



IBM Implementation Services for Tivoli Storage Productivity Center has been updated to help you speed your return on investment using the latest software features

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At a glance

IBM® Implementation Services for storage software offers multiple services designed to implement IBM storage software, including Tivoli® Storage Productivity Center (TPC). IBM can complete the implementation quickly and efficiently to enable you to rapidly realize the benefits of this software while reducing the risk of business disruption.

Overview

IBM Implementation Services for TotalStorage Productivity Center, announced in Services Announcement [606-014](#), dated July 18, 2006, has been enhanced and renamed. The new name is "IBM Implementation Services for Tivoli Storage Productivity Center (TPC)."

This update to IBM Implementation Services for Tivoli Storage Productivity Center enables you to take advantage of the latest software features of TPC 5.1. Two service options are available to meet your needs:

- **TPC Basic** (feature code 8616) includes:
 - Installation of Tivoli Storage Productivity Center software with all defaults
 - Configuration of three supported IBM storage subsystems
 - Discovery of one Virtual Center or ESX instance, and one SAN switch Common Information Model Object Manager (CIMOM)
 - Basic skills instruction for up to two of your designated technical personnel as the implementation tasks are performed
- **TPC Plus** (feature code 8617) includes:
 - Installation of Tivoli Storage Productivity Center software
 - Initial customization and enablement of some of the more advanced features of the product
 - Configuration of up to ten supported IBM storage subsystems, and three non-IBM storage CIMOMs
 - Discovery of up to three Virtual Center or ESX instances, and up to five SAN switch CIMOMs
 - Assistance with the implementation of the required TPC agents, up to 500 Storage Resource Agents (SRAs) on supported operating system platforms (that you identify)
 - Basic skills instruction for up to two of your designated technical personnel as the implementation tasks are performed

Key prerequisites

Software: Tivoli Storage Productivity Center

Planned availability date

November 20, 2012

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

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Prices

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