CSLMTYP}/{XIX.IHSIMID} RECORD ON XIX but		

			without corresponding XIC RECORD CTY/UI={XIX.IOPUCTY}/{PIC_LXIPIDX}		
403	1	M	Wrong billing month		
403	4	M	TYPE/ITEM = {XIC.CSLMTYP}/{XIC.ISLMCOM} RECORD ON XIC but without corresponding XIX RECORD CTY/UI/UCI={XIC.IOPUCTY}/{PIC_LXIPIDX}/{PIC_LXIPIDN}		
404	1	M	This is not a Contract but a Proposal		
405	1	M	This is not a Proposal but already a Contract		
406	1	M	User ID is not allowed to delete this proposal		
407	1	M	Enter YES or NO		
408	1	I	Proposal successfully deleted		
409	1	I	Proposal not deleted		
410	1	M	Proposal is not 3270 controlled		
410	4	I	TYPE/ORDERNO = {SOFXOX.CSLMTYP}/{SOFXOX.IVPOPOR} order not on CHIS OEI		
411	1	M	{PARAM_1} - Service Type not eligible for specified Coverage hours		
411	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} order not on SOF OEI		
412	1	M	No valid Service Type could be assigned for Type/Model {PARAM_1}		
412	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}		
413	1	M	Service Type wrong - should be {PARAM_1}		
413	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} Type of order item is different value SOF/CHIS =		

			{SOFXOX.CORITTP}/{CHISXOX.CORITTP}		
414	1	I	Check Price File in combination with Service Type Reference Table		
414	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} order item quantity is different value SOF/CHIS = {SOFXOX.QXOXXX}/{CHISXOX.QXOXXX}		
415	1	I	Proposal is ACCENT controlled		
415	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} user customer number is different value SOF/CHIS = {SOFXOX.ICUSUSE}/{CHISXOX.ICUSUSE}		
416	1	M	Proposal is locked		
416	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} owner customer number is different value SOF/CHIS = {SOFXOX.ICUSOWN}/{CHISXOX.ICUSOWN}		
417	1	M	Reset of the print status is not possible.		
417	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} system number is different value SOF/CHIS = {SOFXOX.ICUOSYN}/{CHISXOX.ICUOSYN}		
418	1	M	Subcustomer {PARAM_1} does not exist		
418	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR} system type is different value SOF/CHIS = {SOFXOX.CSLMSYT}/{CHISXOX.CSLMSYT}		
419	1	M	Billing Customer {PARAM_1} already exists		
419	4	W	TYPE/ORDERNO =		

			{CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} CE branch office code is different value SOF/CHIS = {SOFXOX.IODPCBO}/{CHISX OX.IODPCBO}		
420	1	M	Number of allowed components exceeded		
420	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} CE Branch office number is different value SOF/CHIS = {SOFXOX.IODPCEB}/{CHISX OX.IODPCEB}		
421	1	M	Document has been selected already		
421	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} marketing branch office code is different value SOF/CHIS = {SOFXOX.IOMKTBO}/{CHISX OX.IOMKTBO}		
422	1	M	Input incomplete		
422	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}. Marketing branch office number has different value. SOF/CHIS = {SOFXOX.IOMKTGB}/{CHISX OX.IOMKTGB}		
423	1	M	Do not try to change a record you want to delete		
423	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}. Flag maintenance proposal creation has different value SOF/CHIS = {SOFXOX.FPROPYN}/{CHISX OX.FPROPYN}		
424	1	M	Mandatory documents have not been selected		
424	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Flag automatic insertion is different value SOF/CHIS =		

			{SOFXOX.FAUTOIN}/{CHISX OX.FAUTOIN}		
425	1	I	Type {PARAM_1}, feature {PARAM_2} - price code {PARAM_3} does not exist		
425	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Type of agreement is of different value SOF/CHIS = {SOFXOX.CAGRTYP}/{CHISX OX.CAGRTYP}		
426	1	M	XPRINT installed - Print from HOST not allowed, please use ISAT.		
426	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Type of maintenance is different value SOF/CHIS = {SOFXOX.CHSISTM}/{CHISX OX.CHSISTM}		
427	1	I	Type {PARAM_1}, feature {PARAM_2} - price code {PARAM_3} equals zero		
427	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Analysis code is different value SOF/CHIS = {SOFXOX.CCUOANC}/{CHISX OX.CCUOANC}		
428	1	M	Include/exclude wrong, should be {PARAM_1}		
428	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Customer order requested date is different value SOF/CHIS = {SOFXOX.DOITREQ}/{CHISX OX.DOITREQ}		
429	1	M	Billing period must be blank or numeric		
429	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Schedule date is different value SOF/CHIS = {SOFXOX.DOISCED}/{CHISX		

			OX.DOISCED}		
430	1	M	Date must be in format YYMMDD or blank		
430	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Source identifier has different value SOF/CHIS = {SOFXOX.CXIDSRC}/{CHISXO X.CXIDSRC}		
431	1	M	Only one selection allowed		
431	4	W	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR} Machine type is of different value SOF/CHIS = {SOFXOX.CSLMTYP}/{CHISX OX.CSLMTYP}		
432	1	M	Coverage hours field Mo-Fr must be filled		
432	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}		
433	1	W	{PARAM_1} Service Type not eligible for specified Coverage hours		
433	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}		
434	1	M	Price protection indicator and End date incompatible		
434	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}		
435	1	M	Coverage hours {PARAM_1}, {PARAM_2}, {PARAM_3} not found on TCH-table		
435	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}		
436	1	M	Type or Type/Model {PARAM_1} do not exist		
436	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}		
437	1	M	Coverage hours {PARAM_1} not found on TCH-table		
437	4	I	TYPE/ORDERNO =		

			{CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}		
438	1	M	SOF Extract is processing		
438	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}		
439	1	I	There are mandatory Notifiers for this {PARAM_1}		
439	4	I	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}		
440	1	I	There are Warning/Info Notifiers for this {PARAM_1}		
440	4	I	TYPE/ORDERNO/ITEM = {SOFXOX.CSLMTYP}/{SOFXOX.IVPOPOR}/{SOFXOC.ISLMCOM} Order item component not on CHIS OEI		
441	1	M	No Extract Criteria pending, SOF Extract not initiated		
441	4	I	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}/{CHISXOC.ISLMCOM} Order item component not on SOF OEI		
442	1	M	Document is mandatory, should be selected		
442	4	W	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}/{CHISXOC.ISLMCOM} Item identifier is different value SOF/CHIS = {SOFXOC.CSLMPCI}/{CHISXOC.CSLMPCI}		
443	1	M	IBM signature date has to be entered		
443	4	W	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}/{CHISXOC.ISLMCOM} Source identifier is different value SOF/CHIS = {SOFXOC.CXIDSRC}/{CHISXOC.CXIDSRC}		
444	1	M	Customer signature date has to be entered		
444	4	W	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISXOX.IVPOPOR}		

			OX.IVPOPOR}/{CHISXOC.ISL MCOM} Machine type is different value SOF/CHIS = {SOFXOC.CSLMTYP}/{CHISX OC.CSLMTYP}		
445	1	M	A valid start date has to be entered		
445	4	I	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}/{CHISXOC.ISL MCOM}		
446	1	W	IBM signature date is greater than Contract start		
446	4	I	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}/{CHISXOC.ISL MCOM}		
447	1	I	Customer requested date is greater than Contract start		
447	4	I	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}/{CHISXOC.ISL MCOM}		
448	1	M	Customer signature date is greater than IBM signature date		
448	4	M	TYPE/ORDERNO/ITEM = {CHISXOX.CSLMTYP}/{CHISX OX.IVPOPOR}/{CHISXOC.ISL MCOM} quantity is different value SOF/CHIS = {SOFXOC.QXOCXXX}/{CHISX OC.QXOCXXX}		
449	1	M	Coverage hours not found on TCH-table		
450	1	W	IBM signature date is greater than Contract Period start		
450	4	I	TYPE/SERIALNO/ITEM = {SOFXIX.CSLMTYP}/{SOFXIX. IHSIMID}/{SOFXIC.ISLMCOM } Installed product component not on CHIS OEI		
451	1	W	IBM signature date has not been entered yet		
451	4	I	TYPE/SERIALNO = {SOFXIX.CSLMTYP}/{SOFXIX. IHSIMID} Installed product not on CHIS OEI		

452	1	W	Customer signature date has not been entered yet		
452	4	I	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Installed product component not on SOF OEI, model already expired		
453	1	M	Record stop is less/equal Contract start date (not allowed)		
453	4	M	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Record effective date is different value SOF/CHIS = {SOFXIC.DAGREFF}/{CHISXIC.DAGREFF}		
454	1	M	Record start before Contract start date (not allowed)		
454	4	W	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Item identifier is different value SOF/CHIS = {SOFXIC.CSLMPCI}/{CHISXIC.CSLMPCI}		
455	1	M	Cancellation date is greater/equal Contract stop date		
455	4	M	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Product component quantity is different value SOF/CHIS = {SOFXIC.QXICXXX}/{CHISXIC.QXICXXX}		
456	1	I	Day of {PARAM_1} must be {PARAM_2}, date will be changed		
456	4	M	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Installation date is different value SOF/CHIS = {SOFXIC.DHSIAID}/{CHISXIC.		

			DHSIAID}		
457	1	M	Fulfillment Channel {PARAM_1} : Value not found		
457	4	M	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Warranty expiry date is different value SOF/CHIS = {SOFXIC.DAGREWP}/{CHISXIC.DAGREWP}		
458	1	W	Fulfillment Channel Description not found on CTY-table		
458	4	W	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Machine type is different value SOF/CHIS = {SOFXIC.CSLMTYP}/{CHISXIC.CSLMTYP}		
459	1	M	PO. Exp. Date must not be smaller PO. Eff. Date		
459	4	I	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Record expiry date is different value SOF/CHIS = {SOFXIC.DAGREXP}/{CHISXIC.DAGREXP}		
460	1	M	Header fields must be entered for update		
460	4	I	TYPE/SERIALNO/ITEM = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}/{CHISXIC.ISLMCOM} Installed product component not on SOF OEI		
461	1	M	Either system type OR system number must be entered		
461	4	I	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} installed product not on SOF OEI		
462	1	M	There is still a group of {PARAM_1} rules to process		
462	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX		

			X.IHSIMID} Record effective date is different value SOF/CHIS = {SOFXIX.DAGREFF}/{CHISXIX.DAGREFF}		
463	1	I	No more Subcustomers / Enterprises		
463	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} Product quantity is different value SOF/CHIS = {SOFXIX.QXIXXXX}/{CHISXIX.QXIXXXX}		
464	1	I	{PARAM_1} will be taken from CIC-table ({PARAM_2})		
464	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} rental stop date is different value SOF/CHIS = {SOFXIX.DAGRRES}/{CHISXIX.DAGRRES}		
465	1	I	No Notifiers found for given selection		
465	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} user customer number is different value SOF/CHIS = {SOFXIX.ICUSUSE}/{CHISXIX.ICUSUSE}		
466	1	I	No Notifiers found for this proposal/contract		
466	4	I	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} owner customer number is different value SOF/CHIS = {SOFXIX.ICUSOWN}/{CHISXIX.ICUSOWN}		
467	1	M	Field has to be blank		
467	4	I	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} system number is different value SOF/CHIS = {SOFXIX.ICUOSYN}/{CHISXIX.ICUOSYN}		

468	1	M	Installation date cannot be in the future		
468	4	I	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} system type is different value SOF/CHIS = {SOFXIX.CSLMSYT}/{CHISXIX.CSLMSYT}		
469	1	M	{PARAM_1} initiated but waiting for processing		
469	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} CE branch office code is different value SOF/CHIS = {SOFXIX.IODPCBO}/{CHISXIX.IODPCBO}		
470	1	M	This machine-type/model is not eligible for this offering		
470	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} CE branch office number is different value SOF/CHIS = {SOFXIX.IODPCEB}/{CHISXIX.IODPCEB}		
471	1	M	This combination action/option is not supported		
471	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} marketing branch office code is different value SOF/CHIS = {SOFXIX.IOMKTBO}/{CHISXIX.IOMKTBO}		
472	1	M	From-Type is greater than To-Type		
472	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} marketing branch office code is different value SOF/CHIS = {SOFXIX.IOMKTGB}/{CHISXIX.IOMKTGB}		
473	1	M	Cat {PARAM_1} and Opt {PARAM_2} not existing on TCC-table for Product Type {PARAM_3}		

473	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} flag maintenance proposal creation is different value SOF/CHIS = {SOFXIX.FPROPYN}/{CHISXIX.FPROPYN}		
474	1	M	CIC record has to exist for site {PARAM_1}		
474	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} FLAG AUTOMATIC INSERTION IS DIFFERENT VALUE SOF/CHIS = {SOFXIX.FAUTOIN}/{CHISXIX.FAUTOIN}		
475	1	M	Selection {PARAM_1} but {PARAM_2}		
475	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} type of agreement is different value SOF/CHIS = {SOFXIX.CAGRTPY}/{CHISXIX.CAGRTPY}		
476	1	M	Element {PARAM_1} not eligible		
476	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} type of maintenance is different value SOF/CHIS = {SOFXIX.CHSISTM}/{CHISXIX.CHSISTM}		
477	1	M	Product Type does not exist on TCC-table		
477	4	W	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} inventory status is different value SOF/CHIS = {SOFXIX.CHSIISC}/{CHISXIX.CHSIISC}		
478	1	M	Duplicate key for CIC-table with {PARAM_1} / {PARAM_2}		
478	4	I	TYPE/SERIALNO =		

			{CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}		
479	1	M	Duplicate key for COD-table with disc. start {PARAM_1}		
479	4	I	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID}		
480	1	M	Site does not exist on this proposal		
481	1	M	Discount period does not fit		
482	1	M	Disc. stop {PARAM_1} has to be greater than {PARAM_2}		
483	1	M	Discount with start date {PARAM_1} already exists		
484	1	M	Resource with same phase already exists		
485	1	M	Customer has no automatic insertion		
486	1	I	Rightmost 16 bytes of the OEM serial number: {PARAM_1}		
487	1	M	T&C does not qualify for this selection.		
488	1	M	Feature installation date must be >= machine installation date		
489	1	M	Duplicate key for AIT-table with {PARAM_1} / {PARAM_2}		
490	1	M	No AIT-record found with {PARAM_1} / {PARAM_2}		
491	1	I	Contract data changed (date/T&C opt) - process calculation again		
492	1	M	COD-record with disc. start {PARAM_1} does not exist		
493	1	I	Values changed - process calculation again		
494	1	M	{PARAM_1} is not valid for this T&C number		
495	1	M	No HW box found		
496	1	I	Contract Addition ID : {PARAM_1}		
497	1	W	Customer {PARAM_1} is a prospect		
497	4	M	TYPE/ORDERNO = {CHISXOX.CSLMTYP}/{CHISX		

			OX.IVPOPOR} DC document created value SOF/CHIS = {SOFXOX.CHSISTM}/{CHISXOX.CHSISTM}		
498	1	M	Enterprise {PARAM_1} is already existing for Subcustomers		
498	4	M	TYPE/SERIALNO = {CHISXIX.CSLMTYP}/{CHISXIX.IHSIMID} DK document created value SOF/CHIS = {SOFXIX.CHSISTM}/{CHISXIX.CHSISTM}		
499	1	M	Service start date {PARAM_1} has to be greater than Warranty End Date		
499	4	W	TYPE/SERIAL = {XIC.CSLMTYP}/{XIX.IHSIMID} not reloaded, feature mismatch, {LIO.IAGRCID}		
500	1	I	Service start date has been aligned to fit Warranty End Date		
500	4	I	{KEY_T318} Key not found on T318 for record {MIM.ICUSINS}{MIM.IHSIMID}{MIM.ISLMCOM}		
501	1	W	Warranty End always calculated, Manual Start Date ignored		
501	4	M	Record start before contract start date CUSTOMERNO = {XXX.ICUSUSE}TYPE/MODEL = {XXX.CSLMTYP}/{XXC.ISLMCOM} SERIAL NO = {XXX.ISERORD}		
502	1	I	Leasing Contract ID : {PARAM_1}		
502	4	M	Service start {CHG.NEW_DAGRCAS} has to be greater than warranty end CUSTOMERNO = {XXX.ICUSUSE}TYPE/MODEL = {XXX.CSLMTYP}/{XXC.ISLMCOM} SERIAL NO =		

			{XXX.ISERORD}		
503	1	I	No price for model/feature found, type/model {PARAM_1}	This is caused when a specific type/model or type/feature does not have a price for a specific level of service. For example, if you request Repair level of service but there is no Repair price found for this particular type/model or type/feature.	You will need to report this problem to the Help Desk as a change to the price file may be required. If the level of service is valid for the type/model or type/feature you are working with, there is nothing that you can do to fix this problem and you will be unable to proceed with the specific machine until this is corrected.
503	4	I	No price for MODEL/FEATURE found CUSTOMERNO = {XXX.ICUSUSE}TYPE/MODEL = {XXX.CSLMTYP}/{XXC.ISLMCOM} SERIAL NO = {XXX.ISERORD}		
504	1	M	Service may not {PARAM_1} before {PARAM_2}		
504	4	M	Service may not start before {ASG.DAGRCAS}		
505	1	M	Service may not {PARAM_1} after {PARAM_2}		
505	4	M	Service may not end after {ASG.DAGRVEX}		
506	1	M	The system is unable to assign valid dates to components		
506	4	W	This contract contains OUT-OF-LINE components		
507	1	I	To connect a proposal to a specific Price Catalog enter {PARAM_1}		
507	4	I	No price for element {V_ET1_NIK}/{V_OB1_NIK} found {CLCROOT.OFF_NIK}- {CLCROOT.OBJ_NIK}- {CLCROOT.CCTSERN}		
508	1	M	Price List does not exist		
509	1	M	Price List exists, but not valid for this T&C		
509	4	M	The System is unable to assign valid dates to components. {XXX.CSLMTYP}/{XXX.ISERO		

			RD}/{OFF.IOFFNIK}		
510	1	W	Weekend/holiday logic not applied: MTE RC = {PARAM_1}		
510	4	W	Holiday Table access failed :{ERR.RETCDE} {ERR.ERRCDE} {ERR.ERRVAR} {SUBSTR(ERR.ERRT} No alignments could be made		
511	1	W	Weekend/holiday logic not applied: No {PARAM_1}-record found		
511	4	W	Withdrawn offering is not auto-inserted: {OFF.IOFFNIK} {OFF.IOFFVER}. Type/Serial = {TRG.CSLMTYP}/{TRG.IHSIM ID}. Related Type/Serial = {TRG.RSLMTYP}/{TRG.RHSI MID}.		
512	1	M	Offering is not allowed for this T&C		
513	1	M	Hardware Maintenance is not allowed for this T&C		
514	1	M	Price List Entry is mandatory for this T&C		
515	1	W	Based on Special Bid reset, billing interface stop was created		
515	4	M	IPR / PHC DAGREFF = {IPR.DAGREFF}/{PHC.DAGREFF} IPR : {IPR.LIPRNIK} TYPE MODEL : {IPR.CSLMTYP}/{IPR.ISLMCOM} Incorrect price list effective dates		
516	1	M	Operation is not valid with the current proposal-status {PARAM_1}		
516	4	M	Selected task is not valid in combination with current status {CON.CWRKSTA}		
517	1	M	{PARAM_1} flag change is not allowed for this T&C		
518	1	M	Table does not have necessary attributes (CTY, IDX, NIK, SDC, LDC)		

519	1	M	Proposal {PARAM_1} has temporary customer number		
520	1	M	T&C has either bottom line, multiple period or MIC-list handling		
520	4	M	Control file CRX and Table CRU are inconsistent		
521	1	M	It is not allowed to enter temporary customer numbers		
521	4	M	DB2-ERROR: {URP.SQLCODE} occurred within QCHORUM LAM {URP.SQLERRM}		
522	1	M	Please specify {PARAM_1}		
522	4	W	Entry {CRU.DTSTAMP} already exists in CRA {URP.SQLERRM}		
523	1	M	Fiscal year end month must be between 01 and 12		
523	4	W	Entry {CRU.DTSTAMP} could not be processed {URP.SQLERRM}		
524	1	M	Customer type {PARAM_1} not valid for Customer.		
524	4	I	Contact of proposal will not be overtaken to the contract		
525	1	M	Pricing Option must be specified for Create Proposal.		
525	4	I	Higher service level for machine {XXX.CSLMTYP} assigned {ASG.CCESTSV} {ASG.CWEEFRM}{ASG.CWEEHRS}{ASG.CSATFRM}{ASG.CSATHRS}{ASG.CSUNFRM}{ASG.CSUNHRS}		
526	1	M	Screen Fiscal Year Alignment does not match with selected pricing option		
527	1	M	Pricing Option not eligible for this T&C, FF channel and Customer type		
527	4	M	Pricing option not eligible for this T&C, FF channel and customer type		
528	1	M	Signing Customer		

