



# IBM Emptoris Strategic Supply Management V10.0 portfolio enhances program visibility, supplier governance, and information access capabilities

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## Overview

IBM® Emptoris® Strategic Supply Management V10.0 portfolio is a global platform designed to automate and streamline spending, supplier, and contract management processes for global 2000 companies.

Key enhancements of Version 10.0

- Supplier governance, risk, and compliance: Cross-suite access to accurate and consistent information on suppliers, categories, organizations and regions improves supplier management and reduces risk and compliance issues.
- Program orchestration: Program visibility for sourcing events and detailed supplier information improves management of procurement programs.
- Adoption, collaboration, and productivity
  - Server-side, contract authoring and editing improves adoption and productivity.
  - Support for cross-suite use cases improves collaboration and productivity.
  - Cross-suite, centralized user management simplifies user administration.

For ordering, contact your IBM representative or an IBM Business Partner. For more information contact the Americas Call Centers at 800-IBM-CALL (426-2255). Reference: YE001

## Key prerequisites

For details, refer to the [Technical information](#) section.

## Planned availability date

- December 21, 2012: For on Cloud (SaaS<sup>1</sup>) products
- December 21, 2012: Electronic software delivery for on Premise products
- January 18, 2013: Media and documentation for on Premise products

<sup>1</sup> Software as a Service

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## Description

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IBM Emptoris Strategic Supply Management V10.0 portfolio spans the global enterprise and connects disparate systems to provide complete visibility and control over spending, contracts, and supplier intelligence and processes.

IBM Emptoris Strategic Supply Management V10.0 portfolio includes:

- IBM Emptoris Sourcing V10.0 delivers the end-to-end capabilities for managing global sourcing events or requests allowing companies to streamline the complete sourcing lifecycle and bring spending control under management.
- IBM Emptoris Spend Analysis V10.0 provides complete and detailed views of corporate spending enabling companies to consolidate, cleanse, and organize data from multiple sources into a single enterprise view to reduce maverick spending, eliminate savings leakage, and identify new saving opportunities.
- IBM Emptoris Contract Management V10.0 manages the contract lifecycle of both buy and sell side contracts from contract creation and negotiation, the management of obligations, and enforcements of compliance, through contract amendment, renewal, and ongoing analysis enabling companies to reduce procurement spending, improve sales effectiveness, and increase supplier compliance.
- IBM Emptoris Supplier Lifecycle Management V10.0 is a comprehensive, end-to-end solution to deliver greater supplier performance and value across the organization by managing all supplier-related, business processes that includes supplier qualification, supplier classification, supplier evaluation, supplier risk, and supplier development.
- IBM Emptoris Program Management V10.0 addresses the need for comprehensive program management across spending, supplier, and procurement initiatives by providing a single solution for gaining real-time program visibility and actively managing a variety of key program tasks and capabilities to proactively monitor, measure, and track savings and program goals and objectives.

### Accessibility by people with disabilities

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A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

[http://www.ibm.com/able/product\\_accessibility/index.html](http://www.ibm.com/able/product_accessibility/index.html)

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## Reference information

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Use the references below to find additional information about the products affected by this release

IBM Emptoris Strategic Supply Management on Premise ordering information:

- Software Announcement [212-253](#), dated July 3, 2012
- Software Announcement [212-305](#), dated August 7, 2012

IBM Emptoris Strategic Supply Management on Cloud ordering information:

- Software Announcement [212-248](#), dated July 3, 2012

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## Program number

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Program number	VRM	Program name
5725-H06	10.0	IBM Emptoris Strategic Supply Management
5725-H14	SaaS	IBM Emptoris Strategic Supply Management Cloud

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## Education support

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IBM Emptoris Strategic Supply Management V10.0 courses are available at the following website

[http://www-304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=tp\\_search\\_results\\_new&noOfResultsPerPage=20&cntry=us&lang=en&rowStart=0&searchString=emptoris](http://www-304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=tp_search_results_new&noOfResultsPerPage=20&cntry=us&lang=en&rowStart=0&searchString=emptoris)

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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Publications for IBM Emptoris Strategic Supply Management V10.0 are shipped with the product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

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## Technical information

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### **Specified operating environment**

