

IBM Business Process Manager Industry Packs V7.5 delivers assets to accelerate implementation of Banking, Healthcare, and Telecom solutions

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At a glance

IBM® Business Process Manager (IBM BPM) Industry Packs provide prebuilt assets to accelerate delivery of standards-based industry solutions using IBM BPM. Key details are:

- IBM BPM Banking Pack
 - Library of banking assets for core banking, payments, customer care, and integrated risk management
 - Out-of-box new account opening solution scenario serves as a starting point for proof of concept (POC) and solution implementations
- IBM BPM Healthcare Pack
 - Library of healthcare assets for enrollment, case management, employer and group management, claims management, and provider collaboration
 - Out-of-box benefits eligibility solution scenario serves as a starting point for POC and implementations
- IBM BPM Telecom Pack
 - Library of telecom assets for fulfillment, assurance, billing, customer interaction, inventory, catalog, and media life-cycle processing
 - Out-of-box order handling and incident and problem management solution scenarios serve as starting points for POCs and solution delivery

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL. Reference YE001

Overview

IBM Industry Packs V7.5 is a set of prebuilt, industry-specific assets to help accelerate and enhance delivery of standards-based industry solutions for banking, healthcare, and telecommunications with IBM BPM. These assets can be extended to meet an organization's unique business needs and help ensure consistency and reuse across the enterprises and their ecosystems.

Key prerequisites

For details, refer to the [Technical information](#) section.

Planned availability date

- June 3, 2011: Electronic distribution - U.S. English and national languages
- June 17, 2011: Media packs - U.S. English and national languages

Description

The IBM BPM Industry Packs product is a set of prebuilt, industry-specific assets for the IBM BPM offering. Each industry-specific pack integrates seamlessly with IBM BPM components and provides a variety of assets to help accelerate and enhance BPM solution delivery.

The IBM BPM Industry Packs product is also extensible and open for configuration and customization based on the key business needs of the organization. BPM solutions based on IBM BPM and IBM BPM Industry Packs can help enterprises better understand, automate, and optimize their processes, support changing business needs, and increase their competitive edge.

IBM BPM Banking Pack is a core BPM offering of the IBM Banking Industry Framework. It includes prebuilt, banking-specific assets to help accelerate delivery of IBM BPM-based banking solutions for payments, core banking, front office, and customer management business segments. Key details include:

- Banking capability models based on IBM best practices
- Banking process models based on ISO 20022 industry standards, IBM Information FrameWork (IFW), and IBM best practices
- Banking service models based on IBM IFW and IBM best practices
- Banking common components based on ISO 20022, SEPA, NACHA industry standards, and IBM best practices
- Banking business vocabulary based on ISO 20022, IFW, SEPA, NACHA, and IBM best practices
- Banking business object models based on ISO 20022 and IBM best practices

IBM BPM Healthcare Pack is a core BPM offering of the IBM Health Integration Framework. It includes prebuilt healthcare-specific assets to help accelerate delivery of IBM BPM-based healthcare solutions for payers, providers, and public health agencies. Key details include:

- Healthcare capability models based on HL7 EHR IBM best practices
- Healthcare process models based on IBM best practices
- Healthcare service models based on HL7 Reference information model, ASC X12 EDI for HIPAA, and IBM best practices
- Healthcare common components based on HL7 reference information model, ASC X12 EDI for HIPAA, and IBM best practices
- Healthcare business vocabulary based on HL7 Data Dictionary, ASC X12 EDI for HIPAA, and IBM best practices
- Healthcare business object models based on HL7 reference information model

IBM BPM Telecom Pack is a core BPM offering of the IBM Service Delivery Provider Environment (SPDE) Framework. It includes prebuilt telecom-specific assets for helping to accelerate delivery of IBM BPM-based solutions for communications service providers. Key details include:

- Telecom assets based on TM Forum's Framework, an Integrated Architecture Built on NGOSS standards, including Application Framework (TAM), Business Process Framework (eTOM), and Information Framework (SID), Integration Framework and IBM best practices
- Telecom capability models based on eTOM
- Telecom process models based on eTOM and IBM best practices

