



IBM Production Imaging Edition V5.0, a solution that manages the entire lifecycle of document images, from capture, through content management and workflow, to viewing, annotation, and redaction

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At a glance

Enhancements to IBM® Production Imaging Edition product include the latest versions of its component products, and added Forms (as part of IBM FileNet® Business Process Manager (BPM) V5.1 and Bulk Import capabilities:

- IBM Datacap Taskmaster V8.0.1
- IBM FileNet Content Manager V5.1
- IBM FileNet Business Process Manager (BPM) V5.1 components (The BPM V5.1 components are new to IBM Production Imaging Edition)
- IBM Bulk Import Tool for IBM FileNet Content Manager V5.1 (new to IBM Production Imaging Edition)IBM Forms V4.0 Development and Test license (new to IBM Production Imaging Edition, and now included as part of IBM FileNet Business Process Manager V5.1) . Note that for end user deployment of IBM Forms, a separate and appropriate license is required to purchase.
- Daeja ViewONE Pro

Overview

This updated version of IBM Production Imaging Edition V5.0 includes the latest versions of IBM Datacap Taskmaster V8.0.1, IBM FileNet Content Manager V5.1, IBM FileNet Business Process Manager V5.1 components, and Daeja ViewONE Pro, together with the notable inclusion of IBM Forms V4.0 (Development and Test License only) and the Bulk Import Tool for IBM FileNet Content Manager.

IBM Production Imaging Edition enables customers to turn paper into document images, store, manage those images in a content management repository, route those images to the right person at the right time, and perform tasks with those images.

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: VE001).

Key prerequisites

Refer to the [Technical information](#) section for information on hardware and software requirements.

Planned availability date

November 11, 2011: Electronic availability

December 9, 2011: Media availability

Description

Enhancements include the new features from the respective component products, already detailed in announcements for IBM Datacap Taskmaster V8.0.1, IBM FileNet Content Manager V5.1, and IBM FileNet Business Process Manager (BPM) V5.1. They include:

- IBM Content Engine Bulk Import Tool, which while shipped as part of IBM FileNet Content Manager V5.1, is only available to IBM Production Imaging Edition users (automatically entitled), or users that purchase the Bulk Import Tool (refer to the separate Bulk Import Tool in Software Announcement [211-508](#), dated October 25, 2011).
- IBM Forms V4.0, which is added to BPM V5.1 and therefore included in IBM Production Imaging Edition for the first time. Note however, that this is a development and test license only, for IBM Forms V4.0. That means, if customers plan to deploy IBM Forms in a production environment, they will need to purchase the appropriate IBM Forms V4.0 license.

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the US Rehabilitation Act

IBM Production Imaging Edition is capable as of December 9, 2011, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

IBM Production Imaging Edition V5.0 is the premier IBM FileNet Content Manager-based solution for management of the complete lifecycle of document images, from capture, through content management and workflow, to viewing, annotation, and redaction.

IBM Production Imaging Edition is part of the IBM FileNet Content Manager family of products, combining IBM Datacap Taskmaster for Capture, IBM FileNet Content Manager, elements of IBM FileNet Business Process Manager, and the Daeja ViewONE Pro product for document viewing, annotation, and redaction.

IBM Production Imaging Edition is unique in that it is currently the only complete solution for document imaging and capture available as a single product.

Program number

Program number	VRM	Program name
5725-B54	5.0.0	IBM Production Imaging Edition

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

For information on IBM Production Imaging Edition V5.0, refer to the Technical requirements section in the following announcements:

- Software Announcement [211-017](#), dated March 8, 2011, IBM Datacap Taskmaster V8.0.1
- Software Announcement [211-269](#), dated July 26, 2011, IBM FileNet Content Manager V5.1

- Software Announcement [211-383](#), dated October 4, 2011, IBM FileNet Business Process Manager V5.1

Software requirements

Refer to the [Hardware requirements](#) section.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Customer responsibilities

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Security, auditability, and control

IBM Production Imaging Edition uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

http://www.ibm.com/partnerworld/page/svp_authorized_portfolio

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, contact your IBM representative.

