



IBM Connections V5.0 adds new capabilities that make it easier for a company's employees to collaborate with customers and business partners

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Overview

New capabilities in IBM® Connections V5.0 make it easier for a company's employees to work with customers and business partners on projects. Enhancements throughout IBM Connections make relevant content more accessible, encourage brainstorming on new ideas, and organize the content that is shared in communities.

Enhancements IBM Connections 5.0 include:

- Enhanced features for collaborating with external users.
- Smarter content filtering leading to more relevant content.
- Community folders for improved organization of content.
- File grid view and preview to expedite locating needed documents.

IBM Connections Content Manager is a separately purchased add-on for IBM Connections. It provides content management capabilities for Communities in IBM Connections. IBM Connections Content Manager V5.0 includes an enhanced installation procedure for this add-on.

Key prerequisites

Refer to the [Hardware requirements](#) section for details.

Planned availability date

June 26, 2014: Electronic availability

July 24, 2014: Media availability

Refer to the [Availability of national languages](#) section for national language availability.

Description

IBM Connections is social software that can help your organization engage the right people, accelerate innovation, and deliver results. This integrated, security-rich platform helps people engage with networks of experts and work together efficiently to meet business objectives.

IBM Connections V5.0 adds new capabilities that make it easier for a company's employees to collaborate with customers and business partners on projects and share relevant information. With IBM Connections V5.0, external users, such as customers and business partners, can be invited to a shared file and an IBM Connections community. Communities that have been opened to external users are identified as such to the members of the community. Companies can control who is empowered to create communities and files that are accessible to external users. Visual indicators are provided so that community members are informed which community members are external users.

- In an IBM Connections community, external users can:
 - Participate in communities that are shared with them.
 - Have files shared with them.
 - Share files with others.
 - Microblog inside of communities.
 - Fill out their own profile.
 - See business cards for people whose names they encounter.
 - See files that are shared with them.
 - Be found in the directory (along with their profile).

IBM Connections V5.0 also permits users to share files from the Files application with external users.

These new capabilities can be used to collaborate with external users to:

- Seek feedback from customers on new products and services.
- Gather ideas on new offerings from business partners.
- Establish milestones for contractors and track progress on projects.

Enhancements throughout IBM Connections V5.0 can make relevant content more accessible and accelerate your employees' ability to take action quickly.

- Home page and user experience
 - @mentions on content throughout: Draw attention to information that matters.
 - Smarter content filtering: Makes the Activity stream more relevant to your needs.
 - View the number of new @mentions and notifications on your home page.
 - Type-ahead search for people: Results are personalized to find users by partial name matches via your extended network relationships.
 - Preview link content: Quickly decide whether to follow a link in a status update by viewing a thumbnail preview.
 - Pasting images: Create content faster by pasting images directly into the editor.
 - Feed links on all pages: Consistent access to search feeds and improved ability to subscribe.
- Activities
 - Notify and select all members: Easily notify all members working on an activity by selecting all members
- Communities

- Join sub-community and parent community in one click: Get access to the content you need quickly by joining sub-community and parent in one click
 - Create folders in communities: Organize the communities files and use them to create multiple galleries per community
 - Landing page organization: Create and define the community landing page so that it directs members to the content that you want to feature
 - Forum open questions: Identify and act on open questions in forums to foster community collaboration and engagement
 - Multiple Ideation Blogs per Community: Improve idea generation on multiple topics by bringing added focus to each of them
- Files
 - File grid view: Quickly identify file content you need through thumbnail views organized in a grid view
 - Preview: Preview files without the need to open a new window to simplify reviewing and commenting

Note that IBM Connections Content Manager V5.0 does not support the new external user capability that is provided in IBM Connections V5.0.

Consult IBM Technote 1670307 for additional technical guidance about this topic. IBM Technote 1670307 is located at

<http://www.ibm.com/support/docview.wss?uid=swg21670307>

Availability of national languages

Product description	Language	GA date
Connections Content Manager v5.0.0	Multilingual (Portuguese, French, Danish, Catalan, Kazakh, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Spanish, Norwegian Bokmal, Portuguese-Brazilian, Croatian, German, Swedish, Japanese, Chinese - Traditional, Indonesian, Hungarian, Bulgarian, English, Romanian, Slovenian, Greek, Turkish, Dutch, Czech, Slovakian, Italian, Finnish, Polish)	July 24, 2014
IBM Connections v5.0.0	Multilingual (Portuguese, French,	July 24, 2014

