



Select IBM SmartCloud software offerings available for ordering in IBM Power ordering systems

Table of contents

1 Overview	4 Publications
1 Key prerequisites	4 Technical information
1 Planned availability date	6 Ordering information
2 Description	9 Terms and conditions
2 Product positioning	12 Prices
3 Program number	13 Order now

Overview

IBM SmartCloud™ Provisioning V2.1, IBM SmartCloud Monitoring V7.1, IBM SmartCloud Patch Management V8.2, and IBM SmartCloud Control Desk V7.5 can now be ordered with or without selected IBM® System x® , IBM BladeCenter® , and IBM PureFlex™ System server models through IBM Power® fulfillment systems.

Refer to the [Reference information](#) section for additional product information.

Licenses for offerings in this announcement include Software Subscription and Support. Software Subscription and Support contracts are managed in Passport Advantage® . Refer to the [Order handling](#) section of this announcement for further details.

If a new release of SmartCloud Provisioning, SmartCloud Monitoring, SmartCloud Patch Management, or SmartCloud Control Desk is made generally available in Passport Advantage after the announcement of the offering in Power ordering systems, you may elect to take delivery of any release generally available for that offering during the product registration process.

Eligible software products, offered and selected during the ordering process with each hardware system, are enabled for electronic download for the system unit for which the product was ordered. Optionally, software-only and license-only orders can be placed for products for use on existing supported hardware system units. Offerings included in this announcement are available exclusively by electronic download.

For ordering, contact Your IBM representative or an IBM Business Partner. For more information contact the Americas Call Centers at 800-IBM-CALL (426-2255).

Reference: YE001

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections.

Planned availability date

December 3, 2012

Description

Section 508 of the US Rehabilitation Act

The programs in this announcement are capable as of date of general availability, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested on the following website

http://www-03.ibm.com/able/product_accessibility/index.html

Business Partner information

If you are a Direct Reseller - System Reseller acquiring products from IBM, you may link directly to Business Partner information for this announcement. A PartnerWorld ID and password are required (use IBM ID).

<https://www.ibm.com/partnerworld/mem/sla.jsp?num=212-507>

Product positioning

The IBM SmartCloud foundation provides a comprehensive set of technologies that can enable organizations to deploy and manage infrastructure and Platform as a Service. It enables organizations to build and scale private cloud environments with enhanced time-to-market, integration, and management. IBM SmartCloud Provisioning helps to enable cloud agility and fault tolerance across mixed vendor environments through ultra scalable, heterogeneous image provisioning, and lifecycle management capabilities. It provides breath and openness allowing it to be expandable to enterprise-scale advanced orchestration and rich workflow automation.

IBM SmartCloud Patch Management V8.2 is designed to be an easy, yet powerful starting point if you wish to reap the benefits of cloud computing while managing essential patch management and configuration security aspects of systems lifecycle management.

IBM SmartCloud Control Desk V7.5 is designed to deliver the capabilities that can address the largest, most demanding needs as well as a simple solution for service desk and change management.

Reference information

For additional information regarding IBM Flex System™ x220 Compute Node, refer to Hardware Announcement [112-220](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x440 Compute Node, refer to Hardware Announcement [112-212](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x240 Compute Node, refer to Hardware Announcement [112-082](#), dated April 11, 2012 .

For additional information regarding IBM SmartCloud Provisioning V2.1, refer to Software Announcement [212-161](#), dated August 07, 2012 .

For additional information regarding IBM SmartCloud Monitoring V7.1, refer to Software Announcement [211-521](#), dated December 13, 2011 .

For additional information regarding IBM SmartCloud Patch Management V8.2, refer to Software Announcement [212-363](#), dated October 02, 2012 .

For additional information regarding IBM SmartCloud Control Desk V7.5, refer to Software Announcement [212-051](#), dated March 13, 2012 .

