IBM Content Manager OnDemand for Multiplatforms V9.0 adds full text search, advanced systems monitoring, security, performance, and usability enhancements

At a glance

IBM® Content Manager OnDemand for Multiplatforms V9.0 includes:

- Full text search capabilities
- Enterprise Content Management (ECM) dashboard and IBM FileNet® System Monitor support
- User administration and security enhancements
- Usability and serviceability enhancements
- Performance improvements

Overview

IBM Content Manager OnDemand for Multiplatforms V9.0 is a high-performance solution for enterprise report management. It incorporates features designed to help companies gain significant return on investment by transforming costly high-volume print output to electronic information capture and presentation in support of customer service.

Content Manager OnDemand for Multiplatforms V9.0 includes these enhancements:

- Full text search - An optional feature that enables content that is not easily identified by regular indices to be quickly and efficiently stored and retrieved. Full text search creates an optimal index of all the words within a document and enables rapid search and retrieval against that index. It works with IBM Content Navigator and customer-written applications.
- Integration support
  - Use IBM System Dashboard for Enterprise Content Management to proactively identify and resolve potential performance problems before they occur.
  - Use IBM FileNet System Monitor (separately available product) to proactively monitor the health of Content Manager OnDemand for Multiplatforms environment and to help you maximize uptime, meet service level agreements (SLAs), and lower the total cost of ownership.
- User security enhancements for user proxy, last login, and password limits and restrictions - Reduce administrative overhead associated with user IDs and password policy implementation capability.
• Report Distribution - An optional feature that optimizes performance of logging and distributions tracking.
• Database timestamp support eliminates internal OnDemand date limitations.
• Support for 128 metadata fields - An increase from 32 to 128 so that documents may now be indexed with up to 128 metadata fields.
• Support for additional folder definition fields.
• Graphical annotation support in the ODWEK line data applet matching existing support in the Windows™ client.
• Enhanced metadata update enabling the Windows client to update metadata fields.
• Export to .csv file format - Simplified exporting of search hit lists and documents directly to .csv file format that provides an upgrade path for IBM FileNet Report Manager.
• OS/390® Indexer now supported on AIX®.
• Compatibility with Content Management Interoperability Services (CMIS).
• Support for IBM Content Navigator.

Key prerequisites

For details, refer to the Hardware requirements and Software requirements sections

Planned availability date

August 24, 2012: Electronic availability
September 7, 2012: Media availability

Refer to the complete letter for national language availability.

Description

IBM Content Manager OnDemand for Multiplatforms V9.0 is optimized for efficiently storing and managing large volumes of static content including correspondence that has been electronically sent or posted to clients, and reports used to conduct business activity or convey business performance.

Enhancements:

• Full text search (optional feature) - In addition to the standard meta data search capability, retrieve OnDemand documents by creating an optimal index of all key words in a document for enhance search and retrieval.
• Fully integrated with IBM Enterprise Content Management (ECM) products to preserve and leverage existing content, process, and records management investments.
• Enhanced Retention Management (optional feature) so you can hold the documents you need, eliminate the rest.
• Industry-leading compression with up to 90% storage savings for high volume statements.
• Support for distribution of stored documents via email, CD-ROM, and print output.
• A replacement for outdated report management systems.
• Strategic upgrade for FileNet Report Manager and COLD systems.
• Fast deployment and return on investment.
• Proven technology with thousands of customers.
• Broadest platform choice includes server support for AIX®, HP-UX, Linux™ on System i® RHEL, Linux on System i® SUSE, Linux on System z®, Sun Solaris,
Windows Server, z/OS® (Content Manager OnDemand for z/OS), and IBM i (Content Manager OnDemand for System i)

- Content Management Interoperability Services (CMIS) compliance. Content Manager OnDemand V9.0 provides read-only CMIS support. For additional information, refer to
  http://www-01.ibm.com/software/data/content-management/cm-interoperability-services.html

- Offers improved data protection, scalability, and performance for all its database intensive operations which, based on IBM DB2® technology, is designed to manage data more effectively and efficiently. Greater availability is delivered through enhancements such as online, automated database reorganization. In addition, the increased scalability and the ability to leverage the latest in server technology helps deliver increased performance of backup and recovery processes.

