

# IBM Maximo Asset Management Scheduler V7.6.7, IBM Maximo Asset Management Scheduler Plus V7.6.7, and IBM Maximo for Nuclear Power V7.6.1 deliver new capabilities and platform enhancements for increased productivity and efficiency

## Table of contents

<a href="#">1 Overview</a>	<a href="#">4 Technical information</a>
<a href="#">3 Key prerequisites</a>	<a href="#">5 Ordering information</a>
<a href="#">3 Planned availability date</a>	<a href="#">12 Terms and conditions</a>
<a href="#">3 Program number</a>	<a href="#">16 Prices</a>
<a href="#">4 Publications</a>	<a href="#">17 Order now</a>

## At a glance

Selected IBM<sup>(R)</sup> Maximo<sup>(R)</sup> offerings feature updates and platform enhancements:

- IBM Maximo Asset Management Scheduler V7.6.7 offers many usability improvements to the Graphical Assignment application, variable alternate availability, configurable mouse-over and tool tips, as well as optimization and performance enhancements.
- IBM Maximo Asset Management Scheduler Plus V7.6.7 delivers a new project schedule dashboard/report and SMS notifications for both customer appointment booking and weather alerts.
- IBM Maximo for Nuclear Power V7.6.1 delivers new capabilities that enhance the functionality of the work management process with improvements to clearance requests, revision plans, tag transfers, and temporary lifts.

## Overview

**IBM Maximo Asset Management Scheduler V7.6.7** enables planners and schedulers to graphically view work orders and preventive maintenance schedules on a Gantt chart, providing access to critical factors needed for the creation of an accurate and meaningful work schedule. It also accommodates the needs of the supervisors, dispatchers, and the field technicians in an effort to streamline the entire Maximo work management process.

Maximo Asset Management Scheduler V7.6.7 enhancements provide:

- Better usability experience with the Graphical Assignment application. Some of the improved features include filtering work through the assignment view; highlighting related assignments; showing dependencies between selected assignments; and showing all dependencies in assignment view.
- New option for variable alternate availability capability. When overriding the resource availability in a schedule from Maximo data, users can now have different values for different days within the schedule.
- Configurable mouse-over data and tool tips data.
- Augmented optimization models. The Graphical Scheduling application now optimizes using the labor true availability or the override/variable alternative availability of resources; the Graphical Assignment application now optimizes by considering the secondary work zones of a labor or crew.

- Performance improvements. Enhancements include a new project flag alert that prevents users from loading related or nonpersistent fields; improved SQL; additional capability for selecting one or more rows for refresh; and other enhancements based on performance testing.

**IBM Maximo Asset Management Scheduler Plus V7.6.7** is an advanced work management tool for Maximo Asset Management that extends the capabilities of Maximo Scheduler to enable users to manage large projects (such as shutdowns, outages, and turnarounds), as well as all planned and unplanned maintenance, across either a broad geographic area or where weather plays an important factor in asset availability. It also includes all the capabilities of Maximo Scheduler. With this Maximo embedded solution, end-to-end work management can be accomplished using a single system of record.

Maximo Asset Management Scheduler Plus V7.6.7 enhancements provide:

- Capability to see the status of one or more project schedules in a dashboard/report
- SMS notification for weather event alerts
- SMS notifications supporting customer appointment bookings

**IBM Maximo for Nuclear Power V7.6.1** is a robust enterprise asset management system that manages the lifecycle of assets of nuclear plants and fleets. It streamlines and automates key asset management processes while providing a single platform for managing all asset types. It also supports industry-specific requirements by modeling nuclear objects and business processes, including:

- Technical specifications
- Clearances
- Permits
- Surveillance testing
- Corrective actions

IBM Maximo Nuclear Power V7.6.1 offers Extended Operational Management with major functionality added for complex capabilities required by nuclear power and other sophisticated power generation users.