Program number

Program number	V.R.M	Program name
5641-S01	2.1.0	IBM SmartCloud Provisioning FTL w/1 Yr SW S&S
5641-S02	2.1.0	IBM SmartCloud Provisioning w/1 Yr SW S&S
5641-S03	2.1.0	IBM SmartCloud Provisioning w/3 Yr SW S&S
5641-S04	7.1.0	IBM SmartCloud Monitoring w/1 Yr SW S&S
5641-S05	7.1.0	IBM SmartCloud Monitoring w/3 Yr SW S&S
5641-S06	8.2.0	IBM SmartCloud Patch Management FTL w/1 Yr SW S&S
5641-S07	8.2.0	IBM SmartCloud Patch Management w/1 Yr SW S&S
5641-S08	8.2.0	IBM SmartCloud Patch Management w/3 Yr SW S&S
5641-S09	7.5.0	IBM SmartCloud Control Desk FTL w/1 Yr SW S&S
5641-S10	7.5.0	IBM SmartCloud Control Desk w/1 Yr SW S&S
5641-S11	7.5.0	IBM SmartCloud Control Desk w/3 Yr SW S&S

Product identification number

Program
PID number

5641-S01
5641-S02
5641-S03
5641-S04
5641-S05
5641-S06
5641-S07
5641-S08
5641-S09
5641-S10
5641-S11

Order handling

To allow for ease of order submission, the offerings in this announcement can be configured in conjunction with eligible System x hardware, software, and license-only configurations that can be created for this product based on existing supported System x hardware system units in a given business environment.

Licenses for offerings in this announcement include one year or three years of Software Subscription and Support. Software Subscription and Support renewals for all features are aligned through Passport Advantage Express® or Passport Advantage , reducing the administrative burden of keeping your Subscription and Support up to date.

If a new release of a given offering in this announcement is made generally available in Passport Advantage after the announcement of the offering in IBM Power ordering systems, you may elect to take delivery of any release generally available for that offering during the product registration process.

Eligible software products, offered and selected during the ordering process with each hardware system, are enabled for electronic download for the system unit for which the product was ordered. Optionally, software and license-only orders can be created for these products based on existing supported hardware system units in the business environment. Offerings included in this announcement are available exclusively by electronic download.

Orders placed for the eligible offerings in this announcement will be routed and fulfilled through Passport Advantage Express . Invoicing for the initial license orders

will occur through the Power order management systems. Subscription and Support renewals will be managed through Passport Advantage .

Passport Advantage allows you to have a common anniversary date for Software Subscription and Support renewals. The anniversary date, established at the order ship date for the initial product acquisition, will remain unchanged while your Passport Advantage Agreement remains in effect. New software purchases initially include 12 or 36 full months of Subscription and Support coverage. Subscription and Support in the second year (the first year of renewal) can be prorated to be coterminous with your common anniversary date but managed and invoiced through Passport Advantage . Thereafter, all Software Subscription and Support will renew at the common anniversary date and include 12 full months of Subscription and Support.

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Publications

No publications are shipped with these programs.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

Technical information

Specified operating environment

Hardware requirements

For additional information regarding IBM Flex System x220 Compute Node, refer to Hardware Announcement [112-220](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x440 Compute Node, refer to Hardware Announcement [112-212](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x240 Compute Node, refer to Hardware Announcement [112-082](#), dated April 11, 2012 .

Software requirements

For additional information regarding IBM SmartCloud Provisioning V2.1, refer to Software Announcement [212-161](#), dated August 07, 2012 .

For additional information regarding IBM SmartCloud Monitoring V7.1, refer to Software Announcement [211-521](#), dated December 13, 2011 .

For additional information regarding IBM SmartCloud Patch Management V8.2, refer to Software Announcement [212-363](#), dated October 02, 2012 .

For additional information regarding IBM SmartCloud Control Desk V7.5, refer to Software Announcement [212-051](#), dated March 13, 2012 .

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM , such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Limitations

For additional information regarding IBM SmartCloud Provisioning V2.1, refer to Software Announcement [212-161](#), dated August 07, 2012 .

