IBM Content Manager Enterprise Edition V8.4.2 provides advanced document handling improvements and enhanced FileNet BPM integration for better collaboration and workflow

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At a glance

IBM® Content Manager Enterprise Edition V8.4.2:

- Rolls up a number of incremental enhancements previously delivered on the original V8.4.1 base.

Overview

IBM Content Manager Enterprise Edition V8.4.2 delivers advanced document handling capabilities, integration enhancements with IBM FileNet® Business Process Manager (BPM), and improved library server performance. New capabilities include:

- Advanced document handling
- Enhanced IBM FileNet BPM integration
- Library server performance improvements
- Availability of IBM Content Manager Starter Pack V8.4.2
- IBM Document Manager V8.4.2 support - refer to Software Announcement ZP09-0271, dated August 18, 2009, for details

Key prerequisites

Refer to the Hardware requirements and Software requirements sections.

Planned availability dates

August 21, 2009: Electronic software delivery

September 11, 2009: Media and documentation

Availability of programs with encryption algorithm in France is subject to French government approval.

Cryptography in this product is limited to password encryption, authentication or digital signature.
Description

As a solution for managing content across platforms, databases, and applications, IBM Content Manager V8 has achieved broad success and a large installed base. The principal role of IBM Content Manager is to manage the retention, management, and routing of documents to help you use them in decision making and business initiatives. By comparison, FileNet Business Process Manager helps make the information in a content management repository an integral, useful part of business processes. By further enhancing this integration, FileNet Business Process Manager (BPM) becomes a key element in creating an Agile Enterprise Content Management (ECM) environment, necessary to support today's dynamic organizational requirements that use IBM Content Manager as its content repository of choice.

What is in IBM Content Manager Enterprise Edition V8.4.2

Enhancements to IBM FileNet BPM integration

- New event support for documents
- Improved administration and management capabilities
- Improved installation and configuration

Enhanced document handling

IBM Content Manager existing document handling capabilities are further enhanced with IBM Content Manager Enterprise Edition V8.4.2. Document handling improvements include synchronized scrolling support and improved thumbnail navigation.

Library server performance

The IBM Content Manager Enterprise Edition V8.4.2 library server component realizes improved performance capabilities with 64-bit support on the AIX®, Solaris, and Linux® platforms.

Serviceability

IBM Content Manager Enterprise Edition V8.4.2 serviceability, comsumability, and performance are further enhanced with improvements to logging and security, as well as error handling routines.

IBM Document Manager V8.4.2

Customers requiring advanced document management capabilities may realize those capabilities with simultaneous availability of IBM Document Manager V8.4.2. Full integration between both products assures advanced document management support in a seamless environment.

For information about IBM Document Manager V8.4.2 refer to Software Announcement ZP09-0271, dated August 18, 2009.

IBM Content Manager Starter Pack V8.4.2

Customers wishing to deploy limited volumes of IBM Content Manager V8.4.2 may do so at an entry-level price point with purchase of IBM Content Manager Starter Pack V8.4.2. This simplifies and speeds the purchasing process for customers, allowing IBM Content Manager deployments to be built in an affordable, modular fashion. Full product functionality and features are provided with the Starter Pack, with the added capability to trade up to full enterprise edition licenses later if user needs outgrow the user range allowable with the Starter Pack. The availability of IBM Content Manager Starter Pack V8.4.2 provides flexibility in purchasing IBM
Content Manager Enterprise Edition V8.4.2 at a reduced price within defined user limits. Contact your IBM representative to see if IBM Content Manager Starter Pack V8.4.2 is right for your business needs.

**Migration**

No migration is required for Content Manager Enterprise Edition V8.3, V8.4, and V8.4.1 customers seeking to upgrade to the improvements realized with use of IBM Content Manager Enterprise Edition V8.4.2.

**Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM Web site


**Availability of national languages**

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<tr>
<td>Cont Mgr Enterprise Ed V8.4.2</td>
<td>Multilingual (Portuguese, French, Danish, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Spanish, Norwegian Bokmal, Portuguese-Brazilian, Croatian, German, Swedish, Japanese, Chinese - Traditional, Hungarian, English, Romanian, Slovenian, Greek, Turkish, Dutch, Czech, Slovakian, Italian, Finnish, Polish)</td>
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**Program number**

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<td>5724-B19</td>
<td>8.4.2</td>
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**Offering Information**

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi
Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage

### Publications

No hardcopy publications are shipped with this product.

### Technical information

#### Specified operating environment

**Hardware requirements**

IBM Content Manager Enterprise Edition V8.4.2 supports a breadth of hardware platforms including IBM System p® and IBM System i® (AIX), IBM System x®, and Sun UltraSPARC servers.

The exact configuration needed to support your environment with satisfactory response time varies depending on the size of the objects you are working with and other factors. Individual display response times vary depending on workstation speed, memory, size of objects, and network and server workload.

For the most current and complete information on hardware requirements for IBM Content Manager Enterprise Edition V8.4.2, visit

http://www.ibm.com/software/data/cm/cmgr/mp/requirements.html

**Software requirements**

IBM Content Manager Enterprise Edition V8.4.2 supports a breadth of server platforms:

- AIX for System p or System i
- Linux for System x (x86 32 bit and x86-64 64 bit)
- Linux for System z® (64 bit)
- Solaris for UltraSPARC servers
- Windows® Server (x86 32 bit)

For the most current and complete information on software requirements for Content Manager Enterprise Edition V8.4.2, visit

http://www.ibm.com/software/data/cm/cmgr/mp/requirements.html

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

#### Planning information

**Customer responsibilities**

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.
Packaging

IBM Content Manager Enterprise Edition V8.4.2 includes the following products in the media pack:

- DB2 Content Manager Enterprise Edition Quick Start DVD
- DB2 Content Manager Enterprise Edition (including the Content Manager Client for Windows)
- DB2 Information Integrator for Content
- DB2 Content Manager eClient
- Content Manager Records Enabler
- IBM Web Interface for Content Management (IBM WEBi)

Note: DB2 Records Manager is available as a separately priced and licensed program.

IBM Content Manager Enterprise Edition V8.4.2 includes the following required or optional software in the media pack (refer to the IBM License Information document for terms of use):

- DB2 Enterprise Server Edition
- DB2 Net Search Extender
- DB2 Performance Expert for Content Manager (optional priced feature)
- Tivoli® Storage Manager
- Tivoli Directory Server
- WebSphere® Application Server
- IBM Content Integrator
- WebSphere MQ
- WebSphere MQ Workflow

Security, auditability, and control

IBM Content Manager Enterprise Edition uses the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit


This product is only available via Passport Advantage. It is not available as shrinkwrap.
**Product information**

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**Value Units**

**Charge metrics definitions**

**Processor Value Unit (PVU)**

PVU is the unit of measure by which this program is licensed. PVU entitlements are based on processor families (vendors and brands). A Proof of Entitlement (PoE) must be obtained for the appropriate number of PVUs based on the level or tier of all processor cores activated and available for use by the program on the server. Some programs allow licensing to less than the full capacity of the server's activated processor cores, sometimes referred to as sub-capacity licensing. For programs which offer sub-capacity licensing, if a server is partitioned utilizing eligible partitioning technologies, then a PoE must be obtained for the appropriate number of PVUs based on all activated processor cores available for use in each partition where the program runs or is managed by the program. Refer to the International Passport Advantage Agreement Attachment for Sub-Capacity Terms or the program's License Information to determine applicable sub-capacity terms. The PVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with PVU entitlements of another program. For general overview of PVUs for processor families (vendors and brands), go to:


To calculate the exact PVU entitlements required for the program, go to:

https://www-112.ibm.com/software/howtobuy/passportadvantage/valueunitcalculator/vucalc.wss

The subject programs have a new structure for licensing, designed for clarity and simplicity, while offering the flexibility to configure your systems to best support your business objectives.

