



IBM Lotus Connections delivers social software for businesses

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At a glance

IBM Lotus Connections empowers users to share and refine innovative ideas and helps you execute tasks more quickly by using dynamic networks of coworkers, partners, and customers. Lotus Connections delivers the following essential components of social software that meet the security, scalability, and integration requirements of a growing business:

- Profiles enable you to quickly find the people you need by searching across your organization using keywords that help identify expertise or current projects.
- Communities allow you to create, find, join, and work with communities of people who share a common responsibility or area of expertise.
- Blogs help you to present your ideas and receive feedback while learning from the experience of others.
- Dogear allows you to save your bookmarks, either as private or shared, so you and others can quickly find information.
- Activities component empowers you to organize your work, plan next steps, and easily tap your expanding professional network to help execute your everyday deliverables faster.

For ordering, contact:

Your IBM representative, an IBM Business Partner, or the Americas Call Centers at

800-IBM-CALL Reference: YE001

Overview

IBM Lotus® Connections is social software designed specifically for the demanding requirements of business. It lets you utilize the collective knowledge of your organization, your partners, and your customers by dynamically building new connections between people, the information they know, and the tasks they are executing. Lotus Connections delivers this capability through the following five integrated components:

- Profiles is the directory and expertise location component that helps you find people across your organization so you can complete tasks faster.
- Communities allows people with common responsibilities or areas of expertise to collaborate by exchanging information.
- Blogs provide a way for subject matter experts to present their ideas, receive feedback, and learn from the experience of others.
- Dogear is the social bookmarking component that allows you to

quickly find information that has been tagged and pre-qualified by people in your network.

- Activities delivers a single place to view, manage, and collaborate on all the information (for example, e-mail, instant messages, files) related to executing a specific task with your team.

Lotus Connections can be accessed through browser interfaces and runs on IBM WebSphere® Application Server, so it delivers the scalability and security you need for your business.

By empowering your people to easily connect to employees, partners, and customers, Lotus Connections helps you realize the following professional and business benefits:

- Tasks are executed faster because you have quick access to information from an expanded professional network.
- Decisions are made with confidence knowing they were vetted by experts across the organization and reflect past experience.
- Innovative products and services can be created from communities of employees, partners, and customers — driving growth for your business.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections for details.

Planned availability dates

- June 29, 2007: Electronic software delivery, English only with national language versions to follow on August 30, 2007
- July 30, 2007: Media and documentation, English only with national language versions to follow

Additional specific national language version details, with availability dates for physical media, are listed in the Availability of national languages section of this announcement.

Description

IBM Lotus Connections lets you utilize the collective knowledge of your organization by dynamically building new connections between people, the information they know, and the activities they are executing. IBM Lotus Connections includes five integrated components that can be used independently or used together to deliver more value.

Profiles

- Search for people across your organization by name, phone number, location, and job title, and view business card information.
- Find people based on the expertise by searching keywords or information in their profiles that reflect their knowledge and responsibility.
- Identify the presence awareness of individuals and/or send an instant message by clicking on their contact information using separately purchased IBM Lotus Sametime®.
- From a person's profile, you can link to the bookmarks they have shared, the communities they have joined, and the blog postings they have made, the activities you have in common, and more.
- If used internally, you can view and navigate the reporting structure of your organization.
- Profile information can be populated from back-end systems using Tivoli® Directory Integrator.

Communities

- Create, find, and join communities of people who share a common responsibility or expertise.
- View community members and share relevant bookmarks with the community.
- Ability to utilize Feed Readers to be notified of new information within communities.

- Use tags to assign descriptive keywords to your community so it is easy to find.
- Support for the creation of both public and private communities.
- Browse for communities by categories such as Recent, Popular, and Alphabetical.

Blogs

- Create a Web blog where you or a group can post information for other people to read.
- Themes provide the ability to easily change the look and feel of the blog.
- Allow moderated or open comments on your blog entries.

Dogear

- Provides a centralized model that integrates bookmarks from other tools into a single location for better organization and maintainability.
- Save a bookmark, either as a private or shared, from your browser to a server so it can be later accessed by you or others.
- Filter and view your list of bookmarks by tags and keywords so you can find them faster and easier.
- View all bookmarks that have been shared by others and filter them by tags, most recent, and popularity.
- Subscribe to an expert's bookmarks so you can learn from them or subscribe to a tag so you can keep up to date on a topic and expand the network of people to include in your daily work.

