Software withdrawal and end-of-support: IBM Cognos 8 Business Viewpoint V8.4.0 - Replacement available

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Overview

Effective on the dates listed below, IBM® will withdraw from marketing, part number from the following product release licensed under the IBM International Program License Agreement:

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<tr>
<th>Program number</th>
<th>VRM</th>
<th>Withdrawal from marketing date</th>
<th>Program release name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5724-W82</td>
<td>8.4.0</td>
<td>09/14/12</td>
<td>IBM Cognos® Business Viewpoint V8.4.0</td>
</tr>
</tbody>
</table>

Replacement information

Withdrawn product                   Replacement product
IBM Cognos Business Viewpoint V8.4.0 (5724-W82)           IBM Cognos Business Viewpoint V10.1.1 (5724-W82)

Description

Effective 09/14/12, IBM will withdraw from marketing the following product licensed under the IBM International Program License Agreement. A replacement product and availability date are listed if one is available.

<table>
<thead>
<tr>
<th>Withdrawn products</th>
<th>Replacement products</th>
<th>Availability date</th>
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<tbody>
<tr>
<td>IBM Cognos Business Viewpoint V8.4.0 (5724-W82)</td>
<td>IBM Cognos 8 Business Viewpoint V8.4.0 Multiplatform Multilingual Media Pk</td>
<td>08-23-2011</td>
</tr>
<tr>
<td>B500XML</td>
<td>IBM Cognos Business Viewpoint V10.1.1 Multiplatform Multilingual Media Pack</td>
<td>08-23-2011</td>
</tr>
<tr>
<td>B504EML</td>
<td></td>
<td></td>
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Technical support

Remote Technical Support offered through this product's IBM Support offerings continues to be available.
Technical support for IBM Cognos 8 Business Viewpoint V8.4.0 continues to be available until the end-of-support date of September 30, 2013.

Refer to the software support website for product support information

http://www.ibm.com/software/support/

**Announcement countries**

All European, Middle Eastern, and African countries.

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