



# IBM Maximo Mobile Suite V7.5.1, IBM Maximo Health, Safety and Environment Manager V7.5.1, and IBM Maximo Oil & Gas V7.5.1 updates

## Table of contents

<a href="#">1 Overview</a>	<a href="#">3 Technical information</a>
<a href="#">2 Planned availability date</a>	<a href="#">5 Ordering information</a>
<a href="#">2 Description</a>	<a href="#">6 Terms and conditions</a>
<a href="#">2 Program number</a>	<a href="#">10 Prices</a>
<a href="#">3 Publications</a>	<a href="#">11 Order now</a>

## At a glance

IBM® Maximo® Mobile Suite V7.5.1 supports Android devices, IBM Maximo Oil & Gas V7.5.1 provides permit to work, audit, and survey capabilities, and IBM Maximo Health, Safety and Environment Manager V7.5.1 delivers closed-loop management capabilities.

For ordering, contact Your IBM representative or an IBM Business Partner.  
For more information contact the Americas Call Centers at  
800-IBM-CALL (426-2255).

Reference: YE001

## Overview

IBM Maximo Mobile Suite V7.5.1 includes:

- IBM Maximo Mobile Work Manager
- IBM Maximo Inventory Manager
- IBM Maximo Mobile Asset Manager

IBM Maximo Mobile Suite allows users of IBM Maximo to perform their work actions from the point of execution out in the field. IBM Maximo Mobile Suite V7.5.1 supports the use of Android devices in addition to the Windows™ mobile devices supported in past releases.

IBM Maximo professionals can streamline field based work management processes by capturing results as they occur with IBM Maximo Mobile Work Manager. IBM Maximo Mobile Suite can execute critical inventory actions in the storeroom or receiving dock via IBM Maximo Mobile Inventory Manager. New or existing business assets can be managed more efficiently with the use of IBM Maximo Mobile Asset Manager. The entire IBM Maximo Mobile Suite of products allows users to work more efficiently while not being confined to their workstations.

IBM Maximo Oil & Gas V7.5.1 provides industry-specific capabilities on top of IBM Maximo to support the business processes of oil, gas, and petrochemical companies. Key business drivers, such as improved production and operational efficiency, are rapidly moving the industry to integrated operations and maintenance to address production, safety, and reliability across multiple stakeholders -- for example, operations, engineering, maintenance and health, safety and environment. IBM Maximo Oil & Gas addresses many key areas such as operations management, integrity management, risk management, investigation management, work

management, asset management, maintenance, repair and operations supply management, compliance management, and knowledge management. There are over 40 supporting applications in the current version of the IBM Maximo Oil & Gas solution.

IBM Maximo Health, Safety and Environment Manager V7.5.1 delivers health, safety, and environment capabilities for incident reporting, risk assessment, corrective action, quality assurance, inspection, management of change, condition reporting, training, permit to work, and audits and surveys. When coupled with IBM Maximo's capabilities in work management, scheduling, preventive maintenance, job plan creation, monitoring, document control, reporting, and collaboration, Maximo Health, Safety and Environment Manager V7.5.1 provides a closed-loop management platform that focuses on execution excellence. Being able to link health, safety, and environmental activities to specific assets, classes of assets, or locations provides an extensive venue to view and manage associated risks and compliance.

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## Planned availability date

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- March 15, 2013: Electronic download
- April 5, 2013: Physical media

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## Description

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### Accessibility by people with disabilities

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A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

[http://www.ibm.com/able/product\\_accessibility/index.html](http://www.ibm.com/able/product_accessibility/index.html)

### Section 508 of the US Rehabilitation Act

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IBM Maximo Mobile Suite, IBM Maximo Oil & Gas, and IBM Maximo Health, Safety and Environment Manager satisfy the applicable requirements of Section 508 of the Rehabilitation Act when used in accordance with associated IBM documentation, provided that any assistive technology with the product or products properly interoperates. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

[http://www.ibm.com/able/product\\_accessibility/index.html](http://www.ibm.com/able/product_accessibility/index.html)

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## Program number

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Program number	VRM	Program name
5724-U18	7.5.1	Maximo Health, Safety and Environment Manager
5724-Z22	7.5.1	Maximo Mobile Suite
5724-U20	7.5.1	Maximo Oil & Gas

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this program.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

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## Technical information

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### **Specified operating environment**

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#### ***Hardware requirements***

##### **IBM Maximo Mobile Suite V7.5.1**

Mobile devices:

- Minimum of 256 megabytes of RAM.
- Medium, large, and extra large size screens are supported.
- Medium, high, and extra high densities are supported.
- An environment that supports HTTP protocol, such as LAN TCP/IP, WiFi, cellular, or satellite communications.

PC devices:

- Minimum of 1 gigabyte of memory
- An environment that supports HTTP protocol, such as LAN TCP/IP, WiFi, cellular, or satellite communications

#### ***Software requirements***

##### **IBM Maximo Mobile Suite V7.5.1**

**Mobile devices:**

- Microsoft™ Windows Mobile 5.0, 6.1, or 6.5.1
- Android 2.3.7, 3.2, 4.0.4, or later

**PC devices:**

- Microsoft Windows XP, Vista, and Windows 7 devices
- IBM WebSphere® Everyplace® Custom Environment, which is included with IBM Maximo Mobile Suite
- Microsoft ActiveSync 4.0 or Windows Mobile Device Center

For IBM Maximo Asset Management V7.5 requirements, refer to the Patch Configuration Matrix on Support Online and the Maximo Installation Guide.

Mobile devices have much less computing power than a typical laptop or desktop computer.

The memory and processor speeds on mobile devices impact the performance of the application.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### ***IBM Electronic Support***

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement, at no additional charge.