			{PARAM_1} not in customer structure		
528	4	M	No customer structure entry for the end customer found The proposal end customer is set to {CON.ICUSEND}		
529	1	W	VAT flag does not correspond with the defaulted {PARAM_1} flag		
530	1	M	VAT flag on {PARAM_1} must be {PARAM_2}		
531	1	I	VAT flag will be set back to the default value		
531	4	I	ITD billed amount is different for ,LDBSOSN = {CCT.LDBSOSN}, CCT.A_ITDBIL before = {CCT.A_ITDBIL} CCT updated with new amount		
532	1	I	The calculation must be done prior to print		
532	4	I	ITD unbilled amount is different for ,LDBSOSN = {CCT.LDBSOSN}, CCT.A_TSV_UNBILLED before = {CCT.A_TSV_UNBIL} CCT updated with new amount		
533	1	I	Currently no access to remote CSDW tables possible		
533	4	I	Invoiced amount is different for ,LDBSOSN = {CCT.LDBSOSN}, CCT.A_ITDINV before = {CCT.A_ITDINV} CCT updated with new amount		
534	1	I	Cust. signed print num. {PARAM_1} does not match online print num.		
534	4	W	MES contains removal of feature {MES.ISLMCOM}that is not installed CUSTOMERNO = {XXX.ICUSUSE} TYPE = {XXX.CSLMTYP} MES order number = {MES.ISERORD}		
535	1	M	Internal error in data		

			retrieval for contract component		
536	1	M	for User Profile maintenance, use the new java tool		
537	1	M	Price Release Letter Number not unique : {PARAM_1}		
537	4	M	Price release letter not unique: {CON.PRCRELETTER}		
538	1	M	Entry of Price Release Letter is mandatory		
538	4	M	Price release letter is mandatory		
539	1	I	Explanation: {PARAM_1}.		
539	4	W	Service Date cannot be changed due to overlap: {TXTTO} {XXX.CSLMTYP}, {TXTS} {XXX.ISERORD}, DAGRCAS = {CCT.DAGRCAS}, DAGRVEX = {CCT.DAGRVEX}		
540	1	M	Stop Reason Code missing		
541	1	M	Update Stop Reason Code only in combination with Stopdate possible		
542	1	M	Select either model or From Type-To-Type		
543	1	M	Select either serial or From Type-To-Type		
544	1	M	Define for Extract either Type Range or something others		
545	1	I	The price at installation date is missing		
546	1	M	Recalculation required with new n-th billable movement parameter		
547	1	M	Expiry Date must not be less than contract Start Date		
548	1	W	Manually inserted machine is {PARAM_1} machine		
549	1	M	Serial number should not start with 'SE' or 'HV'		
550	1	M	Proposal containing manual machine(s) cannot be accepted.		
550	4	M	Proposal containing what if machines cannot be		

			accepted delete them first		
551	1	M	One address must be selected		
552	1	M	Selection of more than one address not allowed		
553	1	M	Duplicate Type/Model for {PARAM_1}		
554	1	M	Contracted Type/Model does not exist on {PARAM_1}		
555	1	M	Duplicate Type/Serial for CMT-table		
556	1	W	Duplicate {PARAM_1} on BM/BF/BQ - check sales manual		
557	1	M	Contract/Proposal ID does not exist		
557	4	I	Contract/Proposal ID does not exist		
558	1	M	Type/Serial not available on this Contract/Proposal ID		
559	1	M	This machine is expired		
560	1	M	No additional services for this criteria existing		
560	4	W	Configuration has changed. Please revisit dependencies and check used quantities.		
561	1	W	Existing Records will be updated to entered values		
562	1	M	Service No. {PARAM_1} does not exist on TAS-table		
563	1	M	Con/Prop. found. Offering can be expired only.		
564	1	M	Service number does not exist on CAF-table		
565	1	M	Marketing ID {PARAM_1} is not eligible for Service Type		
565	4	M	Machine is not eligible for service type CUSTOMERNO = {XXX.ICUSUSE} TYPE/MODEL = {XXX.CSLMTYP}/{XXC.ISLMCOM}		
566	1	M	Invalid values for Update/Insert		
567	1	I	Proposal field {PARAM_1} was updated to Contracts value		

568	1	M	Invalid currency		
569	1	I	Prepayment factor {PARAM_1} applied to the amounts		
570	1	M	Input of field {PARAM_1} is mandatory		
571	1	M	Input of this field is mandatory for {PARAM_1} process		
572	1	M	Enter {PARAM_1} reason code		
573	1	M	Activated quantity is greater than pending quantity		
574	1	W	Accomplished quantity will be greater than contracted quantity		
575	1	M	Enter flag (Y or N)		
576	1	M	Service ID cannot be blank		
577	1	W	Billing period for a prepay contract should be 12 months		
578	1	M	Please create a new group - Subcust. {PARAM_1} has other Bill Cust.		
579	1	M	Additional Services are not allowed for this T&C number		
580	1	W	Prepayment specified for open ended contract		
581	1	M	Additional Services are not allowed for this Contract		
582	1	M	{PARAM_1} {PARAM_2} not found in CM-File		
583	1	M	OEM indicator wrong, should be {PARAM_1}		
584	1	M	Price indicator wrong, should be {PARAM_1}		
585	1	W	{PARAM_1} date will be ignored and set to 0		
586	1	M	Delta plan indicator wrong, should be {PARAM_1}		
587	1	M	Wrong bill from		
588	1	M	Wrong item started until		
589	1	M	Date content wrong, should be {PARAM_1}		
589	4	I	Date content wrong, should be {PARAM_1}	as 589-1 ?	

590	1	M	Site {PARAM_1} exists with other Billing Customer		
591	1	M	Marketing Unit used on Con-{PARAM_1}, Component cannot be deleted		
592	1	M	Long Term Commitment is not on TFD-table		
592	4	W	Termination cancelled, Comm. Period or Perc. Not filled contract = {CCT.IAGRCID}, LDBSOSN = {CCT.LDBSOSN}		
593	1	M	Customer request date must be equal Contract date		
593	4	M	Incorrect XIC CHAIN for TYPE/MOD/SERIAL {XXX.CSLMTYP}/{XXC.ISLMCOM}/{XXX.ISERORD} CUSTOMERNO = {XXX.ICUSUSE} DATE = {XXX.DAGREFF} PRICE CODE = {CCD.CSLMPTC} corrupted date fields on OEI OR BLA TABLE		
594	1	M	Enter either MELT- or MERGE-ID only		
594	4	M	BLA price stopped - No price found for PRICE REF. DATE. TYPE/MODEL/SERIAL {XXX.CSLMTYP}/{XXC.ISLMCOM}/{XXX.ISERORD} CUSTOMERNO = {XXX.ICUSUSE} DATE = {XXX.DAGREFF} PRICE CODE = {CCD.CSLMPTC}		
595	1	M	Select just ONE option		
595	4	W	Special bid adjustments have been expired based on type of reset setting contract = {CCT.IAGRCID}, LDBSOSN = {CCT.LDBSOSN}		
596	1	M	Option wrong, should be {PARAM_1}		
596	4	W	Based on special bid reset identification bill interface stop was issued contract = {CCT.IAGRCID}, LDBSOSN =		

			{CCT.LDBSOSN}		
597	1	M	{PARAM_1} SOF machines are not allowed		
598	1	M	Selection has to be {PARAM_1}		
599	1	M	Subcustomer {PARAM_1} already exists. Check the customer structure!		
600	1	I	Enterprise subcustomer {PARAM_1} already on proposal		
601	1	M	Status {PARAM_1} at change to printer {PARAM_2}		
601	4	M	Status {PTPPCB.STATUS} at change to printer {SYV.PRINTER}		
602	1	M	Printer {PARAM_1} not known to system		
602	4	M	Printer {SYV.PRINTER} not known to system		
603	1	M	No format found		
603	4	M	No format found format = {SUBSTR(BAT.WORK}		
604	1	M	No header line(s) in format		
604	4	M	No header line (s) in format; FORMAT = {SUBSTR(BAT.WORK}		
605	1	M	No data line(s) in format		
605	4	M	No data line(s) in format; FORMAT = {SUBSTR(BAT.WORK}		
606	1	M	No trailer line(s) in format		
606	4	M	No trailer line(s) in format; FORMAT = {SUBSTR(BAT.WORK}		
607	1	M	Number of H2-lines exceeds page size		
607	4	M	Number of H2-LINES exceeds pagesize FORMAT = {SUBSTR(BAT.WORK}		
608	1	M	Number of T2-lines exceeds pagesize		
608	4	M	Number of T2-lines exceeds pagesize FORMAT = {SUBSTR(BAT.WORK}		
609	1	M	Total of H2-lines plus T2-lines exceeds page size		

609	4	M	Total of H2-lines plus T2-lines exceeds pagesize FORMAT = {SUBSTR(BAT.WORK)}		
610	1	M	Complete format page longer than page size		
610	4	M	Complete format page longer than pagesize FORMAT = {SUBSTR(BAT.WORK)}		
611	1	M	Status {PARAM_1} at PURGE		
611	4	M	Status {PTPPCB.STATUS} at purge		
612	1	M	Status {PARAM_1} at INSERT		
612	4	M	Status {HLP_STATUS} at insert		
613	1	M	SQLCODE {PARAM_1} at {PARAM_2}		
613	4	M	SQLCODE {SQLCODE} AT {SPA.ASA1}		
614	1	M	Print flow called out of sequence as {PARAM_1} rule		
614	4	M	Printflow called out of sequence as {SP.CONTROL.BLE_}-RULE		
615	1	M	This machine is not eligible for T&C {PARAM_1}		
616	1	I	Other offerings exist for this machine on this contract		
617	1	W	Services offering on machine does not allow this model		
618	1	M	Attempt to insert duplicate service condition failed		
619	1	I	BME date used to calculate service stop date		
620	1	I	BME date NOT used to calculate service start date		
621	1	W	Resources without actuals for contract Period {PARAM_1}		
622	1	M	Service Condition does not belong to this offering		
623	1	M	Contact User does not exist in CHIS.		
624	1	M	Machine {PARAM_1} has no	This points to an entry not	Report this issue to the

			Service Level Category assigned	being in the service level category to type/model (HLC) table. This could be because the particular type/model has not yet been loaded or has been expired.	Help Desk.
625	1	M	Service Level Category {PARAM_1} not found		
626	1	M	Enter Service Level Category and T&C group to add		
627	1	M	Combination already exists, please select it from the list		
628	1	M	Machine {PARAM_1} end of service date prior to contract start.		
629	1	M	Other process currently running - try again later		
629	4	M	Other process currently running - Try Again Later		
630	1	M	Change from {PARAM_1} to {PARAM_2} not possible - contact key user		
630	4	M	Change from {STM.CURRS} to {STM.NEXTS} not possible contact key user		
631	1	M	Change from {PARAM_1} to {PARAM_2} not possible for GUI proposals		
631	4	M	Change from {STM.CURRS} to {STM.NEXTS} not possible for GUI-PROPOSALS		
632	1	M	Change from {PARAM_1} to {PARAM_2} not possible for Host proposals		
632	4	M	Change from {STM.CURRS} to {STM.NEXTS} not possible for HOST-PROPOSALS		
633	1	M	Locking error - contact key user		
633	4	M	Locking error - Contact key user		
634	1	I	Other process currently running - try again later		
635	1	I	Change from {PARAM_1} to {PARAM_2} not possible - contact key user		

636	1	I	Change from {PARAM_1} to {PARAM_2} not possible for GUI proposals		
636	4	M	STARTKEY must be "UNLOCK" OR "CHANGE", NOT {SUBSTR(BAT.STAR)} Please correct the data and restart the job.		
637	1	I	Change from {PARAM_1} to {PARAM_2} not possible for Host proposals		
637	4	M	"NEW" state {SUBSTR(BAT.STAR)} does not exist. Please correct the data and restart the job.		
638	1	I	Locking error - contact key user		
638	4	M	"OLD" state {SUBSTR(BAT.STAR)} and current CON-STATE {CON.CWRKSTA} do not match. Please correct the data and restart the job.		
639	1	I	Unlocking warning - lock already removed		
639	4	I	Unlocking not successful REGION/BMP shutdown will remove (ALL) remaining locks.		
640	1	M	Unlocking error - lock already removed		
640	4	M	Unlocking error - Lock already removed		
641	1	M	Change from {PARAM_1} to {PARAM_2} is not possible - contact key user		
641	4	M	Change from {STM.CURRS} to {STM.NEXTS} is not possible contact KEY USER		
642	1	M	Internal error during proposal creation		
642	4	M	Internal error during proposal creation		
643	1	M	Internal error during change from {PARAM_1} to {PARAM_2}		
643	4	M	Internal error during change from {STM.CURRS} to {STM.NEXTS}		

644	1	M	Please enter IBM Contact.		
645	1	M	Please enter Business Partner address.		
646	1	M	Please enter Customer address.		
647	1	M	Please enter IBM address.		
648	1	M	Your User-Profile does not allow to {PARAM_1} record		
649	1	M	Person has to be taken from VCO-screen because of occur.		
650	1	M	Proposal locked by ISAT User {PARAM_1}		
650	4	M	Proposal locked by ACCENTUSER {CON.CLCKUID} at {CON.TLOCKTI}		
651	1	M	Proposal not locked		
651	4	M	Proposal not locked		
652	1	M	Proposal is locked by an Accent user. No update is possible !		
652	4	M	Proposal is locked by an ACCENT USER. No update is possible !		
653	1	I	Proposal is now unlocked.		
653	4	I	Proposal now unlocked		
654	1	M	Pricing option already selected for proposal		
654	4	M	Proposal in DEL status. Ext process stopped on user request.		
655	1	I	The password has changed, please notify user {PARAM_1} about.		
656	1	M	Input not allowed for simple element {PARAM_1}		
657	1	I	Contract is now unlocked.		
658	1	M	Associated user group does already exist for this user		
659	1	M	Substitute user group does already exist for this contract		
660	1	I	UserPerson {PARAM_1} deleted.		
661	1	M	Fulfillment channel {PARAM_1} not allowed		
662	1	M	Customer type {PARAM_1}		

			not allowed		
663	1	W	Fulfillment channel not on TWW but valid for T&C		
664	1	M	Fulfillment channel not valid for this T&C		
665	1	M	Customer type not valid for this T&C		
665	4	M	Customer type {PARAM_1} not allowed		
666	1	M	Combination of T&C, customer type and FF-channel not valid		
666	4	M	Combination of T&C, customer type and FF-channel not valid. T&C = {CON.IAGRENO} customer type = {CON.CCUSTYP} FF-channel = {CON.CFFCHNL}		
667	1	M	Pricing option {PARAM_1} not found		
667	4	M	{PARAM1} {PARAM2} {PARAM3}		
668	1	M	No Print options on this Contract/Proposal ID. Print not possible.		
668	4	M	Customer {CUC.ICUSUSE} is not on authorization list of responsible user		
669	1	M	Error: too many LIO-components to display; contact Key-user		
669	4	I	Price is accessed together with element {V_OB2_NIK} additional offering element type is {V_ET2_NIK}		
670	1	M	Value must be greater than or equal to {PARAM_1}.		
670	4	M	ELEMENT {V_ET1_NIK}/{V_OB1_NIK} not eligible {CLCROOT.OFF_NIK}- {CLCROOT.OBJ_NIK}- {CLCROOT.CCTSERN}		
671	1	M	Value must be less than or equal to {PARAM_1}		
671	4	W	Customer {CUC.ICUSUSE} is not on authorization list of responsible user		
672	1	M	Not all package		

			Prerequisites have been met.		
672	4	W	Not all package prerequisites have been met		
673	1	I	Packages were modified, related proposals may be invalid.		
673	4	I	Packages have been modified, related proposals may be invalid !		
674	1	M	Discount package must be added to this proposal.		
674	4	M	Discount package must be added to this proposal		
675	1	M	Selected Print Option is not printable.		
675	4	M	Merge is not allowed more than 9 times.		
676	1	I	Please Select Print Option and Press PF13 Key!		
677	1	M	Please Enter IBM Signing Person		
678	1	M	Invalid Selection. Possible values are {PARAM_1}		
679	1	I	Please Choose Selection Method and press ENTER to continue		
680	1	M	Please specify Y for Installation MES, Removal MES, or both.		
681	1	M	A matching conversion code {PARAM_1} cannot be found for {PARAM_2} feature.		
682	1	M	Please specify Y for {PARAM_1} MES.		
683	1	M	A model record can be added only to an Installation MES.		
684	1	M	Model/Feature code not found in BMF table.		
685	1	M	Only one model record can be added to an MES.		
686	1	M	The order and all associated features will be deleted. Confirm with PF10		
687	1	M	Selected Pricing Option does not meet the business		

			criteria		
688	1	W	The Auto-renewal Pricing Option has been updated automatically		
689	1	M	User group with specified nickname does already exist		
690	1	M	Type-change not supported on Host		
691	1	M	Contract does not exist or ID belongs to proposal		
692	1	M	Contract is used by another process		
693	1	M	Defined IBM ID already used by another person		
694	1	M	Defined IBM INTRANET ID already used by another person		
695	1	M	No associated field change for this effective date change.		
696	1	M	Cancel not allowed; last occurrence of mandatory component,{PARAM_1}		
697	1	M	Not allowed to change header info. Previous print is not finished		
698	1	I	Print flow stopped because of previous errors		
698	4	I	Printflow stopped because of previous errors		
699	1	I	Print flow successfully ended for {PARAM_1}		
699	4	I	Printflow successfully ended		
700	1	W	MIC List for MIC {PARAM_1}, PT {PARAM_2} will be created		
701	1	M	No closing apostrophe found in line {PARAM_1}, rule {PARAM_2}		
701	4	M	No XIX record found for trigger {TRG.DTRNDTS} {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID}		
702	1	M	Invalid character found in line {PARAM_1}, rule {PARAM_2}		
702	4	W	No XOX record found for		

			trigger {TRG.DTRNDTS} {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} REF:{TRG.RHSIMID} XIX update will be done anyway. Please check		
703	1	M	Keyword THEN missing in IF-clause in line {PARAM_1}, rule {PARAM_2}		
703	4	M	No XOX record found for trigger {TRG.DTRNDTS} {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID}		
704	1	I	END keyword found after IF in line {PARAM_1}, rule {PARAM_2}		
704	4	I	FC/RPQ REMOVAL : Removal quantity does not match {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} {XIC.ISLMCOM} {TRG.DTRNDTS}		
705	1	M	IF keyword not followed by THEN in line {PARAM_1}, rule {PARAM_2}		
705	4	M	FC/RPQ/MOD update on XIC TABLE : No records found {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} {XIC_OVL_FROM.IS} {TRG.DTRNDTS}		
706	1	M	END keyword without DO in line {PARAM_1}, rule {PARAM_2}		
706	4	W	Order data insert : Same order number {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} found on manual insertion table (MOX)		
707	1	M	Semicolon missing in IF statement in line {PARAM_1}, rule {PARAM_2}		

707	4	W	Installed item insert : SAME TYPE / SERIAL {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} found on manual insertion table (MIX)		
708	1	M	Missing right parenthesis in line {PARAM_1}, rule {PARAM_2}		
708	4	M	Inst. date change not for original inst. date {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} DATE:{TRG.DCUOINS} ORIG:{TRG.DCLMFU1} This change not executed {TRG.DTRNDTS}		
709	1	M	Too many nested parentheses in line {PARAM_1}, rule {PARAM_2}		
709	4	M	Negative quantity in trigger! {TRG.DTRNDTS} {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} {XIC_OVL_TO.ISLM} {TRG.DTRNDTS}		
710	1	I	Mass update of {PARAM_1} successful.		
710	4	M	Order exists already {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID}{TRG.DCUOINS}		
711	1	M	Unbalanced parentheses in line {PARAM_1}, rule {PARAM_2}		
711	4	M	Empty BN FILE from SOF backend last BN SEQUENCE was {CTL_PIC.DKXAB}{CTL_PIC.RSQBB}{PIC_QUBCJ} expected next run is {CTL_PIC.DKXAB}{CTL_PIC.RSQBB+1}{PIC_QUBCJ+1}		
712	1	M	First keyword in stmt must		

			be IF (line {PARAM_1}, rule {PARAM_2})		
712	4	M	Last BN process was {CTL_PIC.DKXAB}{CTL_PIC.RSQBB}{PIC_QUBCJ}. All BN records skipped. Update QCHVCTL1: RSQBB/QUBCJ ACCD. COL. 564-572 of first BN record: RSQBB-1, QUBCJ-1.		
713	1	M	End of rules found before closing END (rule {PARAM_1})		
713	4	M	Model change error: New model(CMMAB)={WBN.CMMAB} Old models: CMMXA={WBN.CMMXA} CMMXXJ={WBN.CMMXJ} CMMXG={WBN.CMMXG}		
714	1	W	CHAR value compared with DEC value (line {PARAM_1}, rule {PARAM_2})		
714	4	M	FEAT.REM.DATE on trigger {TRG.CXIDTRG} {TRG.DTRNDTS} before effective date of XIC {TRG.CSLMTYP}/{TRG.IHSIMID} F/C {XIC.ISLMCOM} {TRG.DCUOINS}{TRG}{XIC.DAGREFF}{XIC}		
715	1	M	Misplaced assignment operator in line {PARAM_1}, rule {PARAM_2}		
715	4	M	There are removed features before new INST.DATE {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID} DATE:{TRG.DCUOINS} ORIG:{TRG.DCLMFU1} THIS CHANGE NOT EXECUTED {TRG.DTRNDTS}		
716	1	M	Assignment stmtnt - incorrect structure (line {PARAM_1}, rule {PARAM_2})		
716	4	I	{TRG.CXIDTRG} : TYPE/SERIAL/ICUSUSE = {TRG.CSLMTYP}/{TRG.IHSIM		

