

IBM Process Transformation Manager V8.10.1 delivers a license option to increase flexibility and enables you to deploy a combination of offerings to better manage your digital process automation environment

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Overview

IBM[®] Process Transformation Manager (IBM PTM) V8.10.1 is a software bundle that provides a license option to increase flexibility. Additionally, it enables you to deploy a combination of offerings to better manage your digital process automation environment. Based upon deployment needs, a combination of the following offerings can now be deployed:

- IBM Business Process Manager Server (IBM BPM) V8.6
- IBM Operational Decision Manager Advanced (IBM ODM) V8.9.1

IBM PTM is the IBM solution for reinventing business operations. It infuses every process with operational intelligence while increasing business expertise automation to deliver greater client centricity. This approach drives greater efficiency and optimization in end-to-end processes through software capabilities, such as:

- Operational decision management
- Business process management
- Case management

Key prerequisites

IBM BPM

IBM BPM V8.6 requires:

- Workstation with a supported operating system
- Supported database server
- Supported web browser

For additional details, see the **Technical Information** section in Software Announcement [217-379](#), dated August 22, 2017.

IBM ODM

ODM V8.9.1 operates with a range of operating environments that include:

- AIX^(R)
- Red Hat Enterprise Linux^(R)
- Ubuntu
- SUSE Linux Enterprise Server
- MicrosoftTM WindowsTM
- Mac OS

For additional details, see the **Technical information** section in Software Announcement [217-435](#), dated October 3, 2017.

Planned availability date

November 10, 2017

See the [Availability of national languages](#) section for national language availability.

Description

IBM BPM

IBM BPM is a full-featured, consumable, business process management platform. It includes tooling and run time for process design and execution, along with capabilities for monitoring and optimizing work that is executed within the platform. IBM BPM is designed for multi-project improvement programs that focus on workflow and productivity. It is specifically designed to help enable process owners and business users to engage directly on the improvement of their business processes. IBM BPM V8.6 helps create:

- Value for the enterprise through growth
- Improved performance
- Better productivity
- Higher staff effectiveness
- Better customer service

All these improvements result directly from improved processes. This unified platform supports process improvement across a spectrum of work patterns that include human-centric and straight-through processes and cases. Enhanced web? based developer tools enable process developers to create compelling business user interface without web-based technical skills. Process Portal and a responsive UI that adapts to the user's chosen device enables business users to perform tasks on their smartphone, tablet, or desktop computer, which enables them to work away from the office by using mobile devices. The BPM service-oriented architecture (SOA) and advanced integration capabilities enable you to utilize existing investments by incorporating your legacy systems within your improved business processes.

For additional information on IBM BPM V8.6, see Software Announcement [217-379](#), dated August 22, 2017.

IBM ODM

IBM ODM allows you to automate business and manage day-to-day operational decisions to gain greater visibility and control over how those decisions are made in your organizations. It provides a comprehensive and easy-to-use platform that allows capture, automate, and manage frequently occurring and repeatable business decisions. As a result, you can:

- Identify opportunities more easily.
- Respond to market demands quickly.

- Minimize risks.
- Operate consistently.

IBM ODM helps organizations adapt quickly to changing conditions, align across business and IT, and act with precision and reliability. It provides visibility to achieve clearer line of sight to business operations, collaboration capabilities to help foster cross-functional and cross-divisional outcomes, and built-in governance to align business operations with strategic intent in the face of change.

For additional information on ODM V8.9.1, see Software Announcement [217-435](#), dated October 3, 2017.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details about accessibility compliance, can be found on the [IBM Accessibility](#) website.

Section 508 of the US Rehabilitation Act

IBM Process Transformation Manager is capable as of November 10, 2017, when used in accordance with associated IBM documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT) can be found on the [IBM Accessibility](#) website.

Reference information

For additional information on PTM, see:

- For Version 8.10.0, Software Announcement [217-393](#), dated August 22, 2017
- Version 8.9.0, Software Announcement [217-324](#), dated June 27, 2017

For additional information on IBM BPM V8,6, see Software Announcement [217-379](#), dated August 22, 2017.

For additional information on IBM ODM V8.9.1, see Software Announcement [217-435](#), dated October 3, 2017.

Availability of national languages

PTM V8.10.1

Description	Availability date	Language
IBM BPM V8.6	September 22, 2017	Chinese Simplified, Chinese Traditional, Czech, US English, French, German, Hungarian, Italian, Japanese, Korean, Polish, Portuguese-Brazilian, Romanian, Russian, Spanish
IBM ODM V8.9.1	November 10, 2017	Chinese Simplified, Chinese Traditional, Dutch, US English, French, German, Italian, Japanese, Korean, Polish, Portuguese-Brazilian, Russian, Spanish, Swedish

Translation information, if available, can be found at the [Translation Reports](#) website.

