IBM PureApplication Service delivers enhancements for compliance and updated support for high-speed network connectivity of hybrid cloud workloads

At a glance

IBM PureApplication Service is an off-premise, cloud application platform that provides the ability to accelerate and simplify the repeatable deployment and lifecycle management tasks of enterprise middleware workloads, such as:

- IBM Business Process Management
- IBM Cognos Analytics
- IBM Commerce
- IBM Db2
- IBM Mobile First
- IBM Portal
- IBM WebSphere Application Server

Overview

The IBM PureApplication Service on SoftLayer (PureApplication Service) is updated to support data-intensive, hybrid cloud workloads by using client-driven automation for 10-Gbps network connectivity.

Additional updates enhance existing data-security compliance:

- Recertification of ISO 27001, for data privacy
- Recertification of Privacy Shield, for sub processing locations

Key prerequisites

PureApplication Service on IBM SoftLayer and the PureApplication Service self-service portal requires:

- An internet connection
- Workstation with a supported browser

Planned availability date
Description

PureApplication Service accelerates and simplifies the repeatable deployment and lifecycle management tasks of enterprise middleware workloads, such as the following key offerings:

- Business Process Management
- Cognos Analytics
- Db2
- WebSphere Application Server

PureApplication Service allows you to quickly deploy and manage lifecycle of enterprise workloads in a dedicated and isolated off-premise environment and provides hybrid cloud capability in conjunction with:

- PureApplication Platform
- PureApplication System
- PureApplication Software
- PureApplication Software Suite

The key features that are added to PureApplication Service enhance the platform to support existing network connectivity and security compliance include:

- Updated 10-Gbps-based network connectivity with client-driven automation for subscription-based clients
- Recertification of ISO 27001 that incorporates controls for privacy transparency, integrity, and accountability
- Recertification of Privacy Shield to include additional sub processing locations and legal declarations

For security compliance, PureApplication Service is recertified for both ISO 27001 and Privacy Shield. These compliance standards are updated to reflect additional security requirements for privacy and data processing.

- For ISO 27001, PureApplication Service provides additional transparency, integrity and accountability for user privacy that is based on GDPR.
- For Privacy Shield, PureApplication Service updates its declaration for additional sub processing locations.

For the 10-Gbps-based network connectivity, PureApplication Service automated and augmented the client experience for subscription. In the Self Service Portal (SSP), subscription-based clients can fully automate the use of the 10-Gbps-based network connectivity features.

PureApplication Service provides a subscription model that enables clients to access the SSP for usage tracking and monthly billing of on-premise usage of PureApplication Software or Software Suite. It enables hybrid cloud billing and tracking of on-premise usage activity of PureApplication Software or Software Suite.

These features require PureApplication Service Subscription to process monthly charges and access these features in SSP. With these features, clients can:

- Complement clients on-premise usage of Bluemix® Local System or bring their own hardware (BYOH) for PureApplication Software or PureApplication Software Suite.
- Adjust monthly charges dynamically for PureApplication Software or PureApplication Software Suite, based on their monthly business needs.
• Establish a hybrid cloud footprint that complements clients' on-premise workloads and usage activity through hybrid cloud billing.
• Take advantage of hybrid cloud billing to expand clients' on-premise workloads for off-premise usage on PureApplication Service.

Section 508 of the US Rehabilitation Act

IBM PureApplication Service Infrastructure is capable as of November 23, 2018, when used in accordance with associated IBM documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Accessibility Conformance Statement can be requested on the Product accessibility information website.

Reference information

For information on IBM PureApplication Service on SoftLayer 10-Gbps network connectivity, see Software Announcement 218-401, dated September 25, 2018.

Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
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<tbody>
<tr>
<td>5725-R71</td>
<td>Cloud Service</td>
<td>IBM PureApplication Service Infrastructure</td>
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Offering Information

Product information is available on the IBM Offering Information website.

More information is also available on the Passport Advantage(R) and Passport Advantage Express(R) website.

Publications

Not applicable

Services

Software Services

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Technical information

Specified operating environment
**Hardware requirements**

PureApplication Service requires:

- A workstation that supports one of the web browsers that are listed in the **Software requirements** section
- A direct, internet connection

**Software requirements**

PureApplication Service requires one of the following web browsers:

- Microsoft™ Internet Explorer V9, 10, or 11
- Mozilla Firefox 33
- Mozilla Firefox ESR 31
- Safari 5.1, and later
- Google Chrome 35

**Planning information**

**Packaging**

Not applicable

**Ordering information**

For ordering information, consult your IBM representative or IBM Business Partner, or go to the [Passport Advantage](#) website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

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Product group: PureApplication Systems

Product: 5725-R71

Product category: PureApplication Service

**Passport Advantage**

There is no new ordering information for the products in this announcement.

**Charge metric**

Definitions of the charge metrics for this cloud service are unchanged in this announcement. The charge metrics can be found in the following Service Description document:

<table>
<thead>
<tr>
<th>Program identifier</th>
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<td>IBM PureApplication Service Infrastructure</td>
<td>6547-06</td>
</tr>
</tbody>
</table>

Select your language of choice and scroll down to the Charge Metrics section.
Follow-on levels of this cloud service, if any, may have updated charge metrics. See the Cloud Services terms website. Search using the four-digit base Service Description number and scroll down to the Charge Metric section.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud™ Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use - General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the IBM Support Handbook or in service-specific documentation.

Service Description

The Service Description for the services in this announcement is unchanged and the following Service Description document applies to the offering in this announcement.

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Follow-on levels of this cloud service, if any, may have updated terms. See the Cloud Services terms website and search using the four-digit base Service Description number.

Limited warranty

See the warranty defined in the applicable agreement governing client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the Passport Advantage and Passport Advantage Express website.

Educational allowance available
Statement of good security practices

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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Prices

The prices are unchanged by this announcement.

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For questions regarding CVR, see the IBM Channel Value Rewards website.

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