New ThinkPad T400 notebook models feature Microsoft Windows Vista operating system

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Overview

With the introduction of the ThinkPad® T400 notebook, Lenovo® offers new models that enable sales teams to offer more complete solutions. You can order these models through the normal ordering process. Terms and conditions, features and benefits, and warranty and service for these models are the same as those announced in Hardware Announcement ZG08-0433, dated August 05, 2008.

Availability date

March 17, 2009

Additional information

All offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

Lenovo makes no representation or warranty regarding third-party products or services.

Product number

Mobile products

EMEA Machines

<table>
<thead>
<tr>
<th>Description</th>
<th>Order Number</th>
<th>Machine Type</th>
<th>Model</th>
</tr>
</thead>
<tbody>
<tr>
<td>ThinkPad T400</td>
<td>NM848##</td>
<td>6474</td>
<td>48G</td>
</tr>
<tr>
<td>(14.1-in WXGA TFT (1280 x 800), Mobile Intel® GM45 Express chip set, Mobile Intel GMA 4500MHD, Integrated Bluetooth wireless, Intel Celeron® processor T1600, 160 GB / 5400 rpm, DVD Recordable drive, ExpressCard, PC Card, 1 GB, Modem, IEEE 1394, Mini-PCIe, Intel Wireless WiFi Link 5100 AGN (1 x 2), Genuine Windows Vista Business 32, 4-cell Li-Ion battery)</td>
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</tr>
</tbody>
</table>
Terms and conditions

This product is available from Lenovo under the terms and conditions for purchase.

To obtain copies of the Lenovo Limited Warranty, contact your reseller or Lenovo.

Warranty period

- System hardware - Three years CCR on parts and labor (machine types 6474)
- System battery - One year

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

Warranty service

If required, your service provider provides repair or exchange service depending on the type of warranty service specified for the machine. A service technician will attempt to resolve your problem over the telephone. You must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside your service provider's normal service area. Contact your local service provider representative or your reseller for country- and location-specific information.

Customer replaceable unit (CRU) service

Under CRU service, your service provider will ship CRUs to you for installation by you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. CRUs that are easily installed by you are called self-service CRUs, while optional-service CRUs may require some technical skill and tools. Installation of self-service CRUs is your responsibility. You can request that a service provider install optional-service CRUs under one of the other types of warranty service designated for your product. An optional service offering may be available from Lenovo to have Lenovo install self-service CRUs for you. You can find a list of CRUs and their designation in the publication that is shipped with your product or at

http://www.lenovo.com/CRUs

The requirement to return a defective CRU, if any, will be specified in the materials shipped with a replacement CRU. When return is required, return instructions, a prepaid return shipping label, and a container will be included with the replacement CRU. You may be charged for the replacement CRU if your service provider does not receive the defective CRU within 30 days of your receipt of the replacement.

Customer carry-in or mail-in service

Under customer carry-in or mail-in service, your product will be repaired or exchanged at a designated service center, with delivery or shipping arranged by you. You are responsible to deliver or mail the product, as your service provider specifies, (prepaid by you unless specified otherwise) suitably packaged to a designated location. After the product has been repaired or exchanged, it will be made available for your collection. Failure to collect the product may result in your service provider disposing of the product as it sees fit. For mail-in service, the product will be returned to you at Lenovo’s expense, unless your service provider specifies otherwise.

International Warranty Service (IWS)
IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a service provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in, or on-site, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition, some countries may have fees and restrictions that apply at the time of service.

Note. Due to the earth’s magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad LCD displays.

**Licensing**

Programs included with this product are licensed under the terms and conditions of the license agreements that are shipped with the system.

**ThinkPlus Services**

**Warranty and maintenance options**

The announced products may be eligible for ThinkPlus® and LenovoCare Maintenance Services, convenient prepackaged offerings for warranty service upgrades and maintenance services.

**Installation services**

The announced products may be eligible for ThinkPlus Installation Services, convenient prepackaged offerings for installation services.

Lenovo ThinkPlus and Lenovo ThinkPad protection warranty upgrades

The announced Lenovo ThinkPad Machine types are eligible for Lenovo ThinkPlus Warranty Upgrades and Post Warranty offerings, they are also eligible for Lenovo ThinkPad Protection (TPP) warranty Upgrades. Lenovo ThinkPlus and ThinkPad Protection provide a higher level of service than that provided under the Lenovo Base Warranty.

Note: Only one Warranty Upgrade per Machine Serial Number can be active. A Post warranty offering can be added when a warranty Upgrade is active and will become active at the end date of the Base warranty period or Warranty Upgrade end date if later.

Lenovo business partners and distributor channels EMEA Region 1

Lenovo ThinkPlus and Lenovo ThinkPad Protection are specific to the Machine Types and products listed.