Read about the Electronic Support portfolio of tools

<http://ibm.com/electronicssupport>

Access the IBM Support Portal

<http://ibm.com/support>

Access the online Service Request tool

<http://ibm.com/support/servicerequest>

### **Planning information**

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#### ***Packaging***

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

#### **Security, auditability, and control**

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The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## **Software Services**

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IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

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## Ordering information

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This product is only available via Passport Advantage . It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

[http://www.ibm.com/partnerworld/page/svp\\_authorized\\_portfolio](http://www.ibm.com/partnerworld/page/svp_authorized_portfolio)

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/wps/bplocator/>

### **Passport Advantage customer: Media pack entitlement details**

Customers with active maintenance or subscription for the products listed are entitled to receive the previously announced corresponding media pack(s).

IBM Maximo Mobile Suite V7.5.1 - 5724-Z22

Part number Description

BJ0YFML IBM Maximo Mobile Asset Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

BJ0YHML IBM Maximo Mobile Inventory Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

BJ0YEML IBM Maximo Mobile Work Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

IBM Maximo Health, Safety and Environment Manager - 5724-U18

Part number Description

BJ0Z6ML IBM Maximo Health, Safety and Environment Manager Version  
7.5.1 Multiplatform Multilingual Media Pack

IBM Maximo Oil & Gas - 5724-U20

Part number Description

BJ0Y1ML IBM Maximo for Oil and Gas Version 7.5.1  
Multiplatforms Multilingual Media Pack

### **Current licensees**

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#### ***New licensees***

Orders for new licenses will be accepted now.

Shipment will begin on the planned availability date.

### **Basic license**

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#### **Ordering information for Passport Advantage**

Passport Advantage allows you to have a common anniversary date Software Subscription and Support (SW S&S) renewals, which can simplify management and budgeting for eligible new versions and releases (and related technical support) for your covered products. The anniversary date, established at the start of your

Passport Advantage Agreement, will remain unchanged while your Passport Advantage Agreement remains in effect.

New software purchases will initially include twelve full months of Software Subscription and Support (also referred to as Software Maintenance). Software Subscription and Support in the second year (the first year of renewal) can be prorated to be coterminous with your common anniversary date. Thereafter, all Software Subscription and Support (Software Maintenance) will renew at the common anniversary date for 12 full months of Software Subscription and Support (Software Maintenance).

Refer to the IBM International Passport Advantage Agreement and to the *IBM Software Support Handbook* for specific terms relating to, and a more complete description of, technical support provided through Software Subscription and Support (Software Maintenance).

The following media pack part numbers were previously announced. These media packs have been updated to bring them to the V7.5.1 level, and will be available on April 5, 2013.

To order for Passport Advantage , specify the desired media pack part number and quantity.

#### IBM Maximo Mobile Suite V7.5.1 - 5724-Z22

Part number Description

BJ0YFML IBM Maximo Mobile Asset Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

BJ0YHML IBM Maximo Mobile Inventory Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

BJ0YEML IBM Maximo Mobile Work Manager Version 7.5.1  
Multiplatforms Multilingual Media Pack

#### IBM Maximo Health, Safety and Environment Manager - 5724-U18

Part number Description

BJ0Z6ML IBM Maximo Health, Safety and Environment Manager Version  
7.5.1 Multiplatform Multilingual Media Pack

#### IBM Maximo Oil & Gas - 5724-U20

Part number Description

BJ0Y1ML IBM Maximo for Oil and Gas Version 7.5.1  
Multiplatforms Multilingual Media Pack

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## Terms and conditions

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The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available via Passport Advantage . It is not available as shrinkwrap.

### **Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of

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IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

**License Information form number**

- L-SNEP-8YPHDX: IBM Maximo Mobile Suite
- L-SNEP-8WRJW5: IBM Maximo Health, Safety and Environment Manager
- L-SNEP-8WRJK6: IBM Maximo Oil & Gas

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

**Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM , including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of

your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

### **Other terms**

#### **Volume orders (IVO)**

No

### **IBM International Passport Advantage Agreement**

#### **Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

#### **Software Subscription and Support applies**

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

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Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

#### **IBM Operational Support Services - SoftwareXcel**

No



**System i Software Maintenance applies**

No

**Variable charges apply**

No

**Educational allowance available**

Not applicable.

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**Statement of good security practices**

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IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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**IBM Electronic Services**

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Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select `Configure Electronic Service Agent` . In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

## Benefits

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**Increased uptime:** The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

**Security:** The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

**More accurate reporting:** Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

**Customized support:** Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

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## Prices

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### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software ValueNet. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Information on charges is available at website

<http://www.ibm.com/support>

In the Electronic tools category, select the option for Purchase/upgrade tools.

## Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

Authorization to resell IBM software products is achieved at the Reseller Authorization group level. You must be authorized in the IBM Tivoli® Storage Group to sell these products. To register an opportunity for these products in the Global Partner Portal, you may use Product Family - Software: Tivoli Storage. For information, on how to become an Authorized Business Partner in IBM Software Value Plus, visit website

<https://www-304.ibm.com/partnerworld/wps/servlet/ContentHandler/svp>

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## Order now

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Phone: 800-IBM-CALL (426-2255)  
Fax: 800-2IBM-FAX (242-6329)

For IBM representative: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)

For IBM Business Partner: [pwswna@us.ibm.com](mailto:pwswna@us.ibm.com)

Mail: IBM Teleweb Customer Support  
ibm.com® Sales Execution Center, Americas North  
3500 Steeles Ave. East, Tower 3/4  
Markham, Ontario  
Canada L3R 2Z1

Reference: YE001

The Americas Call Centers, IBM's national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

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For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>