



IBM Production Imaging Edition V5.0 add-ons provide flexibility and productivity

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At a glance

IBM® Production Imaging Edition V5.0 is available as an add-on to:

- IBM FileNet® Content Manager V4.5.1
- IBM FileNet Content Manager V5.0
- IBM FileNet Business Process Manager V4.5.1
- IBM FileNet Business Process Manager V5.0
- IBM Case Manager V5.0

Overview

IBM Production Imaging Edition V5.0 is available as an add-on to:

- IBM FileNet Content Manager V4.5.1
- IBM FileNet Content Manager V5.0
- IBM FileNet Business Process Manager V4.5.1
- IBM FileNet Business Process Manager V5.0
- IBM Case Manager V5.0

As an add-on, IBM Production Imaging Edition delivers tools enabling users to conduct document capture, control, management, and distribution of document images, as well as image viewing, annotation, and redaction.

- The IBM Production Imaging Edition Add-on for IBM FileNet Content Manager includes IBM Datacap Taskmaster, IBM FileNet Process Engine, IBM FileNet Business Process Designer, IBM FileNet Process Analyzer, IBM FileNet Business Process Simulator, IBM FileNet Business Process Tracker, IBM FileNet Business Process Connector for Microsoft® Visio, and Daeja ViewONE Pro.
- The IBM Production Imaging Edition Add-on for IBM FileNet Business Process Manager includes IBM Datacap Taskmaster and Daeja ViewONE Pro.
- The IBM Production Imaging Edition Add-on for IBM Case Manager includes IBM Datacap Taskmaster and Daeja ViewONE Pro.

Key prerequisites

Refer to the [Technical information](#) section for information on hardware and software requirements.

Planned availability date

March 11, 2011: Electronic availability

March 11, 2011: Media availability

Description

IBM Production Imaging Edition V5.0 is the first integrated solution from IBM to leverage IBM Datacap for document capture. With the help of innovative Datacap software, you can automate data entry for most types of documents, including medical claims, tax returns, mortgages and loans, insurance policies and claims, and highly variable documents, such as invoices. Datacap can also rapidly convert structured data and unstructured information from common formats, including JPEG and GIF image files.

Overall, forms recognition, or advanced document capture automation, is a key first step to gaining efficiencies in paper-based processes because it enables you to digitally route content throughout the organization, helping streamline every subsequent step of the workflow.

IBM Production Imaging Edition comprises capture, full enterprise content management (ECM) (IBM FileNet Content Manager), and IBM FileNet Business Process Manager (BPM) components, document image viewing, annotation, redaction (IBM FileNet Workplace™ XT and Daeja ViewONE Pro).

This update makes available add-on products allowing you to buy IBM Production Imaging Edition as an add-on to existing IBM FileNet Content Manager V4.5.1 or V5.0, existing IBM FileNet Business Process Manager V4.5.1 or V5.0, and IBM Case Manager V5.0.

These new and valuable IBM Production Imaging Edition Add-on features are available:

- Add-on for IBM FileNet Content Manager includes IBM Datacap Taskmaster, IBM FileNet Process Engine, IBM FileNet Business Process Designer, IBM FileNet Process Analyzer, IBM FileNet Business Process Simulator, IBM FileNet Business Process Tracker, IBM FileNet Business Process Connector for Microsoft Visio, and Daeja ViewONE Pro.
- Add-on for IBM FileNet Business Process Manager includes IBM Datacap Taskmaster and Daeja ViewONE Pro.
- Add-on for IBM Case Manager includes IBM Datacap Taskmaster and Daeja ViewONE Pro.