Product information

Licensed function title	Product group	Product category
IBM Production Imaging Edition Add-On for FN BPM Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN BPM Employee	Production Imaging	Production Imaging

IBM Production Imaging Edition Add-On for FN BPM External	Edition Production Imaging Edition	Edition Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM External	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager External	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition External	Production Imaging Edition	Production Imaging Edition

Program name	PID number	Charge unit description
IBM Production Imaging Edition Add-On for FN BPM Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN BPM Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN BPM External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition External	5725-B54	Per User Value Unit

User Value Units

Authorized User Value Unit (AUVU) License Conversion Table

Cumulative Volume Level	Minimum Authorized	Maximum Authorized	User Value units per Authorized	Max UVUs for each level	Cumulative UVUs at each level	Cumulative Volume Disc
1	1	20	1.00000	20	20	0.0%
2	21	50	0.83333	25	45	10.0%
3	51	100	0.80000	40	85	15.0%
4	101	250	0.76666	115	200	20.0%
5	251	500	0.60000	150	350	30.0%
6	501	1,000	0.50000	250	600	40.0%
7	1,001	5,000	0.47500	1,900	2,500	50.0%
8	5,001	10,000	0.40000	2,000	4,500	55.0%
9	10,001	25,000	0.36666	5,500	10,000	60.0%
10	25,001	infinity	0.33333	N/A	N/A	N/A

Employee User Value Unit (EUVU) License Conversion Table

Cumulative Volume Level	Minimum Employees Units	Maximum Employees	User Value for per employee	Max UVUs at each level	Cumulative UVUs Discount level	Cumulative Volume
1	1,000	2,500	1.000	2,500	2,500	0.0%
2	2,501	5,000	0.800	2,000	4,500	10.0%
3	5,001	10,000	0.700	3,500	8,000	20.0%
4	10,001	30,000	0.650	13,000	21,000	30.0%
5	30,001	50,000	0.550	11,000	32,000	36.0%
6	50,001	100,000	0.500	25,000	57,000	43.0%
7	100,001	300,000	0.465	93,000	150,000	50.0%
8	300,001	500,000	0.400	80,000	230,000	54.0%
9	500,001	1,000,000	0.360	180,000	410,000	59.0%
10	1,000,001	infinity	0.320	N/A	N/A	N/A

External User Value Unit (XUVU) License Conversion Table

Cumulative Volume level	Minimum Employees Units	Maximum Employees	User Value for per employee	Max UVUs at each level	Cumulative UVUs Discount level	Cumulative Volume
1	1,000	10,000	1.00000	10,000	10,000	0.0%
2	10,001	50,000	0.87500	35,000	45,000	10.0%
3	50,001	100,000	0.60000	30,000	75,000	25.0%
4	100,001	500,000	0.43750	175,000	250,000	50.0%
5	500,001	1,000,000	0.30000	150,000	400,000	60.0%
6	1,000,001	25,000,000	0.24375	5,850,000	6,250,000	75.0%
7	25,000,001	50,000,000	0.15000	3,750,000	10,000,000	80.0%
8	50,000,001	250,000,000	0.13750	27,500,000	37,500,000	85.0%
9	250,000,001	500,000,000	0.05000	12,500,000	50,000,000	90.0%
10	500,000,001	infinity	0.05000	N/A	N/A	N/A

Charge metrics definitions

User Value Unit (UVU)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers you price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, please contact your IBM representative.

The subject programs have a structure for licensing and pricing designed for clarity, simplicity and unity with other products in the IBM Enterprise Content Management portfolio. The former approach relied upon licensing servers and users - with users licensed on a Named, Concurrent, ebusiness, Employee and External basis. This has been replaced with a new approach based on Value Units (VU's), with a primary focus on user access.

