



IBM Business Process Manager V7.5.1 improves the management and productivity of your business process management projects

Table of contents

1 Overview	5 Technical information
2 Key prerequisites	8 Ordering information
2 Planned availability date	12 Terms and conditions
2 Description	15 Prices
4 Program number	16 Order now
5 Publications	

At a glance

IBM® Business Process Manager (IBM BPM) V7.5.1 is an update to the IBM comprehensive and consumable BPM platform that provides visibility and management of your business processes.

- Includes tooling and run-time for process design, execution, monitoring, and optimization, and is specifically designed to enable process owners and business users to engage directly in the improvement of their business processes
- Embraces latest Business Process Modeling Notation (BPMN) 2.0 standard - import and export of executable BPMN 2.0 models, plus new event modeling constructs
- Improves overall usage experience - through improved management, installation, asset sharing, performance, security, serviceability, and migration
- Extends the power of IBM Case Manager case solutions with the rich capabilities of IBM BPM V7.5.1 business processes
- Presents a common view into work across IBM BPM V7.5.1 and IBM Case Manager for increased visibility and efficiency

Overview

IBM BPM V7.5.1 is a comprehensive and consumable business process management platform that provides visibility and management of your business processes. It includes tooling and run-time for process design, execution, monitoring, and optimization, and is specifically designed to enable process owners and business users to engage directly in the improvement of their business processes.

A highly integrated environment that scales smoothly and easily from initial project to enterprise-wide program, IBM BPM V7.5.1 is designed to be easy to deploy and use straight out of the box or in an easily customizable configuration, helping to provide rapid time to value and improved user productivity.

IBM BPM V7.5.1 highlights include:

- Ability to deliver differentiating BPMN 2.0 support while keeping the user experience simple
- Simplified event management in Process Modeling
- Ability to import and export of industry models directly into or out of the Process Center using BPMN 2.0 format

- Simplified installation and configuration experience for production deployment environments
- New refactoring features for process application and toolkits
- Creation of process application documentation that can be reviewed and printed by business stakeholders
- Ability to view change management history between process application versions
- Integration with IBM Case Manager tasks to enrich case management applications
- Common inbox with IBM Case Manager V5.1

For ordering, contact Your IBM representative or an IBM Business Partner. For more information contact the Americas Call Centers at 800-IBM-CALL (426-2255). Reference: YE001

Key prerequisites

For details, refer to the [Software requirements](#) section.

Planned availability date

- November 18, 2011: Electronic distribution - US English and national languages
- December 9, 2011: Media packs - US English and national languages

Description

IBM BPM V7.5.1 helps you:

Engage business users with support for the BPMN 2.0 process modeling standard. It provides an environment for rapid composition and continuous change of process applications that does not require deep technical skills. Business users and technical developers need to collaborate to build the correct process solutions.

- BPMN 2.0 - Easy-to-understand process modeling experience based on leading industry standard for process model execution.
- Event management - Create common routines and increase event support for the process diagram. Leverage event sub-processes with specialized BPMN 2.0 capabilities.
- Import and export industry models - Leverage industry-standard BPMN 2.0 as the interchange format. Import and run process diagrams from other BPMN 2.0 compliant vendors.

Deliver better business outcomes through integrated process and case management capabilities. Provides capabilities for creating sophisticated business applications leveraging the abilities of IBM Case Manager and IBM BPM V7.5.1 business processes working together at design time and runtime. IBM BPM V7.5.1 supports enhanced case solutions with these features:

- Common task view - Presents a single view of work across IBM BPM V7.5.1 processes and IBM Case Manager case solutions enabling increased visibility and facilitating improved efficiency.
- IBM BPM V7.5.1 processes implementing case tasks - Provides integration between IBM Case Manager Builder and IBM BPM V7.5.1 Process Center for modeling case activities that leverage IBM BPM V7.5.1 business process definitions at runtime.

Improve the administration and management of your BPM projects. Provides the life cycle management of your BPM projects and facilitates administration of Process Center and Process Server environments.

- Process artifact refactoring - Manage changes in life cycle of solution components. Change the definition of process applications and toolkits.
- Process application documentation - Share process information and reports with business stakeholders.
- Simplified installation of production environments - Create highly available deployment environments quickly and easily. Script based approach increases productivity and consistency when creating Process Center and Process Server environments.
- Process instance recovery - Manage process instances in an "off-line" production environment.
- Enhanced support through IBM Support Assistant - Facilitate problem resolution with IBM Support Assistant. Open PMRs and automatically upload support documents for quicker response.
- Better performance - Improved Scalability for large project teams and concurrent process application development.

