New ThinkCentre M58p TopSeller models offer outstanding technologies with the software and security to protect your data

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At a glance

Benefits of the ThinkCentre® M58p systems include:

- Supports Intel® 2008 vPro technology, including AMT 5.0
- DDR3 and on-board DisplayPort
- Hardware password manager
- Blu-ray and solid-state drives
- Supports the latest Intel Core 2 Quad and Core 2 Duo processors
- 10 USB and PS/2 ports on small form factor and tower models
- TPM 1.2

Overview

The ThinkCentre M58p series includes models with the latest Intel Core 2 Duo processors, Intel vPro technology, and TPM Security Chip. All models include ThinkVantage® Technologies and are Microsoft® Windows® Vista capable.

Leadership design

- Supports the latest Intel Core 2 Duo processor
- Discrete graphics card is DirectX 10.1 compliant for better performance
- eSATA support
  - Standard for small form factor systems and optional for tower systems
– Offers about five times higher transfer speeds with external HDD than USB
• One DIMM slot and support for up to 2 GB system memory\(^1\)
– Offers higher flexible memory and expandability
– Higher performance feasibility

**Easy to use and manage**

Intel 2008 vPro technology:
• AMT 5.0 offers new features to improve manageability
• Virtualization Technology will allow a platform to run multiple operating systems and applications to improve performance
• Trusted Execution Technology is a hardware based security foundation to protect information from software based attacks

**Great security**

• TPM 1.2 offers more security
  – Supports Microsoft Vista BitLocker
  – Provides a way to manage credentials and technologies to allow specific users access to the system, applications, and data
• Computrace ready
  – A cost-effective solution to computer tracking and loss control
  – Ensures the computer and its data is secure and locatable
• USB ports can be individually switched on and off on hardware level
• Available chassis intrusion switch: Once the chassis is opened, the switch will detect it and alert via Alert Standard Format

**Optimized for connectivity**

Integrated Gigabit Ethernet

**IBM® service and support**

Worldwide service and support\(^2\)

For up-to-date marketing and technical information, visit

[http://www.lenovo.com](http://www.lenovo.com)

Certain product family features are limited to selected models that may not be available in all countries. Some combinations of features are not supported. Refer to the prices or product number section of this announcement for the models and features available in your country.

\(^1\) Maximum capacity may require the replacement of the standard component with the largest supported component available.

\(^2\) International Warranty Service (IWS) is available in any country in which this product is sold and serviced. Service delivery methods and parts availability vary by country, may be different from that in the country of purchase, and are subject to change without notice. Fees and restrictions may apply in some countries.

**Planned availability date**

March 3, 2009
Description

Lenovo® combines thoughtful engineering with bold design, delivering systems that help lower your total cost of ownership. New models of ThinkCentre M58p systems offer industry-leading technologies, excellent management capabilities, and IBM service and support.

- Lenovo password management is easy to use and enables secure access to your system and Web pages. It is also integrated with the fingerprint reader available on many Lenovo systems.
- Lenovo systems include a fully integrated recovery environment that works when your operating system is not working.
- Lenovo systems manage everything that changes when your location changes, not just your Internet connection.

Industry-leading technologies

- Core 2 Duo processors with integrated L2 cache
- Intel Q45 core chipset
- Intel Gigabit Ethernet adapter
- Integrated Intel Graphics Media Accelerator 4500 support (selected models)
- Innovative toolless mechanical design for easy upgrades and service support
- DisplayPort
- DDR3 SDRAM

Leading business tools and data protection software

Norton Internet Security 2007, with 90 days of virus definition updates, is a comprehensive antivirus product for Microsoft Windows operating systems that can simply and reliably detect and remove viruses from your computer.

Diagnostics

PC-Doctor diagnoses common problems on major system components. Diagnostic tests are run either locally or remotely through the Internet or an intranet.