Version 7.6.1 of Maximo Nuclear Power brings the following new features:

- Clearance requests function
  - As part of the work management process, provides the capability for the personnel who require clearance protection to communicate a concise description of the work that requires protection
  - Provides a simple approval cycle for the CLRQ (including personnel accountability) and the capability to capture and return comments
  - Provides the capability to associate one or more Clearance Requests with a work order
  - Provides CLRQ visibility to both the work order for which the clearance request was created and the clearance that satisfies the clearance request
  - Offers the capability to identify the clearance request by type; for example, INITIAL, TEMPLIFT, PHASE1, and so on
- Revision plans
  - Features new revision functionality that supports the prestaging of clearance boundary changes and related work orders, as well as key operations approvals
- Work order tag transfer
  - Enhances the work management process with the capability to adjust tag boundaries at any point of the clearance lifecycle, along with comprehensive operations and maintenance approval for all changes
- Temporary lifts

- Removes one or more tags from a clearance for a limited duration, while changing the position of the previously tagged component. At the conclusion of the Temporary Lift, if the activities triggering the Temporary Lift are completed successfully and the tags do not need to be rehung, then the tags can be directly restored.

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## Key prerequisites

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See the [Hardware requirements](#) and [Software requirements](#) sections.

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## Planned availability date

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- November 17, 2017: IBM Maximo for Nuclear Power
- December 8, 2017: IBM Maximo Asset Management Scheduler and IBM Maximo Asset Management Scheduler Plus

See the [Availability of national languages](#) section for national language availability.

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## Section 508 of the US Rehabilitation Act

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IBM makes no representation about the Section 508 status of the third-party electronic and information technology product in this offering. Contact the vendor for specific, current information about the Section 508 status of this product.

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## Availability of national languages

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For a complete list of IBM Maximo products' supported languages, go to the [Product Configuration Matrix](#) website.

Translation information, if available, can be found at the [Translation Reports](#) website.

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## Program number

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Program number	VRM	Program name
5724-U18	7.6.7	IBM Maximo Asset Management Scheduler
5724-U18	7.6.7	IBM Maximo Asset Management Scheduler Plus
5724-U19	7.6.1	IBM Maximo for Nuclear Power

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## Education support

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IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers can be found on [IBM authorized training](#) website.

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

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## Offering Information

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Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage<sup>\(R\)</sup>](#) and [Passport Advantage Express<sup>\(R\)</sup>](#) website.

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## Publications

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English and national language product documentation can be accessed in [IBM Knowledge Center](#).

English product documentation is also included with the program software and may be printed.

English publications will be available on the product's general availability date. National language publications will be available within 60 days of general availability. See the [Product Configuration Matrix](#) for additional information about translation of publications.

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## Services

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### Software Services

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IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

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## Technical information

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### Specified operating environment

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#### *Hardware requirements*

See the [IBM developerWorks<sup>\(R\)</sup>](#) website for IBM Maximo Asset Management Scheduler V7.6.7, IBM Maximo Asset Management Scheduler Plus V7.6.7, and IBM Maximo for Nuclear Power V7.6.1 hardware requirements, available on November 17, 2017.

#### *Software requirements*

See the [IBM developerWorks](#) website for IBM Maximo Asset Management Scheduler V7.6.7, IBM Maximo Asset Management Scheduler Plus V7.6.7, and IBM Maximo for Nuclear Power V7.6.1 software requirements, available on November 17, 2017.

A complete listing of supported software can be obtained at the [IBM Software Product Compatibility Reports](#) website.

#### *IBM Electronic Support*

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement. Read about the Electronic Support portfolio of tools on the [IBM Electronic Support](#) website.

You can also access the [IBM Support Portal](#) page and the online [Service requests and PMRs](#) tool for more support.

## Planning information

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To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the [Find a Business Partner](#) page.

Product group: Maximo Asset Management

Product:

Program number	Program name
5724-U18	IBM Maximo Asset Management Scheduler
5724-U18	IBM Maximo Asset Management Scheduler Plus

Product category: Maximo Asset Management

Product group: Maximo Industry Solutions

Product:

Program number	Program name
5724-U19	IBM Maximo for Nuclear Power

Product category: Maximo Industry Solutions

The following part numbers were previously announced.

