



# IBM Connections Content Edition V3 provides social software to build professional communities that connect subject matter experts with corporate enterprise content

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## At a glance

IBM® Connections Content Edition V3, an integrated solution, enhancements:

- Enterprise document management and social collaboration are merged into a single environment to manage all types of content using the same social and desktop tools.
- Users can proactively manage content from within IBM Connections, providing support for corporate compliance requirements.
- Subject matter experts can create relevant and reliable content in real-time that is stored in your IBM Enterprise Content Management (ECM) repository and shared with your professional network.
- ECM content is accessible from social tools and desktop applications using the included Lotus® Quickr® Connectors.

To order, contact your IBM representative, an IBM Business Partner, or the Americas Call Centers at 800-IBM-CALL

Reference: YE001

## Overview

Today's business environment is information and knowledge intensive. Today's social tools are designed to help you to leverage this exponential growth of information. Reliable content is essential, and connecting the right subject matter experts with the right content gives businesses real-time information in context - helping contribute to better business decisions made more efficiently.

IBM Connections Content Edition V3 integrates IBM Connections' best-in-class social software with the IBM industry-leading Enterprise Content Management (ECM) platform in a single affordable offering. This offering enables you to extend ECM services and function to a broad audience of business professionals using social software to help achieve their business goals.

IBM Connections Content Edition features:

- Users of IBM Connections 3.0.1 can view, access, and manage corporate content and associated metadata stored in IBM FileNet® Content Manager through IBM Connections Communities.

- The IBM Lotus Quickr Connectors provides the ability to access content from popular desktop applications. Lotus Quickr Connectors now support 64-bit Windows™ Explorer and Microsoft™ Office 2010.

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## Key prerequisites

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Refer to the [Hardware requirements](#) section for details.

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## Planned availability date

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October 25, 2011: Electronic availability

November 11, 2011: Media availability

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## Description

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In today's fast paced and highly competitive environment, organizations need to:

- Make enterprise content easily available and accessible through familiar office productivity and collaboration tools.
- Properly manage and analyze the volume and variety of content generated as a result of collaboration and social applications.
- Improve the effectiveness and efficiency of their casual business users and information workers through simplified and cost effective access to corporate content.

IBM Connections Content Edition is designed to meet the social and content needs of business users.

IBM Connections Content Edition V3 is designed to meet the social and content needs of business users by integrating enterprise content with social software designed for business. Business professionals are more innovative and productive when they are empowered by networks of subject matter experts. Direct access to enterprise content helps ensure subject matter experts have access to the right content when it is needed. IBM Connections Content Edition integrates IBM Enterprise Content Management (ECM) solutions with IBM Connections. When these powerful tools are used together, they can help organizations to create and leverage enterprise content using familiar social and desktop applications.

IBM Connections Content Edition helps organizations find subject matter experts, share content, and connect the right people with the right information at the right time by:

- Connecting people to content and content to broader corporate enterprise content services
- Facilitating collaboration on projects and sharing structured and unstructured content via wikis, forums, blogs, and communities
- Helping activate networks of knowledgeable business professionals
- Helping manage and govern information, and intuitively extending social and collaborative content to integrated business processes
- Helping improve organizational agility through the use of innovative social services that are seamlessly integrated with a robust and extensible enterprise content management infrastructure
- Offering a wide array of client choices and access methods, such as IBM Connections social user experience and familiar desktop applications and email clients, including Microsoft Office 2010 and 64-bit Windows Explorer
- Offering a scalable foundation for growth for organizations to extend to advanced ECM services, such as business process management (BPM), records, case management, analytics, and more.

IBM Connections FileNet Content Manager Edition V3 is comprised of IBM Connections 3.0.1, a restricted license of IBM FileNet Content Manager V5.1, and IBM Lotus Quickr Connectors 8.5.0.3.

For existing IBM Connections customers, the IBM Connections FileNet Content Manager Add-on to IBM Connections includes a restricted license of IBM FileNet Content Manager V5.1 and IBM Lotus Quickr Connectors 8.5.0.3.

IBM Connections Content Edition V3 customers can purchase an attractive trade-up license, which give them more feature rich content management functionality and fewer restrictions (for example, the ability to extend their social content system to include broader enterprise content management functionality, such as records management, content analytics and collection, case management, capture and more).