Hardware

- 16x/48x max DVD-ROM (selected models)
- DVD Recordable (selected models)
- Blu-ray Recorder/HD-DVD player/Rambo (selected tower models)
- Support for up to 8 GB of DDR3 SDRAM(3)
- Standard audio onboard
• Advanced Configuration and Power Interface (ACPI) support
• One 25-pin parallel port (tower by cable or small form factor by PCI parallel card)
• Tower and small form factor models: Two 9-pin serial ports (second serial port via cable)
• Ten USB 2.0 ports - two front and six rear for easy connection of peripherals, two rear by internal USB cable
• Mouse, keyboard, and VGA monitor ports
• DisplayPort
• Integrated Gigabit Ethernet
• Serial ATA HDD and SDD (selected models)
• Line-out, line-in, microphone audio jack-in, and headphone-out ports

3 Total usable system memory can be less than 8 GB depending on the operating system preinstalled and system configuration.

(2 x 3) Small form factor models
• One half-length, low profile-height PCI Express x16
• One full-length, low profile-height 32-bit PCI 2.3 (5v)
• One 3.5-in slim (half-inch height) Card reader bay (selected models)
• One 3.5-in standard size HDD bay (populated)
• One 5.25-in standard size height optical (populated)

(4 x 5) Tower models
• One half-length, full-height, PCI Express x16
• One half-length, full-height, PCI Express x1
• Two full-length, full-height, 32-bit PCI 2.3 (5v)
• One 3.5-inch external accessible bay (FDD)
• Two 3.5-inch internal hidden bay (HDD)
• Two 5.25-inch external half-high bay (optical drives)

Other software tools
The ThinkCentre M58p includes a unique set of software tools to help you manage your desktop computing assets.

Backup copies of your software
The ThinkCentre M58p has a product recovery program resident on the system HDD. The ThinkVantage Rescue and Recovery® program can back up your system and restore it to its previously saved level.

A hidden service partition will provide preload recovery.

For up-to-date marketing and technical information on your ThinkCentre M58p systems, visit

http://www.lenovo.com/support

Warranty information
For a copy of applicable product warranties, contact your authorized Lenovo Reseller or Lenovo representative.

Lenovo makes no representation or warranty regarding third-party products or services.

Telephone support may be subject to additional charges, even during the limited warranty period. For Lenovo machines with on-site labor, your service provider will attempt to diagnose and resolve the problem remotely before sending a technician.
All offers are subject to availability. Lenovo reserves the right to alter product offerings and specifications at any time without notice. Lenovo is not responsible for photographic or typographic errors.

Following are the M58 and M58p series product family features. Certain product family features are sometimes limited to selected models that may not be available in all countries. Refer to the models and features available in your country.

- Core chipset: Intel Q45
- Intel EM64T (Intel only)
- Intel vPro technology, Intel VT, TXT, EIST, Execute Disable Bit
- Processors

<table>
<thead>
<tr>
<th>Processor</th>
<th>Speed</th>
<th>L2 cache</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel Core 2 Duo E8400</td>
<td>3.00GHz/1333MHz</td>
<td>6MB</td>
</tr>
</tbody>
</table>

- Memory speed: PC2 8500 DDR3
- System memory
  - 1024 MB
  - 2048 MB
- HDD: SATA 7200 (rpm)
  - 500 GB
  - 1 TB
- SSD (solid-state drive): 64 GB
- Optical
  - 16x/48x maximum DVD-ROM
  - DVD Recordable
  - Blu-ray Recorder/HD-DVD player/Rambo
- Integrated audio
- IEEE 1394 Adapter LP
- Integrated Intel Pro 1000T Gigabit
- Video
  - Integrated graphics support
    - HD3470 (RV620Pro) 256MB 64BIT ATX (VGA+DP) DCP
    - HD3470 (RV620Pro) 256MB 64BIT LP (VGA+DP)
    - 9500GT 512MB 128BIT ATX (DVI-I+DP)
- Keyboards
  - Preferred Pro full size keyboard
  - PS/2 keyboard
  - USB Fingerprint keyboard
  - None
- 56K fax/modem
- Diskette drive
  - Floppy drive
  - None
- Speakers
  - Internal mono speaker
  - External speakers
- Operating systems
  - Windows XP Professional Edition
Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www-03.ibm.com/research/accessibility/requests/accvpat.nsf/lenovo-bidx?OpenForm
### ThinkCentre M58p (2 x 3 Small Form Factor)

