



IBM FileNet Image Services V4.2, IBM FileNet Image Manager Active Edition V5.0 and IBM FileNet IDM Desktop, Web Services, and Open Client V4.0.3 enhancements

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At a glance

IBM® FileNet® Image Manager Active Edition V5.0 is a bundle that includes IBM FileNet Image Services (IS) V4.2 and IBM FileNet IDM Desktop, Web Services, and Open Client V4.0.3.

Overview

IBM FileNet Image Services has been a leading document imaging solution for many years. IBM FileNet IDM Desktop, Web Services, and Open Client continue to provide a client development environment for Image Services. Those two products are combined with IBM FileNet Content Manager to create IBM FileNet Image Manager Active Edition, which allows users to expand their Image Services footprint into FileNet Content Manager.

- IBM FileNet Image Services V4.2, a production imaging solution, incorporates support for the latest releases of operating systems and databases that Image Services supports, and the Image Services-specific elements of bi-directional content federation services - image services (CFS-IS) (must be combined with IBM FileNet Content Manager V5.1 for complete bi-directional federation).
- IBM FileNet IDM Desktop, Web Services, Open Client V4.0.3 are shipped with Image Services and Image Manager Active Edition.
- IBM FileNet Image Manager Active Edition V5.0 is comprised of FileNet Image Services V4.2 and FileNet Content Manager V5.0. FileNet Image Manager Active Edition allows you to more easily migrate from FileNet Image Services to FileNet Content Manager, or choose to keep existing content in FileNet Image Service while deploying new applications and content with FileNet Content Manager.

Key prerequisites

Refer to the [Technical information](#) section.

Planned availability date

May 13, 2011: Electronic availability

Description

IBM FileNet Image Services V4.2

IBM FileNet Image Manager Active Edition V5.0 includes IBM FileNet Image Services V4.2 and IBM FileNet Content Manager V5.0.

IBM FileNet Image Services (IS) is a widely used document imaging solution. IS V4.2 is the first major release of Image Services since IBM acquired FileNet Corporation.

IBM announced withdrawal of support for Oracle run-time licenses. FileNet used to sell Oracle run-time licenses with IS. New sales were withdrawn over five years ago, but IBM continued to allow you to renew your support contracts for the Oracle licenses. For information on the withdraw of IBM Oracle runtime licenses, refer to Withdrawal Announcement [911-002](#), dated January 11, 2011.

While IS continues to support the use of the Oracle database for Image Services, support contracts for the Oracle database must, after December 13, 2011, be obtained from Oracle or one of its partners. If you wish to switch from Oracle to IBM DB2®, you should contact your IBM representative.

IBM discontinued support for Near Line Storage (NLS) within IS V4.2.

Integral Single Document Storage (ISDS) is the replacement for NLS. Now, with IS V4.2, you can complete the transition from NLS to ISDS.

With IS V4.2, IBM is dropping support for Windows® 2003 SP2 (Enterprise, Standard, and DataCenter). Microsoft® discontinued support in July 2010.

IBM discontinued support for SQL Server 2000. Microsoft dropped support in 2008. IBM discontinued support for DB2 V8.2. IBM already supports DB2 V9.1, DB2 V9.5, and DB2 V9.7.

IBM dropped support for HP-UX PA-RISC. DB2 does not support HP-UX PA-RISC.

Note about bi-directional Content Federation Services - Image Services (CFS-IS). Bi-directional federation with CFS-IS is available as a function within IBM FileNet Image Services and IBM FileNet Content Manager. (CFS-IS is shipped with FileNet Content Manager.) The latest versions of those products are IBM FileNet Image Services V4.2 and IBM FileNet Content Manager V5.0. You require FileNet Content Manager V5.1 in order to have full bi-directional federation.

