



IBM QuickFile V1.1 brings advanced enterprise security, improved governance, and administration to person-to-person managed file transfer

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At a glance

IBM® QuickFile V1.1 is designed to help companies securely and conveniently address their person-to-person file transfer needs offering real value to your business. New in QuickFile V1.1:

- Antivirus and Data Loss Prevention (DLP) via Internet Content Adaptation Protocol (ICAP) integration
- Security policies to govern the sending of files to unregistered users
- Administrative policies to control user account expirations
- Ability to purge and export service for log file and event management

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Overview

QuickFile V1.1, a highly secure software appliance for the person-centric managed file transfer market, provides companies a secure, convenient, and easy way for users to exchange files inside or outside their organization without software limits on file size. It is designed to be simple to install and use in a virtualized environment. QuickFile V1.1 advances in security and administration directly address the critical deployment and management needs for enterprise organizations that want to provide users a convenient way to exchange files with the assurance that those file transfers are secured and under the IT control. QuickFile V1.1 has a Web 2.0 user interface for a simplified, yet powerful user experience that allows business users to self-register and initiate file transfers without requiring traditional IT support.

No longer constrained by email file size or quota limitations or by basic web browser limitations, users can exchange large files, securely and with visibility over their transfers. If file uploads or downloads are interrupted, transfers can be resumed from the point of disruption, helping assure that precious time is not wasted. QuickFile also gives IT comprehensive visibility over person-to-person file transfers by integrating with the central managing and monitoring tools that are part of the Managed File Transfer suite.

The users' investment in the Managed File Transfer suite and person-centric capabilities are preserved and extended with the addition of QuickFile. Users can quickly deploy secure person-centric file transfer capabilities within a comprehensive Managed File Transfer solution. This includes integration with enterprise systems and

applications so person-to-person file transfers are no longer treated as an isolated use case.

Key prerequisites

Hardware capable of running VMware ESXi V5

For additional details, refer to the [Hardware requirements](#) and [Software requirements](#) sections.

Planned availability date

- June, 14, 2013: Electronic availability
- July 5, 2013: Media availability

Description

As business gets more social and mobile, people are becoming more central to key business processes, not just applications. Today, users need to share large media files, manufacturing design plans, medical images, legal documents, and other large files so they can collaborate with others inside and outside their organizations. Users need to do this across mobile, tablet, and desktop platforms.

The primary way to share data is via file exchange. But as the number of content types has expanded and the size of those files has grown, the options to move them have narrowed. Users run up against limits on email attachments, delays in physical media transfer (overnight delivery of DVDs or USB drives), and the security risk of public cloud-based solutions for consumers. FTP servers are difficult to set up and use, and present a major compliance challenge for IT. Consequently, many organizations, departments, and individuals turn to niche solutions or consumer-grade offerings, which result in insecure, unmanaged person-to-person file transfers that risk exposing sensitive corporate data.

IT looks for a new approach, one that offers the simplicity and ubiquity of consumer cloud services, and the security and governance that enterprise businesses require, but is also a well integrated component of a comprehensive managed file transfer infrastructure.

Managed File Transfer enables enterprises to manage and control the critical information flows that run their dynamic business networks. Through seamless, reliable, and secure data delivery, users can help improve business performance, reduce IT complexity, support growth, and reduce risk.

Person-centric, file transfers (sometimes referred to as ad hoc) represent those file exchanges where a nontechnical business user is at the center of the transfer. This includes person-to-person and person-to system exchanges. Internal and external participants must easily and securely send and receive files within the enterprise and outside (business-to-business) as part of an impromptu but completely governed and managed business workflow.

QuickFile is designed to solve these challenges and so much more.

QuickFile 1.0 delivered:

- Delivery as a secured software appliance that can be deployed in minutes in a virtualized environment
- Customized branding of user interfaces and email notifications for personalized corporate look and feel that suits the organization
- Native visibility over file transfer activity, as well as integrated support for person-centric visibility within a comprehensive Managed File Transfer solution

- Multi-gigabyte file sizes with the ability to restart a transfer from the point of disruption
- A modern, web-based, and simplified user experience that includes self-service onboarding
- Integration with Active Directory and LDAP to influence existing security policies
- Robust security and encryption of file data
- An option to utilize a DMZ proxy for added network security
- High-availability configurations for enterprise scalability
- Support for multiple browsers that include Microsoft™ Internet Explorer, Mozilla Firefox, Apple Safari, and Google Chrome
- Simple, yet powerful, policy-based administration
- Integration with IBM FileNet® and IBM Content Navigator for Enterprise Content Management
- Integration with IBM Sterling Control Center for advanced centralized monitoring, governance and audit reporting
- Published APIs to enable integration to other enterprise applications

The option to deploy a DMZ proxy allows users to influence the additional perimeter security that Sterling Secure Proxy offers. Session break capabilities and authentication help ensure the security of the network and the proper identity of business users while protocol inspection protects against their noncompliant use. As a DMZ-based proxy, Secure Proxy does not store any data in the DMZ, which adds an additional layer of security to the data being transferred via QuickFile.

QuickFile and Sterling Control Center extend the visibility that the user who is initiating a file transfer has over the process.

IT personnel can apply the same Managed File Transfer monitoring and governance over person-to-person file transfer activity that they do to system-centric or community-centric (business-to-business) file transfer activity. This gives IT the option to establish SLAs around person-to-person file transfers, capture and audit person-to-person file transfer activity, and raise alerts and notifications when the need arises.

