



IBM Sametime Conference V9.0 is designed to help accelerate critical decisions in your social business with industry-leading online meetings, voice, and new continuous-presence video conferencing

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At a glance

IBM® Sametime® Conference is an all new offering that helps teams work together, build trust, and make better decisions regardless of the distance separating the participants. Sametime Conference is designed to accelerate your social business by enabling key decision makers to share content and instantly gauge reaction through high-definition, continuous presence video. Get face to face with colleagues, customers, and partners without ever having to leave your office - and be more productive for it. Sametime Conference can even integrate with many legacy telepresence and room based video conferencing systems to drive utilization and unlock the value of those earlier investments. Moreover, all of these services can be accessed from the desktop or from within the IBM Social Business Platform, IBM Industry Solutions, business processes or other third-party applications.

Sametime Conference includes:

- Industry leading online meetings and web conferencing (formerly included with the Sametime Standard and Sametime Advanced editions).
- A software MCU featuring continuous presence video conferencing and dial-out.
- Bandwidth management of Sametime endpoints to help protect your network and mission critical applications.
- An all new, streamlined user experience.
- The ability to collaborate with applicable external parties without additional licenses (formerly requiring a Sametime Extranet license).

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

Overview

IBM Sametime Conference V9.0 is one of three next generation Sametime offerings that build on our 15 year history in market. This new offering unifies all of Sametime's multi-party collaboration capabilities into one simple package. Sametime Conference builds on the award winning tools in Sametime V8.5:

Sametime Conference capabilities:

- Persistent meeting rooms - Be more focused. Users can own multiple meeting rooms and devote them to specific projects or topics. Meeting room content remains available unless explicitly cleared so teams can work together over time.
- A zero-download, browser experience - Quickly get to the work. Join a meeting room and view content without having to install additional applications. (Screen sharing or audio video will auto-install a small browser plugin.)
- Integrated into your favorite calendaring application - Do not waste time sharing meeting credentials. Join a room with a single click from any calendar invitation.
- Bandwidth management of Sametime endpoints - Helps protect your network and mission critical applications.
- Third party plugins and open, standards-based APIs - Easily integrate third-party telephony, voice, video, and other services into Sametime meeting rooms.

In addition, Sametime Conference has all new, cutting-edge audio, video, and social features that can help make it easier and more cost effective to accelerate your social business into real time.

- Video based on the Scalable Video Coding (SVC) H.264 codec - Layering technology means video can be economically delivered to a range of devices.
- Software multipoint control unit (MCU) - Intelligently routes requested SVC layers to clients without expensive, hardware intensive transcoding.
- An all new, streamlined user experience - Access the tools you need in fewer clicks, with less clutter.
- Browser clients that are up to twice as responsive as the prior generation of Sametime browser clients.
- Leverage the full capabilities of Sametime Conference to collaborate with applicable customers or business partners without additional license fees.

For information on mobile and IBM Connections integration, refer to the [Statement of direction](#) section.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

- September 20, 2013: Electronic availability
- October 18, 2013: Media availability

Description

IBM Sametime Conference V9.0 is a robust communications offering designed to accelerate your social business by enriching decision making, with more complete and accurate information driven by the people who know in your organization. Let it unlock the value in your under utilized communications systems by integrating them into a simple to use system that users will enjoy. Access all of these services from the applications and business processes you use every day.

Sametime Conference V9.0 includes:

Online meetings

- Reservationless, browser-based, persistent, and highly available meeting rooms
- Assign and enter meeting rooms from IBM Notes® and Microsoft™ Outlook invitations
- Manage access to any meeting room through passwords, hidden rooms, or choose to prevent entry without a room manager or owner present
- Allows anonymous or guest access when necessary

- Present uploaded content, share your entire screen, or just specific applications
- High quality conversion, presentation, and annotation of PDF, ODF, Microsoft Office, and other common file types
- Store uploaded content in each meeting room's private library
- Remotely control other meeting participants' desktops
- Get interactive with highlighter and pointer or raise your hand to attract attention
- Create polls, capture minutes, action items, group chat, and poll results in detailed meeting reports
- Designate room managers who can open meeting rooms and the voice, video call on behalf of room owners