IBM Connections Content Edition joins social collaboration tools with the content management environment. This integrated end-to-end social enterprise content management solution is designed to help connect people, communities, and content at the right time with the right information.

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## Program number

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Program number	VRM	Program name
5725-E70	3.0.0	IBM Connections Content Edition

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## Education support

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IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

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## Technical information

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### Specified operating environment

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#### **Hardware requirements**

Visit

<http://www-01.ibm.com/support/docview.wss?rs=3273&uid=swg27010422>

<http://www.ibm.com/support/docview.wss?rs=86&uid=swg27013939>

#### **Software requirements**

None.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### Planning information

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Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

#### **Packaging**

IBM Connections Content Edition will be distributed via a media package and electronic software distribution (ESD).

The License Information form numbers for IBM Connections Content Edition are L-CMAS-8LHRCW and L-CMAS-8LQRLY.

### Security, auditability, and control

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The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Ordering information

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

## Product information

Licensed function title	Product group	Product category
IBM Connections FileNet Content Manager Add-on to IBM Connections	IBM Connections	IBM Connections
IBM Connections FileNet Content Manager Edition	IBM Connections	IBM Connections
Program name	PID number	Charge unit description
IBM Connections FileNet Content Manager Add-on to IBM Connections	5725-E70	Per Authorized User
IBM Connections FileNet Content Manager Edition	5725-E70	Per Authorized User

## Charge metrics definitions

### Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

## Passport Advantage program licenses

### IBM Connections Content Edition

Part description	Part number
IBM Connections FileNet Content Manager Edition IBM Cnnctns FN CM Per Authorized User Annual SW S&S Rnw1	E0CZ5LL
IBM Cnnctns FN CM Per Authorized User Lic + SW S&S 12 Mo	D0LNCLL
IBM Cnnctns FN CM Per Authorized User SW S&S Reinstate 12 Mo	D0LNDLL

### IBM Connections Content Edition

Part description	Part number
IBM Connections FileNet Content Manager Add-on to IBM Connections IBM Cnnctns FN Add-on Per Authorized User Annual SW S&S Rnw1	E0CZ4LL
IBM Cnnctns FN Add-on Per Authorized User Lic + SW S&S 12 Mo	D0LNALL
IBM Cnnctns FN Add-on Per Authorized User SW S&S Reinstate 12 Mo	D0LNBLL

## Passport Advantage supply

Program name/description	Part number
IBM Cnnctns FN Add-On V3.0.0 IBM Connections FileNet CM Add-On to IBM Connections MP ML Media Pack	AY00GML
IBM Cnnctns FN V3.0.0 IBM Connections FileNet CM Multiplatform Multilingual Media Pack	AY00HML

## Passport Advantage customer: Media pack entitlement details

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Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

### IBM Cnnctns FN V3.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections FileNet Content Manager Edition Authorized User	IBM Connections FileNet CM Multiplatform Multilingual Media Pack	AY00HML

### IBM Cnnctns FN Add-On V3.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections FileNet Content Manager Add-On Edition Authorized User	IBM Connections FileNet CM Add-On to IBM Connections MP ML Media Pack	AY00GML

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

### **Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

### **License Information form numbers**

Program name	Program number	Form number
IBM Connections Content Edition	5725-E70	L-CMAS-8LHRCW, L-CMAS-8LQRLY

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation

of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### ***Program technical support***

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

### ***Money-back guarantee***

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

### ***Volume orders (IVO)***

No

### ***Passport Advantage applies***

Yes, and through the Passport Advantage website at

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

### ***Usage restriction***

Yes.

For additional information, refer to the License Information Document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

## ***International Passport Agreement***

### ***Software Subscription and Support (Software Maintenance)***

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

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<http://www.ibm.com/software/passportadvantage>

### ***Other terms***

#### ***System i Software Maintenance applies***

No

#### ***Educational allowance available***

Not applicable.

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The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support.

The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

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## Prices

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### Passport Advantage

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<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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For IBM representative: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)

For IBM Business Partner: [pswna@us.ibm.com](mailto:pswna@us.ibm.com)

Mail: IBM Teleweb Customer Support  
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