



# Software withdrawal and support discontinuance: IBM Unica NetInsight

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## Overview

Effective September 30, 2017, IBM® will withdraw support for the following programs licensed under the IBM International Program License Agreement:

Program number	Program release name	Withdrawal from support date
5725-D17	IBM Unica® NetInsight V8.5	September 30, 2017
5725-D17	IBM Unica NetInsight V8.6	September 30, 2017

## Withdrawn programs

Effective on August 8, 2014 and May 30, 2016, IBM will withdraw from marketing, part numbers from the following program licensed under the IBM International Program License Agreement:

Program number	Program release name
5725-D17	IBM Unica NetInsight v8.5
5725-D17	IBM Unica NetInsight v8.6

Parts for this program are withdrawn with no replacements. Support renewal part numbers remain active until May 30, 2016 to allow existing customers to renew support and to give customers time to evaluate IBM product alternatives. In accordance with Support policies, support services continue for current customers until the effective end of support date, September 30, 2017.

Renewal parts, E0BZSLL and E0BZYLL, were previously included in Withdrawal Announcement [WP12-0145](#), dated December 18, 2012, with an effective marketing withdrawal date of March 20, 2015. The effective marketing withdrawal date for these parts has been extended to May 30, 2016. For details, refer to the [Withdrawn parts information](#) section.

IBM Digital Analytics is an industry-leading web analytics SaaS offering and is an alternative for IBM Unica NetInsight customers. IBM Digital Analytics offers enterprise-class web analytics, reporting, segmentation, attribution, and security. For more information about IBM Digital Analytics, contact your IBM representative or visit

<http://www-03.ibm.com/software/products/en/digital-analytics>

### **Withdrawn parts information**

Part number	Part description	Withdrawal from marketing date
D0J6RLL	IBM Unica NetInsight Authorized User Initial Fixed Term License + SW Subscription & Support 12 Months	August 8, 2014
E0BZ1LL	IBM Unica NetInsight Authorized User Subsequent Fixed Term License + SW Subscription & Support 12 Months	May 30, 2016
E0BZSLL	IBM Unica NetInsight Authorized User Annual SW Subscription & Support Renewal	May 30, 2016
D0J6ULL	IBM Unica NetInsight Resource Value Unit Initial Fixed Term License + SW Subscription & Support 12 Months	August 8, 2014
E0BZ4LL	IBM Unica NetInsight Resource Value Unit Subsequent Fixed Term License + SW Subscription & Support 12 Months	May 30, 2016
E0BZYLL	IBM Unica NetInsight Resource Value Unit Annual SW Subscription & Support Renewal	May 30, 2016

### **Withdrawn media pack information**

Part number	Part description	Withdrawal from marketing date
BN01CML	IBM Unica NetInsight for Multiplatforms Version 8.6 Multilingual DVD Media Pack	September 15, 2017
BN00DML	IBM Unica NetInsight v8.5.0 Multilingual Multiplatform Media Pack	September 15, 2017

### **Parts previously withdrawn from IBM Unica NetInsight**

The following Unica NetInsight parts were previously withdrawn in Withdrawal Announcement [WP12-0145](#), dated December 18, 2012. These parts are included here for reference only.

Part number	Part description	Withdrawal from marketing date	Announcement date
D0J7ULL	IBM Unica NetInsight Auth User License + SW Subscription & Support - 12 months	March 19, 2013	December 18, 2012
D0J7VLL	IBM Unica NetInsight Auth User SW Subscription & Support	March 19, 2013	December 18, 2012

Reinstatement - 12  
months

D0J86LL IBM Unica NetInsight Resource Value Unit License + SW Subscription & Support - 12 months March 19, 2013 December 18, 2012

D0J87LL IBM Unica NetInsight Resource Value Unit SW Subscription & Support Reinstatement - 12 months March 19, 2013 December 18, 2012

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## Reference information

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For information about Unica NetInsight withdrawal of perpetual license parts, refer to Software Announcement [WP12-0145](#), dated December 18, 2012.

For information about IBM Unica NetInsight V8.6, refer to Software Announcement [AP12-0111](#), dated May 15, 2012.

For information about IBM Unica NetInsight V8.5, refer to Software Announcement [AP11-0133](#), dated April 26, 2011.

### **Technical support**

Refer to the Software support website for product support information

<http://www.ibm.com/software/support/>

Technical support continues to be available. The end of support for these products will be announced a minimum of 12 months before the termination.

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## AP distribution

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Country/Region	Announced
AP IOT	
ASEAN*	Yes
India/South Asia**	Yes
Australia	Yes
People's Republic of China	Yes
Hong Kong S.A.R of the PRC	Yes
Macao S.A.R of the PRC	Yes
Taiwan	Yes
South Korea	Yes
New Zealand	Yes
Japan IOT	
Japan	Yes

\* Brunei Darussalam, Indonesia, Cambodia, Lao People's Democratic Republic, Malaysia, Philippines, Singapore, Thailand, and Vietnam

\*\*Bangladesh, Bhutan, India, Sri Lanka, Maldives, Nepal, and Afghanistan

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