IBM Express Portfolio is updated to include new IBM System x options

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Overview

Effective September 23, 2014, IBM announces new Express® Seller options with special pricing and terms and conditions.

The information for these options is based on standard options, but is not an exact match.

Review the specifications included in this announcement and in the IBM® Hardware Announcements listed in the Reference information section for specific information regarding technical specifications, warranty, and terms and conditions applicable to these options.

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Key prerequisites

None

Planned availability date

- October 30, 2014: 00NA576 and 00NA581
- September 23, 2014: All others
Description

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at


Reference information

For product information, refer to the following IBM Hardware Announcements:

- Hardware Announcement ZG14-0285, dated September 09, 2014
- Hardware Announcement ZG14-0049, dated February 19, 2014
- Hardware Announcement ZG14-0161, dated May 13, 2014
- Hardware Announcement ZG14-0234, dated August 19, 2014

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Services

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IBM services include business consulting, outsourcing, hosting services, applications, and other technology management.

These services help you learn about, plan, install, manage, or optimize your IT infrastructure to be an on-demand business. They can help you integrate your high-speed networks, storage systems, application servers, wireless protocols, and an array of platforms, middleware, and communications software for IBM and many non-IBM offerings. IBM is your one-stop shop for IT support needs.

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For details on education offerings related to specific products, visit

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Select your country, and then select the product as the category.

Technical information

Specified operating environment

Homologation

This product is not certified for direct connection by any means whatsoever to interfaces of public telecommunications networks. Certification may be required by law prior to making any such connection. Contact an IBM representative or reseller for any questions.

Planning information

Customer responsibilities

These systems are designated as customer setup (CSU).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communications facilities.

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings, for the efficient installation, implementation, and/or integration of this product.
Terms and conditions

To obtain copies of the IBM Statement of Limited Warranty, contact your reseller or IBM.

Warranty period

One year

An IBM part or feature installed during the initial installation of an IBM machine is subject to a full warranty effective on the date of installation of the machine. An IBM part or feature which replaces a previously installed part or feature assumes the remainder of the warranty period for the replaced part or feature. An IBM part or feature added to a machine without replacing a previously installed part or feature is subject to a full warranty effective on its date of installation. Unless specified otherwise, the warranty period, type of warranty service, and service level of a part or feature is the same as the machine it is installed in.

Warranty service

If required, IBM provides repair or exchange service depending on the type of warranty service specified below for the machine. IBM will attempt to resolve your problem over the telephone or electronically by access to an IBM website. You must follow the problem determination and resolution procedures that IBM specifies. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response-time objectives and are not guaranteed. The specified level of warranty service may not be available in all worldwide locations. Additional charges may apply outside IBM's normal service area. Contact your local IBM representative or your reseller for country- and location-specific information.

The type of service is Customer Replaceable Unit (for example, keyboard, mouse, speaker, memory, or hard disk drive) Service and On-site Service.

Customer Replaceable Unit (CRU) Service

IBM provides a replacement CRU to you for you to install. CRU information and replacement instructions are shipped with your machine and are available from IBM at any time on your request. A CRU is designated as being either a Tier 1 or a Tier 2 CRU. Installation of a Tier 1 CRU is your responsibility. If IBM installs a Tier 1 CRU, at your request, you will be charged for the installation. You may install a Tier 2 CRU yourself or request IBM to install it, at no additional charge, under the type of warranty service designated for your Machine.

International Warranty Service (IWS)

IWS is available in selected countries or regions.

The warranty service type and the service level provided in the servicing country may be different from that provided in the country in which the machine was purchased.

Under IWS, warranty service will be provided with the prevailing warranty service type and service level available for the IWS-eligible machine type in the servicing country and the warranty period observed will be that of the country in which the machine was purchased.

To determine the eligibility of your machine and to view a list of countries where service is available, visit

For more information, refer to Marketing Announcement ZS01-0168, dated September 25, 2001.

**Licensing**

Programs included with this product are licensed under the terms and conditions of the License Agreements that are shipped with the system.

**Terms and Conditions for Express Seller products**

The designated products are available only as part of the IBM Express Seller program. For full details of the terms and conditions, refer to the Express Seller Program Terms and Conditions applicable to a specific Business Partner.

**Note:** Copies of the Express Seller Program Terms and Conditions are available locally.

In summary:

- Orders for Express Seller Products must be placed on an order specifically identified as 'Express Seller' and should not contain any other (non-Express Seller) product.
- Orders may only be placed for currently eligible Express Seller products.
- IBM will undertake to deliver products purchased under the terms of the Express Seller program within a specified number of days. For full details of the delivery terms for your country, refer to the Express Seller Program Terms and Conditions.
- Products purchased under this program are eligible for 15 days price protection from the date of shipment. For full details, refer to the program terms and conditions.
- There is no accommodation for the return to IBM of any products ordered under the terms of this program.
- Products purchased under the terms of this offering are not available to be sold as part of a special bid.

**IBM hourly service rate classification**

Two

**Field-installable features**

Yes

**Model conversions**

No

**Machine installation**

Customer setup. Customers are responsible for installation according to the instructions IBM provides with the machine.

**Graduated program license charges apply**

No

**Licensed Machine Code**

IBM Machine Code is licensed for use by a customer on the IBM machine for which it was provided by IBM under the terms and conditions of the IBM License Agreement for Machine Code, to enable the machine to function in accordance with its specifications, and only for the capacity authorized by IBM and acquired by the
You can obtain the agreement by contacting your IBM representative or visiting


Machine using LMC Type Model xxxx-xxx

Access to Machine Code updates is conditioned on entitlement and license validation in accordance with IBM policy and practice. IBM may verify entitlement through customer number, serial number, electronic restrictions, or any other means or methods employed by IBM in its discretion.

If the machine does not function as warranted and your problem can be resolved through your application of downloadable Machine Code, you are responsible for downloading and installing these designated Machine Code changes as IBM specifies. If you would prefer, you may request IBM to install downloadable Machine Code changes; however, you may be charged for that service.

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Prices

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All European, Middle Eastern, and African countries.

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