

# Hardware withdrawal: Toshiba SurePOS 500 Selected models and features - Replacements available

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## Overview

Effective December 31, 2013, Toshiba® Global Commerce Solutions will withdraw from marketing the following products. On or after that date, you can no longer order these models and features directly from Toshiba .

You can obtain the products on an as-available basis through Toshiba Business Partners.

## Withdrawn products

Description	Machine type	Model
IBM SurePOS™ 500 Premium Standard Model	4852	566
IBM SurePOS 500 Premium Depot Model	4852	56D
IBM SurePOS 500 Premium Standard Model, w/Microsoft preload	4852	E66
IBM SurePOS 500 Premium Depot Model, w/Microsoft preload	4852	E6D

The following feature is withdrawn on machine type 4852 Models 566, E66, 56D and E6D:

Description	Feature number
Memory	
Total 2GB DDR2 Total System Memory Mod x6x	7897
SurePoint LCD Display stand for SurePOS 500	4295
SSD (64GB) Upgrade from HDD	1880

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## Replacement product information

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Withdrawn product	Replacement product	Machine/model feature/part
Model 566	Model 570	4852/570
Model 56D	Model 57D	4852/57D
Model E66	Model E70	4852/E70
Model E6D	Model E7D	4852/E7D

For additional information, refer to Hardware Announcement [113-065](#), dated April 30, 2013.

### Business Partner information

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If you are a Direct Reseller - System Reseller acquiring products from IBM, you may link directly to Business Partner information for this announcement. A PartnerWorld ID and password are required (use IBM ID).

<https://www.ibm.com/partnerworld/mem/sla.jsp?num=913-073>

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