<table>
<thead>
<tr>
<th>Mach. Type</th>
<th>Model Ordering</th>
<th>Part No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel Core 2 Duo E8400, 3.00GHz/1333MHz, 6MB Cache, 2048MB Memory, 500GB HDD(4), Windows Vista Business 32 with XP RDVD, Premium label, DVD Recordable SATA, Gigabit Ethernet Adapter, Security Chip, Intel AMT, Chassis Intrusion Switch, DP to DVI Dongle, Integrated Intel Graphics Media Accelerator 4500, Integrated Audio, USB Preferred Pro Full-size Keyboard, Audio Front Panel, Optical Mouse, Internal Mono Speaker</td>
<td>9964</td>
<td>A3G SJGA3xx</td>
</tr>
</tbody>
</table>

### ThinkCentre M58p (4 x 5 Tower)

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<th>Model Ordering</th>
<th>Part No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel Core 2 Duo E8400, 3.00GHz/1333MHz, 6MB Cache, 2048MB Memory, 500GB HDD, Windows XP Professional with Vista Business 32 RDVD, DVD Recordable SATA, Security Chip, Intel AMT, Gigabit Ethernet Adapter, Chassis Intrusion Switch, DP to DVI Dongle, Integrated Intel Graphics Media Accelerator 4500, Integrated Audio, USB Preferred Pro Full-size Keyboard, Audio Front Panel, Optical Mouse, Internal Mono Speaker</td>
<td>9965</td>
<td>A3G SJHA3XX</td>
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<td>9965</td>
<td>A4G SJHA4XX</td>
</tr>
</tbody>
</table>
Gigabit Ethernet Adapter,
Chassis Intrusion Switch,
DP to DVI Dongle,
Integrated Intel Graphics
Media Accelerator 4500,
Integrated Audio,
USB Preferred Pro Full-size
Keyboard, Audio Front Panel,
Optical Mouse, Internal Mono Speaker

GB equals 1,000,000,000 bytes when referring to storage capacity. Accessible capacity is less; up to 4
GB is used in service partition.

The current lineup for all operating systems is:
Intervideo WinDVD - included on all optical drives
Multimedia Center for Think Offerings - included on Combo drive and
DVD-RW drives
WinDVD Creator - included on DVD-RW drives

Technical information

Specified operating environment

HDD specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formatted capacity(4)</td>
<td>500 GB</td>
</tr>
<tr>
<td>Interface</td>
<td>Serial ATA</td>
</tr>
<tr>
<td>Rotational Speed</td>
<td>7200 rpm</td>
</tr>
<tr>
<td>Read/write cache</td>
<td>Yes</td>
</tr>
</tbody>
</table>

GB equals 1,000,000,000 bytes when referring to storage capacity. Accessible capacity is less; up to 4
GB is used in service partition.

Mechanical specifications

Small form factor dimensions/weights
- Width: 317 mm (12.48 in)
- Depth: 355 mm (13.98 in)
- Height: 99 mm (3.9 in)
- Weight: 7.5 kg (16.53 lb)

Tower dimensions/weights
- Width: 175 mm (6.9 in)
- Depth: 440 mm (17.3 in)
- Height: 402 mm (15.8 in)
- Weight: 11 kg (24 lb)

To ensure installability and serviceability in non-Lenovo industry standard racks, review the
installation planning information for any product specific installation requirements.

