



# IBM Connections Suite V4.5 now includes IBM Connections Content Manager V4.5 and IBM Connections V4.5

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## At a glance

IBM® Connections Suite V4.5 now includes IBM Connections Content Manager V4.5 and IBM Connections V4.5.

IBM Connections Content Manager V4.5 adds content management capabilities to Communities in IBM Connections V4.5. Together, IBM Connections Content Manager V4.5 and IBM Connections V4.5 combine an enterprise grade social software platform with embedded content management capabilities designed to help make corporate content available for use across the enterprise.

New capabilities:

- Community Content Libraries expanded with new rich content management capabilities
- Access to content management functions through an embedded experience in the activity stream
- Social capabilities such as likes, tags, comments, and download counts integrated into Content Libraries

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL.

Reference: YE001

## Overview

IBM Connections Suite V4.5 brings together, in one affordable offering, the capabilities that are designed to help:

- Develop and nurture a network of business colleagues whose expertise can be called upon as business needs evolve
- Work with teammates on shared business objectives in real time using instant messaging and web meetings
- Socialize important documents so that colleagues can find the right content faster

The addition of IBM Connections Content Manager V4.5 to IBM Connections Suite V4.5 enables the creation of rich content libraries for IBM Connections Communities. Community members can interact with content in the community library in a social

and dynamic way. For example, members can use tags to help categorize content and improve document retrieval, and like documents to recommend them to fellow members. Members can also track document updates in the community activity stream, follow documents, comment on documents, and see who has downloaded them.

Content management capabilities provided by IBM Connections Content Manager V4.5:

- Check-in and check-out
- Store content in a nested folder structure
- Categorize content using rich metadata and document types
- Manage content using version control and draft management
- Create trusted content through approval routing
- Control use of content through integrated access control

IBM Connections V4.5 is also part of IBM Connections Suite V4.5 adding enhanced social capabilities such as:

- Like status updates and comments directly from the activity stream in your community
- Help harvest and execute new ideas faster with improvements in ideation blogs
- Like discussion topics to help increase the visibility of the content
- Integrate more deeply with Microsoft™ Outlook to bring social into the inbox

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## Key prerequisites

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Refer to the [Hardware requirements](#) section for details.

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## Planned availability date

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March 29, 2013: Electronic availability

April 26, 2013: Media availability

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## Description

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IBM Connections Content Manager is designed to help enable organizations to combine the social collaboration features of the IBM Connections Suite with embedded content management capabilities to connect people to people, and people to information, content and knowledge.

Community libraries provide traditional content library capabilities:

- Check-in and check-out - Members can access and check out files, and lock them to prevent other users from making updates at the same time.
- Access control - Community owners can set file-level access to the library, helping give them tighter control over who can see sensitive content.
- Approval process - Members can collaborate on shared files and send them through an established review cycle to obtain the approval of selected members of the community.

Community libraries provide rich social features:

- Tagging
- Following
- Liking

- Commenting
- Download counts

Community library content is searchable from across IBM Connections, and results will be merged with other Connections content (for example, wikis, blogs, files) in Connections search results.

Users can create multiple libraries in a community. Also, community members can remain current with content updates from the community activity stream.

Your social experience is further enhanced with the following new features provided by IBM Connections V4.5:

- You can like status updates and comments about status updates directly from the activity stream in your community.
- Use the @mention feature to mention your colleagues in status updates or status update comments and share your news directly with them. This feature can help encourage people to respond to the update thread and participate in the conversation, which is designed to help drive the adoption of the platform and reduce time to value.
- New features in ideation blogs let you export ideas from your community's ideation blog to a file. You can also mark an idea as a duplicate and merge votes with the corresponding idea.
- Forums are easier for you to use so you can share information and collaborate with others.
- You can use the like feature to recommend a forum topic or reply.
- You can sort lists of topics by the number of likes or replies or by date modified.