			ID)/{XIX_OVL_TO.ICUS} Customer number does not match with AIP.ICUSUSE = {AIP.ICUSUSE}		
717	1	M	Invalid type of user variable in line {PARAM_1}, rule {PARAM_2}		
718	1	M	Invalid length of field {PARAM_1} in QCHSTSTR (rule {PARAM_2})		
719	1	M	Field {PARAM_1} does not exist (rule {PARAM_2})		
720	1	M	Invalid field type {PARAM_1} in field {PARAM_2} (rule {PARAM_3})		
721	1	M	User var.starting {PARAM_1} not defined, line {PARAM_2}, rule {PARAM_3}		
722	1	M	Missing semicolon around {PARAM_1}, rule {PARAM_2} (token={PARAM_3})		
723	1	M	Database {PARAM_1} does not exist (line {PARAM_2}, rule {PARAM_3})		
724	1	M	Only authorized user groups A are allowed for default		
725	1	M	Invalid length of df-field {PARAM_1} in QCHSTSTR (rule {PARAM_2})		
726	1	M	Variable followed by non-operator in line {PARAM_1}, rule {PARAM_2}		
727	1	W	First operand of addition is char fld (line {PARAM_1}, rule {PARAM_2})		
728	1	W	Second operand of addition is char fld (line {PARAM_1}, rule {PARAM_2})		
729	1	M	SFARRAY contains unknown token (line {PARAM_1}, rule {PARAM_2})		
730	1	M	{PARAM_1} digits in variable (line {PARAM_2}, rule {PARAM_3})		
731	1	M	Scale is {PARAM_1} in variable (line {PARAM_2},		

			rule {PARAM_3})		
732	1	W	First op of subtraction is char field (line {PARAM_1}, rule {PARAM_2})		
733	1	W	Second op of subtraction is char field (line {PARAM_1}, rule {PARAM_2})		
734	1	M	A Selected Period is already Printed		
735	1	I	This Option is already Printed,Go to HBA Screen		
736	1	I	Merge Start Date is smaller than todays date		
737	1	W	First op. of multipl. is a char field (line {PARAM_1}, rule {PARAM_2})		
738	1	M	The new pricing option has to be different to the previous one		
739	1	W	Second op. of multipl. is char field (line {PARAM_1}, rule {PARAM_2})		
740	1	M	IBM-Address Key is not correct		
741	1	M	Customer Address Key is not correct		
742	1	M	BP Address Key is not correct		
743	1	W	First op of division is char field (line {PARAM_1}, rule {PARAM_2})		
744	1	I	PRINT is currently running. Change is not possible.		
745	1	W	Second op of division is a char field (line {PARAM_1}, rule {PARAM_2})		
746	1	M	You are not allowed to delete this user group		
747	1	W	Second op of division is zero (line {PARAM_1}, rule {PARAM_2})		
748	1	M	User group is assigned to user or contract. Delete not possible.		
749	1	M	Entered user group does not exist.		
750	1	M	FORMAT-function has invalid syntax (line {PARAM_1}, rule		

			{PARAM_2}}		
751	1	M	Invalid identifier in FORMAT (line {PARAM_1}, rule {PARAM_2})		
752	1	M	Invalid function starting {PARAM_1} in rule (line {PARAM_2}, rule {PARAM_3})		
753	1	M	Function with non-uservar starting in line {PARAM_1}, rule * V)		
754	1	M	SUBSTRING-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
755	1	M	Invalid identifier {PARAM_1} in SUBSTRING (line {PARAM_2}, rule {PARAM_3})		
756	1	I	DATE-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
757	1	M	DATE-function applied to uservar (line {PARAM_1}, rule {PARAM_2})		
758	1	M	Open parenthesis found out of context (line {PARAM_1}, rule {PARAM_2})		
759	1	M	Closing parenthesis out of context (line {PARAM_1}, rule {PARAM_2})		
760	1	M	Use of !! for concatenation in line {PARAM_1}, rule {PARAM_2}		
761	1	M	CONCAT-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
762	1	M	CONCAT-function applied to dbvar (line {PARAM_1}, rule {PARAM_2})		
763	1	M	ROUND-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
764	1	M	ROUND-function applied to dbvar (line {PARAM_1}, rule {PARAM_2})		
765	1	M	ROUND function used {PARAM_1} digits (line		

			{PARAM_2}, rule {PARAM_3}}		
766	1	M	Digit-number {PARAM_1} in ROUND (line {PARAM_2}, rule {PARAM_3})		
767	1	M	ZERO-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
768	1	M	Invalid identifier in ZERO (line {PARAM_1}, rule {PARAM_2})		
769	1	M	CHARACTER-funct. has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
770	1	M	Invalid identifier in CHARACTER (line {PARAM_1}, rule {PARAM_2})		
771	1	M	SUBSTRING applied to non- char var. (line {PARAM_1}, rule {PARAM_2})		
772	1	M	DECIMAL-function has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
773	1	M	Invalid identifier in DECIMAL (line {PARAM_1}, rule {PARAM_2})		
774	1	M	DECIMAL: variable is not numeric (line {PARAM_1}, rule {PARAM_2})		
775	1	W	Name of user variable {PARAM_1} too long in rule {PARAM_2}		
776	1	M	LCHARACTER-funct. has invalid syntax (line {PARAM_1}, rule {PARAM_2})		
777	1	M	Invalid identifier in LCHARACTER (line {PARAM_1}, rule {PARAM_2})		
778	1	M	Field content wrong, please press PF11 for further help		
779	1	I	Select Component detail screen to see Base Service Conditions		
780	1	M	Option not allowed if		

			quantity for the offering is more than 1		
780	4	I	BN records missing between {OLD_PIC.DKXAB}{OLD_PIC.RSQBB}{OLD_PIC.QUBCJ} AND {WBN_PIC.DKXAB}{WBN_PIC.RSQBB}{WBN_PIC.QUBCJ} Please inform SOF representative!!		
781	1	M	Option O invalid for Hardware Maintenance		
782	1	M	No more Offerings available for display		
783	1	W	Service Offering already in use on Proposal/Contract		
784	1	W	This function is not supported any longer; please use KUFE		
785	1	I	You have to revisit calculation for this proposal.		
786	1	M	Expiration date greater than {PARAM_1} is not allowed.		
787	1	I	Duplicate machines can be accepted as dupl. action is not {PARAM_1}.		
787	4	M	No merge done due to overlap: Type = {CCT.CSLMTYP}, Serial = {CCT.CCTSERNBR}, DAGRCAS = {CCT.DAGRCAS}, DAGRVEX = {CCT.DAGRVEX}		
788	4	M	No merge done due to overlap: Object of service = {CCT.CCTSERNBR}, DAGRCAS = {CCT.DAGRCAS}, DAGRVEX = {CCT.DAGRVEX}		
789	1	M	This Print destination is not possible		
790	1	M	Marketing ID {PARAM_1} has no components		
790	4	M	Marketing ID {OVS.IOVSNIK} has no components offering = {OFF.IOFFNIK} MARKETING UNIT = {OBJ.IOBJNIK}	This is mandatory message. When the Product reference machine is not available in the database setup then this message is displayed.	The product reference machines should be present in tables like BMF for reference and in inventory before adding.

791	1	M	Mandatory manual price missing for {PARAM_1}		
791	4	M	Mandatory manual price missing element: {V_OB1_NIK}/{V_ET1_NIK}C ontr. component: {CLCROOT.OFF_NIK}/{CLCROOT.OBJ_NIK}/{CLCROOT.CTSEPN}		
792	1	M	Interrelated Object for Mandatory Type of Interrelation missing		
792	4	M	Interrelated object missing for mandatory type of interrelation object of service {OVS.IOVSNIK}		
793	1	M	Service stop date is less than financial period effective date		
793	4	M	Service stop date fin. period effective date	This is mandatory message. This message is displayed for the bottom line contracts when the stop date of the HW MACHINE or SERVICE is less than the effective date of the Charge Period of the contract. Used for period management contracts (ESA2).	The stop date should be greater than the effective date of charge period of the contract used for period management contracts (ESA2).
794	1	M	No TFO form, key {PARAM_1}, found for PR1.Contact Key User		
795	1	M	{PARAM_1} already exists in this group		
796	1	M	Item is already used in group for the same function		
797	1	M	Some items of these groups are already related by other groups		
798	1	M	Group to group relation existing for this group		
799	1	M	{PARAM_1} contains items		
800	1	M	{PARAM_1} is still defined as an item of existing group(s)		
801	1	I	Unique ID already existed - a new one was generated		
802	1	M	{PARAM_1} Start Date must be smaller/equal than		

			{PARAM_2} Stop Date		
803	1	M	{PARAM_1} Stop Date must be smaller/equal than {PARAM_2} Stop Date		
804	1	M	Merge Start Date must be within contract term/charge period		
805	1	W	Group of eligible offerings changed, contract comps were removed		
806	1	I	Price is accessed together with element {PARAM_1}		
807	1	I	Additional Offering Element Type is {PARAM_1}		
808	1	I	Offering Element type {PARAM_1}		
809	1	W	SpecialBid adjust. related to that component have been expired		
810	1	M	To run an extract/copy the activate extract flag must not be N		
810	4	I	By an extract /copy the activate extract flag must not be {SEL.CEXTSTA} CUSTOMER = {SEL.ISCNENT}		
811	1	M	Please enter {PARAM_1} or choose selection I for listing		
812	1	M	Entered reference period has no B-lvl CTSC by now		
812	4	M	Item {XXX.CSLMTYP}- {XXX.ISERORD} belongs {CCT.DAGRCAS} to customer {XXX.ICUSUSE} {XXX.ICUSUSE} is not in customer structure. Item not processed		
813	1	M	Either {PARAM_1} or {PARAM_2} has to be entered		
814	1	M	This function is not supported for Additional Services		
815	1	M	Field {PARAM_1} has to be entered		
816	1	M	Extract, Calculation or Accept is pending		
817	1	M	ESA-Calculation initiated but pending to be		

			processed		
818	1	M	Enter Category and Option		
818	4	M	Enter Category and Option		
819	1	M	You cannot accept this Proposal because of PCOA-extract		
820	1	M	Selection incompatible with PF10/PF22		
821	1	M	Contract Stop Date has to be entered before Cancellation		
822	1	M	{PARAM_1} date must be in format YYMMDD or 000000		
823	1	M	You cannot accept/merge this Proposal with total price=0		
823	4	M	Coverage hours for MIC-list {CML.CSITXXX} {PIC_LISTNUM} {CML.CPRDTYP} should not be blank!		
824	1	M	IBM signature date greater than todays date		
825	1	M	{PARAM_1} date must be in format YYMMDD or 999999		
826	1	M	You cannot accept this Proposal (no machines or add. services)		
827	1	M	You cannot accept this Proposal, it is older than {PARAM_1} days		
828	1	M	{PARAM_1} is a rental machine		
828	4	M	Check proposal for rental machines CAGXA 0		
829	1	M	No {PARAM_1} allowed in position {PARAM_2} of the {PARAM_3} field		
830	1	M	Process has to be {PARAM_1}		
831	1	M	Machine {PARAM_1} does not belong to this Customer/Enterprise no.		
832	1	M	Coverage hours for MIC-list {PARAM_1} should not be blank		
833	1	M	The sum of all percentages of the Billing customers is not 100 %		

834	1	M	The Customer Structure has to be created for this Proposal		
835	1	M	Bill. month 99 was entered, the other bill.opt. have to be blank		
836	1	M	Enter all billing options (Period Start/BIL month/freq/limit)		
837	1	I	NC-MPP for {PARAM_1} initiated		
838	1	M	{PARAM_1} is not a {PARAM_2} Proposal/Contract		
839	1	W	Installation date for Feature is greater than for Model		
840	1	M	Field {PARAM_1} invalid - should be {PARAM_2}		
841	1	W	Term Stop Date less than Term Start Date, will be aligned		
842	1	M	Service Stop Date less than Service Start Date		
842	4	M	Service stop date less than service start date CUSTOMERNO = {XXX.ICUSUSE}TYPE/MODEL = {XXX.CSLMTYP}/{XXC.ISLMCOM} SERIAL NO = {XXX.ISERORD}		
843	1	M	{PARAM_1} has to be filled		
843	4	M	Service stop date less than service start date		
844	1	I	Proposal ID {PARAM_1} created, NC-MPP for {PARAM_2} initiated		
844	4	M	Service stop date is too late		
845	1	I	Proposal ID {PARAM_1} created, BATCH for {PARAM_2} initiated		
846	1	M	{PARAM_1} date must be in format YYMMDD		
847	1	M	Number of Contract duration months for T&C not allowed		
848	1	M	No CPU active for the whole Contract runtime	This is a mandatory message. For a contract having atleast one machine	CPU/Machine installation date should be less than or equal to contract start date.

				matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal, 848 would be raised when the CPU/Machine installation date is greater than contract start date which means that the CPU/machine would not be active for the whole contract runtime.	
848	4	I	{BAT.MAINPROC}CPU date not before contract start		
849	1	M	No CPU found for SSA Contract	This is a mandatory message and occurs when contract/proposal does not have atleast one machine matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal.	Contract/proposal should have atleast one machine matching to the Type/Model defined in the TCM table for specified T&C.
849	4	I	{BAT.MAINPROC}No CPU found for contract		
850	1	W	CPU with future stop date found for SSA contract	This is a warning message. For a proposal having atleast one machine matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal, 850 would be raised when CPU/Machine stop date is not equal to the Contract stop date and also greater than current date which means that the CPU/Machine has future stop date.	CPU/Machine stop date should be equal to the Contract stop date.
850	4	I	{BAT.MAINPROC}CPU with future stop date found for contract		
851	1	M	Userprofile does not exist. Please check with your Keyuser		
852	1	M	Stop date of charge period has to be greater than its start date		
853	1	M	Stop date of charge period		

			has to be <= contract stop date		
853	4	M	{BAT.MAINPROC} No limit found on COUNTRY TABLE		
854	1	I	Period start and stop date will be aligned to contract start date		
854	4	M	FIELD CPROD{SPA.ACTIONN} on TCS TABLE is invalid values are: {TCS.CPRODT1} {TCS.CPRODT2} {TCS.CPRODT3} {TCS.CPRODT4} {TCS.CPRODT5}		
855	1	M	SER/ORD starting with SE/OR/HVO/HVS/ME are reserved to the system		
856	1	M	{PARAM_1} incorrectly filled		
857	1	W	No product type can be assigned		
858	1	W	Check Category and Option for AIP machine		
859	1	M	Prp. not merged, MIC-list {PARAM_1} has diff. Cov-Hrs. on CON {PARAM_2}		
859	4	M	PRP. not merged, MIC-LIST {PIC_LISTNUM} has different coverage hours on contract {CON.IAGRCID}		
860	1	M	Prp. not merged, MIC-list {PARAM_1} has diff. Cat/Opt. on CON {PARAM_2}		
860	4	M	PRP not merged, MIC-LIST {PIC_LISTNUM} has different CATEGORY/OPTION on contract {CON.IAGRCID}		
861	1	M	Prp. not merged, MIC-list {PARAM_1} Cat/Opt/Cov diff. on CON {PARAM_2}		
861	4	M	PRP not merged, MIC-LIST {PIC_LISTNUM} has different CATEGORY/OPTION and coverage hours on contract {CON.IAGRCID}		
862	1	W	{PARAM_1} exists		

862	4	M	HOK of contract not possible {PIC_LISTNUM}		
863	1	W	No {PARAM_1} exists		
863	4	M	PRL record not found for PRICE CHANGE=Y Interfacing nickname ignored		
864	1	W	Main Object without Component exists		
864	4	M	Coverage hours WEE/SAT/SUN not found on PLC TABLE interfacing nickname ignored		
865	1	W	No Price exists for {PARAM_1}		
865	4	M	PHC record found for PRICE CHANGE=N interfacing nickname ignored		
866	1	W	Check Main Object Billing Options		
866	4	M	PHC record not found interfacing nickname ignored		
867	1	W	No Service Conditions specified for the Offering		
867	4	M	Price list default inserted to N interfacing processes		
868	1	W	Check the Main Object Nickname Pattern		
869	1	M	Not allowed to change the Offering status from I to R		
870	1	M	{PARAM_1} does not exist, use S for selection-list		
871	1	M	{PARAM_1} must be entered		
872	1	M	Either {PARAM_1} or type must be entered		
873	1	M	{PARAM_1} and/or type must be entered		
874	1	M	Type of object does not exist		
875	1	M	Invalid selection for quick search		
876	1	M	Type of billing does not fit offering resource billing options		
877	1	M	Not allowed : {PARAM_1} still used		

878	1	M	Resource in use, cannot be deleted		
879	1	M	Expiry Date must not be less than Effective Date		
880	1	I	Descriptive resource cannot be RCMS reportable, changed to N		
881	1	I	No DEFAULT Service Condition exists		
882	1	I	No DEFAULT Main Object Components exists		
883	1	M	Effective Date must be greater than Eff. Date of the last record		
884	1	M	No {PARAM_1} can be defined for this Offering		
885	1	I	Price change not considered for already billed contracts		
886	1	M	Not allowed : Offering is in status READY		
887	1	M	Invalid combination for {PARAM_1}		
888	1	M	No List Price exists, delete of Manual Price is not allowed		
889	1	I	Offering {PARAM_1} has been created		
890	1	M	Default groups cant be deleted		
891	1	I	Per-Stop-Date will be aligned to Fin-YE-Mth, press ENTER then PF15		
892	1	I	Financial Options (TFD) deleted		
893	1	M	Financial Option already on a Contract,cannot be deleted		
894	1	I	Financial Options Premium(TCG) deleted for {PARAM_1}		
895	1	M	From value may not be zero		
896	1	M	To value may not be less or equal From value		
897	1	W	Instance {PARAM_1} Text exists		
898	1	W	No {PARAM_1} Text exists		
899	1	W	Display {PARAM_1} Text		
900	1	M	Numeric field content		

			wrong		
901	1	M	Not allowed : this numeric field contains {PARAM_1}		
901	4	M	No closing apostrophe found in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
902	1	M	Not allowed : {PARAM_1} decimals - should be maximum {PARAM_2}		
902	4	M	Invalid character found in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
903	1	M	Not allowed : {PARAM_1} sign - enter {PARAM_2}		
903	4	M	Keyword THEN missing in IF-CLAUSE line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
904	1	M	The entry of this field is mandatory		
904	4	M	END Keyword found after in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
905	1	M	MIC List no. greater than 9999 not allowed		
905	4	M	IF keyword not followed by THEN in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
906	1	M	Manual entered MIC List no. greater than 7999 not allowed		
906	4	M	END keyword without DO in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
907	1	M	Invalid Customer number {PARAM_1}		
907	4	M	Semicolon missing in IF STATEMENT in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
908	1	M	Not allowed : {PARAM_1} digits before comma, maximum is {PARAM_2}		
908	4	M	Missing RIGHT PARENTHESIS in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		

909	1	M	Deletion of additional services on Contract not allowed		
909	4	M	Too many nested parentheses in line {SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
910	1	M	Invalid MIC List number		
911	1	M	BILL Customer/Extension {PARAM_1} is not on Customer Structure		
911	4	M	Unbalanced parentheses in line {SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
912	1	M	Subcustomer is not on all relevant Customer Structures		
912	4	M	First keyword in statement must be IF, line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
913	1	M	MIC List already exists		
913	4	M	End of rules found before closing end, LINE{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
914	1	M	Either both BILL Customer/Extension has to be filled or empty		
914	4	W	CHAR value compared with DEC value, line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
915	1	M	Selection not allowed for HW Maintenance offering		
915	4	M	Misplaced ASSIGNMENT OPERATOR in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
916	1	M	Selection not allowed for Contracts, only Proposals		
916	4	M	ASSIGNMENT STMT - Incorrect structure, LINE{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
917	1	M	Offering not in Ready - Status, can not be selected		
917	4	M	Invalid type of user variable in		

			line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
918	1	M	Entered value does not correspond to Pattern : {PARAM_1}		
918	4	M	Invalid length of field {SUBSTR(VARTABLE).{VARTABLE.VARIAB}IN QCHSTSTR, RULE {SUBSTR(SP.RULE_}		
919	1	W	Nickname will be changed - must contain User Customer Number		
919	4	M	FIELD {SUBSTR(RULEARRA). {SUBSTR(RULEARRA) Does not exist, RULE{SUBSTR(SP.RULE_}		
920	1	M	Please enter search criteria - either {PARAM_1} or {PARAM_2}		
920	4	M	Invalid field type {VARTABLE.TYPE(V)IN FIELD{SUBSTR(VARTABLE).{VARTABLE.VARIAB},RULE{SUBSTR(SP.RULE_}		
921	1	M	User Customer not in Customer Structure of {PARAM_1}		
921	4	M	User VAR. starting {SUBSTR(RULEARRA)NOT DEFINED,LINE {SUBSTR(LINECHAR), RULE {SUBSTR(SP.RULE_}		
922	1	I	Mandatory Type of Interrelation requires Interrelated Object		
922	4	M	Missing SEMICOLON around{SUBSTR(LINECHAR), RULE {SUBSTR(SP.RULE_){RULEARRAY.CONTE}		
923	1	M	Selection not allowed, {PARAM_1} is used by some other contract		
923	4	M	Database {SUBSTR(VARTABLE)does not exist , LINE {SUBSTR(LINECHAR), RULE {SUBSTR(SP.RULE_}		
924	1	M	Effective Date not allowed		

			for Fixed Price Offering elements		
925	1	I	Interrelated Object must have a manual price or will not bill		
925	4	M	Invalid length of DF-FIELD {VARTABLE.VARIAB}IN QCHSTSTR ,RULE {SUBSTR(SP.RULE_}		
926	1	I	Interrelated Object must have a manual price to calculate/print		
926	4	M	Variable followed by NON-OPERATOR in line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
927	1	M	Use of * only allowed for selection(s) {PARAM_1}		
927	4	W	First OP of addition is CHAR FIELD,line {SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
928	1	M	Mandatory Type of Interrelation, Expiry Date must be {PARAM_1}		
928	4	W	Second OP of addition is CHAR FIELD,line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
929	1	M	Mandatory Type of Interrelation, must not be changed		
929	4	W	SFARRAY contains unknown token,line {SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
930	1	M	Nickname must contain User Customer Number		
930	4	W	{DIGITS_MAX} digits in variable,line {SUBSTR(LINECHAR},RULE {SUBSTR(SP.RULE_}		
931	1	M	Reuse not allowed, incompatible with offering {PARAM_1}		
931	4	W	Scale is {SCALE_MAX} in variable,line {SUBSTR(LINECHAR},RULE {SUBSTR(SP.RULE_}		