User Value Units (UVUs)

Three types of UVUs are available:

1. Authorized (AUVU): For selective licensing of users who are internal to the organization. It replaces named, concurrent and ebusiness user licensing.
2. External (XUVU): For licensing of users who are external to the organization. It replaces external user licensing and ebusiness user licenses for certain products.
3. Employee (EUVU): For collectively licensing all users who are internal to the organization. It replaces Enterprise License Agreement (ELA) employee licensing.

Product pricing

Each product has a fixed price per UVU. Customers license the appropriate number of UVUs to provide access to a corresponding user population.

Cumulative volume discounting

As the user quantity increases, the number of UVUs increase albeit at a slower rate. Value Unit license conversion tables establish the required number of UVUs for a specified number of users.

Volume discounting examples:

- 100 authorized users require 85 AUVUs.
- 1,000 authorized users require 600 AUVUs.
- 5,000 authorized users require 2,500 AUVUs.

Content Manager configuration example:

- Content Manager AUVU price = \$Y per AUVU
- 5,000 authorized users require 2,500 AUVUs
- Total price = \$Y x 2,500

Resource Value Units

Three types of Resource-based Value Units (RVUs) are available for licensing select products and options:

1. Pages Per Month Resource Value Units (PRVUs) are perpetual licenses to install and run the licensed program on one (1) or more scanner stations or computer devices and to process up to a defined number of pages per calendar month.
2. Terabyte Resource Value Units (TRVUs) are perpetual licenses to store up to a defined number of Terabytes of content on Image Services storage devices and supported P8 Fixed File Stores.
3. Processor Value Unit (PVU) licensing for Distributed software comprises of perpetual licenses for each processor core on which the software is deployed. More information about PVU licensing can be found at this location

http://www-306.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

Although the subject programs are now offered under a new, streamlined licensing and pricing model, the function of the products has not changed from that of previously available offerings.

Passport Advantage program licenses

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Authorized	
IBM Production Imaging Ed Authorized UVU Annual SW S&S Rnw1	E0ATFLL
IBM Production Imaging Ed Authorized UVU Lic + SW S&S 12 Mo	D0GVMLL
IBM Production Imaging Ed Authorized UVU SW S&S Reinstate 12 Mo	D0GVNLL
IBM Production Imaging Edition Employee	
IBM Production Imaging Ed Employee UVU Annual SW S&S Rnw1	E0ATILL
IBM Production Imaging Ed Employee UVU Lic + SW S&S 12 Mo	D0GVXLL
IBM Production Imaging Ed Employee UVU SW S&S Reinstate 12 Mo	D0GVYLL
IBM Production Imaging Edition External	
IBM Production Imaging Ed External UVU Annual SW S&S Rnw1	E0ATKLL
IBM Production Imaging Ed External UVU Lic + SW S&S 12 Mo	D0GW5LL
IBM Production Imaging Ed External UVU SW S&S Reinstate 12 Mo	D0GW6LL
IBM Production Imaging Edition Add-On for FN CM Authorized	
IBM Production Imaging Ed AddOn for FN CM AUVU Annual SW S&S Rnw1	E0ATGLL
IBM Production Imaging Ed AddOn for FN CM AUVU Lic + SW S&S 12 Mo	D0GVRLL
IBM Production Imaging Ed AddOn for FN CM AUVU SW S&S Reinstate 12 Mo	D0GVSLL
IBM Production Imaging Edition Add-On for FN CM Employee	
IBM Production Imaging Ed AddOn for FN CM EUVU Annual SW S&S Rnw1	E0ATPLL
IBM Production Imaging Ed AddOn for FN CM EUVU Lic + SW S&S 12 Mo	D0GWELL
IBM Production Imaging Ed AddOn for FN CM EUVU SW S&S Reinstate 12 Mo	D0GWGLL
IBM Production Imaging Edition Add-On for FN CM External	
IBM Production Imaging Ed AddOn for FN CM XUVU Annual SW S&S Rnw1	E0ATLLL
IBM Production Imaging Ed AddOn for FN CM XUVU Lic + SW S&S 12 Mo	D0GW9LL
IBM Production Imaging Ed AddOn for FN CM XUVU SW S&S Reinstate 12 Mo	D0GWALL
IBM Production Imaging Edition Add-On for FN BPM Authorized	
IBM Production Imaging Ed AddOn for FN BPM AUVU Annual SW S&S Rnw1	E0AT7LL
IBM Production Imaging Ed AddOn for FN BPM AUVU Lic + SW S&S 12 Mo	D0GV4LL
IBM Production Imaging Ed AddOn for FN BPM AUVU SW S&S Reinstate 12 Mo	D0GV5LL
IBM Production Imaging Edition Add-On for FN BPM Employee	
IBM Production Imaging Ed AddOn for FN BPM EUVU Annual SW S&S Rnw1	E0ATSLL
IBM Production Imaging Ed AddOn for FN BPM EUVU Lic + SW S&S 12 Mo	D0GWNLL
IBM Production Imaging Ed AddOn for FN BPM EUVU SW S&S Reinstate 12 Mo	D0GWPLL
IBM Production Imaging Edition Add-On for FN BPM External	
IBM Production Imaging Ed AddOn for FN BPM XUVU Annual SW S&S Rnw1	E0ATQLL
IBM Production Imaging Ed AddOn for FN BPM XUVU Lic + SW S&S 12 Mo	D0GWJLL
IBM Production Imaging Ed AddOn for FN BPM XUVU SW S&S Reinstate 12 Mo	D0GWKLL
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	
IBM Production Imaging Ed AddOn for Case Mgr AUVU Annual SW S&S Rnw1	E0AT6LL

