



IBM Docs V1.0.2 delivers web-based social office productivity, designed to help more effectively edit and review documents, spreadsheets, and presentations

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At a glance

IBM® Docs V1.0.2:

- Offers new web-based office productivity suite with collaborative editing, file version control, and file viewers
- Integrates with IBM Connections V4 files and community services
- Gives users the ability to edit documents, spreadsheets, and presentations individually or as a team
- Supports both Microsoft™ Office file formats and IBM Symphony® or OpenOffice file formats

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL.

Reference: YE001

Overview

IBM Docs is a new web-based office productivity offering, helping to provide teams the ability to work on word processing, presentation, and spreadsheet documents.

IBM Docs extends IBM Connections with real-time co-editing support designed to help users quickly edit content, meet deadlines, and leverage the file version management capabilities from IBM Connections. IBM Docs supports both Microsoft Office and IBM Symphony or OpenOffice file formats.

IBM Docs V1.0.2 requires:

- Users have an entitlement to IBM Connections Files.
- IBM Connections V4 CR2.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

December 13, 2012: Electronic availability

December 11, 2012: Media availability

Description

IBM Docs V1.0.2 enhancements

- Cloud-based, robust word processing, spreadsheet, and presentation editors designed for ease of use
- Real-time co-editing support designed to help quickly edit content and meet deadlines
- Contextual commenting and discussions designed to help team members to collaborate on the content
- File version management from IBM Connections designed to help keep everyone working on the latest version and reduce the time required to manually merge input from multiple users
- Ability to create new documents or upload existing Microsoft Office or IBM Symphony (ODF) documents to edit and share

IBM Docs is a social document platform that allows organizations to simultaneously collaborate on word processing, spreadsheet and presentation documents on the server. IBM Docs authors are able to share documents in Connections Files or Communities, co-edit documents in real time, contextually comment on content and work in real-time or their own time on a master version in the cloud, designed to help manage multiple revisions from multiple authors in team-based documents. IBM Docs is web based and there is no client software to download and install. IBM Docs can be purchased as an add-on to and requires IBM Connections.

IBM Docs is designed to support use cases where real time collaboration is needed, allowing up to five editors to simultaneously co-edit a document. When you need to work on a document together but at different times, IBM Docs supports commenting and discussion services allowing conversations to take place inside the document and in context. Comments are anchored to the text, spreadsheet cell, or presentation artifact allowing easy navigation to the context of the comment. Comments can be general comments or directed (@userid). IBM Docs gives users the ability to filter comments by author and recipient.

IBM Docs leverages the file management features of IBM Connections Files allowing users to upload and share documents and manage versions - and letting users always work on the most current version or restore back to a previous version if needed. Further, IBM Docs lets users share online documents with others as readers or editors. Editors have full rights to edit the document with other editors. Readers have the ability to view the most recent version of a document. IBM Docs also leverages the features of Communities so that community documents can be edited and shared within the context of that community.

Program number

| Program number | VRM | Program name |
|----------------|-------|--------------|
| 5725-E22 | 1.0.2 | IBM Docs |

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

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IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

| Server type | Operating system | CPU | Memory | Storage | Quantity* |
|-----------------------------|-------------------------------------|-------------|--------|---------|-----------|
| IBM Docs Application Server | Red Hat Enterprise Linux (RHEL) 5.7 | 2.4 GHz x 4 | 8 Gb | 100 Gb | 2 |
| IBM Docs Conversion Server | Microsoft windows™ 2008 R2 Standard | 2.4 GHz x 4 | 8 Gb | 100 Gb | 4 |
| IBM WebSphere® Proxy server | Red Hat Enterprise Linux (RHEL) | 2.4 GHz x 2 | 4 Gb | 50 Gb | 2 |

*For capacity planning purposes - Estimated sizing guide for 60k users with high availability.

*Storage requirements - 10G for DB2® storage, 1 T for shared storage.

Software requirements

IBM Docs V1.0.2 supports the following deployment configuration:

| Server type | Application system requirement |
|-------------------------------|---|
| LDAP | IBM Directory Server V6.2, or later |
| Database | IBM DB2 9.7, or later |
| IBM Connections prerequisites | IBM Connections V4 CR2 |
| Application server | IBM WebSphere Network Deployment (ND) V7.0.0.25 |
| Storage | Shared storage with Network File System V3 support |
| Single sign-on | IBM WebSphere Lightweight Third-Party Authentication (LTPA) |

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

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Packaging

IBM Docs is available via electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

| Licensed function title | Product group | Product category |
|-------------------------|---------------|-------------------------|
| IBM Docs | IBM Docs | IBM Docs |
| Program name | PID number | Charge unit description |
| IBM Docs | 5725-E22 | PA Per Authorized User |

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

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Passport Advantage program licenses

IBM Docs

| Part description | Part number |
|--|-------------|
| IBM Docs | |
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| IBM Docs PA Per Authorized User Lic + SW S&S 12 Mo | D0KXJLL |
| IBM Docs PA Per Authorized User SW S&S Reinstate 12 Mo | D0KXKLL |

Terms and conditions

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent` . In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime

The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security

The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

More accurate reporting

Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a

data knowledge management system and knowledge articles are appended to the problem record.

Customized support

Using the IBM ID entered during activation, customers can view system and support information in the My Systems and "Premium Search" sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

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Prices

Passport Advantage

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