Pitney Bowes SendSuite Live for IBM® Commerce offers scalable multiple carrier shipping solutions for retail stores and warehouses

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At a glance

Pitney Bowes SendSuite Live for IBM® Commerce:

• Helps retailers to reduce transportation costs and increase customer satisfaction in an omni-channel fulfillment strategy.
• Provides a wide array of carriers from national to local, further helping to decrease final mile costs and enhancing the retailer’s customer experience.

Overview

Pitney Bowes SendSuite Live for IBM Commerce can satisfy the requirements of a single mail center to multiple production facilities processing thousands of shipments per day. You can compare current rates from multiple carriers and enforce business rules throughout the enterprise with a powerful yet scalable solution.

Pitney Bowes SendSuite Live for IBM Commerce is a scalable global logistics management solution that harnesses the power of web-based services to satisfy your changing business requirements. Whether you have a single mail center location or multiple production shipping facilities, Pitney Bowes SendSuite Live for Commerce helps enforce business rules, streamline processes, and provide transportation spending visibility throughout the enterprise to effectively manage costs.

Pitney Bowes SendSuite Live for IBM Commerce:

• Solves a key pain point for retailers that helps reduce transportation costs and increase customer satisfaction in an omni-channel fulfillment strategy.
• Streamlines operations, eliminating multiple freestanding carrier-provided systems and helps simplifying employee training.
• Enables retailers to interface with a wide array of carriers from national to local, further helping to decrease final mile costs and enhancing the retailer’s customer experience.
• Provides complete visibility of packages from execution to final delivery.
• Scales across the entire retail footprint, from warehouse to single store location.
• Integrates directly with IBM Sterling Order Management Systems for a smooth exchange of shipping requests, labels, and tracking numbers required for carrier compliance.
• Empowers retailers with configurable business rules and workflow requirements that are unique to retail fulfillment operation.
Key prerequisites

Refer to the Technical information section.

Planned availability date

April 7, 2015

Description

Using multiple shipping systems: Pitney Bowes SendSuite Live for IBM Commerce is a powerful yet scalable platform that can be placed in a mail center used by corporate or remote employees as well as in production shipping facilities. It can eliminate multiple systems and create a focal point to analyze your shipping business to make informed decisions.

Unplanned accessorrial fees: You can gain up front visibility to carrier surcharges and see address verification to help you avoid or minimize unnecessary carrier fees.

Enforcing business rules: You can automate internal business rules for control over shipping spending throughout an organization. Desktop, and remote and agile workers can have access to the most current rates while following the latest corporate business rules for shipping.

Desktop or remote employees need to ship: Desktop and remote employees can print shipping requests and shipping labels from a laser printer from wherever they are logged in.

Integration to legacy systems: You get extensive integration ability to a variety of customer relationship management, enterprise resource planning, and warehouse management system to break down information silos and so you can create a simple error-proof process that gets the right shipment to the right person at the right time.

Allocating costs to customer or budget centers: You can monitor transaction costs by carrier and allocate billing to the sub account level for departmental cost center or customer account tracking purposes.

Processing errors: An intuitive user interface lets anyone produce accurate shipping labels and access supporting documentation. This eliminates manual input through automation to greatly reduce the processing errors that slow delivery.

Switching between different carriers: You have the flexibility to adjust with a customer’s changing business needs or new carrier rates without changing systems.

Optimizing service selection: You can select carriers based on cost and delivery objectives.

Using a Pitney Bowes mailing system: You can connect seamlessly into your Pitney Bowes mail finishing solution to provide you with an integrated solution to manage all your shipments and mail.

Pitney Bowes SendSuite Live for IBM Commerce Warehouse edition has the same function and is priced differently based upon the number of warehouses.
Program number

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Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage(R) website

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with these programs.

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

Hardware requirements
The server should meet the following minimum hardware specifications:

- 4 GB RAM (8 GB recommended)
- 100 GB available hard disk space (If there is more than one drive, the boot drive should have at least 30 GB of disk space available and another drive should have at least 80 GB available.)
- 2 GHz, or faster processor

Software requirements
Operating system

- Microsoft Windows 8.1, Microsoft Windows 7.
• HTTP Internet access to the Pitney Bowes SendSuite Live update server is necessary to download the Pitney Bowes SendSuite Live installation components. For information, go to http://support.pb.com/ekip/index?page=product_content&cat=SC.SendSuite_LIVE

Important: Pitney Bowes SendSuite Live for IBM Commerce supports both 32 bit and 64 bit with no limitations. However, refer to appropriate system specifications for other components, such as carrier rating servers, that may be installed on the same server, which may result in certain limitations.

.NET Framework

• .NET Framework 4.0 and 3.5 are required on the server prior to installing Pitney Bowes SendSuite Live.

Microsoft Internet Information Services

• Internet Information Services 7.5
• Internet Information Services 8.5 (applies to Microsoft Windows Server 2012)

Microsoft ASP.NET

Active Server Pages .NET windows component must be enabled. The Microsoft Internet Information Services role should be configured before installing the .NET Framework 4.0.

Microsoft Windows Message Queuing

Microsoft Windows Message Queuing feature must be enabled.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging

This offering is delivered through the Internet. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control

Pitney Bowes SendSuite Live for IBM Commerce uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit
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Product group: IBM Commerce

Product: Pitney Bowes SendSuite Live

Product category: IBM Commerce

Passport Advantage

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Charge metric

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**Metric definitions**

**Store**

Store is defined as a retail establishment selling items to the public.

**Warehouse**

Warehouse is defined as a building where raw materials or manufactured goods are stored before distributed for sale. Generally, a warehouse is not accessible by the public.

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**Volume orders**

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