IBM FileNet IDM Desktop, Web Services, and Open Client V4.0.3 (IDM) is a thick client that provides accessibility to IBM FileNet Image Services and IBM FileNet Content Services. IDM Web Services is a thin, web-based client that provides functionality similar to IDM Desktop. It uses JavaScript™ and requires download of ActiveX components to provide richer UI experience. Open Client is also a thin, web-based client that provides functionality similar to Web Services, but does not require any IBM FileNet software to be installed on the client machine.

Enhancements include the following:

- Applied IBM install and uninstall experience and support of operating system and database versions.
- Upgraded support for IDM from VC++ 6.0 to Visual Studio 2005.
- Support for Microsoft 2007, Microsoft 2010, .Net 3.5, and VS 2008 for Open Client.
- Conversion support with help files to .chm format enables Vista users to view help files. This conversion is needed since latest Windows operating systems versions will switch to using .chm format going forward.

- Numerous functional improvements including support for more document types (for instance, viewing support for TIFF LZW compression, and for TIFF format documents with JPEG); support for different time zones; improvements to the find function (for instance, ability to search closed documents in IDM Find will help user searches).
- Performance improvements for file upload in Open Client.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Program number

Program number	VRM	Program name
5724-R94	5.0.0	IBM FileNet Image Manager Active Edition
5724-R95	4.2.0	IBM FileNet Image Services

Offering Information

Product education for the respective products is available at

<http://www-01.ibm.com/software/data/content-management/training.html>

Additional product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these products.

Publications for the respective products are available as follows.

IBM FileNet Image Services

<http://www-01.ibm.com/software/data/content-management/filenet-image-services/>

IBM FileNet IDM Desktop, Web Services, and Open Client

<http://www-01.ibm.com/software/data/content-management/filenet-image-services/idm-desktop.html>

IBM FileNet Image Manager Active Edition

<http://www-01.ibm.com/software/data/content-management/filenet-image-manager/>

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

IBM FileNet Image Services V4.2 hardware requirements can be found at

<http://www-01.ibm.com/support/docview.wss?rs=3283&uid=swg27010558>

IBM FileNet IDM Desktop, Web Services, Open Client V4.0.3 hardware requirements can be found at

<https://www-304.ibm.com/support/docview.wss?rs=3349&uid=swg27020881>

Software requirements

IBM FileNet Image Services V4.2 software requirements can be found at

<http://www-01.ibm.com/support/docview.wss?rs=3283&uid=swg27010558>

IBM FileNet IDM Desktop, Web Services, Open Client V4.0.3 software requirements can be found at

<https://www-304.ibm.com/support/docview.wss?rs=3349&uid=swg27020881>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Customer responsibilities

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Security, auditability, and control

IBM FileNet Image Services uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software ValueNet®.

For more information about IBM Software ValueNet, visit

http://www-01.ibm.com/software/lotus/passportadvantage/IBM_SW_ValueNet.html

To locate IBM Business Partners for Software ValueNet in your geography for a specific Software ValueNet portfolio, contact your IBM representative.

Product information

Licensed function title	Product group	Product category
IBM FileNet Image Manager Active Edition Authorized	FileNet Imaging	FileNet Image Manager Active Edition
IBM FileNet Image Mgr Active Ed Add-On Authorized	FileNet Imaging	FileNet Image Manager Active Edition
IBM FileNet Image Services Employee	FileNet Imaging	FileNet Image Services
IBM FileNet Image Services Ext User	FileNet Imaging	FileNet Image Services
IBM FileNet Image Svcs Authorized	FileNet Imaging	FileNet Image Services

Program name	PID number	Charge unit description
IBM FileNet Image Manager Active Edition Authorized	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Manager Active Edition Authorized	5724-R94	Per User Value Unit
IBM FileNet Image Mgr Active Ed Add-On Authorized	5724-R94	Per User Value Unit for Linux on System z
IBM FileNet Image Mgr Active Ed Add-On Authorized	5724-R94	Per User Value Unit
IBM FileNet Image Services Employee	5724-R95	Per User Value Unit
IBM FileNet Image Services Ext User	5724-R95	Per User Value Unit
IBM FileNet Image Svcs Authorized	5724-R95	Per User Value Unit

