Enhancements to IBM Workplace Collaboration Services help to deliver a consistent and high-quality solution while promoting economies of scale

Table of contents

1 Overview
1 Planned availability date
2 Prices

At a glance

IBM® Workplace Collaboration Services has been enhanced with service management tools that assist with administration, performance tracking and reporting, and utilization reporting for IBM clients in a multitenant environment.

Overview

IBM Workplace Collaboration Services is a managed service offering that provides assessment, migration, and steady-state support for clients' collaboration solutions, including email, instant messaging, presence, conferencing, and workspaces. It enables mobile employees to communicate, connect, and exchange information with the enterprise, workgroups, or departments, and to locate experts. This offering supports various delivery models, such as on-premises, cloud, and hybrid deployments.

IBM Workplace Collaboration Services has been enhanced with service management tools that provide administration, service monitoring, and utilization reporting for IBM clients in a multitenant environment.

This service adopts a factory model for using standard and repeatable processes to deliver a consistent and high-quality solution while promoting economies of scale and re-use of existing IBM assets. This includes global delivery processes and procedures for performance measurement tracking, performance reporting, and administration tasks using standardized tools, utilities, and infrastructure capabilities.

The service is scalable to support future addition of enhancements and components. It offers the additional capability of managing licenses in effective way by leveraging IBM's relationship with Microsoft™.

Planned availability date

November 14, 2018

Accessibility by people with disabilities

A US Section 508 Accessibility Compliance Report containing details on accessibility compliance can be found on the Product accessibility information website.
Prices

For local prices, contact your IBM representative.

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