IBM Tivoli Business Continuity Process Manager V7.1 provides highly configurable and adaptable processes for planning, testing, and execution of recovery and continuity activities for disaster.

**At a glance**

IBM Business Continuity Process Manager V7.1 capabilities include:

- ITIL-aligned best-practice IT service continuity processes
- Planning and documenting of recovery strategies and activities
- Automatic notification of the required people according to roles
- Analysis of outage situations and their impact
- Ability to select, agree on, and approve the most valid recovery actions
- Execution of recovery actions

Exploit z/OS infrastructure information discovered by Discovery Library Adapters for:

- z/OS sysplexes and logical partitions (LPARs)
- Geographically Dispersed Parallel Sysplex® (GDPS)
- System Automation for z/OS

Analyze and classify continuity-related incidents and disasters:

- Analyze incidents and disaster situations
- Relate these incidents to the impacted business
- Find the documented and approved recovery plan

Simulate outage events:

- Test and verify recovery procedures

Integrate with operation management products:

- Process workflows integrated with GDPS and IBM Tivoli Application Dependency Discovery Manager Sysplex and IBM Tivoli Application Dependency Discovery Manager

Take advantage of an enhanced user interface experience:

- Business-continuity-specific dashboards and key performance indicators (KPIs)
- Business continuity reporting

**Overview**

Today's businesses rely heavily on IT operations. Situations impacting business must be resolved quickly and reliably. Improper handling of IT
problem situations could result in costly outages, impact the availability of a critical business application, or create noncompliance with operational standard requirements. IBM Tivoli® Business Continuity Process Manager provides you with a set of customizable IT Infrastructure Library (ITIL)-aligned processes to plan, test, and execute IT service continuity activities and tasks.

These processes are integrated with existing Tivoli software solutions, including:

- IBM System Automation for z/OS®
- Geographically Dispersed Parallel Sysplex™ (GDPS™)
- IBM Tivoli Change and Configuration Database (CCMDB)
- IBM Tivoli Application Dependency Discovery Manager

They can help you perform, monitor, and verify the completion of operational tasks.

Key prerequisites

IBM Business Continuity Process Manager V7.1 is based on the infrastructure provided by IBM Tivoli Change and Configuration Management Database (CCMDB) V7.1.1.

For details, defer to the Hardware requirements and Software requirements Software requirements sections.

Program number

For details, refer to the Program number section in this announcement.

Planned availability date

- May 16, 2008, Electronic
- June 13, 2008, Physical Media

AP distribution

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* Brunei Darussalam, Indonesia, Cambodia, Lao People’s Democratic Republic, Malaysia, Philippines, Singapore, Thailand, Vietnam
**Bangladesh, Bhutan, India, Sri Lanka, Maldives, Nepal, Afghanistan

Description

Typical businesses today must handle IT outage situations consistently and reliably while trying to reduce the possibility of human error. IT service continuity management is required to sustain the vitality of the business, foster close working arrangements between IT and business functions, maintain competitive advantage, and continue to meet regulatory requirements. IT service continuity management ensures that the agreed-to IT services continue to support business requirements in the event of a disruption (disaster) to the business, based on the committed recovery objectives. IBM Tivoli Business Continuity Process Manager provides you with a set of customizable IT Infrastructure Library (ITIL)-aligned best-practice processes for IT service continuity management. It extends the IT service management with
service-continuity-related configuration information, processes, activities, and tasks.

IBM Tivoli Business Continuity Process Manager provides the ability to perform disaster recovery drills and testing as well as faster and more reliable execution of recovery tasks. It also leverages data provided by automated discovery of IT infrastructure such as z/OS sysplexes, LPARs, z/OS subsystems (for example, CICS®, and IMS™ DB2® and their operational dependencies), and GDPS K-systems, to enable rapid, out-of-the-box implementation of service continuity processes. Information for configuration items and assets, and their relationships are stored in the IBM Change and Configuration Management Database (CCMDB).

Document and communicate recovery plans for IT service continuity

Business Continuity Process Manager supports the ITSC planning process by providing the notion of a recovery plan as the central point where all recovery-related information is stored. This information includes the related configuration items, the persons and groups to be notified, solution descriptions, the implementation of recovery steps, and execution history data.