- Telecom service models mapped to TAM
- Telecom common components based on SID model, MTOSI, OSS/J, and IBM best practices
- Telecom business vocabulary based on SID model and IBM best practices

New features

The industry assets included in IBM BPM Industry Packs V7.5 were previously packaged as part of earlier releases of the WebSphere® Business Services Fabric offering. These industry packs are now available as a separate product and include the following new features:

IBM BPM Banking Pack

- New banking process models, service models, and data models provided as Toolkits for IBM BPM
- New account opening solution scenario for IBM BPM
- Updated guidance and best practices for assembling industry standards-based Banking solutions using IBM BPM

IBM BPM Healthcare Pack

- New healthcare process models, service models, and data models provided as Toolkits for IBM BPM
- New benefits eligibility solution scenario for IBM BPM
- Enhanced support for HIPAA 5010, including support for 835, 270, 270, 271, 276, 277, 278 rq and rs, 820, and 834 transactions
- Updated guidance and best practices for assembling industry standards-based Healthcare solutions using IBM BPM

IBM BPM Telecom Pack

- New telecom process models, service models, and data models provided as Toolkits for IBM BPM
- New order handling and incident and problem management solution scenarios for IBM BPM
- New mediation templates for service assurance interfaces, providing accelerated "Out of the Box" integration with Tivoli® Netcool/IMPACT
- Enhanced capability for adding custom data elements, simplifying extension and maintenance
- Updated guidance and best practices for assembling industry standards-based Telecom solutions using IBM BPM

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you choose to upgrade and how you choose to upgrade is always up to you. You manage your upgrade cycles in the way that works best for your business.

Take advantage of product upgrades to:

- Reduce your software acquisition expenses budget and plan for IT enhancements
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- Integrate new features and functions for measurable performance and efficiency gains

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at

http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the U.S. Rehabilitation Act

IBM BPM Industry Packs V7.5 is capable as of June 3, 2011, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

The contents of IBM BPM Industry Packs are tested and certified on the IBM BPM platform to enable consumability and provide ready-to-use assets. The IBM BPM Industry Packs product provides a set of design time and development time assets that help jump start the delivery of industry- specific BPM solutions.

These industry packs are prebuilt assets that can be reused for multiple lines of businesses, regions, processes, and services in a given industry or its subset. They are not packaged applications that can be deployed off-the-shelf to solve a specific business problem

To help ensure consistency and reuse, enterprises increasingly desire to adhere to industry standards. There are, however, several steps and complex efforts needed to make the industry standards consumable. IBM BPM Industry Packs can help solve this problem and make industry standards consumable on the top of IBM BPM platform.

The industry pack assets are derivative works created from industry standards. Wherever industry standard definitions are not available, IBM unique best practices help clients get the benefits of consistency and reuse.

The IBM BPM Industry Packs product also brings in the required discipline for consistency for multiple projects with a common architecture and methodology. The industry pack architecture and methodology help make it easy to extend BPM solutions based on dynamic business needs. This helps ensure governance across the lifecycle of BPM solutions.

Key architecture guidelines behind the design and architecture of IBM BPM Industry Packs:

- A governing architecture to interoperate methods, tools, and assets
- Prebuilt industry content primarily derived from subsets of industry standards and industry best practices

- Industry assets to facilitate delivery of solutions across an entire industry segment
- Extensibility to support unique client needs and provide the capability for enterprises (and their business partners) to add their own content or extend the content provided to suit unique business needs

Using IBM BPM Industry Packs offers the following benefits:

- Delivers a designed for specific industry participants to facilitate rapid BPM solution development
- Allows optimized for industry standards and best practices, ensuring consistency and reuse for locations, product lines, and processes
- Allows alignment with top-down decomposition of an industry domain, thus providing visibility into reuse across the organizational ecosystem
- Helps speed time-to-market by using service decompositions that ensure consistency and reuse
- Helps simplify interoperability by defining the common language to facilitate interoperability between disparate IT assets
- Helps speed time-to-market with prebuilt, often reused, and industry standards-specific common transactional functions
- Enables standardized connectivity to disparate applications in the IT ecosystem with prebuilt services that are based on industry standards
- Enables clients and partners to plug in their SOA assets into predefined service decompositions

IBM BPM Industry Packs are key offerings of the IBM Industry Frameworks that provide proven, integrated industry architecture that are SOA- based, and support industry-specific business and technology standards. Industry frameworks bridge the gap between general purpose middleware and industry-specific business applications to help solve the most challenging business issues. For more details, visit

<https://www.ibm.com/jct01005c/isv/tech/validation/framework/index.html>

For additional information in specific product announcements, refer to the [Reference information](#) and [Companion products](#) sections of this announcement.