For additional information about Content Manager OnDemand, refer to
  http://www-01.ibm.com/software/data/ondemand/

**Deprecation and removal of function**

Content Manager OnDemand V9.0 deprecates the following functions previously supported:

- OnDemand Web Enablement Kit CGI
- OnDemand Web Enablement Kit Servlet
- AFP2HTML viewer applet

Content Manager OnDemand V9.0 does not support Oracle on Itanium™.

Content Manager OnDemand V9.0 does not support IBM eClient or Information Integrator for Content (II4C). You should upgrade to IBM Content Navigator if similar function is required.

**Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

**Availability of national languages**

<table>
<thead>
<tr>
<th>Product description</th>
<th>Language</th>
<th>GA date</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM CMOD AFPTM V9.0.0</td>
<td>Multilingual (French, Danish, Russian, Hebrew, Arabic, Korean, Chinese - Simplified, Spanish, Norwegian Bokmal, Portuguese-Brazilian, Croatian, German, Swedish, Japanese, Chinese - Traditional,</td>
<td>September 7, 2012</td>
</tr>
</tbody>
</table>
Hungarian,
English,
Slovenian,
Greek, Dutch,
Czech,
Slovakian,
Italian,
Finnish,
Polish)

IBM CMOD En Retention Mgt MP V9.0.0 Multilingual September 7, 2012
(French,
Korean,
Chinese - Simplified,
Spanish,
Portuguese-Brazilian,
German,
Japanese,
Chinese - Traditional,
English,
Italian)

IBM CMOD Full Text Search V9.0.0 Multilingual September 7, 2012
(French,
Danish,
Russian,
Hebrew,
Arabic,
Korean,
Chinese - Simplified,
Spanish,
Norwegian Bokmal,
Portuguese-Brazilian,
Croatian,
German,
Swedish,
Japanese,
Chinese - Traditional,
Hungarian,
English,
Slovenian,
Greek, Dutch,
Czech,
Slovakian,
Italian,
Finnish,
Polish)

IBM CMOD PDF Indexer V9.0.0 Multilingual September 7, 2012
(French,
Korean,
Chinese - Simplified,
Spanish,
Portuguese-Brazilian,
German,
Japanese,
Chinese - Traditional,
English,
Italian)

IBM CMOD Rep Dis MP V9.0.0 Multilingual September 7, 2012
(French,
Korean,
Chinese - Simplified,
Spanish,
Portuguese-Brazilian,
German,
Japanese,
Chinese - Traditional,
IBM CMOD for Multiplatforms Multilingual September 7, 2012

Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5724-J33</td>
<td>9.0.0</td>
<td>IBM Content Manager OnDemand for Multiplatforms</td>
</tr>
</tbody>
</table>

Education support

**ECM Software Services**

IBM ECM Software Services provide packaged and individualized software service offerings to design, deploy, maintain, and expand IBM ECM software.

IBM ECM Software Services provides the following to plan, implement, maintain, or customize your IBM Content Manager OnDemand for Multiplatforms solution.

**Planning Services**

ECM Planning Services provide you with the advisory and assessment assistance that you need for an ECM enterprise design, solution assessment, and a transition (upgrade, conversion, or migration) plan.

**Infrastructure Planning and Design Services**

These comprehensive services help align your resources, other IBM teams, and Business Partners to map your requirements to ECM products and integrating technologies.

- High-level approaches for integrating the IBM ECM architecture into your existing enterprise architecture (hardware, virtualization and storage; operating systems, databases; performance and capacity; connecting products (for instance. data management, IBM InfoSphere® Optim™, IBM Cognos® )).
• High-level approaches for integrating the IBM ECM architecture into your existing enterprise environment
• Answers to questions and issues arising from enterprise distributions of the IBM ECM products.
• Architectures and products recommendations based upon customer-specific requirements.
• Upon request, compare two or more architectural design options.