Danish,
Catalan,
Kazakh,
Russian,
Hebrew,
Arabic, Thai,
Korean,
Chinese -
Simplified,
Spanish,
Norwegian
Bokmal,
Portuguese-Braz l ian,
Croatian,
German,
Swedish,
Japanese,
Chinese -
Traditional,
Indonesian,
Hungarian,
Norwegian
Nynorsk,
Bulgarian,
English,
Romanian,
Slovenian,
Greek,
Turkish,
Dutch, Czech,
Slovakian,
Italian,
Finnish,
Polish)

Program number

Program number	VRM	Program name
5724-s68	5.0.0	IBM Connections

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Contact your IBM representative for course information.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?uid=swg27012786>

<http://www.ibm.com/support/docview.wss?uid=swg27037782>

Software requirements

Refer to [Hardware requirements](#) section.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Connections V5.0 will be distributed via electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

<http://www-306.ibm.com/software/support/pa.html>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Connections	IBM Connections	IBM Connections
IBM Connections Content Manager	IBM Connections	IBM Connections
IBM Connections Content Manager Extranet	IBM Connections	IBM Connections
IBM Connections Content Manager for Intranet and Extranet	IBM Connections	IBM Connections
IBM Connections Extension from Notes® or Domino® w/Ltd Entitle to Connections	IBM Connections	IBM Connections
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	IBM Connections	IBM Connections
IBM Connections Extranet	IBM Connections	IBM Connections
IBM Connections Profiles	IBM Connections	IBM Connections
IBM Connections for Intranet and Extranet	IBM Connections	IBM Connections
Program name	PID number	Charge unit description
IBM Connections	5724-S68	Per Authorized User
IBM Connections	5724-S68	Per Authorized User for Linux on System z
IBM Connections Content Manager	5724-S68	Per Authorized User for Linux on System z
IBM Connections Content Manager	5724-S68	PA Per Authorized User
IBM Connections Content Manager Extranet	5724-S68	Per Processor Value Unit for Linux™ on System z
IBM Connections Content Manager Extranet	5724-S68	Per Processor Value Unit (PVU)
IBM Connections Content Manager for Intranet and Extranet	5724-S68	Per Processor Value Unit (PVU)
IBM Connections Content Manager for Intranet and Extranet	5724-S68	Per Processor Value Unit for Linux on System z
IBM Connections Extension from Notes or Domino w/Ltd Entitle to	5724-S68	Per Authorized User for Linux

Connections		on System z
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	5724-S68	PA Per Authorized User
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	5724-S68	PA Per Authorized User
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	5724-S68	Per Authorized User for Linux on System z
IBM Connections Extranet	5724-S68	Per Processor Value Unit (PVU)
IBM Connections Extranet	5724-S68	Per Processor Value Unit for Linux on System z
IBM Connections Profiles	5724-S68	Per Authorized User
IBM Connections Profiles	5724-S68	Per Authorized User for Linux on System z
IBM Connections for Intranet and Extranet	5724-S68	Per Processor Value Unit for Linux on System z
IBM Connections for Intranet and Extranet	5724-S68	Per Processor Value Unit (PVU)

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by processor value, brand, type, and model number at

http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the webpage below). If using full capacity licensing, licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using virtualization capacity licensing, licensee must obtain entitlements

sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html

* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes :

- Some programs may require licenses for the program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis **only** . In that case, the following applies: Instead of the entitlements required for the program directly, Licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

Passport Advantage program licenses

IBM Connections

Part description	Part number
IBM Connections	
IBM Connections Per Authorized User Annual SW S&S Rnw1	E03VJLL
IBM Connections Per Authorized User Lic + SW S&S 12 Mo	D6158LL
IBM Connections Per Authorized User SW S&S Reinstate 12 Mo	D615IILL

IBM Connections

Part description	Part number
IBM Connections Profiles	
IBM Connections Profiles Authorized User Annual SW S&S Rnw1	E03VFLL
IBM Connections Profiles Authorized User Lic + SW S&S 12 Mo	D6159LL
IBM Connections Profiles Authorized User SW S&S Reinstate 12 Mo	D615ALL

IBM Connections

Part description	Part number
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User Annual SW S&S Rnw1	E0EICLL
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User Lic + SW S&S 12 Mo	D0T6WLL
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User SW S&S Reinstate 12 Mo	D0T6XLL

IBM Connections

Part description	Part number
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	
ConnExt Fr Conn Lim Enti PA Per Authorized User Annual SW S&S Rnw	E0DA9LL
ConnExt Fr Conn Lim Enti PA Per Authorized User Lic + SW S&S 12 Mo	D0N7VLL
ConnExt Fr Conn Lim Enti PA Per Authorized User SW S&S Reinstate 12 Mo	D0N7WLL