Automate IT service continuity management with ITIL-aligned best practice processes

Business Continuity Process Manager supports the ITSC execution process by providing a workflow that is triggered by an outage event and that makes use of predefined recovery plans. The workflow guides the users through steps necessary to handle the outage situation. These steps include detailed outage and impact analysis, approval, and automated or semiautomated execution of the preplanned recovery steps. These processes can be tested and verified by simulating outage events.

Integrate with operation management products

Tivoli Business Continuity Process Manager delivers workflows to help you plan and execute service continuity tasks. These workflows work with existing Tivoli solutions such as IBM System Automation for z/OS, Geographically Dispersed Parallel Sysplex, and IBM Tivoli Application Dependency Discovery Manager, to perform operational tasks, monitor status of the tasks, and verify completion of each of the tasks. Operational management products provide data sources to the CCMDB via Discovery Library adapters that register ITIL-based configuration items (CIs) for objects, such as z/OS operating and computer systems, LPARs, sysplexes, z/OS subsystems, CECs, GDPS K-Systems, and many more, to provide a fully defined model of attributes and relationships in CCMDB. This integrated, federated database allows you to drive process automation and enforce policies that can help you to reduce IT service continuity problems and outage management costs. The result is IT service continuity management designed to be aligned to your business.

Enhanced user-interface experience

Tivoli Business Continuity Process Manager benefits by leveraging the ease-of-use and navigation features of CCMBDB. Business Continuity Process Manager provides Start Centers for each of the roles involved in continuity management. A Start Center gives dashboard information, at a glance, from a business continuity perspective. The Start Center for Business Continuity provides inbox assignments specific to the user logged in, and graphs of KPIs important to the user, allowing your administrators to work effectively and efficiently. The content displayed in the Start Center is customizable.

Benefit from business continuity reporting

Predefined reports are available that are tailored to business continuity activities and recovery plan executions. Business Continuity Process Manager reports help the IT team answer the key questions of what recovery plans do they have, whether and when these plans have been tested and used, and if recovery time objectives have been met. Tying this information together in reports helps users efforts to ensure IT is managed to meet business goals.

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at


Product positioning

Typical businesses today must handle IT outage situations consistently and reliably while trying to reduce the possibility of human error. IT service continuity management is required to sustain the vitality of the business, foster close working arrangements between IT and business
functions, maintain competitive advantage, and continue to meet regulatory requirements. IT service continuity management ensures that the agreed-to IT services continue to support business requirements in the event of a disruption (disaster) to the business, based on the committed recovery objectives. IBM Tivoli Business Continuity Process Manager provides you with a set of customizable ITIL-aligned best-practice processes for IT service continuity management. It extends the IT service management with service-continuity-related configuration information, processes, activities, and tasks.

### Program number

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### Availability of national languages

IBM Tivoli Business Continuity Process Manager V7.1 is enabled to support all language environments and is translated into the following languages on the dates shown below.

Available on May 16, 2008, for electronic download

Available on June 13, 2008, for physical media

**Language**

- English
- German
- Italian
- French
- Spanish
- Brazilian Portuguese
- Japanese
- Korean
- Simplified Chinese
- Traditional Chinese

### Trademarks

GDPS, Geographically Dispersed Parallel Sysplex, and IMS are trademarks of International Business Machines Corporation in the United States or other countries or both.

Tivoli, z/OS, Parallel Sysplex, CICS, and DB2 are registered trademarks of International Business Machines Corporation in the United States or other countries or both.

Other company, product, and service names may be trademarks or service marks of others.

### Education support

Comprehensive education for IBM Tivoli® products is offered through Worldwide Tivoli Education Delivery Services. A wide range of training options are available, including classes led by instructors, learning on demand, on-site training, and blended learning solutions.

For additional information, visit


### Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site
IBM Tivoli Business Continuity Process Manager V7.1 delivers the IBM Tivoli Business Continuity Process Manager Quick Start Guide V7.1.0 (GI11-2702) as a physical publication. The publication is also provided via softcopy on the product CD-ROM.