Transition Planning Services

Unifying your content throughout your organization is a critical ECM requirement. ECM Software Services enable you to unify your content through conversion, migration, or federation. IBM Transition Planning Services provide expert resources to assist you in planning the following transition scenarios and more:

• Legacy IBM ECM product version to current product releases
• Third-party content management system to IBM ECM system architecture
• IBM ECM system merge or split
• Significant architecture refresh or redesign
• Extensive high availability or disaster recovery changes

These services assist you with the many decisions that need to be made to ensure the organization fully maximizes the benefits of IBM Content Manager OnDemand.

Implementation Services

ECM Implementation Services assist you in deploying a technically sound and functional system framework necessary for the successful development and deployment of the ECM solution. These services allow you to be confident that whether the ECM solution is designed and developed by your staff, ECM Software Services, or a certified partner, it will be implemented and supported on a system framework that has been expertly installed, tested, and certified for support by IBM ECM Support.

IBM Content Manager OnDemand for Multiplatforms Installation

This service provides the expert resources to install the Content Manager OnDemand for Multiplatforms software at your site. This service provides hands-on assistance to address questions and key issues regarding the installation and basic configuration of the software.

Maintenance Services

ECM Maintenance Services provide you with the advisory and assessment assistance that you need for an ECM enterprise design, solution assessment, and a transition (upgrade, conversion, or migration) plan.

Transition Services

Transition Services assist you with product upgrades, platform conversions, and data migrations providing a fail-safe methodology for protecting your data during the transition of your current ECM solution to the target solution. A team of experts manages and executes the transition process for supported platforms.

IBM ECM Remote System Administration team offers comprehensive and reliable system administration services for all server-based IBM solutions that are completely seamless to your operations. These services will develop a customized solution specific for the target systems and implement a clear and concise plan of daily, weekly, monthly, and periodic monitoring tasks.

System Health Check Services

You have a choice of health check services to meet your specific system health-related needs. These services can identify the causes of existing system bottlenecks
or even identify the capacity limits of your current hardware and software configuration prior to realizing a production bottleneck. Whether or not your system has health related issues, Software Services Health Check services can recommend the appropriate changes to increase overall system performance getting you the most value and the best performance from your system every day.

**Additional custom services**

ECM Software Services can also help you with these additional custom services:

- **Reports Management and IBM FileNet P8 Design Consulting** - Assist clients in identifying and evaluating IBM Content Manager OnDemand integration with FileNet P8 for a complete reports management solution.
- **IBM Content Manager OnDemand Application Implementation** - Assist clients in identifying and evaluating application options for implementing a complete content management application in a Content Manager OnDemand environment.
- **Post Installation System Administration** - Can provide mentoring for organizations with limited administration knowledge on the support and maintenance of their Content Manager OnDemand environment. This service should be in employed as a supplement to the standard Content Manager OnDemand administration education offering and tailored to your specific environment.

To learn more about Enterprise Content Management courses, along with descriptions, locations, and availability, access the following site where you will find a link to the ECM course catalog

http://www-01.ibm.com/software/ecm/training/

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

http://www.ibm.com/services/learning/

Contact your IBM representative for course information.

IBM training provides education to support many IBM offerings. Descriptions of courses are on the IBM training website


The IBM Software Training team offers a portfolio of education services to help customers and IBM Business Partners successfully deploy and use IBM Enterprise Content Management solutions. By building organizational skills and accelerating solution adoption, education plays a key role in ensuring that customers are able to receive the maximum benefit from their investment.

IBM curriculum provides a unique training value built on exclusive product knowledge direct from IBM developers cemented with expert instructors and flexible time and cost saving training options. The IBM Software Training team works closely with product developers and services organizations to ensure that the courses we offer provide the most up-to-the-minute technical and product information. Our courses place an emphasis on the advanced knowledge and insight that only these sources can provide. IBM draws from a deep pool of technical experience in the development of our courses and passes that knowledge on to our students.