IBM Connections

Part description	Part number
IBM Connections for Intranet and Extranet	
Conn Intranet and Extranet Per Processor Value Unit (PVU) Annual SW S&S Rn	E0E0ZLL
Conn Intranet and Extranet Per Processor Value Unit (PVU) Lic + SW S&S 12	D0QC9LL
Conn Intranet and Extranet Per Processor Value Unit (PVU) SW S&S Reinstate	D0QCALL

IBM Connections

Part description	Part number
IBM Connections Extranet	
IBM Connections Per Processor Value Unit (PVU) Annual SW S&S Rnw	E03VKLL
IBM Connections Per Processor Value Unit (PVU) Lic + SW S&S 12 Mo	D615JLL
IBM Connections Per Processor Value Unit (PVU) SW S&S Reinstate 12 Mo	D615KLL

IBM Connections

Part description	Part number
IBM Connections Content Manager	
IBM Conn Content Mgr PA Per Authorized User Annual SW S&S Rnw	E0H2KLL
IBM Conn Content Mgr PA Per Authorized User Lic + SW S&S 12 Mo	D0YRLLL
IBM Conn Content Mgr PA Per Authorized User SW S&S Reinstate 12 Mo	D0YRMLL

IBM Connections

Part description	Part number
IBM Connections Content Manager Extranet	
Conn Content Mgr Ext Per Processor Value Unit (PVU) Annual SW S&S Rnw	E0H2LLL
Conn Content Mgr Ext Per Processor Value Unit (PVU) Lic + SW S&S 12 Mo	D0YRNLL
Conn Content Mgr Ext Per Processor Value Unit (PVU) SW S&S Reinstate 12 Mo	D0YRPLL

IBM Connections

Part description	Part number
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IBM Connections Content Manager for Intranet and

Extranet		
CCM Intranet and Extranet Per Processor Value Unit (PVU) Annual SW S&S Rnwl		E0I3ULL
CCM Intranet and Extranet Per Processor Value Unit (PVU) Lic + SW S&S 12 Mo		D10RYLL
CCM Intranet and Extranet Per Processor Value Unit (PVU) SW S&S Reinstate		D10RZLL

Passport Advantage trade-up licenses

IBM Connections

Precursor product	Trade-up product	Trade-up part number
IBM Connections		
IBM Connections Activities	Tradeup to Cnnctns AU Lnx Sz fr Cnnctns Activities AU Lnx Sz Lic+SW S&S12Mo	D0C5ELL
IBM Connections Profiles	Tradeup to Cnnctns AU Lnx Sz fr Cnnctns Profiles AU Lnx Sz Lic+SW S&S 12 Mo	D0C5DLL
IBM Connections Activities	Tradeup to Connections AU from Connections Activities AU Lic + SW S&S 12 Mo	D6157LL
IBM Connections Profiles	Tradeup to Connections AU from Connections Profiles AU Lic + SW S&S 12 Mo	D615BLL

Passport Advantage supply

Program name/description	Part number
Connections Content Manager V5.0.0	
IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections V5.0.0	
IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Connections V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connection Profiles Authorized User for Linux on System z®	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections Authorized User for Linux on System z	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections Extension From a Notes or Domino product with Limited Entitlement to Connections PA per Authorized User	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections Extension From a Notes or Domino product with Limited Entitlement to Connections PA per Authorized User for Linux on System z	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections Extension from WS Portal w/Ltd	IBM Connections V5.0 Multiplatform Multilingual	AY014ML

Entitlement to Connections per Authorized User	Media Pack	
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections per Authorized User for Linux on System z	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections Profiles per Authorized User	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections for Extranet Processor Value Unit for Linux on System z	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections for Extranet per Processor Value Unit	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections for Intranet and Extranet Per Processor Value Unit for Linux on System z	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections for Intranet and Extranet per Processor Value Unit	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML
IBM Connections per Authorized User	IBM Connections V5.0 Multiplatform Multilingual Media Pack	AY014ML

Connections Content Manager V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections Content Manager Extranet per Processor Value Unit	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections Content Manager Extranet per Processor Value Unit for Linux on System z	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections Content Manager for Intranet and Extranet per Processor Value Unit	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections Content Manager for Intranet and Extranet per Processor Value Unit for Linux on System z	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections Content Manager per Authorized User	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML
IBM Connections Content Manager per Authorized User for Linux on System z	IBM Connections Content Manager V5.0 Multiplatform Multilingual Media Pack	AY016ML

