



IBM mail support for Microsoft Outlook, V2.0 expands mail client options for IBM Notes and IBM Domino

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At a glance

IBM^(R) mail support for MicrosoftTM Outlook enables the use of either Microsoft Outlook or IBM Notes^(R) as a mail client with an existing Domino^(R) infrastructure. IBM mail support for Microsoft Outlook works with IBM Notes and Domino to help you create more engaged employees, avoid software replacement costs, and preserve the value of existing IT.

Overview

IBM mail support for Microsoft Outlook enables you to connect a Microsoft Outlook client to a Domino V9.0.1 Server. As a Domino V9.0.1 user, you can download IBM mail support for Microsoft Outlook at no charge from Passport Advantage^(R).

IBM mail support for Microsoft Outlook, V2.0:

- Supports a "bring your own client" model. Preserves the value of business-critical applications, while having the option to choose an email client that works best for you.
- Leverages strength of the Domino back end. Enables you to connect a Microsoft Outlook 2013 client to a Domino V9.0.1 Server and gain all of the advantages of Domino.
- Provides social integration capabilities. Provides the capability to utilize the "free" plug-ins for exposing the IBM ConnectionsTM Files and Profiles services natively within the Outlook client experience.
- Provides capability to use the native mobile applications for Mail, C&S and Contacts (Verse Mobile) and the social content (Connections Mobile).

Key prerequisites

Visit the [IBM SmartCloud^{\(R\)} Notes client requirements](#) page.

Planned availability date

June 28, 2016

Description

IBM Domino V9.0.1 customers can download IBM mail support for Microsoft Outlook at no charge from Passport Advantage. Two components are required:

- Domino mail server has an IMSA add-on that enables support and mail management capabilities.
- A small, lightweight client add-on for Outlook must be installed on user workstations. Users can log in with their existing credentials.

Optional plug-ins may also be downloaded from the [IBM Collaboration Solutions Catalog](#) to take advantage of additional integrations with IBM Connections:

- IBM Connections Desktop Plug-ins for Microsoft Windows™
- IBM Connections Plug-in for Microsoft Outlook

IBM mail support for Microsoft Outlook enables you to leverage the following features:

- Mail
- Compose
- Send/Receive messages
- Draft sync
- Quota indicator
- Summary sync
- Folder support
- Notes encryption
- Calendar
- Freebusy lookup
- Room finder
- Contacts
- Client-wide features
- Search
- Automatic client updates
- Automatic send and or receive on network connection
- Offline support
- Out of the office support

Program number

Program number	Program name
5724-Z08	IBM Domino Enterprise client access
5724-Z09	IBM Domino Messaging client access
5724-Z10	IBM Domino Messaging and Collaboration Express ^(R)

Publications

None

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

Software requirements

Visit the [Detailed system requirements](#) page for further details.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

IBM Electronic Support

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement. Read about the Electronic Support portfolio of tools on the [IBM Electronic Support](#) website.

You can also access the [IBM Support Portal](#) page and the online [Service requests and PMRs](#) tool for more support.

Planning information

Packaging

This offering is delivered through the internet. There is no physical media.

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the <http://www.ibm.com/software/support/pa.html> website.

This product is only available through Passport Advantage. It is not available as shrinkwrap.

Product group: IBM Smart Cloud Notes

Product: IBM Smart Cloud Notes

Product category: IBM Smart Cloud Notes

Passport Advantage

Program name	Part number
IBM Domino Enterprise client access	AH192EN
IBM Domino Messaging client access	AH193EN

Program name	Part number
IBM Domino Messaging and Collaboration Express	AH194EN

Charge metric

Program name	PID number
IBM Domino Enterprise client access	5724-Z08
IBM Domino Messaging client access	5724-Z09
IBM Domino Messaging and Collaboration Express	5724-Z10

Terms and conditions

The terms and conditions for IBM Notes and Domino V9.0.1 Social Edition, as previously announced in Software Announcement [ZP13-0607](#), dated October 29, 2013, are unchanged.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

Important: IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to organizations that have IBM Systems. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, go to the [IBM Electronic Support](#) website.

The IBM Electronic Support portal is a single internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for organizations that are Electronic Service Agent tool-enabled to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent™ tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean human intervention is not required to report errors.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool is designed to securely transmit either through the internet (HTTPS or VPN) or modem to provide organizations a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into an organization's system.

For additional information, go to the <http://www.ibm.com/support/esa> website.

More accurate reporting: Because system information and error logs are automatically uploaded to the IBM Support Center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, you can view system and support information in the *My Systems and Premium Search* sections of the [IBM Electronic Support](#) page.

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or go to the [IBM Electronic Support](#) website.

Prices

The prices are unchanged by this announcement.

Announcement countries

All European, Middle Eastern, and African countries except Islamic Republic of Iran, Sudan, Syrian Arab Republic.

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<http://www.ibm.com/planetwide/>

Corrections

(Corrected on August 23, 2016)

Revised Program number and Charge metric sections.