Tivoli NetView 7.1 Offers Enhanced Network Management Capabilities at Lower Cost

Overview

Tivoli® NetView 7.1 provides discovery, topology, relationship analysis, and status management of visible network devices. With NetView 7.1, you can identify network problems through an intuitive map that represent your network topology.

This new version of NetView (7.1) adds functional enhancements and improved cost effectiveness over the previous release. Enhancements in the 7.1 release include:

- Improved security and distribution
- Enhanced resource management and discovery
- Reduced customer maintenance

Netview 7.1 has a free evaluation CD available for the Windows® platforms so that you can check out its capabilities.

Planned Availability Date

October 26, 2001

End of Support

Based on the Tivoli end of support policy, Tivoli support for Tivoli NetView 6.0 will be discontinued 12 months after the planned availability of Tivoli NetView 7.1.

At a Glance

Tivoli NetView 7.1 provides:

- Firewall support via a single unidirectional port for use in e-business networks
- MultiProtocol Label Switching (MPLS) support and layer-2 diagnostics
- Network device discovery relationship analysis
- A graphical representation of the network
- Improved cost effectiveness
- Controls for the users view and access to the network through roles and scoping

For ordering, contact:
Your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL

Reference: YE001
Tivoli NetView 7.1 provides the enhancements in the following areas:

Security
- Web console roles and scoping
- Fine control of operator capabilities

Distribution of NetView
- Support for unattended servers
- Web console supports cross-firewall function

Resource Management
- MPLS support
- LAN switch diagnostics
- Increased SNMPv2 support
- Discovery and Monitoring improvements (ISDN)

Reduced Customer Maintenance
- Live or HOT backup of databases

Tivoli Integration Pack for NetView (TIPN) will not ship with Tivoli NetView 7.1. The existing TIPN support will not migrate in its entirety to the 7.1 version. See the Tivoli NetView 7.1 release notes or your marketing representative for information on TIPN functionality that will be included in the 7.1 version.

**Euro Currency**

This program is not impacted by euro currency.

**Statement of Direction**

Present plans include adding Linux platform support for Tivoli NetView 7.1, initial delivery planned for Intel-based platforms. (RedHat 7.1 & SuSE 7.1)

**Reference Information**

Refer to:
- Software Announcement 200-017, dated February 15, 2000
- Software Announcement 201-203, dated July 10, 2001
- Software Announcement 201-202, dated July 10, 2001

**Trademarks**

Windows is a registered trademark of Microsoft Corporation. Tivoli is a registered trademark of International Business Machines Corporation or Tivoli Systems Inc. in the United States or other countries or both. Other company, product, and service names may be trademarks or service marks of others.
**Education Support**

Training is available for many Tivoli® products. Education is offered through IBM Education and Training, and through Tivoli Systems. Worldwide information about education offerings is available on the IBM Education and Training home page at:

http://www.training.ibm.com

For current information on Tivoli Systems education, call 512-436-8000, or visit the Tivoli Systems home page at:

http://www.tivoli.com/services/education

**Offering Information**

Product information will be available on day of announcement through Offering Information (OITOOL) at:

http://www.ibm.com/common/ssi

**Publications**

Publications supporting Tivoli NetView 7.1 are available in softcopy on the product CD.

The following hardcopy publication will ship with the Tivoli NetView 7.1 product.

<table>
<thead>
<tr>
<th>Title</th>
<th>Order Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tivoli NetView 7.1</td>
<td>GI11-0879</td>
</tr>
<tr>
<td>Release Notes</td>
<td></td>
</tr>
</tbody>
</table>

**Technical Information**

**Specified Operating Environment**

**Hardware Requirements:** Hardware platforms supporting the software platforms stated in the **Software Requirements** section.

**Software Requirements:** Tivoli NetView 7.1 runs on the following software platforms:

- Windows NT® V4 with Service Pack 5, or later (Workstation or Server)
- Windows® 2000 Service Pack 1 (Professional or Server)
- AIX® 4.3.3 Maintenance Level (4330-08)
- Solaris 2.7 (All Sun-recommended patches)
- Solaris 2.8 (All Sun-recommended patches)
- Tivoli Management Framework 3.6.3, or later (required only if installing through the Management Framework or if planning to use RIM database support)

See the Tivoli NetView 7.1 release notes or contact your marketing representatives for additional details on the supported software platforms.

**Compatibility:** Tivoli Integration Pack for NetView (TIPN) will not ship with Tivoli NetView 7.1. The existing TIPN support will not migrate in its entirety to the 7.1 version. See the Tivoli NetView 7.1 release notes or your marketing representative for information on TIPN functionality that will be included in the 7.1 version.

