IBM Lotus Workforce Management V6.1 provides expanded framework and portlets for rapid assembly of employee and manager self-service solutions

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At a glance

IBM® Lotus® Workforce Management V6.1 provides a new development framework and JumpStart examples, which enable rapid assemble of IBM WebSphere® Portal based employee and manager self-service solutions that need to integrate with SAP Human Capital Management (HCM) and non-SAP systems.

Update includes:

• Options for managing authentication and employee credentials between WebSphere Portal and SAP to ensure secure seamless interaction with sensitive HR information.
• New SAP builders that make it easier to integrate with SAP HCM information and transactions - helping to improve time to value.
• New user experience builders for checklists, wizards, and Ajax support to enhance the ability to create intuitive and guided user experiences.
• An expanded set of JumpStart portlets to help serve as template examples for what can be developed and to greatly shortcut the learning process.
• Support for WebSphere Portal V6.1
• Expanded platform support, which now include Windows®, Red Hat Linux®, and AIX®

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

Overview

IBM Lotus Workforce Management V6.1 is a self-service accelerator for WebSphere Portal. It includes a set of adaptive, portal-based solutions designed for streamlining the development of human resources oriented employee and manager self-service solution in WebSphere Portal.
IBM Lotus Workforce Management helps IT build solutions which improve communication and decision making by presenting real-time information from disparate systems into one easy-to-use, consolidated view.

Based on IBM WebSphere Portal software, this solution gives employees a personalized view into all the content, self-service transactions, company intranet applications, and third-party applications and services they require.
Capabilities:

• Rapid assembly and development of self-service solution, which need to integrate with SAP Human Capital Management (HCM) and non-SAP systems.
• Provides the ability to present information to users in a secure seamless fashion.
• Has checklists and wizards that can be created, which guide employees and managers through HR activities in accordance with company policy and best practice.
• Enables rapid time to value, with JumpStart examples, that shortens the learning curve and development process.
• Helps extend the value of existing IT applications by bringing the power of IBM WebSphere Portal and Lotus to SAP HR.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections for details.

Planned availability dates

November 25, 2008: Electronic software delivery
December 9, 2008: Media and documentation

Description

New capabilities of IBM Lotus Workforce Management V6.1

• **Authentication framework** - Authentication framework provides an extensible authentication mechanism to submit and verify user credentials between IBM WebSphere Portal and SAP to ensure access to sensitive information is secure.

• **Builders** - Lotus Workforce Management V6.1 builders which integrate into WebSphere Portlet Factory to help you rapidly assemble employee and manager self-service solutions. These include:
  – The Lotus Workforce Management Base builder that provides methods to retrieve SAP user information from SAP and the WebSphere Portal credential vault.
  – The Lotus Workforce Management Credential builder that allows you to verify that a user has valid credentials when logging in to WebSphere Portal.
  – The SAP Infotype builder that allows you to extract and modify Infotypes from SAP.
  – The SAP Infotype View and Form builder that adds user interface pages for the SAP Infotype builder.
  – The SAP Read Table builder that reads data from an SAP table and returns the data as a variable.
  – The SAP Tables Merge builder that accesses data from SAP and merges the results according to a defined relationship.
  – The SAP AJAX Lookup builder that uses the AJAX type ahead feature to filter the suggestions list for fields that contain data from an SAP table.
  – The Checklist builder that allows you to develop a checklist which helps to guide users through the various activities associated with completing a given HR event.
  – The Life and Work Event Wizard Container builder that allows you to link a series of models into a framework that displays wizard steps necessary for walking a user through an HR activity or event.

• **JumpStart Portlets** - Lotus Workforce Management V6.1 includes a number of portlet templates, which are based on the new Lotus Workforce Management builders. These templates are prewired to work with SAP and can be easily modified to achieve exact requirements. JumpStarts Portlets include:
  – Employees Self-Service Portlets for:
-- Personal information: name, address, location, communications, previous employer, residence status, education, emergency contacts and family information
-- Pay and tax information: bank information, basic pay, pay slip and W4.
-- Time and attendance information: record working time, work schedule, time sheet, leave balance and leave request

Manager Self-Service Portlets for: absence create for employee, maintain employee location information, master employee data, reminder of dates, team calendar, team viewer

IPLA and Subscription and Support considerations

IPLA licenses can be transferred from one machine to another within, but not limited to an enterprise. You may aggregate the capacity for all the processors the product is operated on to achieve a more economic price. This will result in a single Proof of Entitlement (PoE). It is your responsibility to manage the distribution of Value Units within the limits of the entitlement of the product license.

Subscription and Support must cover the same capacity as the product license entitlement. Subscription and Support will be available in the country in which the agreement is made.

Statement of direction

IBM plans to continue to make enhancements to IBM Lotus Workforce Management that help you accelerate the deployment and value you get from using IBM WebSphere Portal as a self-service front end to enterprise applications.