IBM Software Training provides training for the IBM software portfolio that spans the spectrum of skill requirements from introductory product overviews to advanced technical instruction. Learning imparted through courseware is bolstered with hands-on lab exercises that allow students to practice on fully functional versions of the software.

To accommodate any logistical challenges associated with education, IBM offers customers choices in the way they would like training delivered:
• Instructor-led classroom training -- This training follows the traditional education format where instructors lead students through material and exercises in a classroom setting.

• Instructor-led online training -- Similar to the classroom format where instructors lead the class, instructors lead the courses remotely via online media. This helps customers reduce the time and expenses associated with travel.

• Self paced training -- In many cases, IBM provides customers with the opportunity to train at their own pace via Self-paced Virtual Classroom training. This recorded training leads students through materials and exercises, allowing them to work at their own pace. Students who have difficulty in rearranging their schedules to accommodate instructor-led classes benefit from this option.

To learn more about Enterprise Content Management courses, along with descriptions, locations, and availability, reference the following

http://www-01.ibm.com/software/ecm/training/

Contact your training representative for additional information or to schedule on-site training.

Contact your IBM representative for course information.

IBM training provides education to support many IBM offerings. Descriptions of courses are on the IBM Course Catalog website


Contact your training or sales representative for additional information or to schedule onsite training.

Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

For additional information on IBM Content Manager OnDemand for Multiplatforms V9.0, reference

http://pic.dhe.ibm.com/infocenter/cmod/v9r0m0/index.jsp
Technical information

Specified operating environment

Hardware requirements

The exact configuration you need to support your environment with satisfactory response time will vary depending on the size of the objects you are working with and other factors. Individual display response times vary depending on workstation speed, memory, size of objects, and network and server workload. The minimum recommended configurations that follow need to be evaluated and adjusted according to your unique requirements. Disk space recommendations are for the product installation and working space only. The actual hard disk space required varies depending upon your installation. The most current and complete information on hardware requirements is available in the support section at


Software requirements

Software requirements can be found at

- IBM Content Manager OnDemand for Multiplatforms V9.0
- IBM Content Manager OnDemand for z/OS V9.0

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

- Content Manager OnDemand for Multiplatforms V9.0
- Content Manager OnDemand for Multiplatforms Server DVD
- Content Manager OnDemand Client DVD
- Content Manager OnDemand PDF Indexer for Multiplatforms DVD
- Content Manager OnDemand for MP Advanced Function Presentation Transformations for Multiplatforms DVD
- Content Manager OnDemand Report Distribution for Multiplatforms DVD
- Content Manager OnDemand Enhanced Retention Management for Multiplatforms DVD
• Content Manager OnDemand Full Text Search DVD

Security, auditability, and control

IBM Content Manager OnDemand for Multiplatforms V9.0 uses the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit


This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

<table>
<thead>
<tr>
<th>Licensed function title</th>
<th>Product group</th>
<th>Product category</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM CMOD Advanced Function</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>Presentation Transformations</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>Multiplatforms</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>Authorized</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>Employee</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>Enhanced Retention Management</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>External</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Full Text Search</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td></td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand PDF Indexer</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td></td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Report Distribution</td>
<td>Content</td>
<td>Content Manager</td>
</tr>
<tr>
<td>Multiplatforms</td>
<td>Manager</td>
<td>OnDemand</td>
</tr>
</tbody>
</table>

Program name                          PID        Charge unit description

IBM CMOD Advanced Function Presentation Transformations Multiplatforms 5724-J33 Per Install
IBM CMOD Advanced Function Presentation Transformations Multiplatforms 5724-J33 Per Install for Linux on System z
IBM Content Manager OnDemand 5724-J33 Per User Value
Charge metrics definitions

User Value Unit (UVU)

UVU is a unit of measure by which the program can be licensed. UVU Proofs of Entitlement (PoEs) are based on the number and type of users for the given program. Licensee must obtain sufficient entitlements for the number of UVUs required for Licensee environment as specified in the table below. The UVU entitlements are specific to the program and type of user and may not be exchanged, interchanged, or aggregated with UVU entitlements of another program or type of user.

Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by processor value, brand, type, and model number at


and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the webpage below). If using full capacity licensing, licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using virtualization capacity licensing, licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes:

- Some programs may require licenses for the program and what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis only. In that case, the following applies: Instead of the entitlements required for the program directly, Licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

### Passport Advantage program licenses

#### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand PDF Indexer</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD PDF Indexer Processor Value Unit (PVU) Annual SW S&amp;S Rnw</td>
<td>E01ZMLL</td>
</tr>
<tr>
<td>IBM CMOD PDF Indexer Processor Value Unit (PVU) Lic + SW S&amp;S 12 Mo</td>
<td>D55HJLL</td>
</tr>
<tr>
<td>IBM CMOD PDF Indexer Processor Value Unit (PVU) SW S&amp;S Reinstate 12 Mo</td>
<td>D55HKLL</td>
</tr>
</tbody>
</table>

#### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Report Distribution Multiplatforms</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Report Distribution Processor Value Unit (PVU) Annual SW S&amp;S</td>
<td>E01ZNL</td>
</tr>
<tr>
<td>IBM CMOD Report Distribution Processor Value Unit (PVU) Lic + SW S&amp;S 1</td>
<td>D55HJLL</td>
</tr>
<tr>
<td>IBM CMOD Report Distribution Processor Value Unit (PVU) SW S&amp;S Reinstate</td>
<td>D55HKLL</td>
</tr>
</tbody>
</table>

#### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Authorized</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Authorized User Value Unit Annual SW S&amp;S Rnw</td>
<td>E066NLL</td>
</tr>
<tr>
<td>IBM CMOD Authorized User Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D07B0LL</td>
</tr>
<tr>
<td>IBM CMOD Authorized User Value Unit SW S&amp;S Reinstate 12 Mo</td>
<td>D07B1LL</td>
</tr>
</tbody>
</table>

#### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Employee</td>
<td></td>
</tr>
<tr>
<td>Part description</td>
<td>Part number</td>
</tr>
<tr>
<td>------------------</td>
<td>-------------</td>
</tr>
<tr>
<td>IBM CMOD Employee User Value Unit Annual SW S&amp;S Rnwl</td>
<td>E066PLL</td>
</tr>
<tr>
<td>IBM CMOD Employee User Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D07B2LL</td>
</tr>
<tr>
<td>IBM CMOD Employee User Value Unit SW S&amp;S Reinstate 12 Mo</td>
<td>D07B3LL</td>
</tr>
</tbody>
</table>

### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand External</td>
<td>E066QLL</td>
</tr>
<tr>
<td>IBM CMOD External User Value Unit Annual SW S&amp;S Rnwl</td>
<td>E066QLL</td>
</tr>
<tr>
<td>IBM CMOD External User Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D07B4LL</td>
</tr>
<tr>
<td>IBM CMOD External User Value Unit SW S&amp;S Reinstate 12 Mo</td>
<td>D07B5LL</td>
</tr>
</tbody>
</table>

### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Enhanced Retention Management</td>
<td>E091TLL</td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU Annual SW S&amp;S Rnwl</td>
<td>E091TLL</td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU Lic + SW S&amp;S 12 Mo</td>
<td>D0DJDLL</td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU SW S&amp;S Reinstate 12 Mo</td>
<td>D0DJELL</td>
</tr>
</tbody>
</table>

### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM CMOD Advanced Function Presentation Transformations Multiplatforms</td>
<td>E0ED5LL</td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU Annual SW S&amp;S Rnwl</td>
<td>E0ED5LL</td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU Lic + SW S&amp;S 12 Mo</td>
<td>D0S88LL</td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU SW S&amp;S Reinstate 12 Mo</td>
<td>D0S89LL</td>
</tr>
</tbody>
</table>

### IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Full Text Search</td>
<td>D0IQLLL</td>
</tr>
<tr>
<td>IBM CMOD Full Text Search per Processor Value Unit Annual SW S&amp;S Rnwl</td>
<td>D0IQLLL</td>
</tr>
<tr>
<td>IBM CMOD Full Text Search per Processor Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D0IQPLL</td>
</tr>
<tr>
<td>IBM CMOD Full Text Search per Processor Value Unit SW S&amp;S Reinstate 12 Mo</td>
<td>D0IQPLL</td>
</tr>
</tbody>
</table>

### Passport Advantage trade-up licenses

<table>
<thead>
<tr>
<th>Precursor product</th>
<th>Trade-up product</th>
<th>Trade-up part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Enhanced Retention Management Competitor</td>
<td>IBM CMOD Enhanced Ret Mgt PVU frm Competitor Trade Up Lic + SW S&amp;S</td>
<td>D0IQPLL</td>
</tr>
</tbody>
</table>
IBM Content Manager OnDemand for Multiplatforms

Precursor product: IBM Content Manager OnDemand External
Trade-up product: IBM FileNet Report Manager Ext User
Trade-up part number: D0CRGLL

IBM Content Manager OnDemand for Multiplatforms

Precursor product: IBM Content Manager OnDemand Report Distribution Multiplatforms
Trade-up product: IBM FileNet Report Manager Ext User
Trade-up part number: D0IQKLL

IBM Content Manager OnDemand for Multiplatforms

Precursor product: IBM Content Manager OnDemand Authorized
Trade-up product: IBM FileNet Report Manager Auth Authorized
Trade-up part number: D0CRDLL

IBM Content Manager OnDemand for Multiplatforms

Precursor product: IBM Content Manager OnDemand Authorized
Trade-up product: IBM FileNet Report Manager Auth Authorized
Trade-up part number: D0CRELL

IBM Content Manager OnDemand for Multiplatforms

Precursor product: IBM Content Manager OnDemand Authorized
Trade-up product: IBM FileNet Report Manager Auth Authorized
Trade-up part number: D0IQTLL
### Passport Advantage supply

<table>
<thead>
<tr>
<th>Program name/description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM CMOD AFPTM V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Adv Function Presentation Trans V9.0 ML MP</td>
<td>BF057ML</td>
</tr>
<tr>
<td>IBM CMOD En Retention Mgt MP V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Enhanced Retention Management V9.0 ML MP</td>
<td>BF054ML</td>
</tr>
<tr>
<td>IBM CMOD Full Text Search V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Full Text Search V9.0 ML MP</td>
<td>BF052ML</td>
</tr>
<tr>
<td>IBM CMOD PDF Indexer V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand PDF Indexer V9.0 ML MP</td>
<td>BF055ML</td>
</tr>
<tr>
<td>IBM CMOD Rep Dis MP V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Report Distribution V9.0 ML Media Pack</td>
<td>BF056ML</td>
</tr>
<tr>
<td>IBM CMOD for Multiplatforms V9.0.0</td>
<td></td>
</tr>
<tr>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
</tbody>
</table>

### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

#### IBM CMOD PDF Indexer V9.0.0

<table>
<thead>
<tr>
<th>Entitled maintenance offerings description</th>
<th>Media packs description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Content Manager OnDemand PDF Indexer Value Unit</td>
<td>IBM Content Manager OnDemand PDF Indexer V9.0 ML MP</td>
<td>BF055ML</td>
</tr>
</tbody>
</table>

#### IBM CMOD Rep Dis MP V9.0.0

<table>
<thead>
<tr>
<th>Entitled maintenance offerings description</th>
<th>Media packs description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Content Manager OnDemand Report Distribution per User Value Unit</td>
<td>IBM Content Manager OnDemand Report Distribution V9.0 ML Media Pack</td>
<td>BF056ML</td>
</tr>
</tbody>
</table>

#### IBM CMOD for Multiplatforms V9.0.0

<table>
<thead>
<tr>
<th>Entitled maintenance offerings description</th>
<th>Media packs description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Authorized Per User Value Unit for Linux on System z</td>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Authorized User Value Unit</td>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Employee Per User Value Unit for Linux on System z</td>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand Employee User Value Unit</td>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand External Per User Value Unit for Linux on</td>
<td>IBM Content Manager OnDemand V9.0.0 Multiplatform Multilingual Media Pack</td>
<td>BF053ML</td>
</tr>
</tbody>
</table>
IBM CMOD Full Text Search V9.0.0