<table>
<thead>
<tr>
<th>Lenovo ThinkPlus or TPP Offering</th>
<th>Upgrade</th>
<th>Ordering</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>L No</td>
<td>Type</td>
</tr>
<tr>
<td>For MT 6474 with 3 Yr Customer Carry In Base Warranty:</td>
<td></td>
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<tr>
<td>4 Yr Customer Carry-In</td>
<td>LS21</td>
<td>ThinkPlus</td>
</tr>
<tr>
<td>3 Yr Courier Collect</td>
<td>LS57</td>
<td>ThinkPlus</td>
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<tr>
<td>4 Yr Courier Collect</td>
<td>LS23</td>
<td>ThinkPlus</td>
</tr>
<tr>
<td>3 Yr On-site Service NBD*</td>
<td>L45</td>
<td>ThinkPlus</td>
</tr>
<tr>
<td>3 Yr On-site Service NBD*+ HDD***</td>
<td>L659</td>
<td>ThinkPlus</td>
</tr>
<tr>
<td>4 Yr On-site Service NBD*</td>
<td>LS22</td>
<td>ThinkPlus</td>
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<td>1 Yr Courier Collect</td>
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Post Warranty
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<th>ThinkPlus</th>
<th>10N3144</th>
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<tbody>
<tr>
<td>Post Warranty</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3 Yr ThinkPad® Protection</td>
<td>L573</td>
<td>TPP</td>
<td>41k0420</td>
</tr>
<tr>
<td>4 Yr Customer Carry-In + TPP**</td>
<td>L576</td>
<td>TPP</td>
<td>41k0423</td>
</tr>
<tr>
<td>3 Yr Courier Collect + TPP**</td>
<td>L574</td>
<td>TPP</td>
<td>41k0421</td>
</tr>
<tr>
<td>4 Yr Courier Collect + TPP**</td>
<td>L577</td>
<td>TPP</td>
<td>41k0424</td>
</tr>
<tr>
<td>3 Yr On-Site Service NBD* + TPP**</td>
<td>L575</td>
<td>TPP</td>
<td>41k0422</td>
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<td>TPP</td>
<td>46D5033</td>
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<tr>
<td>+HDD****</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4 Yr On-Site Service NBD* + TPP**</td>
<td>L578</td>
<td>TPP</td>
<td>41k0425</td>
</tr>
</tbody>
</table>

Notes:
* NBD = Next Business Day Response Target.
** TPP will always be dealt with as Courier Collect.
*** HDD = The customer or his appointed representative may retain any or all Hard Disk Drives or Solid State Drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customer's control or presence and all HDDs can be removed and retained by the customer or his appointed representative.

These offerings do not include coverage for the ThinkPad Main (System) battery or Tablet Stylus.

EMEA Region 1 announcement countries for the included Lenovo ThinkPlus L No. PACS.

Announcement is restricted to the following countries:

Austria     Belgium     Denmark     Finland     France*  
Germany     Ireland     Israel      Italy       Luxemburg 
Netherlands Norway      Portugal    Spain       Sweden 
Switzerland UK**

EMEA Region 1 announcement countries for the included Lenovo ThinkPad protection TPP L No. PACS.

Announcement is restricted to the following countries:

Austria     Belgium     Denmark     Finland     France*  
Germany     Ireland     Italy         Netherlands Norway 
Portugal     Spain       Sweden       Switzerland UK**

Notes:
* Excludes DOM/TOM and all other overseas territories and dependencies.
** Mainland UK only for On-Site Services.

Lenovo business partners and distributor channels EMEA Region 2 Lenovo ThinkPlus and Lenovo ThinkPad Protection are specific to the Machines & products listed.

<table>
<thead>
<tr>
<th>Lenovo ThinkPlus Offering</th>
<th>C/L</th>
<th>Upgrade</th>
<th>Ordering</th>
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<tr>
<td>or TPP Offering</td>
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<td>P/N</td>
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For MT 6474 with 3 Yr Customer Carry In Base Warranty:

<table>
<thead>
<tr>
<th>4 Yr Customer Carry-In</th>
<th>C534</th>
<th>ThinkPlus</th>
<th>10N3152</th>
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<tbody>
<tr>
<td>3 Yr On-Site Service NBD*</td>
<td>C639</td>
<td>ThinkPlus</td>
<td>12X6455</td>
</tr>
<tr>
<td>3 Yr On-Site Service NBD*+ HDD***</td>
<td>C656</td>
<td>ThinkPlus</td>
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<tr>
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<td>L573</td>
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<td>41k0420</td>
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<tr>
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<td>TPP</td>
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These offerings do not include coverage for the ThinkPad Main (System) battery or Tablet Stylus.

EMEA Region 2 announcement countries for the included Lenovo ThinkPlus L No. PACS.

Announcement is restricted to the following countries:

Bulgaria*    Croatia    Czech Republic    Greece
Hungary    Poland    Romania    Slovakia
Slovenia**    South Africa    Turkey

Notes:
* Bulgaria is limited to Sofia for On-Site Service.
** Slovenia is limited to 50 Km of Ljubljana for On-Site Service.

EMEA Region 2 announcement countries for the included Lenovo ThinkPad protection TPP L No. PACS.

Announcement is restricted to the following countries:

Czech Republic*    Greece    Poland*    South Africa

Notes:
* TPP will be serviced by the Lenovo Authorized Warranty Service Provider (AWSP) Network in these countries.

** Announcement countries

All European, Middle Eastern, and African countries.

** Prices

For all local charges, contact your sales representative.

** Trademarks

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