IBM Information Server on Cloud delivers robust data integration and governance capability by offering multiple options

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At a glance

IBM Information Server on Cloud services help you understand, cleanse, monitor, transform, and deliver data. They deliver the following key benefits:

- Accelerated and simplified deployment. Take advantage of data integration and governance without the need for an on-premises infrastructure.
- Optimized performance and enhanced security. Experience speed and reliability with a virtual machine or dedicated bare metal server.
- A solution sized to meet your business demands. Keep infrastructure costs in line with the changing needs of the business.
- A set of managed add-on services to choose from to take care of ongoing maintenance and management of your infrastructure.

Overview

Information Server on Cloud consists of various data integration and governance products as a service on IBM's world-class SoftLayer® global cloud infrastructure. It offers the rich features of an on-premises data integration products deployment without the cost, complexity, and risk of managing your own infrastructure. Optionally managed add-on services can also be added to maintain and manage the infrastructure.

Use of this offering helps reduce the time required to provision and deploy data integration and governance, freeing up your IT resources to innovate and develop new solutions.

This offering delivers the following key services in small, medium, and large user configurations to match your needs:

- IBM Information Server Enterprise Edition on Cloud
- IBM Information Server Data Quality on Cloud
- IBM Information Governance Catalog on Cloud
- IBM DataStage® Designer Client on Cloud

These offerings join IBM DataStage on Cloud, which was released in June 2016, to complete the Information Server portfolio from a capability perspective and to give you a broad range of services to choose from. For additional information on DataStage on Cloud, see Software Announcement ZP16-0168, dated May 10, 2016.
Key features and benefits of Information Server Enterprise Edition on Cloud include the following:

- Takes away the deployment burden from clients. Development teams can focus on core development of integration and governance assets.
- Takes advantage of integration and governance products without the need for an on-premises infrastructure.
- Reduces time to value with enterprise-grade features.
- Optimizes performance. Experience speed and reliability with a virtual machine or dedicated bare metal server.
- Keeps infrastructure costs in line with the changing needs of the business.
- Provides flexibility and agility to meet dynamic business needs.
- Works with cloud and on-premises data sources. Scales as business demands.

Each data center facility that hosts any of these cloud products has the same specifications with quality deployment and management methodologies. Using this standardization across all geographic locations, IBM optimizes key data center performance variables, which include space, power, network, personnel, and internal infrastructure.

Additionally, the following managed add-on services are available for maintaining and managing the infrastructure:

- Jump start: This setup service provides up to 50 hours of remote consulting time for startup activities.
- Accelerator: This setup service provides up to 50 hours of remote consulting time to be used for performing various scoped activities.
- Silver: This service provides monthly remote consulting time for operations and maintenance activities.
- Gold: This service provides monthly remote consulting time for operations and maintenance activities. It includes everything provided by Silver. In addition, it also delivers a few additional activities.

These services are optional and can be bought depending on your requirements. For more information, see the Description section.

**Key prerequisites**

A terminal with internet connectivity is required. Ongoing administration can be done locally on the hosted system using tools, such as telnet, that connect to the server and client machines.

**Planned availability date**

October 14, 2016

**Description**

Information Server on Cloud consists of various services that are available in small, medium, and large configurations:

**Information Server Enterprise Edition on Cloud**

This service provides end-to-end information integration capabilities to help you understand, govern, create, maintain, transform, and deliver quality data. It consists of three major functionalities:
• Information Governance Catalog helps you build trusted data by creating, maintaining, and monitoring consistent business policies and rules.
• Information Server for Data Integration can transform data in any style and deliver it to any system, ensuring faster time to value and reduced risk for IT.
• Information Server for Data Quality helps you create and monitor data quality in order to turn data into trusted information. The software can analyze, cleanse, monitor, and manage data to support your decision making and business processes.