Additional enhancements for IBM Production Imaging Edition:

- Daeja ViewONE Pro has now been qualified with SSO for Kerberos.
- Daeja ViewONE Pro has now been qualified for WebSphere® Application Server Network Deployment.
- Support of Universal Viewing file types has been extended to include:
 - **Microsoft Office**
 - Word 2007, Word 2008
 - Word 6.0 and Word 7.0
 - Word 97 and Word 98
 - PowerPoint 2007 and PowerPoint 2008
 - PowerPoint 7.0
 - PowerPoint 97-2004
 - PowerPoint 3.0

- Excel 2007/2008
- Excel 2000
- Excel 3.0
- Visio 5.x
- **Image files**
 - PostScript®
 - BMP
 - Adobe® Photoshop
 - Mac PICT2
 - CALS Raster File Format
 - Lotus® PIC
 - Portable Graymap (PGM)
 - IBM Picture Interchange Format
 - Kodak FlashPix
 - OS/2® Metafile
 - CGM Graphic Metafile
 - Kodak Photo CD
 - Windows® Metafile
 - WordPerfect Graphic
 - X-Windows Bitmap
 - X-Windows Pixmap
 - X-Windows Dump
- **Drawings**
 - PostScript (full color)
 - Framemaker (full color)
 - AutoCAD Drawing DWG (full color)
 - AutoCAD DXF (binary) (full color)
 - Paint Shop Pro (full color)
 - CorelDraw 5.0 (full color)
 - CorelDraw ClipArt (full color)
 - AutoShade Rendering (full color)
 - Paintbrush (full color)
 - MacPaint (full color)
 - Micrografx product (full color)
 - Micrografx Designer (full color)
 - Enhance Windows Metafile (full color)
 - Graphics Data Format (full color)
 - IGES Drawing File Format (full color)
 - GEM (full color)
 - RAS - Sun Raster (full color)
- **Windows WP**
 - Word Perfect 4.2 (full color)
 - Word Perfect 5.1, Word Perfect 5.2 (full color)
 - Word Perfect 7.0, Word Perfect 8.0, Word Perfect 10 (full color)
 - StarOffice 5.2 Writer (full color)
 - Ichitaro 8.c, Ichitaro 9.x, Ichitaro 10.x, Ichitaro 11.x, Ichitaro 12.x, Ichitaro 13.x, Ichitaro 2004 (full color)
 - Ichitaro 4.x, Ichitaro 5.x, Ichitaro 6.x (full color)

- JustWrite 2.0 (full color)
- Legacy (full color)
- Ami Pro (full color)
- WordPro 97, Word Pro® Millenium (full color)
- Windows Works 4.0 WP (full color)
- PerfectWorks for Windows (full color)
- Professional Write 2 (full color)
- **Presentations, other**
 - Corel Presentations 7.0, Corel Presentations 8.0, Corel Presentations 9.0, Corel Presentations 10.0, Corel Presentations 11.0, Corel Presentations 12.0, Corel Presentations x3 (full color)
 - Harvard 3.0 Chart (full color)
 - Harvard Graphics for Windows (full color)
 - Freelance 96, Freelance 97, Freelance Millenium Edition (full color)
 - Lotus 1-2-3 97 Edition (full color)
 - Lotus 1-2-3® 98, Lotus 1-2-3 Millenium Edition (full color)
 - Mac Works 2.0 WP (full color)
 - Rich Text Format (full color)
 - IBM DCA/FFT (full color)
 - IBM DCA/RFT (full color)
 - CCITT Group 3 Fax (full color)
 - MIFF 4.0 (full color)
 - vCard (full color)

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the U.S. Rehabilitation Act

IBM Production Imaging Edition is capable as of March 11, 2011, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

This product fits within the IBM FileNet family, addressing document imaging and capture.

Reference information

Refer to:

- IBM Datacap Taskmaster Capture V8.0, Software Announcement [210-412](#), dated December 07, 2010

- IBM FileNet Content Manager V4.5.1, Software Announcement [209-255](#), dated August 18, 2009
- IBM FileNet Content Manager V5.0, Software Announcement [210-408](#), dated November 16, 2010
- IBM FileNet Business Process Manager V4.5.1, Software Announcement [209-253](#), dated August 18, 2009
- IBM FileNet Business Process Manager V5.0, Software Announcement [210-378](#), dated November 16, 2010
- IBM Case Manager V5.0, Software Announcement [210-398](#), dated November 16, 2010

Program number

Program number	VRM	Program name
5725-B54	5.0.0	IBM Production Imaging Edition

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

A detailed list of supported hardware requirements can be found at

<http://www-01.ibm.com/support/docview.wss?rs=3278&uid=swg27013654>

Software requirements

A detailed list of software requirements can be found at

<http://www-01.ibm.com/support/docview.wss?rs=3278&uid=swg27013654>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Customer responsibilities

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Security, auditability, and control

IBM Production Imaging Edition uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software ValueNet®.

