IBM Emptoris Strategic Supply Management for US Government on Cloud helps to improve procurement tasks in a SoftLayer Federal Cloud

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Overview

IBM® Emptoris® Strategic Supply Management for US Government on Cloud and IBM Emptoris Strategic Supply Management Managed Cloud Delivery portfolio helps procurement organizations improve performance, capture sustainable cost savings, mitigate risks, improve compliance, and directly impact financial performance. Emptoris Strategic Supply Management for US Government helps you to:

• Effectively source and manage complex categories.
• Manage supplier information, relationships, and processes to support compliance and mitigate risk.
• Increase and maintain savings with advanced sourcing and enterprise contract management capabilities.

This release:
• Delivers IBM Emptoris Contract Management and IBM Emptoris Sourcing through the SoftLayer® Federal Cloud. The SoftLayer Federal Cloud is Federal Information Security Management Act (FISMA) and Federal Risk and Authorization Management Program (FedRAMP) compliant but the IBM Emptoris Strategic Supply Management offerings have not been FISMA or FedRAMP certified.
• Presents external reporting through IBM Cognos® as an additional option for Emptoris Strategic Supply Management Managed Cloud Delivery.

For ordering, contact your IBM representative. For more information, contact the Americas Call Centers at: 800-IBM-CALL (426-2255).

Reference: YE001

Key prerequisites

• Internet connection
• Browser

For details, refer to the Technical information section.

Planned availability date
February 16, 2016: Electronic delivery

Description


External reporting provided through IBM Cognos for Emptoris Program Management, IBM Emptoris Sourcing, IBM Emptoris Supplier Lifecycle Management, and IBM Emptoris Spend Analysis deliver visibility into procurement operations in order to provide better business insights and allow organizations to make informed business decisions. The Emptoris Strategic Supply Management Managed Cloud Delivery reporting add-on provides each user with the information they need to capitalize on opportunities and minimize risks.

Program number

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Offering Information

Product information is available via the Offering Information website
http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website
http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with these programs.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit
http://www.ibm.com/software/sw-services/
Technical information

Specified operating environment

Hardware requirements
For details about hardware requirements, visit
http://pic.dhe.ibm.com/infocenter/prodguid/v1r0/clarity/index.html

Software requirements
For details about software requirements, visit
http://pic.dhe.ibm.com/infocenter/prodguid/v1r0/clarity/index.html

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language. Such information is provided subject to the following Statement of Good Security Practices: IT system security involves protecting systems and information through prevention, detection and, response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, misappropriated, or misused, or can result in damage to or misuse of your systems, including for use in attacks on others. No IT system or product should be considered completely secure and no single product, service, or security measure can be completely effective in preventing improper use or access. IBM systems, products, and services are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

IBM Cloud and Smarter Infrastructure SaaS Support Portal
The IBM Cloud and Smarter Infrastructure SaaS Support Portal is your gateway to technical support. This includes access to forums, wikis, blogs, and resources for running and managing software in the SaaS offering. To help save time and simplify support, the SaaS Support Portal can help you find answers to questions, troubleshoot, automate data collection, submit and track problems through the Service Request and Chat tools. All these tools are made available through your IBM support agreement, at no additional charge. Read about the IBM Cloud and Smarter Infrastructure SaaS Support portfolio at the IBM Service Engage Support page
http://ibmserviceengage.com

Planning information

Packaging
This offering is delivered through the Internet. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control
IBM Emptoris Strategic Supply Management for US Government on Cloud uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product group: IBM Emptoris Strategic Supply Management

Product category: Strategic Supply Management on Cloud

Product group: IBM Emptoris Strategic Supply Management

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**Passport Advantage**

**IBM Emptoris Strategic Supply Management for US Government on Cloud (S725-Y04)**

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**Authorized User**

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

**Note:** Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

**Charge metric definitions**

**Connection**

Connection is a unit of measure by which the IBM SaaS can be obtained. A Connection is a link or association of a database, application, server, or any other type of device to the IBM SaaS. Sufficient entitlements must be obtained to cover the total number of Connections which have been or are made to the IBM SaaS during the measurement period specified in Customer’s Proof of Entitlement (PoE) or Transaction Document.
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Instance is a unit of measure by which the IBM SaaS can be obtained. An Instance is access to a specific configuration of the IBM SaaS. Sufficient entitlements must be obtained for each Instance of the IBM SaaS made available to access and use during the measurement period specified in Customer’s Proof of Entitlement (PoE) or Transaction Document.

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The program’s Terms of Use and CSA Service Description document is available on the IBM Software as a Service Agreements website


**Limited warranty**

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**Money-back guarantee**

No

**Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, and through the Passport Advantage website at
Software Subscription and Support applies
No

System i Software Maintenance applies
No

Variable charges apply
No

Educational allowance available
Not applicable.

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type smitty esa_main, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, refer to
http://www.ibm.com/support/electronic

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Benefits

**Increased uptime:** The Electronic Service Agent™ tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24x7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

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http://www.ibm.com/support/esa/

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http://www.ibm.com/support/electronic

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

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http://www.ibm.com/support/electronic

Prices

For current prices, visit

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