IBM Smart Business Software Pack for i V1.2.0, now fulfilled as WTAAS PIDs/Features, enables your business to run essential software from e-mail to ERP with simplicity and savings

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At a glance

IBM® Smart Business Software Pack for i on IBM Smart Cube brings new levels of integration to both middleware and applications for businesses around the world:

- Includes a new middleware architecture called *IBM Smart Business Application Integrator* for software application vendors to deliver integrated applications for IBM Smart Business with new levels of manageability and support.
- Enables core IT services needed to run any small business, including setting up a security-rich network or connecting branch offices.
- Helps save time and costs by automating manual day-to-day IT management with unique self-managing and self-configuring server autonomies.
- Delivers the reliability and security you deserve with a small-footprint IBM Power® technology-based server, while being extremely easy to use.
- Helps save cost with IBM Lotus® Symphony™ office productivity tools that enable you to work on spreadsheets, presentations, and documents without purchasing expensive office software and upgrades.
- Helps increase productivity with optional business applications that quickly automate critical activities in sales, marketing, and human resources.

Overview

IBM Smart Business Software Pack for i V1.2.0, now fulfilled as WTAAS PIDs/Features, delivers essential software required for IBM Smart Cube to run a Smart Business solution. This software pack is only available for IBM Smart Cube. IBM Smart Business Software Pack delivers a unique combination of reliability, security, and simplicity designed to help reduce cost and complexity.

Whether your business is just getting started or is an established name in the industry, IBM Smart Business Software Pack offers capabilities to help you run your business more securely and efficiently.

Optionally, you can add one or more integrated business applications to take full advantage of the easy, affordable benefits made available to your business:

- Run your business on a highly reliable and security-rich server to deliver high reliability and business continuity.
• Is designed to save time and costs in manual day-to-day IT management, while adding simplicity and reliability to your IT infrastructure. The unique self-managing autonomies reduces IT complexity, automating many critical functions, including installation, configuration, security checks, and overall system management.

• Access a wide range of business applications that are integrated to IBM Smart Business Application Integrator, an open management and integration run time that is an integral part of IBM Smart Business Software Pack, delivering new levels of manageability, simplicity, and serviceability.

• Facilitate the creation and sharing of information in your company; easily share calendars and schedule meetings with IBM Lotus Notes® and Domino® collaboration software.

• Help reduce the cost of ownership with Lotus office productivity tools. Work on spreadsheets, presentations, and documents without purchasing expensive office software or upgrades.

• Connect and communicate -- instantly; Lotus unified communications tools offer instant messaging, multiway chat, VoIP-ready, and extensible client.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections for details.

Planned availability date

June 11, 2010

See the complete letter for Availability of National Languages.

Description

Enabling companies to focus on business instead of IT, IBM Smart Business Software Pack for i on IBM Smart Cube includes essential software required to run your business with reliability, security, and simplicity -- an ideal server for businesses with up to 1,000 users and with limited budgets and IT resources.

Delivering the power of IBM Lotus Notes and Domino, and working as a complete small and medium business infrastructure solution, IBM Smart Business Software Pack delivers network security, firewall, Web, remote access, file and print and directory services, e-mail, collaboration, and office productivity tools.

Features:

The IBM Smart Business Software Pack for i includes the following software solutions:

• E-mail and calendaring. Powered by IBM Lotus Domino, you can access your e-mail and calendars using IBM Lotus Notes and IBM Lotus Domino Web Access client applications.

• Collaboration. Lotus Sametime® Entry combines robust, secure instant messaging with a rich set of chat features and a friendly user interface. Know when your colleagues are available and reach out to them instantly.

• User management, enabling you to create new LDAP users on the IBM Smart Business Software and authorize them to use preloaded applications such as e-mail and calendaring, and collaboration.

• User directory. Powered by IBM Lotus Domino LDAP, this directory stores information for each user on the IBM Smart Business system using the user management capabilities. Enables you to manage users for your applications with one interface -- no need to go into each application to add, delete, or change users.
• Web and application serving, including DokuWiki, enabling you to quickly create internal Web sites.
• The Smart Report delivers to customers customized information about the historical and current condition of their Smart Cube. It also contains information for tips, techniques, and recommendations from other Smart Business customers.

Benefits:

• Complete solution: Run your business on a reliable and security-rich server tuned especially for small to medium-sized businesses.

When ordered together, IBM Power Systems™ are preloaded with IBM Smart Business Software Pack for i, together with the IBM i operating system, resulting in a complete business solution delivered to your door. This helps to ensure a quick and seamless start-up using the Setup Wizard.