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#### ***Hardware requirements***

#### **Server hardware requirements (applicable to on Premise products only)**

For IBM Emptoris Contract Management (includes embedded IBM Cognos® reporting)

- 24 GB memory
- Eight virtual CPUs of 2.5 GHz or higher performance
- 10 GB local storage
- 1 TB shared storage

For IBM Emptoris Program Management

- 4 GB memory
- Two virtual CPUs of 2.5 GHz or higher performance
- 10 GB local storage

For IBM Emptoris Sourcing

- 6 GB memory
- Six virtual CPUs of 2.5 GHz or higher performance
- 10 GB local storage

For IBM Emptoris Supplier Lifecycle Management

- 20 GB memory
- Six virtual CPUs of 2.5 GHz or higher performance
- 20 GB local storage

For IBM Emptoris Spend Analysis

- 12 GB memory
- Six virtual CPUs of 2.5 GHz or higher performance
- 200 GB local storage
- 100 GB shared storage

### **Client hardware requirements**

For Windows™ XP, Windows Vista Business, Windows 7, and Mac OS X 10.8.2

- Hardware must meet requirements of the supported operating system level being used.
- 500 MB free disk space.
- Minimum 1 GB of physical memory recommended.
- Screen resolution of 1024 x 768, or above.

### **Software requirements**

#### **Supported operating systems (applicable to on Premise products only)**

Server operating systems

- Microsoft™ Windows Server 2008 R2 Enterprise on x86-64
- Red Hat Enterprise Linux™ 5.7 Server on x86-64

IBM Emptoris Contract Management requires a document server that runs on Windows 2008 R2 Enterprise Edition with Microsoft .NET Framework 4.0.

To install the products, you will need a machine that has the following software:

- Windows XP, or later or equivalent operating system
- A supported browser (below)

#### **Supported web servers (applicable to on Premise products only)**

For Windows 2008 R2 on x86-64, Red Hat on x86-64 -- Apache Http Server version 2.2 or a later patch level

## **Supported application servers (applicable to on Premise products only)**

For Windows 2008 R2 on x86-64, Red Hat on x86-64 -- IBM WebSphere® Application Server, V8.5 Standard Edition 64-bit (limited use license included with purchase)

Emptoris Contract Management Reporting also requires:

- IBM Cognos Business Intelligence Platform 10.2 (limited use license included with purchase)
- IBM InfoSphere® DataStage® 8.7 (limited use license included with purchase)

## **Client software requirements**

### **Platform**

- Mac OS X 10.8 (only supported with products that also support Safari)
- Windows XP SP3 32-bit, Windows Vista SP2, Windows 7 SP1 32-bit and 64-bit

### **Supported browsers**

- Internet Explorer 8.0 and Internet Explorer 9.0
- Mozilla FireFox 16
- Google Chrome 22 (except IBM Emptoris Contract Management)
- Apple Safari 6.0.1 (Mac OS only) (except IBM Emptoris Sourcing)

### **Other software**

- Adobe™ Acrobat 8.1.2, or later
- Microsoft Office 2003, 2007, 2010
- Microsoft Office 2007 or 2010, or later required for IBM Emptoris Contract Management
- Microsoft Office 2003 required for IBM Emptoris Telecom Expense Management
- .NET Client Profile Version 4 ( IBM Emptoris Contract Management only)

### **Supported databases**

- DB2® UDB Enterprise Server Edition V9.7 Fix Pack 6 (except IBM Emptoris Spend Analysis and IBM Emptoris Contract Management)
- Oracle 11g Standard and Enterprise 11.2.0.3.3
- MySQL Community Server 5.5.15 ( IBM Emptoris Spend Analysis only)

All on Premise products require a DB2 or Oracle database for common user management. In addition, Emptoris Spend Analysis requires MySQL.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM , such as an announcement letter. Documentation and other program content may be supplied only in the English language.

## **Planning information**

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Software Maintenance is included with licenses purchased through Passport Advantage and Passport Advantage Express® . Installation and technical support is provided by the Software Maintenance offering of the IBM International Passport Advantage Agreement. This fee service enhances your productivity, with voice and electronic access into IBM support organizations.