### IBM Maximo Asset Management Scheduler (5724-U18)

Part number description	Part number
IBM Maximo Asset Management Scheduler Authorized User License + SW Subscription & Support 12 Months	D0AYULL
IBM Maximo Asset Management Scheduler Authorized User SW Subscription & Support Reinstatement 12 Months	D0AYVLL
IBM Maximo Asset Management Scheduler Authorized User from IBM Maximo Adapter for Primavera Authorized User Trade Up Licence + SW Subscription & Support 12 Months	D17I5LL
IBM Maximo Asset Management Scheduler Authorized User from IBM Maximo Adapter	D17I6LL

<b>Part number description</b>	<b>Part number</b>
for Microsoft™ Project Authorized User Trade Up Licence + SW Subscription & Support 12 Months	
IBM Maximo Asset Management For Scheduler Authorized User Monthly License	D1D2GLL
IBM Maximo Asset Management Scheduler Authorized User Annual SW Subscription & Support Renewal	E07QSLL
IBM Maximo Asset Management Scheduler for Linux <sup>(R)</sup> on System z <sup>(R)</sup> Authorized User License + SW Subscription & Support 12 Months	D0AYWLL
IBM Maximo Asset Management Scheduler for Linux on System z Authorized User SW Subscription & Support Reinstatement 12 Months	D0AYXLL
IBM Maximo Asset Management Scheduler for Linux on System z Authorized User from IBM Maximo Adppter for Primavera for Linux on System z Authorized User Trade Up Lic + SW S&S 12 Mo	D17I7LL
IBM Maximo Asset Management Scheduler for Linux on System z Authorized User from IBM Maximo Adppter for Microsoft Projct for Linux on Systm z Authorized User Trade Up Lic + SW S&S 12 Mo	D17I8LL
IBM Maximo Asset Management Scheduler for Linux on System z Authorized User Monthly License	D18QXLL
IBM Maximo Asset Management Scheduler for Linux on System z Authorized User Annual SW Subscription & Support Renewal	E07QTLL
IBM Maximo Asset Management Scheduler Concurrent User License + SW Subscription & Support 12 Months	D1Q6XLL
IBM Maximo Asset Management Scheduler Concurrent User SW Subscription & Support Reinstatement 12 Months	D1Q6YLL
IBM Maximo Asset Management Scheduler Concurrent User Trade Up from 3 Maximo Asset Management Scheduler Authorized User + SW Subscription & Support 12 Months	D1Q6ZLL
IBM Maximo Asset Management Scheduler Concurrent User Monthly License	D1Q70LL
IBM Maximo Asset Management Scheduler Concurrent User Annual SW Subscription & Support Renewal 12 Months	E0N2SLL
IBM Maximo Asset Management Scheduler Concurrent User Linux z System + SW Subscription & Support 12 Months	D1Q71LL
IBM Maximo Asset Management Scheduler Concurrent User Linux z System SW Subscription & Support Reinstatement 12 Months	D1Q72LL
IBM Maximo Asset Management Scheduler Concurrent User Linux on z System Trade Up from 3 Maximo Asset Management Scheduler Authorized User Linux on z System + SW Subscription & Support 12 Months	D1Q73LL
IBM Maximo Asset Management Scheduler Concurrent User Linux z System Monthly License	D1Q74LL

<b>Part number description</b>	<b>Part number</b>
IBM Maximo Asset Management Scheduler Concurrent User Linux z System Annual SW Subscription & Support Renewal	E0N2TLL