Information Server Data Quality on Cloud

This functionality is included in Information Server Enterprise Edition on Cloud. It can also be bought as an independent service. This service establishes and manages high quality data. It enables you to cleanse data and monitor data quality on an ongoing basis, helping to turn data into trusted information. Information Server Data Quality on Cloud:

• Delivers customizable data cleansing functionality in batch and in near real time
• Monitors and maintains data quality
• Provides a unified environment and advanced data validation rules support

Information Governance Catalog on Cloud

This functionality is included in Information Server Enterprise Edition on Cloud. It can also be bought as an independent service. Information Governance Catalog on Cloud encourages a standardized approach to discover your IT assets and define a common business language. It helps you:

• Create a well-documented, end-to-end information blueprint to ensure that you have aligned your business requirements with your enterprise and reference architectures before starting your strategic project
• Establish a common business language and manage business perspectives about information, aligning those views with the IT perspective
• Manage and explore data lineage to create trusted information that supports data governance and compliance efforts
• Provide a solid foundation for different types of information integration and governance projects, including information integration, lifecycle management, and security and privacy initiatives

DataStage Designer Client on Cloud

Depending on the configuration (small, medium, and large) you choose, you get the entitlement of different numbers of concurrent users. This service can help you add additional concurrent users to what you get as the default.

Information Server on Cloud is offered based on the configuration that best meets your needs. The node configurations are indicative. Actual configurations may vary. The following node configurations are available:

• Information Server on Cloud Enterprise Edition Small:
  - Engine Tier: Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.
  - Service Tier: Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.
• Information Server on Cloud Enterprise Edition Medium:
  - Engine Tier: Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.
- **Service Tier:** Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.

- **Information Server on Cloud Enterprise Edition Large:**
  - **Engine Tier:** Bare Metal server with 12 x 2.0 GHz Xeon cores (or equivalent), 64 GB RAM, 1.7 TB storage RAID Level 1, 1 Gbps public and private network uplinks, and 10 concurrent user licenses.
  - **Service Tier:** Bare Metal server with 8 x 2.0 GHz Xeon cores (or equivalent), 64 GB RAM, 960 GB storage RAID Level 1, 1 Gbps public and private network uplinks, and 10 concurrent user licenses.

- **Information Server on Cloud Enterprise Edition Small Dev/Test (can be used only for development and testing type requirements):**
  - **Engine Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.
  - **Service Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.

- **Information Server on Cloud Enterprise Edition Medium Dev/Test (can be used only for development and testing type requirements):**
  - **Engine Tier:** Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.
  - **Service Tier:** Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.

- **Information Server on Cloud Data Quality Small:**
  - **Engine Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.
  - **Service Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.

- **Information Server on Cloud Data Quality Medium:**
  - **Engine Tier:** Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.
  - **Service Tier:** Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.

- **Information Server on Cloud Data Quality Large:**
  - **Engine Tier:** Bare Metal server with 12 x 2.0 GHz Xeon cores (or equivalent), 64 GB RAM, 1.7 TB storage RAID Level 1, 1 Gbps public and private network uplinks, and 10 concurrent user licenses.
  - **Service Tier:** Bare Metal server with 8 x 2.0 GHz Xeon cores (or equivalent), 64 GB RAM, 960 GB storage RAID Level 1, 1 Gbps public and private network uplinks, and 10 concurrent user licenses.

- **Information Server on Cloud Data Quality Small Dev/Test (can be used only for development and testing type requirements):**
  - **Engine Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.
  - **Service Tier:** Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, 1 Gbps public and private network uplinks, and two concurrent user licenses.

- **Information Server on Cloud Data Quality Medium Dev/Test (can be used only for development and testing type requirements):**
- Engine Tier: Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.
- Service Tier: Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 1.1 TB storage, 1 Gbps public and private network uplinks, and five concurrent user licenses.

- Information Governance Catalog on Cloud Small:
  - Virtual server with 4 x 2.0 GHz Xeon cores (or equivalent), 12 GB RAM, 200 GB storage, and 1 Gbps public and private network uplinks.
- Information Governance Catalog on Cloud Medium:
  - Virtual server with 8 x 2.0 GHz Xeon cores (or equivalent), 16 GB RAM, 600 GB storage, and 1 Gbps public and private network uplinks.
- Information Governance Catalog on Cloud Large:
  - Bare Metal server with 12 x 2.0 GHz Xeon cores (or equivalent), 32 GB RAM, 960 GB storage RAID Level 1, and 1 Gbps public and private network uplinks.

After a service is deployed, clients are given control of the infrastructure so that they can maintain and manage it. Optionally, they can buy managed add-on services to offload these activities to IBM. The following are the various managed add-on services and their description:

**Jump start remotely delivered**

This setup service provides up to 50 hours of remote consulting time for startup activities, including:

- Assistance with use cases
- Coaching on proven practices for reports, dashboards, and other systems tooling
- Guided assistance and advice on preparation, execution, and validation for initial data loading
- Other administrative and configuration topics of interest (collectively, "startup activities")

This remotely delivered setup service is purchased per engagement, and expires 90 days from the date of purchase of entitlement, as specified in the client's Proof of Entitlement, regardless of whether all hours have been used.