Reference information

For information on IBM Business Process Manager V7.5, refer to Software Announcement [211-092](#), dated April 05, 2011

For information on IBM Business Monitor V7.5, refer to Software Announcement [211-077](#), dated April 05, 2011

For information on IBM Business Monitor for z/OS®, V7.5, refer to Software Announcement [211-063](#), dated April 05, 2011

For information on WebSphere Enterprise Service Bus V7.5, refer to Software Announcement [211-075](#), dated April 05, 2011

For information on WebSphere Service Registry and Repository V7.5, refer to Software Announcement [211-084](#), dated April 05, 2011

For information on WebSphere Service Registry and Repository for z/OS, V7.5, refer to Software Announcement [211-085](#), dated April 05, 2011

Availability of national languages

Description	Availability date	Language
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Program number

Program number	VRM	Program name
5724-Y83	7.5.0	IBM Business Process Manager Industry Packs

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage website

<http://www.ibm.com/software/passportadvantage>

Publications

On June 3, 2011, the online version of the IBM BPM Industry Packs V7.5 information center will be available at

[http://www.ibm.com/software/integration/business-process-manager-industry-packs/library /](http://www.ibm.com/software/integration/business-process-manager-industry-packs/library/)

User documentation includes:

- Installation guides
 - IBM Business Process Manager Banking Pack Installation Guide
 - IBM Business Process Manager Healthcare Pack Installation Guide
 - IBM Business Process Manager Telecom Pack Installation Guide
- Developer guides
 - IBM Business Process Manager Banking Pack Developers Guide
 - IBM Business Process Manager Healthcare Pack Developers Guide
 - IBM Business Process Manager Telecom Pack Developers Guide
- How-to guides
 - IBM Business Process Manager Banking Pack How-To Guide
 - IBM Business Process Manager Healthcare Pack How-To Guide
 - IBM Business Process Manager Telecom Pack How-To Guide

The applicable Quick Start Guide ships with the corresponding IBM BPM Industry Packs:

- IBM Business Process Manager Banking Pack Quick Start Guide
- IBM Business Process Manager HealthcarePack Quick Start Guide
- IBM Business Process Manager Telecom Pack Quick Start Guide

Documentation is available in international English. Portions of IBM BPM Industry Packs documentation are translated into the following languages:

- Brazilian Portuguese
- Czech
- French
- German
- Hungarian
- Italian
- Japanese
- Korean
- Polish
- Russian
- Simplified Chinese
- Spanish
- Traditional Chinese

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<http://www.ibm.com/shop/publications/order>

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Technical information

Specified operating environment

Hardware requirements

Any hardware that is explicitly compatible and fully capable of running Windows® x86-compatible operating systems, all the corresponding supporting software, and any unmodified associated applications is usable.

If hardware is not IBM, the responsibility to provide a statement of full compatibility between machines lies with the original equipment provider.

Software requirements

operating system	Client/Server platform
windows Server 2003	Server platform
windows Server 2008	Server platform
windows Server 2008 R2(1)	Server platform
windows XP	Client platform
windows XP w/FDCC	Client platform
windows Vista	Client platform
windows Vista w/FDCC	Client platform
windows 7 x86-32	Client platform
windows 7 x86-64	Client platform

(1) Windows Server 2008 R2 has only 64-bit editions

Note: The assets packaged in the IBM BPM Industry Packs are design and development time assets that require a supported Windows operating system. The solutions developed using the IBM BPM Industry Packs can be deployed on any operating systems supported by IBM BPM.