IBM Production Imaging Ed AddOn for Case Mgr AUVU Lic + SW S&S 12 Mo	D0GV2LL
IBM Production Imaging Ed AddOn for Case Mgr AUVU SW S&S Reinstate 12 Mo	D0GV3LL
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	
IBM Production Imaging Ed AddOn for Case Mgr EUVU Annual SW S&S Rnw1	E0AT9LL
IBM Production Imaging Ed AddOn for Case Mgr EUVU Lic + SW S&S 12 Mo	D0GV8LL
IBM Production Imaging Ed AddOn for Case Mgr EUVU SW S&S Reinstate 12 Mo	D0GV9LL
IBM Production Imaging Edition Add-On for IBM Case Manager External	
IBM Production Imaging Ed AddOn for Case Mgr XUVU Annual SW S&S Rnw1	E0ATBLL
IBM Production Imaging Ed AddOn for Case Mgr XUVU Lic + SW S&S 12 Mo	D0GVCLL
IBM Production Imaging Ed AddOn for Case Mgr XUVU SW S&S Reinstate 12 Mo	D0GVDLL

Passport Advantage supply

Program name/description	Part number
IBM PIE Add On for BPM V5.0.0	
IBM Production Imaging Edition Add On for BPM V5.0.0 MP ML Media Pack	BQ02KML
IBM PIE Add On for CM V5.0.0	
IBM Production Imaging Edition Add On for FN Cont Mgr V5.0.0 MP ML MediaPk	BQ02JML
IBM PIE Add On for Case Mgr V5.0.0	
IBM Production Imaging Edition Add On for Case Mgr V5.0.0 MP ML Media Pack	BQ02LML
IBM PIE AddOn for BPM V5.0.0	
IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0	BQ01XML
IBM PIE AddOn for Case Mgr V5.0.0	
IBM Production Imaging Edition Add-On for IBM Case Manager V5.0	BQ01YML
IBM PIE V5.0.0	
IBM Production Imaging Edition V5.0.0 MP ML Media Pack	BQ02IML
IBM Production Imaging Ed V5.0.0	
IBM Production Imaging Ed AIX® 6,Red Hat Enterprise Linux™ (RHEL) base serve	BQ01TML
PIE AddOn for CM V5.0.0	
IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
Pro Imaging Ed AO f Case Mgr V5.0.0	
IBM Prod Imaging Ed AddOn for Case Mgr 5.0 Multiplatform Multilingual M/P	BQ02EML
Pro Imaging Ed Add On for CM V5.0.0	
IBM Prod Imaging Ed AddOn for Content Mgr5.0 Multiplatform Multilingual M/P	BQ02CML
IBM Production Edition Add-on for BPM V5.0.0	
IBM Prod Imaging Ed AddOn f Bus Pro Mgr 5.0 Multiplatform Multilingual M/P	BQ02DML
IBM Production Imaging Edition V5.0.0	
IBM Production Imaging Edition V5.0 Multiplatform Multilingual Media Pack	BQ02BML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Production Edition Add-on for Content Manager V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Production Imaging Edition Add-On for FN CM Authorized per User Value Unit	IBM Prod Imaging Ed AddOn for Content Mgr5.0 Multiplatform Multilingual M/P	BQ02CML