**Accelerator remotely delivered**

This setup service provides up to 50 hours of remote consulting time to be used for performing activities, including:

- Assistance with use cases, including data movement use cases in support of a one-time, point-in-time data movement
- Coaching on proven practices for reports, dashboards, and other systems tooling
- Guided assistance and advice on preparation, execution, and validation for initial data loading, including setup of source and target environments as well as data movement as defined in data movement use case
- Other administrative and configuration topics of interest (collectively, "Activities")

This remotely delivered setup service is purchased per engagement and expires 12 months from the date of purchase of entitlement or on the last day of the initial Cloud Service subscription term, whichever is earliest, regardless of whether all hours have been used.

**Silver-level managed service**

This service provides monthly remote consulting time for operations and maintenance activities, including:

- Customer success management: Dedicated point of contact aligned for coordination to support customer success.
• Patching:
  – Identify, schedule, and apply operating system security patches.
  – Identify, schedule, and apply DBMS installation of fixes and security patches.
  – Identify, schedule, and apply purchased offering product temporary fix (PTFs), patches, and security fixes.
• Manage backups of file system and databases: Restore from backups as needed, no more frequently than daily.
• Firewall rules regular review: Scheduled review and reporting of what is network accessible and how.

Additional activities, custom solution implementation, configuration, and integration services are available for an additional charge under a statement of work. This subscription service is purchased per month and expires as specified in the client’s Proof of Entitlement.

**Gold-level managed service**

This service provides monthly remote consulting time for operations and maintenance activities, including:

• Customer success management: Dedicated point of contact aligned for coordination to support customer success.
• Patching:
  – Identify, schedule, and apply operating system security patches.
  – Identify, schedule, and apply DBMS installation of fixes and security patches.
  – Identify, schedule, and apply purchased offering PTFs, patches, and security fixes.
• Manage backups of file system and databases: Restore from backups as needed, no more frequently than daily.
• Firewall rules regular review: Scheduled review and reporting of what is network accessible and how.
• Around-the-clock monitoring and incident response: Install IBM monitoring agent. Confirm alerts are being generated and communicated. Open IBM product offering support requests on your behalf if necessary based on alerts. Report on status through closure. Coordinate development of proposals for additional IBM services if necessary to supplement customer and third-party resolution of implementation-related or configuration-related issues.

Additional activities, custom solution implementation, configuration, and integration services are available for an additional charge under a statement of work. This subscription service is purchased per month and expires as specified in the client’s Proof of Entitlement.

All of these managed add-on services are available for the following cloud services:

• Information Server Enterprise Edition on Cloud
• Information Server Data Quality on Cloud
• Information Governance Catalog on Cloud

Silver and Gold services are also available for DataStage on Cloud. Jump start and Accelerator for IBM DataStage on Cloud were announced previously.

This release also intends to rename the following services to make them consistent. These services were released in June 2016.

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**Accessibility by people with disabilities**
A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the Product accessibility information website.

Product positioning

Information Server on Cloud is an agile, flexible, and readily available alternative to an on-premises setup. This offering is equally valuable for small to large clients because different packages are available for different user requirements.

This release includes the following key products:

- Information Server Enterprise Edition on Cloud
- Information Server Data Quality on Cloud
- Information Governance Catalog on Cloud
- DataStage Designer Client on Cloud

Information Server on Cloud delivers a complementary offering to on-premises data integration and governance products, providing opportunity to scale without concern of the physical infrastructure. DataStage on Cloud currently blends some of the characteristics of (infrastructure as a service) IaaS and (platform as a service) PaaS. The client selects the server configuration (from small, medium, and large configurations) based on needs. IBM then provisions the machine and deploys the software. After that, the client is responsible for maintaining and managing the environment, including but not limited to HA setup, OS patches, security patches, mandatory and optional Information Server patches (fix packs), upgrades, backup and restore, and setting up encryption. Optionally, clients can buy managed add-on services to the base offering if they want to offload the maintenance and management of some of the activities to IBM.

