

Hardware withdrawal: IBM XIV Storage System Model 214 and 314 - Replacements available

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Overview

Effective May 27, 2018, IBM^(R) will withdraw from marketing IBM XIV^(R) Storage System Model 214 and 314.

See the [Withdrawn products](#) section for the complete list of withdrawn products. On or after the effective date of withdrawal, you can no longer order these products directly from IBM.

For new orders, the customer requested arrival date (CRAD) can be no later than June 27, 2018.

You can obtain these products on an as-available basis through IBM Business Partners.

IBM will continue to support field upgrades (MES) for existing installed IBM XIV models 214 and 314 systems.

Withdrawn products

Effective May 27, 2018, the following models and features are being withdrawn on the specified models of the IBM XIV Storage Virtualization 2810 and 2812 machine types:

Description	Type	Model	Feature
IBM XIV Storage System Model 214	2810	214	
Single phase power	2810	214	9890
Three phase 60A non-EMEA delta power	2810	214	9891
Three phase 30A EMEA wye power (wye)	2810	214	9892
Three phase 30A non-EMEA delta power	2810	214	9894
Shipping and Handling NC (no charge) for XIV Gen3	2810	214	AG00
Shipping and Handling for XIV Gen3	2810	214	AG9L
Description	Type	Model	Feature
IBM XIV Storage System Model 214	2812	214	

Description	Type	Model	Feature
Single phase power	2812	214	9890
Three phase 60A non-EMEA delta power	2812	214	9891
Three phase 30A EMEA wye power (wye)	2812	214	9892
Three phase 30A non-EMEA delta power	2812	214	9894
Shipping and Handling NC (no charge) for XIV Gen3	2812	214	AG00
Shipping and Handling for XIV Gen3	2812	214	AG9L
Description	Type	Model	Feature
IBM XIV Storage System Model 314	2810	314	
AAS SW order indicator	2810	314	0018
Base unit indicator	2810	314	0030
Retail unit indicator	2810	314	0035
OEM unit indicator	2810	314	0036
Height Reduction / Partial Weight Reduction	2810	314	0200
Full Weight Reduction	2810	314	0201
RoHs compliant	2810	314	0204
Disable encryption option, China	2810	314	0286
CoD 1 year agreement	2810	314	0301
CoD 2 year agreement	2810	314	0302
CoD 3 year agreement	2810	314	0303
Frame Ahead base frame 1 year agreement	2810	314	0401
Frame Ahead base frame 2 year agreement	2810	314	0402
Frame Ahead base frame 3 year agreement	2810	314	0403
Frame Ahead Additional frame	2810	314	0410
9 module initial capacity	2810	314	0809
10 module initial capacity	2810	314	0810
11 module initial capacity	2810	314	0811
12 module initial capacity	2810	314	0812
13 module initial capacity	2810	314	0813

Description	Type	Model	Feature
14 module initial capacity	2810	314	0814
15 module initial capacity	2810	314	0815
TAA compliance indicator	2810	314	0983
Single phase power	2810	314	9890
Three phase 60A non-EMEA delta power	2810	314	9891
Three phase 30A EMEA wye power (wye)	2810	314	9892
Three phase 30A non-EMEA delta power	2810	314	9894
Shipping and Handling NC (no charge) for XIV Gen3	2810	314	AG00
Shipping and Handling for XIV Gen3	2810	314	AG9L
Description	Type	Model	Feature
IBM XIV Storage System Model 314	2812	314	
AAS SW order indicator	2812	314	0018
HW integration license for SA indicator	2812	314	0020
Base unit indicator	2812	314	0030
Retail unit indicator	2812	314	0035
OEM unit indicator	2812	314	0036
Height Reduction / Partial Weight Reduction	2812	314	0200
Full Weight Reduction	2812	314	0201
RoHs compliant	2812	314	0204
Disable encryption option, China	2812	314	0286
CoD 1 year agreement	2812	314	0301
CoD 2 year agreement	2812	314	0302
CoD 3 year agreement	2812	314	0303
Frame Ahead base frame 1 year agreement	2812	314	0401
Frame Ahead base frame 2 year agreement	2812	314	0402
Frame Ahead base frame 3 year agreement	2812	314	0403
Frame Ahead Additional frame	2812	314	0410
9 module initial capacity	2812	314	0809

Description	Type	Model	Feature
10 module initial capacity	2812	314	0810
11 module initial capacity	2812	314	0811
12 module initial capacity	2812	314	0812
13 module initial capacity	2812	314	0813
14 module initial capacity	2812	314	0814
15 module initial capacity	2812	314	0815
TAA compliance indicator	2812	314	0983
Single phase power	2812	314	9890
Three phase 60A non-EMEA delta power	2812	314	9891
Three phase 30A EMEA wye power (wye)	2812	314	9892
Three phase 30A non-EMEA delta power	2812	314	9894
Shipping and Handling NC (no charge) for XIV Gen3	2812	314	AG00
Shipping and Handling for XIV Gen3	2812	314	AG9L

Replacement product information

Withdrawn product	Replacement product
IBM XIV Storage System Model 214 (2810-214)	IBM FlashSystem ^(R) A9000 (9836-425)
IBM XIV Storage System Model 214 (2812-214)	IBM FlashSystem A9000 (9838-425)
IBM XIV Storage System Model 314 (2810-314)	IBM FlashSystem A9000 (9836-425)
IBM XIV Storage System Model 314 (2812-314)	IBM FlashSystem A9000 (9838-425)

For additional information, see Hardware Announcement [117-085](#), dated October 24, 2017.

Business Partner information

If you are a Direct Reseller - System Reseller acquiring products from IBM, you may link directly to Business Partner information for this announcement. A PartnerWorld^(R) ID and password are required (use IBMid).

[BP Attachment for Announcement Letter 918-028](#)

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Corrections

(Corrected on August 15, 2018)

A statement was added to the end of the Overview.