



# IBM InfoSphere QualityStage Address Verification Interface V10.0 can help you reduce costs by improving your address data accuracy

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## At a glance

InfoSphere® QualityStage® Address Verification Interface V10.0 enables you to standardize, verify, correct, and enhance international address information. It is designed to help you maintain a competitive edge with enhanced data quality in your worldwide customer and business partner address information through:

- Market-leading global and region-specific address verification, suggestion, correction, and transliteration
- Extensible framework, seamlessly integrated into InfoSphere QualityStage

For ordering, contact your IBM® representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

## Overview

High-quality address data is a critical part of deriving value from business. Organizations operating in multiple countries or regions must maintain the quality of address data across different postal standards and languages.

InfoSphere QualityStage Address Verification Interface V10.0 provides comprehensive address parsing, standardization, and validation. The module is available in selected packages against postal reference files for over 240 countries and territories.

## Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections.

## Planned availability date

December 14, 2012: Electronic availability

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## Description

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IBM has set a new standard with support for address validation and enrichment for over 240 countries. This support is available in regional packages, specific to local languages, format, and nuances of postal standards that exist in various regions. This offering surpasses competitive offerings and dramatically extends the capability previously available with InfoSphere QualityStage Address Verification V8.1.

InfoSphere QualityStage Address Verification Interface V10.0 provides increased capabilities that address the growing challenges you face when trying to parse, standardize, and validate international postal addresses. Going beyond the existing capability of previous versions, it provides:

- Increased breadth and depth of country coverage with frequent updates
- Flexible deployment, allowing you to choose from 14 geographies or the world
- Additional language support, including character set mapping and transliteration
- Enhanced enrichment that enables automatic correction or suggests changes for ambiguous addresses

InfoSphere QualityStage Address Verification Interface V10.0 integrates seamlessly into InfoSphere QualityStage . InfoSphere QualityStage is a market-leading data quality product that delivers enterprise-class functionality on a global basis for the acquisition, cleansing, consolidation, and enrichment of information. The product can be deployed as a stand-alone solution or coupled with other leading InfoSphere products for increased functionality, including the enrichment and verification of address data.

InfoSphere QualityStage leverages a parallel processing environment. When coupled with enrichment functionality, it can quickly process terabytes to petabytes of information. This includes processing for Microsoft<sup>™</sup> Windows<sup>™</sup> , UNIX<sup>™</sup> , and Linux-based systems.

InfoSphere QualityStage enables you to easily create service-oriented architecture (SOA)-based applications for the on demand enterprise. Coupled with IBM InfoSphere Information Services Director, the data quality applications can be deployed as market-leading services through SOAP/HTTP, Enterprise JavaBeans<sup>™</sup> (EJB), or Java<sup>™</sup> Message Service (JMS)-based services.

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## Product positioning

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InfoSphere QualityStage Address Verification Interface V10.0 is available as an add-on module to InfoSphere QualityStage , offering enhanced value and preintegrated functionality for global address cleansing and verification to achieve and maintain high data quality.

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## Program number

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Program number	VRM	Program name
5725-H96	10.0.0	IBM InfoSphere QualityStage Address Verification Interface

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## Education support

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Available training offerings include client on-site training, public training at IBM facilities, and remote learning via FlexLearning. Through client on-site training, IBM

delivers standard or customized training to meet the requirements of its clients. IBM can also provide mobile academies for a rental fee to minimize clients' setup activities.

IBM public training simplifies the process by providing the complete environment for standard course deliveries and giving students the ability to learn without the distractions of everyday responsibilities. Public training is offered on a regular schedule worldwide. For more information on public instructor-led training, visit

<http://www.ibm.com/software/data/ips/services/learning.html>

The newly enhanced FlexLearning program enables clients to attend training on their own schedule at their own location. This program offers state-of-the-art technology to deliver highly valuable training at minimum cost. All current courses are approximately three hours in length and offer a valuable learn-by-doing, self-paced format.

For more information on any of the training offerings, contact

[iiseduc@us.ibm.com](mailto:iiseduc@us.ibm.com)

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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A printed Quick Start Guide is provided in each product's package. The Quick Start Guide is also available from the product's Support page on [ibm.com](http://www.ibm.com)® (using the Product documentation link).

The IBM Publications Center

Publications are provided on a CD in the product package. Publications can also be obtained from the IBM Publications Center at

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Printed publications can be ordered from the IBM Publications Center; payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and those with order numbers that begin with SC or GC can be downloaded by all countries free of charge. Books with order numbers that begin with LC can be purchased by customers with an active product license for the related product.