WebSphere® Application Server Network Deployment is embedded in the IBM BPM product, providing a powerful and proven foundation for high performance, high availability, and high scalability. Because WebSphere Application Server Network Deployment is completely integrated into IBM BPM installation, the need for a separate application server installation is not required and simplifies configuration. The embedded WebSphere Application Server Network Deployment is dedicated to support IBM BPM applications, so in addition to hosting the IBM BPM runtime components, WebSphere Application Server Network Deployment can also host external Java™ technology components that are utilized by your BPM projects, but it cannot be used to host non-BPM applications.

For convenience, IBM DB2® Enterprise Server Edition is included with IBM BPM Advanced and IBM BPM Standard for use as a dedicated database server. (This is optional. Alternatively, you can use other supported database servers.)

DB2 Enterprise Server Edition offers increased data protection, scalability and performance for all its database-intensive operations, which, based on DB2 technology, are designed to manage data more effectively and efficiently. Greater availability is delivered through enhancements such as online, automated database reorganization. In addition, the increased scalability and the ability to leverage the latest in server technology helps deliver increased performance of backup and recovery processes.

Maximizing the value of your IBM software investment

IBM Software Subscription and Support is one of the most cost-effective ways for your business to ensure that your users have access to latest technology. Whether you choose to upgrade and how you choose to upgrade is always up to you. You manage your upgrade cycles in the way that works best for your business. A comprehensive product upgrade and Technical Support solution, IBM Software Subscription and Support, available through IBM Passport Advantage® and Passport Advantage Express®, delivers:

- Product upgrades
- New releases and new versions
- Phone and technical support

To download upgrades to your licensed IBM software, sign in to Passport Advantage Online.

<http://www.ibm.com/software/passportadvantage>

Accessibility by people with disabilities

Features of the products that support use by people with disabilities include:

- Using assistive technologies such as screen readers and screen magnifier software
- Customizing display attributes such as color, contrast, and font size
- Operating the system using only the keyboard

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via IBM's website at

http://www.ibm.com/able/product_accessibility/index.html

Reference information

For information on IBM Business Monitor V7.5.1, refer to Software Announcement [211-434](#), dated October 04, 2011.

Program number

Program number	Program name
5725-C94	IBM Business Process Manager Advanced V7.5.1
5725-C95	IBM Business Process Manager Standard V7.5.1
5725-C96	IBM Business Process Manager Express V7.5.1
5725-C97	IBM Business Process Manager Tools and Add-ons V7.5.1

Education support

IBM delivers a comprehensive portfolio of education services to help customers successfully deploy and integrate WebSphere Application and Integration middleware products to their maximum potential.

Education is a key component to ensuring software success. The IBM education team is committed to providing the highest quality education available to help your company prosper in today's competitive marketplace. We take pride in our ability to deliver successful education programs that provide your people with the skills necessary to make your business profitable using IBM software.

The IBM education team works closely with IBM product developers and IBM services organizations to ensure that the courses we offer provide the most up-to-the-minute technical and product information. Our courses place an emphasis on the advanced knowledge and insight that only these sources can provide. We draw from a deep pool of IBM technical experience in the development of our courses, and pass that knowledge on to our students.

For more information about available education offerings, visit the website and search on the product name

<http://www.ibm.com/software/education>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage website

<http://www.ibm.com/software/passportadvantage>

Publications

IBM BPM V7.5.1 documentation is shipped in an information center, which can be viewed from a web browser with Internet access or run locally. A local copy of the information center can be installed using the IBM BPM installation program. Any new or updated Version 7.5.1 documentation can then be added to that locally installed information center.

On November 18, 2011, the online version of the IBM BPM V7.5.1 information center will be available at

<http://publib.boulder.ibm.com/infocenter/dmndhelp/v7r5m1/>

Portions of the documentation for IBM BPM will be translated and available within 30 days of product availability.

Technical information

Specified operating environment

Software requirements

Effective October 4, 2011, visit the following websites for a complete list of hardware and software requirements:

- IBM BPM Advanced
<http://www.ibm.com/software/integration/business-process-manager/advanced/sysreqs/>
- IBM BPM Standard
<http://www.ibm.com/software/integration/business-process-manager/standard/sysreqs/>
- IBM BPM Express
<http://www.ibm.com/software/integration/business-process-manager/express/sysreqs/>
- IBM Integration Designer
<http://www.ibm.com/software/integration/integration-designer/sysreqs/>
- IBM BPM Tools and Add-ons
<http://www.ibm.com/software/integration/business-process-manager/tools/sysreqs/>

