



# Software withdrawal: IBM Lotus EasySync Pro 4.x

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## Overview

Effective on the dates listed below, IBM® will withdraw from marketing, part numbers from the following product release(s) licensed under the IBM International Program License Agreement:

Program number	VRM	withdraw from marketing date	Program release name
5724-I44	4.2.3	04/09/13	IBM Lotus® EasySync® Pro V4.2.3
5724-I44	4.2.4	04/09/13	IBM Lotus EasySync Pro V4.2.4
5724-I44	4.2.6	04/09/13	IBM Lotus EasySync Pro V4.2.6
5724-I44	4.2.7	04/09/13	IBM Lotus EasySync Pro V4.2.7

On or after that date, you can no longer obtain the withdrawn product(s) directly from IBM . They may be obtained on an as-available basis through IBM authorized remarketers.

Effective on the dates listed below, IBM will withdraw support from the following product release(s) licensed under the IBM International Program License Agreement:

Program number	VRM	withdraw from support date	Program release name
5724-I44	4.2.3	04/30/14	IBM Lotus EasySync Pro
5724-I44	4.2.2	04/30/14	IBM Lotus EasySync Pro
5724-I44	4.2.6	04/30/14	IBM Lotus EasySync Pro
5724-I44	4.2.4	04/30/14	IBM Lotus EasySync Pro
5724-I44	4.2.7	04/30/14	IBM Lotus EasySync Pro

## Replacement information

**Replacement products:** None

Effective April 30, 2014, IBM will withdraw IBM EasySync Pro 4.x from service offerings. Customers will no longer be able to receive support for these offerings after that date.

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## Description

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Effective **April 09, 2013**, IBM will withdraw from marketing the following products licensed under the IBM International Program License Agreement. A replacement product and availability date is listed if one is available.

Withdrawn products                      Replacement products

Part number	Product name	Part number
5724-I44	IBM Lotus EasySync Pro V4.2.6	
AH0X3ML	IBM Lotus EasySync Pro Windows 2000, windows Vista Business, windows XP Fami	None
5724-I44	IBM Lotus EasySync Pro V4.2.7	
AH12WML	IBM Lotus EasySync Pro V4.2.7 windows Multilingual Media Pack	None
5724-I44	IBM Lotus EasySync Pro V4.2.4	
AH0PNML	IBM Lotus EasySync Pro Windows 2000, windows XP V4.2.4 Non-Cryptographic CD	None
5724-I44	IBM Lotus EasySync Pro	
D5D3CLL	IBM Lotus EasySync Pro AuthUsers License & SW S&S 12 Months	None
E1D3ELL	IBM Lotus EasySync Pro AuthUsers SW S&S Annual Renewal	None
D5D3FLL	IBM Lotus EasySync Pro AuthUsers SW S&S Reinstatement 12 Months	None
5724-I44	IBM Lotus EasySync Pro V4.2.3	
AH0N4ML	EasySync Pro windows 2000, windows 95, windows XP, windows 98, windows NT V4.2	None

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## Technical support

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Remote technical support is provided as defined by the International Passport Advantage® Agreement.

Refer to the Software support website for product support information

<http://www.ibm.com/software/support/>

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