IBM IoT Continuous Engineering on Cloud and IBM Collaborative Lifecycle Management on Cloud now offer services-related part numbers for one-time setup and subscription

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At a glance

New services parts for IBM® IoT Continuous Engineering on Cloud and IBM Collaborative Lifecycle Management on Cloud can be added to existing or new Cloud Service environments. These parts will make it easier for you to order these services when needed, versus having to complete a lengthy statement of work transaction. These parts will also streamline delivery for common environment needs.

The new parts include One-Time Setup and Subscription related services.

Available for IBM Collaborative Lifecycle Management on Cloud:

- VPC per Instance per Month Subscription
- VPN One-Time Setup per Connection
- AD/LDAP One-Time Setup per Instance
- Data Import One-Time Setup per Instance
- Configuration Management per Instance per Month Subscription
- Test per Instance per Month Subscription
- Sandbox per Instance per Month Subscription
- User Acceptance Test per Instance per Month Subscription

Available for IBM Collaborative Lifecycle Management on Cloud and IBM IoT Continuous Engineering on Cloud:

- Data Storage 100 Gigabytes per Month Subscription and Overage

Overview

For IBM IoT Continuous Engineering on Cloud and IBM Collaborative Lifecycle Management on Cloud, new service-related parts allow you to more easily and quickly obtain the services you need for your environment, when standard delivery is acceptable. The IBM operations team configures and implements a single-tenant cloud environment in an IBM SoftLayer® data center, and delivers ongoing infrastructure and application support, while monitoring the solution on a 24x7 basis.
Key prerequisites

An internet connection is required.

Planned availability date

October 10, 2017

Description

New services offerings are available for IBM IoT Continuous Engineering (IoT CE) on Cloud and IBM Collaborative Lifecycle Management (CLM) on Cloud environments.

Existing users of IBM IoT Continuous Engineering on Cloud and IBM Collaborative Lifecycle Management offerings can add these service subscriptions to their existing user subscriptions. These services may require down time to adapt the environment to the new architecture or configuration required.

IBM continues to provide all infrastructure-related support, which includes patches, fixes, and upgrades.

Available for IBM Collaborative Lifecycle Management on Cloud:

- VPC per Instance per Month Subscription: Through this add-on, IBM will construct and configure a Collaborative Lifecycle Management on Cloud Professional deployment into a Virtual Private Cloud environment. This is a prerequisite for other add-ons when noted.
- VPN One-Time Setup per Connection: Through this add-on, IBM will initiate a site-to-site IP-Sec Virtual Private Network to a Collaborative Lifecycle Management Professional deployment. The VPN provides a private tunnel between the cloud hosted environment and a client's enterprise network. The VPN will hide the client's instance from the public internet and will enable integration with other client systems, without the need to open sensitive firewall ports. An IBM Collaborative Lifecycle Management on Cloud VPC is a prerequisite for this connection.
- AD/LDAP One-Time Setup per Instance: Through this add-on, IBM will establish an integration with the client's Active Directory or LDAP service for the purpose of user authentication. An IBM Collaborative Lifecycle Management on Cloud VPC is a prerequisite for this connection.
- Data Import One-Time Setup per Instance: Through this add-on, IBM will perform a data import using IBM repo tools during the deployment of a Collaborative Lifecycle Management on Cloud environment. This import will be supported only from versions of Collaborative Lifecycle Management V5.0.2 or later. The total amount of data imported is limited to a maximum of 300 GB for both the database and storage.
- Configuration Management per Instance per Month Subscription: This add-on will enable Configuration Management in a Collaborative Lifecycle Management on Cloud environment, with associated capability and environment resources required for reporting on configurations for both Professional-tier and Enterprise-tier environments. An IBM Collaborative Lifecycle Management on Cloud VPC is a prerequisite for this subscription.
- Test per Instance per Month Subscription: This add-on provides clients with a test environment in the same VPC as production, with the same configuration and topology as production. IBM will maintain this environment and provide a change management process to make updates to the test environment. One major change (upgrade, major patch, fix) is provided per month. This test environment will have the minimum set of resources required to run the applications. The client will utilize the existing VPN site-to-site tunnel, and the test instance will be configured to use the same AD in the existing VPC. Resource
monitoring is not included. Thus, service level objectives are neither applicable nor provided. Backup service is provided the same as for production. No severity 1 issues can be reported for a test environment.

- **Sandbox per Instance per Month Subscription:** This add-on provides clients with a sandbox environment in the existing VPC with the same components as Collaborative Lifecycle Management Production, including Configuration Management if enabled. The client will be given access to make any changes or updates to this environment. This test environment will have the minimum set of resources to run the Collaborative Lifecycle Management applications. The client will be able to add extension and customization and be able to restart the applications. The client will utilize the existing VPN tunnel, AD. No resource monitoring or SLAs are provided. Backups are provided for this test environment using the same cycles and patterns as production. No severity 1 or 2 issues can be reported for a test environment.

