



# IBM InfoSphere Global Name Recognition V4.2 is designed to deliver enhanced business name searches, faster time to value, and enhanced personal name analysis and searching capabilities

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## At a glance

IBM® InfoSphere™ Global Name Recognition technology can be used to develop applications that spot fraud and other threats. Version 4.2 provides:

- Expanded script transliteration rulesets for:
  - Hangul (Korean)
  - Kana: both Hiragana and Katakana (Japanese)
  - Kanji (Japanese)
  - Enhancements to the Arabic ruleset
- Improvements of the handling and parsing of multi-token Asian names (such as Chinese) and the enhanced script support for Hangul, Kana, and Kanji broaden the reach of Global Name Recognition (GNR) in Asia Pacific countries.
- Introduction of a new user interface for investigating individual names. The information provided is similar to what was formerly provided in the IBM InfoSphere Global Name Reference Encyclopedia.
- Refactored Name Data Object to enhance both precision and performance.
- Enhanced support for multi-token names and acronyms for business names, which improves the business name support in GNR by allowing recognition of longer business names and common business name strings.

The improved parsing and handling of multi-token Asian names as well as the enhanced script support for Hangul, Kana, and Kanji broaden GNR's reach in Asia Pacific countries.

Multi-token name and acronym support improve the business name support in GNR by allowing recognition of longer business names and common business name strings.

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

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## Overview

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InfoSphere Global Name Recognition delivers an innovative suite of name-analysis and name-matching technologies designed to address the specific needs and demands of managing, searching, scoring, and matching multicultural name data sets. It consists of comprehensive analytic and scoring capabilities for personal names and now business names.

While most traditional name-recognition software is designed to manage and score data assets in westernized, romanized cultures, InfoSphere Global Name Recognition was designed using a unique knowledge base of multicultural names. This knowledge base consists of the global linguistic knowledge and expertise gained from 25 years of linguistic research and the analysis of nearly a billion names from across the world.

Working from this knowledge base, InfoSphere Global Name Recognition delivers a suite of tools designed to meet the unique demands of managing data sets from cultures as diverse as Anglo/European, Arabic, Chinese, Hispanic, French, German, Indian, Korean, Pakistani, Russian/Slavic, Thai, Japanese, West African, and more.

InfoSphere Global Name Recognition leverages name data from around the world and builds culture-specific methods to deliver excellent management, parsing, and scoring results. Global Name Management is a state-of-the-art technology that helps users search, analyze, and manage multicultural names to screen potential threats, perform background checks, and handle other mission-critical name data functions across multiple geographies and cultures.

IBM InfoSphere Global Name Recognition (GNR) V4.2 delivers major enhancements for East Asian names, business name searching, and improving the accuracy of personal name analysis and searching results.

- GNR has made significant improvements to its East Asian name support by:
  - Adding native script support for:
    - Hangul (Korean)
    - Kana: both Hiragana and Katakana (Japanese)
    - Kanji (Japanese)
  - Improving the analysis and parsing of East Asian names
- **Note:** The additional native script support supplements the native script support already provided for Latin I, Arabic, Cyrillic, and Greek.
- For business names, GNR has enhanced support for names containing multi-token terms and for acronyms. This support enables
  - The recognition of multi-token terms that indicate a single concept or business category (for example, "tractor trailer" in "Joe's Tractor Trailer Sales")
  - Acronym support for business name aliases, or shortened forms of business names
  - Multi-token support extended to titles and other qualifier terms and name variants in both business and personal names
- To improve the quality of search results:
  - GNR has refreshed its knowledge base of names
  - Culture-specific regularization rules for Afghan, Farsi, Indonesian, and Japanese have been added, and existing rules have been improved
  - Parsing algorithms have been expanded and improved
- Packaging simplification
  - The number of products under IBM InfoSphere Global Name Recognition program have been reduced.
  - As in the past, IBM InfoSphere Global Name Manager (GNM) includes all the capabilities provided by IBM InfoSphere Global Name Analysis (GNA) and IBM InfoSphere Global Name Scoring.

- With GNR V4.2, GNM has added a web-based feature that allows users to query and analyze names. This capability has previously been provided through IBM Global Name Reference Encyclopedia (GNRE).
- Going forward, GNA, GNS, and GNRE will be withdrawn from marketing, though support for existing customers will continue. Refer to Software Announcement [209-117](#), dated April 07, 2009 for further details.

InfoSphere GNR consists of a set of name-recognition and name-matching technologies that are designed to solve the complex problem of searching and managing personal and organization name data in a multicultural, error-prone world. The technologies can be used to develop applications that spot fraud and other threats. The software takes into account alternative spellings, cultural nuances, and other linguistic issues in an attempt to return the most relevant information for a search query. This can save the user the time and expense of evaluating a long list of imprecise matches.

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## Key prerequisites

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Refer to the [Hardware requirements](#) and [Software requirements](#) sections.

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## Planned availability date

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September 14, 2010, electronic availability

October 8, 2010, media availability

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## Description

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InfoSphere Global Name Recognition leverages name data from around the world and builds culture-specific methods to deliver management, parsing, and scoring results. Global Name Recognition is a technology that helps users search, analyze, and manage multicultural names to screen potential threats, perform background checks, and handle other mission-critical name data functions across multiple geographies and cultures.