IBM BPM Advanced

- Operating systems - for IBM Process Server and IBM Process Center
 - SUSE Linux™ Enterprise Server 10 and 11 (x86; System z®)
 - RedHat Enterprise Linux 5 and 6 (x86; System z)
 - IBM AIX® 5.3, 6.1, 7.1
 - Solaris 10 (SPARC32 and SPARC64)

- Microsoft™ Windows™ 2003 Server and 2003 Server R2
- Microsoft Windows 2008 Server and 2008 Server R2
- Microsoft Windows XP, Vista, and Windows 7 - for use with development and testing only
- Database servers
 - DB2 Enterprise Server Edition V9.5, V9.7
 - DB2 Express Server Edition V9.7
 - DB2 for z/OS® V10
 - Oracle 11g and 11g R2
 - Oracle RAC and Data Guard
 - Microsoft SQL Server 2005, 2008, and 2008 R2
- Browsers
 - Microsoft Internet Explorer 6, or later (IE 7, or later, for Business Space)
 - Mozilla Firefox 3.6, or later
 - Apple Safari on iPad and iPad2, iOS 4.3, or later (Business Space and Process Portal support only)

IBM BPM Standard

- Operating systems - for IBM Process Server and IBM Process Center
 - SUSE Linux Enterprise Server 10 and 11 (x86; System z)
 - RedHat Enterprise Linux 5 and 6 (x86; System z)
 - IBM AIX 5.3, 6.1, 7.1
 - Solaris 10 (SPARC32 and SPARC64)
 - Microsoft Windows 2003 Server and 2003 Server R2
 - Microsoft Windows 2008 Server and 2008 Server R2
 - Microsoft Windows XP, Vista, and Windows 7 - for use with development and testing only
- Database servers
 - DB2 Enterprise Server Edition V9.5, V9.7
 - DB2 Express Server Edition V9.7
 - DB2 for z/OS V10
 - Oracle 11g and 11g R2
 - Oracle RAC and Data Guard
 - Microsoft SQL Server 2005, 2008, and 2008 R2
- Browsers
 - Microsoft Internet Explorer 6, or later
 - Mozilla Firefox 3.6, or later
 - Apple Safari on iPad and iPad2, iOS 4.3, or later (Process Portal support only)

IBM BPM Express

- Operating systems - for IBM Process Server and IBM Process Center
 - SUSE Linux Enterprise Server 10 and 11 (x86)
 - RedHat Enterprise Linux 5 and 6 (x86)
 - Microsoft Windows 2003 Server and 2003 Server R2
 - Microsoft Windows 2008 Server and 2008 Server R2
 - Microsoft Windows XP, Vista, and Windows 7 - for use with development and testing only
- Database servers
 - DB2 Enterprise Server Edition V9.5, V9.7

- DB2 Express Server Edition V9.7
- Oracle 11g and 11g R2
- Microsoft SQL Server 2005, 2008, and 2008 R2
- Browsers
 - Microsoft Internet Explorer 6, or later
 - Mozilla Firefox 3.6, or later
 - Apple Safari on iPad and iPad2, iOS 4.3, or later (Process Portal support only)

IBM Process Designer

- Operating systems
 - Microsoft Windows 2003 Server and 2003 Server R2
 - Microsoft Windows 2008 Server and 2008 Server R2
 - Microsoft Windows XP, Vista, and Windows 7
- Browsers
 - Microsoft Internet Explorer 7, or later
 - Mozilla Firefox 3.6, or later

IBM Integration Designer

- Operating systems
 - RedHat Enterprise Linux 5 and 6 (x86)
 - SUSE Linux Enterprise Server 10 and 11 (x86)
 - Microsoft Windows 2003 Server and 2003 Server R2
 - Microsoft Windows 2008 Server and 2008 Server R2
 - Microsoft Windows XP, Vista, and Windows 7
- Browsers
 - Microsoft Internet Explorer 7, or later
 - Mozilla Firefox 3.6, or later

IBM BPM for Microsoft Office

- Operating systems
 - Microsoft Windows XP, Vista, and Windows 7

IBM BPM for Microsoft SharePoint

- Operating systems
 - Microsoft Windows 2003 Server and 2003 Server R2
 - Microsoft Windows 2008 Server and 2008 Server R2

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Direct customer support

Direct customer support is provided by IBM Operational Support Services - SoftwareXcel. This fee service enhances your productivity by providing voice and electronic access into the IBM support organization. IBM Operational Support

Services - SoftwareXcel helps answer questions pertaining to usage and suspected software defects for eligible products.

Installation and technical support is provided by Global Services. For more information call 800-IBM-4YOU (426-4968).