• IBM Smart Business Application Integrator: Select from a range of business applications that are integrated to IBM's new Application Integrator, giving your business the edge it needs to grow and expand.

IBM Smart Business Software Pack for i includes Application Integrator, which can be leveraged by software vendors to deliver integrated applications with new levels of manageability and support to small business solutions.

Application Integrator has an open management and integration run time.

– Run time: Part of IBM Smart Business Software Pack for i, enabling higher-level functions.
– Management and integration: Addresses an integrated manner of performing systems management functions (and in the future, beyond systems management).
– Open architecture: Behavior is guided by the use of the APIs and wizards, made available in the IBM Smart Business Developers' kit.

• Problem determination and solution support: Take the pain out of problem resolution. Business applications are regularly monitored to see that they are working correctly. If they encounter any problems, detailed problem determination searches for the cause and solution to the problems. The new features of problem determination complemented with client self-assist facilities and information are further extended with a single point of contact for all components of the total solution. You get electronic problem submission to a support center that is skilled in isolating problems and returning timely answers.

• Acquisition cost: Get essential software in one highly affordable package. This solution is designed to reduce overall expenses by packaging all of the necessary hardware and software a small/medium business requires.

• Ease of use: Help save time and costs with a unique self-managing and self-configuring server. Setup, configuration, and management of a Smart Business system are easier than many other solutions.

• Network connectivity: Easily set up a security-rich network or connect your office network to the Internet or to other branch offices. The wizard greatly simplifies network setup. Most of the TCP/IP configurations are handled automatically by the IBM Setup Wizard whenever a system is powered up for the first time.

• Security: Protect your business-critical and confidential electronic data without purchasing expensive third-party software.

– Uses multiple firewalls
– Turns on only those services needed
– Includes integrated user directory and secure user management interfaces

• Collaboration: Connect and collaborate with advanced collaboration capabilities without the complexities and high price tag. Easily share and communicate information with customers, partners, and colleagues.

• E-mail access: Provide anytime access with Lotus Domino Web Access that is intuitive, fast, and scalable.

• Client options: Help reduce cost of ownership with access to a variety of mail client options, including Lotus Notes 8.5.
• Office productivity: Help save costs with included office productivity tools, and work with spreadsheets, documents, and presentations, without purchasing expensive third-party office software.

• Consolidated management: The unique self-managing and self-configuring server autonomies (IBM Smart Desk) helps automate many critical functions, including installation, configuration, and management of the overall system. This ensures simplicity and reliability in IT infrastructure, and reduces time and cost in manual day-to-day IT management.

• IBM Smart Desk contains multiple wizards, tools, and interfaces installed on an administrator's workstation, used to set up and configure IBM Power Systems and to install vendor applications:
  – Setup Wizard is an easy-to-use wizard for setting up and configuring an IBM Smart Cube.
  – Application Installer is an easy-to-use wizard for deploying applications on an IBM Smart Cube such as e-mail, collaboration, IP telephony, and many others.
  – Network Wizard enables an administrator to reconfigure an IBM Smart Cube network.
  – Administrator Panel delivers management capabilities for all loaded applications and services. Included with the Administrator Panel is the Message Center, which sends messages to administrators, alerting them when issues and problems occur on the IBM Smart Cube.
  – User Programs Catalog is a user-friendly interface for downloading and installing client applications on end-user workstations.
  – Launch is a folder on end-user workstations that contains icons for launching rich client and Web applications.
  – Directory is an interface for viewing user information.
  – Change Password is an interface that allows users to change their password.

Distribution:

IBM Smart Cubes come preloaded with IBM Smart Business Software Pack for i. In addition, the following CDs/DVDs are included with the IBM Smart Cube shipment:

• IBM Smart Desk V1.2.0 (1 CD)
• IBM Smart Business Software Pack V1.2.0 - DVD 1 of 2 (1 DVD)
• IBM Smart Business Software Pack V1.2.0 - DVD 2 of 2 (1 DVD)

The following downloads are available from Entitled Software Support:

• IBM Smart Desk V1.2.0 (1 CD)
• IBM Smart Business Software Pack V1.2.0 - DVD 1 of 2 (1 DVD)
• IBM Smart Business Software Pack V1.2.0 - DVD 2 of 2 (1 DVD)

Processor and user licensing details

These functions are licensed as part of IBM i, included with the IBM Smart Cube.