Cross-platform products

Cross-platform products for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines or zEnterprise® BladeCenter® Extension

Order the part numbers that follow when the product is intended to run on the zEnterprise BladeCenter Extension or Linux operating system on System z IFL

engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Connections

Part description	Part number
IBM Connections	
IBM Connections Authorized User Linux on Sys.z Annual SW S&S Rnw1	E08CGLL
IBM Connections Authorized User Linux on Sys.z Lic + SW S&S 12 Mo	D0C3GLL
IBM Connections Authorized User Linux on Sys.z SW S&S Reinstate 12 Mo	D0C3HLL

IBM Connections

Part description	Part number
IBM Connections Profiles	
IBM Connections Profiles AU for Linux on Sys z SW S&S Reinstate 12 Mo	D0C3LLL
IBM Connections Profiles Auth Usr for Linux on Sys z Ann1 SW S&S Rnw1	E08CILL
IBM Connections Profiles Auth Usr for Linux on Sys z Lic+SW S&S 12 Mo	D0C3KLL

IBM Connections

Part description	Part number
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z Annual SW S&S Rn	E0EIDLL
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z Lic + SW S&S 12	D0T6YLL
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z SW S&S Reinstate	D0T6ZLL

IBM Connections

Part description	Part number
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	
ConnExt Fr Conn Lim Enti Per Aut.U.for Linux on Sys.z Annual SW S&S Rnw1	E0DA8LL
ConnExt Fr Conn Lim Enti Per Aut.U.for Linux on Sys.z Lic + SW S&S 12 Mo	D0N7TLL
ConnExt Fr Conn Lim EntiPer Aut.U.for Linux on Sys.z SW S&S Reinstate 12 Mo	D0N7ULL

IBM Connections

Part description	Part number
IBM Connections for Intranet and Extranet	
Conn Intranet and Extranet Per Proc VU for Lin Sys z Annual SW S&S Rnw1	E0E10LL
Conn Intranet and Extranet Per Proc VU for Lin Sys z Lic + SW S&S 12 Mo	D0QCBL
Conn Intranet and Extranet Per Proc VU for Lin Sys z SW S&S Reinstate 12 Mo	D0QCCLL

IBM Connections

Part description	Part number
IBM Connections Extranet	
IBM Connections Processor Value Unit Linux on Sys z Annual SW S&S Rnw1	E08CHLL
IBM Connections Processor Value Unit Linux on Sys z Lic + SW S&S 12 Mo	D0C3ILL
IBM Connections Processor Value Unit Linux on Sys z SW S&S Reinstate 12 Mo	D0C3JLL

IBM Connections

Part description	Part number
IBM Connections Content Manager	
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z Annual SW S&S Rnw1	E0H2JLL
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z Lic + SW S&S 12 Mo	D0YRJLL
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z SW S&S Reinstate 12 Mo	D0YRKLL

IBM Connections

Part description	Part number
IBM Connections Content Manager Extranet	
Conn Content Mgr Ext Per Proc VU for Lin Sys z Annual SW S&S Rnw1	E0H2MLL
Conn Content Mgr Ext Per Proc VU for Lin Sys z Lic + SW S&S 12 Mo	D0YRQLL
Conn Content Mgr Ext Per Proc VU for Lin Sys z SW S&S Reinstate 12 Mo	D0YRRLl

IBM Connections

Part description	Part number
IBM Connections Content Manager for Intranet and Extranet	
CCM Intranet and Extranet Per Proc VU for Lin Sys z Annual SW S&S Rnw1	E0I3VLL
CCM Intranet and Extranet Per Proc VU for Lin Sys z Lic + SW S&S 12 Mo	D10S0LL
CCM Intranet and Extranet Per Proc VU for Lin Sys z SW S&S Reinstate 12 Mo	D10S1LL

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information numbers

Program name	Program number	LI number
IBM Connections V5.0	5724-S68	L-CMAS-9GHHM4
IBM Connections Content Manager V5.0	5724-S68	L-CMAS-9GHMZ7
IBM Connections Content Manager Extranet V5.0	5724-S68	L-CMAS-9GHLRT
IBM Connections Content Manager for Intranet and Extranet V5.0	5724-S68	L-CMAS-9GHP6L

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information

is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM. The customer's business applications or business data is never transmitted to IBM.

More accurate reporting: Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

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Prices

Passport Advantage

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