The following table includes the title and order number that can be used to locate the applicable publication on the IBM Publications Center.

Title	Order number
Guide to IBM InfoSphere QualityStage Address Verification Interface	SC19-3759-00

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## Technical information

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### Specified operating environment

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#### **Hardware requirements**

For detailed information on hardware requirements, refer to the InfoSphere Information Server QualityStage system requirements website at

<http://www-01.ibm.com/software/data/infosphere/qualitystage/requirements.html>

#### **Software requirements**

InfoSphere QualityStage Address Verification Interface V10.0 requires one of the following operating systems:

- InfoSphere QualityStage Address Verification Interface V10.0 for InfoSphere QualityStage V8.1
  - AIX® V6.1 (64-bit)
  - Microsoft Windows XP and Microsoft Windows Vista (client only)
- InfoSphere QualityStage Address Verification Interface V10.0 for InfoSphere QualityStage V8.5
  - Red Hat Server 5 (32-bit/64-bit)
  - Red Hat Advanced Platform 5 (32-bit/64-bit)
  - SUSE 10 (32-bit/64-bit)
  - Microsoft Windows Server 2008 (32-bit/64-bit)
  - Microsoft Windows XP, Microsoft Windows Vista, Microsoft Windows 7, and Microsoft Windows 2008 (client only)

For more information, visit

<http://www-01.ibm.com/software/data/infosphere/qualitystage/requirements.html>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### Planning information

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#### **Customer responsibilities**

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

#### **Security, auditability, and control**

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These products use the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

[http://www.ibm.com/partnerworld/page/svp\\_authorized\\_portfolio](http://www.ibm.com/partnerworld/page/svp_authorized_portfolio)

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/wps/bplocator/>

## Product information

Licensed function title	Product group	Product category
IBM IS QualityStage AV - Address reference data for Africa and Middle East	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Central America	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Eastern Asia	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Eastern Europe	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Germany	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Italy	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for North America	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Oceania	Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for South America	Information Integration	IBM Information

		Solutions	Server Companion Products
IBM IS QualityStage AV - Address reference data for Western Asia		Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for Western Europe		Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for world		Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for the Netherlands		Information Integration Solutions	IBM Information Server Companion Products
IBM IS QualityStage AV - Address reference data for the United Kingdom		Information Integration Solutions	IBM Information Server Companion Products
IBM InfoSphere QualityStage Address Verification Interface		Information Integration Solutions	IBM Information Server Companion Products

Program name	PID number	Charge unit description
IBM IS QualityStage AV - Address reference data for Africa and Middle East	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Africa and Middle East	5725-H96	FTL per Install for Linux™ on System z
IBM IS QualityStage AV - Address reference data for Central America	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Central America	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Eastern Asia	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Eastern Asia	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Eastern Europe	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Eastern Europe	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Germany	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Germany	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Italy	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Italy	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for North America	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for North America	5725-H96	FTL per Install for Linux on System z

IBM IS QualityStage AV - Address reference data for Oceania	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Oceania	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for South America	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for South America	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Western Asia	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Western Asia	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for Western Europe	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for Western Europe	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for world	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for world	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for the Netherlands	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for the Netherlands	5725-H96	FTL per Install for Linux on System z
IBM IS QualityStage AV - Address reference data for the United Kingdom	5725-H96	FTL per Install
IBM IS QualityStage AV - Address reference data for the United Kingdom	5725-H96	FTL per Install for Linux on System z
IBM InfoSphere QualityStage Address Verification Interface	5725-H96	Per Install for Linux on System z
IBM InfoSphere QualityStage Address Verification Interface	5725-H96	Per Install

## Charge metrics definitions

### Install

Install is a unit of measure by which the program can be licensed. An *install* is an installed copy of the program on a physical or virtual disk made available to be executed on a computer. Licensee must obtain an entitlement for each install of the program.