932	1	M	Reuse Object of Service not allowed, already assigned to contract		
932	4	W	First OP of subtraction is char field, line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
933	1	M	Eff and Start date changed, Eff date should be changed first		
933	4	W	Second OP of subtraction is char field,line{SUBSTR(LINECHAR },RULE {SP.RULE_NAME}		
934	1	M	Exp and Stop date changed, Exp date should be changed first		
935	1	M	Mandatory Type of Interrelation, Quantity must not be 0		
936	1	M	Please enter some data		
937	1	M	Resource already exists and no multiples allowed		
937	4	W	First OP of multiplication is a char field,line{SUBSTR(LINECHAR },RULE {SP.RULE_NAME}		
938	1	M	No base service condition allowed on component level		
939	1	M	Base service condition does not exist		
939	4	W	Second OP of multiplication is a char field,line{SUBSTR(LINECHAR },RULE {SP.RULE_NAME}		
940	1	M	Marketing unit not usable for this offering		
941	1	M	Marketing unit not eligible		
942	1	M	Marketing type must be entered		
943	1	I	RCMS reportable resource exists		
943	4	W	First OP of division is char field,line{SUBSTR(LINECHAR },RULE {SP.RULE_NAME}		
944	1	M	Negative value only allowed for descriptive resources		
944	4	M	SFARRAY contains unknown token,line{SUBSTR(LINECHA		

			R},RULE {SP.RULE_NAME}		
945	1	M	Update/Input not allowed		
945	4	W	Second OP of division is a char field,line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
946	1	M	Increase not allowed for Contract		
946	4	M	SFARRAY contains unknown token,line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
947	1	M	Planned Units must not be less than Actual Units		
947	4	W	Second OP of division is zero,line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
948	1	M	Change Mark-Up Percentage {PARAM_1} not allowed		
949	1	M	Actual Resource must not be greater than Planned Resource		
950	1	M	Component {PARAM_1} not defined for this offering		
950	4	M	FORMAT-FUNCTION has invalid syntax,line{SUBSTR(LINECHAR},RULE {SP.RULE_NAME}		
951	1	M	Offering {PARAM_1} with same Obj.o.Svc. already on a Contract		
951	4	M	Invalid identifier in format,line {SUBSTR(LINECHAR},RULE {SUBSTR(SP.RULE_}		
952	1	M	Delete not allowed, resource already billed		
952	4	M	Invalid function starting {SUBSTR(RULEARRA} in rule, ,LINE {SUBSTR(LINECHAR},RULE {SUBSTR(SP.RULE_}		
953	1	M	Object of Service with same nickname already exists		
953	4	M	Function with NON-USERVAR starting in line {SUBSTR(LINECHAR},RULE {SUBSTR(SP.RULE_}		
954	1	M	{PARAM_1} already		

			assigned to this offering		
954	4	M	SUBSTRING-FUNCTION has invalid syntax , line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
955	1	M	Quantity must not be changed for descriptive Resource		
955	4	M	Invalid IDENTIFIER {SUBSTR(RULEARRA) in SUBSTRING, line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
956	1	M	Element already exists for the same period		
956	4	I	DATE FUNCTION has invalid syntax,line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
957	1	M	Offering does not allow quantities to be changed		
957	4	I	DATE FUNCTION applied to USERVAR,line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
958	1	M	Component already exists and no multiples allowed {PARAM_1}		
958	4	M	Open PARENTHESIS or wrong BUILTINFUNC, line {SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
959	1	M	Delete not allowed, last occurrence of mandatory component, {PARAM_1}		
959	4	M	Closing parenthesis out of context, line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
960	1	M	Type of Object with same nickname already exists		
960	4	M	USE OF !! for concatenation in line{SUBSTR(LINECHAR),RULE {SP.RULE_NAME}}		
961	1	M	{PARAM_1} does not exist, use {PARAM_2} for selection-list		
961	4	M	CONCAT-FUNCTION has invalid syntax,		

			line{SUBSTR(LINECHAR}, RULE {SP.RULE_NAME}		
962	1	M	This resource does not exist for the current offering		
962	4	M	CONCAT-FUNCTION applied to DBVAR, line{SUBSTR(LINECHAR}, RULE {SP.RULE_NAME}		
963	1	M	Start date must be smaller than stop date		
963	4	M	ROUND-FUNCTION has invalid syntax,line{SUBSTR(LINECH AR},RULE {SP.RULE_NAME}		
964	1	M	Text entry not allowed for OEI machines		
964	4	M	ROUND-FUNCTION applied to DBVAR, line{SUBSTR(LINECHAR}, RULE {SP.RULE_NAME}		
965	1	I	CTSC must be reviewed, because of overachievement		
965	4	M	ROUND FUNCTION used {SUBSTR(NUMCHAR}, DIGITS, LINE{SUBSTR(LINECHAR}, RULE {SUBSTR(SP.RULE_}		
966	1	M	FIN.OPT. already used for PRIC.OPT., no delete possible		
966	4	M	Digit number {SUBSTR(RULEARRA} in round, line {SUBSTR(LINECHAR}, RULE {SUBSTR(SP.RULE_}		
967	1	M	Cost must not be greater than price		
967	4	M	ZERO-FUNCTION has invalid syntax,line{SUBSTR(LINECH AR},RULE {SP.RULE_NAME}		
968	1	M	Delete not allowed; FIN.OPT.PREM. already exist		
968	4	M	Invalid identifier in zero, line{SUBSTR(LINECHAR}, RULE {SP.RULE_NAME}		
969	1	M	Term end date must be GE {PARAM_1} and LE		

			{PARAM_2}		
969	4	M	CHARACTER FUNCTION has invalid syntax, line {SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
970	1	M	Service cannot be added. It has been withdrawn as of {PARAM_1}		
970	4	M	Invalid identifier in character, line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
971	1	W	Service has been withdrawn from marketing as of {PARAM_1}		
971	4	M	SUBSTRING applied to NON-CHAR VAR., line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
972	1	M	Setup of service is invalid - {PARAM_1}		
972	4	M	DECIMAL-FUNCTION has invalid syntax, line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
973	1	M	Proposal stopdate may not be > {PARAM_1}. (Term end date)		
973	4	M	Invalid identifier in DECIMAL, line {SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
974	1	M	Change either service type or coverage hours		
974	4	M	DECIMAL-VARIABLE is not numeric, line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
975	1	M	Unexpected data condition		
975	4	I	Unexpected data condition		
976	1	M	Service condition belongs to another service condition type		
976	4	M	LCHARACTER FUNCTION has invalid syntax, line{SUBSTR(LINECHAR), RULE {SP.RULE_NAME}}		
977	1	M	Offering {PARAM_1} with same Type of Work already		

			on a contract		
977	2	M	Offering {PARAM_1} for the Machine-Type/Serial No {PARAM_2} with stopdate {PARAM_3} with same Type of Work already on a contract	This message displays while checking the existence of the offering with the same work type with linked machine.	Check the requirement and the applied business rule for using this offering along with the other contracts.
977	4	M	Invalid identifier in LCHARACTER,line{SUBSTR(LINECHAR)},RULE {SP.RULE_NAME}		
978	1	M	To value may not be greater than TFD-To value in the header		
979	1	M	From To time interval may not overlap with others		
980	1	M	Premium value may not be negative		
981	1	M	T&C Financial Option already exists. No add possible		
981	4	M	Mandatory component for {OTE.NIK} should be defined Offering = {OFF.IOFFNIK}	This is mandatory message. This message is displayed when the mandatory component for SW Services not added.	The mandatory components (default resources) for SW SERVICES which are setup in KUFEE should be added with no fail while creating a proposal.
982	1	W	Package enable flag set to {PARAM_1} for this contract		
983	1	M	Function {PARAM_1} was called with wrong input. contact your Keyuser		
983	4	M	Wrong input to function {SUBSTR(FROM,5,7)} Please inform your Keyuser or Development		
984	1	M	Termend date {PARAM_1} greater proposal end date.		
985	1	M	Deletion is not allowed: HEADQUARTER or used as default address		
986	1	M	This address is used as Default		
987	1	M	Default setup processes may not be deleted.		
988	1	M	Process already executed. Delete not possible.		
989	1	M	Process in execution. Delete not possible.		

990	1	M	Main object component status is not READY	You selected a service offering having a main object that is not in a Ready status. This could mean that the service offering is not completely ready for use by the user.	You should remove the affected offering and contact the Help Desk. The data correction should be resolved in a reasonably short amount of time and you will be able to then complete the proposal.
991	1	M	Status of terms and conditions is not READY		
992	1	M	User profile nickname already exists.		
992	4	M	TYPE={TRG.CSLMTYP} SERIAL={TRG.IHSIMID} NEW INS.DATE={TRG.DCUOINS} More than 1 record found when CUSNO change WHERE NEW INS.DATE =XIX.DAGREXP. CHECK IT!		
993	1	W	Component {PARAM_1} already on Contract, no merge done		
993	4	W	Service already exists on the contract, no merge done. OBJECT OF SERVICE {OVS.IOVSNIK}, No merge done for MARKETING ID {PARAM2}		
994	1	M	Language {PARAM_1} is not selected for current country		
995	1	I	Term {PARAM_1} Date has been changed		
996	1	M	No Object/Resource found or resource status is not READY		
997	1	M	Stop date may not be < {PARAM_1}. (Highest pricing opt. enddate)		
998	1	M	Pricingopt. termend date {PARAM_1} smaller proposal stopdate.		
998	4	M	Feature quantity less than zero, {TRG.CXIDTRG} {TRG.CSLMTYP} {TRG.IHSIMID}		
999	1	M	The system can not proceed with the content of the field b		
999	4	I	SYSERR: No text for this		

			error number exists {MSGNO}		
A11	1	M	Manually added serial number {PARAM1} not unique.		
A12	1	W	Element has been withdrawn from marketing as of {PARAM_1}.		
A14	1	W	ISAT saving components for {PARAM1}, please press ENTER to confirm		
A15	1	I	Proposal status is changed from SSI to CHG		
A21	1	W	Component has been withdrawn from marketing as of {FMC.DUSEEXP}		
A22	1	W	Difference found: MIC list on related component is {PARAM1}		
A23	1	W	Difference with contract {PARAM1}, MIC list {PARAM2} on related component		
A24	1	M	{PARAM1} is not valid with SL assignment type {PARAM2}. Should be {PARAM3}		
B01	1	M	Selection {PARAM1} is not allowed: no more Service levels are available		
B02	1	M	Service Level does not exist		
B03	1	M	Selected Service Level is not eligible for {PARAM1}		
B04	1	M	Default Service Level can not be assigned for{PARAM1}		
B05	1	M	MIC-list discount should be between {PARAM1} and {PARAM2}	You are trying to update the MIC list discount outside of the defined range.	Check the MIC list Min Discount and Max Discount values for the offering in Kufe settings and enter an appropriate value.
D01	1	M	Manually added serial number {PARAM1} not unique.		
D01	4	M	Base service condition on component level invalid - {PARAM}		
D02	4	M	Check_CONFIG_feature error - {PARAM1}		
D03	4	M	Composed Element Component - {PARAM1}		

D04	4	M	Composed Element Component not found for Object of Service Component like Object of Service - {PARAM1}		
D05	4	M	CTY {PARAM1} : no DDFCSDW entry found with GENKEY2 = {PARAM2} - {PARAM3}		
D06	4	I	Dependency Evaluation Notification: Currently no access to remote CSDW tables possible - {PARAM1}		
D07	4	M	Dep OTE for SW component Dependency must have Components Read_SOX - {PARAM1}		
D08	4	M	Dependent Element for dep M not found - ID = {PARAM1}- {PARAM2}		
D10	4	M	DEPGEN entry not found for dep B - {PARAM1}		
D11	4	M	{PARAM1} not available {PARAM2}		
D12	4	M	Error reading CUC - {PARAM1}		
D13	4	M	Installation MES Component not found - {PARAM1}		
D14	4	I	Dependency Evaluation Notification: MES contains removal of feature {PARAM1} that is not installed - {PARAM2}		
D15	4	M	MES CORITTP is invalid: {PARAM1}- {PARAM2}		
D16	4	M	MES CSLMPCI is invalid: {PARAM1}- {PARAM2}		
D17	4	M	MES found after Box removal - {PARAM1}		
D18	4	M	No {PARAM1} available {PARAM2}		
D19	4	M	No customer valid to be charged - {PARAM1}		
D20	4	M	No customer valid to be charged at billing date {PARAM1}- {PARAM2}		
D21	3	E	No Dependency found for box		

D21	4	M	No Dependency found for box - {PARAM1}		
D22	4	M	No DEPGEN entries found for dependency R - {PARAM1}		
D25	4	M	No DEPGEN for dep T found for actual rank - {PARAM1}		
D26	4	M	No DSOX found in DSOX collection - {PARAM1}		
D27	4	M	Error in retrieval of contract component. No ELI record found in database {PARAM 1}.		
D28	4	M	No FMS found - {PARAM1}		
D29	4	M	No FTS for {PARAM1} available - {PARAM2}		
D30	4	M	No MES component available - {PARAM1}		
D31	4	M	No object of service components exist - {PARAM1}		
D32	4	M	No parent LIO found - {PARAM1}		
D33	4	M	No R dependency entries defined on DEPGEN - {PARAM1}		
D34	4	M	nothing computed for ElementType - {PARAM1}		
D35	4	M	Object not found - {PARAM1}		
D36	4	M	Pricing group lacks amount in pole position - {PARAM1}		
D37	4	M	Problems to read CTY - {PARAM1}		
D38	4	M	Read_CSDW error for {PARAM1} / {PARAM2}- {PARAM3}		
D39	4	M	Read_CSDW error for MES type order # {PARAM1} - {PARAM2}- {PARAM3}		
D40	4	M	Reference for dependency src D not defined - {PARAM1}		
D41	4	M	Reference for dependency src E not defined - {PARAM1}		
D42	4	M	Reference for price access D not defined - {PARAM1}		
D43	4	M	Reference for price access E		

			not defined - {PARAM1}		
D44	4	M	Serialized Object not found - {PARAM1}		
D45	4	M	Sum of percentage exceeds maximum of 999.99% - {PARAM1}		
D46	4	I	Dependency Evaluation Notification: The configuration has been changed. Please verify quantities - {PARAM1}		
D47	4	I	Dependency Evaluation Notification: The dependency evaluation process changed the configuration of the component - {PARAM1}		
D48	4	M	Wrong Offering Setup - {PARAM1}		
D49	4	M	No Dependency found for box - {PARAM1} - {PARAM2}		
D50	4	M	{PARAM1} not available - {PARAM2}		
D51	4	M	Invalid data setup:{PARAM1} = {PARAM2}, record ID is {PARAM3}		
P01	4	M	PRINT ERROR: DTE entry missing, printing not possible DFG group: {SUBSTR(SPA.TBLK) SQLCD = {SPA.QCHSQLCD}		
P02	4	M	PRINT ERROR: Proposal is no Add-On {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK) SQLCD = {SPA.QCHSQLCD}		
PMTM10	4	M	Service Offering {SO} does not meet the criteria for Plugin 'service offering object Nickname assignment' is not eligible.		
PMTM11	4	M	Service Offering {SO} PACT id is not specified or empty, Please specify the PACT id.		
PMTM12	4	M	Service Offering {SO}, does not have any offering element types with Mix		

			Dependency.		
PMTM13	4	M	Service Offering {SO}, There is no offering element type defined with nickname {NICKNAME}.		
PMTM14	4	M	Service Offering {SO}, Offering element type {OFFELEMENTTYPE} is not defined as MIX dependency.		
PMTM15	4	M	Service Offering {SO}, There is no element type defined with nickname {NICKNAME}.		
PMTM20	4	I	New OBJ reference {OBJREF} with nickname {NICKNAME} & unit name was created.		
PMTM21	4	I	Service Offering {SO}, added New Simple Element {SIMPLEELEM} to Offering Element Type {OFFELEMENTTYPE}		
PMTM22	4	I	Service Offering {SO}, added New Composed Element (FMO) {COMPOSEDELEM} to Offering Element Type {OFFELEMENTTYPE}		
PMTM23	4	I	Service Offering {SO}, added New Composed Element Component (FMC) {COMPELEMCOMP} to Composed Element {COMPELEM}		
PMTM24	4	I	Service Offering {SO}, added {P1} New Mix Dependency {P2} {P3}		
PMTM25	4	M	Simple element can not be created as nickname {NICKNAME} is greater than 15 char.		
PMTM26	4	I	Service Offering {SO}, added Price Eligibility.		
PMTM27	4	W	Service Offering {OFF}, warning failed to add {GRP} Mix Dependency {DEP} {DEPF}, this Mix Dependency already belongs to {OTHERGROUP}		

PMTM98	4	M	Service offering not found or null		
PMTM99	4	M	Plugin definition invalid or not available.		
PW1	4	W	Validation with external contract data could not be performed.	ISAT attempted to validate the data for machines which are not loaded within the inventory/order system. However, communication with the external reference system could not be done at this time, so no validation was performed. Validation will be attempted again at a later point in time.	No action is required by the end user. However, upon adding these machines to the proposal, validation will be attempted again as part of the proposal creation process. After changing a proposal, the next attempt is made at system validation.
PW2	4	W	Not all machines could be validated with external contract data.	ISAT attempted to validate the data for machines which are not loaded within the inventory/order system. However, communication with the external reference system could not be done at this time, so no validation was performed. Validation will be attempted again at a later point in time.	No action is required by the end user. However, upon adding these machines to the proposal, validation will be attempted again as part of the proposal creation process. After changing a proposal, the next attempt is made at system validation.
T60	4	M	GENERAL CHIS ERROR FOR {TRG.DTRNDTS} {SPA.TBL_NAM} KEY = {SPA.TBLI1}{SPA.TBLC1} {SUBSTR(SPA.TBLK} SQLCD = {SPA.QCHSQLCD}/ {SUBSTR1(SQLS.SQ} {SUBSTR2(SQLS.SQ} / {SQLS.SQL_ERR_AR}.		
W01	4	W	Customer {CMA.ICUSCLN} in receivership	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W02	4	M	Customer {CMA.ICUSCLN}in compulsory liquidation. Orders forbidden.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request approval from Pre-Legal and Suspense Dept/Litigation Dept.

W03	4	W	Customer {CMA.ICUSCLN}under legal proceedings - Factoring	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W04	4	W	Customer {CMA.ICUSCLN}under legal proceedings - Pre-litigation and European litigation	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W05	4	W	Customer {CMA.ICUSCLN}has to pay cash on delivery	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W06	4	W	Customer {CMA.ICUSCLN}with scheme of catching up	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W07	4	W	Customer {CMA.ICUSCLN}with debt with more than 90 days	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W08	4	W	{CMA.ICUSCLN}:Political Parties	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W09	4	W	Customer {CMA.ICUSCLN}with contract termination	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, please request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.