User Value Units

Authorized User Value Unit (AUVU) license conversion table

Cumulative volume level	Minimum authorized	Maximum authorized	User value units per authorized	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1	20	1.00000	20	20	0.0%
2	21	50	0.83333	25	45	10.0%
3	51	100	0.80000	40	85	15.0%
4	101	250	0.76666	115	200	20.0%
5	251	500	0.60000	150	350	30.0%

6	501	1,000	0.50000	250	600	40.0%
7	1,001	5,000	0.47500	1,900	2,500	50.0%
8	5,001	10,000	0.40000	2,000	4,500	55.0%
9	10,001	25,000	0.36666	5,500	10,000	60.0%
10	25,001	Infinity	0.33333	NA	NA	NA

Employee User Value Unit (EUVU) license conversion table

Cumulative volume level	Minimum employees	Maximum employees	User Value Units per employee	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	2,500	1.000	2,500	2,500	0.0%
2	2,501	5,000	0.800	2,000	4,500	10.0%
3	5,001	10,000	0.700	3,500	8,000	20.0%
4	10,001	30,000	0.650	13,000	21,000	30.0%
5	30,001	50,000	0.550	11,000	32,000	36.0%
6	50,001	100,000	0.500	25,000	57,000	43.0%
7	100,001	300,000	0.465	93,000	150,000	50.0%
8	300,001	500,000	0.400	80,000	230,000	54.0%
9	500,001	1,000,000	0.360	180,000	410,000	59.0%
10	1,000,001	Infinity	0.320	NA	NA	NA

External User Value Unit (XUVU) license conversion table

Cumulative volume level	Minimum Ext Users	Maximum Ext Users	User Value Units per User	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	10,000	1.00000	10,000	10,000	0.0%
2	10,001	50,000	0.87500	35,000	45,000	10.0%
3	50,001	100,000	0.60000	30,000	75,000	25.0%
4	100,001	500,000	0.43750	175,000	250,000	50.0%
5	500,001	1,000,000	0.30000	150,000	400,000	60.0%
6	1,000,001	25,000,000	0.24375	5,850,000	6,250,000	75.0%
7	25,000,001	50,000,000	0.15000	3,750,000	10,000,000	80.0%
8	50,000,001	250,000,000	0.13750	27,500,000	37,500,000	85.0%
9	250,000,001	500,000,000	0.05000	12,500,000	50,000,000	90.0%
10	500,000,001	Infinity	NA	NA	NA	NA

Charge metrics definitions

User Value Unit (UVU)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers you price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

Cumulative volume discounting examples:

- 100 authorized users require 85 AUVUs
- 1,000 authorized users require 600 AUVUs
- 5,000 authorized users require 2,500 AUVUs

Image Services configuration example:

- Image Services AUVU price = \$Y per AUVU
- 5,000 authorized users require 2,500 AUVUs
- Total price = \$Y x 2,500

Passport Advantage program licenses

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Add-On Authorized	
FN Img Mgr AE AddOn Auth UVU Annual SW S&S Rnw1	E0545LL
FN Img Mgr AE AddOn Auth UVU Lic + SW S&S 12 Mo	D04JALL
FN Img Mgr AE Addon Auth UVU SW S&S Reinstate 12 Mo	D04JBLL

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Manager Active Edition Authorized	
FN Img Mgr Act Ed Auth UVU Annual SW S&S Rnw1	E054ULL
FN Img Mgr Act Ed Auth UVU Lic + SW S&S 12 Mo	D04KJLL
FN Img Mgr Act Ed Auth UVU SW S&S Reinstate 12 Mo	D04KKLL

IBM FileNet Image Services

Part description	Part number
IBM FileNet Image Svcs Authorized	
FileNet Image Services Authorized UVU Annual SW S&S Rnw1	E053KLL
FileNet Image Services Authorized UVU Lic + SW S&S 12 Mo	D04I3LL
FileNet Image Services Authorized UVU SW S&S Reinstate 12 Mo	D04I4LL