## Passport Advantage program licenses

### IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for North America	
IS QS AV ref data for North America FTL Inst Initl FT Lic+S&S 12 Mo	D0T2XLL
IS QS AV ref data for North America FTL Inst Subsq FT Lic+S&S 12 Mo	E0EFYLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Eastern Europe	
IS QS AV ref data for Eastern Europe FTL Inst Initl FT Lic+S&S 12 Mo	D0T4QLL
IS QS AV ref data for Eastern Europe FTL Inst Subsq FT Lic+S&S 12 Mo	E0EH3LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Central America	
IS QS AV ref data for Central America FTL Inst Initl FT Lic+S&S 12 Mo	D0T3ULL
IS QS AV ref data for Central America FTL Inst Subsq FT Lic+S&S 12 Mo	E0EGNLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM InfoSphere QualityStage Address Verification Interface	
IS QS AV Interface per PA Install Annual SW S&S Renewal	E0EI6LL
IS QS AV Interface per PA Install Lic + SW S&S 12 Mo	D0T6JLL
IS QS AV Interface per PA Install SW S&S Reinstate 12 Mo	D0T6KLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Africa and Middle East	
IS QS AV ref data Africa Middle East FTL Inst Initl FT Lic+S&S 12 Mo	D0T3SLL
IS QS AV ref data Africa Middle East FTL Inst Subsq FT Lic+S&S 12 Mo	E0EGLLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Eastern Asia	
IS QS AV ref data for Eastern Asia FTL Inst Initl FT Lic+S&S 12 Mo	D0T42LL
IS QS AV ref data for Eastern Asia FTL Inst Subsq FT Lic+S&S 12 Mo	E0EGVLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Germany	
IS QS AV ref data for Germany FTL Inst Initl FT Lic+S&S 12 Mo	D0T4PLL
IS QS AV ref data for Germany FTL Inst Subsq FT Lic+S&S 12 Mo	E0EH2LL



## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Italy	
IS QS AV ref data for Italy FTL Inst Initl FT Lic+S&S 12 Mo	D0T2HLL
IS QS AV ref data for Italy FTL Inst Subsq FT Lic+S&S 12 Mo	E0EFLLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Oceania	
IS QS AV ref data for Oceania FTL Inst Initl FT Lic+S&S 12 Mo	D0T32LL
IS QS AV ref data for Oceania FTL Inst Subsq FT Lic+S&S 12 Mo	E0EG3LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for South America	
IS QS AV ref data for South America FTL Inst Initl FT Lic+S&S 12 Mo	D0T3BLL
IS QS AV ref data for South America FTL Inst Subsq FT Lic+S&S 12 Mo	E0EGCLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Western Asia	
IS QS AV ref data for Western Asia FTL Inst Initl FT Lic+S&S 12 Mo	D0T6CLL
IS QS AV ref data for Western Asia FTL Inst Subsq FT Lic+S&S 12 Mo	E0EI0LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for World	
IS QS AV ref data for World FTL Inst Initl FT Lic+S&S 12 Mo	D0T6GLL
IS QS AV ref data for World FTL Inst Subsq FT Lic+S&S 12 Mo	E0EI4LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for the Netherlands	
IS QS AV ref data for Netherlands FTL Inst Initl FT Lic+S&S 12 Mo	D0T3XLL
IS QS AV ref data for Netherlands FTL Inst Subsq FT Lic+S&S 12 Mo	E0EQLLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for the United Kingdom	
IS QS AV ref data for United Kingdom FTL Inst Initl FT Lic+S&S 12 Mo	D0T3ZLL
IS QS AV ref data for United Kingdom FTL Inst Subsq FT Lic+S&S 12 Mo	E0EGSLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Western Europe	
IS QS AV ref data for Western Europe FTL Inst Initl FT Lic+S&S 12 Mo	D0T6BLL
IS QS AV ref data for Western Europe FTL Inst Subsq FT Lic+S&S 12 Mo	E0EHZLL

## Cross-platform products

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### ***Cross-platform products for use on System z***

Order the part numbers that follow when the product is used for either the development of code that will be deployed on IBM System z® servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement

### ***Cross-platform product for use on System z IFL engines or zEnterprise BladeCenter Extension***

Order the part numbers that follow when the product is intended to run on the zEnterprise® BladeCenter® Extension or Linux operating system on System z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for North America	
IS QS AV ref data for North America FTL Inst LnxSysz Initl FT Lic+S&S 12 Mo	D0T2ZLL
IS QS AV ref data for North America FTL Inst LnxSysz Subsq FT Lic+S&S 12 Mo	E0EG0LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Eastern Europe	
IS QS AV ref data for Eastern Europe FTL Inst LnxSysz Initl FT Lic+S&S 12Mo	D0T4RLL
IS QS AV ref data for Eastern Europe FTL Inst LnxSysz Subsq FT Lic+S&S 12Mo	E0EH4LL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Central America	
IS QS AV ref data for Central America FTL Inst LnxSz Initl FT Lic+S&S 12 Mo	D0T41LL
IS QS AV ref data for Central America FTL Inst LnxSz Subsq FT Lic+S&S12Mo	E0EGULL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM InfoSphere QualityStage Address Verification Interface	
IS QS AV Interface per PA Install Lnx Sys z Annual SW S&S Renewal	E0EI7LL
IS QS AV Interface per PA Install Lnx Sys z Lic + SW S&S 12 MO	D0T6LLL
IS QS AV Interface per PA Install Lnx Sys z SW S&S Reinststate 12 Mo	D0T6MLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Africa and Middle East	
IS QS AV ref data Africa Mid East FTL Inst Lsz Initl FT Lic+S&S 12 Mo	D0T3TLL
IS QS AV ref data Africa Mid East FTL Inst Lsz Subsq FT Lic+S&S 12 Mo	E0EGMLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Eastern Asia	
IS QS AV ref data for Eastern Asia FTL Inst Lsz Initl FT Lic+S&S 12 Mo	D0T40LL
IS QS AV ref data for Eastern Asia FTL Inst Lsz Subsq FT Lic+S&S 12 Mo	E0EGTLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Germany	
IS QS AV ref data for Germany FTL Inst Lnx Sys z Initl FT Lic+S&S 12 Mo	D0T2CLL
IS QS AV ref data for Germany FTL Inst Lnx Sys z Subsq FT Lic+S&S 12 Mo	E0EFGLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Italy	
IS QS AV ref data for Italy FTL Inst Lnx Sys z Initl FT Lic+S&S 12 Mo	D0T2ULL
IS QS AV ref data for Italy FTL Inst Lnx Sys z Subsq FT	E0EFVLL

Lic+S&S 12 Mo

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for Oceania	
IS QS AV ref data for Oceania FTL Inst Lnz Sys z Initl FT Lic+S&S 12 Mo	D0T3ALL
IS QS AV ref data for Oceania FTL Inst Lnz Sys z Subsq FT Lic+S&S 12 Mo	E0EGBLL

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for South America	
IS QS AV ref data for South America FTL Inst LnxSysz Initl FT Lic+S&S 12 Mo	D0T3CLL
IS QS AV ref data for South America FTL Inst LnxSysz Subsq FT Lic+S&S 12 Mo	E0EGDLL

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for Western Asia	
IS QS AV ref data for Western Asia FTL Inst LnxSysz Initl FT Lic+S&S 12 Mo	D0T6DLL
IS QS AV ref data for Western Asia FTL Inst LnxSysz Subsq FT Lic+S&S 12 Mo	E0EI1LL

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for world	
IS QS AV ref data for World FTL Inst Lnx Sys z Initl FT Lic+S&S 12 Mo	D0T6ELL
IS QS AV ref data for world FTL Inst Lnx Sys z Subsq FT Lic+S&S 12 Mo	E0EI2LL

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for the Netherlands	
IS QS AV ref data for Netherlands FTL Inst LnxSysz Initl FT Lic+S&S 12 Mo	D0T3YLL
IS QS AV ref data for Netherlands FTL Inst LnxSysz Subsq FT Lic+S&S 12 Mo	E0EGRLL

### **IBM InfoSphere QualityStage Address Verification Interface**

Part description	Part number
IBM IS QualityStage AV - Address reference data for the United Kingdom	
IS QS AV ref data for United Kingdom FTL Inst LnxSysz Initl FT Lic+S&S 12Mo	D0T2DLL
IS QS AV ref data for United Kingdom FTL Inst LnxSysz Subsq FT Lic+S&S 12Mo	E0EFHLL

## IBM InfoSphere QualityStage Address Verification Interface

Part description	Part number
IBM IS QualityStage AV - Address reference data for Western Europe	
IS QS AV ref data for Western Europe FTL Inst LnxSys Subsq FT Lic+S&S 12 Mo	E0EI3LL
IS QS AV ref data for Western Europe FTL Inst LnxSysz Initl FT Lic+S&S 12Mo	D0T6FLL

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This software license includes Software Subscription and Support (also referred to as Software Maintenance).

#### **License Information form number**

Program name	Program number	Form number
IBM IS QS Address Verification Interface	5725-H96	L-JCHN-8S7RBG

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

#### **Limited warranty applies**

Yes

#### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### **Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

### **Volume orders (IVO)**

No

### **Passport Advantage applies**

Yes, and through the Passport Advantage website at

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### **Software Subscription and Support applies**

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified

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For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

***System i Software Maintenance applies***

No

***Educational allowance available***

Not applicable.

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