Activities

- View and prioritize all your individual and team activities.
- Filter your activities by keyword, priority, status, and tags.
- Start a new activity and set goals, due date, members, tags, and more.
- Add relevant activity entries, including messages, e-mails, tasks, files, instant messages, Web links, to name a few.
- Organize activities according to how you work, adding activity entries as they happen, or providing comments to existing entries.
- Invite others to participate in an activity using various access options such as author, reader, or public access.
- Ability to notify members when an item has been added or modified within an activity.
- For repetitive tasks, templates can be created to help in maintaining the common structure and allowing users to focus on the task at hand and be more productive.

In addition to the five components above, Lotus Connections has the following features that makes it easy to use and increases the overall value:

- Users can tag information (for example, blog entries, profiles, communities, bookmarks). A tag is a word you choose to describe and categorize an item so it can be easily retrieved later.
- Tag clouds can be used to filter information shown on a Lotus Connections page so you can focus on your activity. Tag clouds are created and are unique as the more a tag is used the bigger the word appears. This enables a visual map of what is interesting to specific users and/or current hot topics.
- Updates to communities, activities, blogs, bookmarks, and profiles can be provided through Atom enabled Feed Readers so users can be notified of new information via their Feed Reader.
- Lotus Connections runs on WebSphere Application Server V6.1, which provides scalability and security needed to run critical business applications.
- Lotus Connections includes a restricted license of IBM Tivoli Directory Integrator, which can be used to populate users profile information using data from human resource or customer relationship management applications.

- The social software services, provided by Lotus Connections, are also available via Atom feeds so they can be accessed from other applications or mashups of applications.

IPLA and subscription and support considerations

IPLA licenses can be transferred from one machine to another within, but not limited to an enterprise. You may aggregate the capacity for all the processors the product is operated on to achieve a more economic price. This will result in a single Proof of Entitlement (PoE). It is your responsibility to manage the distribution of Value Units within the limits of the entitlement of the product license.

Subscription and Support must cover the same capacity as the product license entitlement. Subscription and Support will be available in the country in which the agreement is made.

Product positioning

IBM Lotus Connections, a social software offering, complements the other collaboration and composite application offerings from IBM. For example, Lotus Quickr and Lotus Connections can be used together to address a company's collaboration requirements that span from formal, role-based team workspaces to informal community-driven social networks. The following shows Lotus Connections relationship to other products in the Lotus portfolio.

Statement of direction

It is the current intent of IBM to make IBM Lotus Connections capability available for the following operating systems by the end of 2007: AIX® and SUSE Linux™ Enterprise Server.

It is the current intent of IBM to make IBM Lotus Connections support the following LDAP services by the end of 2007: IBM Lotus Domino® 7.0 and Sun ONE Directory 5.

It is the current intent of IBM to provide integration with IBM Lotus Notes®, IBM Lotus Sametime, IBM WebSphere Portal, and Microsoft™ Office by the end of 2007.

It is the current intent of IBM to make IBM Lotus Connections capability available for IBM System i hardware by the end of 2007.

All statements regarding IBM's plans, directions, and intent are subject to change or withdrawal without notice.

Availability of national languages

Product description	Language	GA date
Lotus Connections V1.0.0	Multilingual (French, Korean, Chinese -- Simplified, Spanish, Portuguese-Brazilian, German, Japanese, Chinese -- Traditional, English, Italian)	September 28, 2007
Lotus Connections V1.0.0	English	July 30, 2007

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Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

http://www.ibm.com/services/learning/ites.wss/tp/en?pageType=tp_search

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus® Education provides education to support many Lotus offerings. For a complete list of offerings visit the Web site at

<http://www.lotus.com/education>

Offering Information

Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® Web site

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements: IBM Lotus Connections requires the following minimum hardware

- IBM-compatible x86-32 processor
- 4 GB RAM
- 4 GB hard drive space

Software requirements: Server side operating system

- Red Hat Enterprise Linux™ Enterprise Server (ES) V4.0 on x86-32 (Nahant Update 4)
- Microsoft™ Windows™ 2003 Server — Standard
- Microsoft Windows 2003 Server — Enterprise

