IBM ServiceUnits available for Premium, Standard, and Offsite Services

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At a glance

IBM® Systems Lab Services can help you:

- Accelerate the adoption of new products and offerings
- Maximize performance of existing IBM systems
- Reduce risk of failure due to incorrect implementation or underutilized/misused solution capability
- Reduce the duration of the implementation effort
- Improve the quality of the implementation of the new environment
- Improve productivity of your staff through their acquisition of stronger skills on IBM technologies and solutions
- More efficiently acquire stronger skills on IBM technologies and solutions

Overview

IBM Systems Lab Services and Training (LST), one of the for fee services organizations of IBM’s world-renowned Systems and Technology Group development labs, brings the expertise of the development community on the latest technologies to your enterprise. With deep skills in IBM Systems technologies and configuration, design, and integration practices, LST can help you with your most difficult technical challenges.

LST exists to provide you with successful implementations of innovative, emerging technologies to help accelerate your investment ROI and drive up your satisfaction with your IBM Systems. LST brings the skills and experience of the lab to your enterprise through remote or on-site consulting, and skills transfer to your personnel in your IBM Systems environment. Whether it is training at your site, or conducting a QuickStart engagement to get you up to speed quickly, LST can meet your IBM Systems technical assistance needs. LST has both high-quality, field-tested offerings and the resources to bring customized solutions to your enterprise.

To review the services IBM provides and contact information, visit

http://www.ibm.com/systems/services/labservices

Note that your IBM Systems Lab Services Sales Specialists (Opportunity Managers) must confirm scope, sizing, and requirements, and create a Statement of Work, and IBM Agreement for Services, if one does not exist. Opportunity Managers can be contacted through email (stgls@us.ibm.com) or at

https://www.ibm.com/systems/services/labservices/contact.html
Before ordering, it is mandatory to contact an IBM Systems Lab Services Opportunity Manager for sizing.

The following are newly announced ServiceUnits:

- Standard PureFlex™ x86 ServiceUnit for 1-day of onsite consultation
- Premium PureFlex x86 ServiceUnit for 1-day of onsite consultation
- PureFlex x86 ServiceUnit for 1-day of offsite consultation
- Standard System Networking ServiceUnit for 1-day of onsite consultation
- Premium System Networking ServiceUnit for 1-day of onsite consultation
- System Networking ServiceUnit for 1-day of offsite consultation
- Standard PureFlex Power® ServiceUnit for 1-day of onsite consultation
- Premium PureFlex Power ServiceUnit for 1-day of onsite consultation
- PureFlex Power ServiceUnit for 1-day of offsite consultation
- Standard PureFlex Storage ServiceUnit for 1-day of onsite consultation
- Premium PureFlex Storage ServiceUnit for 1-day of onsite consultation
- PureFlex Storage ServiceUnit for 1-day of offsite consultation
- Standard Storage Tape ServiceUnit for 1-day of onsite consultation
- Premium Storage Tape ServiceUnit for 1-day of onsite consultation
- Storage Tape ServiceUnit for 1-day of offsite consultation
- Standard Storage Software ServiceUnit for 1-day of onsite consultation
- Premium Storage Software ServiceUnit for 1-day of onsite consultation
- Storage Software ServiceUnit for 1-day of offsite consultation
- Standard System x® ServiceUnit for 1-day of onsite consultation
- Premium System x ServiceUnit for 1-day of onsite consultation
- System x ServiceUnit for 1-day of offsite consultation
- Standard System z® ServiceUnit for 1-day of onsite consultation
- Premium System z ServiceUnit for 1-day of onsite consultation
- System z ServiceUnit for 1-day of offsite consultation
- Standard Power Systems™ ServiceUnit for 1-day of onsite consultation
- Premium Power Systems ServiceUnit for 1-day of onsite consultation
- Power Systems ServiceUnit for 1-day of offsite consultation
- Standard Storage ServiceUnit for 1-day of onsite consultation
- Premium Storage ServiceUnit for 1-day of onsite consultation
- Storage ServiceUnit for 1-day of offsite consultation

**Key prerequisites**

- IBM Systems Lab Services Sales Specialists (Opportunity Managers) must confirm scope and requirements and create a Statement of Work. Opportunity Managers can be contacted through email (stgls@us.ibm.com) or at [https://www.ibm.com/systems/services/labservices/contact.html](https://www.ibm.com/systems/services/labservices/contact.html)
- A signed Statement of Work and IBM Agreement for Services, IBM Customer Agreement, or IBM International Customer Agreement for Services is required before services are performed.

Contact IBM Systems Lab Services Opportunity Managers for any hardware or software prerequisites.