### **IBM Maximo Asset Management Scheduler Plus (5724-U18)**

<b>Part number description</b>	<b>Part number</b>
IBM Maximo Asset Management Scheduler Plus per Authorized User License + SW Subscription & Support 12 Months	D1UE3LL
IBM Maximo Asset Management Scheduler Plus per Authorized User SW Subscription & Support Reinstatement 12 Months	D1UE4LL
IBM Maximo Asset Management Scheduler Plus per Authorized User Trade Up from IBM Maximo Asset Management Scheduler per Authorized User + SW Subscription & Support 12 Months	D1UE5LL
IBM Maximo Asset Management Scheduler Plus per Authorized User Monthly License	D1UENLL
IBM Maximo Asset Management Scheduler Plus per Authorized User Annual SW Subscription & Support Renewal	E0NSDLL
IBM Maximo Asset Management Scheduler Plus per Concurrent User License + SW Subscription & Support 12 Months	D1UE6LL
IBM Maximo Asset Management Scheduler Plus per Concurrent User SW Subscription & Support Reinstatement 12 Months	D1UE7LL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Trade Up from IBM Maximo Asset Management Scheduler per Concurrent User + SW Subscription & Support 12 Months	D1UE8LL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Monthly License	D1UEPLL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Annual SW Subscription & Support Renewal	E0NSELL
IBM Maximo Asset Management Scheduler Plus per Authorized User Linux z System License + SW Subscription & Support 12 Months	D1UE9LL
IBM Maximo Asset Management Scheduler Plus per Authorized User Linux z System SW Subscription & Support Reinstatement 12 Months	D1UEALL
IBM Maximo Asset Management Scheduler Plus per Authorized User Linux z System Trade Up from IBM Maximo Asset Management Scheduler per Authorized User Linux z System + SW Subscription	D1UEBLL
IBM Maximo Asset Management Scheduler Plus per Authorized User Linux z System Monthly License	D1UEQLL
IBM Maximo Asset Management Scheduler Plus per Authorized User Linux z System Annual SW Subscription & Support Renewal	E0NSFLL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Linux z System License + SW Subscription & Support 12 Months	D1UECLL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Linux z System SW Subscription & Support Reinstatement 12 Months	D1UEDLL

<b>Part number description</b>	<b>Part number</b>
IBM Maximo Asset Management Scheduler Plus per Concurrent User Linux z System Trade Up from IBM Maximo Asset Management Scheduler per Concurrent User Linux z System + SW Subscription & Support 12 Months	D1UEELL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Linux z System Monthly License	D1UERLL
IBM Maximo Asset Management Scheduler Plus per Concurrent User Linux z System Annual SW Subscription & Support Renewal	E0NSGLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User License + SW Subscription & Support 12 Months	D1UEFLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User SW Subscription & Support Reinstatement 12 Months	D1UEGLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Monthly License	D1UESLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Annual SW Subscription & Support Renewal	E0NSHLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User License + SW Subscription & Support 12 Months	D1UEHLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User SW Subscription & Support Reinstatement 12 Months	D1UEILL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Monthly License	D1UETLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Annual SW Subscription & Support Renewal	E0NSILL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Linux z System License + SW Subscription & Support 12 Months	D1UEJLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Linux z System SW Subscription & Support Reinstatement 12 Months	D1UEKLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Linux z System Monthly License	D1UEULL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Authorized User Linux z System Annual SW Subscription & Support Renewal	E0NSJLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Linux z System License + SW Subscription & Support 12 Months	D1UELLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Linux z System SW Subscription & Support Reinstatement 12 Months	D1UEMLL



<b>Part number description</b>	<b>Part number</b>
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Linux z System Monthly License	D1UEVLL
IBM Maximo Graphical Appointment Book for Scheduler Plus per Concurrent User Linux z System Annual SW Subscription & Support Renewal	E0NSKLL

### **IBM Maximo for Nuclear Power (5724-U19)**

<b>Part number description</b>	<b>Part number</b>
IBM Maximo for Nuclear Power Authorized User License + SW Subscription & Support 12 Months	D0GYZLL
IBM Maximo for Nuclear Power Authorized User SW Subscription & Support Reinstatement 12 Months	D0GZ0LL
IBM Maximo for Nuclear Power Authorized User from Maximo Asset Management Authorized User Trade Up License + SW Subscription & Support 12 Months	D0GZ1LL
IBM Maximo for Nuclear Power Authorized User from Maximo Asset Management Limited Use Authorized User Trade Up License + SW Subscription & Support 12 Months	D0GZ2LL
IBM Maximo for Nuclear Power Authorized User from Maximo for Nuclear Power <sup>(R)</sup> Limited Use Authorized User Trade Up License + SW Subscription & Support 12 Months	D0T0ULL
IBM Maximo for Nuclear Power Authorized User Monthly License	D18R5LL
IBM Maximo for Nuclear Power Authorized User Annual SW Subscription & Support Renewal	E0AV5LL
IBM Maximo for Nuclear Power Add On Authorized User License + SW Subscription & Support 12 Months	D0GZ3LL
IBM Maximo for Nuclear Power Add On Authorized User SW Subscription & Support Reinstatement 12 Months	D0GZ4LL
IBM Maximo for Nuclear Power Add on Authorized User Monthly License	D18R7LL
IBM Maximo for Nuclear Power Add On Authorized User Annual SW Subscription & Support Renewal	E0AV6LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User License + SW Subscription & Support 12 Months	D0GZ5LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User SW Subscription & Support Reinstatement 12 Months	D0GZ6LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User from Maximo Asset Management Linux on System z Limited Use Authorized User Trade Up License + SW Subscription & Support 12 Months	D0GZ7LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User from Maximo Asset Management Linux on System z Authorized User Trade Up License + SW Subscription & Support 12 Months	D0GZ8LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User from Maximo	D0T0VLL