Client side operating system

- Microsoft Windows XP Pro Service Pack 2
- SUSE Linux Enterprise Desktop (SLED) 10 XGL

Web browser support

- Microsoft Internet Explorer 6.x, 7.x on Microsoft Windows XP Pro
- Mozilla Firefox 2.0 (Microsoft Windows and Linux)

Application server*

- IBM WebSphere® Application Server V6.1.0.3*

HTTP Server*

- IBM HTTP Server from WebSphere Application Server V6.1.0.3* (IHS)

LDAP Directory

- IBM Tivoli® Directory Server (ITDS) V6.0.0.3
- Microsoft Active Directory 2003 Service Pack 2

Database

- IBM DB2® V9.1 Fix Pack 2*
- Oracle 10g 10.2.0.3

Feed Reader

- Must support Atom protocol

For profiles only

- IBM Tivoli Directory Integrator V6.1*

For activities only

- Content repository
 - File system
 - Lotus Domino® Server 7.0

* Denotes bundled with IBM Lotus Connections, with a restricted license for use with IBM Lotus Connections only.

Planning information

Software Maintenance is included with licenses purchased through Passport Advantage and Passport Advantage Express. Installation and technical support is provided by the Software Maintenance offering of the IBM International Passport Advantage Agreement. This fee service enhances your productivity, with voice and electronic access into IBM support organizations.

Packaging: This product is available through IBM Passport Advantage in a Passport Advantage media pack or via electronic download. Publications are not shipped with the product.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an unmatched portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support any critical business need.

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To locate an IBM Business Partner, visit

<http://www.ibm.com/software/solutions/isv>

IBM has extensive experience in helping organizations derive quantifiable business value from their Lotus software investment. IBM can evaluate both your business and technical environments to provide recommendations that help speed deployment, mitigate risks, and accelerate returns by:

- Consulting on social software usage patterns
- Providing social software deployment guidance that increase the adoption by end-users/communities.
- Creating and customizing products based on specific customer needs.
- Integrating products into a customer's existing environment.
- Moving customers from tangible proof points to full-scale deployments.

For more information, visit the following IBM Services Web sites:

IBM Software Services for Lotus:

<http://www.ibm.com/lotus/services>

IBM Human Capital Management Services:

http://www.ibm.com/services/us/gbs/bus/html/bcs_humancapitalmgmt.html?re=bcs_home

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Lotus Connections	IBM Lotus Connections	IBM Lotus Connections
IBM Lotus Connections activities	IBM Lotus Connections	IBM Lotus Connections
IBM Lotus Connections profiles	IBM Lotus Connections	IBM Lotus Connections
Program name	PID number	Charge unit description
IBM Lotus Connections	5724-S68	Value Unit
IBM Lotus Connections	5724-S68	Authorized Users
IBM Lotus Connections activities	5724-S68	Authorized Users

Charge metrics definitions**Value Unit**

A Value Unit is a pricing charge metric for program license entitlements which is based upon the quantity of a specific designated measurement used for a given program. Each program has a designated measurement. The most commonly used designated measurement is a processor core. However, for select programs, there are other designated measurements such as users, client devices, and messages. The number of Value Unit entitlements required for a program depends on how the program is deployed in your environment and must be obtained from a Value Unit table. You must obtain a Proof of Entitlement (PoE) for the calculated number of Value Unit entitlements for your implementation. The Value Unit entitlements are specific to a program and may not be exchanged, interchanged, or aggregated with Value Unit entitlements of another program.

Processor (Value Unit)

A processor core is a functional unit within a computing device that interprets and executes instructions. A processor core consists of at least an instruction control unit and one or more arithmetic or logic unit. With multicore technology, each core is considered a processor. Not all processor cores require the same number of Value Unit entitlements. To calculate the number of Value Unit entitlements required, refer to the value unit table on the following Web site

http://www.ibm.com/software/sw-lotus/services/cwepassport.nsf/wdocs/pvu_licensing_for_customers

With full capacity licensing, a PoE must be acquired for the appropriate number of value units based on all activated processor cores available for use on the server.