Making IBM Connections Content Manager an element of your social business strategy can help you realize the following benefits:

- Content can become a more active part of the social business when made accessible via the activity stream.
- Content quality can be improved through enhanced feedback and collaboration made possible via social features such as tagging, rating, and recommendations.
- Can help detect and correct errors earlier using features such as check-in, check-out, and version rollback.
- Can help maintain control over sensitive information through document and folder level security.
- Content can be located and accessed more quickly using the integrated capability for searching across all social and enterprise content.
- Confidence and trust in content can be elevated using the integrated features for review and approval.
- Comprehensive mobile support makes content accessible when you need it.

IBM Connections Suite V4.5 continues to include IBM Sametime® Advanced and IBM Sametime Unified Telephony Lite Client. IBM Lotus® Quickr® Connectors are not included with IBM Connections Suite V4.5. Consult the IBM Connections Suite V4.5 license to view the list of programs that are included with IBM Connections Suite V4.5. Consult the IBM Connections Suite V4.5 license and the licenses of the supporting programs that are included with IBM Connections Suite for details about the offering's licensing terms.

## **Section 508 of the US Rehabilitation Act**

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IBM Connections Suite is capable as of April 26, 2013, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

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## Program number

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Program number	VRM	Program name
5725-G54	4.5.0	IBM Connections Suite

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## Education support

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IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

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## Technical information

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### **Specified operating environment**

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#### **Hardware requirements**

Visit

<http://www-01.ibm.com/support/docview.wss?uid=swg27012786>

## Software requirements

Refer to the [Hardware requirements](#) section

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

## Planning information

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Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

## Packaging

IBM Connections Suite V4.5 will be distributed via a media package and electronic software distribution (ESD).

The License Information form number for IBM Connections suite is L-CMAS-8ZZT43.

## Security, auditability, and control

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The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Ordering information

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

### Product information

Licensed function title	Product group	Product category
IBM Connections Suite	IBM Connections	IBM Connections
Program name	PID number	Charge unit description
IBM Connections Suite	5725-G54	Per Authorized User

### Charge metrics definitions

#### Install

Install is a unit of measure by which the program can be licensed. An install is an installed copy of the program on a physical or virtual disk made available to be

executed on a computer. Licensee must obtain an entitlement for each install of the program.

## Passport Advantage program licenses

### IBM Connections Suite

Part description	Part number
IBM Connections Suite	
IBM Connections Suite Per Authorized User Annual SW S&S Rnw1	E0H98LL
IBM Connections Suite Per Authorized User Lic + SW S&S 12 Mo	D0Z1SLL
IBM Connections Suite Per Authorized User SW S&S Reinstate 12 Mo	D0Z1TLL

### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

### IBM Connections Suite V4.5 Multiplatform Multilingual Media Pack

Part description	Part number
IBM Connections Suite V4.5 Multiplatform Multilingual Media Pack 5725G54	AY00UML

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## Terms and conditions

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

### **Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

### **License Information form number**

Program name	Program number	Form number
IBM Connections Suite	5725-G54	L-CMAS-8ZZT43

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### **Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

### **Volume orders (IVO)**

No

### **Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

### **Usage restriction**

Yes. For additional information, refer to the License Information Document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

## **International Passport Agreement**

### **Software Subscription and Support applies**

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express . Product upgrades and technical support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

### **Other terms**

#### **System i Software Maintenance applies**

No

#### **Educational allowance available**

Not applicable.

#### **Statement of good security practices**

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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## **IBM Electronic Services**

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic



Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent` . In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

## Benefits

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**Increased uptime:** The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

**Security:** The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

**More accurate reporting:** Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

**Customized support:** Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium

Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

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## Prices

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### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus, Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

### Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

### IBM Global Financing

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### Financial benefit

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

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## Order now

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To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)  
Fax: 800-2IBM-FAX (242-6329)  
Internet: callserv@ca.ibm.com  
Mail: IBM Teleweb Customer Support  
ibm.com® Sales Execution Center, Americas North  
3500 Steeles Ave. East, Tower 3/4  
Markham, Ontario  
Canada  
L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

**Note:** Shipments will begin after the planned availability date.

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For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>