Before ordering, it is mandatory to contact an IBM Systems Lab Services Opportunity Manager for sizing.
Planned availability date

October 15, 2013

Description

L110 Standard PureFlex x86 ServiceUnit for 1-day of onsite consultation (6666-110)

One day of IBM Systems Lab Services for PureFlex x86 consulting is available to clients and IBM Business Partners in support of IBM PureFlex x86 solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L111 Premium PureFlex x86 ServiceUnit for 1-day of onsite consultation (6666-111)

One day of IBM Systems Lab Services for PureFlex x86 consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM PureFlex x86 solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L112 PureFlex x86 ServiceUnit for 1-day of offsite consultation (6666-112)

One day of offsite IBM Systems Lab Services for PureFlex x86 consulting is available to clients and IBM Business Partners in support of solution integration efforts for IBM PureFlex x86 solutions. This unit-based fee covers one day or eight hours of consulting that does not require travel.

L120 Standard System Networking ServiceUnit for 1-day of onsite consultation (6666-120)

One day of IBM Systems Lab Services for System Networking consulting is available to clients and IBM Business Partners in support of IBM System Networking solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L121 Premium System Networking ServiceUnit for 1-day of onsite consultation (6666-121)

One day of IBM Systems Lab Services for System Networking consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM System Networking solutions. This unit-based fee covers one day or eight hours of consulting that does not require travel.

L122 System Networking ServiceUnit for 1-day of offsite consultation (6666-122)

One day of offsite IBM Systems Lab Services for System Networking consulting is available to clients and IBM Business Partners in support of solution integration efforts for IBM System Networking solutions. This unit-based fee covers one day or eight hours of consulting that does not require travel.

L310 Standard PureFlex Power ServiceUnit for 1-day of onsite consultation (6666-310)

One day of IBM Systems Lab Services for PureFlex Power consulting is available to clients and IBM Business Partners in support of IBM PureFlex Power solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.
L311 Premium PureFlex Power ServiceUnit for 1-day of onsite consultation (6666-311)

One day of IBM Systems Lab Services for PureFlex Power consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM PureFlex Power solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L312 PureFlex Power ServiceUnit for 1-day of offsite consultation (6666-312)

One day of offsite IBM Systems Lab Services for PureFlex Power consulting is available to clients and IBM Business Partners in support of IBM PureFlex Power solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

L410 Standard PureFlex Storage ServiceUnit for 1-day of onsite consultation (6666-410)

One day of IBM Systems Lab Services for PureFlex Storage consulting is available to clients and IBM Business Partners in support of IBM PureFlex Storage solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L411 Premium PureFlex Storage ServiceUnit for 1-day of onsite consultation (6666-411)

One day of IBM Systems Lab Services for PureFlex Storage consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM PureFlex Storage solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L412 PureFlex Storage ServiceUnit for 1-day of offsite consultation (6666-412)

One day of offsite IBM Systems Lab Services for PureFlex Storage consulting is available to clients and IBM Business Partners in support of IBM PureFlex Storage solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

L420 Standard Storage Tape ServiceUnit for 1-day of onsite consultation (6666-420)

One day of IBM Systems Lab Services for Storage Tape consulting is available to clients and IBM Business Partners in support of IBM System Storage® Tape solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L421 Premium Storage Tape ServiceUnit for 1-day of onsite consultation (6666-421)

One day of IBM Systems Lab Services for Storage Tape consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM Storage Tape solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L422 Storage Tape ServiceUnit for 1-day of offsite consultation (6666-422)

One day of offsite IBM Systems Lab Services for Storage Tape consulting is available to clients and IBM Business Partners in support of IBM Storage Tape solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.
L430 Standard Storage Software ServiceUnit for 1-day of onsite consultation (6666-430)

One day of IBM Systems Lab Services for Storage Software consulting is available to clients and IBM Business Partners in support of IBM Storage Software solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L431 Premium Storage Software ServiceUnit for 1-day of onsite consultation (6666-431)

One day of IBM Systems Lab Services for Storage Software consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM Storage Software solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L432 Storage Software ServiceUnit for 1-day of offsite consultation (6666-432)

One day of offsite IBM Systems Lab Services Storage Software consulting is available to clients and IBM Business Partners in support of IBM Storage Software solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

L100 Standard System x ServiceUnit for 1-day of onsite consultation (6666-100)

One day of IBM Systems Lab Services for System x consulting is available to clients and IBM Business Partners in support of IBM System x solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L101 Premium System x ServiceUnit for 1-day of onsite consultation (6666-101)

One day of IBM Systems Lab Services for System x consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM System x solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L102 System x ServiceUnit for 1-day of offsite consultation (6666-102)

One day of offsite IBM Systems Lab Services for System x consulting is available to clients and IBM Business Partners in support of solution integration efforts for IBM System x solutions. This unit-based fee covers one day or eight hours of consulting that does not require travel.