IBM FileNet Image Services

Part description	Part number
IBM FileNet Image Services Ext User	
FileNet Image Services Ext User UVU Annual SW S&S Rnw1	E050QLL
FileNet Image Services Ext User UVU Lic + SW S&S 12 Mo	D04CILL
FileNet Image Services Ext User UVU SW S&S Reinstate 12 Mo	D04CJLL

IBM FileNet Image Services

Part description	Part number
IBM FileNet Image Services Employee	
FileNet Image Services Employee UVU Annual SW S&S Rnw1	E050PLL
FileNet Image Services Employee UVU Lic + SW S&S 12 Mo	D04CGLL
FileNet Image Services Employee UVU SW S&S Reinstate 12 Mo	D04CHLL

Passport Advantage supply

Program name/description	Part number
IBM FileNet Image Mgr Act Ed V5.0.0	
IBM FileNet Image Mgr Act Ed V5.0 Multiplatform ML	BQ01NML
IBM FileNet Image Services V4.2.0	
IBM FileNet Image Services V4.2.0 MP ML Media Pack	BQ022ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM FileNet Image Services V4.2.0

Entitled maintenance offerings description	Media packs description	Part number
FileNet Image Services Authorized per UVU	IBM FileNet Image Services V4.2.0 MP ML Media Pack	BQ022ML
FileNet Image Services Employee UVU	IBM FileNet Image Services V4.2.0 MP ML Media Pack	BQ022ML
FileNet Image Services Ext User UVU	IBM FileNet Image Services V4.2.0 MP ML Media Pack	BQ022ML
FileNet Image Services with Oracle Runtime Authorized per UVU	IBM FileNet Image Services V4.2.0 MP ML Media Pack	BQ022ML

IBM FileNet Image Mgr Act Ed V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
FileNet Image Manager Active Edition Add-On Authorized per UVU	IBM FileNet Image Mgr Act Ed V5.0 Multiplatform ML	BQ01NML
FileNet Image Manager Active Edition Authorized per UVU	IBM FileNet Image Mgr Act Ed V5.0 Multiplatform ML	BQ01NML
IBM FileNet Image Manager Active Edition AddOn Authorized Per User Value Unit for Linux® on System z	IBM FileNet Image Mgr Act Ed V5.0 Multiplatform ML	BQ01NML
IBM FileNet Image Manager Active Edition Authorized Per User Value Unit for Linux on System z	IBM FileNet Image Mgr Act Ed V5.0 Multiplatform ML	BQ01NML

Cross-platform products

Cross-platform products for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z® servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Manager Active Edition Authorized FileNet Image Mgr Act Ed Linux on System z Auth UVU Lic + SW S&S 12 Mo	D09V4LL
FileNet Image Mgr Act Ed Linux on System z Auth UVU SW	D09V5LL

S&S Reinstate 12 Mo
FileNet Image Mgr Act Ed Linux on System z Empl UVU E07AFLL
Annual SW S&S Rnw1

IBM FileNet Image Manager Active Edition

Part description	Part number
IBM FileNet Image Mgr Active Ed Add-On Authorized FileNet Image Mgr AE Linux onSystem z AddOn Auth UVU Annual SW S&S Rnw1	E07ATLL
FileNet Image Mgr AE Linux onSystem z AddOn Auth UVU Lic + SW S&S 12 Mo	D09VVLL
FileNet Image Mgr AE Linux onSystem z AddOn Auth UVU SW S&S Reinstate 12 Mo	D09VWLL

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form numbers

Program name	Program number	Form number
IBM FileNet Image Manager Active Edition	5724-R94	L-EDAE-8CVQAF
IBM FileNet Image Services	5724-R95	L-EDAE-8CVQAF

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support (Software Maintenance)

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support (also referred to as Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>