Service withdrawal: IBM SmartCloud Enterprise and IBM SmartCloud Application Services

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Overview

Effective January 31, 2014, IBM® will withdraw the following service products and all associated service components from the market. Existing clients may continue using these services until this date upon which access will no longer be available.

In addition, support for this service will be withdrawn effective January 31, 2014.

Withdrawn services

<table>
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<tr>
<th>Service description</th>
<th>Withdrawal from marketing date</th>
<th>Withdrawal of support date</th>
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<tbody>
<tr>
<td>IBM SmartCloud Application Services</td>
<td>January 31, 2014</td>
<td>January 31, 2014</td>
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Replacement service

<table>
<thead>
<tr>
<th>Withdrawn service</th>
<th>Recommended Cloud service</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM SmartCloud Enterprise</td>
<td>SoftLayer</td>
</tr>
<tr>
<td>IBM SmartCloud Application Services</td>
<td>SoftLayer</td>
</tr>
</tbody>
</table>

SoftLayer is one of the largest cloud infrastructure providers in the world, with more than 100,000 devices under management for 21,000 customers in 140 countries. SoftLayer operates a global footprint of 13 data centers and 17 network points-of-presence around the world, filled with servers, storage, routers, firewalls, and load balancers. But the heart of this service isn't servers or network cables, it's a software platform that provides a complete operating system for the data center -- that automates every aspect of infrastructure as a service -- and that allows us to deliver the industry's broadest and highest performing cloud platform. With SoftLayer, you will have the ability to leverage your existing investments and get significantly enhanced public cloud offerings built on SoftLayer infrastructure. This enhanced cloud portfolio will provide you superior cloud capabilities and higher performance as well as access to hundreds of additional services with much greater speed and flexibility -- while expanding your infrastructure choices. With SoftLayer's global cloud environment, you can have it all: one portal, one API, one platform.
Key Customer Value:

- Integrate high-performance bare-metal and virtualized servers in a public, private, or hybrid cloud configuration
- Take advantage of a wide range of storage, network, and security options
- Deploy in minutes and control through a single management system via API, browser, or mobile app
- Leverage 1,600 API calls to more than 200 services for the ultimate flexibility, control, and management

**Announcement countries**

This withdrawal from marketing is effective January 31, 2014, for all countries in which the withdrawn offerings are sold.

Support for these offerings will be withdrawn effective January 31, 2014.

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