IBM Production Imaging Edition Add-On for FN CM Employee per User Value Unit	IBM Prod Imaging Ed AddOn for Content Mgr5.0 Multiplatform Multilingual M/P	BQ02CML
IBM Production Imaging Edition Add-On for FN CM External per User Value Unit	IBM Prod Imaging Ed AddOn for Content Mgr5.0 Multiplatform Multilingual M/P	BQ02CML

IBM Production Edition Add-on for BPM V5.0.0

IBM Production Imaging Edition Add-On for FN BPM Authorized per User Value Unit	IBM Prod Imaging Ed AddOn f Bus Pro Mgr 5.0 Multiplatform Multilingual M/P	BQ02DML
IBM Production Imaging Edition Add-On for FN BPM Employee per User Value Unit	IBM Prod Imaging Ed AddOn f Bus Pro Mgr 5.0 Multiplatform Multilingual M/P	BQ02DML
IBM Production Imaging Edition Add-On for FN BPM External per User Value Unit	IBM Prod Imaging Ed AddOn f Bus Pro Mgr 5.0 Multiplatform Multilingual M/P	BQ02DML

IBM Production Imaging Add-on for Content Manager V5.0.0

IBM Production Imaging Edition Add-On for FN CM Authorized per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
IBM Production Imaging Edition Add-On for FN CM Employee per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
IBM Production Imaging Edition Add-On for FN CM External per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML

IBM Production Imaging Add-on for Case Manager V5.0.0

IBM Production Imaging Edition Add-On for Case Manager Authorized per User Value Unit	IBM Prod Imaging Ed AddOn for Case Mgr 5.0 Multiplatform Multilingual M/P	BQ02EML
IBM Production Imaging Edition Add-On for Case Manager Employee per User Value Unit	IBM Prod Imaging Ed AddOn for Case Mgr 5.0 Multiplatform Multilingual M/P	BQ02EML
IBM Production Imaging Edition Add-On for Case Manager External per User Value Unit	IBM Prod Imaging Ed AddOn for Case Mgr 5.0 Multiplatform Multilingual M/P	BQ02EML

IBM Production Imaging Edition V5.0.0

IBM Production Imaging Edition Authorized per User Value Unit	IBM Production Imaging Edition V5.0 Multiplatform Multilingual Media Pack	BQ02BML
IBM Production Imaging Edition Employee per User Value Unit	IBM Production Imaging Edition V5.0 Multiplatform Multilingual Media Pack	BQ02BML
IBM Production Imaging Edition External per User Value Unit	IBM Production Imaging Edition V5.0 Multiplatform Multilingual Media Pack	BQ02BML