Client benefits are:

- Adds intelligence to automated name processing by applying business rules specific to the name's culture
- Increases accuracy and selectivity by examining each possible name, rather than using a key-based approach
- Increases usefulness of search results by delivering matched names in ranked order with a confidence score for automated processing
- Reduces false positives by intelligently processing the cultural variations found in names

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## Reference information

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Refer to Software Announcement [209-117](#), dated April 07, 2009.

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## Program number

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Program number	VRM	Program name
5724-Q20	4.2.0	IBM InfoSphere Global Name Recognition

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## Education support

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### Education support

To better understand how to develop applications using the Global Name Recognition technology, training on how GNR handles names and product features is available.

For more information Global Name Recognition training offerings, contact:

- [kempw@us.ibm.com](mailto:kempw@us.ibm.com)

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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The IBM Publications Center

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries free of charge.

The Publications Center can be accessed at

- <http://www.ibm.com/shop/publications/order>

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## Technical information

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### Specified operating environment

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#### **Hardware requirements**

Hardware requirements are specific to each product deployment and are generally proportional to:

- Total number of names to be processed
- Number of name-recognition transactions to be processed per unit of time

#### **Software requirements**

#### **IBM InfoSphere Global Name Management**

##### *Platforms*

- Windows® 2003 Server on x86 (32 bit)
- Windows 2003 Server on AMD Opteron and Intel® Xeon® (64 bit)
- Windows 2008 Server on AMD Opteron and Intel Xeon (64 bit)
- Sun Solaris 10 on UltraSparc III and UltraSparc IV (32 bit and 64 bit)
- Red Hat Enterprise Linux® ES 4 on x86 (32 bit)

- Red Hat Enterprise Linux ES 4 and 5 on Opteron and Intel Xeon (64 bit)
- SUSE Linux Enterprise Server 10 and 11 on Opteron and Intel Xeon (64 bit)
- IBM AIX® V5.3L and V6.1 on IBM POWER5™ and POWER6™ (64 bit)
- SUSE Linux Enterprise Server 10 for System z® (64 bit)

#### *Database requirements*

The products require no database management software.

#### *Compiler requirements*

The products support C++ API-level access using the following compilers:

- Windows 2003 Server (32 bit and 64 bit); Microsoft® Visual Studio 2003 and 2005
- Windows 2008 Server (64 bit); Microsoft Visual Studio C++ 2005 or 2008
- Sun Solaris 10 (64 bit); Sun Studio 11 and 12
- SUSE Linux Enterprise Server 10 (64 bit); Free Software Foundation gcc v4.1
- SUSE Linux Enterprise Server 10 and 11 (64 bit); Free Software Foundation gcc v4.3
- SUSE Linux Enterprise Server 10 for System z (64 bit); Free Software Foundation gcc v4.1
- Red Hat Enterprise Linux ES 4 (32 bit and 64 bit): Free Software Foundation gcc v3.4
- Red Hat Enterprise Linux 5 ES (64 bit): Free Software Foundation gcc v4.1
- IBM AIX 5.3L and 6.1L; IBM xC++ V9 and V10

The products support IBM Java V1.6 and SOAP Web Services API-level access on all supported operating systems.

#### *Planning*

Performance and throughput for the Global Name Recognition products are generally proportional to three key factors:

- Number of CPUs available
- Clock speed of the CPU used
- RAM resources

Applications involving primarily analytics functions will generally require somewhat fewer CPU cycles and RAM, while applications involving scoring will require greater resources in number of CPUs, CPU cycles, and RAM.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### **Planning information**

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#### ***Customer responsibilities***

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

### **Packaging**

The packaging for IBM InfoSphere Global Name Recognition V4.2 has been simplified in the following ways:

- The number of products under IBM InfoSphere Global Name Recognition program has been reduced.
  - Going forward, IBM InfoSphere Global Name Analysis, IBM InfoSphere Global Name Scoring, and IBM Global Name Reference Encyclopedia will be withdrawn from marketing, though support for existing customers will continue. Refer to Software Announcement [209-117](#), dated April 07, 2009 for further details.
  - Only IBM InfoSphere Global Name Management will be available as a product under the IBM InfoSphere Global Name Recognition program.
- As in the past, IBM InfoSphere Global Name Manager includes all the capabilities provided by IBM InfoSphere Global Name Analysis and IBM InfoSphere Global Name Scoring.
- With GNR V4.2, GNM has added a web-based feature that allows users to query and analyze names. This capability has previously been provided through IBM Global Name Reference Encyclopedia.

### **Security, auditability, and control**

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The IBM Global Name Recognition technologies use the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

### **Software Services**

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Services from IBM InfoSphere Professional Services complement the IBM Information Server platform. You can leverage the extensive technical skills and comprehensive methodologies based on years of accumulated knowledge and experience, gained through hundreds of successful implementations. The IBM InfoSphere Professional Services team offers a wide range of services-related packages that are designed to help you achieve success in the design, implementation, and rollout of your information integration projects.