Entitled maintenance offerings description
IBM Content Manager OnDemand Full Text Search Processor Value Unit for Multiplatforms
IBM Content Manager OnDemand Full Text Search Processor Value Unit for Multiplatforms Linux on System z

IBM CMOD AFPTM V9.0.0

Entitled maintenance offerings description
IBM Content Manager OnDemand Advanced Function Presentation Transformations for Multiplatforms Per Install
IBM Content Manager OnDemand Advanced Function Presentation Transformations for Multiplatforms Per Install for Linux on System z

IBM CMOD En Retention Mgt MP V9.0.0

Entitled maintenance offerings description
IBM Content Manager OnDemand Enhanced Retention Manager Processor Value Unit for Linux on System z
IBM Content Manager OnDemand Processor Value Unit

Cross-platform products

Cross-platform products for use on System z
Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines
Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of
part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

**IBM Content Manager OnDemand for Multiplatforms**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Enhanced Retention</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU Linux Sys z Annual</td>
<td>E07AGLL</td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU Linux Sys z Lic +</td>
<td>D09V7LL</td>
</tr>
<tr>
<td>SW S&amp;S 12 Mo</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Enhanced Retention Mgt PVU Linux Sys z SW S&amp;S</td>
<td>D09V6LL</td>
</tr>
</tbody>
</table>

**IBM Content Manager OnDemand for Multiplatforms**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand External</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD External UVU Linux on System z Annual SW S&amp;S</td>
<td>E07B7LL</td>
</tr>
<tr>
<td>Rnwl</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD External UVU Linux on System z Lic + SW S&amp;S 12</td>
<td>D09WPLL</td>
</tr>
<tr>
<td>Mo</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD External UVU Linux on System z SW S&amp;S</td>
<td>D09WSLL</td>
</tr>
<tr>
<td>Reinstate 12 Mo</td>
<td></td>
</tr>
</tbody>
</table>

**IBM Content Manager OnDemand for Multiplatforms**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Full Text Search</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Full Text Search PVU Linux on Sys z Annual SW</td>
<td>E0ED6LL</td>
</tr>
<tr>
<td>S&amp;S Rnwl</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Full Text Search PVU Linux on Sys z Lic + SW</td>
<td>D0S8ALL</td>
</tr>
<tr>
<td>S&amp;S 12 Mo</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Full Text Search PVU Linux on Sys z SW S&amp;S</td>
<td>D0S8BLL</td>
</tr>
<tr>
<td>Reinstate 12 Mo</td>
<td></td>
</tr>
</tbody>
</table>

**IBM Content Manager OnDemand for Multiplatforms**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM CMOD Advance Function Presentation Transformations Multiplatforms</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU Linux System z</td>
<td>E091ULL</td>
</tr>
<tr>
<td>Annual SW S&amp;S R</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU Linux System z</td>
<td>D0DJPLL</td>
</tr>
<tr>
<td>Lic + SW S&amp;S 12</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Advance Function Pres Trans UVU Linux System z</td>
<td>D0DJQLL</td>
</tr>
<tr>
<td>SW S&amp;S Reinstat</td>
<td></td>
</tr>
</tbody>
</table>

**IBM Content Manager OnDemand for Multiplatforms**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Employee</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Employee UVU Linux on System z Annual SW S&amp;S</td>
<td>E07BFLL</td>
</tr>
<tr>
<td>Rnwl</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Employee UVU Linux on System z Lic + SW S&amp;S 12</td>
<td>D09X6LL</td>
</tr>
<tr>
<td>Mo</td>
<td></td>
</tr>
<tr>
<td>IBM CMOD Employee UVU Linux on System z SW S&amp;S</td>
<td>D09X7LL</td>
</tr>
<tr>
<td>Reinstate 12 Mo</td>
<td></td>
</tr>
</tbody>
</table>
Part description                                         Part number
IBM Content Manager OnDemand Authorized              E07BELL
IBM CMOD Authorized UVU Linux on System z Annual SW S&S Rnw1
IBM CMOD Authorized UVU Linux on System z Lic + SW S&S 12 Mo D09X4LL
IBM CMOD Authorized UVU Linux on System z SW S&S Reinstate 12 Mo D09X5LL

