Riptide helps manage bulk output for IBM ECM repositories

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At a glance

Riptide offers output management from IBM® Enterprise Content Management (ECM) repositories and solutions, including:

- IBM FileNet® Content Manager
- IBM Production Imaging Edition
- IBM Content Manager On Demand
- IBM Content Manager

Activated through IBM Content Navigator or Riptide API, Riptide directs output to any number of target devices -- such as print, FTP, email, fax, CD/DVD, LAN, or back into the ECM repository.

Overview

Riptide, a proven content delivery system, enables effortless output of disparate content types, stored within an IBM ECM repository. Using IBM Content Navigator or Riptide API, output can be directed from IBM Content Navigator-supported IBM ECM repositories to any number of target output devices -- such as print, FTP, email, fax, CD/DVD, LAN, or back into the ECM repository. Content can also be reorganized, grouped, and rendered into customized packages. Companies with content and document delivery needs are given the ability to manage the distribution and processing of content stored in an ECM repository.

Riptide is a proven enterprise output solution for ECM, developed by Crawford Technologies, a provider of print connectivity, output distribution, and ECM enablement solutions.

Additional information is available at

http://www.crawfordtech.com

Key prerequisites

- IBM Production Imaging Edition V5.2 with IBM Content Navigator V2.0.1
- IBM FileNet Content Manager with IBM Content Navigator

Refer to the Technical information section.
Planned availability date

October 1, 2013: Electronic availability and media availability

Description

Built as a Java™ web application, Riptide can be easily integrated with IBM ECM platforms and IBM Content Navigator. It can be set up to automate the creation, delivery, and management of IBM ECM content to multiple output destinations, such as print, email, fax, CD, DVD, and network locations.

Riptide includes an output management interface for administering and managing output. With the Riptide administrator interface, users and administrators can manage all aspects of the output process.

Riptide uses an HTTP API method (RESTful) to receive content and output-related instructions.

Solution features

<table>
<thead>
<tr>
<th>Feature</th>
<th>Benefit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Create automated, server-side print and output jobs composed of multiple documents stored within the ECM repository</td>
<td>Increase productivity by building customer correspondence directly from your ECM solution</td>
</tr>
<tr>
<td>Build output triggered by business process events</td>
<td>Automate customer- and client-specific deliverables</td>
</tr>
<tr>
<td>Output to print, email, fax, CD or directory location</td>
<td>Improve efficiency by utilizing the most efficient output device for content delivery</td>
</tr>
<tr>
<td>Apply watermarks and stamp content</td>
<td>Provide seals or images that identify and enhance packets</td>
</tr>
<tr>
<td>Define copies, sort documents, concatenate and add cover pages/seperator pages</td>
<td>Eliminate manual handling of output and free up users to perform additional tasks</td>
</tr>
<tr>
<td>Build table of contents and manifests</td>
<td>Summarize output to increase users' ability to identify meaningful information</td>
</tr>
<tr>
<td>Render annotations</td>
<td>Annotated document output including the annotation are fully supported</td>
</tr>
<tr>
<td>Recomit the output back into the repository</td>
<td>Store newly created correspondence in repository for customer service and regulatory requirements</td>
</tr>
<tr>
<td>Configuring repeatable or event-driven print actions is not out of the box in FileNet Content Manager</td>
<td>Riptide allows IBM ECM users to configure repeatable print actions based on a qualifying event</td>
</tr>
</tbody>
</table>

Riptide is a natural addition for supporting output requirements for IBM Production Imaging Edition, IBM Case Management, IBM eDiscovery, IBM Records Management, and more. Riptide is a cross vertical solution. Whether the need is to provide the aggregation of patient health records, distributing content for an insurance case, or simply pulling all drawings and documents for a power plant site inspection, Riptide provides a powerful, cost-effective output platform. With Riptide, there is no easier way to provide output capabilities to your ECM applications.

Riptide is available in multiple languages: English, French, Italian, German, and Spanish.
Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website


Product positioning

Riptide is an output management solution for ECM repositories. Integrating with IBM ECM repositories through IBM Content Navigator, Riptide manages output from IBM Production Imaging Edition, IBM FileNet Content Manager, IBM Content Manager On Demand, and IBM Content Manager. The product can be deployed as part of a new ECM implementation or as an add-on to an existing IBM ECM repository.

Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
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<tbody>
<tr>
<td>5725-M56</td>
<td>1.0.0</td>
<td>Riptide</td>
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</table>

Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

IBM Production Imaging Edition V5.2 includes multiple components having different hardware requirements.

Hardware requirements for IBM FileNet Content Manager and IBM Case Foundation can be found at
Software requirements
IBM Production Imaging Edition V5.2 includes multiple components having different hardware requirements.

Software requirements for IBM FileNet Content Manager and IBM Case Foundation can be found at

http://www-01.ibm.com/support/docview.wss?rs=3278&uid=swg27013654

For detailed software requirements for IBM FileNet Content Manager V5.2, refer to


The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Security, auditability, and control
Riptide uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services®
Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings, for the efficient installation, implementation, or integration of this product.

Ordering information
For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit


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http://www.ibm.com/partnerworld/wps/blocator/
Product information

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<tr>
<td>Riptide Non Production with 1 year Maintenance</td>
<td>FileNet Other</td>
<td>FileNet Web Content Manager</td>
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Program name

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<td>5725-M56 Per Server</td>
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Charge metrics definitions

Server

Server is the unit of measure by which this program is licensed. A server is a computer system that executes requested procedures, commands, or applications to one or more user or client devices. A Proof of Entitlement (PoE) must be obtained for each server regardless of the number of processor cores or partitions in the server on which the program runs or each server managed by the program. Where blade technology is employed, each blade is considered a separate server.

Passport Advantage program licenses

Riptide

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<tr>
<td>Riptide with 1 year Maintenance 3rd party offering</td>
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<tr>
<td>Riptide Non Production with 1 year Maint Svr 3rd party offering</td>
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Volume orders
Not applicable

Educational allowance
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Prices

Passport Advantage
For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus, Additional information is also available at

http://www.ibm.com/software/passportadvantage

Business Partner information
If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller/emea/channelannouncement

Announcement countries

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- Libyan Arab Republic
- South Sudan
- Syria

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