Electrical power specifications

Input voltage
- Low range:
  - Minimum: 100 V ac
  - Maximum: 127 V ac
  - Input frequency range: 50 - 60 Hz
- High range:
- Minimum: 200 V ac
- Maximum: 240 V ac
- Input frequency range: 50 - 60 Hz

**Power supply**

- **Tower**
  - 280-watt
  - Operation controlled by a switch on the back of the unit
  - 280-watt (Japan), 80% plus, auto-sensing power supply unit
  - 450-watt (Japan), 80% plus, auto-sensing power supply unit
  - 115 to 230 V; 50 to 60 Hz

- **Small form factor**
  - 280-watt auto-sensing power supply unit
  - 280-watt 85%, plus auto-sensing power supply unit
  - 115 to 230 V; 50 to 60 Hz

**Note:** Power consumption and heat output vary depending on the number and type of optional features installed and the power-management optional features in use.

**Air temperature specifications**

- **System on:** 10 to 35°C (50 to 95°F)
- **System off:** -40 to 60°C (-40 to 140°F)
- **Maximum altitude:**
  - System on: -50 to 10,000 ft (-15.2 to 3048 m)
  - System off: -50 to 35,000 ft (-15.2 to 10,668 m)

**Note:** The maximum altitude is the maximum altitude at which the specified air temperatures apply. At higher altitudes, the maximum air temperatures are lower than those specified.

**Noise level specifications**

Declared acoustical noise emissions

**Small form factor models**

- **Declared (upper-limit) sound-power levels:**
  - Idle: 3.7 bels
  - Operating: 4.0 bels

- **Average sound-pressure levels at operator position:**
  - Idle: 25 dBA
  - Operating: 30 dBA

**Tower**

- **Declared (upper-limit) sound-power levels:**
  - Idle: 3.8 bels
  - Operating: 4.0 bels

- **Average sound-pressure levels at operator position:**
  - Idle: 28 dBA
  - Operating: 30 dBA

**Note:** These levels were measured in controlled acoustical environments according to the procedures specified by the American National Standards Institute (ANSI) S12.10 and ISO 7779 and are reported in accordance with ISO 9296. Actual sound-pressure levels in a given location might exceed the average values stated because of room reflections and other nearby noise.
sources. The declared sound-power levels indicate an upper limit, below which a large number of computers will operate.

Selected models of the ThinkCentre M58p systems are designed to meet the EPA ENERGY STAR requirements.

**Note:** As an ENERGY STAR partner, Lenovo has determined that this product meets the ENERGY STAR guidelines for energy efficiency.

**Industry standards**

ThinkCentre M58p systems conforms to the following industry standards:

- ACPI v2.3
- ATAPI
- DMI v2.0
- IEEE 1284 (enhanced parallel port)
- IEEE 1294 (parallel port)
- IEEE 802.3 (Ethernet)
- JEDEC 240-pin DIMM memory
- SmBios v2.6A
- PC 2001
- PCI v2.3/PnP 1.0b support/PCle 2.0
- Serial ATA
- PXE v2.1
- USB v2.0
- VESA Display Port 1.1a
- Microsoft SLP2/OA2
- TCPA(TPM1.2)

**Certifications**

ThinkCentre M58p systems carry the following certifications:

- Operating systems
  - Linux-Red hat Enterprise Workstation 5.0
  - Linux-SuSE Linux® Desktop 10
  - Linux-Ubunto
- EMC
  - FCC - Part 15, Class B (US, Canada)
  - CE Mark (Europe)
  - VCCI V-3/V-4, Class B (Japan, radiated)
  - JEITA (Japan, harmonic)
  - ACA C-Tick (Australia, New Zealand)
  - BMSI - CNS13438, Class B (Taiwan)
  - MCI (Korea)
- Safety
  - UL (US)
  - CUL (Canada)
  - CB Certificate (Worldwide)
  - GS (Europe)
  - NOM (Mexico)
  - SABS (South Africa)
  - Hong Kong SAR
- S-mark (Argentina)
- EMC and Safety
  - CCC (China)
  - GOST (Russia)
  - SASO (Saudi Arabia)
- Other
  - Energy Star (US)
  - PC Green Label (Japan)
  - PEP (Internal Certification)
  - China RoHS
  - EU RoHS
  - EU WEEE
  - Japan J-Moss
  - California RoHS
  - USA Chemical Emission Test
  - New York RoHS
  - Japan Energy Saving
  - China Energy Saving
  - GREENGUARD

ThinkCentre M58p systems may carry other certifications that are not listed above.