An information center is included with the program software, which can be found at

http://publib.boulder.ibm.com/infocenter/tivihelp/v10r1/index.jsp

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements: IBM Business Continuity Process Manager V7.1 is based on the infrastructure provided by IBM Tivoli Change and Configuration Management Database (CCMDB) V7.1.1. No additional hardware is required besides what is needed to deploy CCMDB.

Software requirements: IBM Business Continuity Process Manager V7.1 is based on the infrastructure provided by IBM Tivoli Change and Configuration Management Database (CCMDB) V7.1.1 and needs this as a prerequisite. While CCMDB V7.1.1 can be deployed on a multitude of platforms, Business Continuity Process Manager V7.1 currently is limited to:

- SUSE Linux™ (SLES) 9.0 Enterprise Server System z™ SP4, or later
- Windows® Server 2003 R2 SP2 Standard Edition x86-32

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a read-me file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

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Limitations: For additional information, refer to Usage restrictions section of this announcement, or to the license information (LI) document that is available on the IBM Software License Agreement Web site


Planning information

Packaging: IBM Tivoli Business Continuity Process Manager V7.1 is distributed with:

- International Program License Agreement (Z125-3301)
This program, when downloaded from a Web site, contains the applicable IBM license agreement, and LI, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and LI will be stored in a directory such as LICENSE.TXT

Security, auditability, and control

IBM Tivoli Business Continuity Manager V7.1 uses the security and auditability features of the operating system software, and the Tivoli Management Framework. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

IBM Tivoli Enhanced Value-Based Pricing

IBM Tivoli software products are priced using IBM Tivoli’s Enhanced Value-Based Pricing. The Enhanced Value-Based Pricing system is based upon the IBM Tivoli Environment-Managed Licensing Model, which uses a managed-environment approach — whereby price is determined by what is managed rather than the number and type of product components installed.

For example, all servers monitored with IBM Tivoli’s monitoring product (IBM Tivoli Monitoring) require entitlements sufficient for those servers. Other Tivoli products may manage clients, client devices, agents, network nodes, users, or other items, and are licensed and priced accordingly.

Unlike typical systems management licensing models that require entitlements of specific software components to specific systems, the IBM Tivoli Environment-Managed Licensing Model provides the customer flexibility to deploy its IBM Tivoli software products within its environment in a manner that can address and respond to the customer’s evolving architecture. That is, as the architecture of a customer’s environment changes, the customer’s implementation of IBM Tivoli software can be altered, as needed, without affecting the customer’s license requirements (as long as the customer does not exceed its entitlements to the software).

Under Enhanced Value-Based Pricing, licensing and pricing of server-oriented applications are determined based upon the server’s use in the customer’s environment. Typically, such applications are licensed and priced in a manner that corresponds to each installed and activated processor of the server managed by the IBM Tivoli application to help correlate price to value while offering a simple solution.

For servers with physical or logical (sometimes called virtual) partitions, entitlements are required for all installed and activated processors on the server. For each Tivoli application managing a clustered environment, licensing is based on the cumulative number of installed and activated processors on each server in the cluster.

Enhanced Value-Based Pricing recognizes the convergence of RISC and UNIX®, and Microsoft® Windows and Intel® technologies, in order to simplify your licensing requirements, and to provide a smoother, more scalable model. Pricing and licensing does not differentiate between non-System z server platforms or operating systems. For some products, this platform neutrality extends to System z and other host servers as well.

IBM Tivoli Enhanced Value-Based Pricing terminology definitions

Authorized user

An authorized user is one and only one individual (named or unnamed) within or outside your enterprise. A proof of entitlement (PoE) must be obtained for each individual user accessing the program in any manner. A program licensed under an authorized user PoE may be installed on a single computer or server, and accessed by multiple users, provided that a PoE has been obtained for each individual user accessing the program either directly or indirectly (via a multiplexing program, device, or application server) through any means on behalf of the user.

Note: Authorized users have unique specific identity and IDs cannot be shared. An ID can establish one or more connections and count as a single authorized user. Specific information for security products are:

- An authorized user of IBM Tivoli Federated Identity Manager is any ID that accesses an application or service managed or protected by IBM Tivoli Federated Identity Manager.
• An authorized user of IBM Tivoli Directory Integrator is one whose identity can be synchronized by IBM Tivoli Directory Integrator or that can access a connected system that can be synchronized by IBM Tivoli Directory Integrator.