W17	1	M	Customer {CDA.ICUSCLN} in bankruptcy. Contact finance department.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W18	1	W	Customer {CDA.ICUSCLN} with recovery plan. Contact finance department.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	This is a warning only. Optional action - inform Pre-Legal and Suspense Dept/Litigation Dept.
W19	1	W	Customer {CDA.ICUSCLN} under lawsuit. Contact finance department.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	This is a warning only. Optional action - inform Pre-Legal and Suspense Dept/Litigation Dept.
W20	1	M	Customer {CDA.ICUSCLN} with scheme of composition. Contact finance department.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	Check the customer number to ensure it has been entered correctly. If yes, request recommendation from Pre-Legal and Suspense Dept/Litigation Dept.
W21	1	W	Customer {CDA.ICUSCLN} has to pay cash on delivery. Contact finance department.	The customer number you have selected to use has a problematic credit status indicator in the customer record.	This is a warning only. Optional action - inform Pre-Legal and Suspense Dept/Litigation Dept.
101	4	I	COL process moved proposal to workflow status {1}.	This notifier informs user about proposal workflow status change performed by background COL process.	Notifier is only informational. There is no need to react.
002	3	E	Proposal {1} not found.	Notifier is displayed when user/IBM/COL acceptance service is called with proposal number not defined in CHIS database.	Caller of service must change requested proposal number.
100	4	M	COL process can not move proposal to workflow status {1}. Reason: {2}.	After copying the proposal, if any machine has expiry date prior to the start date of the copied proposal then this mandatory message will be issued.	While copying the proposal one cannot select the machine which is already expired (i.e the end date of the machine should not be prior to the start date of the copied proposal).
720	4	I	COL status of proposal {1} has been updated to {2}.	Notifier informs proposal responsible user about update of proposal status at COL side. COL actions	Notifier is only informational. There is no need to react.

				triggering notifier display are configured on server side.	
1014	3	M	There are manual machines on the proposal. You must exchange the machines with real machines or delete them from the proposal before you can request IBM acceptance.	You attempted to do Request IBM Acceptance or Customer Acceptance and Request IBM Acceptance (in one step) and you have not exchanged one or more manual machines for a real machine(s).	If the proposal is already in a Customer Acceptance status, highlight the manual type/serial and click on Exchange and exchange the manual machine. If the configuration of the machine being exchanged does not match the manual machine, you may want to print the proposal again, which means you must put the proposal back into a Change proposal contents' status using the 'next action' dropdown. You will first need to click on Customer Reject and then Change Proposal Contents and take the proposal through system validation again. If you are attempting to do Customer Acceptance and Request IBM Acceptance in one step, you will be required to put the proposal back into a Change Proposal Contents status using the 'next action' dropdown, exchange the manual machine and then take the proposal through system validation again.
1015	3	M	Customer signed print number {1} differs from online print number {2}, please provide explanation for mismatch.	Customer signed print number differs from online print number	Provide explanation for mismatch.
1016	3	E	A valid contract addition id needs to be entered as prerequisite for processing this proposal to Contract Online system. Please enter a unique contract addition id.	System is setup to use contract addition id and COL interface is enabled. In this constellation the entering of a unique contract addition id is required before quoting to	Enter a unique contract addition id.

				customer.	
1017	3	E	The request could not be processed as there exists already a not processed previous one for same pricing option. Please contact help desk.	Due to a technical problem the data of previous COL request remained in BAT table.	Contact help desk to clean data.
1018	3	E	Invalid data configuration. Please contact the help desk.	SQL did not return record.	
1019	3	E	Proposal {1} has temporary customer number. You must replace the temporary customer with a customer number registered with IBM before you can request IBM acceptance.	You are working with a temporary customer number and are attempting to retrieve inventory that exists in a real IBM customer number in the inventory files.	You are not allowed to link real inventory to a temporary customer number. You can exchange the temporary customer number with the customer number where the real inventory resides or you can manually create what-if machines for the temporary customer number.
1020	3	E	Proposal does not contain any services. Please add services before continuing.	A proposal when created, if does not contain any component added then during the accept process this mandatory notifier is issued.	Before accepting the proposal atleast one component should be added to the proposal.
1021	3	E	Machine {1} is not valid for contract {2} and component {3}.	This is warning message which appears while accepting proposal either from ISAT or HOST. If the contract component is single serialized, then the machine should present in OEI (inventory). If not notifier will be issued.	Make sure if machine exists in inventory before it is added to proposal.
1022	3	E	Proposal contains PCOA machine: cannot be accepted. Customer number = {1}, machine type/serial no. = {2}/{3}.	This error appears while accepting a proposal either from ISAT or HOST or while doing MELT. A proposal cannot be accepted if it contains PCOA machine, but user can do change, calculate, print proposal.	The PCOA proposal becomes an order in SOF, the data has to be extracted again from WTAAS/SOF to a new proposal in CHIS. The new CHIS proposal can be accepted. It will be possible to copy several PCOA proposals into one CHIS proposal. There is no automatic alignment between CHIS and PCOA. Whenever CHIS relevant

					data in PCOA proposal is changed, you have to delete and extract CHIS proposal again.
1023	3	E	Type of agreement {1} does not match with {2} and {3}. Machine type/serial no. {4}/{5} not accepted.	This message appears while accepting proposal either from ISAT or from HOST. When XIX/XOX machine's type of agreement does not match with frame offering's type of agreement, then this error appears.	Make sure that type of agreement used for a machine should be one of frame offering's type of agreement (Either TCO.FTOAACC or TCO.TTOAACC).
1024	3	E	Type of maintenance {1} does not match with {2} and {3}. Machine type/serial no. {4}/{5} not accepted.	Machine type of maintenance status does not conform to TCO setup.	Correct data setup.
1025	3	E	Status {1} does not match with {2} and {3}. Machine type/serial no. {4}/{5} not accepted.	Machine type of inventory status does not conform to TCO setup.	Correct data setup.
1026	3	E	Mandatory component for {1} should be defined. Offering = {2}.	This is mandatory message. This message is displayed when the mandatory component for SW Services not added.	The mandatory components (default resources) for SW SERVICES which are setup in Kufe should be added with no fail while creating a proposal.
1027	3	E	Unconfirmed resource for contract period = {1}.	This is mandatory message. This message is displayed when you have not confirmed the resource for Bottom Line contract. For few HW services we have planned consumption resources which will be added.	The default consumption resources should be added to the while adding HW services.
1028	3	E	Marketing ID {1} has no components. Offering = {2}, marketing unit = {3}.	This is mandatory message. When the Product reference machine is not available in the database setup then this message is displayed.	The product reference machines should be present in tables like BMF for reference and in inventory before adding.
1029	3	E	Service stop date is before period effective date.	This is mandatory message. This message is displayed for the bottom line contracts when the stop date of the HW MACHINE or SERVICE is less than the effective date of the Charge Period of the contract. Used	The stop date should be greater than the effective date of charge period of the contract used for period management contracts (ESA2).

				for period management contracts (ESA2).	
1030	3	E	No CPU active for the whole Contract run-time.	This is a mandatory message. For a contract having at least one machine matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal, 848 would be raised when the CPU/Machine installation date is greater than contract start date which means that the CPU/machine would not be active for the whole contract runtime.	CPU/Machine installation date should be less than or equal to contract start date.
1031	3	E	No CPU found for contract.	This is a mandatory message and occurs when contract/proposal does not have at least one machine matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal.	Contract/proposal should have at least one machine matching to the Type/Model defined in the TCM table for specified T&C.
1032	3	W	CPU with future stop date found for contract.	This is a warning message. For a proposal having at least one machine matching to the Type/Model defined in the TCM table for the specified T&C of contract/proposal, 850 would be raised when CPU/Machine stop date is not equal to the Contract stop date and also greater than current date which means that the CPU/Machine has future stop date.	CPU/Machine stop date should be equal to the Contract stop date.
1033	3	E	A package that is effective for the whole contract period is required for contract.	If YN_PCTPKGREQ column of TCO table contain 'Y' (i.e the Discount package is required for the whole period) for a proposal , then if the Package contract table (PCN table) doesn't have the discount flag set to 'Y' OR if the PCN doesn't at	If the discount package for the whole period is mentioned in TCO table (TCO.YN_PCTPKGREQ = 'Y') for a proposal, then, there should also be an entry in Package contract table (PCN table) with the discount flag set to 'Y' (i.e

				all contain any entry for that particular proposal, this mandatory message will be issued.	PCN.YN_PKGPCCT = 'Y').
1034	3	E	Customer not allowed to be processed. Customer number = *1*, embargo code = *2*.	Customers not allowed for maintenance proposals are being added to the proposal. That is customers who fails the Embargo check will raise this error.	Embargo check should be rectified for the particular customer. The field value CMA.CEMXA should be changed to space (or any value other than 'W'/'M').
1035	3	W	Customer not allowed to be processed. Customer number = {1}, embargo code = {2}.	After the proposal creation, the CUSTOMER number goes missing or deleted from CMA (customer reference table).	While processing the Proposal the CUSTOMER should always be present in CMA table. However, if the error occurs, one need to insert the entry in CMA table for that particular CUSTOMER number
1036	3	E	Invalid customer number. Customer number = {1}.	This error will occur if you attempt to change the signing customer number to a customer number or customer type that is not valid for the term and condition used on the 3proposal.	Validate the customer number you are entering and ensure that the customer type is the same as the customer number being updated or is a customer type that is eligible under the term and condition of the proposal. If the signing customer number was entered in error and does not meet the above criteria, you must create a new proposal using the correct signing customer number.
1037	3	E	Service is already active on more than one contract. Offering = {1} for the machine type/serial no. {2}/{3} with stop date {4}. Please contact IBM CSO for more information.	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial No {XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	This notifier will be issued if there are any other AIP entries with the same type serial for other contracts.
1038	3	W	Service is already active on more than one contract. Offering = {1} for the machine type/serial no.	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial	This notifier will be issued if the CON.CDUPCHK field is set to 'W'. W indicates that a warning message should

			{1}/{2} with stop date {3}. Please contact IBM CSO for more information.	No {XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	be issued if the service is found on another Contract. This will not prevent the Proposal from being accepted.
1039	3	E	HW-Maintenance for the machine type/serial no. {1}/{2} is already covered by a signed contract {3} with stop date {4}.	This notifier will be issued if the CON.CDUPCHK field is set to 'M'. M indicates that a Mandatory message should be issued if a machine is found on another Contract. This will prevent the Proposal from being accepted.	Please ensure that this service offering is either cancelled from the contract {CONTRACTID} or removed from this proposal - otherwise the proposal can't be turned into a contract and the contained service offerings will fail entitlement.
1040	3	W	HW-Maintenance for the machine type/serial no. {1}/{2} is already covered by a signed contract {3} with stop date {4}.	This message will appear during retrieval for any retrieved machines that are already covered under a different contract.	If the machine must be included on the proposal, you should ensure that the effective date of the service does not overlap with the service dates on the active contract; otherwise, the customer will be duplicate billed for the same machine. Other options are to not select the machines for inclusion in the proposal, or to stop the service for the machine on the active contract.
1041	3	E	Offering with same object of service is already on contract. Contract component item no. = {1}, offering = {2}, machine type/serial no. {3}/{4} with stop date {5}.	Service offering belongs to the same type of work as service offering for which the CCT exists on another proposal and covers the same period.	Remove the the CCT or change CCT period.
1042	3	E	Offering with same object of service is already on contract {1} Offering {2} Object of service {3} with stopdate {4}.	Service offering belongs to the same type of work as service offering for which the CCT exists on another proposal and covers the same period.	Remove the the CCT or change CCT period.
1043	3	E	Service is already active on more than one {1} for the nickname {2} with stopdate {3}. Please contact IBM CSO for more information.	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial No	This notifier will be issued if there are any other AIP entries with the same type serial for other contracts.

				{XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	
1044	3	W	Service is already active on more than one contract. OFFERING = {1} for the nickname {2} with stopdate {3}. Please contact IBM CSO for more information.	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} for the Machine-Type/Serial No {XXX.CSLMTYP}/{XXX.ISERORD} with stopdate {CCT.DAGRVEX} Please contact IBM CSO for more information.	This notifier will be issued if the CON.CDUPCHK field is set to 'W'. W indicates that a warning message should be issued if the service is found on another Contract. This will not prevent the Proposal from being accepted.
1045	3	E	Object of service {1} is already covered by the contract {2} with stopdate {3}.	This notifier will be issued if the CON.CDUPCHK field is set to 'M'. M indicates that a Mandatory message should be issued if a machine is found on another Contract. This will prevent the Proposal from being accepted.	Please ensure that this service offering is either cancelled from the contract {CONTRACTID} or removed from this proposal - otherwise the proposal can't be turned into a contract and the contained service offerings will fail entitlement.
1046	3	W	Object of service {1} is already covered by the contract {2} with stopdate {3}.	This message will appear during retrieval for any retrieved machines that are already covered under a different contract.	If the machine must be included on the proposal, you should ensure that the effective date of the service does not overlap with the service dates on the active contract; otherwise, the customer will be duplicate billed for the same machine. Other options are to not select the machines for inclusion in the proposal, or to stop the service for the machine on the active contract.
1047	3	E	Proposal locked by user {1}.	You are trying to edit a proposal currently locked by another user.	Contact the other user, if desired, and ask that he releases the lock on the proposal so that you may work on it.
1048	3	E	Change of proposal workflow status from {1} to {2} is illegal.	Notifier is displayed when user/IBM/COL acceptance web-service tries to move proposal to workflow status	User must change target status parameter of the service or move the required proposal to

				which is illegal due to current proposal workflow status (e.g. change from CHG to PRT is not legal according to business flow)	workflow status allowing change to desired workflow status.
1049		E	The proposal was changed after calculation. Calculation must be initiated again for this proposal before proceeding. Please set the proposal to Changed status and perform Quote to Customer step again.	The proposal was changed after calculation.	Calculation must be initiated again for this proposal before proceeding. Please set the proposal to Changed status and perform Quote to Customer step again.
1050		C	The data has changed since last calculation and requires a re-processing. Do you want to continue?	The data has changed since last calculation.	Reprocess the data.
1051		I	Recalculation process started	The data has changed since last calculation and a re-processing is initiated.	Reprocessing the data.
1052	3	E	Customer {parm1} of offering {parm2} is already covered by signed contract {parm3}	This message displays while requesting IBM acceptance in case a customer is added to a new offering element type 'customer' is already covered on a contract when cct and customer-contracted element have overlapping time periods.	
1053	3	W	Customer {parm1} of offering {parm2} is already covered by signed contract {parm3}	This message displays while requesting IBM acceptance in case a customer is added to a new offering element type 'customer' is already covered on a contract when cct and customer-contracted element have overlapping time periods.	
1054	3	E	Code {Param_1} for Method of payment is invalid.	This message displays at proposal acceptance and there is a code (PIO) in method of payment not eligible for country or frame offering.	Selected code for payment method on contract information is invalid. Select a valid code.
1055	3	I	Due to change of signing customer the payment method changed automatically from	This message displays when the signing customer changes and the default value of payment method	

			{Param_1} to {Param_2}.	provided by new customer is different from current value on proposal.	
1056	3	I	Default value for invoice language for customer {Param_1} is {Param_2}. Current value on the proposal is {Param_3}. Please validate if invoice language needs to be aligned.	This message displays, when the signing customer changes and the default value of invoice language provided by new customer is different from current value on proposal.	The default value for invoice language provided by new signing customer is different than the value on the proposal. Check if current proposal value is still valid.
1057	3	I	Default value for company code for customer {Param_1} is {Param_2}. Current value on the proposal is {Param_3}. Please validate if company code needs to be aligned.	This message displays, when the signing customer changes and the default value of company code provided by new customer is different from current value on proposal.	This message displays when the default value for company code assigned provided by new signing customer is different than the value on the proposal. Check if current proposal value is still valid.
051	3	E	Please enter print control number of signed contract.	You are trying to perform user acceptance or combined user acceptance and IBM acceptance without print control version number.	Enter print control version number in the relevant field.
C01	4	M	Customer acceptance through COL could not be processed. The transaction status in COL has been changed in between and is not eligible anymore for current request.	Previously interfaced documents are processed in COL system in between and COL transaction changed to 'submitted' status. The prerequisites of current interface request are not valid anymore	Initiate a new request
C02	4	M	Customer acceptance through COL could not be processed. The proposal is not in workflow status Customer Acceptance Processed anymore.	Proposal has been changed since initiating customer acceptance through COL request and the actual processing of the request	Initiate new request
C03	4	M	Customer acceptance through COL could not be processed. The external COL system reports an error.	COL system reports an unexpected error.	Please check the message details. When problems persists please contact help desk.
C04	4	M	Customer acceptance through COL could not be processed. A technical problem occurred. Please contact help desk.	A technical problem occurred during processing the request.	Please check the message details. When problems persists please contact help desk.

C05	4	M	Customer acceptance through COL could not be processed. The used organization id {1} is not registered in COL.	The COL organization id used for COL request is not eligible.	Initiate new request and review the input for COL organization id. Ensure the id is registered.
C06	4	M	Customer acceptance through COL could not be processed. User ID {1} is not entitled to the provided organization.	The COL user id used for COL request is not authorized to for COL.	Initiate new request and review the input for COL user id. Ensure the id is registered.
C07	4	M	Customer acceptance through COL could not be processed. The referred transaction does not exist anymore in COL.	This message displays when COL returns error code BE012 when in COL a transaction is deleted but ISAT is still referring to it when trying to append a document.	User needs to repeat interface in Overlay/Full mode to overcome this issue as these modes create a new transaction in COL.
C08	4	M	Customer acceptance through COL could not be processed. User ID {Param_1}{Param_2}{Param_3} is not entitled for usage with ISAT.	This message displays when COL returns error code BE108 due to user entering a user id which is registered in COL but not eligible for application like ISAT.	User has to use other COL user id.
C09	4	M	Customer acceptance through COL could not be processed. The organization ID {parm1}{parm2}{parm3} is not entitled for usage with ISAT.	This message displays when COL returns error code BE106 due to user entering a organization id in COL wizard which is registered in COL but not entitled to be used with application like ISAT.	User has to use other COL organization id.
C10	2	I	Box {1} RPQ {2} not available for import and was thus ignored.	The notifier displays when the RPQ feature can not be processed through cfrfile import. This displays the reason why user can not insert the RPQ feature through eConfig.	
C11	3	E	Missing element at the mandatory manual price: {Param_1}/{Param_2}. Contr. component: {Param_3}/{Param_4}/{Param_5}	This message is issued when user tries to perform proposal IBM acceptance but proposal misses manual price definition for defined element.	User must define amount special bid or manual price for given element.
C12	3	E	Type of agreement/maintenance/status is not valid for this frame offering. Customer number= {Param_1},	This message displays while accepting proposal either from ISAT or from HOST. Machine type of agreement/machine type of	Ensure that type of agreement/type of maintenance/machine type of inventory status used for a machine conforms to TCO

			machine type/serial number {Param_2}/ {Param_3}.	maintenance/machine type of inventory status does not conform to TCO setup.	data setup (TCO.TTOAACC/TCO.TTOMACC/TCO.TSTAACC)
C13	3	E	The proposal was changed after calculation. Calculation must be initiated again for this proposal before proceeding. Please set the proposal to Changed status and perform Quote to Customer step again.	The proposal was changed after calculation.	Calculation must be initiated again for this proposal before proceeding. Please set the proposal to Changed status and perform Quote to Customer step again.
C14	3	E	An error occurred during special bid import. The adjustment value ({Param_1}) is not valid. Valid range of values is from {Param_2} to {Param_3}. The file can't be imported!	This message displays when user selects menu Proposal->Import->Special Bid Definitions and selects file containing special bid with adjustment having value outside of range -99 ... 999. In this case whole import process is stopped and the message displays.	User must correct the data and re-run the import.
C15	3	E	Proposal {Param_1} can not be opened due to incorrect reference data configuration.	This message displays if the copy proposal reference data setup is not valid, because offering WWW setup of original contract points to service offering which is not valid for copy proposal.	Update reference data.
WW0001	5	M	Price record not found in BLA table for deletion. Key: {Param_1} {Param_2} {Param_3} {Param_4}.	This error will occur during Delete operation. When the record is not found in BLA (Product ref) table for the given key values.	Verify the correct key values has been provided or not. Resend after correction.
WW0002	5	M	Record not found in {Param_1} table. Country: {Param_2}.	This error will occur When the record not found in Control/Interface per country (CTL/INC) tables for the given Country. Reason is table setup is not done properly for the country.	Verify and update the corresponding table setup for the given country.
WW0003	5	M	Price Update record and BLA record are not equal. Key: {Param_1} {Param_2} {Param_3} {Param_4}.	This error will occur while comparing Price update record from WWPRT with existing BLA record.	This is information message to check the interface sequence numbers.
WW0004	5	M	Record not found in CTY table for WWPRT MQ details. Country =	This error will occur while fetching MQ details for the given country. When the	Verify and update the CTY table setup for the country.