For additional information regarding IBM SmartCloud Monitoring V7.1, refer to Software Announcement [211-521](#), dated December 13, 2011 .

For additional information regarding IBM SmartCloud Patch Management V8.2, refer to Software Announcement [212-363](#), dated October 02, 2012 .

For additional information regarding IBM SmartCloud Control Desk V7.5, refer to Software Announcement [212-051](#), dated March 13, 2012 .

For additional information regarding IBM Flex System x220 Compute Node, refer to Hardware Announcement [112-220](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x440 Compute Node, refer to Hardware Announcement [112-212](#), dated November 13, 2012 .

For additional information regarding IBM Flex System x240 Compute Node, refer to Hardware Announcement [112-082](#), dated April 11, 2012 .

Planning information

Packaging

For software products in this announcement, physical media, and hardcopy documentation are not included in the deliverable package. The software code is delivered only via electronic download.

After receipt of an order, the Business Partner or end-user customer will be required to register and accept Passport Advantage or Passport Advantage Express terms and conditions. Upon registration, the end-user customer will be provided with a website for the electronic download. The product includes the license and one year of Software Subscription and Support.

Your Proof of Entitlement (PoE) for the program is a copy of a paid sales receipt, purchase order, invoice, or other sales record from IBM or its authorized reseller from whom you acquired the program, provided that it states the license charge unit (the characteristics of intended use of the program; for example, number of processors, number of users) and quantity acquired. This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control

The products in this announcement use the security and auditability features of the operating system software. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

Ordering information

Charge metric

Program name	PID number	Charge metric
IBM SmartCloud Provisioning V2.x with 1 Year SW S&S	5641-S01	Fixed Term License RVU
IBM SmartCloud Provisioning V2.x with 1 Year SW S&S	5641-S02	RVU
IBM SmartCloud Provisioning V2.x with 3 Year SW S&S	5641-S03	RVU
IBM SmartCloud Monitoring V7.x with 1 Year SW S&S	5641-S04	Per Virtual Server
IBM SmartCloud Monitoring V7.x with 3 Year SW S&S	5641-S05	Per Virtual Server
IBM SmartCloud Patch Management V8.x with 1 Year SW S&S	5641-S06	Fixed Term License RVU
IBM SmartCloud Patch Management V8.x with 1 Year SW S&S	5641-S07	RVU
IBM SmartCloud Patch Management V8.x with 3 Year SW S&S	5641-S08	RVU
IBM SmartCloud Control Desk V7.x with 1 Year SW S&S	5641-S09	Fixed Term License Authorized and Concurrent User
IBM SmartCloud Control Desk V7.x with 1 Year SW S&S	5641-S10	Authorized and Concurrent User
IBM SmartCloud Control Desk V7.x with 3 Year SW S&S	5641-S11	Authorized and Concurrent User

License Metric definitions

Resource Value Unit (RVU)

RVU is a unit of measure by which the program can be licensed. RVU PoEs are based on the number of units of a specific resource used or managed by the program. Licensee must obtain entitlements for this program sufficient to cover the resources managed by the program. Licensee must obtain sufficient entitlements for the number of RVUs required for licensee's environment for the specific resources as specified in the resource table found in the program's announcement and/or License Information document. RVU entitlements are specific to the program and the type

of resource and may not be exchanged, interchanged, or aggregated with RVU entitlements of another program or resource.

Fixed Term License

The Initial Fixed Term License plus Software Subscription and Support term license grants the right to:

- Use the software for a limited period only (most commonly 12 months).
- Receive Software Subscription and Support (previously referred to as Software Maintenance) for the period of the term. While in effect, Software Subscription and Support authorizes licensee to use the most current commercially available version, release, or update, should any be made available, as well as receive support for the program.
- At the end of each fixed term (most commonly 12 months), the license may be renewed for an additional fixed term (at the prevailing price). When licensee renews the Fixed Term License in the second term, and in each term thereafter, this is referred to as a Subsequent Fixed Term License plus Software Subscription and Support. If the license is not renewed, licensee will no longer have the rights to use the software, will no longer be entitled to the benefits of Software Subscription and Support, and licensee must destroy all copies of the software.