**Packaging:** Tivoli NetView is distributed with:

- International Program License Agreement (Z125-3301)
- License Information document (LC23-4474)
- Tivoli NetView CD ROMs
- See publication section for details on publications

**Security, Auditability, and Control**

Tivoli NetView uses the security and auditability features of the operating system software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Ordering Information**

**Current Licensees**

Current licensees of Tivoli NetView with support in effect will receive instructions on how to order this update.

**New Licensees**

Orders for new licenses will be accepted now.

Shipment will begin on the planned availability date.

**Ordering Information for 5698-NVW**

Ordering information for 5698-NVW will continue for a limited time to allow migration to the Passport Advantage offering.

For ordering information on the base program number, 5698-NVW, refer to Software Announcement 200-017, dated February 15, 2000.

The number of Tivoli Management Points required for Tivoli NetView, which is based on the number of network nodes managed, has decreased. Customers who have acquired Tivoli NetView prior to this announcement

This announcement is provided for your information only. For additional information, contact your IBM representative, call 800-IBM-4YOU, or visit the IBM home page at: http://www.ibm.com.
should go to the Tivoli Management Points Calculator available through:

http://www.tivoli.com/support

(support ID and password are required for access) to determine their number of excess points. While customers are only required to renew the number of Tivoli Management Points required for their environment as a result of this change, Tivoli Management Points not renewed will require the Maintenance-after-License option in Passport Advantage at the then-current prices to be re-activated as you grow. The Maintenance after License option is currently approximately 4x (four times) the price of a renewal. Thus, if you expect growth in less than four years, renewing all of your points would be more financially attractive in most cases.

**Ordering Information for Passport Advantage**

To order a media pack or a documentation pack for Passport Advantage, specify part number BJ02CIE in the desired quantity.

The quantity of the Passport Advantage part numbers in the following table is based on the number of required Tivoli Management Points. To order for Passport Advantage, specify the desired part number and quantity.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part Number</th>
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</thead>
<tbody>
<tr>
<td>Tivoli NetView License and Software Maintenance First Anniversary</td>
<td>D57JGLL</td>
</tr>
<tr>
<td>Tivoli NetView License and Software Maintenance Second Anniversary</td>
<td>D57KULL</td>
</tr>
<tr>
<td>Tivoli NetView Software Maintenance Renewal to Anniversary Date</td>
<td>E17Q0LL</td>
</tr>
<tr>
<td>Tivoli NetView Software Maintenance after License to Anniversary Date</td>
<td>D57XCLL</td>
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**Passport Advantage Software Maintenance**

Software Maintenance (called Support for Tivoli products outside of Passport Advantage) is included with each product authorization acquired under Passport Advantage.

Software Maintenance provides an easy and effective way by which you have access, during the coverage period, to eligible new versions and releases and to remote technical support for your covered products.

The technical support included in Software Maintenance provides remote support during normal business hours in your country or location as well as access to escalation management 24 hours a day, 7 days a week, for mission-critical (severity 1) problems.

With Software Maintenance, you receive the following technical support benefits:

- Telephone access and/or electronic access via the Web to an IBM Customer Support Center
- Support for routine, short duration installation and usage ("how-to") questions and code-related problems
- Support during normal country business hours, namely prime shift hours, Monday through Friday, excluding national or statutory holidays

**Support for mission-critical (severity 1) problems during non-prime shift hours, namely all hours outside normal country business hours including national and/or statutory holidays**

**Two-hour response time objective during prime shift for voice and electronic submission. The response objective for critical/emergency problems during offshift is also two hours.**

**Access to hints, tips, and frequently asked questions**

**Access to escalation management 24 hours a day, 7 days a week**

**Open Authorized Technical Caller list to submit problems to IBM Support Centers on your behalf. Open to any number of technical specialists within your IS organization. Each caller must be registered through the IBM problem submission Web site in order to submit problems. Problem submission is handled by the Site Technical Contact as listed on the Passport Advantage enrollment form.**

**eCare for Software is an initiative designed to enhance your electronic support experience by providing the following advantages:**

- Single view of IBM distributed software that includes easy/integrated access to the following information and functions:
  - Marketing
  - Technical
  - Developer
  - Business Partner
  - IBM Services
  - Downloads
  - www.ibm.com/software/support
- Comprehensive electronic (via the Web) self-help capabilities available 24 hours a day, 7 days a week
- Advanced search capabilities
- A single interface to the IBM problem submission/management system for IBM distributed software

Passport Advantage allows you to have a common anniversary date for Software Maintenance renewals, making it easier for you to manage and budget for access to eligible new versions and releases, and for related technical support, for your covered products. The anniversary date, established at the start of your Passport Advantage Agreement, recurs on an annual basis while your Passport Advantage Agreement remains in effect. However, regardless of when Software Maintenance is acquired, the coverage period for Software Maintenance is always up to the anniversary date specified in the acquisition.