<b>Part number description</b>	<b>Part number</b>
for Nuclear Power Limited Use for Linux on System z Athorized User Trade Up Licence + SW Subscription & Support 12 Months	
IBM Maximo for Nuclear Power for Linux on System z Authorized User Monthly License	D18R6LL
IBM Maximo for Nuclear Power for Linux on System z Authorized User Annual SW Subscription & Support Renewal	E0AV7LL
IBM Maximo for Nuclear Power for Linux on System z Add On Authorized User License + SW Subscription & Support 12 Months	D0GZ9LL
IBM Maximo for Nuclear Power for Linux on System z Add On Authorized User SW Subscription & Support Reinstatement 12 Months	D0GZALL
IBM Maximo for Nuclear Power Add on for Linux on System z Authorized User Monthly License	D18R8LL
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IBM Maximo for Nuclear Power Limited Use Authorized User Licence + SW Subscription & Support 12 Months	D0S8PLL
IBM Maximo for Nuclear Power Limited Use Authorized User SW Subscription & Support Reinstatement 12 Months	D0S8QLL
IBM Maximo for Nuclear Power Limited Use Authorized User from Maximo Asset Management Limited Use Authorized User Trade Up Licence + SW Subscription & Support 12 Months	D0S8RLL
IBM Maximo for Nuclear Power Limited Use Authorized User Monthly License	D18R9LL
IBM Maximo for Nuclear Power Limited Use Authorized User Annual SW Subscription & Support Renewal	E0ED9LL
IBM Maximo for Nuclear Power Limited Use for Linux on System z Authorized User Licence + SW Subscription & Support 12 Months	D0S8SLL
IBM Maximo for Nuclear Power Limited Use for Linux on System z Authorized User SW Subscription & Support Reinstatement 12 Months	D0S8TLL
IBM Maximo for Nuclear Power Limited Use for Linux on System z Authorized User from Maximo Asset Management Limited Use for Linux on System z Authorized User Trade Up Licence + SW Subscription & Support 12 Months	D0S8ULL
IBM Maximo for Nuclear Power Limited Use for Linux on System z Authorized User Monthly License	D18RALL
IBM Maximo for Nuclear Power Limited Use for Linux on System z Authorized User Annual SW Subscription & Support Renewal	E0EDALL
IBM Maximo for Nuclear Power Concurrent User Monthly License	D1SB0LL
IBM Maximo for Nuclear Power Concurrent User License + SW Subscription & Support 12 Months	D1SD0LL