For more information about IBM Software ValueNet, visit

http://www-01.ibm.com/software/lotus/passportadvantage/IBM_SW_ValueNet.html

To locate IBM Business Partners for Software ValueNet in your geography for a specific Software ValueNet portfolio, contact your IBM representative.

Product information

Licensed function title	Product group	Product category
IBM Production Imaging Edition Add-On for FN BPM Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN BPM Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN BPM External	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for FN CM External	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Add-On for IBM Case Manager External	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Authorized	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition Employee	Production Imaging Edition	Production Imaging Edition
IBM Production Imaging Edition External	Production Imaging Edition	Production Imaging Edition

User Value Units

Authorized User Value Unit (AUVU) license conversion table

Cumulative volume level	Minimum authorized	Maximum authorized	User Value units per authorized	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1	20	1.00000	20	20	0.0%
2	21	50	0.83333	25	45	10.0%
3	51	100	0.80000	40	85	15.0%
4	101	250	0.76666	115	200	20.0%
5	251	500	0.60000	150	350	30.0%
6	501	1,000	0.50000	250	600	40.0%
7	1,001	5,000	0.47500	1,900	2,500	50.0%
8	5,001	10,000	0.40000	2,000	4,500	55.0%
9	10,001	25,000	0.36666	5,500	10,000	60.0%
10	25,001	10,000,000	0.33333	3,324,967	3,334,967	67.0%

Employee User Value Unit (EUVU) license conversion table

Cumulative volume level	Minimum employees	Maximum employees	User Value Units per employee	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	2,500	1.000	2,500	2,500	0.0%
2	2,501	5,000	0.800	2,000	4,500	10.0%
3	5,001	10,000	0.700	3,500	8,000	20.0%
4	10,001	30,000	0.650	13,000	21,000	30.0%
5	30,001	50,000	0.550	11,000	32,000	36.0%
6	50,001	100,000	0.500	25,000	57,000	43.0%
7	100,001	300,000	0.465	93,000	150,000	50.0%
8	300,001	500,000	0.400	80,000	230,000	54.0%
9	500,001	1,000,000	0.360	180,000	410,000	59.0%
10	1,000,001	100,000,000	0.320	31,680,000	32,090,000	67.9%

External User Value Unit (XUVU) license conversion table

Cumulative volume level	Minimum Ext Users	Maximum Ext Users	User Value Units per User	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	10,000	1.00000	10,000	10,000	0.0%
2	10,001	50,000	0.87500	35,000	45,000	10.0%
3	50,001	100,000	0.60000	30,000	75,000	25.0%
4	100,001	500,000	0.43750	175,000	250,000	50.0%
5	500,001	1,000,000	0.30000	150,000	400,000	60.0%
6	1,000,001	25,000,000	0.24375	5,850,000	6,250,000	75.0%
7	25,000,001	50,000,000	0.15000	3,750,000	10,000,000	80.0%
8	50,000,001	250,000,000	0.13750	27,500,000	37,500,000	85.0%
9	250,000,001	500,000,000	0.05000	12,500,000	50,000,000	90.0%
10	500,000,001	100,000,000,000	0.05000	4,975,000,000	5,025,000,000	95.0%

Program name	PID number	Charge unit description
IBM Production Imaging Edition Add-On for FN BPM Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN BPM Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN BPM External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for FN CM External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition Add-On for IBM Case Manager External	5725-B54	Per User Value Unit
IBM Production Imaging Edition Authorized	5725-B54	Per User Value Unit
IBM Production Imaging Edition Employee	5725-B54	Per User Value Unit
IBM Production Imaging Edition External	5725-B54	Per User Value Unit

Charge metrics definitions

User Value Unit (UVU)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers you price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

The subject programs have a structure for licensing and pricing designed for clarity, simplicity and unity with other products in the IBM Enterprise Content Management portfolio. The former approach relied upon licensing servers and users - with users licensed on a named, concurrent, e-business, employee, and external basis. This has been replaced with a new approach based on Value Units (VUs), with a primary focus on user access.

