



IBM Emptoris Strategic Supply Management Managed Cloud Delivery provides fast deployment and limits upfront costs

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Overview

IBM® Emptoris® Strategic Supply Management is a global platform designed to automate and streamline spending, supplier, and contract management processes for global 2000 companies.

IBM Emptoris Strategic Supply Management Managed Cloud Delivery is an optional IBM hosting service for organizations that prefer purchasing perpetual software licenses over license rental via Software as a Service (SaaS).

SaaS is both a commercial and delivery software model whereby clients subscribe to services for a term with applications centrally delivered via a cloud computing environment and accessed by users over the Internet. Increasingly businesses are using SaaS as a common commercial and delivery model because of its ability to help reduce costs and simplify deployment.

The Managed Cloud Delivery provides flexibility for customers who wish to own the software license but pay an additional, variable charge for the hosting service. The Managed Cloud Delivery provides the same benefits of the SaaS delivery model - fast deployment, limited upfront costs and reduced impact on internal IT resource.

For details on IBM Emptoris Strategic Supply Management, refer to Software Announcement [212-504](#), dated December 11, 2012.

For ordering, contact Your IBM representative. For more information, contact the Americas Call Centers at 800-IBM-CALL (426-2255). Reference: YE001

Key prerequisites

For details, refer to the [Technical information](#) section.

Planned availability date

December 18, 2012

- IBM Emptoris Strategic Supply Management Managed Cloud Delivery products
- IBM Emptoris Strategic Supply Management V10.0 on Cloud products

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

Reference information

For information about IBM Emptoris Strategic Supply Management V10.0 portfolio, refer to Software Announcement [212-504](#), dated December 11, 2012.

Program number

Program number	VRM	Program name
5725-K08	SaaS	IBM Emptoris Strategic Supply Management Managed Cloud Delivery
5725-K09	SaaS	IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery
5725-H14	SaaS	IBM Emptoris Strategic Supply Management Cloud
5725-H15	SaaS	IBM Emptoris Rivermine Telecom Expense Management on Cloud

Education support

IBM Emptoris Strategic Supply Management Managed Cloud Delivery courses are available at the following website

http://www-304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=tp_search_results_new&noOfResultsPerPage=20&cntry=us&lang=en&rowStart=0&searchString=emptoris

IBM Training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM Training website

<http://www.ibm.com/services/learning/>

Call IBM Training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these programs.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the US) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries, free of charge.

Technical information

Specified operating environment

Hardware requirements

Client hardware requirements

For Windows™ XP, Windows Vista Business, Windows 7, and Mac OS X 10.8.2

- Hardware must meet requirements of the supported operating system level being used.
- 500 MB free disk space.
- Minimum 1 GB of physical memory recommended.
- Screen resolution of 1024 x 768, or above.

Software requirements

Client software requirements

Platform

- Mac OS X 10.8 (only supported with products that also support Safari)
- Windows XP SP3 32 bit, Windows Vista SP2, Windows 7 SP1 32 bit and 64 bit

Supported browsers

- Internet Explorer 8.0 and Internet Explorer 9.0
- Mozilla FireFox 16
- Google Chrome 22 (except IBM Emptoris Contract Management)
- Apple Safari 6.0.1 (Mac OS only) (except IBM Emptoris Sourcing)

Other software

- Adobe™ Acrobat 8.1.2, or later
- Microsoft™ Office 2003, 2007, 2010
- Microsoft Office 2007 or 2010, or later required for IBM Emptoris Contract Management
- Microsoft Office 2003 required for IBM Emptoris Telecom Expense Management
- .NET Client Profile Version 4 (IBM Emptoris Contract Management only)

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM , such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging

This product is accessed via the Internet. There are no physical or electronic deliverables. This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control

IBM Emptoris Strategic Supply Management Managed Cloud Delivery provides the security and auditability features necessary for remotely accessible software. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. We provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap. These products may only be sold directly by IBM.

Product group: IBM Emptoris Strategic Supply Management
Product Identifier Description (PID)
IBM Emptoris Strategic Supply Management Managed Cloud Delivery
(5725-K08)

Product category: Strategic Supply Management Managed Cloud Delivery

Product group: IBM Emptoris Strategic Supply Management
Product Identifier Description (PID)
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud
Delivery (5725-K09)

Product category: Rivermine Telecom Expense Management Managed Cloud
Delivery

Product group: IBM Emptoris Strategic Supply Management
Product Identifier Description (PID)
IBM Emptoris Strategic Supply Management Cloud (5725-H14)

Product category: Strategic Supply Management on Cloud

Product group: IBM Emptoris Rivermine Telecom Expense Management
Product Identifier Description (PID)
IBM Emptoris Rivermine Telecom Expense Management on Cloud (5725-H15)

Product category: Rivermine Telecom Expense Management

Charge metric

Program name	PID number	Charge metric
IBM Emptoris Strategic Supply Management Managed Cloud Delivery	5725-K08	Instance
IBM Emptoris Strategic Supply Management Managed Cloud Delivery	5725-K08	Connection
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery	5725-K09	Instance
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Connection
IBM Emptoris Strategic Supply Management Cloud	5725-H14	Instance
IBM Emptoris Rivermine Telecom Expense Management on Cloud	5725-H15	Instance

Connection

Connection is a unit of measure by which the IBM SaaS can be obtained. A Connection is a link or association of a database, application, server, or any other type of device to the IBM SaaS. Sufficient entitlements must be obtained to cover the total number of Connection.