<b>Part number description</b>	<b>Part number</b>
IBM Maximo for Nuclear Power Concurrent User SW Subscription & Support Reinstatement 12 Months	D1SD1LL
IBM Maximo for Nuclear Power Concurrent User License Trade Up From Maximo Asset Management Concurrent User License + SW Subscription & Support 12 Months	D1SD2LL
IBM Maximo for Nuclear Power Concurrent User License Trade Up From 3 Maximo Nuclear Power Authorized User License + SW Subscription & Support 12 Months	D1SD3LL
IBM Maximo for Nuclear Power Concurrent User Annual SW Subscription & Support Renewal 12 Months	E0NHVLL
IBM Maximo for Nuclear Power Concurrent User Linux On z Systems <sup>(R)</sup> Monthly License	D1SB1LL
IBM Maximo for Nuclear Power Concurrent User License Linux On z Systems + SW Subscription & Support 12 Months	D1SCWLL
IBM Maximo for Nuclear Power Concurrent User Linux On z Systems SW Subscription & Support Reinstatement 12 Months	D1SCXLL
IBM Maximo for Nuclear Power Concurrent User License Linux On z Systems Trade up from Maximo Asset Management Concurrent User License Linux On z Systems + SW Subscription & Support 12 Months	D1SCYLL
IBM Maximo for Nuclear Power Concurrent User License Linux On z Systems Trade Up From 3 Maximo for Nuclear Power Authorized User License Linux On z Systems + SW Subscription & Support 12 Months	D1SCZLL
IBM Maximo for Nuclear Power Concurrent User Linux On z Systems Annual SW Subscription & Support Renewal	E0NHULL
IBM Maximo for Nuclear Power Add On Concurrent User Monthly License	D1SB2LL
IBM Maximo for Nuclear Power Add On Concurrent User License + SW Subscription & Support 12 Months	D1SH0LL
IBM Maximo for Nuclear Power Add On Concurrent User SW Subscription & Support Reinstatement 12 Months	D1SH1LL
IBM Maximo for Nuclear Power Add On Concurrent User License Trade Up From 3 Maximo for Nuclear Power Add On Authorized User License + SW Subscription & Support 12 Months	D1SH2LL
IBM Maximo for Nuclear Power Add On Concurrent User Annual SW Subscription & Support Renewal	E0NHXLL
IBM Maximo for Nuclear Power Add On Concurrent User Linux On z Systems Monthly License	D1SB3LL
IBM Maximo for Nuclear Power Add On Concurrent User License Linux On z Systems + SW Subscription & Support 12 Month	D1SDALL
IBM Maximo for Nuclear Power Add On Concurrent User Linux On z Systems SW Subscription & Support Reinstatement 12 Months	D1SDBLL

Part number description	Part number
IBM Maximo for Nuclear Power Add On Concurrent User License Linux On z Systems Trade Up From 3 Maximo for Nuclear Power Add On Authorized User License Linux On z Systems + SW Subscription & Support 12 Months	D1SDCLL
IBM Maximo for Nuclear Power Add On Concurrent User Linux On z Systems Annual SW Subscription & Support Renewal	EONHWLL

### Charge metric

Program name	PID number	Charge metric
IBM Maximo Asset Management Scheduler	5724-U18	Authorized User, Concurrent User
IBM Maximo Asset Management Scheduler Plus	5724-U18	Authorized User, Concurrent User
IBM Maximo for Nuclear Power	5724-U19	Authorized User, Concurrent User

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## License Information number

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Program number	Program name	License document number
5724-U18	IBM Maximo Asset Management Scheduler V7.6.7	L-SNEP-ANGJ4S
5724-U18	IBM Maximo Asset Management Scheduler Plus V7.6.7	L-SNEP-ANGJ5N
5724-U19	IBM Maximo for Nuclear Power Authorized and Limited Use User V7.6.1	L-SNEP-APSM43
5724-U19	IBM Maximo for Nuclear Power Add-on User V7.6.1	L-SNEP-APSM34

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## Limited warranty applies

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Yes

## Limited warranty

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IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

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This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, through an announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

For additional information about the IBM Software Support Lifecycle Policy, see the [IBM Software Support Lifecycle Policy](#) website.

### **Money-back guarantee**

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If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

### **Volume orders (IVO)**

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No

### **Passport Advantage applies**

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Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

### **Software Subscription and Support applies**

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Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available,

electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the [IBM Software Support Handbook](#). Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the [IBM Software Support Handbook](#).

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

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### **IBM Operational Support Services - SoftwareXcel**

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No

### **Variable charges apply**

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No

### **Educational allowance available**

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Not applicable.

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## **Statement of good security practices**

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IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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## **IBM Electronic Services**

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to organizations that have IBM Systems. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically

report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, go to the [IBM Electronic Support](#) website.

The IBM Electronic Support portal is a single internet entry point that replaces the multiple entry points traditionally used to access IBM internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for organizations that are Electronic Service Agent tool-enabled to track system inventory and find pertinent fixes.

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## Benefits

**Increased uptime:** The Electronic Service Agent™ tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean human intervention is not required to report errors.

**Security:** The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool is designed to securely transmit either through the internet (HTTPS or VPN) or modem to provide organizations a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into an organization's system.

For additional information, go to the [IBM Electronic Service Agent](#) website.

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For more information about how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or go to the [IBM Electronic Support](#) website.

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## Prices

### Business Partner information



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For current prices, contact your IBM representative

### **Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Channel Value Rewards. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

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