			{Param_1}.	record not found in CTY (Country Parameter) table.	
WW0005	5	M	WWPRT Interface not active for Country. Country: {Param_1}.	This error will occur when WWPRT interface is not active for the given country.	Please check why the price record has been sent for the inactive country. If required update the country and send it again.
WW0006	5	M	MQ Error: Error in {Param_1}. MQ CompCode = {Param_2} and reasonCode = {Param_3}.	This will occur when dealing with MQ functions. (MQConnect,MQOpen,MQputmsg,MQClose,MQDisconnect) One of the MQfunction is not executed correctly.	Verify during which operation the operation is failed. Check the response code and fix the error.
WW0007	5	E	Price record cannot be processed. Reason: Notifiers {Param_6} found in IMS table. Key: {Param_1} {Param_2} {Param_3} {Param_4} MESSAGEID = {Param_5}.	There are notifiers found in IMS table for the given message. Hence the current price record is not processed.	Check the notifiers in the IMS table and fix the error. After clearing the errors, resend the message.
WW0008	5	M	Date error: End Date is earlier than Start date. Key: {Param_1} {Param_2} {Param_3} {Param_4}.	For the given price update the Start date is greater than or equal to End date, which is an error.	Correct the dates and resend the price record.
WW0009	5	M	Input Data error: Negative Price received for Key: {Param_1} {Param_2} {Param_3} {Param_4}.	For the given price update the price value received was < 0. (negative)	Correct the price value and resend the price record.
WW0010	5	M	Input Data error: Feature Code is not 4 digits for Key: {Param_1} {Param_2} {Param_3} {Param_4}.	For the given price update the Price point value is invalid. It should be 3 digits for Model code, 4 digits for Feature Code and 6 digits for RPQ Code.	Correct the price point value and resend the price record.
DE0001	5	M	DB2 ERROR: SQLCODE = {Param_1}. {Param_2} Record can not be {Param_3}.	This error will occur during DB2 operation (Fetch/Insert/Update/Delete) on CHIS tables.	Verify the SQLCODE and DB2 Operation and fix the problem.
250	2	I	The customer {Param_1} was not added to the proposal as no appropriate SW Maintenance information was found.	For the selected customer number no information can be found in CSDW.	Check if customer is properly defined in customer list for customer based offering element.
W25	1	M	The kind of customer details you have entered is not allowed.	The kind of customer details entered was incorrect,	Enter proper kind of customer.
W26	1	M	You cannot delete the last customer number.	This message appears when the selected customer cannot be deleted since it is	

				the last customer. It is necessary that there should exist at least one customer.	
A27	1	M	Machine with {Param_1} cannot be extracted.	The message displays when the machine code details are not available.	Select another machine that has the details.
A28	4	W	Type/Serial - {Param_1}/{Param_2} was not copied during renewal because of End Of Service.	When key user's renew a contract, EOS (End Of Service) machine will not be added to the new proposal.	
A29	4	W	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} with stopdate {CCT.DAGRVEX}. Please contact IBM CSO for more information.	This notifier will be issued if the CON.CDUPCHK field is set to 'W'. W indicates that a warning message should be issued if the service is found on another Contract. This will not prevent the Proposal from being accepted.	This is a warning message,
A30	4	M	Service is already active on more than one contract. OFFERING = {OFF.IOFFNIK} with stopdate {CCT.DAGRVEX}. Please contact IBM CSO for more information.	This notifier will be issued if there are any other AIP entries with the same type serial for other contracts.	Select unique AIP entries for the proposal.
A31	1	M	Prepayment date must be >= contract start date.	The message displays if the prepay proposal and prepay date < start date of the proposal.	Enter the date >= contract start date.
A32	4	M	Prepayment date must be >= contract start date.	The message displays if the prepay proposal and prepay date < start date of the proposal.	Enter the date >= contract start date.
A33	4	M	Code {CON.FPAYINF} for Method of payment is invalid.	This notifier displays when the value entered for payment method is invalid.	You must select the correct value for payment method, from the drop down list in ISAT.
A34	2	M	Offering {Param_1} with stopdate {Param_2} with same Type of Work already on a contract.	This message displays while checking the existence of the offering with the same work type without a linked machine.	Check the requirement and the applied business rule for using this offering along with the other contracts.
A35	1	M	Billing Block {BCG.BILLBLK} is invalid.	This notifier displays when the value entered for Billing block is invalid.	You must enter the correct value for Billing block, in order to proceed further.
A36	1	M	Enter value (F or Blank) for Special Billing Process.	This notifier displays when the value entered for Special Billing process is	You must enter the correct value for Special Billing Process, in order to proceed

				invalid.	further.
A37	4	M	At least one component Customer should exist for SW component Dependency OTE, offering {OFF.TOFFSDC}.	Offering is customer based, therefore at least one component Customer should exist. The error displays when only one component Customer exists for the Contract component, and there was an attempt to update Customer via ISAT in one go.	You can perform a customer update in 2 steps: 1) Add new customer and save proposal; 2) Delete old customer and save proposal. It is required only for case when an offering is designed for multiple customers, but related contract component was created for one customer.
A38	4	M	Read CSDW error for customer {customer}.	The message displays while accessing or processing CSDW data.	Perform the action after sometime or contact Key User.
A39	4	M	Incorrect data setup: MES identification should be B or M.	The message displays when the MES identification has value different from B or M or is not populated.	
A40	1	M	Code {BCB.FPAYINF} for payment method is invalid.	This notifier displays when the value entered for payment method is invalid.	The user needs to enter the correct value for payment method.
W22	1	M	Customer {Param_1} is on the same service of the contract {Param_2}.	When the user tries to align a customer with the same service on the proposal/contract.	Delete/update duplicated customer in the proposal.
W23	4	W	The customer {Param_1} is already covered by the {Param_2} service on proposal/contract {Param_3}.	When the user tries to align a customer with the same service on the proposal/contract.	Delete/update duplicated customer in the proposal.
W24	4	M	The customer {Param_1} is already covered by the {Param_2} service on proposal/contract {Param_3}.	When the user tries to align a customer with the same service on the proposal/contract.	Delete/update duplicated customer in the proposal.
W27	1	M	Cust. {Param_1} is on service of contr. {Param_2} with same work type.	When the user tries to align a customer with the same service on the proposal/contract which covers the same type of work.	Delete/update duplicated customer in the proposal.
W28	2	M	The customer {Param_1} is already covered by the service {Param_2} on proposal/contract {Param_3} which covers the same type of work.	When the user tries to align a customer with the same service on the proposal/contract which covers the same type of work.	Delete/update duplicated customer in the proposal.
W28	1	M	Contracted element for	This message displays when	Type the correct customer

			Customer {Param_1} was not found.	the entered Customer number is not defined on the contract component There was an attempt to add a customer based contracted element, but there is no LIO Customer with the given customer number on the contract component. The same is valid if change customer number on customer based contracted element to one for which LIO Customer does not exist.	number, or (if multiple customer is allowed) add the contracted element Customer to the contract component, and then add/update customer based contracted components.
W29	5	M	Interface not active in INT for {Param_1}.	This message displays when the interface is not active in INT for CTY.	Set the field QCHVINT1.INT_YN to 'Y' for the specific ID_INTERFACE
W30	5	M	Record not found in INT for {Param_1}.	This message displays when the record is not found in INT for CTY.	Insert record for specific ID_INTERFACE
W31	5	M	Record cannot be read in INT for CTY, SQLCODE: {Param_1}.	This message displays when the record cannot be read in INT for CTY.	Depends on the SQLERROR
W32	5	M	Interface not active in INC for CTY {Param_1}.	This message displays when the interface not active in INC for CTY.	Set the field QCHVINC1.INT_YN to 'Y' for the specific ID_INTERFACE and IOPUCTY.
W33	5	M	Record not found in INC for CTY {Param_1}.	This message displays when the record not found in INC for CTY.	Insert record for specific ID_INTERFACE and IOPUCTY into table QCHVINC1.
W34	5	M	Record cannot be read in INC for CTY {Param_1}.	This message displays when the record cannot be read in INC for CTY.	Depends on the SQLERROR
W35	5	M	No CMA header in input file {Param_1}.	This message displays when no CMA header in input file is found.	Request new file from the CI-Team.
W36	5	M	No CMA trailer in input file {Param_1}.	This message displays when no CMA trailer in input file is found.	Request new file from the CI-Team.
W37	5	M	No CDA header in input file {Param_1}.	This message displays when no CDA header in input file is found.	Request new file from the CI-Team.
W38	5	M	No CDA trailer in input file {Param_1}.	This message displays when no CDA trailer in input file is found.	Request new file from the CI-Team.

W39	5	M	SEQNBR mismatch in files CMA ({Param_1}), CDA ({Param_2}).	This message displays when the SEQNBR is not the same in CMA and CDA input file.	Request new file from the CI-Team.
W40	5	M	The CMA record indicator is invalid: {Param_1}.	This message displays when the record indicator is wrong in current CMA-record	Request customer information record from CI-Team.
W41	5	M	The CDA record indicator is invalid: {Param_1}.	This message displays when the record indicator is wrong in current CDA-record.	Request customer information record from CI-Team.
W42	5	M	CMA record count is wrong: {Param_1}. It should be: {Param_2}.	This message displays when the record count is different to the CMA trailer sum.	Request customer information record from CI-Team.
W43	5	M	CDA record count is wrong: {Param_1}. It should be: {Param_2}.	This message displays when the record count is different to the CDA trailer sum.	Request customer information record from CI-Team.
W44	5	M	CMA header country is wrong: {Param_1}, job input-parameter country: {Param_2}.	This message displays when CMA header country is wrong, that is, it is different to the job input country.	Check JCL for correct country parameter.
W45	5	M	CDA header country is wrong: {Param_1}, job input-parameter country: {Param_2}.	This message displays when CDA header country is wrong, that is, it is different to the job input country.	Check JCL for correct country parameter.
W46	5	W	CMA record country is wrong: {Param_1}, job input-parameter country: {Param_2}.	This message displays when CMA record country is wrong, that is, it is different to the job input country.	Check JCL for correct country parameter.
W47	5	W	CDA record country is wrong: {Param_1}, job input-parameter country: {Param_2}	This message displays when CDA record country is wrong, that is, it is different to the job input country.	Check JCL for correct country parameter.
W48	5	W	CMA Table entry not found for Update. Customer: {Param_1}.	This message displays when CMA database record could not be updated, customer not found.	CI Team needs to send the Customer with an Insert-Flag instead of Updating-Flag
W49	5	W	CMA Table entry not found for Deletion. Customer: {Param_1}.	This message displays when CMA database record could not be deleted, customer not found.	
W50	5	W	CDA Table entry not found for Update. Customer: {Param_1}.	This message displays when CDA database record could not be updated, customer not found.	CI Team needs to send the Customer with an Insert-Flag instead of Updating-Flag.
W51	5	W	CDA Table entry not found for Deletion. Customer: {Param_1}.	This message displays when CDA database record could not be deleted, customer not found.	

W52	5	W	INC Table entry not found for SEQNBR Update.	This message displays when INC Table entry not found for SEQNBR Update.	Insert INC Table entry.
W53	4	M	Reference Data inconsistency: Service Level cannot be assigned to the machine (Type: {Param_1}, Model: {Param_2}).	This message displays when Service Level cannot be assigned to the machine since the base SL was not found.	Create a Proposal with another T&C. Otherwise contact Key User.
W54	5	W	BMG reconciliation message missing: {Param_1} / {Param_2} / {Param_3}.	This message displays when n0 BMG reconciliation message has been sent for a specific amount of days (see interface parameter maxReconciliationDelay).	Set the field BMG.YN_RECONCILE to 'Y'.
W55	5	W	The BMG record message status is wrong: {Param_1} / {Param_2} / {Param_3} / {Param_4}.	This message displays after processing the BMG records, all records should have a record message status completed or error. All other record message status are wrong.	The record needs to be manually analyzed by a Key User.
W56	5	M	The IFP table record maxReconciliationDelay cannot be found.	This record is necessary to run the program. This message displays when the IFP table record "maxReconciliationDelay" cannot be found.	Insert a table record "maxReconciliationDelay".
W57	5	W	The SYSIN parameter COMMIT cannot be found for QCHOIM job control.	This message displays when the SYSIN parameter COMMIT cannot be found. This record is necessary to run the program.	Check the job control file SYSIN, compare with the IDD JCL description.
W58	5	M	The SYSIN parameter UPDATE cannot be found for QCHOIM job control.	This message displays when the SYSIN parameter UPDATE cannot be found. This record is necessary to run the program.	Check the job control file SYSIN, compare with the IDD JCL description.
W59	5	W	An already announced product has been dropped: {Param_1} / {Param_2} / {Param_3}.	This message displays when an already announced product has been dropped. The DROP_DATE of an already announced product has been set to today's date.	
W60	5	W	A product, which was not yet announced, has been dropped: {Param_1} / {Param_2} / {Param_3}.	This message displays when a product which had been pending for announcement has been dropped. The product will not become	

				available anymore.	
W61	4	M	The Contract Component start date {Param_1} must be equal or greater than the current Term start date {Param_2}.	This message displays when you try to merge a new Contract Component with the start date where the start date refers to a closed term.	Change the Contract Component start date and repeat Merge.
W62	4	I	No STA records found for Trigger processing.	When no STA records found in STA table, If any STA records are present no notifier is required.	Correct the STA records and re-process.
W63	4	M	STA records are not in correct Sequence.	When STA records are not in sequence, If STA.SEQNBR is in sequence no notifier is required.	Correct the STA records and re-process.
W64	4	M	STA record count does not match with the TRG record count.	When STA record count is not matched with the TRG records, if STA record count is matched with the TRG records then no notifier is required.	Correct the STA records and re-process.
W65	4	M	Function Mode should be D or R or M.	This notifier will be inserted when the function mode is not in D or R or M.	This information will be looked Key user and will correct the function mode.
W66	4	M	Record not found in INT table.	This message displays when no INT records found in INT table ,If any INT records are present no notifier is required	Check for the INT and INC records and re-process it.
W67	4	M	Record not found in INC table.	This message displays when no INC records found in INT table ,If any INC records are present no notifier is required .	Check for the INT and INC records and re-process it.
W68	5	W	A duplicate BMF key has been found: {Param_1} / {Param_2}.	This message displays when duplicate BMF key has been found during update or delete of a BMF record.	Manually analyze the record and re-process.
W69	1	I	The MSA number is blank	This message displays when there is no value entered for MSA.	Enter a value in the corresponding fields.
W70	1	I	The ICA number is blank.	This message displays when there is no value entered for ICA.	Enter a value in the corresponding fields.
W71	4	M	Contract {ContractId} - similar pricing option not found. Migration of the current auto renewal pricing option is not	Migration of the current auto-renewal pricing option should be performed by the system. New similar pricing option can not be found.	You have to update the pricing option that has been selected as auto-renewal pricing option or terminate the existing contract and

			possible.	Similar pricing option needs to be defined in order to migrate the current pricing option by the system.	start a new initial contract or contact your KeyUser in order to setup a similar pricing option for the current auto-renewal pricing option.
W72	4	W	Original pricing option is not eligible for the copied proposal. Default pricing option of the active WhoWhatWhom was assigned.	Original pricing option is not eligible for the copied proposal.	Default pricing option of the active WhoWhatWhom was assigned. User has to revisit the defaulted pricing option.
W72	1	W	Default pricing option of the active WWW was assigned.	Original pricing option is not eligible for the copied proposal.	Default pricing option of the active WhoWhatWhom was assigned. User has to revisit the defaulted pricing option.
W73	1	M	Proposal {ContractID} has already been merged to the contract.	This message displays when the Merge proposal to the contract cannot be performed. Proposal can't be used for the merge as has been already merged to the contract.	Create another proposal and use it for the merge.
W73	4	M	Proposal {ContractID} has already been merged to the contract.	This message displays when the Merge proposal to the contract cannot be performed. Proposal can't be used for the merge as has been already merged to the contract.	Create another proposal and use it for the merge.
W74	4	W	Installation features are missing: {Param_1} / {Param_2} / {Param_3} / {Param_4}.	This message displays when an installation feature is missing. CHIS system did not receive an installation feature, which was expected because an installation group conversion key was saved for this specific feature.	
W75	4	W	Cannot perform splitting of feature quantity: {Param_1} / {Param_2} / {Param_3} / {Param_4}.	This message displays when splitting of feature quantity cannot be performed. It's not possible to re-establish the ratio of the quantities during a split. The quantity of the refresh record is not applicable for splitting CHIS records.	

W76	4	W	The order number already exists: {Param_1} / {Param_2}.	This message displays when the order number already exists for another machine. In case there are any leftover TRG records for the same type/serial (even if the TRG is related to an order), the refresh for the machine must be stopped with the appropriate mandatory error message.	
W77	4	W	Historical model record cannot be deleted: {Param_1} / {Param_2}.	This message displays when aligning a model start date a previous model would have to be deleted. In the extreme case where the start date of the current model is identified to be even earlier than the start date of the previous model, this could require that the old model has to be deleted in order to prevent any conflict with overlapping models.	
W78	4	M	Validity date is in future: {Param_1} / {Param_2} / {Param_3} / {Param_4}.	This message displays when the validity date aligned from Ibase is greater than the current date. The TRP refresh job cannot be started with a "refresh date" (=validity date) which is in the future. Only validity dates between the installation date of the machine and the current date will be processed.	The Ibase TRG-record contains a wrong validity date – contact CHIS key user.
W79	4	M	Validity date is DB2 min: {Param_1} / {Param_2} / {Param_3} / {Param_4}.	This message displays when the validity date aligned from Ibase is set to DB2 minimum date 0001-01-01. The TRP process won't be started with this date.	The Ibase TRG-record contains a wrong validity date – contact CHIS key user.
W80	4	M	Contract {Param_1} similar pricing option not found. Migration of the current auto renewal pricing option not possible.	Migration of the current auto-renewal pricing option should be performed by the system. New similar pricing option can not be found. Similar pricing option needs	You have to update the pricing option that has been selected as auto-renewal pricing option or terminate the existing contract and start a new initial contract

				to be defined in order to migrate the current pricing option by the system.	or contact your Key User in order to setup a similar pricing option for the current auto-renewal pricing option.
W81	5	M	Cannot identify the message type.	The XML message that was received, however the message type (identified by its root tag) is unknown to or not yet supported by the interface.	Additional information is available in the log files. Contact development team with the log files.
W82	5	M	The message did not pass validation.	The code handling a message runs a validation against an XML schema definition file (XSD). The XML message that was received, was either sent in a format which is not supported or has content, which does not match the schema definition.	Additional information is available in the log files. Contact development team with the log files.
W83	5	M	The message transformation was improper.	The XML message had been received and validated, but could not be parsed. This happens, if the message contains unexpected content (for example alphanumeric data where a number is expected or invalid formatting of date/time information).	Additional information is available in the log files. Contact development team with the log files.
W84	5	M	Error initializing the system. Please check the log files.	This message displays when there is an error during initialization of the OIM enterprise application on the server.	Additional information is available in the log files. Contact development team with the log files.
W85	5	M	Transformation Manager configuration resulted in an error. Please check the log files.	The OIM enterprise application could be started but an invalid configuration is found. Reasons could be : 1. The queue name listed in the property file is empty or does not match the queue name set in the MDB variables. 2. The property file does not contain any message descriptor definition.	Additional information is available in the log files. Contact development team with the log files.

				<p>3. The property file contains subtypes, but a identifier tag/value is missing for a subtype.</p> <p>4. The property file contains subtypes, but a description tag/value is missing for a subtype</p>	
W86	5	M	<p>Multiple entries for the same productID {Param_2} and country {Param_3} are found. The message cannot be processed. messageID={{Param_1}} productID={{Param_2}}</p>	<p>For the product multiple records with the same CCUOMID and IOPUBMF have been found on BMF or BMG. The parameter values are: {Param_1} = the ID of the message received. {Param_2} = the product ID of the product to be inserted/updated. {Param_3} = the country for which multiple entries exist.</p>	<p>1. Delete the incorrect record(s). Note: Processing of the message will stop and the error message will be written as soon as duplicate entries are found for either country. Check, if there are duplicate records and make sure to delete the incorrect ones also for other countries than the one reported in the message. 2. Ask OIM support to resend the message providing TimeStamp,MessageID & MessageType to the OIM support team.</p>
W87	5	M	<p>The SEO or feature parent model cannot be found. The message cannot be processed. referenced model={Param_3} country={Param_4}. messageID={Param_1} productID={Param_2}.</p>	<p>For SEOs and Features (TMF message) data needs to be copied from the appropriate parent model. This message indicates that the specified parent model could not be found on either BMF or BMG table. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the product ID of the product to be inserted/updated {Param_3} = the missing parent model {Param_4} = the country the parent model should exist for.</p>	<p>1. Check for earlier error messages on the IMS table that could indicate a problem handling a MODEL message. If an error record is found, follow the appropriate steps to solve the issue. 2. Verify that the referenced parent model does not exist for the country specified in the message. If the parent model does exist, contact development supplying the log files. If it does not, contact OIM support to verify if the parent has already been sent. 3. Ask OIM to resend both MODEL and SEO or TMF message.</p>

W88	5	M	A TMF update references a feature (FeatureEntityTypeID='{Param_3}', FeatureEntityID='{Param_4}', which is unknown. The message cannot be processed messageID={{Param_1}} productID={{Param_2}}.	A TMF message always references a specific feature identified by FeatureEntityTypeID and FeatureEntityID. Features are stored on the IFP table. This message indicates that the feature referenced by this TMF message cannot be found on the IFP table. A required feature for a TMF update message cannot be found. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the product ID of the product to be inserted/updated {Param_3} = the message EntityTypeID of the feature message not found {Param_4} = the message EntityID of the feature message not found	1. Check for earlier error messages on the IMS table that could indicate a problem handling a Feature message. If an error record is found, follow the appropriate steps to solve the issue. 2. Contact OIM support supplying the FeatureEntityTypeID and FeatureEntityID. If no problem had been found on the IMS table, check with OIM whether the appropriate Feature message had already been sent. If it had been sent, but there is no message on the IMS table the message may have been lost on the OIM side or during the transfer. 3. In either case OIM will have to (re)send the appropriate Feature message.
W89	5	M	Invalid or missing interface parameter. Reason: '{Param_3}' interfaceID='{Param_4}' parameterID='{Param_5}' key='{Param_6}' value='{Param_7}' messageID={{Param_1}} productID={{Param_2}}.	There is content from IFP table required which was not found or was found and there are duplicates or wrong at all. The parameter values are: {Param_1} = the ID of the message received {Param_2} = NOT USED {Param_3} = "Multiple entries for key found" {Param_4} = 3 {Param_5} = "featureIndicator", "featureShortDesc", "featureLongDesc" or "featureNCIndIniCharge" {Param_6} = the interface parameter key {Param_7} = NOT APPLICABLE	Occurs in case there is more than 1 record for a key on the IFP table for a Feature update message. This is an internal error. Additional information may be found in the log files. Contact development team along with the log files.
W90	5	M	An internal error occurred. Please check the log files.	An unexpected error occurred.	Additional information are available in the log files.