IBM Production Imaging Edition Add-on for Content Manager V5.0.0

IBM Production Imaging Edition Add-On for FN CM Authorized per User Value Unit	IBM Production Imaging Edition Add On for FN Cont Mgr V5.0.0 MP ML MediaPk	BQ02JML
IBM Production Imaging Edition Add-On for FN CM Employee per User Value Unit	IBM Production Imaging Edition Add On for FN Cont Mgr V5.0.0 MP ML MediaPk	BQ02JML
IBM Production Imaging Edition Add-On for FN CM External per User Value Unit	IBM Production Imaging Edition Add On for FN Cont Mgr V5.0.0 MP ML MediaPk	BQ02JML

IBM Production Imaging Edition Add-on for Case Manager V5.0.0

IBM Production Imaging Edition Add-On for Case Manager Authorized per User Value Unit	IBM Production Imaging Edition Add On for Case Mgr V5.0.0 MP ML Media Pack	BQ02LML
IBM Production Imaging Edition Add-On for Case Manager Employee per User Value Unit	IBM Production Imaging Edition Add On for Case Mgr V5.0.0 MP ML Media Pack	BQ02LML
IBM Production Imaging Edition Add-On for Case Manager External per User Value Unit	IBM Production Imaging Edition Add On for Case Mgr V5.0.0 MP ML Media Pack	BQ02LML

IBM Production Imaging Edition Add-on for BPM V5.0.0

IBM Production Imaging Edition Add-On for FN BPM Authorized per User Value Unit	IBM Production Imaging Edition Add On for BPM V5.0.0 MP ML Media Pack	BQ02KML
IBM Production Imaging Edition Add-On for FN BPM Employee per User Value Unit	IBM Production Imaging Edition Add On for BPM V5.0.0 MP ML Media Pack	BQ02KML
IBM Production Imaging Edition Add-On for FN BPM External per User Value Unit	IBM Production Imaging Edition Add On for BPM V5.0.0 MP ML Media Pack	BQ02KML

IBM Production Imaging Edition V5.0.0

IBM Production Imaging Edition Authorized per User Value Unit	IBM Production Imaging Edition V5.0.0 MP ML Media Pack	BQ02IML
IBM Production Imaging Edition Employee per User Value Unit	IBM Production Imaging Edition V5.0.0 MP ML Media Pack	BQ02IML
IBM Production Imaging Edition External per User Value Unit	IBM Production Imaging Edition V5.0.0 MP ML Media Pack	BQ02IML

IBM Production Imaging Edition V5.0.0

IBM Production Imaging Edition Authorized per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML
IBM Production Imaging Edition Employee per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML
IBM Production Imaging Edition External per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML

Edition External per User Value Unit AIX 6,Red Hat Enterprise Linux (RHEL) base serve

IBM Production Imaging Edition Add-on for BPM V5.0.0

IBM Production Imaging Edition Add-On for FN BPM Authorized per User Value Unit IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0 BQ01XML

IBM Production Imaging Edition Add-On for FN BPM Employee per User Value Unit IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0 BQ01XML

IBM Production Imaging Edition Add-On for FN BPM External per User Value Unit IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0 BQ01XML

IBM Production Imaging Edition Add-on for Case Manager V5.0.0

IBM Production Imaging Edition Add-On for Case Manager Authorized per User Value Unit IBM Production Imaging Edition Add-On for IBM Case Manager V5.0 BQ01YML

IBM Production Imaging Edition Add-On for Case Manager Employee per User Value Unit IBM Production Imaging Edition Add-On for IBM Case Manager V5.0 BQ01YML

IBM Production Imaging Edition Add-On for Case Manager External per User Value Unit IBM Production Imaging Edition Add-On for IBM Case Manager V5.0 BQ01YML

Terms and conditions

The terms and conditions for IBM Production Imaging Edition as previously announced in Software Announcement [211-065](#), dated February 22, 2011, are unchanged.

IBM Electronic Services

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a Web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

The charges are unchanged by this announcement.

Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
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Markham, Ontario
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L3R 2Z1
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