• An authorized user of IBM Tivoli Identity Manager is any ID whose identity is recorded in the Tivoli Identity Manager identity store.

• An authorized user of IBM Tivoli Access Manager for e-business is any ID that accesses an application or service managed or protected by IBM Tivoli Access Manager for e-business.

Client device or client
A client device is a computing device that requests the execution of a set of commands, procedures, or applications from another computer system that is typically referred to as a server. Multiple client devices may share access to a common server. A client device generally has some processing capability or is programmable to allow a user to do work. Examples include, but are not limited to, notebook computers, desktop computers, desk side computers, technical workstations, appliances, automated teller machines, point-of-sale terminals, tills and cash registers, and kiosks.

Engine
An engine is also referred to as a central processor (CP) or processor. Engines for traditional workloads are called general purpose CPs. Engines for Linux workloads are called Integrated Facility for Linux (IFL) engines or Linux-only engines. Engines for Coupling Facility workloads are called Integrated Coupling Facility (ICF) engines.

Enterprise
An enterprise is a person or single entity and those subsidiaries with more than 50 percent ownership.

External user
An external user is an authorized user who is not part of the enterprise.

IBM Integrated Facility for Linux (IFL)
This optional facility enables additional processing capacity exclusively for Linux workload, with no effect on the model designation of a System z or OS/390® server. Consequently, executing Linux workload on the IBM IFL will not, in most cases, result in any increased IBM software charges for z/OS®, OS/390, VM, VSE, or TPF operating systems and applications. There is, as indicated, a charge associated with the IFL, and there may also be a charge for applications which run on the IFL.

The IFL may be dedicated to a single Linux-mode logical partition or it may be shared by multiple Linux-mode logical partitions. Installations should note that the Linux workspace enabled by this facility will not support any of the traditional S/390 operating systems (OS/390, TPF, VSE, or VM). Only Linux applications or Linux operating in conjunction with the Virtual Image Facility™, an environment that operates within a logical partition or in native S/390® mode and provides the capability to create multiple Linux images, are supported by IBM S/390 IFL.

Managed processor (charging under full capacity in the managed environment)
Managed processor charges are based on the active processors on the machines in the computing environment affiliated with the program rather than on the server where the program is run. The managed processors which require PoEs are defined in the License Information’s program-unique terms.

Notes
1. IBM defines a physical processor in a computer as a functional unit that interprets and executes instructions. A physical processor consists of at least an instruction control unit and one or more arithmetic and logic units.

2. Multicore technology allows two or more processors (commonly called cores) to be active on a single silicon chip. With multicore technology, IBM considers each core to be a physical processor. For example, in a dual-core chip, there are two physical processors residing on the single silicon chip.

3. The program may not run on some or all of the processors for which PoEs are required by the program's valuation method.

4. In the System z IFL environment, each IFL engine is considered a single physical processor.
5. Threading, a technique which makes a single processor seem to perform as two or more, does not affect the count of physical processors.

6. Where blade technology is employed, each blade is considered a separate server and charging is based upon the total number of processors on the blades with which the program is affiliated.

7. Not all processors require the same number of Value Unit entitlements. To determine the number of Value Unit entitlements required, refer to the processor Value Unit conversion table on the Passport Advantage Web site:

   http://www.ibm.com/software/passportadvantage

Millions of Service Units (MSUs)

MSU is defined as millions of CPU service units per hour, which is the measure of capacity used to describe the computing power of the hardware processors on which S/390 or System z software runs. Processor MSU values are determined by the hardware vendor, IBM, or Software Compatible Vendors (SCVs).

For more detailed information about System z software pricing, visit


Processor (per processor charging under full capacity)

In full capacity charging, PoEs must be acquired for all activated processors (available for use) that are on the server where the program or a component of the program is run.

Note: When a server is shipped with six processors, but two of them are inactive, four processors are active for the customer.

Server

A server is a computer system that executes requested procedures, commands, or applications to one or more user or client devices over a network. A PoE must be obtained for each server on which the program or a component of the program is run or for each server managed by the program. Where blade technology is employed, each blade is considered a separate server.