			messageID={Param_1} productID={Param_2} additional information: [{Param_3}] [{Param_4}] [{Param_5}] [{Param_6}] [{Param_7}]	The parameter values are: {Param_1} = the ID of the message received (if it can be read) {Param_2} = the product ID the insert/update should occur for (if it can be read) {Param_3} - {Param_7} = varies depending on cause.	Contact development team along with the log files.
W91	5	M	A message either contains invalid attributes or missing required attributes. Reason:'{Param_3}' additional info: '{Param_4}' messageID=[{Param_1}] productID=[{Param_2}]	A message itself misses necessary tags or tag values that are required for processing. The parameter values are: {Param_1} = the ID of the message received (if it can be read) {Param_2} = the product ID the insert/update should occur for (if it can be read) {Param_3} = specific info about missing or invalid attribute. varies depending on cause {Param_4} = the details varies depending on cause.	Use the specific information to verify with OIM if the data were included in the message or if not, why it was excluded. Depending on the outcome (the message was correctly composed and there is valid business scenario behind it), VIC support team needs to be contacted.
W92	5	M	Invalid data found. Reason: {Param_3} additional info: '{Param_4}' messageID=[{Param_1}] productID=[{ Param_2}].	There is invalid or missing data on the database that prevents the message to be processed successfully. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the product ID the insert/update should occur for (if it can be read) {Param_3} = specific info about missing or invalid attribute. varies depending on cause {Param_4} = the detail varies depending on the cause.	Use the specific information to verify, if the data is invalid or missing on purpose. In some cases it might be valid and necessary to do a correction through KUFE. At the moment this message only occurs if no country enabled for BlueHarmony exists on the CHIS database.
W93	5	M	GeneralArea reconciliation value mismatch for messageID=[{Param_1}]. Value on DB=[{Param_2}], value in message=[{Param_3}].	An OIM Reconciliation message keeps an sent count for a GeneralArea message that does not match the value stored on CHIS.	If the value stored on DB is smaller than the value in the message, a GeneralAreaMessage may have been missed. Check for older error messages on

				<p>The parameter values are: {Param_1} = the ID of the message received {Param_2} = the (processed) count read from the IFP table {Param_3} = the (supposed)count read from the Reconiliation message.</p>	<p>the IMS table that could indicate an error while processing a GeneralArea Message. A value stored on DB larger than the value in the message would indicate that CHIS received more GeneralAreaMessages than have been sent by OIM. This should not happen unless the entry in the IFP table had been manipulated. In either case: CHIS just retrieves the mapping from the country_fc code to IBM country number for BlueHarmony enabled countries out of a GeneralArea message. Check with OIM, if any of these mappings had been changed recently. If this is not the case, this error message can be ignored.</p>
W94	5	M	<p>Reconciliation value mismatch for messageID=[{Param_1}]. Missing RCO record for messageID=[{Param_2}] with timestamp [{Param_3}].</p>	<p>An OIM Reconciliation message keeps record a product update message that has not been found on CHIS. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the ID of the message to be reconciled {Param_3} = the message timestamp of the message to be reconciled.</p>	<p>Check for past error messages on the IMS table (using the unique key of TimeStamp,MessageID that is stored as part of parameter 1). If found follow the appropriate steps to solve the problem. Otherwise OIM support needs to be contacted to ensure that the (missing) message has actually been sent. In either case OIM needs to resend the missing message.</p>
W95	5	M	<p>Invalid fc_Country code=[{Param_2}] in General Area having messageID=[{Param_1}].</p>	<p>A GeneralArea message contains an invalid fc_country code. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the invalid or empty fc_Country code.</p>	<p>Contact OIM support providing the messageID and notify them of missing or invalid fc_country code in the message.</p>

W96	5	M	Invalid WARRID={Param_2} in WarrantyUpdate with messageID={Param_1}.	A Warranty message contains an invalid warrid. The parameter values are: {Param_1} = the ID of the message received {Param_2} = the invalid or empty warrid.	Contact OIM support providing the messageID and notify them of missing or invalid warrid for the given message.
W97	1	M	Bill date must be >= term start date.	This notifier displays when the user enters a date which is less than term start date.	Enter a correct date.
W98	4	M	The {Param_1} date is a future date or a wrong date.	If the entered date is a future date or is equal to 0001-01-01, this message displays.	Correct the data and restart the job.
B10	4	M	No model found at {Param_1}. Type/serial is {Param_2}/{Param_3}.		
B11	4	m	Linked MES {Param_2}/{Param_1} not found. Type/serial is {Param_2}/{Param_3}.		
B12	4	m	{Param_1} record not found - Key is {Param_2}.		
B13	4	l	{Param_1} record not found - Key is {Param_2}.		
B14	4	M	Base MES is not the first by date. Type/serial is {Param_1}/{Param_2}.		
B15	4	W	MES contains removal of features {Param_1} that are not installed ({Param_2}/{Param_3}).		
B16	4	M	Group key on Installation is not numeric: {Param_1}, Type/serial is {Param_2}/{Param_3}.		
B17	4	W	Gap in first/last day of charge: {Param_1}. Type/serial is {Param_2}/{Param_3}.		
B18	4	W	Overlap in first/last day of charge: {Param_1}. Type/serial is {Param_2}/{Param_3}.		
B19	4	M	Effective / Installation date is minimum. Type/serial is {Param_1}/{Param_2}.		
B20	4	M	Effective and installation		

			date are different for model. Type/serial is {Param_1}/{Param_2}.		
B21	4	M	Requested and Scheduled installation dates are set to minimum dates. Type/serial is {Param_1}/{Param_2}.		
B22	4	i	{Param_1} start {Param_2} later than stop {Param_3}.		
B23	4	i	{Param_1} {Param_2} has quantity {Param_3}.		
B24	4	i	The same type/serial {Param_1}/{Param_2} with multiple IDX {Param_3}.		
B25	4	i	HW Box date chain overlap {Param_1} - {Param_2}.		
B26	4	i	HW Box date chain gap {Param_2} - {Param_3}.		
B06	4	i	Requested and Scheduled installation dates are set to minimum dates. Type/serial is {Param_1}/{Param_2}.		
B27	4	i	Feature {Param_1} with GK_CNVINS{Param_2} has no feature with matching GK_CNVREM.		
B28	4	i	Inconsistent group code setting of combined components {Param_1}/{Param_2}.		
B29	4	i	Components linked by group code {Param_1} have invalid date chain {Param_2}-{Param_3}.		
B30	4	i	F/LDOC {Param_1}/{Param_2} are incorrect.		
B31	4	i	Model start {Param_1} later than box start {Param_2}.		
B32	4	i	Component number {Param_1} has no feature code.		
B33	4	i	Time Slice {Param_1} - {Param_2} are without machine type record (XIX).		
B34	4	i	Effective date {Param_1} of {Param_2} before installation date {Param_3}.		
B35	4	i	No model exists.		

B36	4	i	{Param_1} has incorrect Warranty End Date {Param_2}.		
B37	4	i	Effective date {Param_1} of {Param_2} is later than the installation date {Param_3}.		
B07	4	i	MES requested/schedule date is before Initial HW Box start date.		
B38	4	i	Installation MES order {Param_1}/{Param_2} are without components.		
B08	4	i	Components {Param_1} is linked by Item number have invalid date chain {Param_2}-{Param_3}		
040	4	M	{Param_1} records overlapping. Key is {Param_2}.		
B09	4	I	Group key on Installation as on Removal : {Param_1}, Type/serial is {Param_2}/{Param_3}.		
040	4	M	Invalid data setup {Param_1}- {Param_2}, record ID is {Param_3}.		
B39	4	W	No HLC entry found for CTY/Type/Model: {Param_1}/{Param_2}/{Param_3}. ID_HLA taken from CTL.ID_HLA_REF_NO.		
W75	4	M	New quantity is smaller than the existing. Splitting cannot be performed. CTY/Type/Code {Param_1}/{Param_2}/{Param_3}.		
B40	4	M	Incorrect COT dates: Term start date {Param_1} <= Term stop date {Param_2}.	The message displays when the term is not activated. The term end date is not re-evaluated automatically after the contract has been reactivated.	Update the term end date manually. It must be greater than the term start date.
B41	2	M	{Param_1} record not found.	Table record not found.	Check data set up.
B42	2	I	Customer {Param_1} has been dropped and its associated CCT components are not copied.	The message displays when a user faces problem with the creation of the copy of contract, and when the	

				customer structure of contract contains dropped-out customer.	
B42	1	I	Customer {Param_1} has been dropped and its associated CCT components are not copied.	The message displays when a user faces problem with the creation of the copy of contract, and when the customer structure of contract contains dropped-out customer.	
B42	4	I	Customer {Param_1} has been dropped and its associated CCT components are not copied.	The message displays when a user faces problem with the creation of the copy of contract, and when the customer structure of contract contains dropped-out customer.	
B43	2	I	Renewal is not possible because of open end term.		
B44	2	M	The Proposal/contract {Param_1} cannot be open as it contains dropped customer {Param_2}. Copy of the proposal/contract can be created with active customers and components.	ISAT does not opens Proposal/contract with a customer that has a drop date	
B45	4	M	Cannot perform {Param_1}/{Param_2} process as the product reference information does not exist for some products.	This message displays when there is no corresponding product reference for the machine. If MIX/MOX.FREFEXI = Y then acceptance, merge and melt processes cannot be executed.	You should switch the indicator from product reference = N to product reference = Y.
B46	4	W	The HW-Machine Type/Serial {Param_1}/{Param_2} does not have product reference information. Acceptance is not allowed.	This message displays when there is no corresponding product reference for the machine. If MIX/MOX.FREFEXI = Y then acceptance, merge and melt processes cannot be performed.	You should switch the indicator from product reference = N to product reference = Y.
B47	4	M	Proposal pricing option is not valid. Please select eligible pricing option.	This message displays when active proposal pricing option is not eligible since the TWW was changed after proposal start date update.	You must update active proposal pricing option on BCF screen or in ISAT.

				You must define the Eligible active pricing option.	
B47		W	Proposal pricing option is not valid. Please update pricing option.	When proposal start date was changed and new TWW accessed, proposal pricing option becomes ineligible.	Update proposal pricing option on BCF screen or in ISAT.
B48	3	E	The entered machine type and {PARAM_1} number are of an incorrect length. Please amend the machine type to 4 characters and the {PARAM_2} number to the range from {PARAM_3} to {PARAM_4} characters.		
B49	3	E	The entered {PARAM_1} number is of an incorrect length. Please amend to the range from {PARAM_2} to {PARAM_3} characters.		
B50	2	M	Asynchronous copy is not allowed for the country.	Asynchronous copy is not allowed for the country.	If CTL.YN_ASYCOPY = 'N' then asynchronous copy is not allowed.
B51	2	W	The inventory on the proposal is not eligible for the service offering {OFF.IOFFNIK}.	This message displays when the The inventory on the proposal is not placed in the FMO/FMC for the service offering. Thus the inventory on the proposal is not eligible for the service offering.	You must add an eligible machine on the proposal or in the .ica file.
B52	4	I	The {PARAM_1} process was stopped MANUALLY.	This message displays when sysprint of the batch job stops manually.	
B52	5	I	The {PARAM_1} process was stopped MANUALLY.	This message displays when sysprint of the batch job stops manually.	
B53	4	M	Records ignored because refresh interface exists for the same machine.	This message displays when the TRP delta job found YN_Refresh = 'Y' records for the same machine with a prior timestamp and did not process them.	
B54	4		The Type / Serial. {Param_1} / {Param_2} is NOT found. Skipped processing this record.	This message displays when current record is being skipped and continue processing the batch job whenever it encounters any error.	

B55	4		The Contract, {Param_1} is NOT found. Skipped processing this record.	his message displays when current record is being skipped and continue processing the batch job whenever it encounters any error.	
B56	1	I	Customer signature date is greater than IBM signature date.		
B57	4	W	TnC,{Param_1} of version,{Param_2} is NOT found.	This message displays when current record is being skipped and continue processing the batch job whenever it encounters any error.	
B58	4	W	TnC Category NOT found for TnC,{Param_1},Version,{Param_2} Discount Module/Category, { Param_3}/{ Param_4} and Prod Type { Param_5}.	This message displays when current record is being skipped and continue processing the batch job whenever it encounters any error.	
B59	4	M	Machine {Param_1}/{Param_2} is locked by proposal {Param_3}.	This message displays when the trigger process encounters a locked proposal/contract which has the particular Machine.	Unlock the proposal to avoid this error message.
B60	4	M	MES {Param_1} requested/scheduled date is prior to the current HW Box start date {Param_2} Type/Serial {Param_3}/{Param_4}.		Correct invalid MES data or exclude MES.
B60	2	M	MES {Param_1} requested/scheduled date is prior to the current HW Box start date {Param_2} Type/Serial {Param_3}/{Param_4}.	Real MES requested / scheduled date is prior to the current HW Box start date.	Correct invalid MES data or exclude MES.
1060	3	C	You must save the proposal changes before you continue. Do you want to save proposal now?	This message displays when the user starts Contract component wizard and the proposal contains changes that are not yet saved.	If proposal has changes and Contract Component Wizard is invoked it could cause a duplication of special bids records. To avoid such a behavior, before CCT Wizard executes a check is performed. If there are changes you are reminded to save changes before continuing. If you

					choose "Yes" option then proposal is saved, and the CCT wizard restarts. If you select "No", you will not be able to continue further.
B61	5	E	Proposal {Param_1} has temporary customer number. You must replace the temporary customer {Param_2} in table {Param_3} with a customer number registered with IBM before you can request IBM acceptance.	This message displays when a temporary customer is found during an IAR validation and is supposed to be replaced.	Sometimes, it may happen that, all temporary customers are not replaced correctly. During IAR validation customers are checked. If temporary customer is found a message appears. Message contains proposal id, temp customer id and database table where it was found.
CI001	5	M	Parent contract {Param_1} for contract {Param_2} cannot be loaded. Processing will terminate.	This message displays when a parent contract (for example a merge) should already exist on the CHIS system but it could not be found. Or the parent contract exists but due to data inconsistencies it could not be loaded successfully.	Option a) Ensure correct temporary ID was specified. Option b) Ensure parent contract was not yet processed (CIS table). Option c) Rerun the parent contract (if it is really not existing). Option d) Contact help desk
CI002	5	M	No parent contract for contract {Param_1} with target 'merge' has been specified. Processing will terminate.	This message displays when a merge proposal should be created, but there is not parent contract because either the contract interface status keeping the parent was deleted/modified or the parent contract was not yet processed.	Option a) Ensure correct temporary ID was specified. Option b) Ensure parent contract was not yet processed (CIS table). Option c) Rerun the parent contract (if it is really not existing). Option d) Contact help desk.
CI003	5	M	The parent proposal {Param_1} for proposal {Param_2} is already a contract. Processing will terminate.	This message displays when the proposal that must be added to the service(s), is already a contract and can therefore not be modified anymore.	Option a) Ensure correct temporary ID was specified. Option b) Contact help desk.
CI004	5	M	The parent contract {Param_1} for contract {Param_2} is still in proposal state. Processing will terminate.	This message displays when the merge request could not be executed since the parent contract to be used is still a proposal.	Option a) Ensure correct temporary ID was specified. Option b) Rerun the parent contract (if it is really not existing). Option c) Contact help desk.
CI005	5	M	Unexpected contract interface status of	This message displays when the contract interface	Option a) Check if there was an infrastructure issue

			{Param_1} before start of processing of contract.	status that was found is in processing state. This means that due to some event (for example server restart) it could not be completed and set to a valid state.	(outage etc.). option b) Rerun the proposal/contract that was not completed. Option c) Contact help desk.
CI006	5	M	Proposal {Param_1} in state waiting has not been found.	This message displays when a proposal that was not yet completed (usually due to a asynchronous process like the system validation or acceptance), could not be loaded anymore.	Option a) Check if there was a infrastructure issue (outage etc.). Option b) Check IMS table for given errors and fix input data or CHIS setup. option c) Rerun the proposal/contract that was not completed. Option d) Contact help desk.
CI007	5	M	System Validation failed for contract {Param_1}, temporaryID= {Param_2}.	This message displays when either wrong proposal data and/or wrong CHIS setup causes the system validation to fail.	Option a) Check IMS table for given errors and fix input data or CHIS setup. Option b) Contact help desk.
CI008	5	M	IBM Acceptance process could not be started for proposal {Param_1}, temporaryID= {Param_2}.	This message displays when the acceptance validation found missing or invalid data and was therefore not successful.	Option a) Check IMS table for given errors and fix input data or CHIS setup. Option b) Contact help desk
CI009	5	M	Creating a proposal acceptance request failed for proposal {Param_1}, temporaryID={Param_2}.	This message displays when the proposal acceptance initiation to make a contract failed.	Option a) Check IMS table for given errors and fix input data or CHIS setup. Option b) Contact help desk.
CI010	5	M	Attribute <CustomerSignatureDate> is missing or invalid!	This message displays when the user provided either an invalid Customer-Signature-Date or none at all.	Option a) Check if Customer-Signature-Date was provided (format = yyyy-mm-dd). add it if not. Option b) Contact help desk
CI011	5	M	Attribute <IBMSignatureDate> is missing or invalid!	This message displays when the user provided either an invalid IBM-Signature-Date or none at all.	Option a) Check if IBM-Signature-Date was provided (format = yyyy-mm-dd). add it if not. Option b) Contact help desk
CI012	5	M	Attribute <FiscalYearEndMonth> is missing or invalid! FiscalYearEndMonth need to be specified if FiscalYearAlignment or	This message displays when the user provided either an invalid Fiscal-Year-End-Month or none at all. Another reason could be a wrong Fiscal-Year-	Option a) Check if Fiscal-Year-End-Month was provided . add it if not. option b) Check if FiscalYearAlignment or FiscalYearSplitBillingOption