• Web Serving:
  – ZEND Server Community Edition 5.0 (PHP 5.2.11)
  – Apache HTTP Server
  – WebSphere® Application Server Express® 6.1
• Application Serving:
  – Java™ 5 (aka. Java 1.5)
  – RPG and COBOL
• File Serving
  – NetServer™ and IFS
• Print Serving
- i Operating System Print Functions
- Backup and recovery:
  - i Operating System Backup/Recovery Function
- Firewall:
  - i Operating System Security Functions
- Database:
  - DB2®

Per Server licensing for the following functions of IBM Smart Business Software Pack for i, PID 5621-BGA, are included with the IBM Smart Cube.

- Web serving:
  - ZEND Core 2.6.1
  - Dokuwiki
- Application Serving:
  - WebSphere Application Server 6.1
  - Lotus Domino Server Utility Express 8.5
- User Directory (LDAP):
  - Lotus Domino Server Utility Express
- E-mail/Calendar:
  - Lotus Domino Message and Collaboration Express 8.5
- Collaboration:
  - Lotus Sametime Entry 8.0.1 (plus commerce client and telephony integration)

Zero Authorized User Licenses for IBM Smart Business Collaboration Software Pack for i, PID 5724-Z46 (Part number D05PLL), are included with the purchase of an IBM Smart Cube. User entitlements can be optionally purchased via Passport Advantage® or Passport Advantage Express.

- E-mail/Calendar:
  - Lotus Domino Collaboration Express 8.5
- Collaboration:
  - Lotus Sametime Entry 8.0.1

Optional products that can be purchased, based on customer requirements for specific functions.

- Backup and Recovery:
  - Backup Recovery Media Service (BRMS)
- Managed Security:
  - Proventia® Network Multi-Function Security appliance

**Accessibility by people with disabilities**

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

Availability of National Languages

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Program number

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Note: 5621-BGA is included with IBM Smart Cube - 6840, 6841, and 6842 (MT 8261-E4S), this software comes pre-loaded on the Smart Cube and is entitled for installation on the Smart Cube under the Program number 5724-V90.

Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Publications

No publications are shipped with this programs.

With the IBM Systems Information Center, users can use a single information center to access product documentation for IBM Systems hardware, operating systems, and server software. Through a consistent framework, users can efficiently find information and personalize their access to that information. The IBM Systems Information Center is at

http://publib.boulder.ibm.com/infocenter/systems

Technical information

Specified operating environment

Hardware requirements

Italy only.

IBM Smart Business Software Pack for i V1.2.0 is preloaded on IBM Smart Cubes, and licensed for one server. IBM Smart Cubes come in three sizes:

- IBM Smart Cube - 6840 (1-core POWER® technology configured as M/T 8261-E4S)
- IBM Smart Cube - 6841 (1-core POWER technology configured as M/T 8261-E4S)
• IBM Smart Cube - 6842 (2-core POWER technology configured as M/T 8261-E4S)

**Software requirements**

IBM Smart Cubes come preloaded with IBM Smart Business Software Pack for i. In addition, the following CDs/DVDs are included with the IBM Smart Cube shipment:

- IBM Smart Desk V1.2.0 (one CD)
- IBM Smart Business Software Pack for i V1.2.0 DVD 1 of 2 (one DVD)
- IBM Smart Business Software Pack for i V1.2.0 DVD 2 of 2 (one DVD)

The following downloads are available from Entitled Software Support:

- IBM Smart Desk V1.2.0 (1 CD)
- IBM Smart Business Software Pack V1.2.0 - DVD 1 of 2 (1 DVD)
- IBM Smart Business Software Pack V1.2.0 - DVD 2 of 2 (1 DVD)

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**Limitations**

For additional information, refer to [Usage restriction](#) in the Terms and conditions section of this announcement, or to the license information document that is available on the IBM Software License Agreement Web site


**Planning information**

IBM Smart Business Software Pack for i is included with the purchase of an IBM Smart Cube.

After an order is received for a Smart Cube, the IBM Project Office, will contact the channel via e-mail, sending them a Customer Information Request Form. When the form is returned to IBM, the Project Office will ensure a IBM Customer Number exists and an IBM Site Number is assigned. Then the Project Office will create a record, at the Smart Business Sales and Licensing Portal to authorize IBM IDs associated with the customer's Site Number to install PID 5621-BGA on a Smart Cube.

**Software licensing/Entitlement**

IBM includes one year of Software Subscription with each program license acquired. The initial period of Software Maintenance can be extended by the purchase of a renewal option, if available.

**Support licensing/Entitlement**

The IBM Smart Support Supplement governs the customer's entitlement and use of IBM support for IBM Smart Business Solutions.

**Support availability**

- Customers must have an active Smart Cube warranty or IBM maintenance agreement.
- Customers must have Software Subscription and Support coverage under support agreement between Customer and IBM.
Support prerequisites

- Customers will need to provide a high-speed Internet connection to take advantage of IBM Smart Support Portal, IBM Smart Support Team, and IBM Smart Support Features.
- Customers should use the IBM Smart Support Portal as the means of reporting a problem or soliciting assistance.