Virtual Server

Virtual Server is a unit of measure by which the program can be licensed. A server is a physical computer that is comprised of processing units, memory, and input/output capabilities and that executes requested procedures, commands, or applications for one or more users or client devices. Where racks, blade enclosures, or other similar equipment is being employed, each separable physical device (for example, a blade or a rack-mounted device) that has the required components is considered itself a separate server. A Virtual Server is either a virtual computer created by partitioning the resources available to a physical server or an unpartitioned physical server. Licensee must obtain Virtual Server entitlements for each Virtual Server made available to the program, regardless of the number of processor cores in the virtual server or the number of copies of the program on the virtual server.

Instead of the entitlements required for the resources used by the program directly, Licensee must obtain entitlements for this program sufficient to cover the resources managed by the program.

General Charge Terms

The program is not licensed for use on unpartitioned physical servers and may be used solely to monitor virtual machines.

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Concurrent User

Concurrent User is a unit of measure by which the program can be licensed. A Concurrent User is a person who is accessing the program at any particular point in time. Regardless of whether the person is simultaneously accessing the program multiple times, the person counts only as a single Concurrent User. The program may be installed on any number of computers or servers, but licensee must

obtain entitlements for the maximum number of Concurrent Users simultaneously accessing the program. Licensee must obtain an entitlement for each simultaneous Concurrent User accessing the program in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means.

IBM SmartCloud Control Desk V7.5 is priced per Authorized User and per Concurrent User. License entitlement is priced per Authorized User, Concurrent User, or a combination of both types of users. An Authorized User may log on at any point in time without restriction. The maximum number of concurrent users who may log on simultaneously must be less than or equal to the number of entitled concurrent user licenses. There is no charge for end users (sometimes referred to as self-service requestors).

Program delivery

Except where noted, configuration aid ECMPWR must be used for creation of valid software and hardware orders for the offerings in this announcement as well as other referenced and affiliated announcement offerings.

New license

Orders for new licenses will be accepted now. Electronic download ability begins on the planned availability date.

Basic license

To order the programs described in this announcement, specify the type model number, order type description, and quantity of desired licenses for the appropriate one-time charge (OTC) features listed in the tables below. After receipt of your order, you will be requested to register through Passport Advantage Express to allow for entitlement for support and notification of upgrades. Upon registration completion you will be provided with a website for the electronic download. The one-time charge for the product includes the license and one year or three years of Software Subscription and Support.

Program number and feature description	OTC billing feature number
5641-S01 IBM SmartCloud Provisioning FTL V2.x per RVU Fixed Term License with 1 Year SW S&S	0416
5641-S02 IBM SmartCloud Provisioning V2.x per RVU with 1 Year SW S&S Year SW S&S	0417
5641-S03 IBM SmartCloud Provisioning V2.x per RVU with 3 Year SW S&S Year SW S&S	0418
5641-S04 IBM SmartCloud Monitoring V7.x per Virtual Server with 1 Year SW S&S	0419
5641-S05 IBM SmartCloud Monitoring V7.x per Virtual Server with 3 Year SW S&S	0420
5641-S06 IBM SmartCloud Patch Management FTL V8.x per RVU Fixed Term License with 1 Year SW S&S	0421
5641-S07 IBM SmartCloud Patch Management V8.x per RVU with 1 Year SW S&S	0422

	Year SW S&S	
5641-S08	IBM SmartCloud Patch Management V8.x per RVU with 3 Year SW S&S Year SW S&S	0423
5641-S09	IBM SmartCloud Control Desk V7.x FTL per Authorized User with 1 year SW S&S	0424
5641-S09	IBM SmartCloud Control Desk V7.x FTL per Concurrent User with 1 year SW S&S	0425
5641-S10	IBM SmartCloud Control Desk V7.x per Authorized User with 1 year SW S&S	0426
5641-S10	IBM SmartCloud Control Desk V7.x per Concurrent User with 1 year SW S&S	0427
5641-S11	IBM SmartCloud Control Desk V7.x per Authorized User with 3 year SW S&S	0428
5641-S11	IBM SmartCloud Control Desk V7.x per Concurrent User with 3 year SW S&S	0429

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

Agreement for Acquisition of Software Maintenance

These programs are licensed under the IBM Program License Agreement (IPLA). IBM includes one year or three years of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired.