**Operating environment**

- Air temperature:
  - System on: 10 to 35° C; (50 to 95° F)
  - System off: -40 to 60° C; (-40 to 140° F)
- Relative humidity:
  - System on: 10% to 80%
  - System off: 10% to 90%
- Maximum altitude:
  - System on: -50 to 10,000 ft (-15.2 to 3048 m)
  - System off: -50 to 35,000 ft (-15.2 to 10,668 m)
- Heat output (approximate):
  - Maximum: 220-watt
  - Minimum: 50-watt

**Operating system support**

ThinkCentre M58p systems are either preloaded or tested for compatibility with the following operating systems. Lenovo will provide problem determination for these operating systems and provide device driver support for the hardware installed from the factory.

Preloaded software: Microsoft Windows Vista Business 32

Tested software:

- Microsoft Windows Vista Home Basic 32
- Microsoft Windows Vista Business 32
- Microsoft Windows Vista Business 64
- Microsoft Windows Vista Ultimate 32
- Microsoft Windows XP Professional Edition
• Microsoft Windows XP Home Edition
• Microsoft Windows Vista Enterprise 32

Operating system video graphics driver support is required for graphics capabilities. Although these systems have been compatibility tested with the above operating systems, additional video driver support may be required from the operating system vendor.

Other operating systems have not been tested and Lenovo does not provide problem determination or device driver support.

BIOS
Flash ROM supports Compatibility BIOS (CBIOS) and POST.

Plug-and-play support
Systems support the plug-and-play specifications that make it easier for you to install, upgrade, and make changes to the PC. Plug-and-play systems that use plug-and-play adapter cards are self-configuring.

ACPI
ACPI provides an industry-standard method to control system-level resources via the operating system.

BIOS setup utility
The BIOS setup utility program implements power-saving functions.

Desktop Management Interface (DMI)
The ThinkCentre systems are DMI V2.0-compliant.

Configuration Installation and Distribution (CID)
The ThinkCentre M58p systems support CID.

Planning information

Customer responsibilities
Systems are designated as customer setup (CSU). CSU allowance is one day.

Cable orders
Except for system power, keyboard, and mouse connections, there are no cabling requirements. All cables are provided with the system unit. Instructions are provided as part of initial setup.

Installability
Following the set up instructions, attach the keyboard and peripherals then turn on the power. Setup is run after the computer has successfully completed its initial self tests.

The setup utility resides in flash ROM. In some instances, you are prompted to run this utility, or you can invoke it by pressing the F1 key when prompted during system startup.

All power supplies have built-in overload and surge protection.

Security, auditability, and control
The ThinkCentre M58p systems support the following security and management features:

• Intel vPro (AMT 5.0, TXT, VT (VT-d, VT-x), VA)
• Centralized Managed Password
• Alert Standard Format-2 (ASF 2.0)
• HDCP support
• Computrace support
• DASH 1.0
• Intel Matrix Storage Technology
• Security chip
• One lock to secure both cover and entire system to fixed object:
  – Padlock loop (in rear for opt padlock) - tower only
  – Security slot (in rear for optional Kensington Microsaver cable)
  – No keylock
• Power-on password
• Administrator password
• Hard disk password (user and master)
• Boot sequence control
• Boot without keyboard, mouse, or diskette
• USB/Ethernet/serial/parallel/SATA/diskette enable or disable
• Disk, removable, and network device passwords
• Diskette write protect
• Individual USB port disablement
• Cover intrusion switch (selected models)
• Fingerprint access (selected models)

The following is also visible on the outside of the system unit:

• Machine type and model
• System serial number

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

Terms and conditions

To obtain copies of the Lenovo Statement of Limited Warranty, contact your reseller or Lenovo.