## **Packaging**

Packaging for this product consists of two DVDs. This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

## **Security, auditability, and control**

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IBM Emptoris Strategic Supply Management on Premise products use the security and auditability features of the host hardware or software.

IBM Emptoris Strategic Supply Management on Cloud products provide the security and auditability features necessary for remotely accessible software. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## **Software Services**

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IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

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## **Ordering information**

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For more information about IBM Software Value Plus, visit

<http://www.ibm.com/partnerworld/softwarevalueplus>

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/softwarevalueplus>

Product group: IBM Emptoris Strategic Supply Management  
Product Identifier Description (PID)  
IBM Emptoris Strategic Supply Management (5725-H06)

Product category: Strategic Supply Management

Product group: IBM Emptoris Strategic Supply Management  
PID  
IBM Emptoris Strategic Supply Management Cloud (5725-H14)

Product category: Strategic Supply Management on Cloud

**Charge metric**

Program name	PID number	Charge metric
IBM Emptoris Strategic Supply Management	5725-H06	Virtual Server
IBM Emptoris Strategic Supply Management	5725-H06	User Value Unit
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Authorized User
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Not Applicable
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Instance
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Connection
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Million Spend Conversion Units
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Event

**Authorized User**

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

**Note:** Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

**User Value Unit (UVU)**

UVU is a unit of measure by which the program can be licensed. UVU Proofs of Entitlement are based on the number and type of users for the given program. Licensee must obtain sufficient entitlements for the number of UVUs required for licensee's environment as specified in the program specific table. The UVU entitlements are specific to the program and type of user and may not be exchanged, interchanged, or aggregated with UVU entitlements of another program or type of user. Refer to the program specific UVU table.

**Virtual Server**

Virtual Server is a unit of measure by which the program can be licensed. A server is a physical computer that is comprised of processing units, memory, and input/output capabilities and that executes requested procedures, commands, or applications for one or more users or Client Devices. Where racks, blade enclosures, or other similar equipment is being employed, each separable physical device (for example, a blade or a rack-mounted device) that has the required components is considered itself a separate server. A virtual server is either a virtual computer created by partitioning the resources available to a physical server or an unpartitioned physical server. Licensee must obtain Virtual Server entitlements for each virtual server made available to the Program, regardless of the number of

processor cores in the virtual server or the number of copies of the Program on the virtual server.

### **Connection**

Connection is a unit of measure by which the IBM SaaS can be obtained. A Connection is a link or association of a database, application, server, or any other type of device to the IBM SaaS. Sufficient entitlements must be obtained to cover the total number of Connection.

### **Event**

Event is a unit of measure by which the IBM SaaS can be obtained. An Event is a unique report generated from the processing of an email, email list, html code, domain or IP address by the IBM SaaS. Sufficient entitlements must be obtained to cover the number of Events used during the measurement period specified in a Proof of Entitlement (PoE) or Transaction Document.

### **Instance**

Instance is a unit of measure by which the IBM SaaS can be obtained. An Instance is access to a specific configuration of the IBM SaaS. Sufficient entitlements must be obtained for each Instance of the IBM SaaS made available to access and use during the measurement period specified in Customer's Proof of Entitlement (PoE) or Transaction Document.

### **Million Spend Conversion Units**

Million Spend Conversion Units (MSCUs) are a unit of measure by which the IBM SaaS can be obtained. A Spend Conversion Unit is a currency-independent measure of a Spend amount relevant to the IBM SaaS. Currency-specific Spend amounts must be converted into MSCUs in accordance with the table located at [http://www.ibm.com/software/licensing/conversion\\_unit\\_table](http://www.ibm.com/software/licensing/conversion_unit_table) Sufficient entitlements must be obtained for the number of MSCUs required to cover the amount of Spend processed or managed by the IBM SaaS during the measurement period specified in Customer's Proof of Entitlement (PoE) or Transaction Document.

### **Passport Advantage**

The ordering information has not changed in this release. For IBM Emptoris Strategic Supply Management on Premise ordering information, refer to:

- Software Announcement [212-253](#), dated July 3, 2012
- Software Announcement [212-305](#), dated August 7, 2012

For IBM Emptoris Strategic Supply Management on Cloud ordering information, refer to Software Announcement [212-248](#), dated July 3, 2012.