- **User Acceptance Test per Instance per Month Subscription:** This add-on provides clients with a cloned copy of the production environment of the Collaborative Lifecycle Management/Continuous Engineering application servers, in a different VPC, with an independent domain controller and Active Directory. The UAT environment will be deployed on the minimum set of resources to run the Collaborative Lifecycle Management applications. IBM will run one upgrade/major change per month to allow the client to perform User Acceptance Testing. This offering runs on a monthly basis with a minimum of one month for testing. This add-on will not include a site-to-site VPN. User access to the UAT environment is done through SSL VPN connectivity. Server rename will neither be required nor supported. Neither resource monitoring nor backup services are provided. Thus, service level objectives are neither applicable nor provided. No severity 1 or 2 issues can be reported for a User Acceptance Test environment.

Available for IBM Collaborative Lifecycle Management on Cloud and IBM IoT Continuous Engineering on Cloud:

- **Data Storage 100 Gigabytes per Month Subscription and Overage**

Clients can subscribe from 1 to 60 months. Standard IBM SaaS cancellation terms apply.

These add-on service part numbers can be included for:

- IBM IoT Continuous Engineering on Cloud V6.04
- IBM IoT Continuous Engineering on Cloud for US Federal V6.04
- IBM Collaborative Lifecycle Management on Cloud V6.04
- IBM Collaborative Lifecycle Management on Cloud for US Federal V6.04
- IBM DOORS(R) Next Generation on Cloud V6.04
- IBM DOORS Next Generation on Cloud for US Federal V6.04
- IBM Team Concert™ on Cloud V6.04
- IBM Team Concert on Cloud for US Federal V6.04
- IBM Rational(R) Quality Manager on Cloud V6.04
- IBM Rational Quality Manager on Cloud for US Federal V6.04
- IBM Track and Plan on Cloud V6.0.4
- IBM Track and Plan on Cloud for US Federal V6.04
- IBM Engineering Lifecycle Manager on Cloud V6.04
- IBM Engineering Lifecycle Manager for US Federal on Cloud V6.04
- IBM Rhapsody(R) Design Manager on Cloud V6.04
- IBM Rhapsody Design Manager for US Federal on Cloud V6.04

**Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details about accessibility compliance, can be found on the IBM Accessibility website.
## Program number

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<td>5725-X87</td>
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## Offering Information

Product information is available on the [IBM Offering Information](https://www.ibm.com) website.

More information is also available on the [Passport Advantage](https://www.ibm.com) and [Passport Advantage Express](https://www.ibm.com) website.

## Publications

Documentation for can be found in [IBM Knowledge Center](https://www.ibm.com).

## Services

### Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based Software Services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

## Technical information

### Specified operating environment

**Software requirements**

An internet connection is required.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### Planning information

**Packaging**

This offering is accessed through the internet. There is no physical media or electronic deliverable.
Ordering information

Product: IBM IoT Continuous Engineering on Cloud (5725-X88)

Product: IBM Collaborative Lifecycle Management on Cloud (5725-X87)

**Passport Advantage**

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**Charge metric**

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**Gigabyte**

Gigabyte is a unit of measure by which the Program can be licensed. A Gigabyte is 2 to the 30th power bytes. Licensee must obtain an entitlement for each Gigabyte available to the Program.
Notes:

- Some programs may require licenses for the Program and what is being managed. In that case, the following applies. In addition to the entitlements required for the Program directly, Licensee must obtain Gigabyte entitlements for this Program sufficient to cover the Gigabytes managed by the Program.
- Some programs may be licensed on a managed basis only. In that case, the following applies. Instead of the entitlements required for the Program directly, Licensee must obtain Gigabyte entitlements for this Program sufficient to cover the Gigabytes managed by the Program.

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction for the acquisition of Cloud Services from IBM consist of either the IBM Cloud Services Agreement and the applicable offering Service Description or the IBM International Passport Advantage Agreement or the International Passport Advantage Express Agreement and the IBM Terms of Use -- General Terms for Cloud Offerings and the applicable offering Service Description.

Technical support

Technical support is provided for Cloud Services and enabling software, as applicable, during the subscription period. Any enhancements, updates, and other materials provided by IBM as part of any such technical support are considered to be part of the Cloud Service, as applicable, and therefore governed by the applicable agreement as defined in Client's quote or transaction document. Technical support is included with the Cloud Service and is not available as a separate offering.

Additional technical support information for this Cloud Service offering may be found in the IBM Support Handbook or in service-specific documentation.

Terms of use

Cloud Service offering-specific terms are available on the Cloud Service terms website.

Limited warranty

Refer to the warranty defined in the applicable agreement governing Client's acquisition for this offering.

Money-back guarantee

No

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the Passport Advantage and Passport Advantage Express website.

Software Subscription and Support applies
No

**Variable charges apply**

No

**Educational allowance available**

Not applicable

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**Statement of good security practices**

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

**Important:** IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

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**Prices**

**Passport Advantage**

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