Web browser

- Internet Explorer 7 and Internet Explorer 8
- Mozilla 3.5, 3.6

Bundled software: WebSphere Application Server Community Edition V2.1.1.2

Optional software requirements

- Development environment
 - IBM BPM V7.5 (Advanced/Standard/Express)
 - IBM Integration Designer V7.5
 - IBM Process Designer V7.5
 - IBM Rational® Software Architect Standard Edition V7.5.4 or IBM Rational Software Architect for WebSphere V7.5.4
 - WebSphere Business Compass V7.0.0.3 or later
 - Tivoli Netcool/Impact 5.1.1
 - IBM InfoSphere™ Data Architect V7.5.2 or later
 - WebSphere ILOG® Business Rule Management Systems V7.1
 - IBM Lotus® Forms Designer V4.0
 - Lotus Forms Viewer V4.0
 - Adobe® Scalable Vector Graphics (SVG) viewer version 3.0
 - Adobe Flash Player version 10.0.12.36
- Runtime environment
 - IBM BPM V7.5 (Advanced/Standard/Express)
 - IBM Business Monitor V7.5
 - WebSphere Business Compass V7.0.0.3 or later
 - Tivoli Netcool/Impact 5.1.1
 - Lotus Forms Viewer V4.0
 - Adobe Scalable Vector Graphics (SVG) viewer version 3.0
 - Adobe Flash Player version 10.0.12.36

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Companion products

IBM BPM is a single BPM platform that combines human-centric and integration-centric capabilities into a unified product. Different editions of that product are available for different users, and satisfy different needs in the enterprise. They can also be combined together collaborative authoring and network-deployed runtime environments.

IBM BPM Standard Edition provides a human-centric process authoring environment for customers of any size. Components available for business process management in the Standard Edition include:

- Process Center
- Process Server
- Process Portal, an out-of-the-box portal for end-users
- Process Designer authoring environment

IBM BPM Advanced Edition provides a unified runtime environment into which process-centric and integration-centric solutions can be deployed. The Advanced Edition provides both process authoring and integration service authoring environments, and it supports collaborative authoring and team development for these environments in a unified repository. Components in the Advanced Edition include those listed above for Standard Edition, plus the following.

- Integration Designer and Process Designer authoring environments
- Full Process Server runtime for business process and SOA solutions
- Unified views and management of tasks across the authoring and runtime environments

IBM BPM Express Edition helps users get started with business process management in a pre-configured, human-centric process authoring and runtime environment. This edition provides a real production environment for human-centric processes at a limited capacity.

IBM Business Monitor provides business users and managers with a real-time, end-to-end view of business processes and operations by using comprehensive business activity monitoring software. This can improve business results by providing the ability to be able to predict anomalous business situations and react preemptively rather than reactively.

IBM Integration Designer simplifies integration and accelerates the adoption of SOA by rendering current IT assets as service components for reuse and efficiency.

WebSphere Business Compass helps subject matter experts fully collaborate on their business processes and monitor solutions through a web-based browser.

WebSphere Business Compass Advanced Edition provides a package consisting of 10 copies of WebSphere Business Modeler Advanced and one copy of WebSphere Business Compass.

Announcements for these and other products are available via the Offering Information website

<http://www.ibm.com/common/ssi>

Limitations

The IBM BPM Industry Packs require the appropriate IBM software for usage. Following are the platforms and tools corresponding to the assets in IBM BPM Industry Packs:

- Process models: Process Designer and IBM BPM (Advanced/Standard/Express)
- Solution scenarios: IBM BPM (Advanced/Standard/Express), Business Monitor and WebSphere Business Compass
- Service models: Process Designer, Integration Designer, and IBM BPM (Advanced/Standard/Express)
- Common Components: IBM BPM Advanced
- Business object models: IBM Rational Software Architect
- Capability models: WebSphere Business Compass

The assets in IBM BPM Industry Packs cannot be deployed with any other tools or platforms except those listed above. Support and warranty of the IBM BPM Industry Packs are valid only in the context of the above software prerequisites.