Standby or backup systems

For programs running or resident on backup machines, IBM defines three types of situations: cold, warm and hot. In cold and warm situations, a separate entitlement for the copy on the backup machine is normally not required and typically no additional charge applies. In a hot backup situation, the customer needs to acquire other license or entitlements sufficient for that server. All programs running in backup mode must be solely under the customer's control, even if running at another enterprise's location.

As a practice, the following are definitions and allowable actions concerning the copy of the program used for backup purposes:

Cold: A copy of the program may reside, for backup purposes, on a machine as long as the program is not started. There is no additional charge for this copy.

Warm: A copy of the program may reside for backup purposes on a machine and is started, but is idling, and is not doing any work of any kind. There is no additional charge for this copy.

Hot: A copy of the program may reside for backup purposes on a machine, is started, and is doing work. The customer must acquire a license or entitlements for this copy and there will generally be an additional charge.

Doing work includes, for example, production, development, program maintenance, and testing. It also could include other activities such as mirroring of transactions, updating of files, synchronization of programs, data or other resources (for example, active linking with another machine, program, database or other resource, and so on), or any activity or configurations that would allow an active hot switch or other synchronized switch over between programs, databases, or other resources to occur.

In the case of a program or system configuration that is designed to support a high availability environment by using various techniques (for example, duplexing, mirroring of files, or transactions, maintaining a heartbeat, active linking with another machine, program, database, or other resource), the program is considered to be doing work in the hot situation and a license or entitlement must be purchased.
Value Units

A Value Unit is a pricing charge metric for program license entitlements, which is based upon the quantity of a specific designated measurement used for a given program. Each program has a designated measurement. The most commonly used designated measurements are processor cores and MSUs. However, for select programs, there are other designated measurements such as servers, users, client devices, and messages. The number of Value Unit entitlements required for your specific implementation of the given program must be obtained from a conversion table associated with the program. You must obtain a PoE for the appropriate number of Value Unit entitlements for your implementation. The Value Unit entitlements of a given program cannot be exchanged, interchanged, or aggregated with Value Unit entitlements of another program. Whenever the designated measurement is a processor core, not all processors require the same number of Value Unit entitlements. To determine the number of Value Unit entitlements required, refer to the processor value unit conversion table on the Passport Advantage Web site

http://www.ibm.com/software/passportadvantage

Product and licensing Web sites

A complete list of IBM Tivoli products is available at

http://www.ibm.com/software/tivoli

IBM Tivoli product licensing documents are available at


Passport Advantage

Through the Passport Advantage Agreement, you may receive discounted pricing based on their total volume of eligible products, across all IBM brands, acquired worldwide. The volume is measured by determining the total Passport Advantage points value of the applicable acquisitions. Passport Advantage points are only used for calculating the Entitled Passport Advantage discount.

To determine the required IBM Tivoli product configuration under Passport Advantage, the IBM Tivoli Enhanced Value-Based Pricing Model applies. The customer's environment is evaluated on a per-product basis.

Use the following two-step process to determine the total Passport Advantage points value:

1. Analyze your environment to determine the number of charge units for a product. The quantity of each product's part numbers to be ordered is determine by that analysis.

2. Order the Passport Advantage part numbers. A Passport Advantage point value, which is the same worldwide for a specific part number regardless of where the order is placed, is assigned to each IBM Tivoli product part number. The Passport Advantage point value for the applicable part number, multiplied by the quantity for that part number, will determine the Passport Advantage points for that IBM Tivoli product part number. The sum of these Passport Advantage points determines the Passport Advantage point value of the applicable IBM Tivoli product authorizations which then may be aggregated with the point value of other applicable Passport Advantage product acquisitions to determine the total Passport Advantage points value.

The discounted pricing available through Passport Advantage is expressed in the form of Suggested Volume Prices (SVPs), which vary depending on the SVP level. Each SVP level is assigned a minimum total Passport Advantage point value, which must be achieved, in order to qualify for that SVP level.

Media packs and documentation packs do not carry Passport Advantage points and are not eligible for SVP discounting.

For additional information on Passport Advantage, refer to the following

http://www.ibm.com/software/passportadvantage

The following Passport Advantage part number categories may be orderable:

- License and Software Maintenance 12 Months — This is the product authorization with maintenance to the first anniversary date.
• Annual Software Maintenance Renewal — This is the maintenance renewal for one anniversary that applies when a customer renews their existing coverage period prior to the anniversary date at which it expires.

