IBM Kenexa Learning Content Management System Premier V10.2 now includes a new authoring interface that combines the ease of use of desktop tools with the collaboration, reusability, and maintainability of a Learning Content Management System

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At a glance

IBM® Kenexa® Learning Content Management System (LCMS) V10.2 capabilities:

- A new express alternative, authoring experience that enables:
  - Contributions from a less experienced content contributor, such as a subject matter expert.
  - Content creation from someone with little to no LCMS training.
  - Development of content for e-learning only, with no other tasks to perform.
  - Contributors to view and edit content in the context of a single course.
- Content contributors can:
  - Get a quick start even if never having used an LCMS.
  - Create e-learning from the beginning, using templates, or previously created content, or content from other contributors.
  - Help with both the tools and the control to get as much or as little help needed to create content.
  - Improve productivity through the ability to find and reuse existing content assets.
  - View content as learners will see it, and collaborate with stakeholders to create and improve content.
- Additional capabilities include:
  - Support for Apache Tomcat Application Server V8.
  - A new LCMS content element for embedded page content.
  - Enhanced table captions.
  - Updated responsive renderings for the Animation and Slideshow elements.

Overview

Kenexa Learning Content Management System (LCMS) Premier V10.2 and IBM Kenexa LCMS Premier on Cloud V10.2 enable organizations to develop, manage,
maintain, and deliver modular and personalized training for their employees. From course development to streamlined maintenance, management, and delivery, Kenexa LCMS Premier V10.2 and Kenexa LCMS Premier on Cloud V10.2 automate the entire content lifecycle to help organizations achieve their key business goals.

IBM Kenexa LCMS Premier Express® provides users with a new intuitive authoring experience that allows users to create e-learning content quickly, easily, and safely without the need for extensive prior training.

This new interface helps provide desktop tools that are easy to use and that include collaboration, reusability, and maintainability that are enhanced through the new express authoring interface.

Additional enhancements to Kenexa LCMS Premier V10.2:

- Support for Apache Tomcat Application Server V8: This change is to align with Apache's announced plan to withdraw support for Apache Tomcat Application Server V6.
- A new LCMS content element for embedded page content: With this new content element, authors can seamlessly embed externally developed content directly within an LCMS page rather than having it display in a separate browser window. This change allows an author to blend content developed natively within the LCMS with content developed using other third-party tools.
- Table caption elements are enhanced to support formal captions: With these changes, the standard HTML table caption attribute is now supported in the renderings of LCMS tables, improving the accessibility of tables for users with screen readers or other devices.
- Changes have been made to the responsive renderings for the Animation and Slideshow elements to provide better performance within a responsive design based viewer, such as the Chameleon viewer.

### Key prerequisites

- An internet connection and browser
- Xeon-class processor, or higher
- Adequate RAM
- Adequate free hard drive space
- Microsoft® Windows® Server

Refer to the Technical information section for additional information.

### Planned availability date

September 13, 2016

### Statement of general direction

Later this year, in order to align with Microsoft Corporation policy, IBM Kenexa intends to support only the latest version of Internet Explorer for any supported operating system version. The latest version of Internet Explorer has been identified as Microsoft Internet Explorer Version 11 for all supported operating systems. As a result, beginning in the fourth quarter of 2016, it is IBM’s intent to no longer provide support for Internet Explorer versions prior to Internet Explorer Version 11 in new releases of Kenexa LCMS Premier.

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**Program number**

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**Publications**

No publications are shipped with this program.

IBM Kenexa Learning Content Management System Premier documentation can be located at the IBM Support Portal.

**Services**

**Global Technology Services**

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

**Technical information**

**Specified operating environment**

**Hardware requirements**

- A workstation that supports the browser being used
- A direct internet connection
- 2.0 GHz Xeon-class processor, or higher
- 4 GB RAM
- 100 GB free hard drive space

**Software requirements**

Microsoft Windows Server 2012 R2 (32 bit, 32-bit emulation on 64 bit, or 64 bit)

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**IBM Cloud and Smarter Infrastructure SaaS Support Portal**

The IBM Cloud and Smarter Infrastructure SaaS Support Portal is your gateway to technical support. This includes access to forums, wikis, blogs, and resources for running and managing software in the SaaS offering. To help save time and simplify support, the SaaS Support Portal can help you find answers to questions, troubleshoot, automate data collection, submit and track problems through the
Service Request and Chat tools. All these tools are made available through your IBM support agreement, at no additional charge. Read about the IBM Cloud and Smarter Infrastructure SaaS Support portfolio on the IBM Service Engage website.

**Planning information**

**Packaging**

These offerings are delivered via the Internet. There is no physical media. Note that some offerings may include enabling software or utility client applications. Depending on the offering, this software can be downloaded directly from the SaaS offering interface or can be requested through your IBM representative.

**Ordering information**

For ordering information, consult your IBM representative or go to the Passport Advantage website.

This product is only available through Passport Advantage(R). It is not available as shrinkwrap.

Product group: IBM Kenexa

Product Identifier Description (PID)

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Product category: Kenexa Learn products

**Passport Advantage**

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**Charge metric**

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**Metric definitions**

**Authorized User:** Authorized User is a unit of measure by which the IBM SaaS can be obtained. Client must obtain separate, dedicated entitlements for each unique Authorized User given access to the IBM SaaS in any manner directly or indirectly (for example, through a multiplexing program, device or application server) through any means. Sufficient entitlements must be obtained to cover the
number of Authorized Users given access to the IBM SaaS during the measurement period specified in Client’s Proof of Entitlement (PoE) or Transaction Document.

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**Note:** Some programs may be licensed where devices are considered users. In that case the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures or applications from the Program or that is otherwise managed by the Program is considered a separate User of the Program and requires an entitlement as if that device were a person.

### Terms and conditions

The terms and conditions for IBM Kenexa LCMS are unchanged. For details, refer to:

- Software Announcement ZP16-0224, dated April 19, 2016.

### Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

**Important:** IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

### IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to organizations that have IBM Systems. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues,
and inventory. The Electronic Service Agent tool can help you stay focused on your company’s strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX(R) V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type smitty esa_main, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, go to the IBM Electronic Support website.

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for organizations that are Electronic Service Agent tool-enabled to track system inventory and find pertinent fixes.

**Benefits**

**Increased uptime:** The Electronic Service Agent™ tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean human intervention is not required to report errors.

**Security:** The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool is designed to securely transmit either through the Internet (HTTPS or VPN) or modem to provide organizations a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into an organization’s system.

For additional information, go to the IBM Electronic Service Agent website.

**More accurate reporting:** Because system information and error logs are automatically uploaded to the IBM Support Center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

**Customized support:** Using the IBM ID entered during activation, you can view system and support information in the My Systems and Premium Search sections of the IBM Electronic Support page. My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or go to the IBM Electronic Support website.
Prices

The prices are unchanged by this announcement.

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Announcement countries

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