The specific terms of use are detailed in the program license information that is available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Planning information

Packaging

A IBM BPM Industry Packs V7.5 media pack is available for each of the following:

- IBM BPM Banking Pack
- IBM BPM Healthcare Pack
- IBM BPM Telecom Pack

Industry pack documentation is included on the product DVDs of each industry pack.

Documentation from industry standards groups (for example, HL7, ASC X12, ISO, SWIFT, NACHA, and NGOSS) is not provided by IBM. You may find documentation associated with these standards beneficial when creating end-to-end business applications. For this documentation, contact the associated industry standards body.

Security, auditability, and control

IBM BPM Industry Packs V7.5 uses the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product group: Business Process Manager

Product Identifier Description (PID)

IBM Business Process Manager Industry Packs 5724-Y83

Product Category: IBM Business Process Manager Industry Packs

Charge metric

Program name	Part number or PID number	Charge metric
IBM Business Process Manager Industry Packs v7.5	5724-Y83	Establishment
IBM Business Process Manager Industry Packs v7.5	5724-Y83	Application Instance

Establishment

Establishment is a unit of measure by which the program can be licensed. An Establishment is a single physical site, including the surrounding campus and satellite offices located within 50 kilometers, of Licensee's site address. Licensee must obtain an entitlement for each Establishment at or for which the program will be used. Licensee is permitted to deploy an unlimited number of copies of the program within the Establishment. An entitlement for an Establishment is unique to that Establishment and may not be shared, nor may it be reassigned other than for the permanent closing of the Establishment.

Application Instance

Application Instance is a unit of measure by which the program can be licensed. An entitlement is required for each instance of an application developed with, connected to, or managed by the program or which includes a portion of the program. An application in a test, development, staging, or production environment is each considered to be a separate instance of the application and each must have an entitlement. As well, multiple application instances in a single environment are each considered to be separate instances of the application and each must have an entitlement.

IBM Business Process Manager Industry Packs:

Program name/Description	Part number
IBM Business Process Manager Banking Pack Per Application Instance License and 12 Mo Software S&S	D0BCRLL
IBM Business Process Manager Banking Pack Per Application Instance Software S&S annual renewal	E07WPLL
IBM Business Process Manager Banking Pack Per Application Instance- Software S&S reinstatement	D0BCSLL
IBM Business Process Manager Banking Pack Per Establishment - License and 12 Mo Software S&S	D0BCKLL
IBM Business Process Manager Banking Pack Per Establishment - Software S&S annual renewal	E07WLLL
IBM Business Process Manager Banking Pack Per Establishment - Software S&S reinstatement	D0BCLLL
IBM Business Process Manager Healthcare Pack Per Application Instance License and 12 Mo Software S&S	D0B95LL
IBM Business Process Manager Healthcare Pack Per Application Instance Software S&S annual renewal	E07V5LL
IBM Business Process Manager Healthcare Pack Per Application Instance- Software S&S reinstatement	D0B96LL
IBM Business Process Manager Healthcare Pack Per Establishment - License and 12 Mo Software S&S	D0B9VLL
IBM Business Process Manager Healthcare Pack	

Per Establishment - Software S&S annual renewal	E07VELL
IBM Business Process Manager Healthcare Pack Per Establishment - Software S&S reinstatement	D0B9WLL
IBM Business Process Manager Telecom Pack Per Application Instance License and 12 Mo Software S&S	D0BBULL
IBM Business Process Manager Telecom Pack Per Application Instance Software S&S annual renewal	E07W8LL
IBM Business Process Manager Telecom Pack Per Application Instance- Software S&S reinstatement	D0BBVLL
IBM Business Process Manager Telecom Pack Per Establishment - License and 12 Mo Software S&S	D0BC2LL
IBM Business Process Manager Telecom Pack Per Establishment - Software S&S annual renewal	E07WCLL
IBM Business Process Manager Telecom Pack Per Establishment - Software S&S reinstatement	D0BC3LL

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for an industry pack that was acquired as a component of a prior release of WebSphere Business Services Fabric that contained the industry packs, are entitled to receive the corresponding media pack.