Authorized user

An authorized user is one and only one individual (named or unnamed) within or outside Your enterprise. A PoE must be obtained for each individual user accessing the program in any manner. A program licensed under an authorized user PoE may be installed on a single computer or server, and accessed by multiple users, provided that a PoE has been obtained for each individual user accessing the program either directly or indirectly (via a multiplexing program, device, or application server) through any means on behalf of the user.

Passport Advantage program licenses**IBM Lotus Connections**

Part description	Part number
IBM Lotus Connections profiles	
Lotus Connections Authorized Users License and SW Maintenance 12 Months	D6159LL
Lotus Connections Authorized Users License and SW Maintenance 12 Months	D615BLL
Lotus Connections Authorized Users SW Maintenance Annual Renewal	E03VFLL
Lotus Connections Authorized Users SW Maintenance Reinstatement 12 Months	D615ALL
IBM Lotus Connections activities	
Lotus Connections activities Authorized Users License and SW Maintenance 1	D6155LL
Lotus Connections activities Authorized Users License and SW Maintenance 1	D6157LL
Lotus Connections activities Authorized Users SW Maintenance Annual Rene	E03VELL
Lotus Connections activities Authorized	D6156LL
IBM Lotus Connections	
Lotus Connections Authorized Users License and SW Maintenance 12 Months	D6158LL
Lotus Connections Authorized Users SW Maintenance Annual Renewal	E03VJLL
Lotus Connections Authorized Users SW	D615ILL

Maintenance Reinstatement 12 Months	
Lotus Connections Value Unit License and SW Maintenance 12 Months	D615JLL
Lotus Connections Value Unit SW Maintenance Annual Renewal	E03VKLL
Lotus Connections Value Unit SW Maintenance Reinstatement 12 Months	D615KLL

Passport Advantage supply

Program name/description	Part number
Lotus Connections V1.0.0	
Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY000EN
Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY001ML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

Lotus Connections V1.0.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Lotus Connections activities per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY001ML
IBM Lotus Connections activities per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY000EN
IBM Lotus Connections per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY000EN
IBM Lotus Connections per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY001ML
IBM Lotus Connections per Value Unit	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY001ML
IBM Lotus Connections per Value Unit	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY000EN
IBM Lotus Connections profiles per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY000EN
IBM Lotus Connections profiles per Authorized User	Lotus Connections Red Hat Enterprise Linux ES, Windows Server 2003 V1.0.0 N	AY001ML

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Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Maintenance, previously referred to as Software Subscription and Technical Support.

License Information form number

Program name	Program number	Form number
IBM Lotus Connections	5724-S68	L-DCOR-6ZUW48

The program's Licence Information will be available for review on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/slabd.nsf>

Limited warranty applies: Yes

Warranty: IBM warrants that when the program is used in the specified operating environment it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

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<http://www.ibm.com/software/support>

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Program technical support: Technical support of a program product will be available for a minimum of three years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee: If for any reason you are dissatisfied with the program and you are the original licensee, return it within 30 days from the invoice date, to the party (either IBM or its reseller) from whom you acquired it, for a refund.

- For programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

Copy and use on home/portable computer: No

International Passport Agreement

Passport Advantage applies: Yes, and through the Passport Advantage Web site at

<http://www.ibm.com/software/passportadvantage>

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- IBM Agreement for Acquisition of Software Maintenance (Z125-6011)

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IBM includes one year of Software Maintenance with each program license acquired. The initial period of Software Maintenance can be extended by the purchase of a renewal option, if available.

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Other terms

Volume orders (IVO): No

iSeries™ Software Maintenance applies: No

Educational allowance available: Not applicable

IBM Electronic Services

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IBM Electronic Services news page provides you with a single Internet entry point that replaces the multiple entry points traditionally used by customers to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The IBM Electronic Service Agent is no-additional-charge software that resides on your IBM eServer system. It is designed to proactively monitor events and transmit system inventory information to IBM on a periodic, customer-defined timetable. The IBM Electronic Service Agent tracks system inventory, hardware error logs, and performance information. If the server is under a current IBM maintenance service agreement or within the IBM warranty period, the Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to provide proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent will be made available to IBM service support representatives when they are helping answer your questions or diagnosing problems.

To learn how IBM Electronic Services can work for you, visit

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Prices

Passport Advantage

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<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

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Reference: YE001

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