TopSeller Programme

The announced models are only available as part of the Lenovo TopSeller® programme. For full details of the terms and conditions please refer to the TopSeller Programme Terms and Conditions.

Note: Copies of the TopSeller Programme Terms and Conditions are available locally or from the Lenovo Channel Programme Manager.

In summary:

Orders for TopSeller products must be placed on an order specifically identified as ‘TopSeller’ and should not contain any other (non-TopSeller) product. Orders may only be placed for currently eligible TopSeller products (Not all products will be eligible for TopSeller at the same time.)

Orders must be placed for immediate delivery.
Lenovo will undertake to deliver product purchased under the terms of the TopSeller programme within a specified number of days. For full details of the delivery terms for your country please refer to the TopSeller Programme Terms and Conditions.

Products purchased under this programme are eligible for 15 days price protection from the date of shipment. For full details please refer to the programme Terms and Conditions.

There is no accommodation for the return of any products ordered under the terms of this programme. Products purchased under the terms of this offering are not available to be sold as part of a Special Bid.

Orders must be placed in quantities of:

12 X ThinkCentre M58p units

**Warranty period for machine types 9964 and 9965**

System hardware - Three years on site on parts and labor - second business day

Optional Lenovo features initially installed in a Lenovo system carry the same warranty period as the system. If installed after the initial system installation, they carry the balance of the system warranty or the optional feature warranty, whichever is greater.

**Warranty service**

If required, your service provider provides repair or exchange service depending the type of warranty service specified below for the machine. A service technician will attempt to resolve your problem over the telephone. You must follow the problem determination and resolution procedures. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations, additional charges may apply outside your service providers normal service area, contact your local service provider representative or your reseller for country and location specific information.

**Customer replaceable unit (CRU) service**

Lenovo will ship CRUs to you for you to install, Tier 1 CRUs are easy to install Tier 2 CRUs require some technical skill and tools. CRU information and replacement instructions are shipped with your machine and are available from Lenovo at any time on your request. You may request that a service provider install CRUs, at no additional charge, under the type of warranty service designated for your machine. Lenovo specifies in the materials shipped with a replacement CRU whether a defective CRU must be returned. When return is required, return instructions and a container are shipped with the replacement CRU, and you may be charged for the replacement CRU if Lenovo does not receive the defective CRU within 30 days of your receipt of the replacement.

**On-site service**

Your service provider will either repair or exchange the failing machine at your and verify its operation. You must provide a suitable working area to allow disassembly and reassembly of the machine. The area must be clean, well-lit, and suitable for the purpose. For some machines, certain repairs may require sending the machine to a designated service center.

**International Warranty Service (IWS)**

IWS is available during the warranty period to customers who travel or relocate to countries where their computer is sold and serviced by a service provider authorized to perform warranty service. Eligible Lenovo computers are identified by their four-digit machine type.

You can obtain IWS through the method of service, such as CRU, depot, carry-in or on-site, provided in the servicing country. Service methods and procedures vary by country, and some service or parts may not be available in all countries. Service centers in certain countries may not be able to service all models of a particular machine type. In addition some countries may have fees and restrictions that apply at the time of service.
**Note:** Due to the earth's magnetic field, CRT monitors are manufactured to work in northern, southern, and equatorial regions of the earth and may not produce a satisfactory image when moved between them. Any required adjustment (if possible) is not covered under IWS and may be subject to a chargeable action. The magnetic field does not affect flat-panel LCD monitors and ThinkPad® LCD displays.

**Licensing**

Programs included with this product are licensed under the terms and conditions license agreements that are shipped with the system.

**Lenovo ThinkPlus warranty upgrades**

The announced Lenovo ThinkCentre machine types are eligible for Lenovo ThinkPlus® Warranty Upgrades and Post Warranty offerings. Lenovo ThinkPlus provides a higher level of warranty service than that provided by the Lenovo Base Warranty.