Media packs description	Entitled to Part number
IBM Business Process Manager Banking Pack	BA114ML
IBM Business Process Manager Healthcare Pack	BA113ML
IBM Business Process Manager Telecom Pack	BA115ML

Passport Advantage customer: Licensing entitlement details

Customers who acquired one or more of the BPM Industry Packs when the packs were offered as part of earlier releases of WebSphere Business Services Fabric are now entitled to a no-charge license for the equivalent Passport Advantage industry pack Per Establishment license now available in BPM Industry Packs V7.5.

Passport Advantage License Previous Releases Description/Licensing Part number	Entitled to V7.5 License Part Number
IBM Business Process Manager Banking Pack Per Establishment PPA license (D613HLL)	D0BCKLL
IBM Business Process Manager Healthcare Pack Per Establishment PPA license (D59S8LL)	D0B9VLL
IBM Business Process Manager Telecom Pack Per Establishment PPA license (D613JLL)	D0BC2LL

There is no entitlement to the Per Application Instance licenses for BPM Industry Packs V7.5 since that license charge metric did not exist in previous releases.

Cross-platform product for use on System z® Integrated Facility for Linux® (IFL) engines

Order the part numbers that follow when the product is intended to run on the Linux operating system on System z Integrated Facility for Linux (IFL) engines. If the product is not intended to run on the Linux operating system on System z IFL engines, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

BPM Industry Packs for Linux on System z

Program name/Description	number
IBM Business Process Manager Banking Pack Per Application Instance for Linux on Sys z License and 12 Mo Software S&S	D0BCTLL
IBM Business Process Manager Banking Pack Per Application Instance for Linux on Sys z Software S&S annual renewal	E07WQLL
IBM Business Process Manager Banking Pack Per Application Instance for Linux on Sys z Software S&S reinstatement	D0BCULL
IBM Business Process Manager Banking Pack Per Establishment for Linux on Sys z License and 12 Mo Software S&S	D0BCMLL
IBM Business Process Manager Banking Pack Per Establishment for Linux on Sys z Software S&S annual renewal	E07WMLL
IBM Business Process Manager Banking Pack Per Establishment for Linux on Sys z Software S&S reinstatement	D0BCNLL
IBM Business Process Manager Healthcare Pack Per Application Instance for Linux on Sys z License and 12 Mo Software S&S	D0B9ALL
IBM Business Process Manager Healthcare Pack Per Application Instance for Linux on Sys z Software S&S annual renewal	E07V7LL
IBM Business Process Manager Healthcare Pack Per Application Instance for Linux on Sys z Software S&S reinstatement	D0B9BLL
IBM Business Process Manager Healthcare Pack Per Establishment for Linux on Sys z License and 12 Mo Software S&S	D0B9XLL
IBM Business Process Manager Healthcare Pack Per Establishment for Linux on Sys z Software S&S annual renewal	E07VFLL
IBM Business Process Manager Healthcare Pack Per Establishment for Linux on Sys z Software S&S reinstatement	D0B9YLL
IBM Business Process Manager Telecom Pack Per Application Instance for Linux on Sys z License and 12 Mo Software S&S	D0BBWLL

IBM Business Process Manager Telecom Pack Per Application Instance for Linux on Sys z Software S&S annual renewal	E07W9LL
IBM Business Process Manager Telecom Pack Per Application Instance for Linux on Sys z Software S&S reinstatement	D0BBXLL
IBM Business Process Manager Telecom Pack Per Establishment for Linux on Sys z License and 12 Mo Software S&S	D0BC4LL
IBM Business Process Manager Telecom Pack Per Establishment for Linux on Sys z Software S&S annual renewal	E07WDLL
IBM Business Process Manager Telecom Pack Per Establishment for Linux on Sys z Software S&S reinstatement	D0BC5LL

Cross-platform product for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating and/or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