User Value Units (UVUs)

Three types of UVUs are available:

1. Authorized (AUVU): For selective licensing of users who are internal to the organization. It replaces named, concurrent, and e-business user licensing.
2. External (XUVU): For licensing of users who are external to the organization. It replaces external user licensing and ebusiness user licenses for certain products.
3. Employee (EUVU): For collectively licensing all users who are internal to the organization. It replaces Enterprise License Agreement (ELA) employee licensing.

Product pricing

Each product has a fixed price per UVU. Customers license the appropriate number of UVUs to provide access to a corresponding user population.

Cumulative volume discounting

As the user quantity increases, the number of UVUs increase albeit at a slower rate. Value Unit license conversion tables establish the required number of UVUs for a specified number of users.

Volume discounting examples:

- 100 authorized users require 85 AUVUs
- 1,000 authorized users require 600 AUVUs
- 5,000 authorized users require 2,500 AUVUs

Content Manager configuration example:

- Content Manager AUVU price = \$Y per AUVU
- 5,000 authorized users require 2,500 AUVUs
- Total price = \$Y x 2,500

Passport Advantage program licenses

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Authorized IBM Production Imaging Ed Authorized UVU Annual SW S&S	E0ATFLL

Rnw1	
IBM Production Imaging Ed Authorized UVU Lic + SW S&S	D0GVMLL
12 Mo	
IBM Production Imaging Ed Authorized UVU SW S&S	D0GVNLL
Reinstate 12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Employee	
IBM Production Imaging Ed Employee UVU Annual SW S&S	E0ATILL
Rnw1	
IBM Production Imaging Ed Employee UVU Lic + SW S&S 12	D0GVXLL
Mo	
IBM Production Imaging Ed Employee UVU SW S&S Reinstate	D0GVYLL
12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition External	
IBM Production Imaging Ed External UVU Annual SW S&S	E0ATKLL
Rnw1	
IBM Production Imaging Ed External UVU Lic + SW S&S 12	D0GW5LL
Mo	
IBM Production Imaging Ed External UVU SW S&S Reinstate	D0GW6LL
12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN CM	
Authorized	
IBM Production Imaging Ed AddOn for FN CM AUVU Annual	E0ATGLL
SW S&S Rnw1	
IBM Production Imaging Ed AddOn for FN CM AUVU Lic + SW	D0GVRLL
S&S 12 Mo	
IBM Production Imaging Ed AddOn for FN CM AUVU SW S&S	D0GVSLL
Reinstate 12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN CM	
Employee	
IBM Production Imaging Ed AddOn for FN CM EUVU Annual	E0ATPLL
SW S&S Rnw1	
IBM Production Imaging Ed AddOn for FN CM EUVU Lic + SW	D0GWELL
S&S 12 Mo	
IBM Production Imaging Ed AddOn for FN CM EUVU SW S&S	D0GWGLL
Reinstate 12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN CM	
External	
IBM Production Imaging Ed AddOn for FN CM XUVU Annual	E0ATLLL
SW S&S Rnw1	
IBM Production Imaging Ed AddOn for FN CM XUVU Lic + SW	D0GW9LL
S&S 12 Mo	
IBM Production Imaging Ed AddOn for FN CM XUVU SW S&S	D0GWALL
Reinstate 12 Mo	

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN BPM Authorized	
IBM Production Imaging Ed AddOn for FN BPM AUVU Annual SW S&S RnwI	E0AT7LL
IBM Production Imaging Ed AddOn for FN BPM AUVU Lic + SW S&S 12 Mo	D0GV4LL
IBM Production Imaging Ed AddOn for FN BPM AUVU SW S&S Reinstate 12 Mo	D0GV5LL

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN BPM Employee	
IBM Production Imaging Ed AddOn for FN BPM EUVU Annual SW S&S RnwI	E0ATSLL
IBM Production Imaging Ed AddOn for FN BPM EUVU Lic + SW S&S 12 Mo	D0GWNLL
IBM Production Imaging Ed AddOn for FN BPM EUVU SW S&S Reinstate 12 Mo	D0GWPLL