License Information form number

- IBM SmartCloud Provisioning V2.1: L-CMAO-8ULB5H
- IBM SmartCloud Monitoring V7.1: L-FKAR-8MXKWZ
- IBM SmartCloud Patch Management V8.2: L-TBRN-8XDS3R
- IBM SmartCloud Control Desk V7.5: L-RMAY-8JCSBD

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Other terms**Volume orders (IVO)**

Yes. Contact your IBM representative.

IBM International Passport Advantage Agreement**Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Software Subscription and Support applies

Yes.

The offerings in this announcement include one year or three years of Software Subscription and Support (Software Maintenance) in the price of the license.

Program technical support

Technical support of a program product will be available for a minimum of three years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software

Maintenance) also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Yes. A 15% education allowance applies to qualified education institution customers.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems. The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

Prices

Program number and feature description	OTC billing feature number
5641-S01 IBM SmartCloud Provisioning FTL V2.x per RVU Fixed Term License with 1 Year SW S&S	0416
5641-S02 IBM SmartCloud Provisioning V2.x per RVU with 1 Year SW S&S	0417
5641-S03 IBM SmartCloud Provisioning V2.x per RVU with 3 Year SW S&S	0418
5641-S04 IBM SmartCloud Monitoring V7.x per Virtual Server with 1 Year SW S&S	0419
5641-S05 IBM SmartCloud Monitoring V7.x per Virtual Server with 3 Year SW S&S	0420
5641-S06 IBM SmartCloud Patch Management FTL V8.x per RVU Fixed Term License with 1 Year SW S&S	0421
5641-S07 IBM SmartCloud Patch Management V8.x per RVU with 1 Year SW S&S	0422
5641-S08 IBM SmartCloud Patch Management V8.x per RVU with 3 Year SW S&S	0423
5641-S09 IBM SmartCloud Control Desk V7.x FTL per Authorized User with 1 year SW S&S	0424
5641-S09 IBM SmartCloud Control Desk V7.x FTL per Concurrent User with 1 year SW S&S	0425
5641-S10 IBM SmartCloud Control Desk V7.x per Authorized User with 1 year SW S&S	0426
5641-S10 IBM SmartCloud Control Desk V7.x per Concurrent User with 1 year SW S&S	0427
5641-S11 IBM SmartCloud Control Desk V7.x per Authorized User with 3 year SW S&S	0428
5641-S11 IBM SmartCloud Control Desk V7.x per Concurrent User with 3 year SW S&S	0429

IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large

enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

IBM Global Financing offers competitive financing to credit-qualified customers and IBM Business Partners to assist them in acquiring IT solutions. Our offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors, as well as commercial financing (revolving lines of credit, term loans, acquisition facilities, and inventory financing credit lines) for Business Partners. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

For more financing information, visit

<http://www.ibm.com/financing>

Order now

To order, contact your local IBM representative or your IBM Business Partner.

To identify your local IBM Business Partner or IBM representative, call 800-IBM-4YOU (426-4968). For more information, contact the Americas Call Centers.

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
For IBM representative: callserv@ca.ibm.com

For IBM Business Partner: pwswna@us.ibm.com

Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada L3R 2Z1

Reference: YE001

The Americas Call Centers, IBM's national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

Trademarks

IBM SmartCloud, PureFlex, IBM Flex System and Electronic Service Agent are trademarks of IBM Corporation in the United States, other countries, or both.

IBM, System x, BladeCenter, Power, Passport Advantage, Express and ibm.com are registered trademarks of IBM Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>