L200 Standard System z ServiceUnit for 1-day of onsite consultation (6666-200)

One day of IBM Systems Lab Services for System z consulting is available to clients and IBM Business Partners in support of IBM System z solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L201 Premium System z ServiceUnit for 1-day of onsite consultation (6666-201)

One day of IBM Systems Lab Services for System z consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM System z solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.
L202 System z ServiceUnit for 1-day of offsite consultation (6666-202)

One day of offsite IBM Systems Lab Services for System z consulting is available to clients and IBM Business Partners in support of IBM System z solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

L300 Standard Power Systems ServiceUnit for 1-day of onsite consultation (6666-300)

One day of IBM Systems Lab Services for Power Systems consulting is available to clients and IBM Business Partners in support of IBM Power Systems solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L301 Premium Power Systems ServiceUnit for 1-day of onsite consultation (6666-301)

One day of IBM Systems Lab Services for Power Systems consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM Power Systems solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L302 Power Systems ServiceUnit for 1-day of offsite consultation (6666-302)

One day of offsite IBM Systems Lab Services for Power Systems consulting is available to clients and IBM Business Partners in support of IBM Power Systems solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

L400 Standard Storage ServiceUnit for 1-day of onsite consultation (6666-400)

One day of IBM Systems Lab Services for System Storage consulting is available to clients and IBM Business Partners in support of IBM System Storage solution integration efforts. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L401 Premium Storage ServiceUnit for 1-day of onsite consultation (6666-401)

One day of IBM Systems Lab Services for Storage consulting is available to clients and IBM Business Partners in support of integration efforts for a set of selected IBM Storage solutions. This unit-based fee covers one day or eight hours of consulting, including travel and expenses.

L402 Storage ServiceUnit for 1-day of offsite consultation (6666-402)

One day of offsite IBM Systems Lab Services for System Storage consulting is available to clients and IBM Business Partners in support of IBM System Storage solution integration efforts that do not require non-local travel. This unit-based fee covers one day or eight hours of consulting. Travel and expenses are not included.

Offering details

Users can select the required number of units of consulting needed for each engagement based on supplied sizing per the client’s requirements. ServiceUnits can be ordered with hardware and software, or as stand-alone.

For descriptions of the available capabilities and service offerings for IBM Systems Lab Services and Training, refer to the IBM Systems and Technology Group at

http://www.ibm.com/systems/services/labservices/
Terms and conditions items:

- Minimum order quantity: 3
- Before ordering, it is mandatory to contact an Opportunity Manager for sizing.
- Once ordered, provide the Opportunity Manager with the order number.
- A signed Statement of Work and appropriate base agreement (for example, IBM Agreement for Services or IBM Customer Agreement) are required before services are performed.
- The client will be billed for services within 30 days after the services have been delivered.
- IBM Systems Lab Services Opportunity Managers must confirm scope and requirements, and create a Statement of Work, and IBM Agreement for Services, if applicable.

Opportunity Managers can be contacted through email (stgls@us.ibm.com) or at

https://www.ibm.com/systems/services/labservices/contact.html

Before ordering, it is mandatory to contact an IBM Systems Lab Services Opportunity Manager for sizing.

### Product number

The following are newly announced features on the specific models of the IBM 6666 machine type:

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Premium Storage Software ServiceUnit 6666 431
Premium Storage Software ServiceUnit for 1-day of onsite consultation L431

Offsite Storage Software ServiceUnit 6666 432
Storage Software ServiceUnit for 1-day of offsite consultation L432

Model conversions
Not applicable

Feature conversions
Not applicable

Publications
No publications are shipped with the announced products.

Technical information

Specified operating environment

Physical specifications
Not applicable

Operating environment
• IBM Systems Lab Services Sales Specialists (Opportunity Managers) must confirm scope and requirements and create a Statement of Work. Opportunity Managers can be contacted through email (stgls@us.ibm.com) or at
  https://www.ibm.com/systems/services/labservices/contact.html
• A signed Statement of Work and IBM Agreement for Services, IBM Customer Agreement, or IBM International Customer Agreement for Services is required before services are performed.

Contact IBM Systems Lab Services Opportunity Managers for any hardware or software prerequisites.

Security, auditability, and control
The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

Terms and conditions

Field-installable feature
No

Customer setup
Yes
**Usage plan machine**
No

**Field-installable features**
No

**Model conversions**
No

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**Prices**

**Product charges**
For all local charges, contact your IBM representative.

**IBM Global Financing**

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Financing solutions from IBM Global Financing can help you stretch your budget and affordably acquire the new product. But beyond the initial acquisition, our end-to-end approach to IT management can also help keep your technologies current, reduce costs, minimize risk, and preserve your ability to make flexible equipment decisions throughout the entire technology lifecycle.
Announcement countries

Only in the following European, Middle Eastern, and African countries:

- Austria
- Belgium
- Netherlands
- Luxembourg
- Germany
- France
- Italy
- Switzerland
- Denmark
- Finland
- Norway
- Sweden
- Spain
- Portugal
- Greece
- Israel
- Cyprus
- United Kingdom
- Ireland
- Czech Republic
- Poland
- Turkey
- Slovakia
- Slovenia
- South Africa
- Tunisia
- Morocco

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