



# Global Technical Support Services Machine Code - Per Call Policy Change

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## Overview

Effective no later than January 09, 2013 (effective date will vary by country and by platform), the scope of IBM's hourly maintenance and repair services (whether referred to as "hourly services," "per call," "time and materials" or other similar name) for System x®, Power Systems™ and System Storage® Machines (including predecessor and successor Machines) will not include access to or provision of Machine Code updates.

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## Planned availability date

January 08, 2013

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<https://www.ibm.com/partnerworld/mem/sla.jsp?num=612-035>

## Prices

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