Customer responsibilities

IBM Smart Business Software Pack for i is preloaded on IBM Smart Cube, but the code is not licensed for use until the IBM Project Office creates a record at the Smart Business Sales and Licensing portal, which automatically occurs as a result of a Smart Cube purchase. To ensure compliance, the preloaded code will not be usable until licenses are accepted at time of Smart Cube installation and setup.

Packaging

IBM Smart Cubes come preloaded with IBM Smart Business Software Pack for i. In addition, the following CDs/DVDs are included with the IBM Smart Cube shipment:

- IBM Smart Desk V1.2.0 (one CD)
- IBM Smart Business Software Pack for i DVD 1 of 2 (one DVD)
- IBM Smart Business Software Pack for i DVD 2 of 2 (one DVD)

The following downloads are available from Entitled Software Support:

- IBM Smart Desk V1.2.0 (1 CD)
- IBM Smart Business Software Pack V1.2.0 - DVD 1 of 2 (1 DVD)
- IBM Smart Business Software Pack V1.2.0 - DVD 2 of 2 (1 DVD)

Security, auditability, and control

IBM Smart Business Software Pack for i works in combination with the security and auditability features of the IBM i operating system. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

Consult your IBM representative.

Charge metric

A customer is entitled for one "server" license on every IBM Smart Cube purchased (Feature C0R5YB.)

Charge features

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Software Pack for i

### V1.2.0

**COR5YB** Per Server
Smart Business SW Pack for i

5660-BGA IBM Smart Business SW Pack 1 Year Reg

**R0RNAG** Per Server
Smart Business SW Pack 1 Year Reg

5661-BGA IBM Smart Business SW Pack 1 Year ALC

**ROJ6AG** Per Server
Smart Business SW Pack 1 Year ALC

5662-BGA IBM Smart Business SW Pack 3 Year Reg

**R0PFAG** Per Server
Smart Business SW Pack 3 Year Reg

5664-BGA IBM Smart Business SW Pack 3 Year ALC

**R0UUAG** Per Server
Smart Business SW Pack 3 Year ALC

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**No charge features**

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Orders may be placed beginning with configurator availability.
This software license includes Software Maintenance, previously referred to as Software Subscription and Technical Support.

Extending coverage for a total of three years from the date of acquisition may be elected.

Coverage for a total of three years from the date of acquisition is included in the price of the Smart Cube for the IBM Smart Business Software Pack for i. If maintenance has expired, specify the after license feature number.

**Terms and conditions**

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

**Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

**Agreement for Acquisition of Software Maintenance**

The IBM Agreement for Acquisition of Software Maintenance (Z125-6011) agreement applies for subscription and support (also referred to as Software Maintenance) and does not require customer signatures.

These programs are licensed under the IBM Program License Agreement (IPLA). IBM includes one year of Software Subscription and Support with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

**License Information form number**

The License Information Document is GC52-1323.

The program's License Information will be available for review on the IBM Software License Agreement Web site


**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.
IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Money-back guarantee
If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Authorization for use on home/portable computer
You may not copy and use this program on another computer without paying additional license fees.

Volume orders (IVO)
Yes. Contact your IBM representative.

Passport Advantage applies
No

Usage restriction
Yes. For additional information, refer to the License Information document that is available on the IBM Software License Agreement Web site


Software Subscription and Support (Software Maintenance) applies
Yes. All distributed software licenses include Software Subscription and Support (also referred to as Software Maintenance) for a period of 12 months from the date of acquisition, providing a streamlined way to acquire IBM software and assure technical support coverage.

While your Software Subscription and Support (Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, every day of the year. For additional details, consult your IBM Software Support Handbook at

http://www.ibm.com/support/handbook

Software Subscription and Support (Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under this agreement.
For more information about the Passport Advantage Agreement, visit the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

**System i Software Maintenance applies**

No

**Variable charges apply**

No

**Educational allowance available**

Yes. When ordering through the program number process, a 15% education allowance applies to qualified education institution customers.

Education Software Allowance Program applies when ordering through the program number process.

**ESAP available**

Yes, to qualified customers.

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**IBM Electronic Services**

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

http://www.ibm.com/support/electronic

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**Prices**

**IBM Global Financing**

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers.
or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

http://www.ibm.com/financing

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

For more financing information, visit

http://www.ibm.com/financing

**Announcement countries**

Only in the following European, Middle Eastern, and African countries:

- Italy

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