For technical support or assistance, contact your IBM representative or visit

<http://www.ibm.com/support>

Security, auditability, and control

The products in this software announcement use the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services for WebSphere delivers the solutions that help you transform your business. We are a global network of highly skilled, deeply technical experts ready to help you become more agile by implementing IBM software solutions to help you solve your technical and business needs, including business process management, application integration, application development, service-oriented architecture, rules-based business decision management, and more.

We specialize in leading technology, and we have industry domain expertise in virtually all major business sectors. We can provide software architects, software specialists, and software engineers anywhere, often within 48 hours. Our proven methodologies and approach have empowered hundreds of clients to recognize new capabilities for capitalizing on opportunities and outmaneuvering competitors.

As a lab-based organization, our consultants work with IBM software development from the very beginning of an emerging technology -- and have the expertise to get you started the moment the technology is available. Our ties to the lab help ensure our solutions are the best and most advanced available.

Use this site to discover how we can help you, and connect with us so that together we can build a best-of-class solution to help you succeed well beyond your competition. Discover our new BPM Solutions Practice to launch your BPM journey.

<http://www.ibm.com/developerworks/websphere/services/>

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product group: Application Integration Middleware
Product category: Application Connectivity

	Product Identifier Description (PID)
IBM Business Process Manager Advanced	5725-C94
IBM Business Process Manager Standard	5725-C95
IBM Business Process Manager Express	5725-C96
IBM Business Process Manager Tools and Add-ons	5725-C97

Charge metric

Program name	PID number	Charge metric
IBM Business Process Manager Advanced V7.5.1	5725-C94	Processor Value Unit
IBM Business Process Manager Standard V7.5.1	5725-C95	Processor Value Unit
IBM Business Process Manager Express V7.5.1	5725-C96	Processor Value Unit
IBM Business Process Manager Tools and Add-ons V7.5.1	5725-C97	Authorized User Application Instance

Application Instance

Application Instance is a unit of measure by which the Program can be licensed. An entitlement is required for each instance of an application connected to or managed by the Program. An application in a test, development, staging, or production environment is each considered to be a separate instance of the application and each must have an entitlement. As well, multiple application instances in a single environment are each considered to be separate instances of the application and each must have an entitlement.

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU table by processor value, brand, type, and model number at the website below) and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores. The PVU table can be found at

http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the web page below). If using Full Capacity licensing, Licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using Virtualization Capacity licensing, Licensee must obtain entitlements sufficient to cover all activated processor cores made available

to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html

* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes

- Some programs may require licenses for the program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis only. In that case, the following applies. Instead of the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Media packs description	Part number
IBM Process Server Advanced V7.5.1 ML MP Media Pk	BA128ML
IBM BPM Advanced V7.5.1 ML MP Media Pk	BA127ML
IBM BPM Standard V7.5.1 ML MP Media Pk	BA129ML
IBM BPM Express V7.5.1 ML MP Media Pk	BA12AML
IBM Integration Designer V7.5.1 ML MP Media Pk	BA126ML
IBM BPM for Microsoft Office V7.5 ML Win Media Pk	BA11EML
IBM BPM for Microsoft SharePoint V7.5 ML Win Media Pk	BA11FML

Cross-platform product for use on System z Integrated Facility for Linux (IFL) engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

	Part number
For IBM Business Process Manager Advanced, order:	
IBM Process Server Advanced (PID 5725-C94) per Processor Value Unit for Linux on System z Lic + SW S&S 12 Mo	D0ILZLL
Annual SW S&S Rnw1	E0BR1LL
SW S&S Reinstate 12 Mo	D0IMOLL