### **Passport Advantage customer: Media pack entitlement details**

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Media packs description	Part number
IBM Emptoris Contract Management V10 Multiplatform Multilingual Media Pack	BA00GML
IBM Emptoris Spend Analysis V10 Multiplatform Multilingual Media Pack	BA00IML
IBM Emptoris Sourcing V10 Multiplatform Multilingual Media Pack	BA00JML
IBM Emptoris Supplier Lifecycle Management V10 Multiplatform Multilingual Media Pack	BA00MML
IBM Emptoris Program Management V10 Multiplatform Multilingual Media Pack	BA00PML



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## Terms and conditions

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

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## Terms and conditions for on Premise products

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### ***Licensing***

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

### ***Agreement for Acquisition of Software Maintenance***

The IBM Agreement for Acquisition of Software Maintenance (Z125-6011), applies for Software Subscription and Support (Software Maintenance) and does not require customer signatures.

On Premise programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

### **License Information form number**

- L-TARI-8U4UM8: IBM Emptoris Contract Management
- L-TARI-8UKPDR: IBM Emptoris Sourcing
- L-TARI-8UKPAN: IBM Emptoris Spend Analysis
- L-TARI-8UKPH3: IBM Emptoris Program Management
- L-TARI-8URGPX: IBM Emptoris Strategic Supply Management Enterprise
- L-TARI-8UKPFK: IBM Emptoris Supplier Lifecycle Management

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### ***Limited warranty applies***

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the *IBM Software Support Handbook* found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

Technical support of a program product will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### **Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

### **Volume orders (IVO)**

No

### **Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

### **Software Subscription and Support applies**

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and

Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your *IBM Software Support Handbook* at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

#### **Other support**

Passport Advantage

#### **Variable charges apply**

No

#### **Educational allowance available**

Not applicable.

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## **Terms and conditions for on Cloud (SaaS) products**

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents, such as the IBM International Passport Advantage Agreement and the IBM SaaS Terms of Use Agreement.

This product is only available via Passport Advantage .

#### **Subscription**

This offering requires a customer-signed IBM International Passport Agreement and IBM SaaS Terms of Use Agreement. This document references the IBM Emptoris Terms of Use Agreement, which outlines the terms of this offering.

#### **Technical support**

Technical support is included with subscriptions purchased through Passport Advantage and Passport Advantage Express and is provided for this IBM SaaS offering and Enabling Software, as applicable, during the Subscription Period as set forth in the Terms of Use Agreement. For details and to request support, visit

<https://www.ibm.com/support/handbook>

Technical support is included with the IBM SaaS product and is not available as a separate offering.

**Terms of use**

The program's Terms of Use document is available on the IBM Software as a Service Terms of Use website

<http://www.ibm.com/software/sla/sladb.nsf/sla/tou>

**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that IBM Emptoris Strategic Supply Management V10.0 on Cloud will conform to the specifications contained in the Terms of Use. Such specifications may be supplied only in the English language, unless required by local law, without the possibility of contractual waiver or limitation. The warranty will not apply to the extent that there has been misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by Customer or a third party, or failure or damage caused by a product for which IBM is not responsible. IBM does not warrant uninterrupted or error-free operation of the service or that IBM will correct all program defects. You are responsible for the results obtained from the use of the service.

This limited warranty for IBM SaaS remains in effect during the IBM SaaS Subscription Period.

**Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

**Other support**

Passport Advantage

**System i® Software Maintenance applies**

No

**Variable charges apply**

No

**Educational allowance available**

No.

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**Statement of good security practices**

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely

effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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## Prices

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For pricing information and current prices, contact your IBM representative.

### **Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

### **Passport Advantage**

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## Order now

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Internet: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)  
Mail: IBM Teleweb Customer Support  
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Reference: YE001

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**Note:** Shipments will begin after the planned availability date.

### **IBM Software Value Plus**

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Additions to Software Value Plus will be communicated through standard product announcements. For a current list of IBM software available under Software Value Plus, visit

<http://www.ibm.com/partnerworld/softwarevalueplus>

For questions regarding Software Value Plus, visit

<http://www.ibm.com/partnerworld/softwarevalueplus>

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