To learn more about IBM InfoSphere Professional Services or contact a services representative, visit

<http://www-306.ibm.com/software/data/ips/services/professional.html>

We also extend our IBM Software Services reach through IBM Business Partners to provide an unmatched portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support any critical business need.

To locate an IBM Business Partner, visit

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[http://www-01.ibm.com/software/lotus/passportadvantage/IBM\\_SW\\_ValueNet.html](http://www-01.ibm.com/software/lotus/passportadvantage/IBM_SW_ValueNet.html)

To locate IBM Business Partners for a specific Software ValueNet portfolio, contact your IBM representative.

### Product information

Licensed function title	Product group	Product category
IBM InfoSphere Global Name Management	IBM Database 2™	DB2® Data Entity
Program name	PID number	Charge unit description
IBM InfoSphere Global Name Recognition	5724-Q20	Per Resource Value Unit for Linux on System Z
IBM InfoSphere Global Name Recognition	5724-Q20	Per Resource value Unit

### Charge metrics definitions

Resource Value Units apply when resources other than processors are the unit of measure. The following table shows the relationship between servers and Resource Value Units.

Usage level - cumulative	Minimum servers	Maximum server	Resource value units per server
1	1	1	200
2	2	2	118
3	3	6	63
4	7	60	44
5	61	N/A	8

### Passport Advantage program licenses

#### IBM InfoSphere Global Name Recognition

Part description	Part number
IBM InfoSphere Global Name Management	
IBM InfoSphere Global Name Management Resource VU Annual SW S&S Renewal	E0542LL
IBM InfoSphere Global Name Management Resource VU Lic + SW S&S 12 Month	D04J2LL
IBM InfoSphere Global Name Management Resource VU SW S&S Reinstate 12 Month	D04J3LL

### Passport Advantage Trade up licenses

#### IBM InfoSphere Global Name Recognition

Precursor product	Trade up product	Part number
IBM InfoSphere Global Name Management		
IBM Global Name Analytics	Inf Globl Nm Mgt Lnxz RVU	D04J9LL

	fr Inf Glbl Nm Anlc Lnxz RVU Trdup Lic+SW S&S 12Mo	
IBM Global Name Analytics	Info Glbl Name Mgt RVU fr Info Glbl Name Analytcs RVU Trdup Lic+SW S&S12 Mo	D04J5LL
IBM Global Name Scoring	Info Glbl Name Mgt RVU fr Info Glbl Name Scrng RVU Trdup Lic+SW S&S 12 Mo	D04J4LL
IBM Global Name Scoring	Info Glbl Nm Mgt Lnxz RVU fr Info Glbl Nm Scrg Lnxz RVU TrdupLic+SW S&S12Mo	D04J8LL

### Passport Advantage supply

Program name/description	Part number
IBM Global Name Management V4.2.0	
IBM Global Name Management V4.2 Multiplatform Multilingual Media Pack	BB15AML

### Passport Advantage customer: Media pack entitlement details

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Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

#### IBM Global Name Management V4.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM InfoSphere Global Name Management Resource Value Unit	IBM InfoSphere Global Name Management V4.2 Multiplatform Multilingual Media Pack	BB15AML
IBM InfoSphere Global Name Management for Linux on System z Resc Value Unit	IBM InfoSphere Global Name Management V4.2 Multiplatform Multilingual Media Pack	BB15AML

### Cross-platform products

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#### ***Cross-platform product for use on System z***

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement

#### ***Cross-platform product for use on System z IFL engines***

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

### IBM InfoSphere Global Name Recognition

Part description	Part number
IBM InfoSphere Global Name Management	
IBM InfoSphere Global Name Mngmnt for Linux on Sys z RVU SW S&S Reinst 12Mo	D04J7LL
IBM InfoSphere Global Name Mngmnt for Linux on Sys z RVU Annual SW S&S Rnw1	E0543LL

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## Terms and conditions

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

### **Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

### **License Information form number**

Program name	Program number	Form number
IBM InfoSphere Global Name Recognition	5724-Q20	L-MGEE-86RUXB

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

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Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement

letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### **Authorization for use on home/portable computer**

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

Product name

IBM InfoSphere Global Name Management                      No

### **Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

### **Volume orders (IVO)**

No

### **Passport Advantage applies**

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***System i Software Maintenance applies***

No

***Educational allowance available***

Not applicable.

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The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

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## Prices

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For additional information and current prices, contact your local IBM representative.

### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative, authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet, if applicable. Additional information is also available at

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<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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<http://www-03.ibm.com/financing/us/index.html>

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Fax: 800-2IBM-FAX (242-6329)  
For IBM representative: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)  
For IBM Business Partner: [pwswna@us.ibm.com](mailto:pwswna@us.ibm.com)  
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Markham, Ontario  
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L3R 2Z1

Reference: YE001

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Questions regarding IBM Software ValueNet may be sent to:

AskSoftwareValueNet@us.ibm.com

For more information, contact the Americas Call Centers.

**Note:** Shipments will begin after the planned availability date.

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