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for FN BPM External	
IBM Production Imaging Ed AddOn for FN BPM XUVU Annual SW S&S RnwI	E0ATQLL
IBM Production Imaging Ed AddOn for FN BPM XUVU Lic + SW S&S 12 Mo	D0GWJLL
IBM Production Imaging Ed AddOn for FN BPM XUVU SW S&S Reinstate 12 Mo	D0GWKLL

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for IBM Case Manager Authorized	
IBM Production Imaging Ed AddOn for Case Mgr AUVU Annual SW S&S RnwI	E0AT6LL
IBM Production Imaging Ed AddOn for Case Mgr AUVU Lic + SW S&S 12 Mo	D0GV2LL
IBM Production Imaging Ed AddOn for Case Mgr AUVU SW S&S Reinstate 12 Mo	D0GV3LL

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for IBM Case Manager Employee	
IBM Production Imaging Ed AddOn for Case Mgr EUVU Annual SW S&S RnwI	E0AT9LL
IBM Production Imaging Ed AddOn for Case Mgr EUVU Lic + SW S&S 12 Mo	D0GV8LL
IBM Production Imaging Ed AddOn for Case Mgr EUVU SW S&S Reinstate 12 Mo	D0GV9LL

IBM Production Imaging Edition

Part description	Part number
IBM Production Imaging Edition Add-On for IBM Case Manager External	
IBM Production Imaging Ed AddOn for Case Mgr XUVU Annual SW S&S Rnw1	E0ATBLL
IBM Production Imaging Ed AddOn for Case Mgr XUVU Lic + SW S&S 12 Mo	D0GVCLL
IBM Production Imaging Ed AddOn for Case Mgr XUVU SW S&S Reinstate 12 Mo	D0GVDLL

Passport Advantage supply

Program name/description	Part number
IBM Production Imaging Ed V5.0.0	
IBM Production Imaging Ed AIX® 6,Red Hat Enterprise Linux® (RHEL) base serve	BQ01TML
PIE AddOn for BPM V5.0.0	
IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0	BQ01XML
PIE AddOn for CM V5.0.0	
IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
PIE AddOn for Case Mgr V5.0.0	
IBM Production Imaging Edition Add-On for IBM Case Manager V5.0	BQ01YML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

PIE AddOn for BPM V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Production Imaging Edition Add-On for FN BPM Authorized per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0	BQ01XML
IBM Production Imaging Edition Add-On for FN BPM Employee per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0	BQ01XML
IBM Production Imaging Edition Add-On for FN BPM External per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Business Process Mgr V5.0	BQ01XML

PIE AddOn for Case Mgr V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Production Imaging Edition Add-On for Case Manager Authorized per User Value Unit	IBM Production Imaging Edition Add-On for IBM Case Manager V5.0	BQ01YML
IBM Production Imaging Edition Add-On for Case Manager Employee per User Value Unit	IBM Production Imaging Edition Add-On for IBM Case Manager V5.0	BQ01YML
IBM Production Imaging Edition Add-On for Case Manager External per User Value Unit	IBM Production Imaging Edition Add-On for IBM Case Manager V5.0	BQ01YML

PIE AddOn for CM V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Production Imaging Edition Add-On for FN CM Authorized per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
IBM Production Imaging Edition Add-On for FN CM Employee per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML
IBM Production Imaging Edition Add-On for FN CM External per User Value Unit	IBM Production Imaging Edition Add-On for FileNet Content Manager V5.0	BQ01WML

IBM Production Imaging Ed V5.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Production Imaging Edition Authorized per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML
IBM Production Imaging Edition Employee per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML
IBM Production Imaging Edition External per User Value Unit	IBM Production Imaging Ed AIX 6,Red Hat Enterprise Linux (RHEL) base serve	BQ01TML

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Production Imaging Edition	5725-B54	L-WMAK-87ZRYM

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Usage restriction

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System i Software Maintenance applies

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Educational allowance available

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