Instance

Instance is a unit of measure by which the IBM SaaS can be obtained. An Instance is access to a specific configuration of the IBM SaaS. Sufficient entitlements must be obtained for each Instance of the IBM SaaS made available to access and use during the measurement period specified in Customer's Proof of Entitlement (PoE) or Transaction Document.

Passport Advantage

IBM Emptoris Strategic Supply Management Managed Cloud Delivery (5725-K08)

Program name/Description	Part number
IBM Emptoris Contract Management Buy Side Managed Cloud Delivery Instance Hosted per Annum	D0WJNLL
IBM Emptoris Contract Management Buy Side Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WJ8LL
IBM Emptoris Contract Management Sell Side Managed Cloud Delivery Instance Hosted per Annum	D0WJLLL
IBM Emptoris Contract Management Sell Side Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WJTLL
IBM Emptoris Spend Analysis Managed Cloud Delivery Instance Hosted per Annum	D0WJJLL
IBM Emptoris Spend Analysis Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WI9LL
IBM Emptoris Sourcing Managed Cloud Delivery Instance Hosted per Annum	D0WJDLL
IBM Emptoris Sourcing Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WIHLL
IBM Emptoris Sourcing Managed Cloud Delivery Burst Mode Instance Hosted per Annum	D0WJHLL
IBM Emptoris Sourcing Managed Cloud Delivery Burst Mode Hosted Daily Fee for Partial Month	D0WIDLL

IBM Emptoris Supplier Lifecycle Management Managed Cloud Delivery Instance Hosted per Annum	D0WJFLL
IBM Emptoris Supplier Lifecycle Management Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WI1LL
IBM Emptoris Program Management Managed Cloud Delivery Instance Hosted per Annum	D0WJSLL
IBM Emptoris Program Management Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WISLL
IBM Emptoris Managed Cloud Delivery Virtual Private Network Connection Hosted per Annum	D0WJ5LL
IBM Emptoris Managed Cloud Delivery Virtual Private Network Connection Hosted Daily Fee for Partial Month	D0WJ4LL
IBM Emptoris Strategic Supply Management Managed Cloud Delivery Encrypted Database Instance Hosted per Annum	D0WJ9LL
IBM Emptoris Strategic Supply Management Managed Cloud Delivery Encrypted Database Hosted Daily Fee for Partial Month	D0WJCLL
IBM Emptoris Managed Cloud Edge Delivery web Application Accelerator Connection Hosted per Annum	D0WJ3LL
IBM Emptoris Managed Cloud Edge Delivery web Application Accelerator Hosted Daily Fee for Partial Month	D0WJPLL

IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery (5725-K09)

IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Instance Hosted per Annum	D0WJ7LL
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Hosted Daily Fee for Partial Month	D0WINLL
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Extended Data Retention-1 Year Instance Hosted per Annum	D0WJQLL
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Extended Data Retention-1 Year Hosted Daily Fee for Partial Month	D0WJGLL
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Encrypted Database Instance Hosted per Annum	D0WJULL
IBM Emptoris Rivermine Telecom Expense Management Managed Cloud Delivery Encrypted Database Hosted Daily Fee for Partial Month	D0WJKLL

IBM Emptoris Strategic Supply Management Cloud (5725-H14)

IBM Emptoris Virtual Private Network Connection on Cloud Connection per Annum	D0WD1LL
IBM Emptoris Virtual Private Network Connection on Cloud Daily Fee for Partial Month	D0WD2LL
IBM Emptoris Strategic Supply Management Encrypted Database on Cloud Instance per Annum	D0WD5LL
IBM Emptoris Strategic Supply Management Encrypted Database on Cloud Daily Fee for Partial Month	D0WD6LL

IBM Emptoris Rivermine Telecom Expense Management on Cloud (5725-H15)

IBM Emptoris Rivermine Telecom Expense Management Extended Data Retention-1 Year on Cloud Instance per Annum	D0WCXLL
IBM Emptoris Rivermine Telecom Expense Management Extended Data Retention-1 Year on Cloud Daily Fee for Partial Month	D0WCYLL
IBM Emptoris Rivermine Telecom Expense Management Encrypted Database on Cloud Instance per Annum	D0WCZLL
IBM Emptoris Rivermine Telecom Expense Management Encrypted Database on Cloud Daily Fee for Partial Month	D0WD0LL

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This product is only available via Passport Advantage .

Subscription

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Technical support

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For details and to request support, visit

<https://www.ibm.com/support/handbook>

Technical support is included with the IBM SaaS and is not available as separate offering.

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The service's Terms of Use document is available on the IBM Software as a Service Terms of Use website

<http://www.ibm.com/software/sla/sladb.nsf/sla/tou>

Limited warranty applies

Yes

Limited warranty

IBM warrants that IBM SaaS will conform to the specifications contained in the Terms of Use. Such specifications may be supplied only in the English language, unless required by local law, without the possibility of contractual waiver or limitation. The warranty will not apply to the extent that there has been misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by Customer of a third party, or failure or damage caused by a product for which IBM is not responsible. IBM does not warrant uninterrupted or error-free operation of the service or that IBM will correct all service defects. You are responsible for the results obtained from the use of the service.

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

IBM Operational Support Services - SoftwareXcel

No

System i® Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

Prices

For additional information, contact your IBM representative.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative.

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For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>

Corrections

(Corrected on January 3, 2013)

Ordering information, Prices, and Order now sections are revised.