IBM Process Center Advanced (PID 5725-C94)	
per Processor Value Unit for Linux on System z	
Lic + SW S&S 12 Mo	D0ILGLL
Annual SW S&S Rnw1	E0BQULL
SW S&S Reinstate 12 Mo	D0ILHLL
IBM Process Designer (PID 5725-C97)	
per Authorized User for System z	
Lic + SW S&S 12 Mo	D0IMXLL
Annual SW S&S Rnw1	E0BRGLL
SW S&S Reinstate 12 Mo	D0IMYLL
IBM Integration Designer (PID 5725-C97)	
per Authorized User for System z	
Lic + SW S&S 12 Mo	D0INZLL
Annual SW S&S Rnw1	E0BRMLL
SW S&S Reinstate 12 Mo	D0IPOLL
For IBM Business Process Manager Standard, order:	
-	
IBM Process Server Standard (PID 5725-C95)	
per Processor Value Unit for Linux on System z	
Lic + SW S&S 12 Mo	D0ILPLL
Annual SW S&S Rnw1	E0BQXLL
SW S&S Reinstate 12 Mo	D0ILQLL
IBM Process Center Standard (PID 5725-C95)	
per Processor Value Unit for Linux on System z	
Lic + SW S&S 12 Mo	D0IMNLL
Annual SW S&S Rnw1	E0BRCLL
SW S&S Reinstate 12 Mo	D0IMPLL
IBM Process Designer (PID 5725-C97)	
per Authorized User for System z	
Lic + SW S&S 12 Mo	D0IMXLL
Annual SW S&S Rnw1	E0BRGLL
SW S&S Reinstate 12 Mo	D0IMYLL
For IBM Business Process Manager Express, order:	
IBM Process Server Express (PID 5725-C96)	
per Processor Value Unit for System z	
Lic + SW S&S 12 Mo	D0ILULL
Annual SW S&S Rnw1	E0BQZLL
SW S&S Reinstate 12 Mo	D0ILVLL
IBM Process Center Express (PID 5725-C96)	
per Processor Value Unit for System z	
Lic + SW S&S 12 Mo	D0IM4LL
Annual SW S&S Rnw1	E0BR3LL
SW S&S Reinstate 12 Mo	D0IM5LL
IBM Process Designer (PID 5725-C97)	
per Authorized User for System z	
Lic + SW S&S 12 Mo	D0IMXLL
Annual SW S&S Rnw1	E0BRGLL
SW S&S Reinstate 12 Mo	D0IMYLL
IBM Business Process Manager for Microsoft Office:	
IBM BPM for Microsoft Office (PID 5725-C97)	
per Application Instance for System z	
Lic + SW S&S 12 Mo	D0IN1LL
Annual SW S&S Rnw1	E0BRILL
SW S&S Reinstate 12 Mo	D0IN2LL

IBM Business Process Manager for Microsoft SharePoint

IBM BPM for Microsoft SharePoint (PID 5725-C97)
per Application Instance for System z
Lic + SW S&S 12 Mo
Annual SW S&S Rnw1
SW S&S Reinstate 12 Mo

D0INVLL
EOBRKLL
D0INWLL

Ordering IBM Business Process Manager Add-ons for Microsoft Office and SharePoint

The optional add-ons for Microsoft Office and Microsoft SharePoint extend access to end users of IBM Business Process Manager through either a Outlook desktop plug-in or SharePoint webparts. A license for the Microsoft Office add-on is required for each production instance of IBM Business Process Manager that supports end users via the Outlook desktop plugin. A license for the Microsoft SharePoint add-on is required for each production instance of IBM Business Process Manager that supports end users via SharePoint webparts.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of these programs. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information form number

License ID	Document Name
L-APIG-8KYEPN	IBM Process Server Advanced V7.5.1
L-APIG-8KYEVM	IBM Business Process Manager Advanced V7.5.1
L-APIG-8KYEWM	IBM Business Process Manager Standard V7.5.1
L-APIG-8KYEXT	IBM Business Process Manager Express V7.5.1
L-ECHN-8KTLNX	IBM Integration Designer V7.5.1

L-DJEN-8EBLPL IBM Business Process Manager for
Microsoft Office V7.5

L-DJEN-8EBLKS IBM Business Process Manager for
Microsoft SharePoint V7.5

The programs' License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Usage restriction

Yes. For additional information, refer to the License Information document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Software Subscription and Support applies

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

System i Software Maintenance applies

No

Variable charges apply

Yes

Educational allowance available

Not applicable.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled

solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

Prices

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

Program name/Description

IBM Business Process Manager Advanced V7.5.1

IBM Business Process Manager Standard V7.5.1

IBM Business Process Manager Express V7.5.1

IBM Business Process Manager Tools and Add-ons V7.5.1

For current prices, visit

<http://www.ibm.com/support>

Choose the option entitled Purchase/upgrade tools.

Variable charges: The applicable processor-based one-time charge will be based on the group of the designated machine on which the program is licensed for use. If the program is designated to a processor in a group for which no charge is listed, the charge of the next higher group listed applies. For movement to a machine in a higher group, an upgrade charge equal to the difference in the then-current charges between the two groups will apply. For movement to a machine in a lower group, there will be no adjustment or refund of charges paid.

IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large

enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

For more financing information, visit

<http://www.ibm.com/financing>

Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
Internet: callserv@ca.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

Trademarks

Electronic Service Agent is a trademark of IBM Corporation in the United States, other countries, or both.

IBM, WebSphere, DB2, Passport Advantage, Express, System z, AIX, z/OS and [ibm.com](http://www.ibm.com) are registered trademarks of IBM Corporation in the United States, other countries, or both.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

Microsoft and Windows are trademarks of Microsoft Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at:

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>