Voice and video

- Cutting-edge continuous presence, high-definition video conferencing showing up to six people simultaneously
- A scalable software Multipoint Control Unit (MCU) that can be geographically distributed
- Gracefully step down quality and frame rate as necessary, dropping back to an audio-only call when necessary
- A video manager or cluster of video managers that balances the load across the MCUs based on policy and demand
- NAT traversal to extend audio and video across firewalls without VPNs
- Bandwidth management of Sametime endpoints to help protect the network from the demands of rich communications
- Open, standards-based plugin model to turn Sametime into a fully functional client of third-party telepresence and room-based video conferencing systems
- Server-side recording of audio and presented content
- Dial out (when linked to a third-party PSTN Gateway)
- Backward compatibility with previous generation standards-based endpoints

Integration and customization

- Standard integration with IBM Notes , IBM WebSphere® Portal, IBM Connections, IBM Industry Solutions, Microsoft Outlook, and Microsoft Active Directory.
- Standards-based APIs and plugin model to incorporate third-party telepresence, telephony, and audio conferencing systems into the Sametime experience

Administration

- Updated browser support for Apple Safari, Google Chrome, Microsoft Internet Explorer, and Mozilla Firefox on all their supported platforms.
- Updated workstation support for Mac OS 10.7 and 10.8, SLED 11, Ubuntu 12.10, and Microsoft Windows™ 7 and 8.
- Updated server support for IBM AIX® V7.1, Red Hat Enterprise Linux™ 6.3 and 6.4, SUSE Linux Enterprise 11 SP2, and Microsoft Windows 2012 Server.
- Single-point administration of the new media infrastructure including guided activities for installing the servers, provisioning users and policy management through the Sametime Systems Console.
- Administrators can deploy the new media infrastructure with redundancy for fault tolerance and scalability. The new Video Manager allows farm-based node deployment with front-end load balancers. This allows multiple video manager instances to govern multiple MCU instances for a highly scalable and resilient infrastructure.
- The new IBM Sametime Conference V9.0 media servers provide built-in interoperability with hardware endpoints. Users can integrate their existing SIP-based video devices as Sametime endpoints by following a few simple steps and be up and running quickly.
- The new IBM Serviceability Tool for Sametime allows administrators to validate installation and deployment plans. It provides monitoring tools to help troubleshoot problems and share information with IBM support.

For information on mobile and IBM Connections integration, refer to the [Statement of direction](#) section.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

IBM Sametime Conference V9.0 is ideal for group communications such as meetings and multiparty audio and video. If you require additional capabilities such as instant messaging, presence information, and one-to-one communication capabilities, you should consider IBM Sametime Complete V9.0 instead. If you need telephony integration into a heterogeneous telephony infrastructure and want advanced call routing features, you should also consider IBM Sametime Unified Telephony V9.0 . The following table summarizes key functionality available in IBM Sametime Conference V9.0 versus IBM Sametime Communicate V9.0 and IBM Sametime Complete V9.0.

COMM = IBM Sametime Communicate

CONF = IBM Sametime Conference

COMP = IBM Sametime Complete

	COMM	CONF	COMP
Rich presence	X	-	X
-Automated geographic awareness	X	-	X
-User alerts and privacy lists	X	-	X
Instant messaging	X	-	X
-Offline messaging	X	-	X
-File transfer and screen capture	X	-	X
-Federation with third party services	X	-	X
-Skill tap	X	-	X
-Instant polls	X	-	X
-Community announcements	X	-	X
-Continuous presence video calls	X	-	X
-Instantly share your screen, a region of your screen or an application; remote control	-	-	X
Persistent group chat	X	-	X
Audio, video and telephony	X	-	X
-One-to-one voice	X	-	X

-One-to-one video	X	-	X
-SIP soft phone (voice or video)	X	-	X
Clients	X	-	X
-Zero-download, browser client	X	X	X
-Eclipse-based rich client	X	-	X
Integration	X	X	X
-Third-party plugins and APIs	X	X	X
External collaboration included in license	X	X	X
Meetings	-	X	X
-Reservation-less-persistent rooms	-	X	X
-Own multiple rooms for different topics or projects	-	X	X
-Present files, screen share, app share, remote control	-	X	X
-Issue polls, capture minutes and action items	-	X	X
-Annotation tools and recordings	-	X	X
-Auto-generate activity reports	-	X	X
-Use the rich client	-	-	X
-Scheduled meetings view	-	-	X
-Drag and drop to-invite participants	-	-	X
Continuous presence video	-	X	X
-Software MCU (VMCU)	-	X	X
-Intelligent video manager (VMGR)	-	X	X
-Geographic distribution and clustering	-	X	X
-H.264 SVC codecs	-	X	X
Bandwidth management	X	X	X