• Software Maintenance Reinstatement 12 months — This is for customers who have allowed their Software Maintenance to expire, and later wish to reinstate their Software Maintenance.

• Media packs — These are the physical media, such as CD-ROMs, that deliver the product’s code.

• Documentation packs — These contain printed documentation such as the User’s Guide and Release Notes®.

**Distributed pricing examples (processor and processor Value Unit based)**

The following example is provided to illustrate your licensing requirements.

References to processor-based licensing do not represent the actual number of entitlements required. Entitlement requirements are Value Unit based. Processors referenced in these examples represent the designated measurement on which the required number of Value Unit entitlements will be calculated. The number of Value Units required per processor will depend on the processor type. For more information, refer to the Value Unit definition in the IBM Tivoli Enhanced Value-Based Pricing terminology definitions. To determine the number of Value Unit entitlements required per processor, refer to the processor Value Unit conversion table on the Passport Advantage Web site.

http://www.ibm.com/software/passportadvantage

The customer’s overall environment includes:

**Distributed servers**

• Twenty uniprocessors
• Sixty-five 2-way servers
• Twelve 4-way servers
• One 8-way server
• One 12-way server with 2 virtual or logical partitions
• One 14-way server
• One 16-way Sun Ultra server with 2 8-way physical partitions (only one of which is managed by Tivoli applications)
• One 24-way server
• One z800 server with two uniprocessor IFLs running Linux (for example, Linux on System z)

**IBM Tivoli Business Continuity Process Manager V7.1**

Licensing is required for each server on which IBM Business Continuity Process Manager is run. If the customer wants to run IBM Business Continuity Process Manager on their z800 server, one server PoE is required.

**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product group: Tivoli Provisioning
Product Identifier Description (PID)
IBM Tivoli Business Continuity Manager V7.1 5724-S93
Product category: Tivoli Provisioning

**Value Unit:** A Value Unit is a pricing charge metric for program license entitlements which is based upon the quantity of a specific designated measurement used for a given program. Each program has a designated measurement. The most commonly used designated measurement is...
a processor core. However, for select programs, there are other designated measurements such as users or resources which may include servers, client devices, and messages. The number of Value Unit entitlements required for a program depends on how the program is deployed in your environment and must be obtained from a Value Unit table. You must obtain a PoE for the calculated number of Value Unit entitlements for your implementation. The Value Unit entitlements are specific to a program and may not be exchanged, interchanged, or aggregated with Value Unit entitlements of another program.

The programs in this announcement all have Value Unit-Based pricing.

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For each System z International Program License Agreement (IPLA) program with Value Unit pricing, the quantity of that program needed to satisfy applicable IBM terms and conditions is referred to as the **required license capacity**. Your required license capacity is based upon the following factors:

- The System z IPLA program you select
- The applicable Value Unit Exhibit
- The applicable terms
- Whether your current mainframes are full capacity or sub-capacity

**Passport Advantage customer: Media pack entitlement details**

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

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**New licensees**

Orders for new licenses will be accepted now.

Shipment will begin on the planned availability date.

**Basic license**

**Ordering information for Passport Advantage**

Passport Advantage allows you to have a common anniversary date for Software Maintenance renewals, which can simplify management and budgeting for eligible new versions and releases (and related technical support) for your covered products. The anniversary date, established at the start of your Passport Advantage Agreement, will remain unchanged while your Passport Advantage Agreement remains in effect. New software purchases will initially include 12 full months of Software Maintenance. Software Maintenance in the second year (the first year of renewal) can be prorated to be coterminous with your common anniversary date. Thereafter, all Software Maintenance will renew at the common anniversary date for 12 full months of maintenance.

Refer to the IBM International Passport Advantage Agreement and to the IBM Software Support Handbook for specific terms relating to, and a more complete description of, technical support
The quantity to be specified for the Passport Advantage part numbers in the following table is per required number of Value Units. To order for Passport Advantage, specify the desired part number and quantity.

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<th>Description</th>
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IBM Tivoli Business Continuity Process Manager V7.1.0 is also available, via Web download, from Passport Advantage.

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