Trade-up licenses for cross-platform products

IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Precursor product</th>
<th>Trade-up product</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Authorized</td>
<td>IBM CMOD Auth UVU Linux Sys z frm CMOD i Auth Usr Trade Up Lic + SW S&amp;S 12</td>
<td>D0CZJLL</td>
</tr>
<tr>
<td>IBM Content Manager OnDemand for i Competitor</td>
<td>IBM CMOD Authorized UVU Linux Sys z frm Competitor Trade Up Lic + SW S&amp;S 12</td>
<td>D0IQMLL</td>
</tr>
</tbody>
</table>

IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Precursor product</th>
<th>Trade-up product</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager</td>
<td>IBM CMOD Employee UVU Lnx Sys z frm Competitor Trade Up Lic + SW S&amp;S 12 Mo</td>
<td>D0IQNLL</td>
</tr>
</tbody>
</table>

IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Precursor product</th>
<th>Trade-up product</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand External Competitor</td>
<td>IBM CMOD External UVU Lnx Sys z frm Competitor Trade Up Lic + SW S&amp;S 12 Mo</td>
<td>D0IQPLL</td>
</tr>
</tbody>
</table>

IBM Content Manager OnDemand for Multiplatforms

<table>
<thead>
<tr>
<th>Precursor product</th>
<th>Trade-up product</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand Enhanced Retention Management Competitor</td>
<td>IBM CMOD Enhcd Ret Mgt PVU Lnx Sys z frm Competitor Trd Up Lic + SW S&amp;S 12</td>
<td>D0IQQLL</td>
</tr>
</tbody>
</table>

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.
**Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

**License Information form numbers**

<table>
<thead>
<tr>
<th>Program name</th>
<th>Program number</th>
<th>Form number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Content Manager OnDemand for</td>
<td>5724-J33</td>
<td>L-AMBM-8UBP9U,</td>
</tr>
<tr>
<td>Multiplatforms</td>
<td></td>
<td>8UF2RP, 8UF2FX,</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8UF24B, 8UEW3</td>
</tr>
</tbody>
</table>

The program’s License Information will be available for review on the IBM Software License Agreement website


**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

**Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months’ notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to
the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)
No

Passport Advantage applies
Yes, and through the Passport Advantage website at

  http://www.ibm.com/software/passportadvantage

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies
Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

  http://www.ibm.com/support/handbook

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

  http://www.ibm.com/software/passportadvantage

Other terms

System i Software Maintenance applies
No
**Educational allowance available**

Education allowance does not apply.

Educational software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage.

**Statement of good security practices**

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

**Prices**

**Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

http://www.ibm.com/software/passportadvantage

**Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncements

**Announcement countries**

All European, Middle Eastern and African countries except:

- Iran
- Syria
- South Sudan

**Trademarks**

Optim is a trademark of IBM Corporation in the United States, other countries, or both.

IBM, FileNet, OS/390, AIX, System i, System z, z/OS, DB2, InfoSphere, Cognos, Passport Advantage, Express and ValueNet are registered trademarks of IBM Corporation in the United States, other countries, or both.

Windows is a trademark of Microsoft Corporation in the United States, other countries, or both.
Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

Itanium is a trademark of Intel Corporation or its subsidiaries in the United States and other countries.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use
IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Reference to other products in this announcement does not necessarily imply those products are announced, or intend to be announced, in your country. Additional terms of use are located at:


For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

http://www.ibm.com/planetwide/

Corrections

(Corrected on April 19, 2013)
Changes made in the Ordering information section.

(Corrected on September 14, 2012)
Web address updated in the Description section.