			FiscalYearSplitBillingOption is set.	Alignment or Fiscal-Year-Split-Billing-Option attribute.	should not have been set. Option c) Contact help desk.
CI013	5	M	Attribute <SerialNumber> is missing or invalid! Contract component number={Param_1}.	This message displays when the user provided either an invalid Serial-Number or none at all.	Option a) Check if Serial-Number (depending on the offering this might differ. for HW based this is the serial of the HW box, for others it depends on the CHIS service offering setup. see OFF.TOSNTXT and OFF.TOSNPAT) was provided as part of the machine data. add it if not. Option b) Contact help desk.
CI014	5	M	Attribute <Machine> is missing or invalid! Information mandatory for hardware linked Service-Offering {Param_1} with version {Param_2}.	This message displays when the user provided no Machine attribute for a hardware based service offering.	Option a) Check if the Machine was provided as part of the input for the given Service-Offering. add it if not. Option b) Contact help desk.
CI015	5	M	Attribute <FulfillmentChannel> is missing or invalid! FulfillmentChannel is also not specified for used Userid.	This message displays when the user provided either an invalid FulfillmentChannel or none at all and there is also no default channel defined on the Userid that could be used.	Option a) Check if the FulfillmentChannel was provided. add it if not. Option b) Contact help desk.
CI016	5	M	Attribute <DefaultBillingCustomer> is missing or invalid! The DefaultBillingCustomerOption attribute has been set to 'custom', but no DefaultBillingCustomer attribute has been specified or the specified one is invalid.	This message displays when the user provided either an invalid Default-Billing-Customer or none at all. Another reason could be a wrong Default-Billing-Customer-Option value.	Option a) Check if the Default-Billing-Customer was provided. add it if not. Option b) Check if the Default-Billing-Customer-Option was set correctly. Option c) Contact help desk.
CI017	5	M	Date of attribute <InstallationDate> may not be after date of attribute <WarrantyEndDate> for type {Param_1} and serial {Param_2}.	This message displays when the Installation-Date of a machine was provided but is later than the provided Warranty-End-Date.	Option a) Change installation date. Option b) Change warranty end date. Option c) Contact help desk.
CI018	5	M	Product reference data for the type {Param_1} and model {Param_2} not found	This message displays when the machine-type and model provided by the user	Option a) Make sure the provided type and model combination is valid (maybe

			on the system.	could not be found on the product reference data and is therefore not or not yet supported by the system.	requires SOF/OIM focal point for support). Option b) Contact help desk.
CI019	5	M	Proposal acceptance failed for contract {Param_1}, temporaryID= {Param_2}.	This message displays when the acceptance of a proposal/contract is in error.	Option a) Check IMS table for errors. Option b) Contact help desk.
CI020	5	M	Unknown Term-And-Condition of {Param_1} with version {Param_2}. Processing will terminate.	This message displays when the user provided a Term-And-Condition with a version that does not exist or is not eligible for the given Customer-Type and Fullfillment-Channel.	Option a) Make sure Term-And-Condition with provided version is existing on the CHIS system. Option b) Make sure Term-And-Condition is eligible for the Customer-Type and Fullfillment-Channel. Option c) Request Term-And-Condition update (if allowed by the business) to be applicable with the Customer-Type and Fullfillment-Channel Option d) use different Term-And-Condition. Option e) Contact help desk.
CI021	5	M	Consumption-Elements are not yet supported by the interface. This was found for Service-Offering {Param_1} with version {Param_2}.	This message displays when the user specified a Service-Offering that allows Consumption-Elements which are not yet supported by the interface.	Option a) Use different Service-Offering as part of the input. Option b) Change Service-Offering on the CHIS system to not allow Consumption-Elements handling (if allowed by the business). Option c) Request change of code via the official process to support Consumption-Elements by the interface.
CI022	5	M	MIC-LIST handling is not yet supported by the interface. This is activated for Service-Offering {Param_1} with version {Param_2}. Processing will terminate.	This message displays when the user specified a Term-And-Condition that allows MIC-list handling which is not yet supported by the interface.	Option a) Use different Term-And-Condition as part of the input. Option b) Change Term-And-Condition on the CHIS system to not allow MIC list handling (if allowed by the business). Option c) Request change of code via the official process to support MIC-list handling

					by the interface.
CI023	5	M	Serial number assignment validation error. The given serial of {Param_1} does not match template of {Param_2}. Mismatch found at position {Param_3}.	This message displays when the Serial number provided as part of the machine data, is invalid for the Service-Offering to be used.	Option a) Change Serial number (see also OFF.TOSNTXT and OFF.TOSNPAT). Option b) Change Service-Offering on the CHIS system to allow different Serial number (if allowed by the business).
CI024	5	M	Service-Offering {Param_1} with version {Param_2} not found on system or is not eligible!	This message displays when the user specified a Service-Offering that does not exist on the CHIS system or is not eligible for the provided for the given Customer-Type and Fulfillment-Channel.	Option a) Use different Service-Offering as part of the input. Option b) Change Service-Offering (see OWW) on the CHIS system to be eligible also for the given Customer-Type and Fulfillment-Channel (if allowed by the business).
CI025	5	M	No reference details found for Service-Offering {Param_1} with version {Param_2}.	This message displays when the user specified a Service-Offering that exists on the CHIS system but is not yet complete or there was a temporary issue while loading the details.	Option a) Ensure Service-Offering is complete (try to use via ISAT). Option b) Retry in case it is complete to exclude a temporary issue. Option c) Contact help desk. Option d) Use different Service-Offering as part of the input.
CI026	5	M	Pricing-Option {Param_1} not found on system or is not eligible for the combination of given Customer-Type, Fulfillment-Channel and Term-And-Condition!	This message displays when the user specified a wrong Pricing-Option, the Pricing-Option does not yet exist on the CHIS system or is not eligible for the combination of given Customer-Type, Fulfillment-Channel and Term-And-Condition.	Option a) Use different Pricing-Option as part of the input. Option b) Use different Customer-Type as part of the input. Option c) Use different Fulfillment-Channel as part of the input. Option d) Use different Fulfillment-Channel as part of the input.
CI027	5	M	Proposal could not be created.	This message displays when The proposal creation could not be completed due to wrong input data or more due to incomplete CHIS setup for the given country.	Option a) Check IMS table for errors. Option b) Contact help desk.
CI028	5	M	Contract-Component	This message displays when	Option a) Check IMS table

			changes for proposal {Param_1} could not be saved. Block starting with Contract-Component {Param_2}.	at least one Contract-Component contains wrong or incomplete input date or some CHIS setup (eg a ServiceOffering) is incomplete or wrong.	for errors and correct input data or CHIS setup. Use the block starting position to limit the Contract-Components causing the issue (per default a block contains 50 Contract-Components). Option b) Change the CHIS setup to reduce the block size (see IFP table) in order to easier identify the Contract-Components causing the issue (a lower block size leads to a lower performance and should therefore only be changed for better root cause analyses). Option c) Contact help desk.
CI029	5	M	Unknown and unsupported Offering-Element-Type of {Param_1} for Service-Offering {Param_2} with version {Param_3}.	This message displays when the user specified a Service-Offering that exists on the CHIS system but contains a Offering-Element-Type that is not yet supported by the interface.	Option a) Use different Service-Offering as part of the input. Option b) Change Service-Offering on the CHIS system to use different Offering-Elements (if allowed by the business). Option c) Request change of code through the official process to support the Offering-Element-Type by the interface.
CI030	5	M	Machine with the given type {Param_1} and serial {Param_2} not found on the system.	This message displays when the customer machine provided by the user could not be found in the inventory data and is therefore not eligible to be used.	Option a) Make sure the provided machine is in the CHIS inventory (maybe requires SOF focal point for support). Option b) Contact help desk.
CI031	5	M	Using-Customer-Number {Param_1} does not match the one found for machine with type {Param_2} and serial {Param_3}.	This message displays when the customer machine provided by the user was found in the inventory data but has a different customer than given by the user.	Option a) Make sure the provided machine is correctly in the CHIS inventory (maybe requires SOF focal point for support). Option b) Correct customer as part of the input. Option c) Contact help desk.
CI032	5	M	Composed-Element	This message displays when	Option a) Check name of

			{Param_1} not found for Service-Offering {Param_2} with version {Param_3}.	the user specified a Composed-Element (MainObject) that does not exist for the given Service-Offering.	MainObject and correct it if possible. Option b) Change Service-Offering on the CHIS system to allow given Composed-Element (if allowed by the business).
CI033	5	M	Composed-Component-Element {Param_1} not found for Service-Offering {Param_2} with version {Param_3}.	This message displays when the user specified a Composed-Component-Element (MainObjectComponent) that does not exist for the given Service-Offering.	Option a) Check name of MainObjectComponent and correct it if possible. Option b) Change Service-Offering on the CHIS system to allow given Composed-Component-Element (if allowed by the business).
CI034	5	M	Billing-Customer-Number {Param_1} not found on system.	This message displays when the user specified a wrong Billing-Customer-Number or the number does not yet exist on the CHIS system.	Option a) Check provided Billing-Customer-Number and correct it if possible. Option b) Check if Billing-Customer-Number is on the CHIS system. If not contact help desk.
CI035	5	M	Using-Customer-Number {Param_1} not found on system.	This message displays when the user specified a wrong Using-Customer-Number or the number does not yet exist on the CHIS system.	Option a) Check provided Using-Customer-Number and correct it if possible. Option b) Check if Using-Customer-Number is on the CHIS system. if not contact help desk.
CI036	5	M	Sales-Organisation-Number {Param_1} not found on system.	This message displays when the user specified a wrong Sales-Organisation-Number or the number does not yet exist on the CHIS system.	Option a) Check provided Sales-Organisation-Number and correct it if possible. Option b) Check if Sales-Organisation-Number is on the CHIS system. if not contact help desk.
CI037	5	M	Signing-Customer-Number {Param_1} not found on system.	This message displays when the user specified a wrong Signing-Customer-Number or the number does not yet exist on the CHIS system.	Option a) Check provided Signing-Customer-Number and correct it if possible. Option b) Check if Signing-Customer-Number is on the CHIS system. if not contact help desk.
CI038	5	M	Service-Level {Param_1} not found on system.	This message displays when the user specified a wrong Service-Level code or the code does not yet exist on the CHIS system.	Option a) Check Service-Level code and correct it if possible. Option b) Check if Service-Level code is on the CHIS system. if not contact help

					desk.
CI039	5	M	Service-Level {Param_1} with Start-Time {Param_2} not found on system.	This message displays when the user specified a wrong combination of Service-Level code and Service-Level start time, or the combination not yet exists on the CHIS system.	Option a) Check Service-Level code and Service-Level start time and correct it if possible. Option b) Check if Service-Level code and Service-Level start time is on the CHIS system. if not contact help desk.
CI040	5	M	Internal Error.		Contact help desk.
CI041	5	M	Unknown contract status of {Param_1} at status prerequisite check.	This message displays when a Contract Interface Status record exists which is neither in pending nor in waiting state and therefore corrupt.	Contact help desk.
CI042	5	M	Unknown contract step of {Param_1}.	This message displays when a Contract Interface Status record exists which is in a step that is unknown and not supported today.	Contact help desk.
CI043	5	M	Invalid contract step of {Param_1} for waiting process.	This message displays when a Contract Interface Status record exists which is in waiting state but has a step that is neither in system-validation nor in accept state and therefore not supported today.	Contact help desk.
CI044	5	M	The contract is at step {Param_1} and has exceeded the asynchronous timeout limit of {Param_2} seconds.	This message displays when the step-limit is reached and therefore the processing for the proposal/contract ended.	Option a) Check if there was a infrastructure issue (outage etc.) and if so try again. Option b) Adapt the step-limit (IFP table) and try again. Option c) Contact help desk.
CI045	5	M	Contract-Component {Param_1} not found for Special-Bid {Param_2}.	This message displays when the Contract-Component that should be used for the Special-Bid could not be found on the CHIS system.	Contact help desk.
CI046	5	M	Proposal {Param_1} could not be unlocked, temporaryID= {Param_2}.	This message displays when the proposal/contract could not be unlocked for some reason.	Option a) Check if there was a infrastructure issue (outage etc.) and if so depending on the step unlock manually. Option b) Rerun the

					proposal/contract. Option c) Contact help desk.
CI047	5	M	User {Param_1} not eligible for country {Param_2} (or UID record was not found).	This message displays when the USERID that was provided as part of the input is not valid for the country the proposal/contract should be created for.	Option a) Use different USERID or change USERID on the CHIS system (if allowed). Option b) Contact help desk.
CI800	5	I	Attempt to stop the interface. There are still {Param_1} contracts processing at {Param_2}.	This message displays when the interface was stopped (usually by the user) but there are still proposal/contracts that not yet processed.	Depending on why the interface was stopped, rerun the proposals/contracts again.
CI801	5	I	The interface has been stopped at {Param_1}. There is no contract processing anymore.	This message displays when the interface was stopped (usually by the user).	
CI802	5	I	The interface has been timed out at {Param_1}. There is no contract processing anymore.	This message displays when the session time out for one request (so likely a large file with many proposals/contracts) was reached, therefore the processing stopped.	In case the request (file) was manually started, it needs to be rerun.
CI999	5	M	Unknown EXCEPTION received.		Contact help desk.
CI048	5	M	Date of attribute <ComponentEndDate> may not be before Warranty-End-Date for type {Param_1} and serial {Param_2}.	This message displays when a Contract-Component for a HW-Maintenance offering has an Component-End-Date that is before Warranty-End-Date.	Option a) Change component end date. Option b) Change warranty end date (with probably installation date). Option c) Contact help desk.
CI049	5	M	Attribute <InstallationDate> is missing or invalid! Information mandatory for type {Param_1} and serial {Param_2}.	This message displays when the user specified no or a wrong Installation-Date however this is required for the machine to be used with the hardware linked offering.	Option a) Add or change installation date for machine. Option b) Contact help desk.
CI050	5	M	Attribute <WarrantyEndDate> is missing or invalid! Information mandatory for type {Param_1} and serial {Param_2}.	This message displays when the user specified no or a wrong Warranty-End-Date however this is required for the machine to be used with the hardware linked offering.	Option a) Add or change warranty end date for machine. Option b) Contact help desk.
CI051	5	M	Customer Acceptance failed	This message displays when	Option a) Check IMS table

			for proposal {Param_1}, temporaryID = {Param_2}.	the customer acceptance of a proposal/contract is in error.	for given errors and fix input data or CHIS setup. Option b) Contact help desk.
CI052	5	M	Workflow error. Could not set printed for proposal {Param_1}, temporaryID = {Param_2}.		
B62	5	W	Product {Param_1} / {Param_2} is not eligible for maintenance. Component will be skipped.	This message displays when the product is not eligible for maintenance and will not be added to the proposal.	You must add an eligible machine on the proposal or in the .ica file.
B63	4	W	Reference data was not found for the product {Param_1} / {Param_2}. Component {Param_3} will be skipped.	This message displays when the service offering cannot be added on proposal since not all the reference data can be found for selected service offering.	You should check whether the product and the service offering have all necessary reference data.
B64	4	W	Inventory on the proposal is not eligible for the service offering {Param_1}. Component will be skipped.	This message displays when the service offering cannot be added on proposal since not all the reference data can be found for selected service offering.	You should check whether the product and the service offering have all necessary reference data.
B65	4	W	Product {Param_1} / {Param_2} is not eligible for maintenance. Component will be skipped.	This message displays when the product is not eligible for maintenance and will not be added.	You should add an eligible machine on the proposal or in the .ica / .cfr file.
B66	4	W	Required service offering list price for product {Param_1}/{Param_2} was not found. Component {Param_3} will be skipped	This message displays when the offering cannot be added on proposal as there is no price available/announced for the selected offering under the appropriate product type/mod.	User should check whether the product has relevant entry on BLA-table resp is eligible for the selected service.
B67	4	W	Skipping update for CCT start/stop date: {Param_1} / {Param_2} / {Param_3}.	This message displays when an authorized user extends the end of service date through ISAT, the contract component must not be updated.	Only an authorized user is able to update the start/stop dates.
B68	4	W	Expected ASB link not available for: {Param_1} / {Param_2} / {Param_3}.	This message displays when ASB link IS expected, but the ASB-link field contains a value of zero, or the ASB record cannot be found.	This needs a manually correction of the CCT record.
B69	4	W	EOS date greater than CCT	This message displays when	Update of CCT start/stop

			stop date: {Param_1} / {Param_2} / {Param_3}.	the stop reason code is "EOS" and the CCT expiration date is prior than the EOS date. The process is not allowed to update the CCT expiration date to the EOS date.	date not executed. No action required.
B70	4	W	EOS date prior than CCT stop date. CCT assign process started for: {Param_1} / {Param_2} / {Param_3}.	This message displays when The stop reason code is "EOS" and the CCT expiration date is greater than the EOS date. The process updates the CCT expiration date to the EOS date.	Update of CCT start/stop date not executed. No action required.
B60	1	M	MES {Param_1} req/sch. date is prior to the current HW Box start date.	This message displays when the real MES requested / scheduled date is prior to the current HW Box start date.	Correct invalid MES data or exclude MES.
108	5	M	An internal error occurred during conversion of the XML to Java object '{Param_1}'.	This message displays when the xml message could not be converted with the xsl style sheet in the application.	Contact WWPRT support, a ticket needs to be raised in order to correct the wrong configuration and redeploy the application.
109	5	M	An internal error occurred while processing the message: '{Param_1}' - '{Param_2}'.	This message displays when the application deployed might not have all the configuration for the environment on which it is deployed.	Contact WWPRT support, a ticket needs to be raised in order to correct the wrong configuration and redeploy the application.
110	5	M	Unknown pricetype of '{Param_3}' for message '{Param_1}' at sequence '{Param_2}'.	This message displays when the pricetype specified in the WWPRT XML message was not found in CHIS database.	The XML needs to contain a valid price type mapping. The element /wwprtxn/price/pricetype specified in the XML needs to find a corresponding price code in the CHIS view PCM Price Code Mapping.
120	5	M	Unknown country ISO code of '{Param_3}' for message '{Param_1}' at sequence '{Param_2}'.	This message displays when the country ISO code specified in the WWPRT XML message was not found in CHIS database.	The XML needs to contain a valid country ISO code mapping to the country number used by CHIS. The element /wwprtxn/price/country specified in the XML needs to find a corresponding country ISO code in the CHIS view CYM Country

					Mapping.
130	5	M	Unknown pricepointtype of '{Param_3}' for message '{Param_1}' at sequence '{Param_2}'.	This message displays when the price point type specified in the WWPRT XML message was not found in CHIS database.	The WWPRT interface accepts only the following variant type values: MOD, FEA or RPQ. If other values are specified this error message will be inserted in the notifier table.
140	5	M	Unknown currency of '{Param_3}' for message '{Param_1}' at sequence '{Param_2}'.	This message displays when the currency specified in the WWPRT XML message was not found in CHIS database.	The XML needs to contain a currency that is also present in the CHIS DB. The element /wwprtxn/price/currency specified in the XML needs to find a corresponding currency in the CHIS view CRE CurrencyRef.
150	5	M	Price cannot be lesser than 0. Pricevalue is '{Param_3}' for message '{Param_1}' at sequence '{Param_2}'.	This message displays when the price value specified in the WWPRT XML message contains a value lower than 0.	The message needs to be resent with a value which is greater than 0.
B62	1	M	Update not allowed since machine is already stopped in prev term.	This message displays when you enter a stop date which is less than the current term start date.	You must enter a stop date which is greater than or equal to the current term start date.
B71	3	E	The selected address contains invalid character(s). Please correct it, to continue with the Print process.	This message displays during Contract Print Wizard.	From time to time invalid characters occur in address. When address with this invalid character(s) is passed to web service (saveContractPrint), it fails. A new validation is introduced to prevent failure on Finish at the last screen of the wizard.
B73	3	E	For Type = {Param_1}, Serial = {Param_2}, the Model Quantity({Param_3}) x Feature Quantity({Param_4}) has a product greater than Max(99999).	This message displays and informs you to select a lesser quantity on Model and Features. Maximum allowed value for Model Quantity and Feature Quantity is 316 x 316 as their product is less than 99,999.	
B73	4	M	For Type = {Param_1}, Serial = {Param_2}, the Model Quantity({Param_3}) x Feature	This message displays and informs you to select any number for Model quantity and Features quantity as	

			Quantity({Param_4}) has a product greater than Max(99999).	long as the product of these two numbers is less than or equal to 99999..	
B61	1	W	Pricing option linkage(s) initialized due to CON.FFYBMSP change.	CON.FFYBMSP value changed by the 3270 user, the existing pricing option linkage has to be initialized by the process.	No solution necessary, choose appropriate pricing options for the proposal.
B63	1	W	Pricing option linkage(s) initialized due to CON.FFYBMSP change.	CON.FFYBMSP value changed by the 3270 user, the existing pricing option linkage has to be initialized by the process.	No solution necessary, choose appropriate pricing options for the proposal.
B64	3	E	SYSTEM ERROR: Incorrect data configuration. Please contact the help desk.	Proposal ID: {PARAM_1}. No {PARAM_2} with Type={PARAM_3}, found for customer {PARAM_4}.	You may be able to salvage the proposal by replacing the offerings. It is more likely that you will need to create the proposal from the 'Create New' button. Or you may need to transfer the proposal to a user that has the correct access. Or check the parameter in the Customer Structure table.
B65	1	W	Max allowed Feature QTY was exceeded. Substituted by {Param_1}.	This message displays when Feature QTY is substituted by a low value.	
B65	3	W	Max allowed Feature QTY was exceeded. Substituted by {Param_1}.	This message displays when Feature QTY is substituted by a low value.	
B74	1	M	Field content invalid. Should be between -99.999 and 999.999.	This message displays to inform user to use appropriate value on Overall contract% tab in BCB screen.	
B74	3	E	For features {Param_1}, the Model quantity x Feature quantity has a product greater than Max(99999).		Specify any number for Model quantity and Features quantity as long as the product of these two numbers is less than or equal to 99999.
B75	4	M	This is a reminder to create the mandatory {Param_1} contract component.	System issues this notifier linked to the contract component if the mandatory extension service offering with no waiver or type of waiver different from HWMA (OFF.TY_WAIVER = H) does	Add the mandatory extension service offering.

				not present on the proposal for the type/serial.	
B76	4	M	Please note that last service for {Param_1}/{ Param_2} is {Param_3} months and is subject to a fee. Please create a {Param_4} contract component to apply a fee.	System issues this notifier linked to the contract component if the mandatory extension service offering with type of waiver as HWMA (OFF.TY_WAIVER = H) does not present on the proposal for the type/serial.	Add the mandatory extension service offering.
B77	4	W	This is a reminder that {Param_1} was created for this contract component. You will be prompted to recreate it for the exchanged machine. Please remember to delete the original { Param_2}.	System provides a warning notifier in case any mandatory extension service offerings (OFF.YN_XTNREQ) which are not automatically created (YN_XTNAUTO) are related to the service offering of the contract component where the object of service is being exchanged to let the user know they should manually delete the old contract component. The notifier is linked to the extension service offering.	Remove old extension service offering and create new one for the exchanged machine.
B77	2	I	Notifier(s) have been created. Please review notifiers to assess the impact to the proposal.	This message is displayed when the system creates the mandatory notifiers for the proposal.	You should view and analyse notifiers created by the system.
B78	2	M	{Param_1} CHARGEABLE element = 0 or less or blank. Please remove {Param_1} or update the SW configuration.	This mandatory message is displayed to inform the user to verify or update the SW configuration.	{Parm1} CHARGEABLE element = 0 or less or blank. Please remove {Parm2} or update the SW configuration.
B78	4	M	{Param_1} CHARGEABLE element = 0 or less or blank. Please remove {Param_1} or update the SW configuration.	This mandatory message is displayed to inform the user to verify or update the SW configuration.	{Parm1} CHARGEABLE element = 0 or less or blank. Please remove {Parm2} or update the SW configuration.
B79	4	W	The service dates of the {Param_1} {Param_2}/{Param_3} contract component are out of sync with the base contract component.	Service dates of REF and related based contract component are out of sync.	User needs to check and adjust service dates of REF and related based contract component.

B80	4	W	The calculated lapse months {Param_1} of the {Param_2} {Param_3}/{Param_4} contract component is out of sync with the simple element lapse months.	Calculated and simple element lapse months for the REF component are out of sync.	User needs to check and adjust calculated and simple element lapse months for the REF component.
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