**Note:** Only one Warranty Upgrade per Machine Serial Number can be active. A Post Warranty offering can be added when a Warranty Upgrade is active. The Post Warranty offering will only become active at the end date of the Warranty upgrade or Base Warranty period if later.

**LENOVO BUSINESS PARTNERS AND DISTRIBUTOR CHANNELS EMEA**

**Region 1**

Lenovo ThinkPlus offerings are specific to the Machines Types and products listed.

<table>
<thead>
<tr>
<th>Lenovo ThinkPlus Offering</th>
<th>Upgrade</th>
<th>Ordering</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>L No</td>
<td>Type</td>
</tr>
<tr>
<td></td>
<td>P/N</td>
<td></td>
</tr>
</tbody>
</table>

For 9964, 9965 with 3 Yr On-Site Service 2ndBD** Base Warranty:

- 3 Yr On-Site Service NBD* L374 ThinkPlus 41C9429
- 3 Yr On-Site Service NBD*+ HDD*** L653 ThinkPlus 46D5021
- 4 Yr On-Site Service NBD* L516 ThinkPlus 41E9871
- 1 Yr On-site Service NBD* L160 ThinkPlus 41C9550

**Post warranty**

**Notes**

* NBD = Next Business Day Response Target
** 2ndBD = Second Business Day Response Target
*** HDD = The customer or his appointed representative may retain any or all Hard Disk Drives or Solid State Drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customer's control or presence any or all HDD's or SSD's can be removed and retained by the customer or his appointed representative.

**EMEA Region 1 ANNOUNCEMENT COUNTRIES FOR THE INCLUDED LENOVO THINKPLUS L.NO PACS.**

Announcement is restricted to the following countries:

- Austria
- Belgium
- Denmark
- Finland
- France*
- Germany
- Ireland
- Israel
- Italy
- Luxemburg
- Netherlands
- Norway
- Portugal
- Spain
- Sweden
- Switzerland
- UK**

**Notes**

* Excludes DOM/TOM and all other overseas territories and dependencies.
** Mainland UK only for On Site Services.

**LENOVO BUSINESS PARTNERS AND DISTRIBUTOR CHANNELS - EMEA**

**Region 2**

Lenovo ThinkPlus offerings are specific to the machines & products listed.
Lenovo ThinkPlus

Offering | C No | Type | P/N
--- | --- | --- | ---
For 9964, 9965 with 3 Yr On-Site Service 2ndBD**Base Warranty:

4 Yr On-Site Service NBD* | C618 | ThinkPlus | 12X6419
3 Yr On-Site Service NBD* + HDD**** | C649 | ThinkPlus | 4605017

Notes
* NBD = Next Business Day Response Target.
** 2ndBD = Second Business Day Response Target.
**** HDD = The customer or his appointed representative may retain any or all Hard Disk Drives or Solid State Drives removed from the machine if it has been replaced as part of the repair process or if the machine is to be removed from the customers control or presence any or all HDD's or SSD's can be removed and retained by the customer or his appointed representative.

EMEA Region 2 ANNOUNCEMENT COUNTRIES FOR THE INCLUDED LENOVO THINKPLUS C No. PACS.

Announcement is restricted to the following countries:

Bulgaria* Croatia Czech Republic Greece
Hungary Poland Romania Slovakia
Slovenia** South Africa Turkey

Notes
* Bulgaria is limited to Sofia for On-Site Service
** Slovenia is limited to 50 Km of Ljubljana for On-Site Service

One,
Two,
Three,
Four

Field-installable features
Yes

Model conversions
No

Machine installation
Customer setup. Customers are responsible for installation according to the instructions Lenovo provides with the machine.

Graduated program license charges apply
No

Licensed internal code and licensed machine code
These products do not contain licensed internal code and licensed machine code.

Prices
For all local charges, contact your sales representative.
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Announcement countries

All European, Middle Eastern, and African Countries.

Additional external attachment

Accessories

For the latest information on accessories, including compatibility, available for ThinkCentre M57p systems, visit one of the following

http://lenovo.com/accessoriesguide

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