Program charges: IBM Sametime Conference V9.0 is available under a per Authorized User (AU) charge metric. Under the AU charge metric, Authorized Users may use their entitlement to communicate with External Users without requiring a separate entitlement for those External Users. For example, an Authorized User can distribute IBM Sametime Connect Clients to External Users for the sole purpose of accessing the Authorized User's Servers. An External User is a unique person, not employed in, paid by, or acting on behalf of licensee's enterprise, who is given access to the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means by an Authorized User entitled to use the program to communicate only with those same entitled users.

Statement of direction

IBM's intent is to bring mobile parity with the capabilities that are available on the desktop client and browser, where appropriate.

In addition, it is IBM's intent to make Connections Integration Widgets that would improve integration with IBM Connections available for download from the IBM Solutions Catalog.

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.

Availability of national languages

Product description	Language	GA date
IBM Sametime Conference v9.0.0	Multilingual (Portuguese, French, Danish, Catalan, Kazakh, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Spanish, Norwegian Bokmal, Portuguese-Brazilian, Croatian, German, Swedish, Japanese, Chinese - Traditional, Hungarian, English, Romanian, Slovenian, Greek, Turkish, Dutch, Czech, Italian, Finnish, Polish)	October 18, 2013

Program number

Program number	VRM	Program name
5725-M35	9.0.0	IBM Sametime Conference

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=477&uid=swg27007792>

Software requirements

Visit

<http://www-01.ibm.com/support/docview.wss?rs=477&uid=swg27007792>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express® . Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Sametime Conference V9.0 will be distributed via a media package and electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Sametime Conference	Sametime	Sametime
Program name	PID number	Charge unit description
IBM Sametime Conference	5725-M35	Per Authorized User for System
IBM Sametime Conference	5725-M35	Z PA Per Authorized User

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of

or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Passport Advantage program licenses

IBM Sametime Conference

Part description	Part number
IBM Sametime Conference	
IBM Sametime Conference PA Per Authorized User Annual SW S&S Rnw1	E0IC7LL
IBM Sametime Conference PA Per Authorized User Lic + SW S&S 12 Mo	D11DNLL
IBM Sametime Conference PA Per Authorized User SW S&S Reinstate 12 Mo	D11DPLL

Passport Advantage supply

Program name/description	Part number
IBM Sametime Conference V9.0.0	
IBM Sametime Conference V9.0 Multiplatform Multilingual Media Pack	AH190ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Sametime Conference V9.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Sametime Conference Authorized User	IBM Sametime Conference V9.0 Multiplatform Multilingual Media Pack	AH190ML
IBM Sametime Conference Authorized User for zEnterprise® BladeCenter® Extension	IBM Sametime Conference V9.0 Multiplatform Multilingual Media Pack	AH190ML

Cross-platform products

Cross-platform products for use on System z®

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Sametime Conference

Part description	Part number
IBM Sametime Conference	
IBM Sametime Conference Per Auth.User for System z Annual SW S&S Rnw1	E0IC6LL
IBM Sametime Conference Per Auth.User for System z Lic + SW S&S 12 Mo	D11DLLL
IBM Sametime Conference Per Auth.User for System z SW S&S Reinstate 12 Mo	D11DMLL

Cross-platform product for use on System z IFL engines or zEnterprise BladeCenter Extension

Order the part numbers that follow when the product is intended to run on the zEnterprise BladeCenter Extension and/or Linux operating system on System z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Sametime Conference	5725-M35	L-MCOS-96LPYH

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i® Software Maintenance applies

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

Prices

Passport Advantage

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<http://www.ibm.com/software/passportadvantage>

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If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where

you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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<http://www.ibm.com/financing>

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Financial benefit

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

Order now

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To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

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Fax: 800-2IBM-FAX (242-6329)
For IBM representative: callserv@ca.ibm.com
For IBM Business Partner: pwcs@us.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

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For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>

Corrections

(Corrected on September 23, 2013)

Updates made in the table in the Product positioning section.