Software Maintenance renewals offer you favorable pricing to continue your coverage without interruption.

Refer to the IBM International Passport Advantage Agreement and to the IBM Software Maintenance Handbook for specific terms relating to, and a more complete description of, technical support provided through Software Maintenance.

**Note:** The Tivoli Select Support offering is not available under Passport Advantage. Contact your IBM or Tivoli service representative for information on separately available service offerings.
Withdrawal of Passport Advantage Part Numbers

The following Passport Advantage part numbers are withdrawn effective immediately:

<table>
<thead>
<tr>
<th>Description</th>
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<tbody>
<tr>
<td>Tivoli NetView 6.0</td>
<td>BJ6QPML</td>
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<tr>
<td>Media Pack</td>
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</tr>
<tr>
<td>Tivoli NetView 6.0</td>
<td>BJ6QQIE</td>
</tr>
<tr>
<td>Documentation Pack</td>
<td></td>
</tr>
</tbody>
</table>

Terms and Conditions

For a limited time during the migration period to Passport Advantage, customers may acquire eligible programs and Tivoli Support under agreements outside of Passport Advantage.

Terms and conditions for Tivoli Value-Based Pricing and IBM Passport Advantage are as follows:

**Agreement:** For orders under 5698-NWV: IBM International Program License Agreement (IPLA), IBM International Agreement for Acquisition of Programs and Support (IIAAPS) and the IBM Attachment for Support, IBM Agreement for Acquisition of Support (IAAS), IBM Addendum for Support for Tivoli Systems Products under Value-Based Pricing, and an Order Form.

For orders under Passport Advantage: IBM International Program License Agreement (IPLA), IBM International Passport Advantage Agreement (PAA), and an IBM International Passport Advantage Agreement Enrollment Form.

**Transferable:** Yes, except for programs acquired at a discount or allowance

**Limited Warranty Applies:** Yes

**Guarantee:** 30-day money-back guarantee

**Usage Restriction:** Yes. Usage is limited to the quantity of Tivoli Management Points acquired for a one-time charge.

**Volume Offering (IVO):** No

**Upgrade Protection Applies:** Covered as long as Tivoli Support or Passport Advantage Software Maintenance is in effect

**Educational Allowance Available:** Yes, 15% to qualified education institution customers

**Licensed Program Materials Availability:**
- Restricted Materials of IBM: None
- Non-Restricted Source Materials: None
- Object Code Only (OCO): All

**Maintenance Applies:**
- Software Maintenance under Passport Advantage: Yes
- Support for Tivoli products: Yes

Complementary Introductory Support: Not available

Tivoli Support and Passport Advantage Software Maintenance:

Support Center applies:
- Yes, access is available through the IBM Support Center, 800-237-5511.

Availability of Tivoli Support:
- The first year of Tivoli Support is available at no additional charge. The first year starts when the product is shipped to the customer.
- Subsequent years of Tivoli Support are available for a fee as part of the IAAS, IIAAPS, or any equivalent agreement.

Availability of Passport Advantage Software Maintenance:
- Passport Advantage Software Maintenance is provided at no additional charge for each eligible program acquired during the initial term.
- Passport Advantage Software Maintenance is provided at an additional charge for all eligible programs in the second and subsequent terms.

Tivoli Support and Passport Advantage Software Maintenance are available until:
- Twelve months after announcement of product discontinuance, (that is, end-of-life (EOL))

Tivoli Support and Passport Advantage Software Maintenance are applicable to:
- The current release
- The immediate previous release for twelve months after the general availability of the current release

APAR Mailing Address:

Tivoli Systems Inc.
11400 Burnet Road
Austin, TX 78758
Attention: Product Development

IBM Operational Support Services — Support Line: No

Product Web Site: A complete list of products, terminology definitions, and licensing documents are available at the following Web site:

http://www.tivoli.com/products/licensing/

Prices

Customer Financing:

IBM Global Financing offers attractive financing to credit-qualified commercial and government customers and Business Partners in more than 40 countries around the world. IBM Global Financing is provided by the IBM Credit Corporation in the United States. Offerings, rates, terms, and availability may vary by country. Contact your local IBM Global Financing organization. Country organizations are listed on the Web at:

http://www.financing.ibm.com

Prices are unaffected by this announcement.
Passport Advantage

For Passport Advantage and charges, contact your IBM representative or your authorized IBM Business Partner. For additional information about the Passport Advantage offering, visit the following Web site:

   http://www.ibm.com/software/passportadvantage

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Order Now

Use Priority/Reference Code: YE001

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     P.O. Box 2690
     Atlanta, GA 30301-2690

You can also contact your local IBM Business Partner or IBM representative. To identify them, call 800-IBM-4YOU.

Note: Shipments will begin after the planned availability date.

Trademarks

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