Program number

Program number	VRM	Program name
5737-B84	8.10.1	IBM Process Transformation Manager

Publications

Effective November 10, 2017, the English and national language versions of the ODM V8.9.1 documentation will be available in [IBM Knowledge Center](#).

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements

For specific hardware requirements for IBM BPM, see the [IBM Support](#) website.

For specific hardware requirements for IBM ODM, see the [IBM Support](#) website.

Software requirements

For specific requirements for IBM BPM, see Software Announcement [217-379](#), dated August 22, 2017, or for the current software requirements, see the [IBM Support](#) website.

For specific requirements for IBM ODM, see Software Announcement [217-435](#), dated October 3, 2017, or for the current software requirements, see the [IBM Support](#) website.

Companion products

For the following products or services that can be purchased to be used with IBM BPM, see Software Announcement [217-379](#), dated August 22, 2017.

For the following products or services that can be purchased to be used with IBM ODM, see Software Announcement [217-435](#), dated October 3, 2017.

Planning information

Packaging

This offering is delivered through the internet as an electronic download. There is no physical media.

This offering is available from [IBM Marketplace](#). On IBM Marketplace, you can discover, try, and buy software, hardware, and services from IBM and third-party providers.

Ordering information

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the [IBM Channel Value Rewards](#) website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product Group: IBM Systems, Middleware

Product: IBM Process Transformation Manager V8.10.1 (5737-B84)

Product Category: Process Transformation

Passport Advantage

Part number information in unchanged. See Software Announcement [217-393](#), dated August 22, 2017.

Passport Advantage trade up

Part number information in unchanged. See Software Announcement [217-393](#), dated August 22, 2017.

Cross-platform product for use on IBM Z Integrated Facility for Linux (IFL) engines or zEnterprise[®] BladeCenter Extension

Part number information in unchanged. See Software Announcement [217-393](#), dated August 22, 2017.

Charge metric

Program name	Part number or PID number	Charge metric
IBM Process Transformation Manager V8.10.1	5737-B84	Processor Value Unit (PVU)

Processor Value Unit (PVU)

Processor Value Unit (PVU) is a unit of measure by which the Program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the [Processor Value Unit \(PVU\) licensing for Distributed Software](#) website) and the number of processors made available to the Program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the Program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage[®] Sub-Capacity Licensing Terms (see web page below). If using full capacity licensing, Licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed

by the Program, except for those servers from which the Program has been permanently removed. If using virtualization capacity licensing, Licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the Program, as defined according to the [Virtualization Capacity License Counting Rules](#) website.

* An Activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes

- Some programs may require licenses for the Program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the Program directly, Licensee must obtain PVU entitlements for this Program sufficient to cover the processor cores for the systems on which the resources managed or processed by the Program reside.
- Some programs may be licensed on a managed basis **only**. In that case, the following applies. Instead of the entitlements required for the Program directly, Licensee must obtain PVU entitlements for this Program sufficient to cover the processor cores for the systems on which the resources managed or processed by the Program reside.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the Program, Licensee must obtain PVU entitlements for this Program sufficient to cover the environment made available to the Referenced Program as if the Program itself were executing everywhere the Referenced Program was executing, independent of the basis on which the Referenced Program is licensed.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

Agreement for Acquisition of Software Maintenance

This program is licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. This program has a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance

(voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

License Information number

IBM Process Transformation Manager V8.10.1 (5737-B84)

Document name	License Information number
IBM Process Transformation Center V8.10.1	L-ASAY-AQZFKM
IBM Process Transformation Server V8.10.1	L-ASAY-AQZG39
IBM Process Transformation Manager V8.10.1	L-ASAY-AQZGDS

See the [License Information documents](#) page on the IBM Software License Agreement website for more information.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of two years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect.

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to versions, releases, and updates (CD releases, Long Term Support Releases or fixes) of the program. You will be notified, through an announcement letter, of discontinuance of support with six months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information on the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express[®]](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Software Support Handbook](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Software Support Handbook](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

Other support

Passport Advantage

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

Prices

The prices are unchanged by this announcement.

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For questions regarding CVR, see the [IBM Channel Value Rewards](#) website.

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Corrections

(Corrected on November 6, 2017)

The Publications section is revised.