BPM Industry Packs for System z

Program name/Description	Part number
IBM Business Process Manager Banking Pack Per Application Instance for System z License and 12 Mo Software S&S	D0BCVLL
IBM Business Process Manager Banking Pack Per Application Instance for System z Software S&S annual renewal	E07WRLL
IBM Business Process Manager Banking Pack Per Application Instance for System z Software S&S reinstatement	D0BCWLL
IBM Business Process Manager Banking Pack Per Establishment for System z License and 12 Mo Software S&S	D0BCPLL
IBM Business Process Manager Banking Pack Per Establishment for System z Software S&S annual renewal	E07WNLL
IBM Business Process Manager Banking Pack Per Establishment for System z Software S&S reinstatement	D0BCQLL
IBM Business Process Manager Healthcare Pack Per Application Instance for System z License and 12 Mo Software S&S	D0B9ILL
IBM Business Process Manager Healthcare Pack Per Application Instance for System z Software S&S annual renewal	E07V9LL
IBM Business Process Manager Healthcare Pack Per Application Instance for System z Software S&S reinstatement	D0B9JLL

IBM Business Process Manager Healthcare Pack Per Establishment for System z License and 12 Mo Software S&S	D0B9ZLL
IBM Business Process Manager Healthcare Pack Per Establishment for System z Software S&S annual renewal	E07VGLL
IBM Business Process Manager Healthcare Pack Per Establishment for System z Software S&S reinstatement	D0BA0LL
IBM Business Process Manager Telecom Pack Per Application Instance for System z License and 12 Mo Software S&S	D0BC0LL
IBM Business Process Manager Telecom Pack Per Application Instance for System z Software S&S annual renewal	E07WBLL
IBM Business Process Manager Telecom Pack Per Application Instance for System z Software S&S reinstatement	D0BC1LL
IBM Business Process Manager Telecom Pack Per Establishment for System z License and 12 Mo Software S&S	D0BC6LL
IBM Business Process Manager Telecom Pack Per Establishment for System z Software S&S annual renewal	E07WELL
IBM Business Process Manager Telecom Pack Per Establishment for System z Software S&S reinstatement	D0BC7LL

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This program is licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired.

The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal

business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

The software licenses for the IBM BPM Industry Packs includes Software Subscription and Support.

IBM BPM Industry Packs V7.5 consists of:

- IBM BPM Banking Pack
- IBM BPM Healthcare Pack
- IBM BPM Telecom Pack

Each of the packs in IBM BPM Industry Packs V7.5 requires the appropriate IBM software for usage. Following are the platforms and tools corresponding to the assets in IBM BPM Industry Packs:

- Process Models: IBM BPM Standard and Advanced
- Service Models: IBM BPM Standard and Advanced; additionally, Licensee may use IBM WebSphere Service Registry & Repository only as a repository for service models.
- Common Components: IBM BPM Standard and Advanced
- Business Object Models: IBM Rational Software Architect
- Solution Scenarios: IBM BPM Standard and Advanced; Business Monitor
- Capability Models: WebSphere Business Compass

The assets in IBM BPM Industry Packs cannot be deployed on any other tools or platforms except those listed above. Support and warranty of the IBM BPM Industry Packs are valid only in the context of the above software prerequisites.

License Information form number

IBM Business Process Manager Industry Packs V7.5 (5724-Y83) contains three industry-specific packs, each with its own License Information number.

Description	Program Number	License Number
IBM Business Process Manager Banking Pack	5724-Y83	L-RKRY-8EBFW4
IBM Business Process Manager Healthcare Pack	5724-Y83	L-RKRY-8EBFT3
IBM Business Process Manager Telecom Pack	5724-Y83	L-RKRY-8EBFXJ

The program license information is available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

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No

IBM International Passport Advantage Agreement

Passport Advantage applies

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Usage restriction

Yes

There are two licensing metrics for each of the three industry packs in BPM Industry Packs V7.5: per establishment, and per application instance.

- Per establishment

Licensee must obtain a Per Establishment PoE to deploy an unlimited number of copies of the program only on servers that are located at a single site and at locations within 50 kilometers (31 miles) of that site.

For each authorization, you are permitted to deploy an unlimited number of copies of the licensed business models only on machines owned or leased by you that are located at a single physical site, including the surrounding campus and satellite offices.

- Per application instance

For each authorization, you are permitted to deploy and run one copy of the licensed product on one server. If you have more than one BPM Industry Packs installed on a server (for example, system test, backup, and production) an application instance of the licensed product is required for each BPM Industry Packs installation.

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