Benefits of the current platform include the following:

- Reduced maintenance
- Ability to monitor the platform
- Faster time to deploy solutions
- Cost-effective configurations
- Monthly subscription format

Consider Information Server on Cloud products for some of the following scenarios:

- Rapidly expanding your integration environment into cloud.
- Moving all or part of your integration workload to cloud.
- Aligning your strategy with the rest of your applications. For example, if your data is moving to cloud so is your integration environment.
- Provisioning rapid development and the test environment of new projects.
- Addressing situations when time to deliver is short and resources and funding are scarce. Decisions regarding platforms, cloud, or on-premises, can often be made after deployment.
- Creating and maintaining consistent views of key entities.
- Applying a standardized approach to discovering your IT assets and defining a common business language.

Program number

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Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on IBM authorized training website.

Contact your IBM representative for course information.

Offering Information

Product information is available on the IBM Offering Information website.

More information is also available on the Passport Advantage® and Passport Advantage Express™ website.

Publications

Product documentation is available at IBM Knowledge Center.

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

General usage of DataStage on Cloud Service

The Information Server on Cloud products help you understand, cleanse, monitor, transform, and deliver data. For further details about using the capabilities provided by Information Server on Cloud Service, go to IBM Knowledge Center.

Command line connectivity

The Information Server on Cloud services can be accessed using any TELNET/SSH client like PuTTY through the SoftLayer VPN from remote desktops for command line interactions.

The following websites provide some sample instructions for performing the requisite steps for setting up the VPN access:

- Microsoft™ Windows™ 7: Go to the Set up PPTP VPN for Windows 7 website.
- Mac OS X 10.x: Go to the Set Up PPTP VPN for Mac OS X 10.X website.
- Ubuntu: Go to the Set Up PPTP VPN for Ubuntu website.

SoftLayer documentation can be referred to for other supported operating systems.

Web browser connectivity

A terminal with internet connectivity and a web browser is required to access the DataStage on Cloud Service. Verify that you have a supported browser. For details, go to the Detailed system requirements website. Select version 11.5 and Linux™ or
Windows, as appropriate, for further details. Make sure that JavaScript™ is enabled and the required web browser plug-ins are installed.

**Connecting to the Designer Client in Cloud for the DataStage on Cloud Service**

Based on the plan selected from Information Server on Cloud Services, one or more Designer Client instances will be provided to support these cloud services. These Designer Client Cloud instances can be accessed after performing the prerequisite step for the VPN client setup on a Windows desktop. The Designer Client's Cloud instances are to be accessed with Windows Remote Desktop connectivity.

**Hardware requirements**

None.

**Software requirements**

None.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**Limitations**

Additional information can be found in the Usage restrictions section of the Terms and conditions of this announcement. See also the License Information documents found on the IBM Software License Agreement website.

**IBM Cloud and Smarter Infrastructure SaaS Support Portal**

The IBM Cloud and Smarter Infrastructure SaaS Support Portal is your gateway to technical support. This includes access to forums, wikis, blogs, and resources for running and managing software in the SaaS offering. To help save time and simplify support, the SaaS Support Portal can help you find answers to questions, troubleshoot, automate data collection, submit and track problems through the Service Request and Chat tools. All these tools are made available through your IBM support agreement, at no additional charge. Read about the IBM Cloud and Smarter Infrastructure SaaS Support portfolio on the IBM Service Engage website.

**Planning information**

**Packaging**

Not applicable.

**Direct customer support**

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

**Security, auditability, and control**

This offering uses the security and auditability features of the host hardware or software.
The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Ordering information**

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the Passport Advantage website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

More information can be found on the IBM Software Value Plus website.

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, go to the Find a Business Partner page.

Product group: IBM Information Server on Cloud

Product: IBM Information Server on Cloud (5737-A95)

Product category: IBM Information Server on Cloud

**Passport Advantage**

**IBM Information Server on Cloud (5737-A95)**

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**IBM Information Server on Cloud (5737-A95)**

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**Instance**

Instance is a unit of measure by which the IBM SaaS can be obtained. An *instance* is access to a specific configuration of the IBM SaaS. Sufficient entitlements must be obtained for each Instance of the IBM SaaS made available to access and use during the measurement period specified in Customer’s Proof of Entitlement (PoE) or Transaction Document.

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**Money-back guarantee**

No

**Volume orders (IVO)**

No
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No

System i Software Maintenance applies

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No

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**More accurate reporting:** Because system information and error logs are automatically uploaded to the IBM Support Center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

**Customized support:** Using the IBM ID entered during activation, you can view system and support information in the My Systems and Premium Search sections of the Support Portal page.

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