**User Value Unit (UVU)**

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A PoE must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, please contact your IBM representative.

**User Value Units (UVUs)**

Three types of UVUs are available:
1. Authorized (AUVU): For selective licensing of users who are internal to the organization. It replaces named, concurrent and ebusiness user licensing.
2. External (XUVU): For licensing of users who are external to the organization. It replaces external user licensing and eBusiness User Licenses for certain products.
3. Employee (EUVU): For collectively licensing all users who are internal to the organization. It replaces Enterprise License Agreement (ELA) employee licensing.

Product pricing

Each product has a fixed price per UVU. Customers license the appropriate number of UVUs to provide access to a corresponding user population.

Cumulative volume discounting

As the user quantity increases, the number of UVUs increase albeit at a slower rate. Value Unit License Conversion Tables establish the required number of UVUs for a specified number of users.

Volume discounting examples:

- 100 authorized users require 85 AUVUs
- 1,000 authorized users require 600 AUVUs
- 5,000 authorized users require 2,500 AUVUs

Content Manager configuration example:

- Content Manager AUVU price = $Y per AUVU
- 5,000 authorized users require 2,500 AUVUs
- Total price = $Y x 2,500

More information about PVU licensing can be found at this location:


Although the subject programs are now offered under a new, streamlined licensing and pricing model, the function of the products has not changed from that of previously available offerings.

Server

Server is the unit of measure by which this program is licensed. A server is a computer system that executes requested procedures, commands, or applications to one or more user or client devices. A PoE must be obtained for each server regardless of the number of processor cores or partitions in the server on which the program runs or each server managed by the program. Where blade technology is employed, each blade is considered a separate server.

Passport Advantage program licenses

IBM DB2 Content Manager Enterprise Edition

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**Passport Advantage trade-up licenses**

**IBM DB2 Content Manager Enterprise Edition**

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IBM Content Manager
Authorized
OnDemand User
Content Manager for iSeries Authorized User
IBM Content Manager Starter Pack

Passport Advantage supply

Program name/description                  Part number
Cont Mgr Enterprise Ed V8.4.2              BF03ZML
IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Cont Mgr Enterprise Ed V8.4.2

Entitled maintenance offerings description Media packs description Part number
DB2 Content Manager IBM Content Manager BF03ZML
Connector for Relational Databases Connector Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
Authorized Per User Value Unit for Linux on System z IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
Authorized User Value Unit IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
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Employee Per User Value Unit for Linux on System z IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
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Employee User Value Unit IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
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External Per User Value Unit for Linux on System z IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
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IBM Content Manager Starter Pack Authorized per User Value Unit IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML
IBM Content Manager for Relational Databases Connector for Linux on System z IBM Content Manager Enterprise Edition V8.4.2 Multilingual Multiplatform IBM Content Manager BF03ZML

Cross-platform products

Cross-platform product for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating and/or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in
this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

**Cross-platform product for use on System z Integrated Facility for Linux (IFL) engines**

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z IFL engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

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**IBM DB2 Performance Expert for Content Manager**

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**IBM DB2 Content Manager Authorized**

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IBM is a registered trademark of International Business Machines Corporation.
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**Trade-up licenses for cross platform products**

**IBM DB2 Content Manager Enterprise Edition**

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**Terms and conditions**

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

**Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.
License Information form number

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The program’s License Information will be available for review on the IBM Software License Agreement Web site


Limited warranty applies
Yes

Money-back guarantee
If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Authorization for use on home/portable computer
The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

IBM DB2 Content Manager Enterprise Edition: No

International Passport Agreement

Volume orders (IVO)
No

Passport Advantage applies
Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Other terms

IBM Operational Support Services - SoftwareXcel
No

System i Software Maintenance applies
No

Educational allowance available
Education allowance does not apply.

Education software allowance does not apply.
Special education prices are available for qualified customers through Passport Advantage.

Prices

**Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner. Additional information is also available at


**Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.


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