All statements regarding IBM's plans, directions, and intent are subject to change or withdrawal without notice.

Reference information


Availability of national languages

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<th>Product description</th>
<th>Language</th>
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Program number

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<tr>
<td>5724-S29</td>
<td>6.1.0</td>
<td>IBM Lotus Workforce Management</td>
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Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site


Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the Web site at

  http://www.lotus.com/education

Technical Skills Software Workshop

No-fee technical skills training workshops (English only) for this product are offered to customers and business partners to gain hands-on skills for installing, configuring, operating, and supporting this product. The workshops are ideal for customers and business partners who are in the process of evaluating, or have already purchased it. Workshops are modeled to be 50 to 70% hands-on labs and are continually updated to current product release.

Workshops are delivered in multiple formats, traditional classroom, self-paced (self-study) and instructor led e-learning, all formats have the same content.

Traditional classroom workshops are scheduled and delivered in-person worldwide at IBM and non-IBM locations throughout the year.

Self-paced/self-study workshops enable the student to view the workshop presentations and execute the labs on their own schedule with no travel required. The presentations have speaker notes and allow the student full control to navigate the information. Students reserve a one week period to run the labs on a remote, supported, live environment. Support is provided through a monitored forum.

Note: A fast Internet connection is required.

For more details on current workshop content, schedules, and to register for any workshop format, visit

  https://www.developer.ibm.com/isv/spc/events/

Offering Information

Product information is available via the Offering Information Web site

  http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

  http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

The IBM Publications Center

  http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries.
A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical Information

Specified operating environment

Hardware requirements

We recommend running IBM WebSphere Portal V6.1.

The documentation for IBM WebSphere Portal V6.1 outlines the hardware and software requirements.


Software requirements

IBM Lotus Workforce Management V6.1 requirements:

<table>
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<tr>
<th>Server operating system</th>
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<tr>
<td>Microsoft Windows Server</td>
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<td>Red Hat Linux</td>
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<td>IBM AIX 5L™</td>
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<tr>
<td>WebSphere Portal</td>
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<td>SAP Database</td>
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<table>
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<td>Microsoft Windows</td>
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The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Lotus Workforce Management will be distributed via a media package and electronic software distribution (ESD).
IBM Lotus Workforce Management media package is distributed in one package with the following:

- IBM Lotus Workforce Management Product CDs.
- Soft copy product documentation will be available on the Web (not the CD), however the README files are included on the product CDs.

The License Information form number for IBM Lotus Workforce Management is L-MJON-7DXPV9.

**Security, auditability, and control**

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Software Services**

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

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To locate an IBM Business Partner, visit:

http://www.ibm.com/software/solutions/isv

**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Product information**

<table>
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<tr>
<th>Licensed function title</th>
<th>Product group</th>
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<td>IBM Workplace™</td>
<td>IBM Lotus Workforce Management</td>
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<td>5724-S29</td>
<td>Processor Value Unit (PVU)</td>
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</table>

**Charge metrics definitions**

**Processor Value Unit (PVU)**

PVU is the unit of measure by which this program is licensed. PVU entitlements are based on processor families (vendors and brands). A Proof of Entitlement (PoE) must be obtained for the appropriate number of PVUs based on the level or tier of all processor cores activated and available for use by the program on the server. Some programs allow licensing to less than the full capacity of the server’s activated processor cores, sometimes referred to as sub-capacity licensing. For programs which offer sub-capacity licensing, if a server is partitioned utilizing eligible partitioning technologies, then a PoE must be obtained for the appropriate number of PVUs based on all activated processor cores available for use in each partition.
where the program runs or is managed by the program. Refer to the International Passport Advantage Agreement Attachment for Sub-Capacity Terms or the program’s License Information to determine applicable sub-capacity terms. The PVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with PVU entitlements of another program.

For general overview of PVUs for processor families (vendors and brands), go to


To calculate the exact PVU entitlements required for the program, go to

https://www-112.ibm.com/software/howtobuy/passportadvantage/valueunitcalculator/vucalc.wss

### Passport Advantage program licenses

**IBM Lotus Workforce Management**

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### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

**Lotus Workforce Management V6.1.0**

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### Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

**Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.
This software license includes Software Subscription and Support (also referred to as Software Maintenance).

**License Information form number**

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The program’s License Information will be available for review on the IBM Software License Agreement Web site


**Limited warranty applies**

Yes

**Warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program.

IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

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- For programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

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The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

**Product name**

IBM Lotus Workforce Management: No
International Passport Agreement

Volume orders (IVO)
No

Passport Advantage applies
Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

This product is only available via Passport Advantage. It is not available as shrinkwrap.

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Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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http://www.ibm.com/software/passportadvantage

Other terms

System i Software Maintenance applies
No

Educational allowance available
Not applicable.

IBM Electronic Services

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The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

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https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller

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http://www.ibm.com/financing

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Markham, Ontario
Canada
Reference: YE001

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**Note:** Shipments will begin after the planned availability date.

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