For many industries, the ability to archive documents and data is critical to their business model. These files may have to be retained for years to accommodate potential legal e-Discovery requests. QuickFile delivers ready-to-use integration to the IBM FileNet content management system. Through simple configuration settings, users can optionally deploy integration to FileNet which then triggers an archive of every file transfer that flows through QuickFile. Users then have access to the capabilities of an enterprise content management system and can apply the same content management disciplines to files as they do to other important artifacts.

With QuickFile, users can implement person-centric file transfer capabilities within their enterprise that are governed and managed in conjunction with other managed file transfers and are no longer treated as an isolated use case. This eliminates the need for business users to turn elsewhere, helps address concerns about the ownership and privacy of user data, and helps users establish a comprehensive, managed file transfer architecture with a foundation for future growth.

QuickFile V1.1 advances in security and administration address key enterprise deployment needs and include:

- Antivirus and Data Loss Prevention (DLP) via ICAP integration
- Security policies to govern the sending of files to unregistered users
- Administrative policies to control user account expirations
- Ability to purge and export service for log file and event management

Program number

Program number	VRM	Program name
5725-F81	V1.1	IBM QuickFile

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this program.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

Technical information

Specified operating environment

Hardware requirements

- Hardware capable of running VMware ESXi V5
- Two 64-bit CPU, 8 GB RAM
- 50 GB (thin provisioned) or 2 TB (thick provisioned)

For more detail on hardware requirements, refer to

<http://www.ibm.com/support/docview.wss?uid=swg27036245>

Software requirements

Server: VMware ESXi V5

Client: One of the following web browsers:

- Microsoft Internet Explorer 8.0, or later
- Google Chrome 13.0, or later
- Apple Safari 5.0.5, or later (Apple Mac only)
- Mozilla Firefox 6.0, or later

For more detail on software requirements, refer to

<http://www.ibm.com/support/docview.wss?uid=swg27036245>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Compatibility

Not applicable.

Limitations

Not applicable.

Planning information

Customer responsibilities

Not applicable.

Packaging

The QuickFile V1.1 product package includes the QuickFile V1.1 DVD (English) and a hard copy license. This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control

IBM QuickFile V1.1 uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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Product group: Business Integration
Product Identifier Description (PID)

IBM QuickFile (5725-F81)

Product category: QuickFile

Passport Advantage

Program name/Description	Part number
IBM QuickFile per User Value Unit	
Initial Fixed Term License and Service & Support 12 Mo.	D106ALL
Subsequent Fixed Term License and Service & Support 12 Mo.	E0HUBLL
License and Software Service & Support 12 Months	D106BLL
Annual Software Service & Support Renewal	E0HUCLL
Software Service & Support Reinstate 12 Months	D106CLL
IBM QuickFile per Virtual Server	
Initial Fixed Term License and Service & Support 12 Mo.	D0UXSLL
Subsequent Fixed Term License and Service & Support 12 Mo.	E0F1QLL
License and Software Service & Support 12 Months	D0UXPLL
Annual Software Service & Support Renewal	E0F1NLL
Software Service & Support Reinstate 12 Months	D0UXQLL

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Entitled maintenings description	Part number
IBM QuickFile per User Value Unit	B2017EN
IBM QuickFile per Virtual Server	B2017EN
Media packs description	Part number
IBM QuickFile VMware V1.1.0 Mass Market Product DVD Media Pack English	B2017EN

Charge metric

Program name	PID number	Charge metric
IBM QuickFile	5725-F81	Per Virtual Server
IBM QuickFile	5725-F81	Per User Value Unit

Cumulative entitlements

User Value Unit and Virtual Server entitlements are not alternative means for licensing the program. Licensee must obtain sufficient User Value Unit entitlements to cover the users of the program as well as the appropriate number of Virtual Server entitlements for the relevant servers.

Charge metrics definitions

Virtual Server

Virtual Server is a unit of measure by which the program can be licensed. A server is a physical computer that is comprised of processing units, memory, and input/output capabilities and that executes requested procedures, commands, or applications for one or more users or client devices. Where racks, blade enclosures, or other similar equipment is being employed, each separable physical device (for example, a blade or a rack-mounted device) that has the required components is considered itself a separate server. A virtual server is either a virtual computer created by partitioning the resources available to a physical server or an unpartitioned physical server. Licensee must obtain Virtual Server entitlements for each virtual server made available to the program, regardless of the number of processor cores in the virtual server or the number of copies of the program on the virtual server.

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User Value Unit Conversion Table

From 1 to 2,500 Users, 1.0 UVU per User
From 2,501 to 10,000 Users, 2,500 UVUs plus 0.8 UVUs per User above 2,500
From 10,001 to 50,000 Users, 8,500 UVUs plus 0.6 UVUs per User above 10,000
From 50,001 to 150,000 Users, 32,500 UVUs plus 0.4 UVUs per User above 50,000
For more than 150,000 Users, 72,500 UVUs plus 0.2 UVUs per User above 150,000

UVU Licensing Text

The User for the purpose of UVU calculation is an Employee. An Employee is a unique person employed in Licensee's Enterprise or a unique person otherwise paid by or acting on behalf of Licensee's Enterprise who is given access to the program in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means, An entitlement for an Employee is unique to that Employee and may not be shared, nor may it be reassigned other than for the permanent transfer of the entitlement to another person.

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License Information form number

L-ASTR-96ELWW

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Limited warranty applies

Yes

Limited warranty

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Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

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Other support

Passport Advantage

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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